



# California Interagency Council on Homelessness

## ERF-3-R, Application

### Part 1 (A): ADMINISTRATIVE INFORMATION

#### Application Window

- Window #1, 11/3/2023 - 1/31/2024  
 Window #2, 2/1/2024 - 4/30/2024  
 Window #3, 5/1/2024 - 6/30/2024

*Applications received after 5:00 p.m. on the last day of the application window will be reviewed and evaluated during the following application window. **Note, applications submitted after 5:00 p.m. on 6/30/2024 will not be reviewed.***

#### Eligible Applicant

Select the eligible applicant's jurisdiction type.

- CoC  City  County

What is the name of the city or county?

City of Anaheim

### Part 1 (B) Contracting Information

Complete all elements of the below section. This information is required for contracting should this application be chosen for award.

#### Contractor Information

Contractor Name (the legal entity entering into contract with the State)

City of Anaheim

What is the Federal Employer Identification Number (FEIN # or tax id number) for the contractor?

95-6000666

Tax ID Form

City of Anaheim Tax ID Form.pdf

Governmental entities will need to submit a GovTIN Tax Form, and Non-governmental entities will need to submit a STD 204 Tax Form. Links to each are below:

GovTIN: [Taxpayer ID Form \(ca.gov\)](#)

STD 204: [STD 204 - Payee Data Record \(ca.gov\)](#)

## Who is the best contact person for this contract?

### Primary Contact

Sandra	Lozeau
First	Last

*This contact will receive ALL grant related correspondence (inclusive of application, award, contract, office hours, information requests, reporting, etc.)*

### Job title

job title

### Email

### Phone

*This contact will receive ALL grant related correspondence (inclusive of application, award, contract, office hours, information requests, reporting, etc.)*

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### Secondary Contact

Linda	Ly
First	Last

### Job title

job title

### Email

### Phone

*This contact will receive ALL grant related correspondence (inclusive of application, award, contract, office hours, information requests, reporting, etc.)*

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### Contact Person for Reporting

Linda	Ly
First	Last

### Job title

job title

**Email**

**Phone**

*This contact will ONLY receive grant reporting correspondence (inclusive of guidance, report releases/reminders, report follow-ups).*

**Authorized Representative**

First

Last

**Job title**

job title

**Email**

**Phone**

*The Authorized Representative has authority to contract on behalf of the eligible applicant*

**If this application is funded, what address should the check be mailed to?**

**Address**

Address Line 1

Address Line 2

City

State

Zip Code

**Attention to (if applicable):**

** This Application uses character limits **

**Reaching these limits is not required, however competitive responses will address all parts of each**

# question asked.

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## **Part 2: PROPOSAL OVERVIEW**

### **Guidance:**

In completing this application, applicants must identify the specific encampment that will be prioritized for resolution.

If an applicant proposes to prioritize a large, noncontiguous, or multiple site(s), the encampments may only be addressed through a single application if: (a) the justification for prioritizing the encampments is the same, **and** (b) the demographics and service needs of the residents of the encampments is sufficiently the same that, (c) the same set of services, and service providers, including outreach, interim and permanent housing programs, will be used to resolve the identified people's experience of homelessness in encampments.

*Applicant must prepare a separate application for each encampment that does not meet the requirements of (a) – (c).*

### **Proposal Summary**

**Summarize the proposed Encampment Resolution Fund (ERF) project, including an overview of all key components and/or phases of the project that will be funded in whole or in part with ERF-3-R resources. (1500-character limit)**

The City of Anaheim has identified three linked but noncontiguous sites as priority areas for this proposal. The encampment sites are located on Caltrans property along SR-091 near the north and southbound Lemon Street exits as well as less than a mile away at La Palma Park. These three sites are linked by their common target population, with the Caltrans sites acting as a de facto "homebase" and La Palma Park as a hub for essential services and resource connections.

This proposal includes an ERF-funded dedicated outreach team that will work with the population at identified sites to facilitate connections to housing and mainstream services. Following, individuals will be assessed for available shelter options including existing congregate shelter and proposed non-congregate options tied to this proposal. As quickly as possible, ERF-funded outreach case managers and housing navigators will begin to work on individualized wellness and housing plans with encamped individuals to move towards permanent housing. Under this proposal, immediate ERF-funded rapid rehousing (RRH) options will be available as well as options for connections to other permanent housing resources offered through local Coordinated Entry and the Anaheim Housing and Community Development Department.

## People Served

**Number of people currently residing in prioritized encampment site**

55

#

**Potential inflow of people into the prioritized encampment site during the grant term.**

40

**Of people currently residing in prioritized encampment site, how many will be served by this proposal?**

55

#

**Given the potential for inflow of people into the prioritized encampment site, how many people are projected to be served across the entire grant period?**

95

#

**Of people projected to be served across the entire grant period, number of people projected to transition into interim housing.**

75

#

**Of people projected to be served across the entire grant period, number of people projected to transition into permanent housing**

75

#

*This should include both people who transition directly into permanent housing **and** people who may first transition into interim housing.*

**Is the prioritized encampment site part of a larger encampment area?**

Yes  No

## Encampment Information

**1. Briefly describe the characteristics of the people residing within the prioritized encampment site,**

**including demographics, household compositions, disabilities, and projected service and housing needs. Include how this information was gathered. (1500-character limit)**

The City's Homeless Initiatives team conducted one-on-one interviews with individuals at the identified prioritized sites. The target population consists of newly and chronically homeless individuals and couples. Many owned pets and were unwilling to engage in services that would separate them from their pet. A few individuals conveyed they were in the early stages of pregnancy. Almost all were English speaking with a small number preferring Spanish. Age demographics ranged from young adults to elderly individuals. A large majority interviewed self-identified as needing mental health and substance use services. Interviewing teams noted a need for immediate street medicine services including light to heavy wound care as well as pre-natal care for pregnant individuals. Teams observed that many individuals had debilitating cognitive conditions that made engaging in interactions difficult.

Projected needs include immediate and ongoing wound and physician care, substance use programming, ongoing mobile case management and housing navigation, interim and permanent housing options that can accommodate pets, non-congregate interim housing options, and a variety of permanent housing options to accommodate varying lengths of homelessness.

*If this proposal seeks to serve a particular target population, specify and describe.*

**2. Briefly describe physical characteristics of the prioritized encampment site in which the people you are proposing to serve are residing. The description must include the specific location, physical size of the area, the types of structures people are residing in at the site, whether vehicles are present, and any other relevant or notable physical characteristics of the site. (1000-character limit)**

The SR-091 Caltrans sites off the Lemon Street exits includes 300 yards of encampments on sloped easements along either side of the freeway. The two sites are connected by a 250 foot tunnel that runs under SR-091. Tents and makeshift tarped lean-tos are propped up against the state route's brick walls. Most individuals are encamped at the top of the easement closest to passing traffic. While the area is subject to rotating cleanups under the Clean California Act, personal items are continuously piled high against the walls of the highway and within the first ten feet of the entrance of the connecting tunnel. Approximately 40 people occupy this space.

La Palma Park is a 21-acre public park that has bathroom facilities, water fountains, and seating areas. About 15 individuals with a large numbers of items occupy the north side of the park near a public parking lot although no vehicles on site seem to serve as housing. The Park is a ten minute walk from the SR-091 Lemon Street exits.

**3. Why is this encampment site being prioritized? Applicant should identify any distinguishing needs and/or vulnerabilities of the people living in this encampment and/or any health, safety, or other concerns that led the applicant to prioritize this site over other encampments. (1000-character limit)**

Individuals encamped at SR-091 frequent La Palma Park for services and to use public facilities. As the Caltrans easement sits at a rough 45 degree angle, many individuals opt to store their belongings at La Palma Park returning to the Caltrans easement at night to sleep while friends watch belongings in shifts. This has resulted in frequent community calls about abandoned property or activity as individuals come and go from one site to the next and items are left behind and are tagged for removal. On the SR-091 easement, the connecting tunnel is utilized as a makeshift bridge to cross from one area to the next. Some individuals have also opted to reside within the tunnel, with personal effects gathered at the entrance of the tunnel blocking water flow access. During periods of inclement weather, the tunnel is not safe for habitation and the blocked channel increases risks of loss of life and flooding to nearby encampments.

*ERF authorizing legislation requires funding be used for “prioritized” encampments. Applicants must, therefore, provide a justification for the prioritization of the encampment proposed to be served. Except in very small communities where it may be possible to justify prioritizing all of a small number of encampments for resolution using this fund source, ERF is not intended to be used to fund a community-wide encampment resolution program.*

**Attachment: Map**

City of Anaheim\_ERF-3-R high priority\_encampment locations Caltrans.docx

*The provided map should clearly indicate the area of the prioritized encampment. The map may also indicate the location of other key service, shelter, and housing resources described in this proposal.*

**4. Is the prioritized site on a state right-of-way?**

No  Yes - partially  Yes - entirely

**Attachment: Caltrans Letter of Support**

2024 Caltrans Letter of Support City of Anaheim\_ERF App - signed.pdf

Projects entirely or partially on a state right-of-way must include a Letter of Support from Caltrans.

- This letter must include confirmation from Caltrans that they are aware of and in support of the ERF project, including the projected timeline, and that they will only take action on that encampment site in collaboration with and at least 2 weeks-notice to the ERF grantee, unless critical circumstances exist when an encampment poses an imminent threat to life, health, safety, or infrastructure and must be immediately addressed.
- This letter should be signed by the local Caltrans Deputy District Director of Maintenance (DDDM) or their designee.
- This letter may also include Caltrans role in the proposal and what Caltrans resources are being leveraged.

## Proposal’s Outcomes

**5. What outcomes does this proposal seek to accomplish by 6/30/2027? Outcomes should be specific, measurable, attainable, relevant, and time-bound (SMART). (1000-character limit)**

The City seeks to ensure all 75 potential households are no longer occupying the prioritized areas and are engaging in services or housed. All households will be connected to dedicated case managers and housing navigators that will follow them and mark progress throughout their journey from leaving the encampment site to interim or permanent housing. The City of Anaheim has built out a homelessness response system that can support and supplement any street-to-home efforts from ERF-funded teams. The City commits to having monthly check ins with the proposed ERF team as part of an existing scheduled meeting of outreach providers to ensure goals are met and barriers addressed. By the stated deadline, the City aims to move all 75 prospective households out of the SR-091 easement and park areas, connect all households to services, place at least 75% of households in interim housing and connected 50% to permanent housing.

**6. What are the primary activities the applicant will implement to achieve each of the proposal's outcomes? (1000-character limit)**

The City plans to work with our existing community outreach service provider to expand capacity to include a new team dedicated solely to individuals displaced by this encampment resolution effort. 2 case managers and 2 housing navigators will work with the population and track their progress through services. As part of ensuring dedicated resources, the City will use ERF funding to include motel voucher options for individuals that prefer non-congregate shelter and RRH to expedite movement into permanent housing. Our current outreach team is experienced with both interventions so interruptions in services to ERF households is expected to be minimal. ERF households will also be connected to existing and readily accessible homelessness services in the City including Anaheim-dedicated street medicine and motel rooms funded by CalAIM, congregate shelter, periphery RRH opportunities for specific subpopulations, and the County's network of homelessness and housing services.

**7. How will the applicant measure progress towards the proposal's outcomes? (1000-character limit)**

Outreach teams will utilize HMIS as part of this process to track engagement with displaced persons as well as a separate tracker set up to reflect the expectations of the ERF grant to properly track progress of displaced persons. Progress towards goals will be marked as displaced persons engage in outreach services including case management and housing navigation; as households enter interim housing throughout the community both funded and not funded by ERF; and are matched to ERF RRH or the variety of permanent housing options available through the County of Orange.

**8. Are there any local ordinances, resources, or other factors that may hinder achieving the proposal's outcomes? If so, how will the applicant navigate these challenges? (1000-character limit)**



The City of Anaheim has periphery ordinances related to camping in public spaces and the storage of personal and abandoned property that may affect people living unsheltered. These ordinances are structured to ensure that enforcement activities are conducted with careful consideration and in a manner that prioritizes the well-being of all individuals to which they may apply. Their implementation requires a collaborative effort across multiple departments and service providers, including City Parks staff, private security, homeless liaison police officers, and community outreach teams to meet the proper parameters necessary to enforce the ordinances. The City places priority on ensuring that services are the first line of response for people living outside and frontline staff make it a priority to issue warnings and link households to outreach teams prior to any enforcement activity.

**9. Does this proposal fund a standalone project, or is the proposed project one component of a larger initiative?**

Standalone  Larger initiative

**If it is part of a larger initiative, describe the role and significance of this project in achieving the objectives of the larger initiative. (1000-character limit)**

As part of the City's Clean California activities, this funding would provide much needed additional services and housing options to households encamped on sites that are already being served by Clean California. While outreach services are already available to households in the days prior to and after cleanups, additional dedicated teams help provide more personalized case management and housing navigation that will follow them wherever they reside in the City while dedicated RRH resources would give households a resource that can more immediately resolve their homelessness. The availability of more robust, dedicated resources also minimizes the number of handoffs for households leading to a greater likelihood of households remaining engaged in services that deter a return to the prioritized sites.

## Centering People

**10. Describe how the perspectives of people with lived experience of homelessness meaningfully contributed to the content of this proposal? How will people with lived experience be part of the implementation of this ERF project? If individuals living in the encampment site were included in the development of this proposal, describe how their input was obtained and how that input shaped the proposal. (1000-character limit)**

Every year, the City of Anaheim conducts listening sessions with homeless households including those living outside, those residing in interim housing serving various populations, and those that have transitioned to permanent housing both in affordable units and as part of City-funded RRH. All individuals are compensated for their time and expertise. The City conducts all sessions as a small group discussion to ensure adequate time for input and to keep response options open-ended and relevant. All feedback is used to inform planning and investments into services. Some outreach staff members have lived experience of homelessness and provide continual feedback during establish monthly outreach meetings with the City. This feedback is used to inform outreach programming and will be leveraged as part of ERF implementation. Households at the identified ERF sites were also interviewed by City staff writing this proposal and feedback was used to inform service delivery and housing needs.

**11. Briefly describe how the proposal exemplifies Housing First approaches as defined in Welfare and Institutions Code section 8255. (1000-character limit)**

The City follows Housing First practices across all of its homelessness and housing programs, recognizing low barrier practices and access to housing resolves a household's homelessness. Outreach services will work with clients on housing navigation wherever they feel most comfortable including from the street or in interim housing. At present, the City's contracted outreach team also has experience working with clients as they enter residential treatment programs or other institutions to ensure they remain connected to housing services upon exit. The proposed ERF-funded RRH component will prioritize entrance to housing and work towards eliminating barriers to housing. Outreach housing navigators have experience working with households residing outside; navigating and addressing challenges related to credit, sobriety, and documentation from the street and that historically prevented households from successful lease up.

**12. Describe how each of the following service delivery practices are incorporated into the outreach, interim shelter (if applicable), and permanent housing aspects of the proposed ERF project: (a) individual participant choice and (b) trauma informed care. (1000-character limit)**

The City aims to offer person-centered services which includes ensuring that individuals have resources to holistically address their immediate needs as well as their personal and housing goals. Participants engaging in outreach services will be able to choose where, when, and how they interact with case managers and housing navigators. All outreach workers are trained in trauma-informed care and will render services that engage rather than penalize participation. A variety of interim shelter options will be available to participants including placement at the City's congregate shelter and in non-congregate options available through this proposal and existing partnerships. Participants will have a dedicated case manager that will navigate them from the encamped site to housing. This includes assessing and enrolling clients into all housing programs in the community, informing them of their potential permanent housing options, and working with the client on the best housing match for them.

**13. Describe how harm reduction principles will be incorporated into the outreach, interim housing (if applicable), and permanent housing aspects of this ERF project. (1000-character limit)**

All participants will have access to Be Well OC, a mobile crisis care unit that specializes in emergency de-escalation and harm reduction practices in. These crisis resources will supplement the City's upcoming local street medicine program, funded by CalAIM and administered by the local managed care plan, to meet long-term physical and mental healthcare needs. All healthcare services will have a basis in harm reduction to address the periphery needs of displaced individuals as they seek housing. Throughout a participant's stay in interim housing, harm reduction principles will be practiced to ensure programming is responsive to experiences that a participant may have and to minimize the occurrence of unintended harm that could adversely affect their engagement with services. Likewise, permanent housing programs administered by the City and County practice harm reduction and utilize methods to improve services that are responsive towards housing placements, lease up, and stability

**14. Describe the services that will be provided to improve people's health, dignity, and safety while they continue to reside within the prioritized encampment site. (1000-character limit)**

The City's Homelessness Task Force (comprised of City Code Enforcement, Public Works, police department, housing and community development team and the City's homeless service contractors) already work in tandem to address homelessness concerns throughout the city. All parties communicate regularly to link clients to needed services that include mobile healthcare and mental health services. Encamped areas will continue to be on cleaning rotations supervised by Public Works and homeless liaison police to ensure inhabited areas are kept hygienic, clear of hazardous materials, and that there is no potential for loss of life due to amassed materials. Due to the risk of opioid related overdoses, the City's Fire Department will start to conduct trainings with frontline staff on administration of Narcan to prevent deaths while working out in the field.

**15. Identify what controls are or will be in place to ensure that all ERF-3-R funded parties will not penalize homelessness. The term “penalize homelessness” means to impose, by a governmental unit, criminal or civil penalties on persons who are homeless in a manner that is related to those persons’ engagement in necessary human activities, including sleeping, resting, and eating. (1000-character limit)**

Homeless assistant liaison officers (HALO) have trained citywide police patrol and City employees likely to contact people living outside on available resources and protocols for reporting concerns. The City's prioritizes sending outreach teams as a first response to calls for homelessness assistance. HALO have also enacted protocols to minimize the number of recorded infractions for people living outside, filing informational reports in their internal law enforcement system rather than issue citations or violations. The compilation of reports allows all patrol units to know individuals are engaging in services or are being assisted by HALO officers and thus reduces the likelihood of the individual being penalized while residing outside. HALO officers also consistently refer suitable candidates to the City's court-diversion program, designed to enroll homeless individuals with a co-occurring substance or mental health condition into a personal wellness plan in lieu of jail time.

**16. Describe how this proposal considers sanitation services for people residing in the prioritized encampment. This may include but is not limited to non-intrusive, curbside waste removal and access to clean and available bathrooms. (1000-character limit)**

As part of Clean California, the City already works with Caltrans on regularly scheduled waste removal at the SR-091 sites. Individuals are outreached to days prior to waste removal teams entering the site. Individuals residing at these prioritized encampment areas continue to have access to public facilities at La Palma Park, with the City's Homeless Initiatives team in constant contact with the City Parks Division to help restrooms remain open for public use.

## **Part 3: IMPLEMENTATION**

### **Core Service Delivery and Housing Strategies**

**17. Describe the proposed outreach and engagement strategy, case management, and / or service coordination for people while they are continuing to reside within the encampment site. Quantify units of service to be delivered including the ratio of staff to people served, frequency of engagement, and length of service periods. (2000-character limit)**

The City's proposed plan looks to increase the capacity of our existing outreach teams that already work at the prioritized areas by dedicating specific case managers and housing navigators to displaced households. The outreach team already has access to the breadth of existing services in the community included entry into congregate shelter; and through their own budget limited ability to bridge house households at motels and conduct housing navigation with the option of offering RRH to any household served. This proposal would offer dedicated resources that would not be constrained by limited budgets meant to serve all unsheltered people in the city. The proposed staff for this proposal will work at a maximum of 1 case manager to 24 client ratio. Case managers are expected to maintain contact with their dedicated clients at least once a week from the start of program implementation through to the end of the grant term in June 2026.

All outreach and engagement workers have knowledge of periphery services in the community that can help their clients including street medicine, sober living beds, CalAIM funded health services, the City's Anaheim Collaborative Court – Evaluating Strategies & Solutions (ACCESS) court-diversion program that can help navigate a household through expunging their records at County court and reduce barriers to housing, as well as linkages existing RRH opportunities. Outreach teams will have a gamut of resources available both funded by ERF and already existing in the community to serve households as they reside and look to exit the prioritized encampments.

**18. Describe the role of Coordinated Entry in the context of this proposal and how Coordinated Entry policies or processes will support and / or hinder the implementation of this proposal. (1000-character limit)**

All populations served by ERF will be assessed by outreach workers for entry into the local Coordinated Entry System (CES) to ensure all potential housing matches are explored. Client records will be updated in HMIS and outreach teams will work with Coordinated Entry to keep records updated so clients do not fall off Coordinated Entry due to inactivity. Coordinated Entry policies current prioritize unsheltered status and length of homelessness for a housing match through CES. Individuals that choose to continue to reside at the encampment site will be more likely to match to a regional housing resource than those that choose to enter shelter or bridge housing as offered as part of this proposal. While outreach and engagement workers will work in good faith with all people served, they will educate households on their likelihood of a housing match through CES based on housing status, offer the immediate RRH resources linked to ERF as a housing option of choice.

**19. Describe each of the specific (a) interim housing and (b) permanent housing opportunities that will be used to achieve the proposed outcomes of this ERF project. Demonstrate that any ERF-3-R funded interim housing capacity is either non-congregate or clinically enhanced congregate shelter. (2000-character limit)**

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Interim housing options in this proposal include ERF and non-ERF funded projects. The City has 325 congregate shelter beds available to single people and couples that allows pet entry and for vehicles to park on site. The City also has access to a 200 bed, County-run shelter located in the city. Alongside those options, the City funds a network of satellite shelters to serve specific populations such as domestic violence survivors and families including pregnant individuals. To address non-congregate needs, the City operates a Homekey site currently being used as interim housing. As spaces open up at that site, ERF-linked households have the ability to be matched. The local Managed Care Plan, CalOptima Health, will also have CalAIM-funded non-congregate shelter in the works starting in July 2024 as an additional option for non-congregate placement. At any time, outreach teams have the ability to interim house a household at a motel if any of the proposed options above are not readily available.

The City will utilize CES to ensure connection to regional housing opportunities but will also leverage the robust permanent housing options available in the city to ensure households are quickly moved to housing. Local permanent housing resources include RRH options currently funded by the Homeless Initiatives team that will be enhanced by dedicated RRH being proposed through ERF funding.

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**20. Demonstrate the applicant's commitment and ability to deliver permanent housing solutions to the people residing in the prioritized encampment, including by providing examples of prior successful efforts to permanently house similarly situated individuals. (2000-character limit)**

The prioritized encampment sites have been continually worked on by City teams and Caltrans for the last two years. This includes scheduled outreach, clean ups, and slight site restoration when damage or alterations to structures threaten the safety of encamped households and the integrity of public structures. The sites have continued to be re-occupied after each scheduled rotation as households continue to wait for certain shelter beds, treatment beds, and housing matches to occur. With this proposal, the City hopes to open up more permanent housing options for households residing at the prioritized sites to minimize the continuous re-occupation of sites. The City's homelessness response system has invested heavily into emergency response the last few years and is now shifting towards investing and strategically leveraging permanent housing resources to create throughput through our system from street to home. As previously demonstrated, the City has a plethora of housing match options available and hopes that the addition of much needed ERF RRH options will lead to more movement towards housing.

The City's currently contracted outreach team has worked in the community for three years and has engrained itself into the network of available permanent housing solutions available. Since its inception, this team has housed 265 unsheltered households directly from the street and has linked 220 households to shelter before they were later exited to permanent housing. The City will continue to leverage the team's built expertise and partnership to move households through to permanent housing.

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**21. Describe how this proposal is tailored to meet the needs and preferences of people residing within the prioritized encampment. (1500-character limit)**

During interviews with individuals at the identified sites, interviewing teams asked about preferences in immediate and long-term housing services. The team then identified common barriers to entry to shelter and housing that would be helpful to address as part of service delivery for this target population. For example, many individuals requested linkages to mental and substance use services which will be addressed as part of an upcoming pilot with CalOptima Health to provide street medicine and mobile CalAIM enhanced case management services to people living unsheltered. Barriers to housing and treatment services will also be addressed for those referred to and opt for services through the City's ACCESS court-diversion program; staffed by clinicians and social workers that craft individualized health and wellness plans for participants. Many households noted that having a pet and waiting for a shelter resource that would accommodate their pet was also a priority and the City is already working on solutions with its congregate shelter provider on how to expand and improve pet services for households that would like to bring their pets with them.

Where applicable, identify the people, data, evidence, and / or other sources of information that was relied upon for this proposal.

## Table 1: Projected Living Situations Immediately Following the Encampment

For people served who exit the encampment, what are the projected Living Situations Immediately Following the Encampment, including but not limited to, permanent housing, interim sheltering, and unsheltered?

Please provide responses in the table below. Add a row for each projected living situation. (250-character limit for each cell)

Briefly Describe Each Projected Living Situation Immediately Following the Encampment	Is This Permanent Housing?	Quantify the Capacity (e.g., number of beds/units, frequency of bed/unit availability)	Prioritized or Set-Aside for ERF-3-R?	Is this living situation funded by ERF-3-R and / or Leveraged Funds?	% of Served Persons Projected to Fall Within This Living Situation
Motel	No <small>Yes/No</small>	30 beds immediately available through ERF; 50 semi-private beds available Summer of 2024; 10 beds available through existing outreach program	Prioritized and Set-Aside <small>Pri/Set-Aside/Neither</small>	Both <small>ERF/Lev/Both</small>	35 <small>%</small>

Shelter	No Yes/No	20 beds available at any given time	Prioritized Pri/Set-Aside/Neither	Leveraged ERF/Lev/Both	20 %
RRH	Yes Yes/No	30	Set-Aside Pri/Set-Aside/Neither	ERF ERF/Lev/Both	10 %
Unsheltered	No Yes/No				35 %

## Table 2: Permanent Housing Opportunities

A permanent housing opportunity is a combination of project and/or service provided to an individual with the goal of helping the individual obtain permanent housing. Of course, applicants cannot and do not need to provide every possible scenario; Cal ICH is looking to understand the primary, expected permanent housing opportunities for people projected to be served by this proposal.

Please provide responses in the table below. Add a row for each projected opportunity. (250-character limit for each cell)

Describe the Permanent Housing Opportunity	Prioritized or Set-Aside for ERF-3-R?	Quantify the Capacity of the Housing and Service Opportunity	Is this Housing Opportunity Funded by ERF-3-R and / or Leveraged Funds?
HOME -Chronically Homeless Individual Pilot Program – Tenant -based Rental Assistance	Neither Pri/Set-Aside/Neither	5	Leveraged – Federal HOME program ERF/Lev/Both
ERF RRH	Set-Aside Pri/Set-Aside/Neither	30	ERF-3-R ERF/Lev/Both
VASH Vouchers	Prioritized Pri/Set-Aside/Neither	5	Leveraged ERF/Lev/Both
Housing Choice Voucher – Homeless Set -Aside	Prioritized Pri/Set-Aside/Neither	10	Leveraged – Federal Section 8 program ERF/Lev/Both

Permanent Supportive Housing – AHA PBV inventory	Prioritized Pri/Set- Aside/Neither	10	Leveraged – Federal Section 8 program ERF/Lev/Both
Senior Safety Net Program -Tenant -based Rental Assistance	Prioritized Pri/Set- Aside/Neither	5	Leveraged – Local funding ERF/Lev/Both

**22. Describe strategies the applicant will use to ensure that people are not displaced from the prioritized encampment into another unsheltered location. Include strategies that are in addition to/complement the interim shelter and permanent housing opportunities that are part of this proposal. (1000-character limit)**

When the City conducts encampment clean ups in tandem with Caltrans, households are outreached to prior and asked to vacate the areas while waste and other hazards are addressed. Households are not prevented from re-occupying cleaned areas and outreach teams/HALO officers continue to conduct check ins with individuals while cleanup activities take place. To help mitigate displacement, households will continue to be offered placement into the variety of interim housing options. The option to engage in housing navigation is also available at any time to assist a household during periods of encampment mitigation to move the household directly from the encampment site to available housing including proposed ERF RRH. The City is cognizant of ties to certain neighborhoods and areas around the encampment and do not displaced individuals residing in public spaces unless there is an evident risk to life and safety.

**23. Describe specific strategies and/or services the applicant will use to prevent returns to unsheltered homelessness among people from the prioritized encampment who are sheltered and housed through this ERF project. Include whether these strategies will be funded with ERF-3-R funds and, if not, what other resources will be leveraged. (1000-character limit)**

Outreach teams will continue to provide supportive case management and housing navigation to individuals that are provided interim housing in motel spaces to ensure they do not return to unsheltered homelessness. This includes weekly check ins with households that are placed in motels to assess progress and needs. For individuals placed in congregate shelter, case managers and housing navigation staff are available 24/7 to assist.

The City is currently working on an agreement to provide housing stability services to households placed through any City housing program; which will include ERF-linked households if this proposal is successful. Housing stability services will be funded by another funding source available to be City. The agreement will provide all enrolled households with housing stability case management for up to a year to increase likelihood of a successful placement in permanent housing and to provide needed support as households transition out of homelessness.

**24. Describe how this proposal considers and plans for the dynamic nature of encampments including potential inflow of people into the geographically served areas. (1000-character limit)**



Given the high foot traffic to this identified area, HALO officers and City teams are constantly monitoring the nature of the encampments and have a prevailing sense of the households that regularly occupy these sites. As new households inflow into the area, they will be outreached to and assigned a case manager and housing navigator to connect them to services. Households that are new to the encampment will not be turned away and will be served by ERF-funded outreach teams or connected to other outreach workers in the City to ensure they are offered entry into the local homelessness response system.

**25. Describe how participants in this ERF project will be supported with continued access to, and storage of, their personal property while in the encampment, in interim housing (if applicable), and in permanent housing. (1000-character limit)**

The City has an established protocol for the storage of personal items which includes tagging of items and storage for up to 90 days during which time an individual living unsheltered can ask for repossession of their personal property at any time. All property is properly tagged, documented, and stored by Anaheim Police Department at a location central to the City. When entering shelter or permanent housing, outreach teams work in earnest with households to consolidate their belongings for transport. All other items are marked for disposal by City Public Works in agreement with the household. The City's congregate shelter has storage for personal items in the same area that a household is assigned to sleep in to allow easy access.

**26. Describe how participants in this ERF project who have service animals and/or pets will be supported while in the encampment, in interim shelter (if applicable), and in permanent housing. (1000-character limit)**

Pet accommodations was a noted need at the identified sites and the City has already started discussions with our congregate shelter to identify barriers and work towards expanding pet services and pet beds at the shelter. The City has funding available through existing contracts to fund pet boarding and pet care services as needed for any service animals and pets served as part of ERF households.

## **Budget and Resource Plan**

**27. State the total amount of ERF-3-R funds requested.**

\$3,182,054.17

\$

**28. State the estimated dollar value of secured, non-ERF-3-R resources that will help meet this proposal's outcomes.**

\$5,960,859.51

\$

**29. Identify and describe each leveraged non-ERF-3-R resource and how that specific resource will be used to help meet the proposal's outcomes, including the permanent housing outcomes. (1000-character limit)**

City general funds and State HHAP dollars are currently being used to fund existing outreach teams whose resources will supplement ERF motel vouchers and RRH opportunities. The City's HOME and ESG dollars will assist in offering additional RRH and case management opportunities for chronically homeless households and families; if participants are matched to the City's program through CES or an internal referral is facilitated through City staff. For senior households, the City has an allocation of City dollars dedicated to tenant-based rental assistance that can assist with case management; with the option of rental assistance for a period of up to two years.

*Applicants are directed to provide a detailed description of other fund sources, and system capacity, that will be leveraged to achieve the outcomes proposed for the ERF-3-R funded project (**especially as it relates to meeting this proposal's permanent housing outcomes**) and, if applicable, to sustain the new programming beyond the end of the grant term.*

*This includes prior ERF awards, HUD unsheltered NOFO, and other federal, state, and local funding sources.*

*Applications will be evaluated with the understanding that communities vary significantly with respect to the current availability of other fund sources that can be used as leverage for their proposed projects and to sustain the projects beyond the grant term.*

*In the absence of currently available resources, Applicants are encouraged to provide a specific plan for obtaining the funding necessary to sustain their project beyond the grant term if the project is intended to continue.*

**30. Describe how the proposal is a prudent and effective use of requested funding relative to the number of people it seeks to serve, the types of services and housing to be provided, and any benefits to the community's efforts to address homelessness that will extend beyond the grant term, including ongoing expansion of interim and permanent housing capacity. Include an explanation of how the requested ERF-3-R amount was determined. (1000- character limit)**

This proposal intends to be an extension of the already robust homelessness response efforts the City of Anaheim has enacted. Additional ERF resources supplement a system that has been heavily invested in starting from emergency response through to housing. Very little of the proposed funding will go towards building infrastructure or capacity to enact the work and will rather be used to leverage funding and programming already in place. Most proposed funding will go towards direct client services and such services have the ability to be online in a short period of time with little needed by way of recruitment or research for implementation. The funding will be used to expand the capacity of the system to respond to community need for housing and ongoing case management; again already offered but not at scale to match need.

**Attachment: Standardized Budget**

ERF-3-R Budget Template\_City of Anaheim\_01.23.xlsx

*Applicants must use the [ERF-3-R Budget Template](#) available on [box.com](#)*

## Key Entities and Staff

**31. First, describe the implementing organization and specific unit or office within the implementing organization that would administer ERF-3-R. Then, describe their role and primary responsibilities for this proposal. Finally, if these entities have managed a complex homelessness project or grant, describe how those experiences informed this proposal. (1500-character limit)**

The City of Anaheim's Housing and Community Development Department will be the recipient of ERF funds. The Department's Grants and Homeless Initiatives (GHI) Division will be the implementing organization for ERF activities. GHI will coordinate between existing resources and resources dedicated to ERF households. This includes the administrative tasks of accepting and integrating ERF components into the Department's budget and work, liaising between elected officials and the general public on the goals and activities of ERF, facilitating the establishment of agreements and scopes of work for the ERF providers, monthly meetings between all community outreach organizations, review and processing of program-related invoices, and support with interdepartmental connections to other City departments including public works services, and law enforcement.

GHI staff currently manage a complex portfolio of homelessness programs funded by general funds, federal, state, and local grants. This includes funding and monitoring emergency response interventions including prevention programs, two community outreach teams, a 325-bed shelter, and a network of satellite shelters. The team is also responsible for three RRH programs that serve priority subpopulations. Staff also monitor health-related grants that provide sober living arrangements and opioid remediation activities. Staff sit on the local CoC Board and working groups, contributing to review and crafting of regional policies.

## Table 3: Key Staff

Identify all staff positions (e.g. administrative, programmatic, development etc.) which are integral to this ERF project and to achieving the proposal's outcomes. For each position include the title, whether the

position is filled or vacant, the approximate fulltime equivalent (FTE) of the position dedicated to the ERF project, whether the position is funded through ERF-3-R and/or Leveraged (i.e.non-ER-3-R) funds, and a brief description of the duties. Please provide responses in Table 3 below.

Title	Currently Filled Position?	FTE of Staffing for This Proposal	Funded by ERF-3-R and / or Leveraged Funds?	Brief Description of Duties
Deputy Director	Yes <small>Yes/No</small>	.10 <small># FTE</small>	Both <small>ERF/Lev/Both</small>	Overall oversight of ERF programming and strategic planning of ERF integration into existing homelessness crisis response system
Staff Analyst	Yes <small>Yes/No</small>	.25 <small># FTE</small>	Both <small>ERF/Lev/Both</small>	Day-to-day oversight of ERF programming and strategic planning of ERF integration into existing homelessness crisis response system; processing of invoicing; monitoring of program towards outcome goals; data collection and reporting
Management Assistant	Yes <small>Yes/No</small>	.25 <small># FTE</small>	Both <small>ERF/Lev/Both</small>	Support for day-to-day oversight of ERF programming and strategic planning of ERF integration into existing homelessness crisis response system; processing of invoicing; monitoring of program towards outcome goals
Homeless Liaison Officer	Yes <small>Yes/No</small>	.10 <small># FTE</small>	Leveraged <small>ERF/Lev/Both</small>	Supervision of encampment cleanups on Caltrans property and in public areas; coordination of connections to community resources and care
Homeless Liaison Officer	Yes <small>Yes/No</small>	.10 <small># FTE</small>	Leveraged <small>ERF/Lev/Both</small>	Supervision of encampment cleanups on Caltrans property and in public areas; coordination of connections to community resources and care

Lead Street Maintenance Worker	Yes Yes/No	.25 # FTE	Leveraged ERF/Lev/Both	Supervision of Public Works Sewer, Storm, Drain, Sweeping, Weeds, and Litter Programs staff
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Street Maintenance Worker	Yes Yes/No	.25 # FTE	Leveraged ERF/Lev/Both	Implementation of Sewer, Storm, Drain, Sweeping, Weeds, and Litter Programs cleanup activities
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Street Maintenance Worker	Yes Yes/No	.25 # FTE	Leveraged ERF/Lev/Both	Implementation of Sewer, Storm, Drain, Sweeping, Weeds, and Litter Programs cleanup activities
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Street Maintenance Worker	Yes Yes/No	.25 # FTE	Leveraged ERF/Lev/Both	Implementation of Sewer, Storm, Drain, Sweeping, Weeds, and Litter Programs cleanup activities
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Case Manager	No Yes/No	1.0 # FTE	ERF ERF/Lev/Both	Dedicated case manager for ERF-linked clients; day-to-day support for linkages and application to shelter, housing, health, and mainstream programs; transportation to and from sites; connections to need periphery services for housing stability
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Case Manager	No Yes/No	1.0 # FTE	ERF ERF/Lev/Both	Dedicated case manager for ERF-linked clients; day-to-day support for linkages and application to shelter, housing, health, and mainstream programs; transportation to and from sites; connections to need periphery services for housing stability
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Housing Navigator	No Yes/No	1.0 # FTE	ERF ERF/Lev/Both	Dedicated housing navigator for ERF-linked clients; day-to-day support for housing search and applications; transportation to and from appointments for housing; landlord engagement and mediation
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Housing Navigator	No Yes/No	1.0 # FTE	ERF ERF/Lev/Both	Dedicated housing navigator for ERF-linked clients; day-to-day support for housing search and applications; transportation to and from appointments for housing; landlord engagement and mediation
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Outreach Supervisor	Yes Yes/No	.4 # FTE	ERF ERF/Lev/Both	Overall supervision of ERF outreach staff; lead for communications with City staff and data collection; day-to-day troubleshooting and resource connection
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LCSW	Yes Yes/No	.15 # FTE	Both ERF/Lev/Both	Support to outreach team for disabling condition documentation and assessment/connections to mental health services
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**32. First, describe key partners that will be responsible for implementing this ERF project and achieving the proposal's outcomes (e.g. service providers, public agencies, development entities etc.). Then, describe their role and primary responsibilities for this proposal. Finally, if these entities have managed a complex homelessness project or grant, describe how those experiences informed this proposal. (1500-character limit)**

The City's existing outreach team, the Community Cares Response Team (CCRT), is the proposed contractor for ERF community outreach services and will be a key partner in outreach and housing services. The CCRT ERF team will conduct day-to-day engagement activities and provide linkages to housing resources including RRH dedicated to ERF households and those existing in the community. CCRT ERF will provide transportation and administrative support for shelter linkages including assessment, payment, and resulting reimbursement. CCRT ERF will operate under City Net, who have experience in administering ERF activities for the County of Santa Barbara and who provided feedback and best practices for the development of this proposal.

The City's HALO officers, Code Enforcement, and Public Works team have also established strong partnerships with each other and the local Caltrans team to coordinate cleanups on state right of ways and other public areas. They are responsible for connections to outreach services and with clearing of debris and hazardous materials from identified sites. The teams have worked in tandem under Clean California Act funding to ensure public and state-owned sites remain available and accessible for their intended uses.

**33. Describe specific examples of how Local Jurisdiction(s) and the CoC have collaborated on the design and implementation of this proposal. (1000-character limit)**

The City of Anaheim will work with the local CoC to assess households for entry into the CoC-lead Coordinated Entry System. All outreach teams will adhere to CoC policies and procedures regarding data entry into the Homeless Management Information System and for connections to housing matches via CES. The City and the CoC currently have an existing MOU to coordinate services in the community, working to facilitate housing and service connections whenever possible. The City's Housing and Community Development Deputy Director currently sits on the CoC Board and works collaboratively with the CoC on regional and local implementation. The Deputy Director has the ability to continue to liaise with the CoC throughout the ERF grant term as needed to ensure alignment of goals and outcomes.

*Applicants may upload evidence of cross-jurisdictional collaboration such as MOUs, letters of support, or interagency agreements etc. in the field immediately below.*

**Optional Upload: Evidence of Cross-Jurisdictional Collaboration**

**34. Identify any entities that have a right to and/or control of the property upon which the encampment site resides. Describe how applicant has engaged with these entities and confirm that each of these entities has committed to allowing the implementation of this proposal. (1000-character limit)**

The identified encamped sites reside on both Caltrans and City of Anaheim property. The easements and tunnels off SR-91 that act as "homebase" for the prioritized population are controlled by Caltrans while La Palma Park is City-owned property. The City has engaged with Caltrans in the past on encampment resolution efforts tied to the Clean California Act. This involves partnering to identify and schedule sites for resolution activities; including the site named in this application. All resolution activities are conducted by a local team comprised of outreach workers, Anaheim Police Department, and Anaheim Public Works. Prior to submission of this application, the City of Anaheim engaged with our Caltrans representative at the Department of Transportation (DoT) to discuss and review proposal elements. Attached to the City's application is a DoT letter of support in recognition of prior partnership and in support of efforts to expand dedicated services to this particularly impacted area.

## Accelerated Timeline

### 35. How is your community currently supporting and / or engaging with people residing within the prioritized encampment? (1000-character limit)

The prioritized areas are on a regular cleanup rotation and services are offered to residents on a consistent basis prior to and after each cleanup. In between rotations, outreach teams offer services at the locations as part of community response requests made both directly to outreach teams and to City staff. All households are offered shelter options and housing navigation support to move toward housing. HALO officers also regularly communicate with persons encamped at the sites to encourage service connections given the increase in community requests for services at the identified sites. Officers report back to City teams on the City's Homeless Task Force to help coordinate appropriate responses to concerns about the usability of facilities and public areas.

### 36. If this proposal is selected, in advance of receiving funding, what steps will your community take to support the people living in the encampment and swift implementation of this proposal? (1000-character limit)

The City already offers services in the identified areas and will continue to offer such services while a more robust resource and housing pipeline is being built with ERF funds. The City as part of building this proposal have requested staffing quotes from our chosen outreach provider to ensure prompt and accurate identification of needed staff and is prepared to amend and expand scope of work as needed to help fulfill the requirements of the grant. City staff are prepared to enact needed administrative tasks associated with drafting agreements, setting up funding and reporting protocols, and assigning the City staff needed to support implementation. Through our City Homelessness Task Force, the City can swiftly start planning for and communicate needed information to crews and staff working directly with the population at identified sites.

## Table 4: Project Timeline

Cal ICH should be able to use the project timeline to understand the general parameters of the project and how it will be implemented.

This Standardized Project Timeline Template will not perfectly capture every nuance - that's Ok. However, applicants are strongly encouraged to provide incremental milestones for achieving the interim shelter and permanent housing goals set out in the proposal. For projects that include interim shelter and/or permanent housing development, the timeline should include major development milestones.

Where there is ambiguity, conflict, or silence, use your judgment.

Date	Milestone	Category	Additional Detail for Milestone
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4/1/2024	Enter discussion with outreach provider and begin planning for staffing and reporting	Project Management	This milestone includes timelines for onboarding dedicated staff and considerations for outreach and service expansion; allows City staff to set up internal protocols for reporting and repayment of services
5/31/2024	Establish final parameters for program expansion and receive authority from City Council to begin official program implementation	Project Management	Staff will use the time period between April through May 2024 to prepare staff reports to and hold informational sessions with City Council
6/1/2024	ERF expanded team deployed at prioritized sites	Project Management	
6/1/2024	ERF teams start to move at least 75 households off Caltrans sites and into interim housing	People	Utilization of a variety of available resources including ERF and non-ERF funding
6/30/2026	ERF teams transition at least 75 households off Caltrans sites and into permanent housing	People	Utilization of a variety of available resources including ERF and non-ERF funding

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## Table 5: Projected Milestones

Answer the following questions in relationship to January 31, 2024. Cal ICH assumes disbursement will occur approximately 3-6 months after January 31, 2024.

Please provide responses in the table below including the month and year. (15-character limit for each cell)

Outreach to the people residing in the prioritized encampment site began / will begin mm/yyyy.	This proposal will reach full operating capacity in mm/yyyy.	The first planned exit of a person or household from the prioritized encampment will occur in mm/yyyy.	The last planned exit of a person or household from the prioritized encampment will occur in mm/yyyy.
06/2024	12/2024	06/2024	06/2026

## CERTIFICATION

Before certifying, applicants are strongly encouraged to review the NOFA.

*I certify that all information included in this Application is true and accurate to the best of my knowledge.*

### Name

Sandra	Lozeau
First	Last

*This does not have to be an authorized representative or signatory.*

### Title

Deputy Director
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### Email

slozeau@anaheim.net
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	ELIGIBLE USE CATEGORY	5 WORD DESCRIPTION	NAME OF ENTITY OR PART OF PROPOSAL	ERF-3-R PROPOSED BUDGET			LEVERAGED FISCAL SUPPORT	2 SENTENCE DESCRIPTION				
Guidance and Intended Use	Use drop-downs. See NOFA, III. A.	Enables Cal ICH to immediately understand the line item.	Enables Cal ICH to associate the line item with specific entities or parts of a proposal.	Only ERF-3-R Funds			Use ERF-3-R Funds That Will be Used to Support this Proposal	Enables Cal ICH to better understand the line item, context, and / or other pertinent information related to the proposed line item.				
				PERSONNEL COSTS			SALARY		FTE	MONTHS		
				Street Outreach	Regional Program Director	City Net - CCRT	264,243.20		0.05	24	13,542.46	Outreach team project compliance with City management; oversight of operations and public safety standards
				Street Outreach	Case Manager II	City Net - CCRT	168,272.00		2.00	24	344,957.60	Direct community outreach and case management
				Street Outreach	Housing Navigator (Case Manager III)	City Net - CCRT	194,979.20		2.00	24	399,707.36	Direct mobile case management and housing navigation
				Street Outreach	Outreach Supervisor	City Net - CCRT	197,059.20		0.40	24	80,794.27	Direct outreach program activities, staff management and supervision, day-to-day project coordination
				Street Outreach	Licensed Clinical Social Worker	City Net - CCRT	203,299.20		0.15	24	31,257.25	Mobile disabling condition documentation; assessment and connection to mental health services
				Street Outreach	Data Analyst	City Net - CCRT	155,376.00		0.10	24	15,926.04	HMIS data entry; ERF reporting and data compliance
				Street Outreach	Community Engagement Manager	City Net - CCRT	197,142.40		0.05	24	10,103.55	Community engagement liaison; generation of resources for client needs
				Street Outreach	Executive Leadership	City Net - CCRT	439,628.80		0.05	24	22,530.98	Overall project quality control and problem solving
Street Outreach	Finance Analyst	City Net - CCRT	224,265.60	0.05	24	11,493.61	Project-based payroll, billing, and financial controls					
Street Outreach	Human Resources Analyst	City Net - CCRT	185,411.20	0.05	24	9,502.32	Staff recruiting, hiring, training, resolution dispute					
Street Outreach	Operations Assistant	City Net - CCRT	172,307.20	0.05	24	8,830.74	Day-to-day administrative support with inventory, purchasing, technical support					
Street Outreach	Overtime	City Net - CCRT				18,972.92	2% industry standard for overtime labor costs					
Street Outreach	Homeless Assistance Liaison Officer	City of Anaheim	556,440.00	0.60	24	333,864.00	Supervision of encampment cleanups on Caltrans property and in public areas; coordination of connections to community resources and care; inclusive of two HALO Officers					
Systems Support	Lead Street Maintenance Worker	City of Anaheim	160,368.00	0.10	24	16,036.80	Supervision of Public Works Sewer, Storm, Drain, Sweeping, Weeds, and Litter Programs staff					
Systems Support	Street Maintenance Worker	City of Anaheim	113,630.40	0.30	24	34,089.12	Implementation of Sewer, Storm, Drain, Sweeping, Weeds, and Litter Programs cleanup activities; inclusive of three Street Maintenance Workers					
Systems Support	Fringe Benefits - 10%	City of Anaheim				5,012.59	Fringe benefits for Lead Street Maintenance Worker and Street Maintenance Workers					
<b>Subtotal - Personnel Costs</b>							\$ 967,619.10	\$ 389,002.51				
<b>NON-PERSONNEL COSTS</b>				UNIT	RATE	TIME						
Street Outreach	Outreach Vehicles	City Net - CCRT	2			102,336.00	2 vans for client/staff transport; vehicle hire fee; gas; insurance; maintenance					
Rapid Rehousing	Client Services	City Net - CCRT and City of Anaheim	960	2,000.00	Per month	1,440,000.00	Rental assistance and move in costs; application fees; documentation assistance; local transportation; fees; etc.; up to 40 clients for a period of up to two years					
Interim Sheltering	Client Services	City Net - CCRT and City of Anaheim	30,600	150.00	Per day	4,050,000.00	Motel room costs; basic needs; documentation assistance; local transportation, etc.; up to 90 clients for a period of up to 3-18 months					
Operating Subsidies	Facilities and Rentals	City Net - CCRT	1.00	36,531.00	24 months	36,531.00	Office space and office equipment/furniture rentals for a period of two years					
Operating Subsidies	Computing and Telecommunications	City Net - CCRT	1.00	41,523.57	24 months	41,523.57	Computing (computer, iPad, cell phones); telecommunications (landline and cell services); printer/copier and supplies; hardware and software; WiFi; etc.					
Operating Subsidies	Operational Supplies	City Net - CCRT	1.00	9,132.75	24 months	9,132.75	Material supplies related to operations: uniforms, copies, forms, office supplies, PPE supplies, etc.					
Operating Subsidies	IT Supplies	City Net - CCRT	1.00	12,177.00	24 months	12,177.00	IT support and client management software licenses					
Operating Subsidies	Financial Audit	City Net - CCRT	1.00	4,261.95	24 months	4,261.95	Annual financial audit					
Operating Subsidies	Insurance	City Net - CCRT	1.00	28,883.84	24 months	28,883.84	Liability insurance					
Interim Sheltering	Congregate Shelter	City of Anaheim	14,600	60.00	Per day	876,000.00	Congregate shelter beds including facilities and services costs, staff time, case management, and housing navigation					
<b>Subtotal - Non-Personnel Costs</b>							\$ 2,079,846.11	\$ 5,541,000.00				
<b>ADMINISTRATIVE COSTS</b>												
Administrative Costs	Deputy Director	City of Anaheim	0.10	354,340.00	24 months	31,890.60	3,543.40	Overall oversight of ERF programming and strategic planning of ERF integration into existing homelessness crisis response system				
Administrative Costs	Staff Analyst	City of Anaheim	0.25	187,914.00	24 months	37,582.80	9,395.70	Day-to-day oversight of ERF programming and strategic planning of ERF integration into existing homelessness crisis response system; processing of invoicing; monitoring of program towards outcome goals; data collection and reporting				
Administrative Costs	Staff Analyst	City of Anaheim	0.10	187,914.00	24 months		9,395.70	Support for connections to additional RRH opportunities offered by leveraged funds available to the City of Anaheim				
Administrative Costs	Management Assistant	City of Anaheim	0.25	170,444.00	24 months	34,088.80	8,522.20	Support for day-to-day oversight of ERF programming and strategic planning of ERF integration into existing homelessness crisis response system; processing of invoicing; monitoring of program towards outcome goals				
Administrative Costs	Grants Accountant	City of Anaheim	0.10	187,914.00	24 months	18,791.40		Pretest-based payroll, billing, and financial controls				
Administrative Costs	Fringe Benefits - 10%	City of Anaheim				12,235.36						
<b>Subtotal - Administrative Costs</b>							\$ 134,588.96	\$ 20,857.00				
<b>TOTAL BUDGET</b>							\$ 3,182,054.17	\$ 5,960,859.51				

## California Department of Transportation

DISTRICT 12

1750 East Fourth Street, Suite 100 | SANTA ANA, CA 92705

(657) 328-6000 | FAX (657) 328-6522 TTY 711

<https://dot.ca.gov/caltrans-near-me/district-12>



January 30, 2024

Jeannie McKendry  
Grants Develop Section Chief  
California Interagency Council on Homelessness  
801 Capitol Mall, Suite 601  
Sacramento, CA 95814

Subject: Letter of Support for the City of Anaheim's application for funding through the Encampment Resolution Funding Program (ERF-3-R)

Dear Chief Jeannie McKendry:

On behalf of the California Department of Transportation (Caltrans) I want to express our partnership in the City of Anaheim's application to the Encampment Resolution Funding Program. We are supportive of the City's decision to focus this effort on expanding outreach services with weekly street medical treatment, increasing permanent housing availability and placement, and boosting their case manager workforce along high-return probable encampments along State Route (SR) 91 East and West of Patt Street, SR-91 East and West of undercrossing near train tracks, SR-91 West from the train tracks towards Lemon Street, SR-91 West Lemon Street offramp within Caltrans right-of-way. This proposal seeks to immediately decrease the number of Persons Experiencing Homelessness (PEH) in the City of Anaheim and expects to move people living in the identified encampments into transitional to permanent housing.

The state right-of-way along the SR-91 form key pedestrian, bicycle and transit corridors of Anaheim and have become magnets for encampment activity. We've partnered on outreach, cleanup, and abatement efforts only to experience repopulation the following day. The city staff has continuously worked with local Caltrans officials, CalOptima Health and City Net Services to identify the encampment locations being addressed through this proposal. The sites and PEH share common needs and are some of the most difficult encampments to resolve.

The City's proposal is based on years of experience serving similar populations and include new innovations to efficiently deliver much-needed permanent housing to this hard-to-reach population. The City's proposes use of ERF funds for targeted outreach services, engagement, counseling, case management, rapid rehousing, and interim housing through motel vouchers and Anaheim Emergency Shelter with a clear path to permanent housing.

Caltrans is committed to only act on the encampment sites in the proposal in collaboration with the City of Anaheim and with at least two weeks-notice to the ERF grantee--unless critical circumstances exist when an encampment poses an imminent threat to life, health, safety, or

Chief Jeannie McKendry January  
30, 2024  
Page 2

infrastructure and must be immediately addressed.

Caltrans partners with the City of Anaheim to serve the unhoused community members along State Route 91 and fully supports Anaheim's application grant for the State of California Encampment Resolution Funding Grant. These state resources will be instrumental to serving unsheltered people along state right away with dignity, respect, and moving them into permanent housing.

Sincerely,

A handwritten signature in blue ink that reads "Bobi C. Hettick". The signature is fluid and cursive, with a large, sweeping flourish at the end.

Bobi C. Hettick  
Deputy District 12 Director  
Operations & Maintenance

## City of Anaheim ERF-3-R Map

Below are the target “high-return probable” encampment sites considered high priority for the California Department of Transportation to support the City of Anaheim. This includes three non-contiguous sites on partial state-right-of-way.

1. [EB/WB SR-091 Patt St.](#)  
[EBWB SR-091 undercrossing nearby tracks](#)  
[WB SR-091 from tracks towards Lemon St.](#)  
[WB SR-091 Lemon St. off-ramp R/S](#)  
starting at EB Patt St. towards tracks undercrossing, going WB towards Lemon St.  
P.M. 3.514 - 3.994

