



California Interagency Council on Homelessness

ERF-3-R, Application

Part 1 (A): ADMINISTRATIVE INFORMATION

Application Window

- Window #1, 11/3/2023 - 1/31/2024
 Window #2, 2/1/2024 - 4/30/2024
 Window #3, 5/1/2024 - 6/30/2024

*Applications received after 5:00 p.m. on the last day of the application window will be reviewed and evaluated during the following application window. **Note, applications submitted after 5:00 p.m. on 6/30/2024 will not be reviewed.***

Eligible Applicant

Select the eligible applicant's jurisdiction type.

- CoC City County

What is the name of the city or county?

Fresno

Part 1 (B) Contracting Information

Complete all elements of the below section. This information is required for contracting should this application be chosen for award.

Contractor Information

Contractor Name (the legal entity entering into contract with the State)

City of Fresno

What is the Federal Employer Identification Number (FEIN # or tax id number) for the contractor?

94-6000338

Tax ID Form

gov_taxpayer_id_form - signed.pdf

Governmental entities will need to submit a GovTIN Tax Form, and Non-governmental entities will need to submit a STD 204 Tax Form. Links to each are below:

GovTIN: [Taxpayer ID Form \(ca.gov\)](#)

STD 204: [STD 204 - Payee Data Record \(ca.gov\)](#)

Who is the best contact person for this contract?

Primary Contact

Phil	Skei
First	Last

This contact will receive ALL grant related correspondence (inclusive of application, award, contract, office hours, information requests, reporting, etc.)

Job title

job title

Email

Phone

This contact will receive ALL grant related correspondence (inclusive of application, award, contract, office hours, information requests, reporting, etc.)

Secondary Contact

Joe	Pasillas
First	Last

Job title

job title

Email

Phone

This contact will receive ALL grant related correspondence (inclusive of application, award, contract, office hours, information requests, reporting, etc.)

Contact Person for Reporting

Dylan	McCully
First	Last

Job title

job title

Email

Phone

This contact will ONLY receive grant reporting correspondence (inclusive of guidance, report releases/reminders, report follow-ups).

Authorized Representative

First

Last

Job title

job title

Email

Phone

The Authorized Representative has authority to contract on behalf of the eligible applicant

If this application is funded, what address should the check be mailed to?

Address

Address Line 1

Address Line 2

City

State

Zip Code

Attention to (if applicable):

 This Application uses character limits 

Reaching these limits is not required, however competitive responses will address all parts of each

question asked.

Part 2: PROPOSAL OVERVIEW

Guidance:

In completing this application, applicants must identify the specific encampment that will be prioritized for resolution.

If an applicant proposes to prioritize a large, noncontiguous, or multiple site(s), the encampments may only be addressed through a single application if: (a) the justification for prioritizing the encampments is the same, **and** (b) the demographics and service needs of the residents of the encampments is sufficiently the same that, (c) the same set of services, and service providers, including outreach, interim and permanent housing programs, will be used to resolve the identified people's experience of homelessness in encampments.

Applicant must prepare a separate application for each encampment that does not meet the requirements of (a) – (c).

Proposal Summary

Summarize the proposed Encampment Resolution Fund (ERF) project, including an overview of all key components and/or phases of the project that will be funded in whole or in part with ERF-3-R resources. (1500-character limit)

The City of Fresno's ERF-3 project is an expansion of an innovative program that began in ERF-1 and continued in ERF-2. The ERF-3 project expands the original encampment area from the downtown area to include the State Route 41 corridor that links downtown Fresno to midtown. Along State Route 41 corridor from the original encampment location there are 50 individuals who reside in shanties, tents, and temporary structures. The original encampment between State Route 41 and 99 continues to receive a steady inflow of unhoused individuals. The ERF-3 project extends the services established in ERF-2 to the expanded encampment area. Through lessons learned in ERF-1 & 2 and lived experience input, additional innovations have been added to the program design. The ERF-3 program adds 30 emergency shelter beds, with navigation, onsite mental health services, and housing stability case managers. The Village of Hope will continue providing 65 emergency shelter beds dedicated to the ERF-3 encampment area until June 2026. The street navigation and outreach team is expanded to include an additional licensed and unlicensed street clinician, a licensed social worker and a certified alcohol and other drugs (AOD) counselor. The ERF-3 program includes funding for 100 permanent housing beds through independent living homes for ERF clients. The ERF-3 program will leverage resources such as Cal-Aim, ARPA, and the private sector funds to provide supportive services and housing for all ERF clients.

People Served

Number of people currently residing in prioritized encampment site

250

#

Potential inflow of people into the prioritized encampment site during the grant term.

417

Of people currently residing in prioritized encampment site, how many will be served by this proposal?

200

#

Given the potential for inflow of people into the prioritized encampment site, how many people are projected to be served across the entire grant period?

600

#

Of people projected to be served across the entire grant period, number of people projected to transition into interim housing.

480

#

Of people projected to be served across the entire grant period, number of people projected to transition into permanent housing

200

#

*This should include both people who transition directly into permanent housing **and** people who may first transition into interim housing.*

Is the prioritized encampment site part of a larger encampment area?

Yes No

Encampment Information

1. Briefly describe the characteristics of the people residing within the prioritized encampment site,

including demographics, household compositions, disabilities, and projected service and housing needs. Include how this information was gathered. (1500-character limit)

The City of Fresno, in partnership with Fresno Pacific University and Poverello House staff with lived experience, created surveys and conducted focus groups to design a program that reflected the needs of people in the encampment area. 152 individuals residing in the encampment area were surveyed by Poverello House's Outreach Team. Here were the following characteristics of the unhoused in the downtown and State Route 41 Corridor: 70% of the residents are under the age of 54. 1/4 of the residents are 55 and over. More than 1/3 of them are Hispanic/Latinx and 1/4 are Black/African American or African, and more than 1/4 are White. 2/3 identified as male, whereas 30% identified as female. 2.3% represented other categories. 77% stated they had been on the street longer than 6 months, but surprisingly, less than 1% had been there longer than a year. 36.6% had been in the encampment location for a month, and 45.8% had been in the location for more than 6 months. Results from the ERF-3 survey indicate that the ERF-2 program addressed people with more prolonged periods of homelessness; however, this population has a shorter period of being unhoused. In ERF-2 one third of the population in the encampment was 55 and older. In ERF-3, the data gathered indicated that a quarter of the population was 55 and older. These stats indicate that the newly unhoused are coming to the encampment area.

If this proposal seeks to serve a particular target population, specify and describe.

2. Briefly describe physical characteristics of the prioritized encampment site in which the people you are proposing to serve are residing. The description must include the specific location, physical size of the area, the types of structures people are residing in at the site, whether vehicles are present, and any other relevant or notable physical characteristics of the site. (1000-character limit)

The ERF-2 Downtown Encampment is an 8 by 15-block triangle bounded by Highway 99, Fresno Street and State Route 41. The encampment area consists of an array of 1 – 2-person homemade shanties or tents, mostly on City sidewalks. These structures are large, with many personal belongings. There are currently 200 people residing in the downtown encampment area. The various structures form a connected encampment network, with people frequenting various locations within the encampment area daily. Vehicles are present at night in the area. State Route 41 and Blackstone Avenue, which runs parallel to State Route 41, link the downtown encampments to midtown encampments. The Blackstone and State Route 41 area is .66 miles wide and 2.55 miles long. The area has 50 people who reside mostly in tents and small structures. Approximately 10 people have structures on State Route 41, on embankments, and other state rights-of-way.

3. Why is this encampment site being prioritized? Applicant should identify any distinguishing needs and/or vulnerabilities of the people living in this encampment and/or any health, safety, or other concerns that led the applicant to prioritize this site over other encampments. (1000-character limit)

Because of the available services, the Downtown Encampment area is still the preferred destination for Fresno's unhoused. Poverello House is an access site where individuals can be linked to shelter, navigation, and other essential services. People accessing Poverello's services have a history of being unhoused for over one year, mental health concerns, and substance use disorder which makes them vulnerable to becoming victims of violent crime. Street gangs often target the vulnerable by stealing their benefits, selling them drugs, and assaulting them. Shootings and other acts of violence have become more common in the past year in the downtown and midtown encampment area, resulting in the loss of life for the unhoused. The Blackstone Corridor is a public transportation hub and has many small businesses which have been disrupted by encampment tents and structures. Additionally, encampments along State Route 41 right of way present a significant safety risk to inhabitants and motorists.

ERF authorizing legislation requires funding be used for "prioritized" encampments. Applicants must, therefore, provide a justification for the prioritization of the encampment proposed to be served. Except in very small communities where it may be possible to justify prioritizing all of a small number of encampments for resolution using this fund source, ERF is not intended to be used to fund a community-wide encampment resolution program.

Attachment: Map

ERF-3 Encampment Area.pdf

The provided map should clearly indicate the area of the prioritized encampment. The map may also indicate the location of other key service, shelter, and housing resources described in this proposal.

4. Is the prioritized site on a state right-of-way?

No Yes - partially Yes - entirely

Attachment: Caltrans Letter of Support

City of Fresno ERF Letter of Support R3 - Caltrans.pdf

Projects entirely or partially on a state right-of-way must include a Letter of Support from Caltrans.

- This letter must include confirmation from Caltrans that they are aware of and in support of the ERF project, including the projected timeline, and that they will only take action on that encampment site in collaboration with and at least 2 weeks-notice to the ERF grantee, unless critical circumstances exist when an encampment poses an imminent threat to life, health, safety, or infrastructure and must be immediately addressed.
- This letter should be signed by the local Caltrans Deputy District Director of Maintenance (DDDM) or their designee.
- This letter may also include Caltrans role in the proposal and what Caltrans resources are being leveraged.

Proposal's Outcomes

5. What outcomes does this proposal seek to accomplish by 6/30/2027? Outcomes should be specific, measurable, attainable, relevant, and time-bound (SMART). (1000-character limit)

Street Outreach and Navigation Services: Provide outreach to 600 unique individuals and 1,600 contacts in the encampment area - this includes contact made by two street clinicians, a social worker and an AOD counselor. Interim housing: 30 additional shelter beds will be added within 30 days of the start of the program and 65 beds at the Village of Hope will be leveraged beginning 7/1/25. 480 clients from the encampment area will be sheltered and will receive case management in shelter by 6/30/26. Permanent Housing: 100 clients from the encampment area will receive vouchers for independent living within the grant period. 100 additional clients will be housed in existing Rapid Rehousing, Permanent Supportive, and CoC Emergency Housing Voucher Programs. Housing Stability Case Management: 80% of clients linked to a Housing Stability Case Manager will remain housed for 6 months after exiting to permanent housing.

6. What are the primary activities the applicant will implement to achieve each of the proposal's outcomes? (1000-character limit)

Street Outreach and Navigation services will engage encampment residents daily and link them to interim shelter and other services; street clinicians, social workers, and an AOD counselor will provide services to those who cannot access community resources. 30 interim housing beds will be added to Hope Pointe, currently supporting ERF-2 services; 65 shelter beds at Village of Hope will be leveraged beginning 7/1/25. Shelter case managers and street navigators will provide housing navigation services to connect clients to permanent housing through the coordinated entry system and link clients to supportive services such as mental health, substance abuse programs, and employment opportunities. 100 independent living vouchers will be provided to connect clients to shared permanent housing opportunities. Once housed, Housing Stability Case Managers will meet weekly with the individual to help maintain their housing by linking them to supportive services and providing landlord mediation.

7. How will the applicant measure progress towards the proposal's outcomes? (1000-character limit)

The following metrics will be tracked and reported monthly: number of unhoused persons residing in the Downtown and State Route 41 Corridor; number of people encountered and engaged by the Outreach and Navigation Team; number of people accessing emergency shelters, navigation, mental health services, county services, and exits to permanent housing. Navigators, Client Services Specialists, Housing Stability Case Managers, and Street Outreach will enter data into the Homeless Management Information System (HMIS) daily for every contact. All data will be identified specifically by dedicated ERF-3 projects in HMIS. Annual Surveys of Lived Experience will be conducted for the following groups: street residents, shelter residents, permanent housing residents, staff with lived experience. Annual Surveys of Regional Impact will be conducted documenting effects of ERF-3 on overall homelessness in the City and Region including encampment and migration patterns and recidivism.

8. Are there any local ordinances, resources, or other factors that may hinder achieving the proposal's outcomes? If so, how will the applicant navigate these challenges? (1000-character limit)

Clients in the downtown encampment and State Route 41 corridor have been unhoused longer and suffer the most acute physical/mental health challenges which may create barriers to engagement and access to services. This proposal addresses this by providing quick access to mental health and county services and provides street navigation for those who cannot access shelter. To address the need for additional emergency shelter the City of Fresno is leveraging existing resources to add an additional 30 beds. The lack of affordable housing available in the City of Fresno has impacted the ability to house encampment area residents. The proposal will expand available housing options by providing independent living home vouchers for 100 ERF-3 clients. The City of Fresno is also working with independent living providers in coordination with the Independent Living Association to increase their housing capacity.

9. Does this proposal fund a standalone project, or is the proposed project one component of a larger initiative?

Standalone Larger initiative

If it is part of a larger initiative, describe the role and significance of this project in achieving the objectives of the larger initiative. (1000-character limit)

The ERF-3-R project will contribute to the City's larger revitalization and homelessness initiatives by: coordinating with community-wide collective impact initiatives; being a resource to help meet the regional goals of the CoC's Strategic Initiative to deliver effective services and reduce homelessness in the Fresno/Madera region; aligning ERF-3-R goals with the Governor's HHAP goals and commitment to measurable outcomes as well as the President's goal to reduce homelessness by 25% by 2025. COF also acknowledges that the ERF-3-R program will align with the goals of the City's strategic "One Fresno" initiative to revitalize the downtown area including key State-funded investments: High Speed Rail Station; the California Strategic Growth Council's TCC grant to the COF's Transform Fresno initiative, a \$66.5 million investment based on health-risk indicators and Cal-Enviro Screen resulting in 22 development projects in downtown, Chinatown and West Fresno; the Bus Rapid Transit upgrade.

Centering People

10. Describe how the perspectives of people with lived experience of homelessness meaningfully contributed to the content of this proposal? How will people with lived experience be part of the implementation of this ERF project? If individuals living in the encampment site were included in the development of this proposal, describe how their input was obtained and how that input shaped the proposal. (1000-character limit)

The program design of ERF-3 was informed by 4 surveys and 9 focus groups conducted by Poverello House among people with lived experience, consisting of the following groups: 152 encampment area residents; 124 people residing in emergency shelters from the encampment area; 12 individuals who exited the encampment to permanent housing through ERF-1 & 2 services; 24 Poverello House staff with lived experience. Based on the feedback, supportive services such as mental health clinicians, social workers and an AOD specialist were added to the program design. The groups also identified potential challenges to accepting "shared housing" as a permanent housing option. The program will address those challenges and concerns. The City has solicited input from the CoC's Lived Experience Advisory Board on the prioritized encampment area and proposed ERF-3 services; at least one individual with lived experience will serve on the review panel to procure ERF-3 service providers.

11. Briefly describe how the proposal exemplifies Housing First approaches as defined in Welfare

and Institutions Code section 8255. (1000-character limit)

A Housing First approach is central to all services proposed in the ERF-3 application. All program staff will receive training in trauma-informed care and motivational interviewing. ERF-3 staff will also adopt a harm-reduction approach to providing services. Sobriety and participation in services will not be a precondition to access interim shelter, permanent housing, or other resources. The goal of ERF-3 program is to remove any potential barriers to access services, emergency shelter, and permanent housing. Housing subsidies in the ERF-3 will be Housing First, and independent living providers will also be encouraged to adopt a Housing First approach to tenancy. Eligibility for these vouchers will be based solely on whether the individual resides in the encampment area. Housing stability case managers will work with operators of the independent living housing to address any barriers that may jeopardize participant housing.

12. Describe how each of the following service delivery practices are incorporated into the outreach, interim shelter (if applicable), and permanent housing aspects of the proposed ERF project: (a) individual participant choice and (b) trauma informed care. (1000-character limit)

All staff in the ERF-3 program will receive training in trauma-informed care. The ERF-3 program is built around participant choice in service delivery. Individuals can choose several paths to secure supportive services and permanent housing. For example, an individual can choose to receive mental health and addiction services while unsheltered without accessing emergency shelters. They can choose to be navigated into housing directly from the street. Once sheltered, program staff will work with the individual to place them with a roommate they know or have similar lifestyles. All participants will go through the coordinated entry system in which they are matched to a housing program of their choosing. In the ERF-1 & 2 programs, there was a long-standing sense of community between the participants. Although shared housing is not typically a popular choice, it is expected to be more viable for ERF participants because they would be housed with their community.

13. Describe how harm reduction principles will be incorporated into the outreach, interim housing (if applicable), and permanent housing aspects of this ERF project. (1000-character limit)

Poverello House has adopted harm reduction policies in all of its homeless services programs. In the ERF-3 program, all outreach, navigation, interim housing, mental health, and addiction services will use harm reduction principles by providing Narcan, education regarding reducing risk of infection and misuse, and street-level addiction services through an AOD specialist. The majority of the outreach team is made up of people with lived experience of homelessness, mental health disorders, and substance abuse disorders. Interim shelter staff and security will be trained in harm reduction tactics such as administering Narcan and linking them to immediate mental health and addiction services. The Housing Stability Case Managers will work with independent living home providers/landlords to assist them in incorporating harm reduction approaches towards their tenants.

14. Describe the services that will be provided to improve people's health, dignity, and safety while they continue to reside within the prioritized encampment site. (1000-character limit)

The ERF-3 street navigation and outreach program is a multi-disciplinary team that includes two street clinicians, an unlicensed clinician, a licensed social worker, and an AOD specialist. Also working with the outreach team is the UCSF Mobile Heal unit that goes with the outreach team to provide immediate medical attention to residents in the encampment area. The Poverello House also partners with Family Health Care Network provides immediate linkages to primary care for people residing in the encampment area and interim shelter at the Village of Hope and Hope Pointe. Poverello House, located in the encampment area, provides vital basis necessities including three meals daily, showers, laundry, charging stations, and Wi-Fi. The City of Fresno also provides mobile showers and portable bathrooms in the encampment area. The City's Homeless Assistant Response Team (HART), made up of outreach, code enforcement and police officers, addresses the health and safety of the unhoused population.

15. Identify what controls are or will be in place to ensure that all ERF-3-R funded parties will not penalize homelessness. The term “penalize homelessness” means to impose, by a governmental unit, criminal or civil penalties on persons who are homeless in a manner that is related to those persons’ engagement in necessary human activities, including sleeping, resting, and eating. (1000-character limit)

The City of Fresno has implemented the Homeless Assistance Response Team (HART), consisting of Poverello House's Homeless Outreach Progressive Engagement (HOPE) Team, the City of Fresno Code Enforcement, and the Fresno Police Department. The HOPE Team consists of people with lived experience and is representative of the community's unhoused population. The HART leads with outreach services rather than law enforcement. The City of Fresno recognizes the importance of connecting its unhoused community with services and is committed to providing a non-enforcement approach to engagement.

16. Describe how this proposal considers sanitation services for people residing in the prioritized encampment. This may include but is not limited to non-intrusive, curb-side waste removal and access to clean and available bathrooms. (1000-character limit)

Since 2022, the City of Fresno has provided daily sanitation for the people residing in the prioritized encampment area (Monday through Friday). Sanitation activities include curb-side waste removal. Poverello House is located in the heart of the encampment area and provides free bathrooms, showers, and laundry services. The City of Fresno provides mobile shower and bathroom facilities in the expanded encampment site. In ERF-3, the City of Fresno will continue and expand these services as people access the encampment sites.

Part 3: IMPLEMENTATION

Core Service Delivery and Housing Strategies

17. Describe the proposed outreach and engagement strategy, case management, and / or service coordination for people while they are continuing to reside within the encampment site. Quantify units of service to be delivered including the ratio of staff to people served, frequency of engagement, and length of service periods. (2000-character limit)

Outreach and Resident Engagement in state encampment area: Poverello provides daily low-barrier services, such as free showers, laundry, Wi-Fi, charging stations, shelter & meals. The HOPE Outreach and Navigation Team members will engage daily with encampment residents to build rapport and trust. The team will also include a licensed and unlicensed clinician, a licensed social worker and a certified AOD counselor. HOPE outreach staff will have 1,600 contacts with unique individuals by 6/30/2026. If a person cannot access shelter, they will be assigned a street navigator. Case Management: Emergency Shelter housing navigators will have a client-to-staff ratio of 20:1. Up to 480 people will receive navigation services through the emergency shelters. This is based on an anticipated 90-day stay. Clients awaiting or ineligible for shelter will receive street navigation weekly through the navigation team. Each person served in ERF-3 will create a supportive service and housing plan with their navigator. Once housed, the Housing Stability Case Manager will meet weekly with the client to link them to services & life skills training to assist with housing retention. There will be a 20:1 client-to-staff ratio. Service Coordination: Every client in ERF-3 will be part of the Coordinated Entry System (CES) and will be entered into HMIS. Navigators will work with Fresno County Departments of Social Services and Behavioral Health to ensure clients have an efficient pathway to supportive services. 90% of clients in ERF will be linked to supportive services. At least 75 people will receive linkages to Poverello House Enrichment Center or Fresno County Department of Behavioral Health's Wellness Center for services. All navigators will work with housing providers within the CES to be matched to the independent living vouchers and other community housing programs. Up to 200 people will be housed during the ERF-3 performance period.

18. Describe the role of Coordinated Entry in the context of this proposal and how Coordinated Entry policies or processes will support and / or hinder the implementation of this proposal. (1000-character limit)

All ERF-3 services will be part of the Coordinated Entry System (CES). The HOPE Outreach team will make initial contact with residents in the encampment area and will administer an initial screening tool to identify immediate emergency needs such as medical attention, mental health, and shelter. Diversion will be practiced throughout the entire process. The person will then be linked to an emergency shelter or a street navigator based on their needs. The navigator will create a housing and supportive service plan. The navigator will acquire documentation such as identification and social security cards, birth certificates, and other supportive documents needed for housing. Once a housing plan is established and documentation is secured, a match form will be submitted to the community housing matcher in CES. Once a client accepts a match, the navigator will work with the housing provider to secure housing. Throughout the process, the client's data will be entered into HMIS.

19. Describe each of the specific (a) interim housing and (b) permanent housing opportunities that will be used to achieve the proposed outcomes of this ERF project. Demonstrate that any ERF-3-R funded interim housing capacity is either non-congregate or clinically enhanced congregate shelter. (2000-character limit)

Interim shelter: There will be 95 emergency shelter beds available for the state encampment area in ERF-3. An initial 30 beds at Hope Pointe will operate beginning 7/1/24, with an additional 65 beds at Village of Hope supporting the ERF-3 project by 7/1/25. Emergency shelter will include case management, on-site mental health services, security, medical care and enrichment activities. Interim housing will be non-congregated in converted motel rooms at Hope Pointe, sleeping cabins at Poverello House, which have no more than 2 people per structure. Poverello House will operate both shelters and provide supportive services. Both programs provide on-site mental health services. All program participants will go through the coordinated entry system and be matched to the independent living vouchers and other housing programs. The ERF-3 program will provide housing vouchers for 100 encampment residents for independent living (shared housing) opportunities. The independent living vouchers will utilize existing shared housing opportunities and encourage operators with financial incentives to expand their capacity. Case managers will work with clients to accept shared housing by facilitating roommate choice and location. If a client declines an independent living voucher, then they will be matched to community programs such as Rapid Rehousing, Permanent Supportive Housing and/or Emergency Housing Vouchers. Once housed, Housing Stability Case Managers will continue to assist clients by linking them to mental health services, primary care, employment opportunities, substance use disorder programs, social security benefits, and the Fresno County Dept. of Social Services. If a client becomes at risk of losing housing, the housing stability case manager will refer them to Poverello House's Cal-AIM Enhanced Managed Care Program.

20. Demonstrate the applicant's commitment and ability to deliver permanent housing solutions to the people residing in the prioritized encampment, including by providing examples of prior successful efforts to permanently house similarly situated individuals. (2000-character limit)

Since the implementation of the ERF-1 program in 2022, the City of Fresno has partnered with Poverello House to provide outreach, navigation, emergency shelter, and supportive services to unhoused individuals. Poverello's long history of building rapport with the unhoused community has successfully relocated over 1000 individuals living in encampments into shelter without any negative police interaction. Poverello is one the largest providers of navigation services throughout Fresno County. The organization is involved in a high volume of permanently housing individuals who were previously unhoused. According to CES data, 497 individuals were navigated into permanent housing by Poverello. In ERF-1, Poverello provided emergency shelter and street navigation services. From the program's start on April 1, 2022, to the present, 97 people from the encampment area have been housed. Currently, 38 people are actively receiving services through the Housing Stability Program. 70% of the housed individuals in ERF-1 remain housed. In ERF-2, which started on June 14, 2023, 6 people have been housed. The City is supporting the development of 26 tiny homes, hotel conversion for up to 34 units, and development of other permanent affordable housing for residents in the encampment area through its ERF-1 and -2 grants. Additionally, through its participation in Homekey Round 3 program, the City will support the development of a 95-unit affordable housing project for individuals experiencing homelessness; the City's HHAP program supports street outreach services to unsheltered individuals in encampments throughout the city, facilitating connection to low-barrier housing focused shelter and supportive services with a clear pathway to permanent housing. The City's ESG-funded Rapid Rehousing programs provide housing support to 40 households annually.

21. Describe how this proposal is tailored to meet the needs and preferences of people residing within the prioritized encampment. (1500-character limit)

The City of Fresno, Fresno Pacific University, and Poverello House created a Survey of Lived Experiences (SOLE) to collect direct input from people who are living in the Downtown and State Route 41 Encampment Area to design the ERF-3 program. SOLE surveyed 312 people with lived experience from the encampment area, emergency shelter, and housed individuals. In the downtown encampment and State 41 corridor, 152 unhoused individuals were surveyed out of 219 identified. Highlights include the following in the encampment area: 2/3 of residents fall between the ages of 25-54, and 1/4 are over 54; the vast majority have been unhoused longer than 6 months; 2/3 were open to receiving street navigation; 60% stated that mental health resources were important to them and other people on the street. 40% indicated that drug treatment would improve their mental and physical health. 45% of respondents indicated that counseling or therapy would be beneficial. 60 respondents stated it would be very significant if health resources such as mental health and addiction services were delivered on the street. 80% would accept shelter if it was offered. 86% felt sure that they would be ready to accept permanent housing. Based on the results of the survey, the ERF-3 program includes interim shelter, street navigation, and mental health and addiction services accessible on the street. The program also provides 100 vouchers (for up to 12 months) for independent living for ERF-3 participants.

Where applicable, identify the people, data, evidence, and / or other sources of information that was relied upon for this proposal.

Table 1: Projected Living Situations Immediately Following the Encampment

For people served who exit the encampment, what are the projected Living Situations Immediately Following the Encampment, including but not limited to, permanent housing, interim sheltering, and unsheltered?

Please provide responses in the table below. Add a row for each projected living situation. (250-character limit for each cell)

Briefly Describe Each Projected Living Situation Immediately Following the Encampment	Is This Permanent Housing?	Quantify the Capacity (e.g., number of beds/units, frequency of bed/unit availability)	Prioritized or Set-Aside for ERF-3-R?	Is this living situation funded by ERF-3-R and / or Leveraged Funds?	% of Served Persons Projected to Fall Within This Living Situation
Hope Pointe Emergency Shelter	No Yes/No	30 Emergency Shelter Beds	Set-Aside for ERF-3-R Pri/Set-Aside/Neither	Both ERF/Lev/Both	30 %
Village of Hope Emergency Shelter	No Yes/No	65 Emergency Shelter Beds	Set-Aside for ERF-3-R Pri/Set-Aside/Neither	ERF ERF/Lev/Both	50 %
Diversion	No Yes/No	N/A	Neither Pri/Set-Aside/Neither	Both ERF/Lev/Both	4 %

Unsheltered	No Yes/No	N/A	N/A Pri/Set-Aside/Neither	ERF ERF/Lev/Both	16 %
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Table 2: Permanent Housing Opportunities

A permanent housing opportunity is a combination of project and/or service provided to an individual with the goal of helping the individual obtain permanent housing. Of course, applicants cannot and do not need to provide every possible scenario; Cal ICH is looking to understand the primary, expected permanent housing opportunities for people projected to be served by this proposal.

Please provide responses in the table below. Add a row for each projected opportunity. (250-character limit for each cell)

Describe the Permanent Housing Opportunity	Prioritized or Set-Aside for ERF-3-R?	Quantify the Capacity of the Housing and Service Opportunity	Is this Housing Opportunity Funded by ERF-3-R and / or Leveraged Funds?
Independent Living Home Vouchers (Coordinated Entry System)	Set-Aside Pri/Set-Aside/Neither	100	ERF-3-R ERF/Lev/Both
Rapid Rehousing (Coordinated Entry System) through Shelter and Street Navigation	Neither Pri/Set-Aside/Neither	45	Leveraged ERF/Lev/Both
Permanent Supportive Housing Emergency Housing Voucher (EHV), and CoC Permanent Housing Projects through Shelter and Street Navigation	Neither Pri/Set-Aside/Neither	30	Leveraged ERF/Lev/Both
Diversion/Self Resolution (back to family or friends) through Street Outreach and Navigation	Neither Pri/Set-Aside/Neither	25	Leveraged ERF/Lev/Both

22. Describe strategies the applicant will use to ensure that people are not displaced from the prioritized encampment into another unsheltered location. Include strategies that are in addition to/complement the interim shelter and permanent housing opportunities that are part of this proposal. (1000-character limit)

The unhoused in the encampment area will have the opportunity to access interim shelter through Outreach staff referral to the Village of Hope and Hope Pointe. 95 dedicated emergency shelter beds included in the ERF-3 program. The emergency shelters provide onsite mental health services and other enrichment services such as art therapy, substance use disorder groups, financial literacy, and medical care. If the unhoused are unable to access emergency shelter, the HOPE Outreach and Navigation Team, which includes licensed and unlicensed mental health clinicians, social workers, and certified AOD counselors, will continue to provide services to them in the encampment area. Street navigators will navigate clients to permanent housing opportunities such as independent living vouchers. The City of Fresno's HART Team, which includes code enforcement, sanitation, and law enforcement, will ensure the encampment area is safe and clean.

23. Describe specific strategies and/or services the applicant will use to prevent returns to unsheltered homelessness among people from the prioritized encampment who are sheltered and housed through this ERF project. Include whether these strategies will be funded with ERF-3-R funds and, if not, what other resources will be leveraged. (1000-character limit)

To mitigate returns to homelessness, the Housing Stability Case manager will continue to support those housed from the encampment area. They will meet clients weekly and provide linkages to employment, job readiness, mental health services, substance abuse treatment, life skills, and entitlement benefits. The Housing Stability Case Manager is a component of the ERF-3 program design which was piloted in ERF-1, & 2, and the strategy has been successful. Leveraged resources from ERF-2 and other funding sources include: the Poverello House Enrichment Center and Fresno County Wellness Center which provides immediate access to mental health programs and counseling through Poverello House and Fresno County; Poverello House's Cal-AIM Enhanced Care Management and Community Support program for housed clients needing additional resources.

24. Describe how this proposal considers and plans for the dynamic nature of encampments including potential inflow of people into the geographically served areas. (1000-character limit)

Since the encampment area cannot be secured, unhoused individuals continue to access the State Encampment area. Currently, there are 250 individuals residing in the encampment area - 200 individuals in the downtown area and 50 individuals in the Route 41 corridor. The State Route 41 corridor links the downtown encampment to the midtown encampment. Results from the ERF-2 SOLE survey showed that most clients had been unhoused for over 12 months. In the current SOLE survey, however, the majority of residents have resided one year or less in the encampment area. The program design considers that there will always be an inflow of people into the encampment area including those that are newly homeless. Street navigation and outreach are included in the program to provide a mechanism in which new residents in the encampment area are immediately engaged in services. 30 emergency shelter beds were added to provide interim shelter for the unhoused accessing the expanded ERF-3 encampment area.

25. Describe how participants in this ERF project will be supported with continued access to, and storage of, their personal property while in the encampment, in interim housing (if applicable), and in permanent housing. (1000-character limit)

The City of Fresno provides storage of personal belongings at a storage facility for those residing in the encampment area. Client belongings are tagged, and clients have 90 days to recover their property upon being sheltered or permanently housed. Participants in this program will be able to store up to three large bags and/or suitcases of items in their room once sheltered. There will also be shipping containers for secure storage onsite at the shelter facilities. Staff will be available to go to the containers and retrieve clients' belongings as they are requested. Clients will also have the opportunity with staff assistance to sanitize items brought in to prevent the spread of bed bugs, fleas, ticks, and other pests. The Housing Stability Case Manager will assist any permanently housed client maintain their housing by addressing issues of excessive property and securing additional storage for the client's property.

26. Describe how participants in this ERF project who have service animals and/or pets will be supported while in the encampment, in interim shelter (if applicable), and in permanent housing. (1000-character limit)

Poverello House has provided services for pets of individuals experiencing homelessness for decades. For this specific project, Individuals with service animals or pets in the Village of Hope shelter or Hope Pointe ERF-3 interim shelters will be supported in the following ways: Clients will be allowed to bring up to two pets or service animals and will be provided with pet food upon request. Clients' pets will have access to veterinary services through Valley Animal Center and the Fresno Humane Society. These services will include vaccines, tagging of pets, spay and neutering, education and additional services. Unsheltered residents in the encampment area may access veterinary services through the HOPE Outreach Team. Poverello partners with Westside Animal Rescue to provide veterinary services such as vaccines and pet education to street residents. Once a participant is housed, the Housing Stability Case Manager will provide linkages to veterinary resources as needed.

Budget and Resource Plan

27. State the total amount of ERF-3-R funds requested.

\$10,926,075.48

\$

28. State the estimated dollar value of secured, non-ERF-3-R resources that will help meet this proposal's outcomes.

\$13,865,000.00

\$

29. Identify and describe each leveraged non-ERF-3-R resource and how that specific resource will be used to help meet the proposal's outcomes, including the permanent housing outcomes. (1000-character limit)

Clarion Hotel, currently operating as Hope Point, was purchased to support ERF-2 operations and will support ERF-3 shelter services. Total leveraged funds for purchase of Clarion was \$11,800,000 in ARPA funding.

Police and Sanitation portions of HART services provided in the encampment area will utilize an estimated \$1 million in City of Fresno General Funds.

Leveraged City staff include Assistant Director of Planning and Development, Executive Assistant, Homeless Services Manager, 2 Sr. Management Analysts, Sr. Accountant-Auditor. Estimated Leveraged Funds for staff: \$365,000 of City General Funds.

Estimated total of leveraged funds for City's mobile shower services: \$700,000 in HHAP funds.

*Applicants are directed to provide a detailed description of other fund sources, and system capacity, that will be leveraged to achieve the outcomes proposed for the ERF-3-R funded project (**especially as it relates to meeting this proposal's permanent housing outcomes**) and, if applicable, to sustain the new programming beyond the end of the grant term.*

This includes prior ERF awards, HUD unsheltered NOFO, and other federal, state, and local funding sources.

Applications will be evaluated with the understanding that communities vary significantly with respect to the current availability of other fund sources that can be used as leverage for their proposed projects and to sustain the projects beyond the grant term.

In the absence of currently available resources, Applicants are encouraged to provide a specific plan for obtaining the funding necessary to sustain their project beyond the grant term if the project is intended to continue.

30. Describe how the proposal is a prudent and effective use of requested funding relative to the number of people it seeks to serve, the types of services and housing to be provided, and any benefits to the community's efforts to address homelessness that will extend beyond the grant term, including ongoing expansion of interim and permanent housing capacity. Include an explanation of how the requested ERF-3-R amount was determined. (1000- character limit)

The proposal provides for 95 low-barrier, housing-focused interim shelter beds. Shelter services include navigators and client service specialists to provide enrichment activities and additional support to the clients to facilitate successful placement in permanent housing. The program also provides street navigation to connect unsheltered individuals with housing quickly and provide immediate mental health services and addiction services for people who cannot access these services. The ERF-3 program includes an independent living home pilot program that provides 100 shared housing vouchers to expedite the transition from unsheltered homelessness to permanent housing. The ILH program will connect participants with some of the most affordable housing in the community and will incentivize independent living home operators to expand their housing capacity for ERF-3 clients. This will help to mitigate limited affordable housing stock and long wait lists for other rapid rehousing programs.

Attachment: Standardized Budget

ERF-3-R Budget Template_Fresno_01.24.xlsx

Applicants must use the [ERF-3-R Budget Template](#) available on [box.com](#)

Key Entities and Staff

31. First, describe the implementing organization and specific unit or office within the implementing organization that would administer ERF-3-R. Then, describe their role and primary responsibilities for this proposal. Finally, if these entities have managed a complex homelessness project or grant, describe how those experiences informed this proposal. (1500-character limit)

The City of Fresno is the implementing organization and will partner with Poverello House as the ERF primary service provider for this proposal. As operator of Village of Hope, Hope Pointe, and the HOPE Outreach Team and with 50 years of experience serving the unhoused and vulnerable in the region, Poverello is uniquely qualified to carry out the ERF-3 program. Since 2018, COF has greatly expanded its capacity to address homelessness. In addition to managing State initiatives such as HEAP, HHAP, COVID relief efforts, and Project Homekey, it has added a multidisciplinary Homeless Assistance Response Team (HART). In 2021/22 COF successfully implemented Project Off-ramp, with assistance from the Governor’s office and Caltrans, resulting in over 600 individuals relocating from dangerous freeway rights-of-way into shelter. COF provides grant dollars to CBOs from traditional sources such as ESG, HOPWA and TBRA and sits on the executive board of the local Continuum of Care. Through these complex projects and partnerships, COF has shown its commitment to affirm the dignity of every individual through equity, diversity and inclusion and demonstrated its commitment to collective impact and collaboration. COF brings leveraged resources in the form of management and administration, accounting and grants management and use of its HART team which, along with its network of Project Off-Ramp partners, will be fully leveraged for the efficient and effective implementation of the ERF-3 Program

Table 3: Key Staff

Identify all staff positions (e.g. administrative, programmatic, development etc.) which are integral to this

ERF project and to achieving the proposal's outcomes. For each position include the title, whether the position is filled or vacant, the approximate fulltime equivalent (FTE) of the position dedicated to the ERF project, whether the position is funded through ERF-3-R and/or Leveraged (i.e.non-ER-3-R) funds, and a brief description of the duties. Please provide responses in Table 3 below.

Title	Currently Filled Position?	FTE of Staffing for This Proposal	Funded by ERF-3-R and / or Leveraged Funds?	Brief Description of Duties
Chief Programs Officer	Yes Yes/No	.35 # FTE	ERF ERF/Lev/Both	Provide oversight of all ERF-3, including Emergency Shelter, Street Services and Navigation services. Ensure all grant outcomes are met.
Chief Operations Officer	Yes Yes/No	.17 # FTE	ERF ERF/Lev/Both	Provide financial oversight of the program, which includes monitoring program expenditures.
Senior Director of Shelter Services	Yes Yes/No	.4 # FTE	ERF ERF/Lev/Both	Oversees the operation of shelter, budget, and grant oversight.
Facilities Coordinator	Yes Yes/No	.15 # FTE	ERF ERF/Lev/Both	Upkeep and maintenance of the interim housing facilities.
Emergency Shelter Coordinator	Yes Yes/No	2 # FTE	ERF ERF/Lev/Both	Supervise client navigators, client services specialists, and housing stability case managers. Manage schedules of employees and payroll. Interact with clients and resolve conflicts with clients.
Director of Mental Health Services	Yes Yes/No	.45 # FTE	ERF ERF/Lev/Both	Provide individual and group counseling to residents in the Emergency shelter. Will oversee street clinician.
Director of IT	Yes Yes/No	.20 # FTE	ERF ERF/Lev/Both	Maintain security cameras, wi-fi access, workstation computers and cell phones.

Finance Specialist	Yes Yes/No	1 # FTE	ERF ERF/Lev/Both	Monitor grant spending and budget. Create invoices and perform A/P activities generated by the program. Perform payroll for all associated program staff.
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Client Navigators	Partially Yes/No	6 # FTE	ERF ERF/Lev/Both	Will create a case plan for supportive services and housing. Obtain documents such as ID, birth certificates, social security cards, and proof of income. The docs will be sent to a matcher to be "matched" to a housing program.
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Client Service Specialists	Partially Yes/No	18 # FTE	ERF ERF/Lev/Both	Provide 24/7 monitoring of the emergency shelter. They will do periodic room checks to ensure client safety, do clients' laundry, pass out program supplies, serve meals, and more.
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Housing Stability Case Managers	Partially Yes/No	6 # FTE	ERF ERF/Lev/Both	Once housed, the HSCM will meet weekly with the clients to ensure they stay housed by working on employment opportunities, linking them to supportive services mental health, work on life skills, and develop relationships with landlords.
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Security Specialist	No Yes/No	3 # FTE	ERF ERF/Lev/Both	Ensure the staff and clients' safety at the emergency shelter. Security will receive training in trauma-informed response, de-escalation training, and mental health first aid. They will also have or obtain their guard card.
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Senior Director of Client Services- Outreach	Yes Yes/No	.25 # FTE	ERF ERF/Lev/Both	Provide oversight of the program and ensure all program outcomes are met.
Outreach Coordinator	Yes Yes/No	.25 # FTE	ERF ERF/Lev/Both	Oversee the street outreach and navigation team. Schedule the team and ensure that staff are performing grant-related activities.
Encampment Street Outreach and Navigation Team	No Yes/No	8 # FTE	ERF ERF/Lev/Both	Provide outreach and navigation services in the encampment area for people residing in the encampment area that are unhoused.
Street Clinician	No Yes/No	1 # FTE	ERF ERF/Lev/Both	Provide clinical-based, mental health services to unhoused individuals in the downtown encampment area.
Unlicensed Street Clinician	No Yes/No	1 # FTE	ERF ERF/Lev/Both	Provide clinical-based, mental health services to unhoused individuals in the encampment area.
Licensed Social Worker	No Yes/No	1 # FTE	ERF ERF/Lev/Both	Provide mental health services and case management support to unhoused individuals in the encampment area.
Licensed AOD Counselor	No Yes/No	1 # FTE	ERF ERF/Lev/Both	Provide addiction services to unhoused individuals in the encampment area.
Senior Director of Navigation Services	Yes Yes/No	1 # FTE	ERF ERF/Lev/Both	Provide oversight to the navigators and housing stability case managers.

Chief Programs Officer - ILH	No Yes/No	.05 # FTE	ERF ERF/Lev/Both	Provide oversight of Independent Living Home Voucher services. Ensure all grant outcomes are met.
Sr. Director of Navigation - ILH	No Yes/No	.25 # FTE	ERF ERF/Lev/Both	Oversee the ILH housing stability case management team. Schedule the team and ensure that staff are performing grant-related activities.
Housing Stability Case Managers - ILH	No Yes/No	4 # FTE	ERF ERF/Lev/Both	Once housed, the HSCM will meet weekly with the clients to ensure they stay housed by working to increase client income, linking them to supportive services mental health, work on life skills, and mediate landlord relationship
Assistant Director, Planning & Development	Yes Yes/No	.1 # FTE	Leveraged ERF/Lev/Both	COF oversight of the operation of housing, outreach, ILH services, and emergency shelter operations
Executive Assistant	Yes Yes/No	.1 # FTE	Leveraged ERF/Lev/Both	COF managing schedules, and communications with key executives.
Homeless Services Manager	Yes Yes/No	.1 # FTE	Leveraged ERF/Lev/Both	COF Oversight of operations of homeless shelters
Sr. Management Analyst	Yes Yes/No	.5 # FTE	ERF ERF/Lev/Both	COF Responsibility for performing a wide variety of duties such as research, administrative tasks, contract oversight, and analytical duties.
HART Mangaer	Yes Yes/No	.2 # FTE	Leveraged ERF/Lev/Both	COF Oversight of operations of encampment resolution, HART team

Hart Senior Community Revitalization Specialist (CRS)	Yes Yes/No	.2 # FTE	Leveraged ERF/Lev/Both	COF Provide lead direction to field staff for encampment resolutions.
HART CRS	Yes Yes/No	.5 # FTE	Leveraged ERF/Lev/Both	COF frontline field staff responsible for encampment resolutions.
HART Police Sergeant	Yes Yes/No	.2 # FTE	Leveraged ERF/Lev/Both	COF Supervises law enforcement operations pursuant to encampment resolutions.
Sr. Accountant-Auditor	Yes Yes/No	.1 # FTE	Leveraged ERF/Lev/Both	COF reviews grant expenditures and processes reimbursements to service providers.

32. First, describe key partners that will be responsible for implementing this ERF project and achieving the proposal's outcomes (e.g. service providers, public agencies, development entities etc.). Then, describe their role and primary responsibilities for this proposal. Finally, if these entities have managed a complex homelessness project or grant, describe how those experiences informed this proposal. (1500-character limit)

The City of Fresno's key partner and provider in ERF-3 is Poverello House. Poverello has over 50 years of experience serving residents in the downtown encampment area and the entire Fresno community. They have extensive experience in assisting the unhoused community who have a long history of homelessness, substance abuse disorder, and mental health challenges. They work closely with other community-based partners and are on the Board of the CoC. All staff are trained in harm reduction methods and trauma-informed care. Their outreach team includes staff with lived experience, people of color, and members from the LGBTQ+ community. The Outreach Team has placed over 1,000 people into emergency shelters. Since 2002, Poverello has operated several low-barrier shelters; nightly, over 230 people access Poverello's shelter services. Poverello, through its street services and Map Point, has the largest navigation team in the city. Their primary responsibilities include providing all outreach and street-level services, and overseeing and operating emergency shelter services, including navigation and housing stability case management. By May 2024, the City will procure a well-qualified provider with established histories of quickly implementing successful homeless services programs to manage the ERF-3 independent living home voucher program to connect encampment residents with stable shared housing and provide case management in alignment with Independent Living Association standards.

33. Describe specific examples of how Local Jurisdiction(s) and the CoC have collaborated on the design and implementation of this proposal. (1000-character limit)

The City of Fresno is an active participant in the Fresno Madera Continuum of Care. City staff has presented the proposed ERF-3 project to the FMCoC and the CoC's Lived Experience Advisory Board several times and received feedback. The proposed services align with the FMCoC's mission to end homelessness through coordinated, seamless service delivery that prioritizes client driven connection to stable permanent housing using Housing First approaches. Service providers selected to implement the ERF-3 program will be required to be members in good standing of the FMCoC. All components of the ERF-3 program will be part of the community's Coordinated Entry System and will prioritize services for those with the highest acuity. All client data will be entered into HMIS. Since 2021, the City of Fresno has partnered with Caltrans and FMCoC member agencies to relocate people off the state rights-of-way into interim and permanent housing; this partnership will continue through the ERF-3 program.

Applicants may upload evidence of cross-jurisdictional collaboration such as MOUs, letters of support, or interagency agreements etc. in the field immediately below.

Optional Upload: Evidence of Cross-Jurisdictional Collaboration

City of Fresno ERF-3-R Letters of Support.pdf

City of Fresno Collaboration with CoC & LEAB.pdf

ERF3 Final-SurveyOfLivedExperienceDataCOF-POV-FPU_2024 01 24.pdf

34. Identify any entities that have a right to and/or control of the property upon which the encampment site resides. Describe how applicant has engaged with these entities and confirm that each of these entities has committed to allowing the implementation of this proposal. (1000-character limit)

Unsheltered residents in the Encampment Area reside primarily on City streets, sidewalks and public spaces. City of Fresno has policies, procedures and working relationships with all sectors and jurisdictions needed to implement this proposal, which includes the County of Fresno, Caltrans, State, Railroad, Fresno Irrigation District, and Fresno Unified School District, as well as private property owners. The City works in cross-jurisdictional collaboration when serving the needs of the unhoused. Project Off-ramp, which relocated over 600 individuals into shelters and housing off of Fresno's freeways, was successful because of the City's ability to bring all jurisdictions to the table to design the initiative. Project Off-ramp established and solidified relationships between the City and other jurisdictions that have continued to build success in serving the unhoused. The ERF-3 project continues to build on the cross-jurisdictional relationships established in the original ERF projects.

Accelerated Timeline

35. How is your community currently supporting and / or engaging with people residing within the prioritized encampment? (1000-character limit)

The City of Fresno and Poverello House are engaging with the unhoused in the downtown and midtown encampment areas regularly through coordinated outreach and sanitation services. The City of Fresno is currently providing daily sanitation and trash removal in the downtown encampment area. Poverello House also supports the downtown encampment area by providing meals, laundry and showers. Poverello House street outreach and navigation teams, including those supported with ERF-1 and 2, engage with people residing in the downtown and midtown encampments on a daily basis. The City of Fresno also provides mobile showers and bathrooms in the downtown encampment area.

36. If this proposal is selected, in advance of receiving funding, what steps will your community

take to support the people living in the encampment and swift implementation of this proposal? (1000-character limit)

If selected, service provision in the encampment area, including outreach, street navigation and support services will coincide with execution of the ERF-3 standard agreement anticipated in July 2024. The City of Fresno will take the following steps to ensure swift implementation of services: prior to award, procure qualified service provider(s) that have an established history of rapidly implementing effective homeless services to operate the ERF-3 ILH voucher services; leverage Hope Pointe, an existing emergency shelter owned by the City of Fresno, to provide immediate shelter capacity; upon contract execution, direct selected interim shelter, outreach, and independent living voucher service providers to begin recruitment, hiring, and training immediately to ensure that all staff are ready to provide services within a 30-day ramp-up period; direct the independent living voucher provider to conduct outreach to shared housing operators to establish sufficient capacity by October 2024.

Table 4: Project Timeline

Cal ICH should be able to use the project timeline to understand the general parameters of the project and how it will be implemented.

This Standardized Project Timeline Template will not perfectly capture every nuance - that's Ok. However, applicants are strongly encouraged to provide incremental milestones for achieving the interim shelter and permanent housing goals set out in the proposal. For projects that include interim shelter and/or permanent housing development, the timeline should include major development milestones.

Where there is ambiguity, conflict, or silence, use your judgment.

Date	Milestone	Category	Additional Detail for Milestone
3/1/2024	Independent Living Home Voucher Service Provider Procurement Begins	Project Management	City of Fresno will request responses from qualified CBOs to provide ILH voucher administration services
5/23/2024	Independent Living Home Voucher Service Provider selected and awarded	Project Management	City Council will award selected ILH service provider to operate ERF-3-R ILH services.
7/1/2024	ERF-3-R performance period begins	Project Management	ERF-2 performance period overlaps with start of ERF-3 performance period; implement street navigation services to midtown encampment area.

7/30/2024	Hope Pointe expansion of 30 emergency shelter beds commences	Place	Existing Hope Pointe interim shelter will add capacity to support ERF-3-R program
8/1/2024	De-encampment of expanded encampment area begins	People/Place	Utilizes HOPE Outreach/Navigation Team
8/1/2024	Independent Living Home Voucher program begins services	Project Management	ILH program is fully staffed, and clients are matched to voucher program through the Coordinated Entry System
8/31/2024	Hope Pointe is fully occupied	People	
10/31/2024	20 program participants will be permanently housed	People	
6/30/2025	ERF-2 performance period ends; 65 interim shelter beds at Village of Hope will transition to support ERF-3	Place	No disruption of services for clients in the encampment area
6/30/2025	100 program participants will be permanently housed	People	
7/1/2025	50 individuals are utilizing Independent Living Home Voucher program	People	Housing stability case managers assisting at least 50 people
4/1/2026	50 additional individuals are utilizing Independent Living Home Voucher program	People	Housing stability case managers assisting at least 100 people

6/30/2026	All ERF-3 Outcomes Met	Project Management	Minimum of 600 served, 480 sheltered, 200 permanently housed, 1600 street outreach contacts in the encampment area
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Table 5: Projected Milestones

Answer the following questions in relationship to January 31, 2024. Cal ICH assumes disbursement will occur approximately 3-6 months after January 31, 2024.

Please provide responses in the table below including the month and year. (15-character limit for each cell)

Outreach to the people residing in the prioritized encampment site began / will begin mm/yyyy.	This proposal will reach full operating capacity in mm/yyyy.	The first planned exit of a person or household from the prioritized encampment will occur in mm/yyyy.	The last planned exit of a person or household from the prioritized encampment will occur in mm/yyyy.
07/2024	08/2024	07/2024	03/2026

CERTIFICATION

Before certifying, applicants are strongly encouraged to review the NOFA.

I certify that all information included in this Application is true and accurate to the best of my knowledge.

Name

Dylan	McCully
First	Last

This does not have to be an authorized representative or signatory.

Title

Senior Management Analyst

Email

dylan.mccully@fresno.gov

	ELIGIBLE USE CATEGORY	5-WORD DESCRIPTION	NAME OF ENTITY OR PART OF PROPOSAL	ERF-3-R PROPOSED BUDGET			LEVERAGED FISCAL SUPPORT	2-SENTENCE DESCRIPTION
				Only ERF-3-R Funds	Non-ERF-3-R Funds That Will be Used to Support this Proposal			
Guidance and Intended Use	Use dropdown. See NOFA, III. A.	Enables Cal RCH to immediately understand the line item.	Enables Cal RCH to associate the line item with specific entities or parts of a proposal.					Enables Cal RCH to better understand the line item, context, and / or other pertinent information related to the proposed line item.
				SALARY	FTE	MONTHS		
	PERSONNEL COSTS							
	Services Coordination	Chief Programs Officer	Poverello House - Hope Pointe	112,000.00	0.10	24	22,736.00	Oversight & Coordination of overall program
	Services Coordination	Chief Operations Officer	Poverello House - Hope Pointe	112,000.00	0.10	24	22,736.00	Oversight & Coordination of food services, fleet, and security services.
	Services Coordination	Chief Financial Officer	Poverello House - Hope Pointe	\$110,000.00	0.07	24	32,512.49	Oversight of all fiscal activities & reporting
	Services Coordination	Senior Director of Shelter Services	Poverello House - Hope Pointe	85,000.00	0.20	24	34,510.00	Will directly oversee interim shelter operations
	Services Coordination	Shelter Coordinator	Poverello House - Hope Pointe	\$24.61/hr	1.00	24	103,913.26	Onsite supervisor of interim shelter staff
	Services Coordination	Director of Mental Health Services	Poverello House - Hope Pointe	95,000.00	0.15	24	28,927.50	Oversight of clinical services in all programs.
	Services Coordination	Director of IT	Poverello House - Hope Pointe	\$30.00/hr	0.10	24	12,667.20	IT needs of staff associated with services delivery and IT infrastructure.
	Services Coordination	Finance Specialist	Poverello House - Hope Pointe	\$27.00/hr	0.75	24	85,503.60	Will perform financial activities (payroll/AP/AR), etc for all FTE related to project activities.
	Services Coordination	Client Navigator	Poverello House - Hope Pointe	\$21.40/hr	2.00	24	180,718.72	Navigate caseload of clients in interim shelter to permanent housing. Will develop housing plans for all clients and meet with clients at least weekly.
	Services Coordination	Client Services Specialist	Poverello House - Hope Pointe	\$19.26/hr	9.00	24	731,910.82	24/7 direct support services & monitoring for clients at interim shelter. Will perform client intakes, perform room checks, serve meals, and more.
	Interim Sheltering	Facilities Specialist	Poverello House - Hope Pointe	\$19.26/hr	0.30	24	24,397.03	Direct services to facilities maintenance of interim shelter site. Will perform repairs, regular maintenance, and respond to client needs regarding facilities.
	Services Coordination	Housing Stability Case Manager	Poverello House - Hope Pointe	\$19.26/hr	2.00	24	164,649.24	Direct services for clients housed from interim shelter in their permanent housing placement. Will work with landlords, teach life skills to clients, and ensure that clients have what they need in permanent housing.
	Interim Sheltering	Security Specialist	Poverello House - Hope Pointe	\$19.00/hr	3.00	24	240,676.80	24/7 security services at interim shelter site. Will be employees of Poverello House.
	Services Coordination	Benefits	Poverello House - Hope Pointe	N/A	N/A	N/A	421,464.66	Hope Pointe - Benefits calculated @ 25% of payroll and include medical, dental, retirement, etc.
	Services Coordination	Employment Taxes	Poverello House - Hope Pointe	N/A	N/A	N/A	145,826.77	Employment taxes calculated at 8.65% of payroll as required.
	Services Coordination	Chief Programs Officer	Poverello House - Village of Hope (VOH)	112,000.00	0.05	12	5,000.00	Oversight & Coordination of overall program
	Services Coordination	Chief Operations Officer	Poverello House - VOH	112,000.00	0.10	12	11,000.00	Oversight & Coordination of food services, fleet, and security services.
	Services Coordination	Chief Financial Officer	Poverello House - VOH	\$100,000.00	0.05	12	5,200.00	Oversight of all fiscal activities & reporting
	Services Coordination	Senior Director of Shelter Services	Poverello House - VOH	80,000.00	0.20	12	16,000.00	Will directly oversee interim shelter operations
	Interim Sheltering	Facilities Coordinator	Poverello House - VOH	\$23.00/hr	0.15	12	7,176.00	Supervision of Village of Hope facility management.
	Services Coordination	Director of Mental Health Services	Poverello House - VOH	85,000.00	0.15	12	12,750.00	Oversight of clinical services in all programs.
	Services Coordination	Director of IT	Poverello House - VOH	\$30.00/hr	0.10	12	6,240.00	IT needs of staff associated with services delivery and IT infrastructure.
	Services Coordination	Finance Specialist	Poverello House - VOH	\$27.00/hr	0.25	12	14,040.00	Will perform financial activities (payroll/AP/AR), etc for all FTE related to project activities.
	Interim Sheltering	Shelter Coordinator	Poverello House - VOH	\$24.61/hr	1.00	12	51,188.80	Onsite supervisor of interim shelter staff
	Services Coordination	Client Navigator	Poverello House - VOH	\$21.40/hr	4.00	12	178,048.00	Navigate caseload of clients in interim shelter to permanent housing. Will develop housing plans for all clients and meet with clients at least weekly.
	Services Coordination	Client Services Specialist	Poverello House - VOH	\$19.26/hr	9.00	12	360,547.20	24/7 direct support services & monitoring for clients at interim shelter. Will perform client intakes, perform room checks, serve meals, and more.
	Services Coordination	Housing Stability Case Manager	Poverello House - VOH	\$19.26/hr	2.00	12	80,121.60	Direct services for clients housed from interim shelter in their permanent housing placement. Will work with landlords, teach life skills to clients, and ensure that clients have what they need in permanent housing.
	Services Coordination	Benefits	Poverello House - VOH	N/A	N/A	N/A	186,827.90	Benefits calculated @ 25% of payroll and include medical, dental, retirement, etc.
	Services Coordination	Employment Taxes	Poverello House - VOH	N/A	N/A	N/A	64,642.45	Employment taxes calculated at 8.65% of payroll as required.
	Services Coordination	Chief Programs Officer	Poverello House - HOPE Outreach & Navigation	112,000.00	0.10	24	22,736.00	Oversight & Coordination of overall program
	Services Coordination	Chief Operations Officer	Poverello House - HOPE Outreach & Navigation	112,000.00	0.05	24	11,368.00	Oversight & Coordination of outreach, navigation, and clinical services
	Services Coordination	Sr. Director of Outreach Services	Poverello House - HOPE Outreach & Navigation	90,000.00	0.25	24	45,675.00	Directly oversee outreach activities, solve challenges, and ensure that policies/procedures are followed by staff.
	Street Outreach	Outreach Coordinator	Poverello House - HOPE Outreach & Navigation	\$24.61/hr	0.35	24	36,369.64	Supervision of Outreach services, implementation of the program design, and staff. Will set schedule and train all staff.
	Street Outreach	Street Outreach/Navigation Specialist	Poverello House - HOPE Outreach & Navigation	\$20.50/hr	8.00	24	692,473.60	Provide outreach and navigation services in the encampment area for people residing in the encampment area that are unshoused.
	Services Coordination	Director of Mental Health Services	Poverello House - HOPE Outreach & Navigation	\$44.27/hr	0.15	24	28,039.27	Oversight of clinical services in all programs.
	Street Outreach	Licensed Street Clinician	Poverello House - HOPE Outreach & Navigation	114,490.00	1.00	24	114,490.00	Will provide direct, clinical-based, mental health services on the street for clients in the encampment area.
	Street Outreach	Licensed Social Worker	Poverello House - HOPE Outreach & Navigation	100,000.00	1.00	24	203,000.00	Will provide mental health services and case management support to unshoused individuals in the encampment area.
	Street Outreach	Licensed AOD Counselor	Poverello House - HOPE Outreach & Navigation	75,000.00	1.00	24	152,250.00	Provide addiction services to unshoused individuals in the encampment area.
	Street Outreach	Unlicensed Street Clinician	Poverello House - HOPE Outreach & Navigation	75,000.00	1.00	24	152,250.00	Will provide clinical-based, mental health services to unshoused individuals in the encampment area.
	Services Coordination	Benefits	Poverello House - HOPE Outreach & Navigation	N/A	N/A	N/A	364,662.88	Benefits calculated @ 25% of payroll and include medical, dental, retirement, etc.
	Services Coordination	Employment Taxes	Poverello House - HOPE Outreach & Navigation	N/A	N/A	N/A	126,173.36	Employment taxes calculated at 8.65% of payroll as required.
	Services Coordination	Chief Operations Officer	Independent Living Home Program Administrator	112,000.00	0.05	24	11,368.00	Provide oversight of Independent Living Home Voucher services. Ensure all great outcomes are met.
	Services Coordination	Sr. Director of Navigation	Independent Living Home Program Administrator	90,000.00	0.25	24	45,675.00	Oversee the ILH housing stability case management team. Schedule the team and ensure that staff are performing grant-related activities.
	Services Coordination	Housing Stability Case Manager	Independent Living Home Program Administrator	\$19.26/hr	4.00	24	325,293.70	Will meet weekly with the clients to ensure they stay housed by working to increase client income, linking them to supportive services mental health, work on life skills, and mediate landlord/tenant relationship
	Services Coordination	Benefits	Independent Living Home Program Administrator	N/A	N/A	N/A	95,584.17	Benefits calculated @ 25% of payroll and include medical, dental, retirement, etc.
	Services Coordination	Employment Taxes	Independent Living Home Program Administrator	N/A	N/A	N/A	33,072.12	Employment taxes calculated at 8.65% of payroll as required.
	Subtotal - Personnel Costs						\$ 5,712,412.78	
	NON-PERSONNEL COSTS			UNIT	RATE	TIME		
	Services Coordination	Program Supplies	Poverello House - Hope Pointe	Monthly	\$ 1,500.00	24	36,000.00	Supplies directly supporting clients in shelter could include hygiene items, bus tokens, pet items, and more.
	Interim Sheltering	Meal Services	Poverello House - Hope Pointe	Per Meal	\$ 6.00	65700	394,200.00	Three meals daily (delivered, served, etc.) prepared in Poverello House's commercial kitchen facility.
	Interim Sheltering	Utilities	Poverello House - Hope Pointe	Monthly	\$ 4,166.67	24	100,000.00	Electricity/trash/water in the implementation of the program at the interim shelter facility
	Interim Sheltering	Linen Service	Poverello House - Hope Pointe	Monthly	\$ 3,000.00	24	72,000.00	Laundrying linens at interim shelter site for clients to have fresh linens at least weekly. Linens will be picked up and fresh linens will be delivered to client rooms.
	Services Coordination	Office Supplies	Poverello House - Hope Pointe	Monthly	\$ 400.00	24	9,600.00	Pencils/Pens/Paper/Etc. for staff to perform their duties
	Interim Sheltering	Equipment/Technology	Poverello House - Hope Pointe	Per Project	\$ 28,600.00	1	28,600.00	Computers (\$1,200 each)/radios (\$300 each)/cell phones/printers/etc.
	Interim Sheltering	Storage	Poverello House - Hope Pointe	Per Project	\$ 6,000.00	1	6,000.00	C-train units for clients & staff
	Interim Sheltering	Communications	Poverello House - Hope Pointe	Per Project	\$ 31,920.00	1	31,920.00	Phone lines/internet/cell service for project staff.
	Services Coordination	Fuel/Insurance/Maintenance Vehicles	Poverello House - Hope Pointe	Monthly	\$ 700.00	24	16,800.00	For vehicles related to program for transport of clients, transport of meals, and other needs for implementation of program.
	Interim Sheltering	Facilities Maintenance/Property Management	Poverello House - Hope Pointe	Monthly	\$ 2,500.00	24	60,000.00	maintaining facility and managing interim shelter facilities utilized for program.
	Services Coordination	Office Furniture	Poverello House - Hope Pointe	Per Project	\$ 7,500.00	1	7,500.00	Office furnishings - desk, chairs, cabinets, etc.
	Systems Support	IMIS Licenses/Startup/Training	Poverello House - Hope Pointe	Per User	\$ 892.00	12	10,704.00	For staff entering data into system for each part of the program design, navigators, intake specialists, coordinators, and more all enter into IMIS to track all pertinent tracking data.
	Services Coordination	Transport Vehicle	Poverello House - Hope Pointe	Per Vehicle	\$ 12,000.00	1	24,000.00	For transport of staff & clients for project activities.
	Administrative Costs	Hope Pointe Indirect Costs	Poverello House - Hope Pointe	Monthly	\$ 6,305.15	24	151,323.70	5% of direct services costs for administrative overhead
	Services Coordination	Program Supplies	Poverello House - Village of Hope (VOH)	Monthly	\$ 2,000.00	12	24,000.00	Supplies directly supporting clients in shelter could include hygiene items, bus tokens, pet items, and more.
	Interim Sheltering	Communications	Poverello House - VOH	Per Project	\$ 16,000.00	1	16,000.00	Phone lines/internet/cell service for project staff.
	Services Coordination	Office Supplies/Furniture	Poverello House - VOH	Monthly	\$ 208.33	12	2,500.00	Pencils/Pens/Paper/Etc. for staff to perform their duties; office furnishings - desks, chairs, cabinets, etc.
	Interim Sheltering	Utilities	Poverello House - VOH	Monthly	\$ 2,916.67	12	35,000.00	Electricity/trash/water in the implementation of the program at the interim shelter facility
	Services Coordination	Travel/Fuel	Poverello House - VOH	Monthly	\$ 634.00	12	7,608.00	Mileage for staff using personal/fleet vehicles to transport clients, search for housing units, transporting staff, and more.
	Interim Sheltering	Copy Machine Lease	Poverello House - VOH	Monthly	\$ 500.00	12	6,000.00	Lease for on-site copy machine for staff use related to project activities.
	Interim Sheltering	Meal Services	Poverello House - VOH	Per Meal	\$ 6.00	76650	459,900.00	Three meals daily (delivered, served, etc.) prepared in Poverello House's commercial kitchen facility.

Interim Sheltering	Laundry Services	Poverello House - VoH	Per Load	\$	4.00	6500	26,000.00	Client laundry performed by staff at the Village of Hope. Laundry will be washed, dried, folded, and returned to clients within one day.
Systems Support	HMIS Licenses/Startup Training	Poverello House - VoH	Per User	\$	892.00	8	7,136.00	For staff entering data into system for each part of the program design: navigators, intake specialists, coordinators, and more all enter into HMIS to track all pertinent tracking data.
Interim Sheltering	Contracted Security Services	Poverello House - VoH	Monthly	\$	12,000.00	12	144,000.00	Security for shelter property performed by contracted services of Poverello House.
Interim Sheltering	Village of Hope Master Lease	Poverello House - VoH	Monthly	\$	15,000.00	12	180,000.00	65-bed shelter master leased for Year 2 of ERF-3 project
Administrative Costs	Village of Hope Indirect Costs	Poverello House - VoH	Monthly	\$	6,995.53	12	79,146.30	5% of direct services costs for administrative overhead
Services Coordination	Program Supplies	Poverello House - HOPE	Monthly	\$	2,000.00	24	48,000.00	Supplies directly supporting clients in shelter could include hygiene items, bus tokens, pet items, and more.
Services Coordination	Office Supplies	Outreach & Navigation Poverello House - HOPE	Monthly	\$	150.00	24	3,600.00	Pencils/Pens/Paper/Etc. for staff to perform their duties
Services Coordination	Equipment/Technology	Outreach & Navigation Poverello House - HOPE	Per Project	\$	11,250.00	1	11,250.00	Computers (\$1,200 each)/radios (\$300 each)/cell phones/printers/etc.
Services Coordination	Communications	Outreach & Navigation Poverello House - HOPE	Per Project	\$	13,320.00	1	13,320.00	Phone lines/internet/cell service for project staff.
Services Coordination	Fuel Insurance/Maintenance Vehicles	Outreach & Navigation Poverello House - HOPE	Monthly	\$	1,500.00	24	36,000.00	For vehicles related to program for transport of clients, transport of meals, and other needs for implementation of program.
System Support	HMIS Licenses/Startup Training	Poverello House - HOPE	Per User	\$	892.00	12	21,408.00	For staff entering data into system for each part of the program design: navigators, street outreach specialist, coordinators, and more all enter into HMIS to track all pertinent tracking data.
Services Coordination	Office Rent	Outreach & Navigation Poverello House - HOPE	Monthly	\$	2,000.00	24	48,000.00	office space for program staff
Street Outreach	Outreach Vehicles	Outreach & Navigation Poverello House - HOPE	Per Vehicle	\$	24,000.00	3	72,000.00	For transport of staff & clients for project activities.
Administrative Costs	Outreach & Navigation Indirect Costs	Outreach & Navigation Poverello House - HOPE	Monthly	\$	4,439.72	24	106,553.29	5% of direct services costs for administrative overhead
Rapid Rehousing	Independent Living Home Subsidy	Program Administrator	Monthly	\$	85,000.00	24	2,040,000.00	Rental subsidy for independent living home placements for up to 12 months.
Services Coordination	Program Supplies	Independent Living Home Program Administrator	Monthly	\$	2,507.42	24	60,178.09	Supplies directly supporting clients placed in permanent housing and may include: bus tokens, pet items, toiletries, household supplies, and more.
Services Coordination	Office Supplies	Independent Living Home Program Administrator	Monthly	\$	483.33	24	11,600.00	Pencils/Pens/Paper/Etc. for staff to perform their duties
Services Coordination	Equipment/Technology	Independent Living Home Program Administrator	Per Project	\$	16,000.00	1	16,000.00	Computers (\$1,200 each)/cell phones/printers/etc.
Services Coordination	Communications	Independent Living Home Program Administrator	Per Project	\$	18,840.00	1	18,840.00	Phone lines/internet/cell service for project staff.
Services Coordination	Staff Recruitment/Training	Independent Living Home Program Administrator	Monthly	\$	187.50	24	4,500.00	costs associated with recruiting and onboarding staff, background checks, posting job listings, regular staff training
Services Coordination	Travel/Fuel	Independent Living Home Program Administrator	Monthly	\$	600.00	24	14,400.00	Mileage for staff using personal/fleet vehicles to transport/visit clients, search for housing units, transporting staff, and more.
Services Coordination	Insurance	Independent Living Home Program Administrator	Monthly	\$	400.00	24	9,600.00	Cost of general liability and automotive insurance
Rapid Rehousing	Moving Costs/Storage	Independent Living Home Program Administrator	Monthly	\$	1,250.00	24	30,000.00	Transportation or storage of client personal belongings when moving into permanent housing.
Rapid Rehousing	Landlord Fees/Background Checks	Independent Living Home Program Administrator	Monthly	\$	833.33	24	20,000.00	Rental application fees, background checks, and other housing search costs.
System Support	HMIS Licenses/Startup Training	Independent Living Home Program Administrator	Per User	\$	892.00	10	8,920.00	For staff entering data into system for each part of the program design: case managers, coordinators, and more all enter into HMIS to track all pertinent tracking data.
Services Coordination	ILH Indirect Costs	Independent Living Home Program Administrator	Monthly	\$	5,707.15	24	137,251.55	5% of direct services costs for administrative overhead
Interim Sheltering	Clarion Motel for ERF Shelter	City of Fresno	Per Site	\$	11,800,000.00	1	11,800,000.00	118-bed motel property previously acquired for ERF-2 project to be leveraged for interim shelter as part of the ERF-3 program design. Property fully renovated prior to acquisition and currently supports ERF-2 project. Mobile showers provided two days a week in encampment locations not already served or outside easy walking distance from the Poverello House campus. Mobile shower operator conducts CES intake for unhoused individuals that present at shower site.
Street Outreach	Mobile Shower Unit	City of Fresno	Annually	\$	350,000.00	2	700,000.00	
Subtotal - Non-Personnel Costs							\$ 4,667,358.93	\$ 12,500,000.00

ADMINISTRATIVE COSTS

Administrative Costs	Grant Administration	City of Fresno	N/A	N/A	N/A		546,303.77	Managing overall grant efforts, documenting payments and expenditures, optimizing the grant administration process, overseeing all funds utilized to address the resolution of the identified encampment and other homeless programs, preparing progress reports, ensuring compliance with grant regulations, reviewing grant proposals, engaging with contracted agencies, educating staff on policies, and preparing financial and other reports.
Administrative Costs	Grant Administration	City of Fresno	N/A	N/A	N/A		365,000.00	COF oversight of the operation of outreach, interim shelter, and independent living home voucher operations
Administrative Costs	Homeless Assistance Response Team	City of Fresno	N/A	N/A	N/A		1,000,000.00	Oversight of operations of encampment resolution
Subtotal - Administrative Costs							\$ 546,303.77	\$ 1,365,000.00

TOTAL BUDGET							\$ 10,926,075.48	\$ 13,865,000.00
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California Department of Transportation

DISTRICT 6 OFFICE
1352 WEST OLIVE AVENUE | P.O. BOX 12616 | FRESNO, CA 93778-2616
(559) 488-4057 | FAX (559) 488-4195 | TTY 711
www.dot.ca.gov



January 16, 2024

Jeannie McKendry
Grants Development Section Chief
California Interagency Council on Homelessness
801 Capitol Mall, Suite 601
Sacramento, CA 95814

Dear Ms. McKendry:

Caltrans is supportive of and committed to the City of Fresno for their proposed request for the Encampment Resolution Funding Program, Round 3. The City of Fresno have been providing services such as case management services, coordinated entry services, mental health assessments/enrollments, housing counseling, temporary housing, CA ID vouchers, and other services to homeless encampments along State Routes 99, 180, 41, and 168 for the past few years. In 2021, Caltrans and the California Highway Patrol collaborated with the City of Fresno and Poverello House through Project Off-Ramp to relocate individuals living on State right-of-way into emergency shelters and services. Through Project Off-Ramp, approximately 500 individuals experiencing homelessness on State right-of-way were relocated into shelters. They are committed to the region and have shown a willingness to improve the accessibility of those most in need by providing housing and other resources.

Caltrans will commit the following resources to support this effort:

- Provide recommendations and support for funding.
- Focus outreach efforts in the aforementioned high-return probable areas to benefit persons experiencing homelessness as well as to keep Caltrans rights of way clear of debris and reduce the likelihood of potentially hazardous conditions.
- Take action at encampment sites in the proposal only in collaboration with the ERF grantee and with at least two weeks of notice unless an encampment poses an imminent threat to life, health, safety, or infrastructure and must be immediately addressed.
- Continue to communicate with the City of Fresno to coordinate relocation services prior to a relocation/cleanup event.

CITY OF FRESNO
January 16, 2024
Page 2

Caltrans District 6 supported the City's ERF Round 1 and 2 application and is eager to continue to be part of the City of Fresno's efforts to strengthen and expand the resources to connect persons experiencing homelessness with new opportunities in the community.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Diana Gomez', with a stylized flourish at the end.

Diana Gomez
District 6 Director



FRESNO MADERA CONTINUUM OF CARE

January 22, 2024

Meghan Marshall, Executive Officer
California Interagency Council on Homelessness
801 Capitol Mall, Suite 601
Sacramento, CA 95814

Re: Letter of Support for Encampment Resolution Fund Round 3 Grant

To Whom It May Concern:

On behalf of the Fresno Madera Continuum of Care (FMCoC), please accept this letter as support of the City of Fresno in implementing the Encampment Resolution Fund Round 3 (ERF-3-R) project. The City's ERF-3-R project represents a continuation of the City's efforts to resolve unsheltered homelessness for those residing in encampment areas in metro Fresno by providing multidisciplinary outreach services, placement in low-barrier interim shelter, and connection to permanent housing coupled with ongoing stability services. The ERF-3-R project will serve 600 individuals with the goal of connecting a minimum of 100 individuals to permanent housing.

The FMCoC seeks to end homelessness within Fresno and Madera Counties by facilitating a coordinated, unduplicated, and seamless service provision for the community's homeless population and by developing, promoting, and implementing strategies to end homelessness. As it pertains to this project, the FMCoC:

- Supports the proposed budget of \$10.9 million in ERF-3-R funds to provide street outreach, interim shelter, and permanent housing to encampment residents
- Recognizes the need to target services to those experiencing unsheltered homelessness in the designated encampment areas in the Blackstone corridor and downtown encampment area, as this population is experiencing high rates of chronic homelessness with disabling conditions, such as severe mental illness and substance use disorder
- Supports the use of ERF-3-R funds to create a pathway to quickly connect individuals with sustainable permanent housing
- Supports the ERF-3-R project's efforts to integrate feedback from individuals with lived experience of homelessness to drive program design and service delivery, including collaboration with the FMCoC Lived Experience Advisory Board
- Will collaborate with ERF-3-R service providers to integrate services with the Coordinated Entry System to prioritize those with the highest acuity
- Will collaborate with ERF-3-R service providers to track all engagement and project activity through HMIS
- Will provide confirmation that service providers procured through ERF-3-R project are members in good standing of the FMCoC

FMCoC is excited to support the City of Fresno's efforts to resolve unsheltered homelessness for those residing in the designated encampment area by creating a pathway to permanent housing and stabilizing supportive services.

We believe that our support and commitment are necessary to the functionality and success of the program, and we look forward to working with the City of Fresno.

Sincerely,

A handwritten signature in black ink that reads "Laura Moreno". The signature is written in a cursive, flowing style.

Laura Moreno, Chair



COMMUNITY HEALTH
IMPROVEMENT PARTNERS
making a difference together

January 22, 2024

Phil Skei, Assistant Director
Planning & Development Department
City of Fresno
2600 Fresno Street
Fresno, CA 93721

RE: City of Fresno Encampment Resolution Funding Program Round 3 – Letter of Interest

Dear Mr. Skei:

On behalf of Independent Living Association (ILA), I am pleased to extend my strong support and intent of collaboration with the City of Fresno for their Encampment Resolution Funding Round 3 (ERF-3R) application.

ILA is a collaborative community-wide agency focused on supporting independent living operators, tenants and the community by promoting high quality shared living environments also known as Independent Living Homes.

ILA believes there is a need for quality Independent Living Homes to empower tenants on their journey to recovery and independence.

ILA is interested in collaborating with the City of Fresno to expand their services to the community. If the City is awarded funding under ERF-3R, the number of quality Independent Living residences could be increased and ILA could provide a clear pathway to permanent housing for those experiencing homelessness.

Should you have any questions or need additional information, please do not hesitate to contact me at (858) 609-7972.

Sincerely,

Eyra Leeper, MBS, MS
Vice President of Housing
Community Health Improvement Partners
Independent Living Association
Office: (858) 609-7972
www.ilacalifornia.org



A Journey of Hope

January 19, 2024

Phil Skei, Assistant Director
Planning & Development Department
City of Fresno
2600 Fresno Street
Fresno, CA 93721

RE: City of Fresno Encampment Resolution Funding Program Round 3 – Letter of Interest

Dear Mr. Skei:

On behalf of Poverello House, I am writing to extend my strong support and intent of collaboration with the City of Fresno’s Encampment Resolution Funding Round 3 (ERF-3R) application.

For the past 50 years, Poverello House has provided services to the most vulnerable in our community 365 days of the year. These services include providing hot meals, emergency shelter, showers, laundry, a drug/alcohol rehabilitation program, case management and mental health services. Since 2015, Poverello House has partnered with the City of Fresno to provide outreach, emergency shelter, navigation services and rapid rehousing to those experiencing homelessness. In January 2021, Poverello House collaborated with the City of Fresno through Project Off-Ramp to relocate 500 people living in freeway encampments. Poverello House also partnered with the City of Fresno for Encampment Resolution Funding Round 1 and Round 2 and is currently providing services for the ERF encampment area.

Poverello House is committed to continuing the collaboration with the City of Fresno and its partners through EFR-3R. Poverello House has particular interest in providing outreach services, emergency shelter operations, drug and alcohol rehabilitation, mental health services and linking those experiencing homelessness to other community social services.

Should you have any questions or need additional information, please do not hesitate to call me at (559) 498-6988, extension 111.

Sincerely,

A handwritten signature in black ink, appearing to read 'Zachary D. Darrah', with a long horizontal stroke extending to the right.

Zachary D. Darrah
Chief Executive Officer

January 24, 2024

Phil Skei, Assistant Director
Planning & Development Department
City of Fresno
2600 Fresno Street
Fresno, CA 93721

RE: City of Fresno Encampment Resolution Funding Program Round 3 – Letter of Interest

Dear Mr. Skei:

On behalf of Turning Point of Central California (TPOCC), I am pleased to extend my strong support and intent to collaborate with the City of Fresno for their Encampment Resolution Funding Round 3 (ERF-3R) application.

Since 1970, TPOCC has provided services to our community's most vulnerable population. Those services include emergency shelters, linkages to affordable housing, drug/alcohol rehabilitation programs, intensive case management, and mental health services.

TPOCC has partnered with the City of Fresno for several years by providing Emergency Shelter operations and navigation services to those experiencing homelessness.

TPOCC is committed to continuing our collaboration with the City of Fresno and its partners through EFR-3R, with particular interest in administering the Independent Living Home subsidy program. The Independent Living Home subsidy program will provide a vital resource to assist individuals with transitioning out of Emergency Shelter and into Permanent Housing.

Should you have any questions or need additional information, please do not hesitate to contact me at (559)732-8086.

Sincerely,

Ryan Banks

Ryan Banks, M.P.A | Chief Executive Officer
Turning Point of Central California, Inc.

ERF3 City of Fresno/Poverello House/Fresno Pacific University
Joint Action Research Initiative
SURVEY OF LIVED EXPERIENCE (SOLE)
January 24, 2024

The landscape in which initiatives to develop permanent solutions for unhoused persons has become more multifaceted, with compound factors, realities, voices, limitations and aspirations competing. This is why it is essential to gather the collective voice of those with lived experience, which has a clarifying effect. Building on the protocols for our successful ERF2 process, these voices were incorporated from the very beginning in constructing the ERF3 design. Integral to this process are four surveys crafted utilizing an Action Research ethos, which requires the involvement of those most closely affected by the challenges of living unhoused. Research partner Fresno Pacific University Center for Community Transformation worked with Poverello House staff with lived experience, as well as City of Fresno Staff in the formulation of the study. Simplicity is an essential strategy in a project which is carried out in contexts that inherently contain a measure of volatility and uncertainty, therefore the process utilized a simple Google Form platform, which could be conducted in-person utilizing phones on the street, in shelter, or in homes by Poverello House staff. The surveyed individuals in four distinct groups:

1. People experiencing homelessness currently in the target encampment – Blackstone/41 Corridor/Downtown
2. Those currently residing in Bridge Housing who came off the streets through ERF2
3. Those recently permanently housed via ERF2
4. Partner agency staff who had also come from the street who had not participated in the ERF2 survey

Specifically designed instruments were utilized for each survey group incorporating the distinctive insights of those with lived experience. Care was taken to protect the anonymity and dignity of participants, and this, we believe, led to exceptional response rates. In all, 312 surveys were completed out of a potential 379 for an overall response rate of 82.3%.

Finally, those with lived experience led nine focus groups among 39 residents residing in Hope Pointe shelter who had come from the encampment area. They helped in the formulation of the questions as well as gathering and summarizing essential content and perspectives in a conversational atmosphere.

Response Summary:

Survey ONE was crafted for and conducted among persons currently unhoused, dwelling in the Blackstone/41 Corridor/Downtown encampment. Of the approximately 219 persons there, we received input from 152, reflecting a response rate of 69.4%. As in our ERF2 results, we attribute this to the sensitivity and skill of outreach workers who themselves have lived experience of unsheltered homelessness.

Survey TWO was crafted for and conducted among residents of the ERF2-funded Hope Pointe shelter. The 124 completed surveys represent a response rate of 100%. Trust had been successfully established, and this was key in getting this high rate of response. In addition to surveys, the week of January 15, nine focus groups were conducted in this population with 3 to 6 persons in each group, led by Poverello House staff with lived experience. Additional data, verbatim comments, and key words were collected there through interactive conversation.

Survey THREE was crafted for and conducted among those who had gone through the process of leaving the encampment, receiving temporary housing, and then transitioning to permanent housing. In this group there were twelve responses.

Survey FOUR crafted for and conducted among 24 Poverello House staff with lived experience. Only those who did not participate in the previous ERF2 study participated. This comprised 100% of the pool.

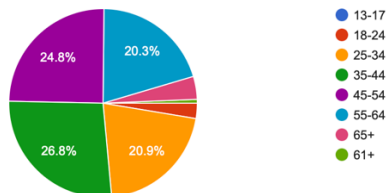
Data Expressed and items of note:

Group ONE – Unhoused in Blackstone/41 Corridor/Downtown Encampment

(pages 2-7)

AGE

Age (choose one)
153 responses

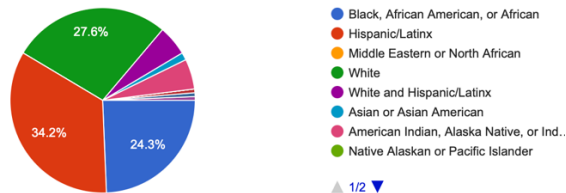


Items of note:

- One quarter are traditionally middle aged, unchanged from 2023
- Nearly a quarter are older/elderly, down from a third, from ERF2
- Fewer than 3% are under 25 years old

RACE/ETHNICITY

What is your race or ethnicity?
152 responses



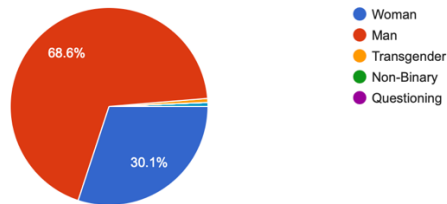
Items of note:

- More than a third are Hispanic/Latinx
- More than a quarter are White
- A quarter are Black/African American or African

SEX

Sex

153 responses



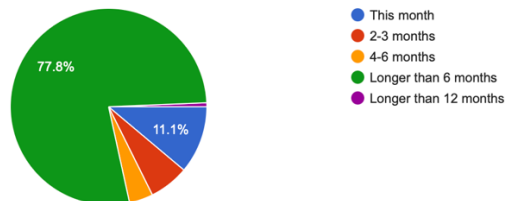
Items of Note:

- Two thirds are men, slight reduction from 70% in 2023
- The numbers of women were relatively unchanged
- Other categories represent 2.3% of total

TIME LIVING ON THE STREET

How long have you been on the street in general? (choose one)

153 responses



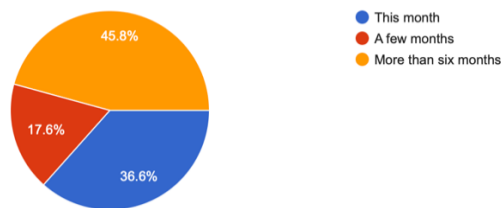
Items of Note:

- Vast majority longer than 6 months
- Significant: Less than 1% said longer than 12 months compared to 2023 when nearly 80 percent indicated so
- Just over 10% said they had been on the street just this month

TIME LIVING IN CURRENT LOCATION

How long have you been in your current location? (Choose one)

153 responses



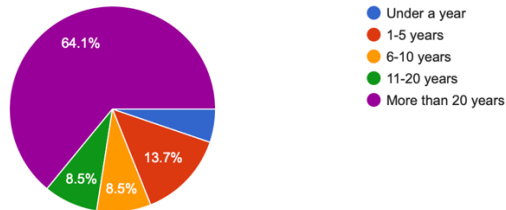
Items of Note:

- Persons in the one-month category grew from 29% in 2023 to 36.6% in 2024
- Persons in the more than 6 months category reduced 12% from 2023

TIME LIVING IN FRESNO

How long have you lived in Fresno? (choose one)

153 responses



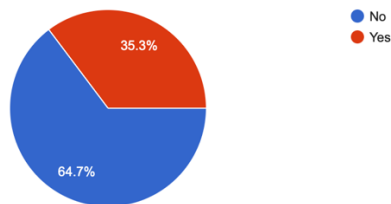
Items of Note:

- None – no statistically significant change in any time bracket from 2023 survey

LOCATION PRIOR TO CURRENT AREA

Were you living on the street in another part of the city before coming to this location?

153 responses



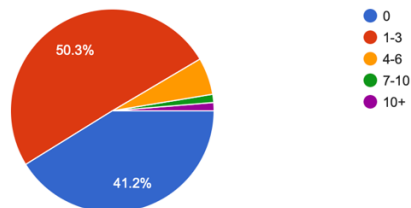
Items of Note:

- Significant reversal of answers since the 2023 ERF2 survey; Two thirds of those in this encampment said they did not come from the street elsewhere in the city, and one third did. In the ERF 2 survey it was the opposite.

SHELTER STAYS

How many different shelter stays have you had? (choose one)

153 responses



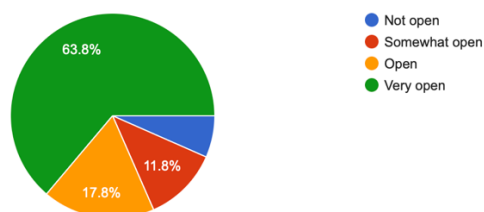
Items of Note:

- There was a slight (4%) increase from the ERF2 survey in those stating they had no shelter stays previously
- Half stated they had stayed in shelters 1-3 times

RECEIVING NAVIGATION ON THE STREET

How open are you to receiving housing navigation on the street where you are?

152 responses



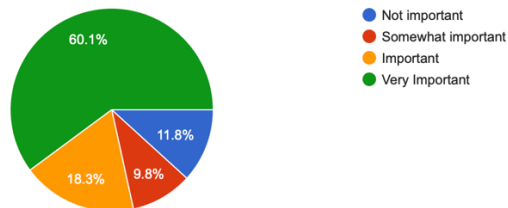
Items of Note:

- New question to the ERF process
- Nearly two-thirds say “very open,” and when added to the “open” response, they comprise more than 80%

IMPORTANCE OF MENTAL HEALTH RESOURCES

How important are mental health resources to you or other people on the street?
(choose one)

153 responses



Items of Note:

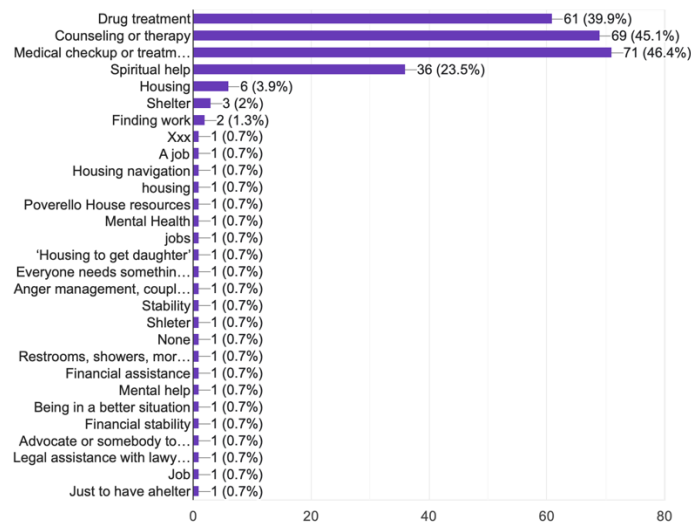
- 6 of 10 say *very important*, and when added to the *important* response, they comprise 78.5%
- Of interest, nearly 20% say *not* or *somewhat* important

IMMEDIATE MOST HELPFUL SERVICES

What services would be most helpful for you right now to improve your sense of well-being, or your physical or or mental health? (check all that apply)



153 responses



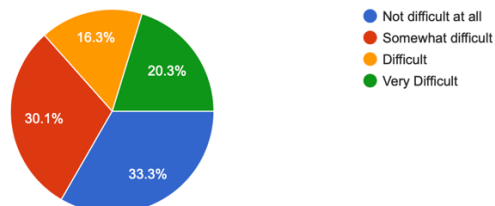
Items of Note:

- Nearly 40% indicate drug treatment
- 45% say counseling or therapy
- 46% say medical checkup or treatment
- Housing response, when combined with housing related answers in other, equal 7%
- All additional responses in "other" category

SERVICES

How difficult is it to access supportive services such as general relief, Cal Fresh and Medi-Cal?

153 responses



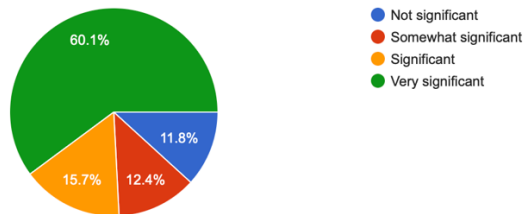
Items of Note:

- Significant: one third of respondents say it is not difficult to access supportive services, up from one in five from ERF2
- Most significant: the percent of respondents who believe it is very difficult to access supportive services fell from 47% (ERF2) to 20.3% in this ERF3 survey

DELIVERY OF HEALTH RESOURCES

How significant would it be for health resources (mental health, addiction services, etc) to be delivered right on the street? (choose one)

153 responses



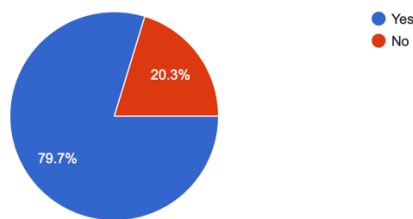
Items of Note:

- 6 of 10 say *very significant*; When combined with those who said *significant*, the number jumps to three quarters

ACCEPTING SHELTER

If you were offered a bed in a shelter today would you take it?

153 responses



Items of Note:

- Nearly 80% said they would accept it

ACCEPTABLE SHARED PERMANENT HOUSING

What kinds of things would make permanent shared housing more acceptable to you?



Most common responses:

1. Individualized, non-repeated stipulations = 82%
2. Nothing would make it more acceptable = 7%
3. Safety/Security = 4%
4. Pet provision = 4%
5. Mental & medical health services = 3%

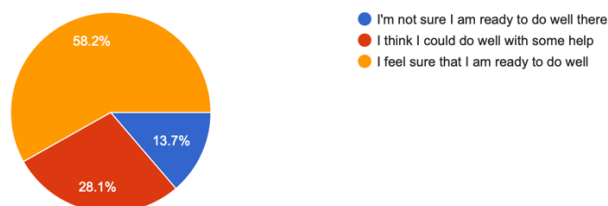
Items of Note:

- 152 verbatim responses in Appendix A

STABLE SHARED HOUSING READINESS

If you were offered a pathway to stable, permanent housing, how ready do you feel you are to do well there?  

153 responses



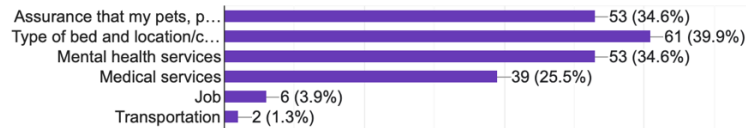
Items of Note:

- Over 86% feel sure they are ready to do well in permanent housing, or could be, with some help.

GETTING OFF THE STREET

What else besides a place to stay would it take to get you off the street? (choose all that apply)

153 responses



Items of Note:

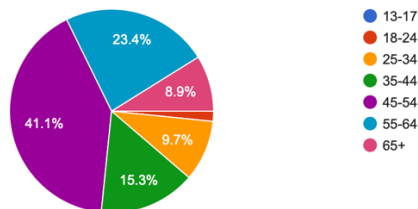
- These categories represent the most frequently chosen factors, with type of bed & location, pet provision, mental and medical health services being most prevalent. (Note: "Job" answer is 7%, not 3.9% due to anomaly)
- Remainder of answers represent fewer than 1% of responses each and are listed verbatim in Appendix A

Group TWO – Residents in Hope Pointe Shelter (pages 7-13)

AGE

Age (choose one)

124 responses



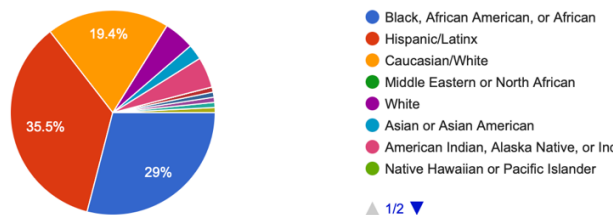
Items of Note:

- Over 40% are 45-54
- A third of residents are older than 55
- Only 1.6% were under 24 years old

RACE/ETHNICITY

What is your race or ethnicity?

124 responses



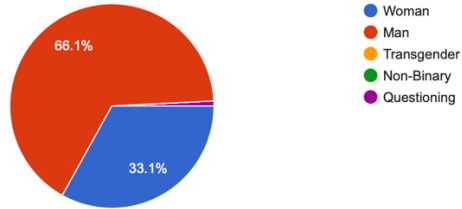
Items of Note:

- 83% of respondents fell into these categories in descending order, Hispanic/Latinx, Black/African-American/African, and White respectively (the percentage for White should be 24.2%)
- The next largest sector was American Indian/Alaska Native/Indigenous at 4.8%

SEX

Sex: (choose one)

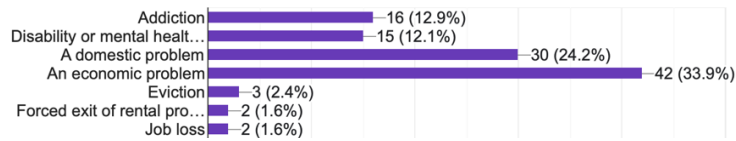
124 responses



REASONS FOR ENTERING THE STREET

What led to you being on the street in the past?

124 responses



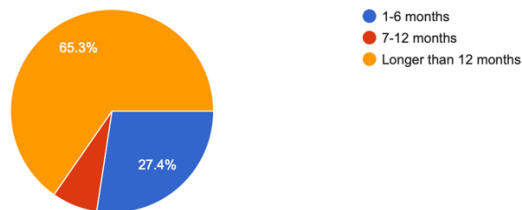
Items of Note:

- From Other category: To these figures add incarceration/prison (4%), Eviction response increases to 4.8%
- The rest of individualized, non-repeated factors listed verbatim in Appendix A

TIME ON THE STREET BEFORE SHELTER

How long had you been on the street prior to getting into Hope Pointe? (choose one)

124 responses



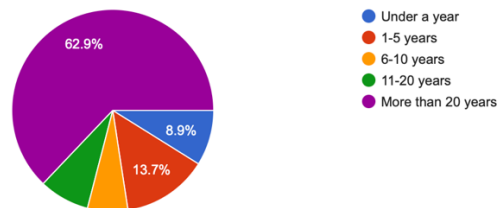
Items of Note:

- More than a quarter answered under 6 months
- More than two-thirds answered longer than a year

TIME LIVING IN FRESNO

How long have you lived in Fresno? (choose one)

124 responses



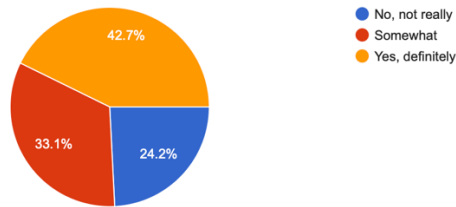
Items of Note:

- Almost 63% for more than 20 years
- Just under 9% for less than a year

SHELTER AND MENTAL HEALTH

Has your mental health improved during the period you have been housed here?

124 responses



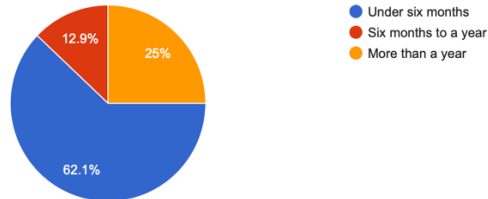
Items of Note:

- Definite *improvement* in mental health noted by more than 4 out of 10
- A third experienced *some* improvement
- These categories together comprise nearly 75% who saw some or definite improvement since moving into Hope Pointe Shelter

MEDICAL DOCTOR VISIT

How long has it been since you were seen by a medical doctor?

124 responses



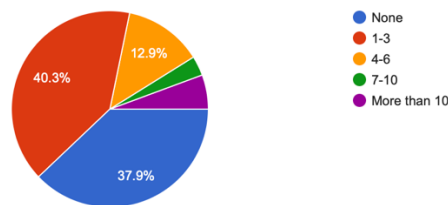
Items of Note:

- More than 6 in 10 had seen one in the last 6 months
- A quarter had not seen one in more than a year

EMERGENCY ROOM VISITS

When you were on the street, how many emergency room visits can you remember having?

124 responses



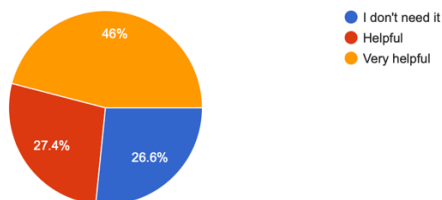
Items of Note:

- Nearly 38% had not had any
- Over 40% had from 1-3 emergency room visits
- 21.8% had from 4 to more than 10

PRIMARY CARE

How helpful would it be if you had a community health worker to help you get you qualified for primary care?

124 responses



Items of Note:

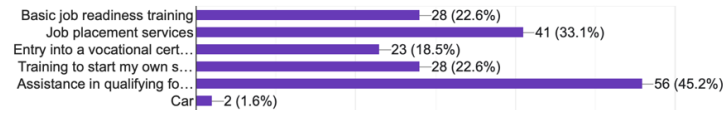
- 73.4% said it would be either *very* helpful or *helpful*
- A quarter of responses indicated it was not a need

MONTHLY INCOME

What would be most useful to you to help you develop or increase your monthly income? (check all that apply)

 Copy

124 responses



Items of Note:

- Assistance in qualifying for disability 45.2%
- Job placement services 33.1%
- Basic job readiness training 22.6%
- Training to start my own business 22.6%
- Remaining individualized, non-repeated responses each) placed in Appendix A

SHELTER IMPROVEMENTS

What would it take to make this place (Hope Pointe) feel more like home?

Most common responses:

1. Nothing/All is good here (12%)
2. TV in room (11%)
3. Visiting room/visitors/visits 10%
4. Food: better, cook own, cooking class, own microwave (4%)
5. Own room (2%)

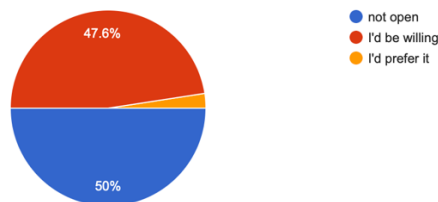
Items of Note:

- 124 individualized, verbatim responses listed in Appendix A

CONGREGATE SHELTER

These rooms are large. How open would you be to sharing space with another person who needed it? (choose one)

124 responses



Items of Note:

- Half of respondents said they were not open to it
- The remaining half said they were either open to it (47.6%) or actually preferred it (2.4%)

MOST IMPORTANT TO YOU WHEN IN PERMANENT HOUSING

What is most important to you when you go into permanent housing?

Most common responses:

1. Job and Money (12%)
2. Affordable rent (7%)
3. Stability (7%)
4. Location (5.6%)
5. Children/Family (4.8%)

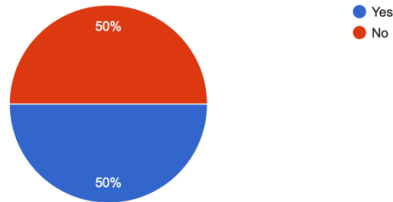
Items of Note:

- 124 individualized, verbatim responses listed in Appendix A

WOULD YOU ACCEPT PERMANENT HOUSING

If a shared permanent housing opportunity became available to you today, would you accept it?

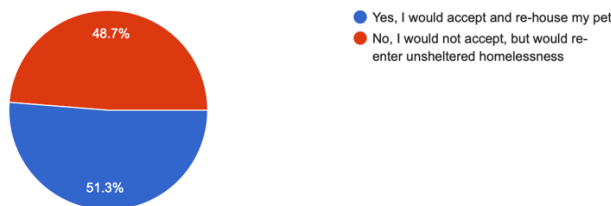
124 responses



PERMANENT HOUSING - RE-HOUSE PET

If a permanent housing opportunity became available to you today, but required you to rehouse your pet, would you accept, or re-enter unsheltered homelessness?

119 responses



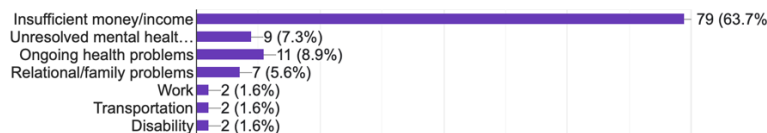
Items of Note:

- Evenly split. An issue for almost half of population.

PERMANENT HOUSING CHALLENGES

What do you feel is holding you back from permanent housing? (check all that apply)

124 responses



Items of Note:

- Financial limitations are foremost in the minds of respondents (63.7%)
- Additional verbatim responses comprising <1% are listed in Appendix A

INTERIM HOUSING PREFERRED LENGTH OF STAY

How long would you prefer to stay in this interim housing program where you are? (Choose one)

124 responses



Items of Note:

- Vast majority (62.9%) consider this temporary, and envision something better
- 29% would stay indefinitely
- Small number of "other," individuated qualifications

HELP MOVING FORWARD

Do you feel stuck in Life? If so, what would you feel would help unstick you?
(124 responses)

1. 90.4% of respondents felt stuck in some way.
 - a. 13.7% cited job/employment as the reason and solution
 - b. 7.2% cited Income/money as the reason and solution
 - c. 4% cited mental health issues as the reason and solution
2. 9.6% did not feel stuck

Items of Note:

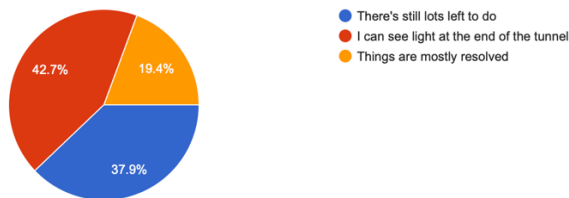
- 124 individuated, verbatim responses of Hope Pointe shelter respondents listed in Appendix A

ISSUES ADDRESSED OR RESOLVED

To what extent have all the issues that led you to be unhoused in the first place been addressed or resolved? Would you say that ...



124 responses



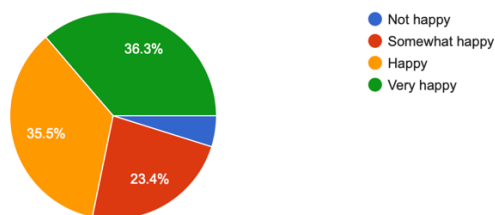
Items of Note:

- Just under one in five residents of Hope Pointe shelter say their issues are now mostly addressed or resolved
- More than 4 of 10 say they can see light at the end of the tunnel
- More than a third say there's still lots to do before their issues are resolved

INTERIM HOUSING SATISFACTION

How would you rate your satisfaction or happiness with your current interim housing program?

124 responses



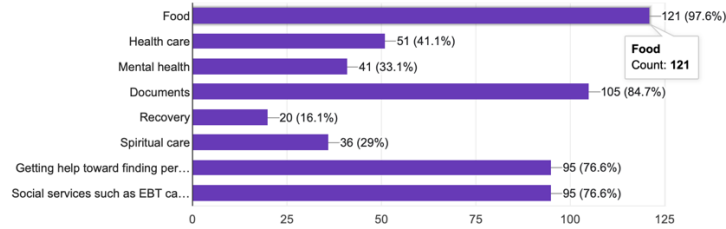
Items of Note:

- 71.8% of residents of Hope Pointe Shelter are either happy or very happy with their housing
- 23.4% are somewhat happy
- 4.8% are not happy

SERVICES CURRENTLY RECEIVED

What services do you receive with your interim housing program? (check all that apply)

124 responses



Items of Note:

- Three quarters or more cite receiving assistance with food (97.6%), document recovery (84.7%), connecting with EBT & medical cards (76.6%) and getting help toward finding permanent housing (76.6%)

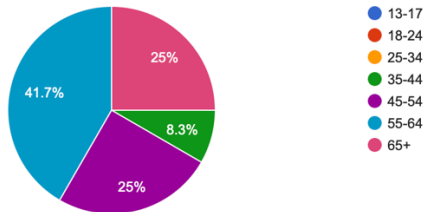
Group THREE – Recently Housed Permanently

(pages 13-19)

AGE

Age (choose one)

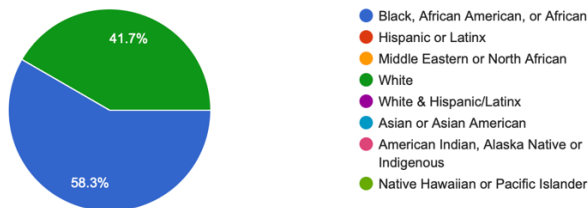
12 responses



RACE/ETHNICITY

What is your race or ethnicity?

12 responses



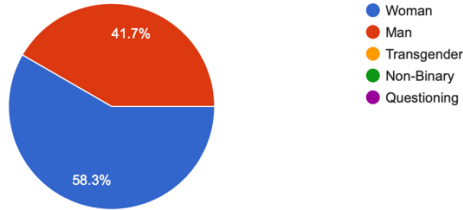
Items of Note:

- Distinctively limited to two groups – Black, African American, or African and White

SEX

Sex: (choose one)

12 responses



REASONS FOR ENTERING THE STREET

What led to you being on the street in the past? (12 responses)

1. Sudden unexpected calamity (91.6%)

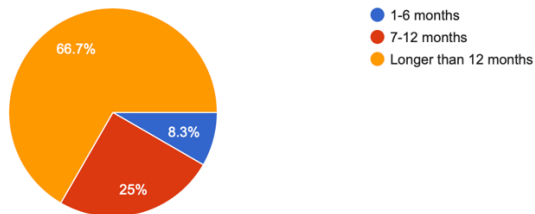
Items of Note:

- 12 individuated, verbatim responses of permanently housed respondents listed in Appendix A

LENGTH OF TIME ON THE STREET PRIOR TO HOUSING

How long had you been on the street prior to getting into permanent housing?
(choose one)

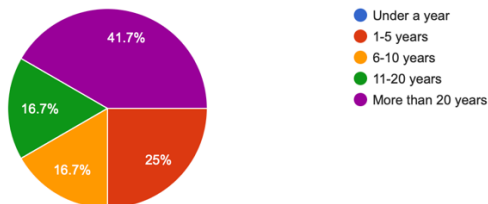
12 responses



TIME LIVING IN FRESNO

How long have you lived in Fresno? (choose one)

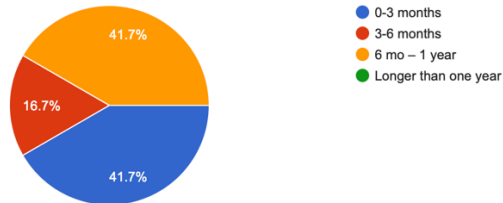
12 responses



TIME IN CURRENT HOUSING

How long have you been in your current housing? (choose one)

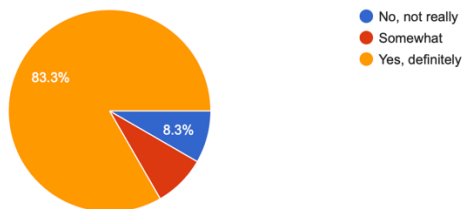
12 responses



PERMANENT HOUSING AND MENTAL HEALTH

Has your mental health improved during the period you have been permanently housed? (choose one)

12 responses



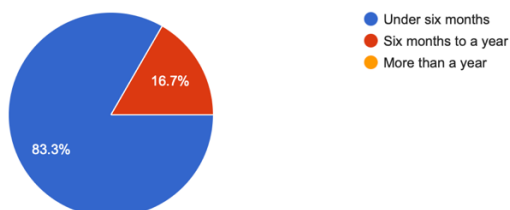
Items of Note:

- Permanently housed residents showed *definite improvement* of 40.6% over that demonstrated by residents in temporary shelter (83.3% vs 42.7%)
- Those who indicated *no improvement* dropped from nearly a quarter in temporary shelter down to 8.3% in permanent housing

MEDICAL DOCTOR VISIT

How long has it been since you were seen by a medical doctor?

12 responses



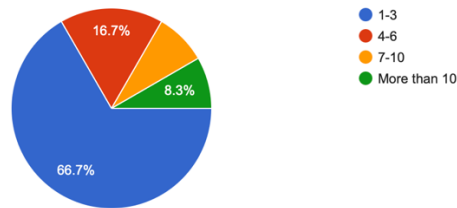
Items of Note:

- A growth of frequency of 21.2% over those in temporary shelter, potentially an outcome of greater stability leading to greater access

EMERGENCY ROOM VISITS

When you were on the street, how many emergency room visits can you remember having?

12 responses



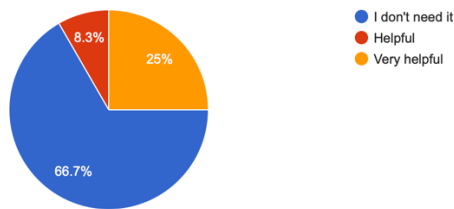
Items of Note:

- Mistake on survey instrument. Other groups were given the option of "0" as an answer.

PRIMARY CARE

How helpful would it be if you had a community health worker to help you get you qualified for primary care?

12 responses



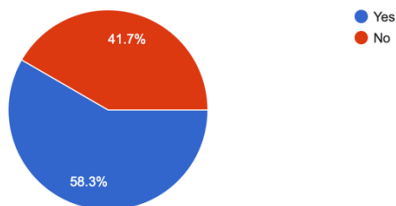
Items of Note:

- One third say *helpful* or *very helpful* compared with 73.4% of temporary shelter residents who said the same
- Two thirds say they *don't need it*, compared with 25% of temporary shelter residents who said the same
- These numbers suggest a correlation between permanent housing and access/stability in health care

SUSTAINING PERMANENT HOUSING

Do you currently have sufficient monthly income to sustain the cost of permanent housing on your own?

12 responses



Items of Note:

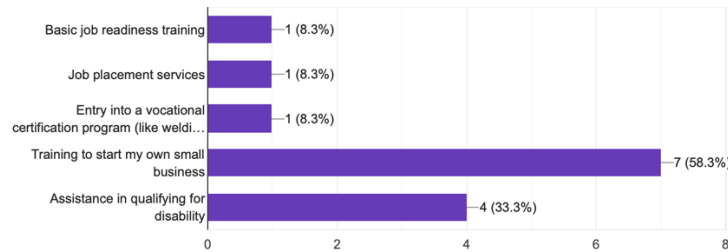
- Nearly 6 in 10 say they have sufficient income to sustain their permanent housing. This contrasts with 67.3% of respondents in temporary housing who listed financial constraints and insufficient income as a concern moving into permanent housing.

MONTHLY INCOME

What would be most useful to you to help you develop or increase your monthly income? (check all that apply)



12 responses



Items of Note:

- More than half of those polled in permanent housing are interested in starting their own small business

CONNECTING TO PERMANENT HOUSING

Looking back on your pathway to permanent housing, what things helped you the most to get where you are? (12 responses)

1. Case workers/navigators (50%)
2. Temporary housing: VOH, NH, HP (33.3%)

Items of Note:

- 12 individuated, verbatim responses of permanently housed respondents listed in Appendix A

CONNECTING TO PERMANENT HOUSING – PROCESS IMPROVEMENT

What could have sped up the process? (12 responses)

- No clear pattern in responses

Items of Note:

- 12 individuated, verbatim responses of permanently housed respondents listed in Appendix A

CURRENT HOUSING LENGTH OF TIME

How long would you prefer to stay in this housing? (Choose one)



12 responses



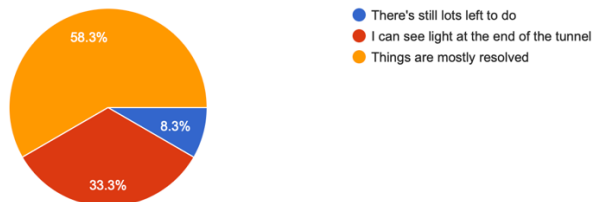
Items of Note:

- 4 of 10 want to stay as long as they can
- A third will stay until they have a better option
- Colors in legend not on chart are "other" added by respondents

ISSUES ADRESSED OR RESOLVED

To what extent have all the issues that led you to be unhoused in the first place been addressed or resolved? Would you say that ...

12 responses



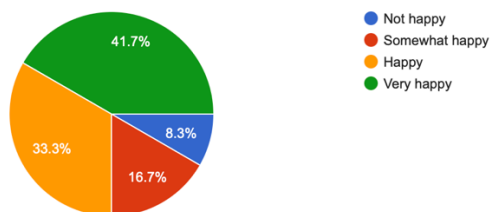
Items of Note:

- 6 of 10 feel the issues that led them to be unhoused are mostly resolved
- A third can see light at the end of the tunnel
- Just over 8% of permanently housed feel that “there is still a lot to do” to resolve those issues

PERMANENT HOUSING SATISFACTION

How would you rate your satisfaction or happiness with your housing?

12 responses



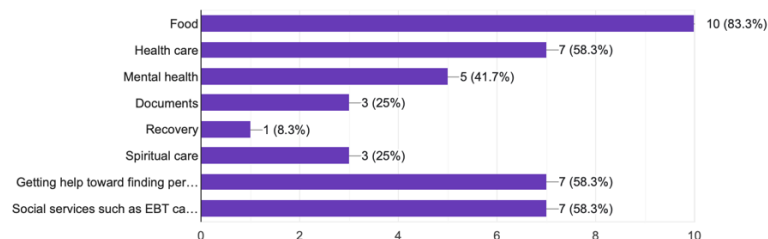
Items of Note:

- A full three quarters say *happy* or *very happy*

CURRENT SERVICES

What services do you receive with your housing? (check all that apply)

12 responses



ADDITIONAL SERVICES REQUESTED

What additional services would help you stay in housing?
(12 responses)

1. No clear pattern in responses

Items of Note:

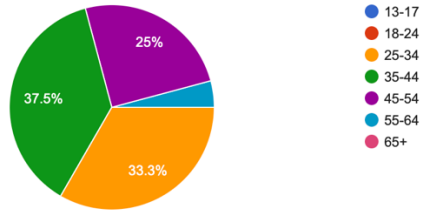
- 12 individuated, verbatim responses of permanently housed respondents listed in Appendix A

Group FOUR – Poverello House outreach staff with Lived (unhoused) Experience who did not participate in ERF2 survey (Pages 19-22)

AGE

Age

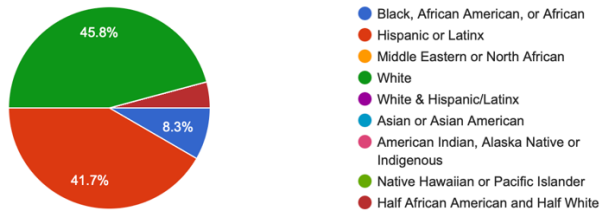
24 responses



RACE/ETHNICITY

What is your race or ethnicity?

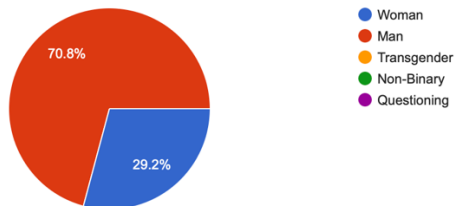
24 responses



SEX

Sex

24 responses



REASONS FOR ENTERING THE STREET

What led you to being on the street?

1. Drug and substance abuse 66.6%
2. Family losses and problems 27.7%

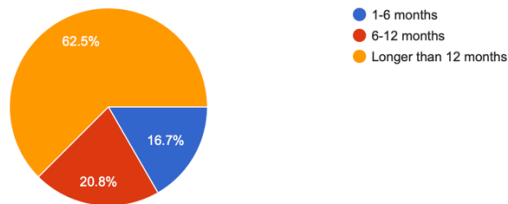
Items of Note:

- 18 individuated, verbatim responses listed in Appendix A

LENGTH OF TIME UNHOUSED

How long were you in unhooded?

24 responses



REASONS DRIVING PEOPLE TO BE UNHOUSED

In your experience, what have you observed to be the primary force driving people to be unhooded?

1. 68.1% addiction
2. 31.8% family loss or problems
3. 22.7% mental health problems
4. 13.6% cost of living/rent

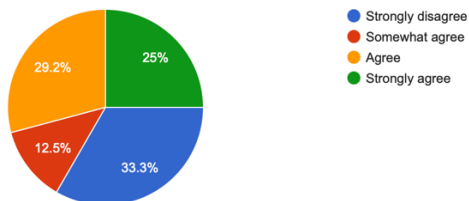
Items of Note:

- 22 individuated, verbatim responses listed in Appendix A

BLACKSTONE/41 CORRIDOR ENCAMPMENT RESIDENT ASSESSMENT

to what extent do you agree with this assessment: the unhooded we encounter in the CalTrans/41 Corridor encampment are among the most chronic and resistant, and have the greatest challenges with the highest acuity?

24 responses



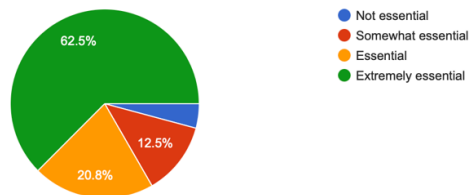
Items of Note:

- More than half (54.2%) of outreach workers either agree or strongly agree that the residents of the encampment are the most chronic, resistant and have the highest acuity
- One third strongly disagree that they are

LIVED EXPERIENCE

To what extent is your lived experience and essential resource in better assisting unhoused people?

24 responses



Items of Note:

- 63.3% of outreach workers with lived experience believe their experience is either essential or extremely essential in assisting unhoused persons

BLACKSTONE/41 CORRIDOR ENCAMPMENT GRAVITATION

Your lived experience, why do you think so many of the unhoused have gravitated toward the CalTrans/41 corridor encampment?

24 responses

1. It is a hidden/secluded area (29.1%)
2. Vacant/fewer people/open (16.6%)

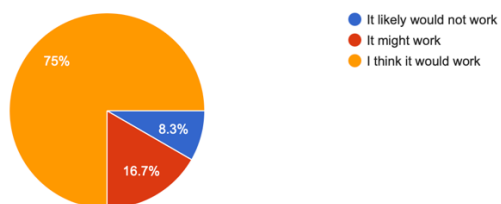
Items of Note:

- 24 individuated, verbatim responses listed in Appendix A

PERMANENT HOUSING DIRECT CONNECTION

If the right services and support were wrapped around unhoused persons, could they go right into permanent housing instead of shelter?

24 responses



Items of Note:

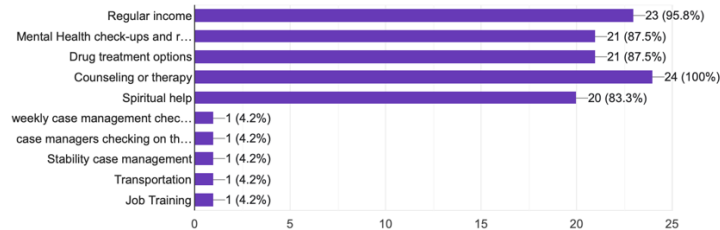
- 8% do not think it would work
- 91.7% believe it either might work or would work

PERMANENT HOUSING DIRECT CONNECTION - SUPPORT

Unhoused persons were able to go directly into permanent housing, what would they need to be successful? (check all that apply.)



24 responses



Items of Note:

- *Therapy and Regular Income* scored between 90-100%
- *Mental Health* check-ups, *Drug Treatment* and *Spiritual Help* scored between 80-90% each

SERVICES IMPACT

Based on your past experience, and the clients you currently serve, what things helped you most? (24 responses)

1. reliability of outreach staff/guides/personnel (33.3%)
2. peer support/encouragement/empathy (29.1%)
3. recovery/sobriety process was key (25%)

Items of Note:

- 24 individuated, verbatim responses listed in Appendix A

PERMANENT HOUSING PROCESS IMPROVEMENT

What could have sped up the process to get people permanently housed? (24 responses)

1. Job search and placement (16.6%)
2. Client motivation (16.6%)
3. More low-income housing or vouchers (12.5%)

Items of Note:

- 24 individuated, verbatim responses listed in Appendix A

FOCUS GROUPS

(Pages 23-27)

During the week of January 15, 2024, a series of **nine focus groups** were conducted at Hope Pointe shelter serving the encampment area. Each focus group was voluntary, and had from 3 to 6 participants. There were 39 participants, with a facilitator in each group.

Facilitators posed twelve questions formulated in partnership with those with lived experience. They recorded hand-written notes summarizing responses. *Repetition* of the *same/similar* (consensus) responses were consolidated by facilitators inside each group, not expressed as separate answers. The questions and summarized-responses were coded by word and phrase, and answers with any distinctive or alternate phrasing are detailed below. Copies of the hand-written, facilitator summaries are on file and available upon request. Most responses verbatim,

with a few exceptions for clarity, most often noted by []. Responses were encouraged, but not required, and not all persons expressed an opinion on every question.

1. Why primarily did you accept a place at Hope Pointe?

- a. Ready to be housed
- b. Get help getting off the streets into housing
- c. Get a place of our own
- d. Get off the streets
- e. Get our lives back together
- f. Our need for housing and the help that Hope Pointe offered came together
- g. Opportunity
- h. To get help for housing
- i. Placed here by case manager/navigator
- j. Better to be alive than out on the street
- k. *** NOTE: 63.6% of responses referenced housing/getting off the street.**

2. What in your experience is a barrier for people in getting mental health resources?

- a. [Learning to] trust your case manager to help you get the resources
- b. Having transportation
- c. Admitting I need help
- d. Not aware of needing mental health services
- e. Fear of losing employment
- f. Lack of resources
- g. Mental health is not prioritized
- h. Too many distractions
- i. Unaware of mental health issues
- j. People have gotten used to their mental health issues and therefore are not seeking help
- k. [People] want [follow-up] and someone to stay on their case
- l. Not knowing they have a mental illness
- m. Lack of transportation
- n. Finding the right people to help
- o. *** NOTE: 13.3% of recorded responses regard transportation as a barrier.**

3. Has your mental health improved during the period you have been housed here? If so, how?

- a. Yes, having a supportive staff willing to help
- b. Having a place to call home
- c. Yes, lowered anxiety and focus
- d. Yes, feel safer here than out on the street (losing possessions, constantly moving)
- e. Yes, sense of gratitude and focus on goals
- f. Yes, good relationships with staff
- g. We feel comfortable here
- h. Yes, being off the street and having basic life needs here, food, etc.
- i. Less stress, not worrying about belongings being stolen, not having to be on guard.
- j. *** NOTE: all responses affirm improvement.**

4. To what extent have all the activities here been a positive force for you? (1-5)

- a. Yes, cooking classes

- b. Yes, the groups we have here
- c. 1 – we need more activities
- d. 5 – love having something to give me hope
- e. 4 – love all the activities and want more game nights
- f. 3 – more games and contests
- g. *** NOTE: General consensus in the affirmative, though not explained by facilitators in what way. Some answers just numbers with no explanation. Answers averaged 3.6**

5. What would be most helpful to you to be able to develop monthly income?

- a. Better job placement
- b. Transportation
- c. Hands-on job training on-site
- d. Transportation
- e. Training
- f. Job fairs
- g. Job readiness training
- h. Financial class
- i. Transportation help from staff instead of busses
- j. Employment
- k. Help getting jobs and training
- l. Financial literacy
- m. Help with SSI
- n. Transportation to employment
- o. Education/night classes
- p. Odd jobs at Hope Pointe as preparation for employment here or elsewhere
- q. Transportation other than busses to get to work
- r. *** NOTE: 29.4% of recorded responses list transportation as being key.**

6. How helpful would it be if you had a community health worker to get you qualified for primary care?

- a. Got the primary care that I need
- b. Need a nurse in the facility
- c. Waste of time, money and resources
- d. A good idea
- e. Great idea
- f. Not applicable
- g. Extremely helpful
- h. Very helpful
- i. Very helpful
- j. Be a great help
- k. *** NOTE: Mixed response based on perceived need. 60% enthusiastic.**

7. What would it take to make this place feel more like home?

- a. More security
- b. TVs (repeated many times)
- c. Cooking
- d. Room TVs
- e. Family visiting room

- f. TV for its calming effect
 - g. Community kitchen so people can cook their own food safely
 - h. Outside visitors
 - i. Being able to cook and watch TV in your room
 - j. Family visiting
 - k. Family coming to visit
 - l. Being able to talk to fellow neighbors without “grouping”
 - m. A good activity day, [such as] a carnival
 - n. Bigger fridge
 - o. * NOTE: 43.7% of recorded responses want TVs. 25% of responses related to wanting visitors and visitor amenities.**
- 8. These rooms are large; would you feel OK sharing space to accommodate another person?**
- a. Not as [large] as they need it to be – more space for clothing would be helpful
 - b. All participants have room mates
 - c. [No consensus] – depends on person and fit
 - d. Prefer not to
 - e. Acceptable
 - f. No, [instead] want more storage space and bigger fridge
 - g. Short term is OK, but not long-term
 - h. [We] are here to get housed. Where are [the new people] putting their items for their new house with no space?
 - i. Already have roommates in most rooms
 - j. Depends on the room mates
 - k. If it was an emergency
 - l. * NOTE: Recorded responses reflect broad and deep reluctance regarding sharing space, with only a few being willing, especially short term.**
- 9. What would make permanent shared housing more acceptable for you?**
- a. Better resources
 - b. Background checks
 - c. Nothing acceptable about shared housing
 - d. Picking your own roommate
 - e. More space in rooms
 - f. Unacceptable
 - g. Need [our] own space
 - h. Don’t want shared housing at all
 - i. A pre-screening of who you are sharing with
 - j. Having your own room at an apartment
 - k. * NOTE: Widespread, general reluctance expressed. There is some question as to whether respondents understood the phrase “shared permanent housing” as intended. There may have been an assumption that it meant sharing a room, rather than their own room in an apartment or house.**
- 10. What is important to you as you go into permanent housing?**
- a. To keep it and maintain it
 - b. Having a stable job
 - c. Independence and privacy

- d. Location
- e. Affordable
- f. Sustainable
- g. To keep it (answer repeated many times)
- h. Location
- i. Income
- j. Reliable transportation
- k. As long as it is secure in [my] name, and is safe
- l. Freedom and independence
- m. Continuing improvement in [my] mental health
- n. *** NOTE: 28.6% of recorded responses state keeping it is paramount.**

11. What additional services would help you stay housed?

- a. Money management
- b. Continued support from staff
- c. Income assistance
- d. Food assistance
- e. Getting SSI
- f. Having a stable job
- g. Paying first month's deposit
- h. Saving up money for future rent
- i. Rental assistance
- j. Continued support from staff
- k. Continue mental health support
- l. Income assistance
- m. Having mental health resources last
- n. Knowing [the] programs that would help assist funds
- o. *** NOTE: 57.1% of recorded responses indicated services related to money as the primary factor.**

12. Do you feel stuck in life? If yes, what would you feel would help unstick you?

- a. Yes, a car would help
- b. A job, opportunity
- c. Yes, individual assistance, case by case, instead of a "one size fits all" approach
- d. Having people not try to change who they are
- e. Would like job training to feel ready for job placement
- f. No (Repeated)
- g. Yes, a job will help
- h. An actual job trainer to help with applications and interview questions
- i. Yes, getting housed
- j. Support from anyone in the ups and downs
- k. *** NOTE: While 18.2% indicated they did not feel "stuck," 81.8% did in some way, but expressed hopefulness that there is a way ahead.**

Key insights of note across the all of the surveys:

- There is clear indication that as individuals come off the streets into temporary and then permanent housing, their self-described experience of mental health improves. While 42.7% of residents in temporary shelter report definite improvement since coming off the streets, 83.3% of those in permanent housing report definite improvement. To be sure, the stability of housing played a large role in this improvement, but participants were also keen to mention guidance provided by staff and navigators in proximity leading toward mental health services.
- Among those with lived experience, there is very strong perspective (91.7%) that it *would work* or *might work* for those who are unhoused to go directly to permanent housing if they had the right services and support wrapped around them.
- Across all surveys, mental and medical health was seen as top requirements for a successful transition to permanent housing, scoring between 80-90% among responses. Timely mental health and medical services delivered close in proximity are indicated by those with high acuity as being imperative (33% and 25% respectively) for being able to transition into permanent housing. Access and close proximity to these services through nurses, clinicians, and clear pathways was a felt need. Residents in temporary housing expressed a higher interest (73%) in having someone dedicated to getting them primary medical care. As respondents progressed to permanent housing, their sense of need for someone to help them get primary medical care diminished. Of those with the highest acuity, 46% said it would be most helpful to have a medical checkup “right now.”
- There was as strong indication of awareness as to the importance of financial solutions in the ability to retain permanent housing once placed. Financial limitations are foremost in the minds of respondents (63.7%). Participants were interested in job training (45.2%), job placement (33.1%), small business training (22.6%), as well as financial literacy, and any skill set that would help them keep their new housing.

Notes on the process

Care was taken at every level in the crafting and collection of the surveys, with sensitivity to trauma-informed practices, and in dependence upon those with lived experience. Surveyors were all, themselves, coming from lived experience, with insights regarding potential triggers to avoid. They were also provided with language to consistently and carefully introduce the purpose of the survey to participants. Participation in the project was completely voluntary among the five populations.

This process would not have been possible without the stellar involvement of City of Fresno staff, Poverello House staff, Fresno Pacific University partners, and passionate community leaders.

Respectfully Submitted,



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Appendix A

Verbatim comments from open-ended questions or “other” category among the
Four ERF3 Surveys and Nine Focus Groups

(Responses recorded as-is, with no corrections)

Survey ONE: unhoused persons in encampments – “Other,” or open-ended questions

What kinds of things would make permanent shared housing more acceptable to you?

1. Resources
2. Nothing
3. Anything
4. Not sure
5. Not specified
6. Anything
7. Mental health assistance
8. Open to roommates any services
9. ‘Need enough room for daughter to visit and income’
10. No roommates, Spanish speaking translators
11. He is not sure
12. Somewhere to get his dogs and wife out of the streets.
13. Care providers
14. Own place.
15. The environment, the services offered
16. Privacy, enough room.
17. Pay their own rent, buy their on food, no borrowing money, cleans up after themselves
18. More than 1 dog
19. Support after permanent housing
20. Environmental aspects, treatment, location
21. ‘If could have dogs and thieves’
22. Privacy, minimum shared living spaces.
23. No deadlines

24. Privacy
25. Of pets are accepted and open to mental health services.
26. The location, ADA accessible
27. 'Being there'
28. Safer environment
29. Spanish translator, supportive services after permanent housing
30. Mental health services
31. 'TV and alarm clock'
32. Being able to bring his partner
33. Affordable housing
34. No problem sharing
35. Location, rules of housing, treatments
36. Shared room has a lot of space
37. Yes
38. 'I don't know'
39. Needs are being met
40. Security, good, client services
41. If they accept a family.
42. 'As long as it's family'
43. Own space
44. Resources and necessities
45. More resources
46. No coed living situation
47. Wouldn't go
48. Safe environment at night
49. Furniture internet
50. 'I never go anywhere without my husband'
51. Not interested in housing with others
52. Better furniture
53. Be with his wife.
54. 'It would be acceptable'
55. Stable housing
56. Enforcement of rules
57. Job, motivation, positive influence
58. Internet
59. Place where he can put his stuff and it be safe and unbothered.
60. 'Someone that cleans up their mess'
61. Drug free environment
62. Single room, kitchen
63. Employment
64. He cannot live with anybody
65. Friendly environment
66. Not interested in shared housing at all
67. Not too many people
68. Stability ,place to wash up
69. Able to take dog
70. Clean place
71. Doesn't like big crowds prefers singular housing because ptsd
72. Having income
73. Working
74. Not too many people in one room
75. Person is not a rude individual and has good hygiene.
76. Friendlier environment
77. Staff being more patient
78. Shared living with same sex
79. Stability
80. Nothing in particular.

81. Being patient with clients coming off the streets and give them a chance to prove themselves. Safe environment.
82. A respectable person
83. Solo room
84. Stable housing so cps will give him custody of his kids and let him see them
85. Respectful person
86. Food, accessible medical treatment, environment.
87. Job
88. Security
89. Nothing
90. States shared housing would not work due to dog not being friendly with other animals/strangers
91. Medical health
92. Being independent is important. Free will should be prioritized, and good transport.
93. None
94. No issue with shared housing
95. Only if I have to.
96. Understanding, communication
97. Not willing to share
98. Communication, area, rules
99. Basic essentials like a microwave
100. No issue with sharing

Survey TWO: residents of Hope Pointe Shelter – “Other,” or open-ended questions

What led to you being on the street in the past?

1. Job loss
2. Relocating states
3. Kids taken away
4. Mother passed
5. Wishes not to disclose
6. Prison
7. Income level and credit
8. Accident
9. Incarceration
10. Prison
11. Needed a different scene
12. Wrongful eviction
13. Bugs
14. Family problems
15. Covid-19
16. Mom passing
17. Stupidity
18. Grandma passed
19. Family issues
20. Loss of parents
21. Prison and no family
22. Fire
23. Got out of prison and co...
24. Ms. Edward's has to mo...
25. Friend got her evicted
26. Husband passed and so...
27. He got sick and got addicted
28. Has a hernia
29. Losing his housing

30. Needs health care
31. Service advised
32. Unlivable home
33. Restraining order
34. David says his purpose i...
35. Chosen lifestyle
36. Opération
37. car got impounded

What would it take to make this place (Hope Pointe) feel more like home?

1. TV
2. Nothing
3. Own room
4. Visits
5. Better quality food
6. Ability to have outside guests
7. Own room
8. Nights out
9. Feels like it now
10. TV in my room
11. Better customer service
12. Cook own food
13. Nothing as of yet
14. Later curfew
15. No changes needed honestly
16. Visiting room
17. Happy with the facility
18. Music
19. Library
20. More liency with the visitors
21. Visiting room up front
22. Library and ping pong and pool table
23. Better neighbors
24. TV in room
25. Honesty
26. Grass in pool
27. Single rooms
28. Take out the 2nd bed
29. Already feels home
30. Being able to visit each other in the room
31. Overnight passes and tv in our room
32. Tv
33. Gym
34. Comfortable now
35. Better Quality food
36. Visitors
37. Family visiting room
38. Staff is great, were treated well. We get girls night we get yoga. I love it here. Please don't put me back in the streets I love it here.
39. Visitors and nights out
40. Family Visiting Room
41. More activities
42. Less intervention
43. Comfortable as is
44. Don't want to be too comfortable
45. Making it more family oriented
46. Cooking class

47. No Roommate
48. Chairs
49. It feels like home now- no room mates
50. Having a TV
51. Better staff
52. T V
53. No rules
54. Tv family visits
55. Tv in the room, night passes,
56. Friends able to visit, overnight passes
57. Better social workers,
58. Tv in room, nights out, friend visits
59. TV , Ada shower
60. TV, Ada shower
61. My own room
62. Less restrictions like curfew
63. TV, visitors
64. If cabin came with tv and cable
65. Having a tv, but mainly happy he's provided with everything here
66. Let them lock there doors at night.
67. She feels at home
68. Better wifi internet
69. And out side barbecue Pitt or fire place
70. Nothing could make it feel like a real home
71. Less rules and change of sign ins till 12AM
72. Help me by allowing me to stay longer than the 90 days. Until they find me permanent house.
73. Allowing to have more belongings that remind me of my home state, giving me more leniency on the 2 bin rule, and respecting my personal items
74. Cleanliness
75. Feel at peace, but would like provide clean water.
76. Everybody needs to be more respectful to one of another
77. Clean it, fix all the broken things
78. Automatic coffee maker
79. BBQ pit, be able to cook
80. Less service
81. Portable stove top
82. Beverages provided for every meal, supplies for hygiene. Toilet paper more than one roll.
83. Sign ins can be a little later
84. More pillows and bedding and more hygiene
85. Nothing everything's provided
86. Own microwave and stove and lock and key for door
87. Nothing
88. Nothing, just appreciative of what i have
89. Having laptops available to help them make a resume and apply for jobs. Having wifi all day.
90. More bottle waters for our health
91. Having activities like movie nights and bingo would help form a community.
92. Pool table, video games
93. All good
94. All is good
95. Feels at home already, but having a little bit more peace and quiet here would be beneficial.
96. Everything that the staff is doing.
97. Curtis thinks that giving clients more responsibility here would create a more communal environment.
98. Batteries for the remote control
99. Would like the VOH clients to be asked if they have hope before coming.
100. Everything is okay as is she stated.

What is most important to you as you go into permanent housing?

1. Stability
2. Stability
3. Location
4. Privacy
5. Affordable rent
6. Wife
7. Keeping it
8. Paying bills
9. Furnishing it
10. Location to work
11. Location
12. Family
13. Paying the rent
14. Money
15. Money and assistance
16. Getting custody of children
17. Work
18. Bring single occupancy
19. Someone to check on me regularly
20. Getting my son full time
21. Work affordable rent
22. Continued support
23. Open to anything
24. Grateful
25. Live alone with son and not shared housing
26. Reuniting with children
27. No shared housing
28. Location rent
29. Shower.
30. To maintain it
31. Schedule
32. Established income
33. Location/rent
34. Just getting housed
35. Nothing
36. Have access to children
37. Safe environment
38. Amount of rent/location
39. Support
40. Case worker checking in
41. Affordable rent & sustainable housing
42. Understanding vouchers and my responsibilities. Job security.
43. Transport
44. Case manger check in monthly visit
45. Affordable rent and sustainability
46. Mental health
47. Support
48. location
49. School
50. Putting up her pictures and writings
51. Keeping it. Job security.
52. Get belongings from out of town
53. To keep it
54. Transportation
55. Amount of rent
56. My son
57. No bugs

58. A girl
59. Monthly case manager
60. Monthly case management visits
61. Keep my housing
62. Get married
63. Stability- regular case management - support
64. Stability and affordable
65. Affordable price to maintain
66. Being with Mt children
67. Food, and company
68. Maintain housing
69. Maintain
70. Would be thankful for the assistance here at pov
71. To stay motivated
72. Let her cat run around freely
73. Keeping the home
74. Just permanente housing would be great
75. To keep on living
76. Income and a job
77. Maintaining it
78. Finding a job and staying stabilized. Privacy
79. Housing stability, stable housing
80. Income, stable housing
81. Stabalized and finding work
82. Continue with permanent housing without losing it
83. Working immediatly to keep the place
84. Job
85. Keep the home
86. Keep the housing
87. Making sure disability papers are filed
88. Stable income
89. Staying out trouble, stable job. Positive people environment.
90. Maintain the housing
91. To give back to pov
92. Health
93. Keeping family around
94. Stable housing
95. Safe invironment
96. David wants to work with the poverello to help pther people who are in his position.
97. Maintaining the home
98. Happiness
99. Rosalina wants to be a mom again. Maintaining a job and taking care of her kids would be her number one priority.
100. Peace of mind

What do you feel is holding you back from permanent housing?

1. Insufficient money/Income
2. Unresolved mental health issues
3. Ongoing health problems
4. Relational/family problems
5. Work Disability
6. Transportation
7. Having a job
8. Just waiting
9. Nothing holding back just time
10. Shame has prevented me from necessary steps for mental health recovery

11. Waiting list
12. Eviction
13. Getting papers
14. health and finance
15. The process of getting a place and help with the process
16. Self
17. Addiction
18. Vehicle would help. Bus tokens
19. Disability and income
20. Nothing
21. Got approved for housing
22. One eviction
23. Job placement
24. Transport
25. Economy
26. Waiting list for section 8
27. Section 8 Lottery
28. Documents
29. The Navigation system
30. Income
31. An opportunity
32. Waiting on section 8
33. job and income
34. Birth certificate
35. Navigators not doing their job
36. Waiting on navigator
37. Credit
38. Having evictions
39. Procrastination
40. Disability and having papers
41. Not qualifying for vouchers
42. Not being at the right place at the right time
43. None available
44. Being away from home and family
45. Needs to resolve issue with arrest warrant
46. Finding a place

Do you feel stuck in Life. If so, what would help you get unstuck?

1. No
2. Not stuck
3. No
4. I do not feel stuck
5. Work
6. My own home
7. Income
8. Housing
9. Employment.
10. Yes getting better services
11. Yes, a car.
12. Sometimes own home
13. Mental health
14. Yes. Getting help with SSI would help feel unstuck
15. Job opportunity
16. Reunite with family
17. Relationships
18. Don't feel stuck being here

19. A vehicle pi
20. Better equipped at voucher program
21. Voucher
22. Transportation and resources.
23. Yes life coach
24. Regularly working full time
25. Nothing
26. Having more access to job training and work opportunities
27. Not stuck
28. Yes being outside
29. Yes meeting new people
30. A vehicle
31. money/job
32. Getting his retirement
33. No I'm not stuck
34. Vehicle. Having a job
35. Disability
36. Rent control
37. Having your own place
38. Yes but doesn't know what would allow me to be unstuck
39. Disability income
40. A job. Or get out of shelter.
41. Yes wife
42. Want to go home to Atlanta
43. Stuck getting a job
44. Getting my girl off the streets
45. Own home
46. Ain't stuck
47. Yes voucher and my own home
48. Wife
49. Having own housing
50. Doesn't feel stuck at all
51. love to have housing
52. Yes, every Tuesday lucky the therapist. It's been alot of help.
53. Winning loterry
54. Remembering I am strong person
55. Yes. To feel unstuck I would will love to return to children
56. Feel trapped in fresno. Been living here for 15 years and just want to go back home to Arkansas.
57. Source of income and bieng new to the area
58. Job or income
59. Yes, not having a job, medical operation and papers
60. Income and driving license
61. Online Job
62. Yes, it's going to take time because of mental health
63. Money issues
64. Disability income
65. Yes, finding a stable full time job. Helping learn how to navigate a computer and apply for jobs.
66. Yes get better health
67. Yes
68. The warrant is holding me back, things I have no control off.
69. Being homeless has made me an outsider to society and i just want to feel like a normal person again. Wants to feel valid.
70. Sometimes, mental health issues
71. Feels stuck because I was so conditioned to being a stay at home mom, and when that was taken away I felt lost and confused. Staying here is very lonely, due to mental health struggles. Continued therapy would be beneficial to recovery.
72. Timing has been a reoccurring issue.

73. My mental health problems have kept me stuck in life. Would like to know what's going on inside my head and how can get better.
74. Yes Job placement
75. Not working makes me feel trapped. would like to get a job and work towards getting housed.
76. Feel stuck but want to work and have a place to myself. Once I'm working again or receiving income things will work out.
77. Yes, getting out of homelessness would give him his life back he says
78. doesn't feel stuck in life
79. job
80. no
81. being stable

Group THREE – Permanently Housed – “Other,” or open-ended questions

What led you to being on the street in the past?

1. Family Selling Property.
2. House burned down.
3. My apartment burned.
4. Pademic, Apartments shut down apartments stop taking section 8
5. Husband passed away and I could not keep up with the mortgage.
6. Getting kicked out of my apartment.
7. Landlord sold the house
8. Landlord sold the property and moved to Texas
9. When my roommate moved to Texas I lost my place3 to live.
10. Hospitalization
11. Family Dispute
12. she feels that she is always 1 Step away from being homeless

Looking back on your pathway to permanent housing, what things helped you the most to get where you are?

1. My case managers were were very helpful and patience with me
2. Communication just being self sufficient.
3. No response.
4. Hope Pointe a whole the staff the whole community they were strict and consistant always positive.
5. Going to church and my case manager
6. Navigators at Poverello House
7. Village of Hope at the Poverello House
8. Qualifying for a Voucher through the services at the Village of Hope
9. The Village of Hope and Anthony, Naomi's House, Aimee, Karen.
10. Case manager and people helping
11. Village of Hope Case Workers and Navigation
12. Reaching out to my kids

What could have sped up the process?

1. funding. After I was approved for property it took a long time for the funding to be approved.
2. I think the processed was pretty fast.
3. Nothing.
4. Everything was handled in a timely manner and professional.
5. Me going to my mental health appointments and taking my medication
6. Having no eviction or bad credit.
7. Faster availability of Emergency Housing Vouchers.

8. A greater availability of Housing Vouchers
9. Greater access to Deaf Interpreters
10. Me asking for help
11. I can't think of anything. Other than better security so that my property wouldn't get stolen.
12. reaching out to my kids sooner

What additional services would help you stay in housing?

1. It would be nice to be able to have my own transportation and got my drivers license renewed
2. taking my medication and continue being sober
3. If i was able to get Section * or low income properties would open up for me.
4. Comfortable with my case managers.
5. spiritual Awareness
6. We pretty much have everything
7. Staying with my mother.
8. Being able to afford getting my own place
9. More income.
10. case management
11. My own personal transportation and IHSS.
12. We are doing well

Group FOUR Pov staff with lived experience – “Other,” or open-ended questions

What led you to being on the street in the past? (18 responses)

1. Addiction
2. addiction
3. Addiction
4. Addiction and money
5. Evicted health and loss of job
6. Addiction and loss of family
7. addiction
8. addiction and no Family
9. CRIME
10. My parents life choses.
11. ADDICTION
12. Getting out of jail and no family wanted me to live with them.
13. Substance abuse
14. loss of father
15. Hanging around the wrong people and drug use.
16. Drug addiction
17. Addiction and drug dependency
18. Drug use. Family problems.

In your experience, what have observed to be the primary force is driving people to be unhoused? (22 responses)

1. Mental illness and addiction
2. Addiction
3. Cost of Living
4. Cost of living, rent cost, addiction, domestic violence, resources, mental health
5. Addiction lack of love

6. Life addiction medical mental financial
7. Addiction
8. addiction
9. addiction, cost of living, Not enough low income housing
10. addiction and mental health
11. loss of family
12. lack of help from family or no family
13. Drug Addiction.
14. ADDICTION
15. Addiction and no family support
16. My family believed I would do drugs at their houses, this made it to where I was not Welcome even though I did not do drugs, I was looked down on because I just got out of jail.
17. Substance abuse
18. events and bad decisions
19. Drug abuse and burning bridges with family and mental health disorders.
20. No family support because of your drug addition.
21. Having no support and confutation with family.
22. Lack of understanding the individual. And connecting deeply. Social disconnection.

From your lived experience, why do you think so many of the unhoused have gravitated toward the CalTrans/41 corridor encampment? 24 responses

1. More places to sleep
2. they are not seen very easily and feel safer than in public view. people and police don't bother them
3. Less population
4. because caltrans is vacant
5. I think it is because they do not have to be alone, they are among others that struggle as well as they are.
6. Hidden away
7. EASY TO HIDE OUT
8. its a form of shelter
9. Maybe because of the proximity to open areas. They can camp without being bothered.
10. they don't get bothered by police and people
11. Keeps them away from public and they feel safe
12. feels like safety and shelter
13. There is more money on that side of town and more likely to receive a cash donation.
14. The resources provided in area.
15. Location
16. Secluded and hidden
17. There is more way to make money.
18. stat out of sight
19. Because its more of a business area.
20. Drugs
21. They fill like no one will really mess with them.
22. To be left alone and out of sight
23. Its because its easy access to convince.
24. Safe and hidden

Based on your past experience, and the clients you currently serve, what things helped you most?

1. peer support, gov. aid, resources, job placement
2. Therapy, mental health services, trauma care,
3. Passion from experience
4. Meet at their level

5. My past helps me empathize with them
6. Being someone to talk to and understand
7. Recovery
8. recovery
9. being able to relate, empathize, share my story to give them hope for a better future.
10. Recovery and guides that helped me along the way
11. being able to relate to them , empathy
12. Seeing myself in my clients. Helping each one as if there were family.
13. client engagement and being able to understand them. relatable
14. Being able to relate and understand what the clients are going through.
15. RECOVERY AND HELPING THEM IS MOTIVATING
16. Being able to understand and relate to the client. Stay open minded and not be judge mental.
17. That I can say "work your program and it will work for you," I did the DSS homeless program when I found out I was pregnant with my youngest son.
18. Drug treatment.
19. Addition and mental health
20. recovery and the tools i learned at the Poverello House
21. I'm able to relate to the client who have been in the same situation i have been in.
22. Relate to my clients.
23. Knowing where they come from and relating to there lived experience. Staying open minded and wanting t help.
24. Sobriety and having someone to encourage you and keep believing in you.

What could have sped up the process to get people permanently housed?

1. More affordable housing, More jobs,
2. Income, job placement, more vouchers, rent control, knowledge of services
3. People need to be ready.
4. Government and funding
5. Income, mental health, resources
6. More resources, income, vouchers
7. Willingness
8. mental health help
9. low income housing, budget coaching, vouchers, Holding clients more accountable for missed appointments, More case managers transporting them to appointments, Bus tickets and more assistance with interview clothes, interview coaching and job searching.
10. remove the red tape to get in federal housing
11. mental help,
12. Who ever is assigned to the client whether is may be a navigator/counselor, To be able to work with the client throughout the entire process.
13. support, resources, job assistance, recovery, change thought process .
14. Staying in connection.
15. MONEY, PROGRAMS, RESOURCES MEETINGS WITH CASE MANGERS
16. Stay connect and encourage the client to trust the process.
17. Drug, Alcohol, and mental health treatments.
18. Maybe more frequent meeting with navigator.
19. Income
20. shorter wait list for vouchers, low income housing, more case management
21. Client has to be ready to commit and drop old habits.
22. having reliable phone to contact each other more.
23. the clients consistency in wanting to help themselves.
24. The process is a speed that can not be controlled only understood.



Fresno Madera Continuum of Care
General Membership Meeting
December 14th , 2023, 8:30 – 10:30 AM
In-Person/ Zoom Meeting
1900 N Gateway Drive Fresno CAA 93727

Agenda

Call Meeting to Order	Laura Moreno, Chair
Roll Call of Directors (10 min.)	Sara Mirhadi, Secretary

Action Items

Approval of November Financial Report (5 min.)	Misty Gattie-Blanco, Treasurer
Approval of 2024 FMCoC Budget (5 min)	Misty Gattie-Blanco, Treasurer
Approval of Membership Application (5 min)	Misty Gattie-Blanco, Treasurer
City of Fresno Emergency Solutions Grant (ESG) Allocation (10 min.)	Brandon Sisk
Approval Governance Charter Edits (10 min)	Maya Spark, Homebase

Informational

DBH's Behavioral Health Bridge Housing Program (15 min.)	Katie Wilbur, RH and Vincent Montgomery, RH
Lived Experience Advisory Board (LEAB) Update (10 min.)	Alex Sanchez, LEAB Chair
Domestic Violence Reduction Plan for Marjaree Mason Center (15 min.)	Larisa Kofman
County of Fresno Update (10min.)	Cynthia Cardenas Yolanda Valenzuela, County of Fresno DSS
City of Fresno Update (5 min)	Joe Pasillas, City of Fresno
Marjaree Mason Center Report (5 min.)	Laura Lopez, Marjaree Mason Center
San Joaquin Valley Veterans Report (5 min.)	Beverly Novella, San Joaquin Valley Veterans
Unscheduled Announcements (5 min.)	

Meeting Adjourned

If any accommodations are needed for the meeting, please contact Sara Mirhadi at (559) 498-6988 or mirhadi@poverellohouse.org. Requests should be made as soon as possible but at least three days prior to the scheduled meeting.

Board of Directors

Chair: Laura Moreno, Vice Chair: Jody Ketcheside, Immediate Past Chair: Shawn Jenkins
Secretary: Sara Mirhadi, Treasurer: Misty Gattie-Blanco
Regional Representatives: Joel Bugay-County of Madera, Philip Skei-City of Fresno, Claudia Cazares-City of Clovis
Member at Large: Katie Wilbur, Lived Experience Advisory Board Chair: Alex Sanchez
Collaborative Applicant Representative: Doreen Eley
Website address www.fresnomaderahomeless.org
1331 Fulton Mall, Fresno, CA 93721

43	Jessica Berzac A: Rebecca Peter	Upholdings	A	AP	AP	A	A	AP	A	A	AP	AP		AP
44	Andrea Evans A: Joseph Evans III	Valley Teen Ranch	P	P	P	P	P	P	P	P	P	P		P
45	Mary Ann Kroy A: Maria Gonzalez	WestCare California, Inc.	P	P	P	P	P	P	P	P	P	P		AP
46	Maria Aguirre A: Yolanda Randles	West Fresno Family Resource Center	A	A	A	AP	P	P	P	A	P	A		A
47	Jeannemarie Caris-McManus A: Nancy Peters	Westside Family Preservation Service Network	P	P	A	AP	P	P	AP	P	P	P		AP
48	Zaven Kalebjian A: Tom Gray	Wings Fresno	P	A	A	P	P	P	P	P	P	A		A
49	Alex Sanchez	Lived Experience Advisory Board Member	-	-	-	-	-	P	P	A	A	A		P
50	Allis Vallejo	Individual Member	-	-	-	-	-	-	A	A	A	A		A
51	Chris Allen-Rowe	Individual Member	-	-	-	-	-	-	P	P	A		P	
52	Jody Ketcheside	Individual Member	-	-	-	-	-	-	P	P	P		P	
53	Justin Gardner	Individual Member	-	-	-	-	-	A	A	A	A		A	
54	Kham Lee	Individual Member	-	-	-	-	-	P	A	P	P	A		A
55	Shaya Bledsaw	Individual Member	-	-	-	-	-	P	A	A	A		A	
56	Dez Martinez	Individual Member	-	-	-	-	-	-	-	-	-		P	

Key: Present = P Alternate Present = AP Absent = A

* Due to the virtual nature of the meeting, only the names of the Directors and their Alternates will be captured and not the meeting participants.

Agenda:

Action Items:

- Approval of November Financial Report
- Approval of 2024 FMCoC Budget
- Approval of Membership Application
- City of Fresno Emergency Solutions Grant (ESG) Allocation
- Approval Governance Charter Edits

Informational Items:

- DBH's Behavioral Health Bridge Housing Program – Katie Wilbur and Vincent Montgomery
- Lived Experience Advisory Board (LEAB) Update – Alex Sanchez
- Domestic Violence Reduction Plan for Marjaree Mason Center – Larisa Kofman
- County of Fresno Update – Cynthia Cardenas and Yolanda Valenzuela
- City of Fresno Update – Joe Pasillas
- Marjaree Mason Center Report – Laura Lopez

Minutes:

The meeting was called to order by Chair, Laura Moreno, at 8:30 am.

A quorum was established.

Action Items:

Approval of November Financial Report – Misty Gattie-Blanco: Misty Gattie-Blanco, FMCoC Treasurer, presented the Financial Report for approval. The financial report was approved with no changes.

Katie Wilbur made a motion to approve the November Financial Report.

Motion: Katie Wilbur **Second:** Sara Mirhadi **Abstentions:** None

Approved

Approval of 2024 FMCoC Budget – Misty Gattie-Blanco: Misty Gattie-Blanco, FMCoC Treasurer, requested the approval of the FMCoC budget for 2024. All expense line items match the 2023 budget which consisted of the following:

Approximately 11,000 for Project Lead (includes website maintenance), \$7,000 for annual Point-in Time Count, and \$5,000 for initiative and launches. The amount the Board or Chairperson can approve is \$4,000 (this allows things that come up unexpectedly to be approved quickly). The Lived Experience Advisory Committee includes a budget of \$43,460 from CoC Dues only and one time technology cost of \$23,460. There is also \$12,000 for scholarships for individuals with lived experience to attend national conferences. Account fees are \$5,000. Anticipated expenses for 2024 would equal approximately \$110,920. Jodie Ketcheside made a motion to approve the 2024 FMCoC Budget.

Motion: Jodie Ketcheside **Second:** Sara Mirhadi **Abstentions:** Misty-Gattie Blanco – FMCoC Treasurer, Fresno Economic Opportunities Commission

Approved

Approval of Membership Application – Misty Gattie-Blanco: Misty Gattie-Blanco, FMCoC Treasurer, requested a motion to approve the 2024 FMCoC membership applications. There are two applications available which include an application for individual members and an application for organizations. Minor updates were made to the applications which included updates to dates, asking people to acknowledge that they attend regular meetings, and conflict of interests. Current membership applications expire December 31, 2023 and 2024 dues must be paid by March 1, 2024.

Claudia Cardenas made a motion to approve the Membership Application.

Motion: Claudia Cazares **Second:** Katie Wilbur **Abstentions:** None

Approved

City of Fresno Emergency Solutions Grant (ESG) Allocation – Brandon Sisk: Brandon Sisk requested the approval of the ESG allocation adjustments from last year's amount which would show as follows: Emergency Solutions Grant would have a decrease from 33.5% to 32.5%, Homeless Preventions which would have a decrease from 5% to 4.4%, Rapid Rehousing which would have a decrease from 54% to 52.1%, Administration would stay the same at 7.5%, HMIS which would be an increase from 0% to 3.5%. The adjustments made are to include the HMIS amount. Laura Lopez, Marjaree Mason Center, requested an explanation of how the allocation of funds is determined. Brandon Sisk explained that they tried to maintain a level of service that they have had from year to year but that they had to downsize funds to make room for the HMIS operations. Jody Ketcheside, FMCoC Vice-Chair, provided background on HMIS and explained that last year it was 0% because there was money left over from a different source and they were able to use it because it was not needed in the other category. Numbers were kept as even as possible to try to not disrupt any services. Dez Martinez, LEAB Member, stated concerns about the amount of money going into street outreach and rapid rehousing and they are not seeing enough positive outcome. Dez Martinez requested an explanation as to why more money is not being used to help

homelessness. Dez Martinez stated that based on conversations they have had with service providers, people in the community, and the level of care they are witnessing in the community, there are many individuals trying to get into our shelters and we need to do what we can to make them better aware. Dez Martinez requested that more money needs to be allocated on prevention. After discussion and clarification Dez Martinez made a motion to recommend the following allocations:

- Street Outreach and Emergency Shelters – 33.5%, with a request to prioritize Emergency Shelter
- Homelessness prevention– 10%,
- Administration 7.5%,
- HMIS– 3.5%
- Rapid Rehousing–45.5%

The City of Fresno was also requested to report back on the final decided allocations for their application.

Motion: Dez Martinez **Second:** Katie Wilbur **Abstentions:** Sara Mirhadi, Laura Lopez
Approved

Approval Governance Charter Edits – Maya Spark, Homebase: Maya Spark, with Homebase, presented the updated FMCoC Governance Charter for approval. Maya Spark provided an overview of the process, which occurs annually for review, edits are not required but typically occur. Highlights of changes included: Add a process for the CoC to select a Collaborative Applicant, HMIS Agency, and CES Management Entity. Add a process to have the CoC General Membership vote over email without needing to call a Special Meeting (likely to apply to CoC NOFO Priority Listing votes). Add a CoC Advocacy Policy. Move CoC Conflict of Interest and Code of Conduct from the Written Standards to the CoC Governance Charter (as Attachment B) and add Code of Conduct language (since it was titled Conflict of Interest and Code of Conduct but only had provisions related to conflicts (HUD required document).

Alex Sanchez made a motion to approve the Governance Charter Edits.

Motion: Alex Sanchez **Second:** Claudia Cazares **Abstentions:** None
Approved

Informational Items:

DBH Behavioral Health Bridge Housing Program – Katie Wilbur and Vincent Montgomery: Katie Wilbur, FMCoC Member at Large, provided an update that as of September 5, 2023 the county had been awarded the entire requested amount for the BH Bridge Housing. Sierra Sunrise officially opened on December 5, 2023. There will be a second site opening in early February. They are intensified low barrier shelters with services on site. Dez Martinez, LEAB Member, voiced concerns that the location may not be the best for the individuals who will be on site at these shelters. Katie Wilbur explained that they pick the best of what they can for the locations that are available. Dez Martinez requested to know what funds paid for these shelters. Katie Wilbur informed everyone that this was a one time fund from Behavioral Health Bridge Housing (BHBH) from the Department of Health Care Services (DHCS).

Lived Experience Advisory Board (LEAB) Update – Alex Sanchez, LEAB Chair: Alex Sanchez, Lived Experience Advisory Board Chair, provided an update on behalf of the board. The Board met on November 21, 2023 and met with Fresno State to provide feedback on the new CES prioritization tool. Members gave feedback on the HHAP meetings, Madera Members were unable to speak. LEAB did express a very negative experience. Alex Sanchez stated that this was a lot of misunderstanding and he was unable to resolve it due not having enough time to respond to emails when these issues arise.

Domestic Violence Reduction Plan for Marjaree Mason Center – Larisa Kofman, Infuse Consulting Firm: Lisa Kofman and Dr. Jason Kyle-Yano with Infuse Action Collective, provided information regarding their services with communities around the country to center the needs for survivors to provide insight recommendations and promising practices. In the County

of Fresno, the recommending department specifically focuses on DV, SA, and Trafficking. They recommended a step-by-step process to get everyone into a space where they can work towards the common vision and bringing in experts to provide training and addressing the needs of survivors. The focus is on reducing homelessness for DV survivors.

County of Fresno Update – Cynthia Cardenas, Yolanda Valenzuela – County of Fresno DSS: Cynthia Cardenas and Yolanda Valenzuela, County of Fresno DSS, provided an update on behalf of the County of Fresno. The HHAP Rounds 1-3 annual reports were submitted to the State on September 25, 2023. An overview of the report was reviewed during the meeting and reports were sent out with agenda packets.

The FMCoC HHAP Round 1 Grant Expenditure Overview report reflected approximately \$2.9 million budgeted, approximately \$2.9 million obligated, and approximately \$1.9 million expended.

The County of Fresno HHAP Round 1 Grant Expenditures Overview report reflected approximately \$2.3 million budgeted, approximately \$2.3 million obligated, and approximately \$1.6 million expended.

The FMCoC HHAP Round 2 Grant Expenditure Overview report reflected approximately \$1.3 million budgeted, approximately \$1.3 million obligated, and approximately \$1.21 million expended.

The County of Fresno HHAP Round 2 Grant Expenditures Overview report reflected approximately \$1 million budgeted, approximately \$1 million obligated, and approximately \$403k expended.

The FMCoC and County of Fresno HHAP Round 3 Grant Expenditure Overview report reflected approximately \$6.7 million budgeted, approximately \$2.1 million obligated, and approximately \$178k expended.

City of Fresno Update – Joe Pasillas, City of Fresno: Joe Pasillas, with the City of Fresno, provided an update on behalf of the City of Fresno. Attended conference board – EARF Project. The first window will close January 21, 2023, second window closes April 30, 2023, and third window will close June 30, 2023.

Marjaree Mason Center Report – Laura Lopez, Marjaree Mason Center: Laura Lopez with the Marjaree Mason Center, provided an update on behalf of the program. The program received 775 hotline calls, 223 crisis drop-ins, and 29% of intakes admitted to emergency services. The program's by-name list has 691 active clients, 524 on their inactive list. 62 clients have been identified for housing and there are currently 22 housing applications open. The program also has 101 clients enrolled and 18 pending referrals in Community Case Management.

San Joaquin Valley Veterans Report – Beverly Novella, San Joaquin Valley Veterans: Yvette Morales, sit in for Beverly Novella, presented on behalf of San Joaquin Valley Veterans. The program currently has 98 homeless veterans on the by-name list. The program had 126 clients in the month of November. They housed 7 households, 43% negative exits, 57% positive exits, 9 entered RH, 6 exited into RH. It is currently a 38-day project between start date and housing.

Unscheduled Announcements:

1. Dez Martinez, LEAB Member, would like to address the fact that the City Council denied affordable housing and is requesting that the CoC writes a letter to try and assist in getting this approved.

Meeting Adjourned at 11:09 am.

The next meeting will be January 11, 2024 at 8:30am

(The meeting will be held via Zoom Video Conference)

City of Fresno CoC agenda Items

- ESG Funding presented by Brandon Sisk (FMCoC ESG consultation: Recommendation to the City of Fresno for Allocation PY 2024-2025)



2024-2025 ESG and
Recommendation to F

-
- ERF-3 NOFA
 - NOFA released on 11/27/23.
 - Application Conference 12/7/23 @ 10am.
 - Eligible Applicants
 - Local Jurisdiction: City, County & CoCs
 - The ERF-3 has a rolling dates to submit applications.
 - Application Window #1: 11/27/23-1/31/24
 - Application Window #2: 2/1/24-4/30/24
 - Application Window: #3: 5/1/24-6/30/24
 - Eligible Uses
 - Rapid Housing
 - Operation Subsidies
 - Street Outreach
 - Services Coordination
 - System Support
 - Delivery of Permanent Housing
 - Prevention and Shelter Diversion
 - Interim Housing
 - Improvements to Existing Emergency Shelters
 - Admin Cost
 - Due to the potential of the funds being exhausted, the goal will to be submit application during Window #1.
 - The City is interested in applying for funding through the ERF-3 grant.
 - Planning to provide individuals within the selected encampment area with surveys to identify what services are needed.
 - 11/21/23 The City met with LEAB requesting feedback regarding the application for ERF-3. Reviewed eligible services, What services the LEAB would like to implement. LEAB will follow up with the City.
- Youth Homelessness System Improvement Grant (YHSI)
 - Follow up on email to Laura and Shannon to inquire if the CoC and/or the County would like partner with the city applying for the grant.
 - The application deadline is February 15, 2024
 - Grand to build capacity for Youth Action Boards.
 - Could also include developing peer support models, creating youth action boards training, providing community training and outreach to engage youth.
 - Improve the Coordinated Entry System, improving data collection.
- Going to Council
 - 12/7/23: Amendment to the POV-Outreach Family services agreement.

Fresno Madera Lived Experience Advisory Board

November 21, 2023 5-7PM

MEETING SUMMARY

I. Welcome and Introductions

II. Update re: CES Standardized Assessment Tool Development (Fresno State)

Fresno State presented on the CoC's CES Standardized Assessment tool development project. They stated that they want to focus on an equity-based tool and that the main concerns they want to address are:

- Having qualified trauma informed counselor present during tool administration,
- Implementing a housing first approach,
- Mental health and SUD use services should be provided after housing,
- Shorter surveys preferred.

They also said that questions have been rephrased to be less stigmatizing and to empower clients with agency. The LEAB expressed concerns with the prioritization and that it has not been clearly explained. Some prioritizations discussed were:

- For elderly
- People with generational homelessness
- Mental health disorders
- Families

The Fresno State team said they are still figuring out the scoring and that this will be piloted with the VI-SPDAT and then they will assess the data and then they will collaborate with the CoC to see where to go from there. This iteration will work like VI-SPDAT – you will get placed in a housing program based on your needs.

III. Encampment Resolution Funding – Round 3 (City of Fresno)

The City of Fresno presented regarding the ERF-3 funding application and said that for this round, areas located by Freeway will take priority but they have the ability to address encampments throughout the City. The City mentioned that the first application window closes by January 31st, 2024 and that they are doing a survey of folks in encampments to see what type of resources/services they want from this round of funding. The eligible uses for the funding are RRH, operations subsidies, street outreach, and developing permanent housing. The City wants to be sure they submit their application during first round and need the LEAB to meet and discuss what their feedback is to the City regarding the eligible costs for the application.

V. HHAP 5 Public Meetings

One last cross-jurisdictional public HHAP 5 virtual meeting is on Nov. 30th from 10:30AM-12:30PM

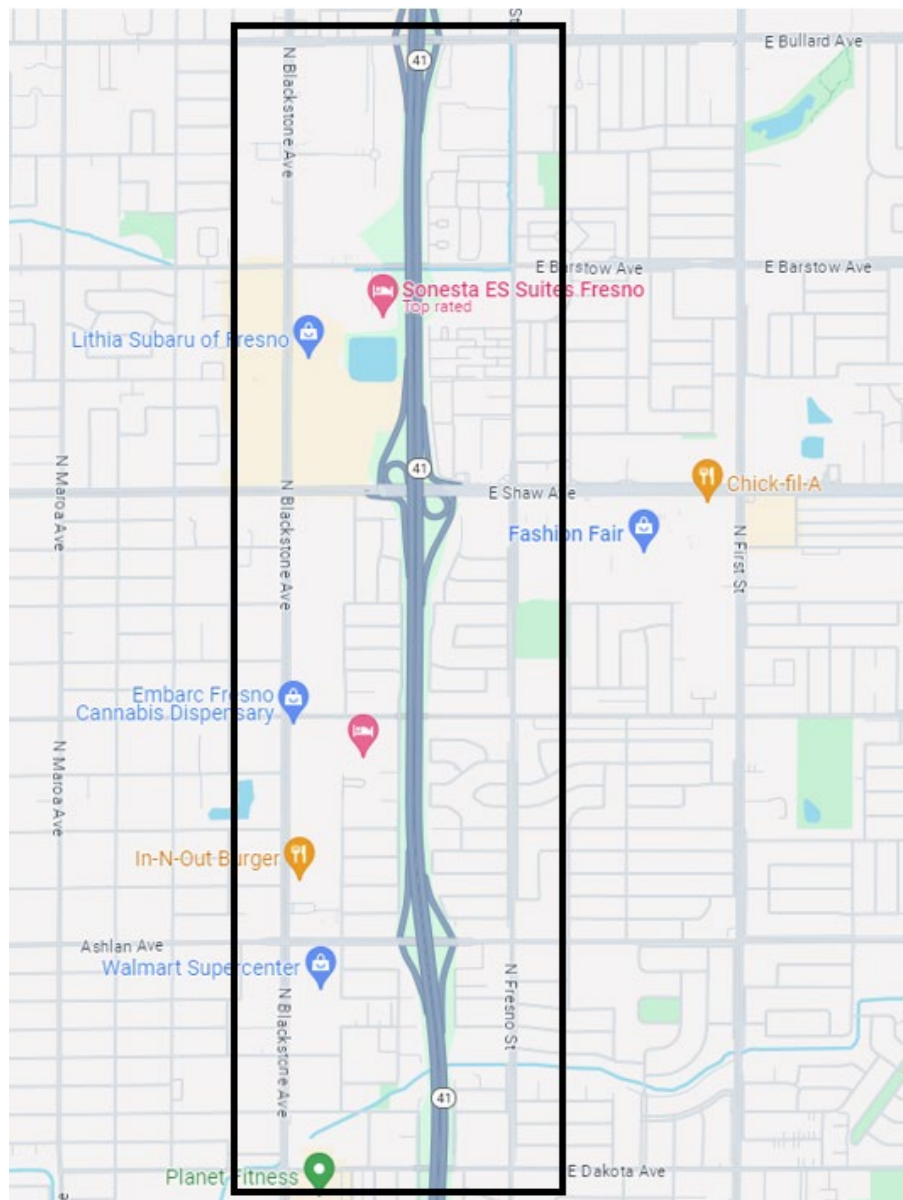
Zoom Registration: _____

- Total Funds available Up to **\$298,747,574.33**
 - For Local Jurisdiction with proposals that address encampments on the state right of way and that meet priority criteria.
 - Eligible Applicants
 - Local Jurisdiction: Means a City, charter City, a county
 - Continuum of Care (CoC)
- Eligible Population to Serve ERF-3-R funds may only be used for proposals that connect people experiencing homelessness in encampments to interim shelter with clear pathways to permanent housing or place people directly into permanent housing.
- Key Dates (Before the NOFA was pulled)
 - The NOFA originally was released on November 3, 2023 and will be open until June 30, 2024 or until all program funds have been exhausted.
 - The application can be submitted 3 different window periods.
 - Window #1 **(City's goal to submit)** 11/03/23 – 1/31/2024
 - Window #2 2/1/24 – 4/30/24
 - Window # 3 5/1/24 – 6/30/24
- City plans on conducting Surveys in the encampment to identify what types of services are being requested by the individuals in the encampment area.
- Eligible Uses
 - **Rapid Rehousing**
 - Rapid rehousing, including housing identification services, rental subsidies, security deposits, incentives to landlords, and holding fees for eligible persons, housing search assistance, case management and facilitating access to other community-based services.
 - **Operating Subsidies**
 - Operating subsidies in new and existing affordable or supportive housing units, emergency shelters, and navigation centers. Operating subsidies may include operating reserves.
 - **Street Outreach**
 - Street outreach to assist eligible persons to access crisis services, interim housing options, and permanent housing and services.
 - **Services Coordination**
 - Services coordination, which may include access to workforce, education, and training programs, or other services needed to improve and promote housing stability for eligible persons, as well as direct case management services being provided to persons.
 - **Systems Support**
 - Systems support for activities that improve, strengthen, augment, complement, and/or are necessary to create regional partnerships and a homeless services and housing delivery system that resolves persons' experiences of unsheltered homelessness.
 - **Delivery of Permanent Housing**
 - Delivery of permanent housing and innovative housing solutions, such as unit conversions that are well suited for eligible persons.

- **Prevention and Shelter Diversion**
 - Prevention and shelter diversion to permanent housing, including flexible forms of financial assistance, problem solving assistance, and other services to prevent people that have been placed into permanent housing from losing their housing and falling back into unsheltered homelessness. This category is only available to serve people who were formerly residing in the prioritized ERF encampment site.
- **Interim Housing**
 - Interim housing, limited to newly developed clinically enhanced congregate shelters, new or existing non-congregate shelters, and operations of existing navigation centers and shelters based on demonstrated need that are well suited for eligible persons.
- **Improvements to Existing Emergency Shelters**
 - Improvements to existing emergency shelters to lower barriers, increase privacy, better address the needs of eligible persons, and improve outcomes
- The City is requesting suggestions From the LEAB
 - On the potential location of the encampments
 - Types of services that can be offered to those in the encampment.
 - Would the LEAB like to participate when the surveys are going to be given to the individuals in the encampment?

Highway 41 Right-of-Way encampment

- Highway 41 encampment area is bounded by E Bullard Ave, E Dakota Ave. and N Fresno St, N Blackstone Ave.
- **1.56 Square miles**
- Number of individuals observed in proposed encampment area 33
- Number of unhoused observed on Freeway embankments: 2
- 36 Shanties and 6 Occupied vehicles observed Throughout encampment area. A
- Areas with encampment recurrence:
 - 1929 E. Ashlan
 - 251 E. Barstow
 - 186 Barstow
 - West side of Hwy 41 south between Barstow and Bullard Ave.





FRESNO MADERA CONTINUUM OF CARE

LIVED EXPERIENCE ADVISORY BOARD

AGENDA

January 2, 2024, 5:00 pm - 6:30 p.m.

Link to Zoom meeting is [here](#)

I. Introduction -Secretary Audra Hewlett

a. Attendance

i. New Member introductions

II. City of Fresno – Update on Encampment Resolution Funding 2024 (Joe Pasillas)

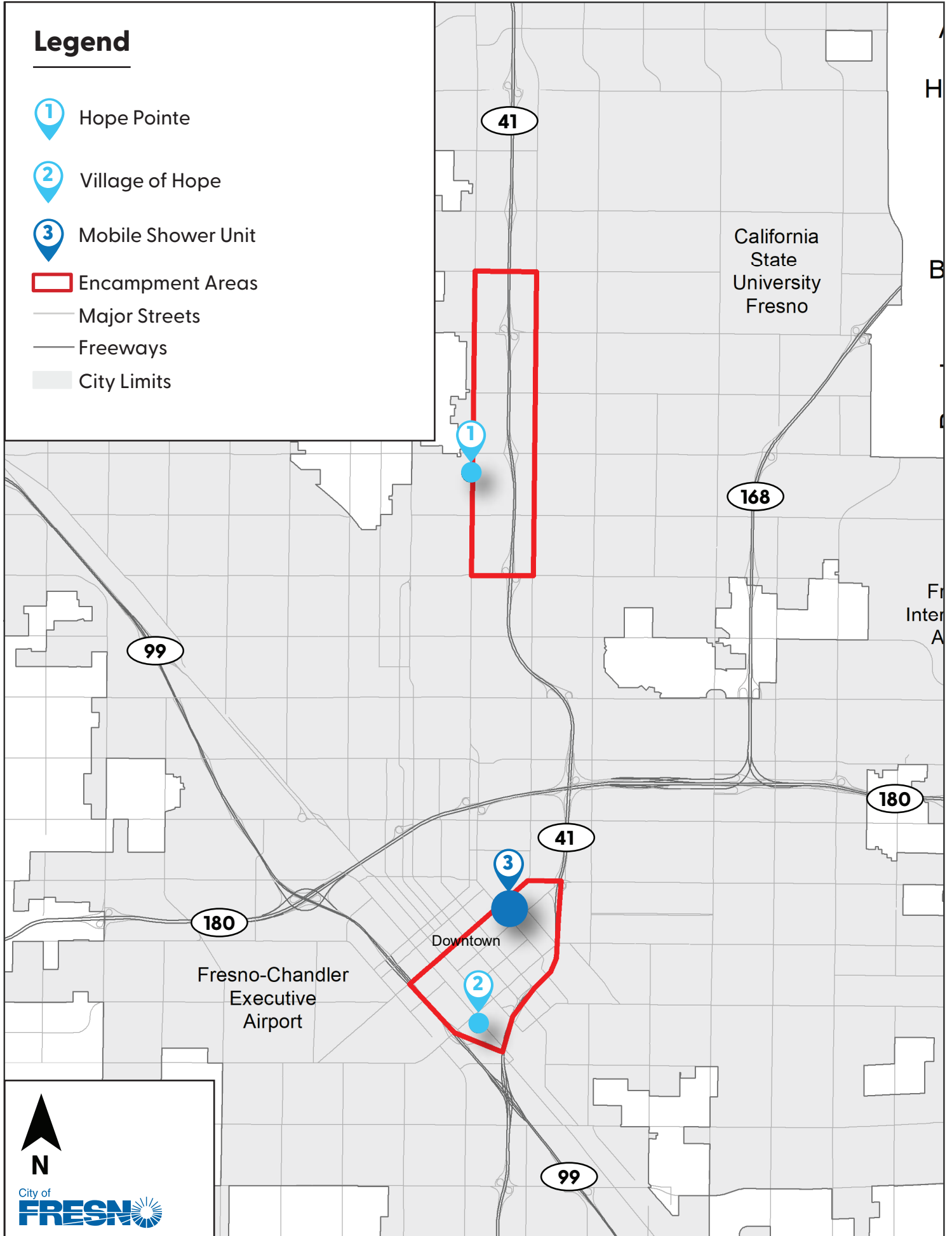
a. Open talk with City of Fresno

III. LEAB Officer Elections (Chair, Vice Chair, Secretary) (Maya)

IV. Board open talk












Meeting adjourned 6:30 pm

City of Fresno ERF-3-R Encampment Area



Barstow Ave to Shields Ave

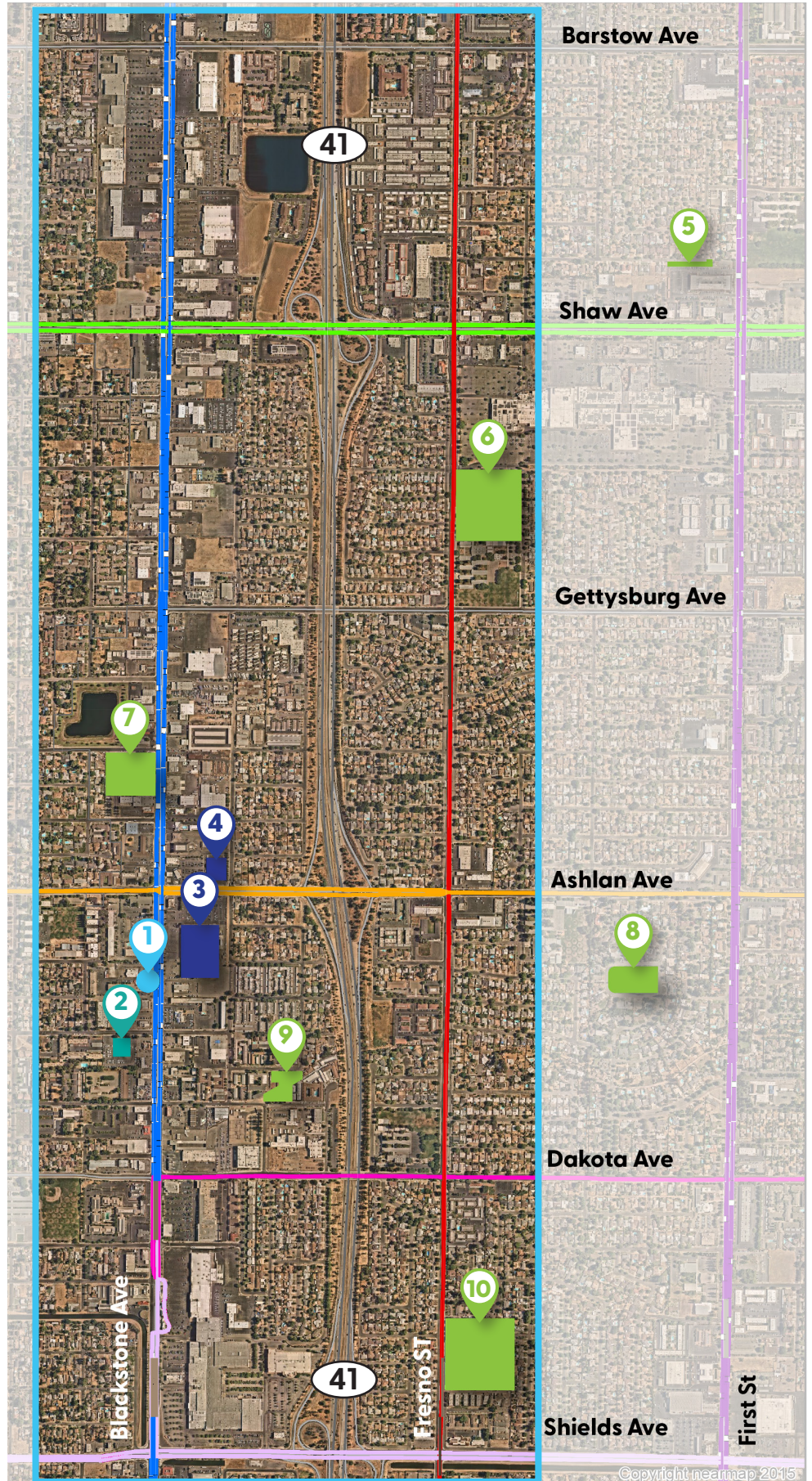
Legend

-  Encampment Area Boundary
-  1 Hope Pointe
-  2 Post Office
-  3 Walmart Supermarket
-  4 Grocery Outlet Market
-  5 Keats Park
-  6 Cary Park
-  7 Senior Activity Center
-  8 University Park
-  9 Granny's Park
-  10 Manchester (Basin BB)

Bus Routes

Route Number

-  01
-  09
-  28
-  32
-  34
-  41
-  45



Downtown Area

- | | | |
|----------------------|-----------------------|----------------------------------|
| 1 Village of Hope | 7 Frank H. Ball | 13 Veteran's Memorial Auditorium |
| 2 Mobile Shower Unit | 8 Maxie L. Parks | 14 Eaton Plaza N/S-Mariposa Mall |
| 3 Post Office | 9 Mayor (East/West) | 15 Eaton Plaza |
| 4 Grocery Outlet | 10 California & Mayor | 16 Mariposa Mall |
| 5 Smart & Final | 11 California Tupman | 17 Holmes |
| 6 Kearny Park | 12 Dickey Playground | — Encampment Area Boundary |

Bus Routes

- Route Number
- 01
 - 22
 - 26
 - 28
 - 32
 - 33
 - 34
 - 38

