



City of Anaheim
OFFICE OF THE CITY MANAGER

DATE: FEBRUARY 14, 2020
FROM: OFFICE OF THE CITY MANAGER
SUBJECT: HHAP APPLICATION NARRATIVE

SUMMARY OF HOMELESSNESS IN ANAHEIM:

The CoC complete HUD Longitudinal System Assessment (LSA) from June 2018 through June 2019 was provided.

Anaheim has completed more detailed demographic information during its last census in 2018 and is in the process of conducting another census in 2020 along with analyzing the Point In Time (PIT) data from the county to ensure our homeless population is captured accurately and services, programs and housing projects are effectively addressing our population. Some charts below show the positive changes in our population we are continuously serving along with some specific ESG funding demographics.

With the commitment, resources, dedication and efforts to reduce our unsheltered homeless, Anaheim has conducted two census counts (2016 and 2018) and compared those two data points with the 2019 PIT. See below results:

2016 Census – 797 - unsheltered
2018 Census – 728 - unsheltered
2019 PIT – 694 - unsheltered

1. Total number of households served with our ESG in:
 - a. Emergency Shelter – 725 individuals
 - b. Safe Haven and Transitional Housing – 0
 - c. Rapid Rehousing – 108 households (includes our CHIPP and HAPP)
 - d. Homeless Prevention – 28 households
 - e. Street Outreach – 1,627 individuals
 - f. Permanent Supportive Housing – 170 households
2. Total number of disabled households served with ESG - 691
3. Total number of households experiencing chronic homelessness served w/ESG - 482
4. Total number of 55+ households served with ESG - 256
5. Total number of unaccompanied youth served with ESG - 119
6. Total number of veteran households served with ESG - 45

7. Number of individuals served with ESG:
 - a. Female – 977
 - b. Male – 905
 - c. Transgender – 2
 - d. Gender Non-Conforming – 0
 - e. Unknown/Refused - 21

8. Total number individuals served with ESG:
 - a. White/Non-Hispanic/Non-Latino – 1,357
 - b. Hispanic/Latino – 1,003
 - c. Black/African-American – 268
 - d. Asian – 25
 - e. American Indian/Alaska Native – 61
 - f. Native Hawaiian/Other Pacific Islander – 27
 - g. Multiple Races - 85
 - h. Unknown/Refused - 82

DEMONSTRATION OF REGIONAL COORDINATION:

Coordinated Entry System (CES) Information

Anaheim coordinates with our Continuum of Care's Coordinated Entry System through our contracts with our outreach services contractor, City Net, and with our shelter operators Salvation Army and Illumination Foundation who are all required to use CES and HMIS when evaluating and providing outreach, shelter and housing services.

Anaheim's challenge with the CoC's CES is being able to regionalize more throughout the county as the homeless population may change, move or transition out of shelters and then fall back into homeless needs. The ability to have a better communications plan regionally to track better all of the resources being provided by each city and county service provider. There is always concerns with the data, the security of the data, who has access to this data and what the data points are used for as there are protected HIPAA information and personal information of our population that we want to make sure is used appropriately.

We promote the utilization of our CES through requirements in every contract related to information needing to be collected and inputted as well as encouraging service providers in our city that are involved to ensure we obtain better information to better serve our population. Anaheim not only is intricately a part of the County of Orange's Point in Time counts but conduct our own city level outreach census count getting more detailed information on each person experiencing homelessness, the barriers, assessment and referral to the right services. We also use this data when looking at affordable and permanent supportive housing projects to ensure our population demographics are being addressed.

Prioritization Criteria

Anaheim uses several criteria to prioritize assistance for people experiencing homelessness. We use the Vulnerability Index Service Prioritization Decision Assistance Tool (VISPDAT), census data, local school information, age, gender, domestic violence history, income and years being homeless. These data points help Anaheim match the right services and housing plan for our homeless.

The CES is used to make sure our homeless population are accounted for in the CES and all information is accurate and updated. As programs, services, shelters, transitional housing and permanent supportive housing are piloted, provided, planned and implemented we have a list of homeless to easily and quickly locate and immediately offer services, shelter and/or housing.

Coordination of Regional Needs

Anaheim coordinates with our Continuum of Care and County of Orange on identifying our homeless population using Homeless Management Information System (HMIS), the Coordinated Entry System (CES), and partnering with the county's Point in Time count, VISPDAT assessments, outreach, services, shelter and housing projects.

The County of Orange's Point In (PIT) count for 2019 that Anaheim partnered in conducting identified 6,860 homeless individuals countywide. Anaheim's homeless population was identified being 1,202, with 694 unsheltered and 508 sheltered. This is 17.5% of the county's overall PIT. This has assisted when looking at the type of programs, services and housing projects. In addition, this data has assisted with the County and Anaheim partner funding sources on programs, services and projects for homelessness countywide with some preference for Anaheim.

Creating Sustainable, Long Term Housing Solutions

Anaheim continues to be one of the leaders in the County of Orange partnering with other agencies, cities, service providers, developers, state and federal governments.

Immediately following settlement with Plaintiffs, on November 6, 2018, the City Council approved an agreement with the Salvation Army for the construction and operation of a homeless shelter to be located on Lewis Street north of Cerritos Avenue. In less than 90-days after settlement, on January 31, 2019 the shelter held a dedication opening 224-emergency beds with full wrap-around services for men, women and couples.

As of February 14, 2020, the shelter is home to over 215 individuals and 28 pets. During the first year, 543 individuals passed through the shelter's doors for some period of time, some coming and going more than once. About 136, including 39 who landed in rental or other housing, 36 who went to other shelters or motels, 11 who were hospitalized, and another 11 who reunited with friends or family. They provide onsite meditation, AA Panels, yoga, self-care and art classes. Salvation Army is also working with Chrysalis to help with employment.

The Salvation Army shelter has become the model to many throughout southern California for its campus-like model and compassionate service delivery. Shelter residents have expressed their genuine satisfaction of staff, activities, food, and ability to walk outdoors.

The City Council has approved a reimbursement agreement with the Salvation Army for construction, operation, and other related costs, up to \$14M through January 2021, the time at which the Center of Hope is expected to be open and operating. Upon the opening of the Center of Hope, a 325-bed shelter and 100+ permanent supportive housing, it will relieve the city of all ongoing expenses, yet the city will still have direct access and use of 325 beds. The construction of the shelter came slightly under budget and it is anticipated that the contract authority of \$14,000,000 will not be reached and will result in a reduction of general fund impact. The city was successful in securing \$3.6M in HEAP funds that are being applied to this shelter, as well as funding from one-time land sales and previously committed county money. As of this date, construction of the shelter is estimated at approximately \$3M; projections for the Salvation Army Shelter are expected to be less than the contract authority at approximately \$13.1M over three fiscal years.

On December 3, 2018, the City Council held a special meeting and approved the purchase of a building to construct a shelter located at 3035 E. La Mesa St. as well as an agreement with Illumination Foundation (IF) for shelter operation. Approximately 85 days after Council approval of the purchase, on February 27, 2019, the shelter was unveiled and on March 6, 2019, the shelter opened with full wrap-around services to men, women, couples and families.

As of March 26, 2019, the shelter is home to 80 individuals and 22 pets. In just under a month, the shelter has already provided over 2,000 bed nights and 6,000 meals. After opening day, dinner events were held to acquaint the residents with each other, IF staff and to celebrate their transition. Currently, La Mesa is running a minimum of two daily substance use and life group sessions, with 1:1 sessions conducted, as needed and/or requested. Daily case management is also available and therapists remain on site to connect with clients during the week. Further, residents are being transported to Chrysalis on a daily basis to connect them to jobs and the HEART team held a Spay and Neuter clinic at the shelter on March 24 and has committed to returning weekly to check on the pets. The OC Rescue Mission is scheduled to come twice per month (Wednesday) with a Chili Van and residents have expressed their enthusiasm given the change in pace. Finally, residents have communicated their desire to attend church services and as such, churches are coming to pick up/drop off residents on Sunday morning.

Current costs associated with this shelter includes the purchase of the facility at \$3,950,000, construction at approximately \$2,000,000, and upfront cost in the amount of \$79,838, which includes various furnishings transferred from the State College emergency shelter, such as mattresses and bed frames, bedside storage binds, dining area, security system and intake area equipment. The annual cost to Illumination Foundation to operate the shelter is \$2,039,847; this amount is per diem and assumes full capacity each day. City staff continues to work with the county to identify efficiencies

between the Bridges at Kraemer facility and La Mesa, which could result in additional annual savings to the city.

In 2010, staff developed a coordinated response to the “Anaheim Homeless and At- Risk Initiative” prepared by the community-based group, Anaheim Poverty Task Force. The City’s response highlighted the City’s efforts to develop housing for special needs and at-risk populations as well as expressing the City’s support for the “Orange County 10-Year Plan to End Homelessness,” a regional planning document to guide responses to homelessness. During this time, the City had already begun using its own resources and developed six (6) developments that provided housing options for persons at risk for homelessness; Casa Alegre (23 units), Tyrol Plaza (30 units), Diamond Street Apartments (25 units), Integrity House (49 units), Collette’s Children Home (4-plex) and Casa Del Sol (4-plex). Further, through the Anaheim Housing Authority, 91 Section 8 vouchers for persons graduating from transitional living settings had already been set aside.

In 2013, to build on existing efforts, the City introduced “Coming Home Anaheim” to address the needs of Anaheim’s homeless residents. This initiative focused on collaborative solutions by bringing together resources of the City, local service providers and the faith-based community. Under this umbrella, the City conducted the first Anaheim specific homeless point in time count using Emergency Solutions Grants funds. The count provided critical data on the demographics of persons living on the streets of Anaheim as well as a more reliable census of this population. The data revealed the need to increase assistance for homeless individuals. In response to this data, the Chronically Homeless Individuals Pilot Program (CHIPP) was developed to provide rental assistance and supportive services to chronically homeless individuals. It was launched in 2018 using federal HOME and ESG entitlement funding.

This program further established a number of initiatives, such as the Homeless Assistance Pilot Program (HAPP), a program designed specifically for Anaheim families experiencing homelessness, as well as established the contract with City Net, to expand street outreach efforts.

On June 20, 2017, the City Council established the Homeless Policy Working Group (“Policy Group”) for the purpose of developing and recommending a policy framework to address homelessness in Anaheim. Following four months of meetings, the Policy Group developed several long and short-term policy recommendations to the City Council. On January 30, 2018, the City Council approved the recommendations under Resolution No. 2018-009 which embraces the Housing First Model, recognizes the need and support for interim and emergency shelters, explores the use of SB2 zones, develops a sustainable funding stream, encourages collaboration with the County of Orange and all local and regional partners, improves sanitation and public health, explores and evaluates affordable housing measures, and supports planning and zoning changes that would prioritize the development of affordable and transitional housing.

As a result, in March 2018, city staff re-focused our attention and captured three main goals as the framework to address homeless: *Pathway to Home*, *Pathway to Healing* and *Pathway to Work*. A dedicated webpage was launched providing innovative and

intuitive quick links and information about resources to those in need as well as those who wish to help. The webpage provides an avenue for volunteerism and donations as well as information to those who wish to become a service provider or developer to create affordable/permanent supportive housing.

Under *Pathway to Home*, this first step recognizes the Housing First Model as a best practice, outlining steps from emergency shelters to transitional housing, thereby leading to permanent supportive housing. The city has experienced many successes in this area as evidenced by providing the first step of three emergency shelters. The city is committed to expanding this area and finding additional housing solutions.

As listed above, the City has a long-standing history of addressing the needs of vulnerable populations including the disabled and chronically homeless. *Diamond Apartments*, sited in Anaheim and completed in 2009, is the first Permanent Supportive Housing (PSH) development in Orange County. The development consists of 25 one and two bedroom units to the chronically homeless, all of which are occupied. The Anaheim Housing Authority provides 25 Project-based vouchers to Diamond Apartment under a long-term contract in order to ensure the stability of individuals at the development.

In 2014, the Homeless Assistance Pilot Program (HAPP) was created to provide supportive services, rapid rehousing and housing assistance for homeless families with children enrolled in Anaheim schools. Under the HAPP program, the lead McKinney-Vento School Liaison refers families to the Illumination Foundation for assessment and assistance. In the past five years, over 500 individuals, adults and children in over 160 households have been helped by HAPP, with over 90 households obtaining permanent housing. In 2018 alone, 40 households (58 adults and 113 children) were provided services. Data from the program continuous demonstrates increased school attendance by children in the household, improved academic achievement and an increase in family income for HAPP families. Housing Assistance is provided for two-years under HAPP.

In 2016, *Rockwood Apartments* was opened and dedicated 48 of its 70 units to homeless families, which are also all currently occupied. The Housing Authority provides Section 8 housing subsidies totaling over \$558,000 in Section 8 funds annually. Rockwood Apartments is home to approximately 145 children of varying ages. The vision for Rockwood was largely driven by HAPP families, who provided insight into the need for a long term housing option.

In 2016, the Anaheim Housing Authority (AHA) received its first allocation of Veterans Affairs- Supportive Housing (VASH) vouchers. HUD-VASH provides case management services, delivered by the U.S Department of Veteran's Affairs (VA) and permanent housing for formerly homeless veterans. Until 2016, VASH vouchers had only been awarded to the Orange County Housing Authority for this region. AHA has subsequently received 54 additional VASH vouchers bringing the total number of vouchers available for Anaheim homeless veterans to 74. AHA continues to apply for funding under this program as the opportunity arises.

In 2018, AHA applied for additional funding under the Section 8 Mainstream Program. These vouchers enable families having a person with disabilities to lease affordable

private housing of their choice. Mainstream program vouchers can also be used to assist persons with disabilities who are at risk of or are facing homelessness. AHA was awarded 55 new Mainstream vouchers and is partnering with local service providers to identify eligible individuals and secure necessary supportive services. Priority in the allocation of this new funding is being given to qualifying disabled persons who are at risk of or existing homelessness.

The City is an entitlement jurisdiction and receives an annual allocation of Emergency Solutions Grant (ESG) funds. The current allocation is \$330,000. These funds are used to continue to help several non-profit organizations working hard to help our homeless residents. Recipients of these funds include Illumination Foundation, Pathways of Hope, Women's Transitional Learning Center (WTLC) and Mercy House. The City allocated ESG funds to four agencies that provided emergency shelter to the homeless. The City spent a total of \$148,546 in emergency shelter services. The four agencies provided emergency shelter to 725 homeless. The City allocated the ESG and HOME funds to five nonprofits to provide rapid rehousing and tenant-based rental assistance services to homeless population. A total of 108 homeless households received assistance.

Under *Pathway to Healing*, the goal is to ensure the city provides resources to help individuals retain their place of residence while providing service information to assist with healthcare, addiction, abuse and mental health needs.

Anaheim continues its partnership with Drug Free Anaheim helping over 400 people with addiction since its inception. The city has recently joined the Orange County Recovery Collaborative which comprises of numerous service providers with the goal of recovery and healing.

Another growing partnership is with CalOptima and Orange County Healthcare Agency. The City plans to assist in a pilot a program offering mobile medical services to our homeless population, focusing on our shelters and those still on our streets. CalOptima has set aside \$1.6 million dollars of their own funding to pilot this program. Direct medical assistance in this area could offset operational costs at the city's two shelters which offer healthcare services (medical, dental and eye care), but more importantly, assist those in need of medical assistance and healing.

Under *Pathway to Work*, the goal is to help individuals who are prepared to work, after receiving shelter and health services, connect with jobs to move towards a sustainable life. Here, the city connects individuals to resources and service providers such as Better Way Anaheim and Chrysalis, to assist with applying for jobs, clothing for interviews, creating resumes and linking them to paid work.

Better Way Anaheim continues to help with entry level homeless volunteers working projects throughout our city to invest in themselves and their community. They have helped over 100 participants and have begun linking these participants to our newest partner, Chrysalis.

Chrysalis is a nonprofit organization dedicated to helping homeless, low-income, and reentry services for offenders get ready for, find, and keep a job. Chrysalis opened its

doors in Anaheim on November 13, 2018 and as of March 12, 2019 has already served 164 clients, with 32 clients finding permanent work in construction, food services, retail and warehouse work. Approximately 43% of the clients assisted and secured permanent work are Anaheim residents.

Chrysalis has already begun conversations with and secured employment partnerships with a number of partners, local and regional, including Butte County Office of Education, Caltrans, Disney, Honda Center, and Marriott International with the following top referral partner agencies: Orange County Office on Aging and Parole/Probation agencies, Salvation Army, OC United, Mercy House/Bridges at Kraemer Place, Illumination Foundation, Pathways of Hope, Grandma’s House of Hope, Anaheim Workforce/One-Stop, City Net, and Midnight Mission.

City staff continue with our monthly Homeless Collaborative meetings with over 200 service providers presenting and networking to help serve our homeless population collaboratively.

The city has successfully constructed (3) and is now operating two (2) shelters at the highest standard. The city’s efforts in this area has become a model with a number of municipalities and counties now visiting Anaheim to discuss and explore best practices. Now that we have safe, well-run shelters for our homeless population, a key next step is building upon the inventory of affordable housing projects that have been completed and in progress to meet the needs of persons exiting shelters. Below is a list of housing projects completed and in progress that can be used while the city looks to increase the supply of Permanent Supportive Housing (PSH) and affordable units citywide.:

PROJECT	DESIGNATION	BEDS	DIST	STATUS	FUNDING
Casa Del Sol	Homeless set aside	4	2	Completed	HOME Funds
Tyrol Plaza	PSH	12	4	Completed	Project-based S8
Tyrol/ Plaza	Homeless/Disabled	18	4	Completed	Project-based S8
Diamond	PSH	25	5	Completed	Project-based S8
Rockwood	PSH/Homeless set-side	17/48	5	Completed	Section 8/HOME
Colette Group Home	Homeless Set-aside (4-plex)	4	3	Completed	HOME
El Verano – Seniors	Homeless Set-Aside	25	5	Anticipate opening in 2020	HOME and Project-based S8 *54 new units
Manchester/ Oranewood	Homeless Set-Aside	20	4	Anticipate opening in 2020	Council recently approved
Center of Hope	PSH	200 with 100 in phase 1 in 2022	5	Reviewing application	Private, County, HHAP, City General Fund, housing vouchers from county and city

Econolodge	Motel conversion to PSH	53	1	Securing funding and 12 mo completion	Anaheim Housing Authority, Project based vouchers – S8
	TOTAL UNITS	378			
HAPP/CHIPP	SCATTERED SITES -SUBSIDY	90		Completed	Project based vouchers S8, ESG
		468			

In regards to the development of PSH units, staff is working with several developers on a number of proposals that will result in these types of housing units. Key to this effort is the adoption of changes to some of our land use policies. Staff has already drafted a proposal, with developer input, to allow the conversion of appropriate motels and/or office buildings in Anaheim to PSH developments. The proposal will be presented to the Planning Commission and then Council for further consideration in the near future. Under the proposed conversion ordinance, special attention is being paid to site amenities, supportive services, security plans as well as the siting of these developments.

Among other critical issues staff is working on is positioning and responding to the growing availability of funding for capital projects at the State level for homeless prevention and reduction purposes. A prime example is the State’s \$500 Million investment under the Homeless Emergency Assistance Program (HEAP) program in 2018. In a significant change to funding allocations for homeless programs, the State allowed funding to go directly to Cities, and Anaheim, as one of the Big 11, received a \$3.69M. The majority of funds have been used for the Salvation Army temporary shelter. The City is also awaiting the availability of funding authorized under Senate Bill 2 (SB2) the Building Jobs and Homes Act, which imposed a \$75 recording fee on certain real estate transactions for the purposes for funding the development of affordable housing in California. SB 2 funds will be allotted to Cities using the same allocation formula for the Community Development Block Grant (CDBG) program. Anaheim’s portion of SB2 funds is currently estimated to be approximately \$4 Million in the first year (2020). Annual allocations thereafter will depend on the number of real estate transactions, subject to the recording fee, that are completed in the State. SB2 is the first source of ongoing, direct funding to Anaheim since the elimination of Redevelopment, which generated approximately \$14 Million annually for affordable housing development.

The city will continue to pursue grants for homeless services and permanent supportive housing. Specifically, the City will continue to seek other capital dollars including federal HOME Partnership Investment program funds, new State funds resulting from the passage of Proposition 1, the measure which allows the State to sell \$4 billion in general obligation bonds to fund veterans and affordable housing, as well as funding from locally derived efforts including local Housing Trust funds.

Resources Addressing Homelessness:

Existing Programs and Resources

Federal Funding

ESG - \$360,359 FY 19-20, proposed \$370,931 for FY 20-21
HOME-TBRA - \$1,406,689 FY 19-20, proposed \$1,564,078 for FY 20-21
CDBG - \$4,221,477 FY 19-20, proposed \$1,564,078 for FY 20-21
Section 8 - \$73 million – don't have dollar amount specifically for homeless

State Funding

HEAP - \$3.69 million
HHAP - \$8.42 million

Local Funding

General Fund - \$25 million

The above funding is allocated directly to the city of Anaheim and used for Anaheim's population in coordination with other cities and the CoC to make sure our populations is served. We have a dedicated team collaborating to ensure there is no double dipping or overlapping of services for any particular group.

Even though Anaheim has been a leader, there are programs, services and projects with gaps. Anaheim funds its own shelters because the CoC does not is one example. We also have our CHIP and HAPP programs to bridge the gaps on single individuals and families. Lastly, we bridge gaps in some PSH projects needing additional funding or match funding to complete a vital project in our city.

HHAP Funding Plans

Housing First

Per Health and Safety Code Section 50218(b), applicants must include a plan to ensure HHAP funded projects comply with Housing First. Your application narrative does not indicate plans for ensuring compliance with the Housing First requirements. Please describe the plans you have for projects that will meet the Housing First requirements.

The City of Anaheim currently requires all city supported homeless projects to utilize the Housing First Model, and will require all HHAP supported programs to do the same. Prior to award and program operation, staff will review the project's policies and procedures to verify compliance with Housing First requirements. When reviewing project's program policies staff will complete a checklist, verifying the program meets all required HHAP requirements, including Housing First. The city will require all policies and procedures be incorporated into all project contracts. As feasible, staff will complete desk and on-site monitoring's to verify the project's compliance with the approved policies and procedures.

Rental Assistance/Rapid Rehousing - \$1,550,000 – expand our CHIPP and HAPP programs along with Senior Safety Net pilot program, to help more chronically homeless, homeless families and seniors with housing and rental assistance.

Landlord Incentives – \$ 490,000 - assist with incentive program to encourage more landlords to provide more housing units for homeless.

Outreach and Coordination (including employment) – \$ 400,000 - expanding our need for more outreach services, expand Drug Free Anaheim program, expand Better Way Anaheim and Chrysalis programs for employment services.

Delivery of Permanent Housing – \$4,173,774.00 - provide gap funding for permanent supportive housing projects, including TAY housing project and Center of Hope.

New Navigation Centers and Emergency Shelters – \$1,808,388.84 - expansion project at our shelter to add additional low barrier shelter beds (101 additional beds) to assist more homeless that are unsheltered.

Partners Addressing Homelessness:

Collaborating Partner Efforts

Anaheim is proud of all its partners helping to address our homeless crisis in providing housing, wrap around services and programs. Below is a list of many partners and their roles in addressing homelessness in Anaheim:

Salvation Army – temporary emergency shelter operator and service provider for housing, wrap around services such as addiction, medical, pet care, transportation and employment.

Illumination Foundation – temporary emergency shelter operator, recuperative care provider, CHIPP and HAPP service provider, outreach services, pet care, addiction, housing, medical, transportation and employment.

City Net – outreach services, transportation, housing, family reunification, referral agency into shelters, provide transitional storage centers, and census count.

Social Model Recovery – Drug Free Anaheim program/service provider, treatment and transportation.

Anaheim Police Homeless Outreach Team (HOT) – outreach, enforcement, transportation, referral agency into shelters, training, HMIS and HLO (Homeless Liaison Officer) trained and certified.

Psychiatric Emergency Response Team (PERT) – outreach, enforcement, involuntary and voluntary commits, follow-ups, 5150 processing, HMIS, HLO and PERT trained and certified, escort and work with County of Orange mental health clinicians.

Covenant House – TAY service and housing provider and outreach.

City Council and Orange County Board of Supervisors – political will to adopt ordinances, provide policy direction, fund training, approved programs, services and projects, partner together, allocate and prioritize funding and resources to address homelessness.

Community and Economic Development Department – oversees our Anaheim Housing Authority to partner for project based vouchers, VASH vouchers, securing potential properties for housing projects, funding census counts, targeting our most vulnerable population with services and programs such as CHIP and HAP

Anaheim Union High School District (AUHSD) and Savannah School District – partners on city's homeless task force, collaborate with their liaisons for housing and service needs.

Chrysalis – provides employment services at shelters, partners with local businesses on employment opportunities and contracts for employment.

Better Way Anaheim – provides homeless with journey level work program, refers to Chrysalis, partners with city on service projects

CalOptima – mobile medical services provided at our shelters

Anaheim Fire and Rescue – provides emergency medical attention, has a Community Care Response Unit (CCRU) to provide field medical care to homeless prior to entering shelters.

Public Works Department – partner on homeless task force and essential for sanitizing and cleaning up after encampments are cleared and homeless transported to shelters to restore public places back to their intended uses.

Public Utilities – partner on homeless task force, assists with protecting public spaces with lighting and water needs, assisted with emergency shelters with electricity and water needs including providing complimentary water bottle filling stations and electrical charging stations.

Community Services – partners on homeless task force, park rangers and park security assist with providing outreach pamphlets and providing feedback on public space needs, park maintenance and library staff assist with marking abandoned property for safekeeping booking, outreach pamphlets and environmental changes to assist the community at their facilities.

Planning and Building – partner on homeless task force, planners assisted with creating SB2 ordinance and modifying to be more flexible and inviting for developers, code enforcement books homeless property for safekeeping, planners and building inspectors assisted in the emergency shelter approvals, design, construction and development.

HEART – pet care provider at our shelters and in our public spaces for those still unsheltered having pets.

Anaheim Housing Authority – providing Section 8 and other housing opportunities for our homeless

Community Development – oversees CDBG, ESG and HOME funding to provide programs such as HAPP and CHIPP, build permanent supportive housing projects, and fund services including our census count.

Anaheim is committed to its partners and expects the same in return. Challenges do arise and Anaheim prides itself on the ability to work closely with its partners to ensure challenges do not negatively impact any services, programs or projects. Expectations and constant communication is critical and essential to reach success, which is why partner agreements are in writing and obligated by all parties to meet. Most of Anaheim’s agreements are not only met but many exceed expectations such as timelines, budget or outcomes. With Anaheim’s success rate and positive impact on our community, political will is present to continue and expand our efforts and have raised community support for our actions and results.

Solutions to Address Homelessness

HHAP Measurable Goals

Per Health and Safety Code Section 50219(a)(6), applicants must include a list of measurable goals including but not limited to the number of individuals served and the percentage of individuals successfully placed in permanent housing. Please revise your narrative to include the total number of individuals expected to be served with HHAP funds.

Eligible HHAP Activity	Budget	Individuals Served	% Placed into Permanent Housing
Rental Assistance/ Rapid Rehousing	\$1,550,000.00	120 individuals	90%
Landlord Incentive Program	\$ 490,000.00	600 individuals	70%
Permanent Housing Development	\$4,173,774.00	50 individuals	100%
Outreach & Coordination	\$ 400,000.00	300 individuals	20%
New Navigation Centers & Emergency Shelters	\$1,808,388.84	200 individuals	30%

Decrease the percent of Anaheim's total homeless population that is unsheltered by 5% annually.

Increase the percent of successful shelter exits into permanent supportive housing by 5% annually.

To create a comprehensive homeless management system to help prevent homelessness, catch those who fall into homelessness quicker, housing first model approach and move people through our Pathway Home quicker.

Success Story

For Navy veteran John Nikolewski and his friends Carl Olde, a guitar-playing busker who sets up at night near Disneyland, and Gary Blocker, who suffers from serious heart issues, life at the shelter has included challenges, some of their own making. All are in their late 50s or early 60s and all have dealt with health problems or drug and alcohol abuse in their pasts.

The three men said their time at the shelter helped stabilize their lives and brought renewed hope. They sat and talked in the shade of a shipping container that now provides storage space, set in surroundings that were clean and quiet, except when a train passed by.

Nikolewski, 56, received a housing voucher through a federal program for military veterans and recently landed a one-bedroom apartment in Fullerton. Nikolewski, a graduate of Anaheim High, said he suffers from PTSD and has had open-heart surgery. He had avoided dealing with the Department of Veterans Affairs until coming to the shelter. Ironically, back in the days when he worked as a sign painter, he helped create the Salvation Army logos that pop up at the Anaheim Adult Rehabilitation Center.

"I never thought that, 10 years later, I'd be living here," he said. However, Nikolewski had been homeless off and on even during his working days. He said he has had a good experience at Anaheim Emergency Shelter, where he and Blocker, 62, lived in the same modular unit.

"It's a good dormitory with a bunch of older guys that didn't tolerate a lot of the (expletive) that goes on around here," said Nikolewski, referring mostly to drug use and other disruptive behavior at the shelter.

Blocker said he had to overcome a lot of anger rooted in what he described as a seven-year stretch of bad times, including multiple heart attacks and a nervous breakdown. He was still smoking marijuana and taking meth on occasion, when he first arrived, but started going to church and got clean.

"Now that I've turned around, I'm like 'Resident of the Week'," joked Blocker, who recently started getting \$650 a month in Social Security.

It's a different story for Erica Zamarripa, a 37-year-old mother of three who had her children — ages 7, 3 and 1 — taken away while she partied on the streets. She had been

living out of cars and abusing drugs and alcohol. Her aunt adopted her oldest; the other two are in foster care. In addition, when she first got to the Salvation Army shelter, she continued her substance abuse.

It took Zamarripa about six months to get serious about sobriety — and about getting her children back. The counselors at the shelter made the difference, she said. Now Zamarripa is in the Salvation Army’s adult rehabilitation program and works in the warehouse, processing donated electronic goods destined for thrift stores. She looked forward to marking five months of being clean and sober.

“They really cared about me,” Zamarripa said. “I had wanted something better for myself, but I just wasn’t ready.”





**HOMELESS HOUSING, ASSISTANCE AND PREVENTION PROGRAM (HHAP)
ANNUAL BUDGET TEMPLATE**

APPLICANT INFORMATION

CoC / Large City / County Name:	City of Anaheim	Receiving Redirected Funds? Y/N	No
Administrative Entity Name:	City of Anaheim	Total Redirected Funding	\$ -

HHAP FUNDING EXPENDITURE PLAN*

ELIGIBLE USE CATEGORY	FY20/21	FY21/22	FY22/23	FY23/24	FY24/25	TOTAL
Rental Assistance and Rapid Rehousing	\$ 516,700.00	\$ 516,700.00	\$ 516,600.00	\$ -	\$ -	\$ 1,550,000.00
Operating Subsidies and Reserves	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Landlord Incentives	\$ 163,500.00	\$ 163,500.00	\$ 163,000.00	\$ -	\$ -	\$ 490,000.00
Outreach and Coordination (including employment)	\$ 200,000.00	\$ 200,000.00	\$ -	\$ -	\$ -	\$ 400,000.00
Systems Support to Create Regional Partnerships	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Delivery of Permanent Housing	\$ 1,391,258.00	\$ 1,391,258.00	\$ 1,391,258.00	\$ -	\$ -	\$ 4,173,774.00
Prevention and Shelter Diversion to Permanent Housing	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
New Navigation Centers and Emergency Shelters	\$ 1,726,000.00	\$ 82,388.84	\$ -	\$ -	\$ -	\$ 1,808,388.84
Strategic Homelessness Planning, Infrastructure Development, CES, and HMIS (up to 5%)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Administrative (up to 7%)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
TOTAL FUNDING ALLOCATION						\$ 8,422,162.84
	FY20/21	FY21/22	FY22/23	FY23/24	FY24/25	TOTAL
Youth Set-Aside (at least 8%)	\$ 224,591.01	\$ 224,591.01	\$ 224,591.01	\$ -	\$ -	\$ 673,773.03

*Narrative should reflect details of HHAP funding plan

COMMENTS:

FINAL



GEORGE SEARCY
CHAIRMAN
gsearcy@iamboreehousing.com

PAUL DUNCAN
CoC MANAGER
(714) 834-5185
pduncan@ochca.com

405 W. 5th STREET
6th FLOOR, SUITE 658
SANTA ANA, CA 92701

ORANGE COUNTY CONTINUUM OF CARE

February 10, 2020

State of California
Business, Consumer Services and Housing Agency

Re: **Homeless Housing, Assistance and Prevention (HHAP) Program Letter of Support**

Dear State of California,

The Orange County Continuum of Care (CoC) is writing this letter to support the City of Anaheim (City) in their application for Homeless Housing, Assistance and Prevention (HHAP) funding. The funding opportunity from the State will allow the partnerships within Orange County to address gaps and provide vital services to persons experiencing homelessness. The City is engaged in partnerships with the other three overlapping jurisdictions to address homelessness within the region.

The City has representation and leadership within the CoC Board and has been an active participant in the funding discussions and decision making process for the funds that will be received from the CoC. Additionally, a representative from the City participates in the Housing Opportunities sub-committee for the CoC and actively looks for ways that resources operated through the City can be aligned for a regional approach.

The Orange County CoC has a monthly board meeting along with monthly subcommittees, where CoC board members and staff of the Administrative Entity of the CoC are engaged in planning for how to build and align resources to address homelessness in a systems approach for Orange County. These meetings will allow for the overlapping jurisdictions to provide regular updates and to evaluate effectiveness of the programs funded through HHAP.

The CoC has been informed of the City's intent for the expenditure of HHAP funds and is in agreement that there is a need for continued resources towards emergency shelter solutions to reduce the number of persons that are experiencing unsheltered homelessness.

Sincerely,

George Searcy,
Chairman
Orange County Continuum of Care

Homeless Housing, Assistance, and Prevention Program (HHAP) Letter of Support

February 10, 2020

Page 2 of 2

A handwritten signature in blue ink that reads "Paul Duncan". The signature is written in a cursive style with a large, stylized initial "P".

Paul Duncan,
Continuum of Care Manager
Office of Care Coordination



RICHARD SANCHEZ
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SANTA ANA, CA 92701
FAX: (714) 834-5506

February 11, 2020

State of California
Business, Consumer Services and Housing Agency

Re: Homeless Housing, Assistance and Prevention (HHAP) Program Letter of Support

Dear State of California,

The County of Orange (County) is writing this letter to support the City of Anaheim (City) in their application for Homeless Housing, Assistance and Prevention (HHAP) funding. The funding opportunity from the State will allow for regional coordination in Orange County to address gaps and provide vital services to persons experiencing homelessness. The City is engaged with the County, which functions as the Administrative Entity for two of the overlapping jurisdictions of HHAP funding, to address homelessness within the region.

The City along with the County and the City of Santa Ana participate in the Orange County Continuum of Care (CoC) monthly board meeting as well as monthly subcommittees, where Anaheim, Santa Ana, the CoC, and County are engaged in planning for how to build and align resources to address homelessness in a systems approach for Orange County. These meetings will allow for the overlapping jurisdictions to provide regular updates and to evaluate effectiveness of the programs funded through HHAP.

The County has been informed of the City's intent for the expenditure of HHAP funds and is in agreement that there is a need for continued resources towards emergency shelter solutions to reduce the number of persons that are experiencing unsheltered homelessness.

Sincerely,

Richard Sanchez,
Director
Orange County Health Care Agency