

# Homeless Housing, Assistance and Prevention (HHAP)

Program Application  
Narrative

Large City: City of Fresno  
February 14, 2020

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## Summary of Homelessness in Fresno

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Homelessness is an issue for many Fresnans, including those experiencing homelessness, business owners and residents. The Fresno community has made significant progress in ending chronic homelessness, but more must be done to address overall homelessness.

Based on the 2019 Fresno Madera Continuum of Care Point in Time Count, there was a total of 1,486 persons experiencing homelessness in the City of Fresno, with 1,152 of those being unsheltered and 334 being sheltered. This represents a 16.2% overall increase in the number of persons experiencing homelessness over 2018, and a 23.2% increase in the unsheltered homeless population over 2018. (Please see chart below)

### FRESNO MADERA CONTINUUM OF CARE TOTAL HOMELESS COUNT

#### 2019

	Unsheltered	Sheltered	Total
Fresno City	1,152	334	1,486
Fresno County	636	9	645
Madera City	260	96	356
Madera County	21	0	21
<b>Total</b>	<b>2,069</b>	<b>439</b>	<b>2,508</b>

#### 2018

	Unsheltered	Sheltered	Total
Fresno City	935	344	1,279
Fresno County	543	12	555
Madera City	142	107	249
Madera County	61	0	61
<b>Total</b>	<b>1,681</b>	<b>463</b>	<b>2,144</b>

#### Change from 2018 to 2019

	Unsheltered	Sheltered	Total
Fresno City	23.2%	-2.9%	16.2%
Fresno County	17.1%	-25.0%	16.2%
Madera City	83.1%	-10.3%	43.0%
Madera County	-65.6%	--	-65.6%
<b>Total</b>	<b>23.1%</b>	<b>-5.2%</b>	<b>17.0%</b>

The City of Fresno has received the LSA data for the Fresno-Madera Continuum of Care (FMCoC) for the period of October 1, 2017 through September 30, 2018 and it is attached to this application as “Final 2018 Updated Summary Data” and specific information requested in the narrative are listed below. The FMCoC has shared this data with the City of Fresno as its regional co-applicant along with the County of Fresno, and the County of Madera.

1. Total number of households served in:
  - 1.1. Emergency Shelter, Safe Haven and Transitional Housing - 641
  - 1.2. Rapid Rehousing - 357
  - 1.3. Permanent Supportive Housing - 453
2. Total number of disabled households served across all interventions – 1,098
3. Total number of households experiencing chronic homelessness served across all interventions - 514
4. Total number of 55+ households served across all interventions - 593
5. Total number of unaccompanied youth served across all interventions - 156
6. Total number of veteran households served across all interventions - 654
7. Number of individuals served across all interventions who were:
  - 7.1. Female – 560
  - 7.2. Male – 978
  - 7.3. Transgender - 9
  - 7.4. Gender Non-Conforming - 1
8. Total number individuals served across all interventions who were:
  - 8.1. White, Non-Hispanic/Non-Latino (only) – 612
  - 8.2. White, Hispanic/Latino (only) – 444
  - 8.3. Black or African American (only) – 380
  - 8.4. Asian (only) – 14
  - 8.5. American Indian or Alaska Native (only) – 47
  - 8.6. Native Hawaiian/Other Pacific Islander (only) – 9
  - 8.7. Multiple races - 40

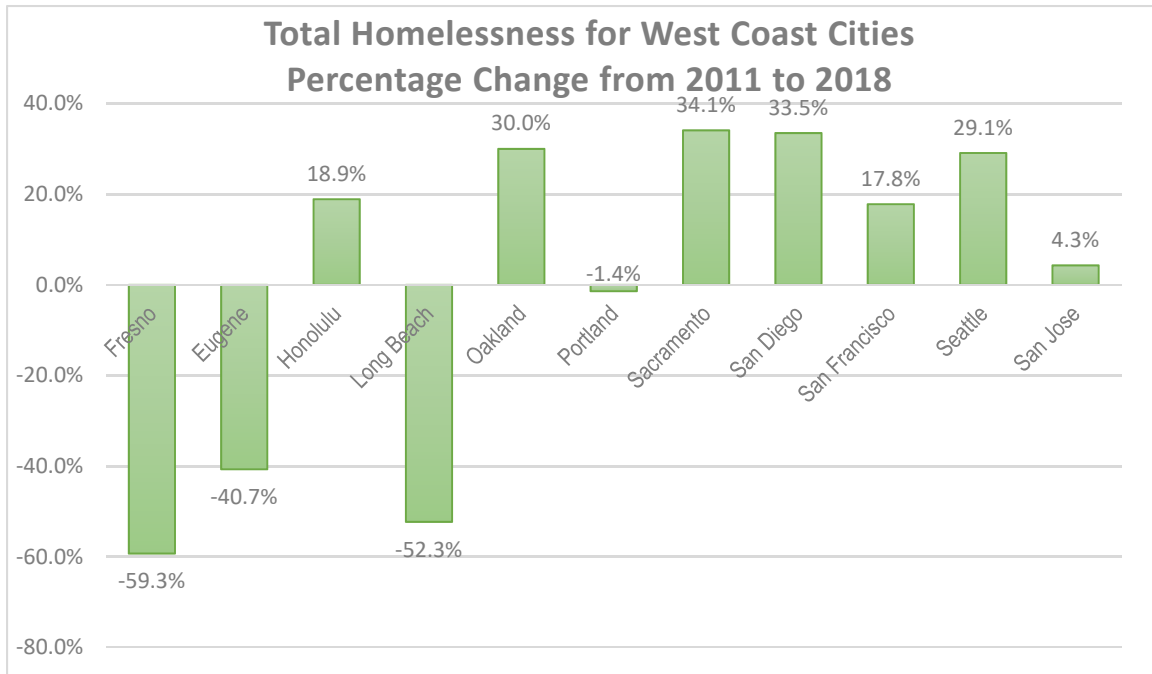
## Demonstration of Regional Coordination

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The City of Fresno has benefited greatly from regional coordination in the past and has participated with FMCoC and other partners in various campaigns and initiatives including the 100,000 Homes Campaign, 25 Cities, and more recently Built For Zero. These efforts have helped propel Fresno’s progress in reducing homelessness.

Compared to other West Coast cities, Fresno has made tremendous progress since 2011 with a 60 percent overall reduction in homelessness between 2011 and 2018. This remarkable progress is due to regional collaboration and coordination around the

implementation of a Ten-Year Plan and the adoption of Housing First by the Fresno Madera Continuum of Care and its partner organizations. By aligning resources to focus on the people with the greatest barriers to exiting homelessness and using data to inform programs and build the homeless response system, the team focused on housing outcomes.



U.S. INTERAGENCY COUNCIL ON HOMELESSNESS, 2011-2017

### Coordinated Entry System (CES) Information

Several City and County homeless services programs participate in the Coordinated Entry System (CES) and the City of Fresno requires all of its contract partners to participate in CES, accepting referrals through CES and referring clients to CES access sites for linkage to additional services. The City of Fresno also participates on the Continuum of Care's (CoC) CES committee which serves to develop policies, processes and tools for the operation of the CES. The role of this committee is to make recommendations, based on input from all stakeholders and other CoC committee members, on implementing CES. The committee is also responsible for training participating agencies and evaluating the Coordinated Entry System.

The City's mobile outreach team (HERO Team) employed through the City's HEAP Funding provides CES assessment and linkages to CES service providers to individuals experiencing homelessness who are not known to be already engaged with services. The HERO Team refers homeless individuals to Multi-Agency Access Points, located throughout Fresno County, which serve as CES assessment sites and can provide access to and information on the CES assessment and referral process.

In addition to the City and County's efforts to connect homeless individuals and families with the CES assessment and referral process through outreach, the CoC's CES providers market the coordinated entry system through the following steps:

- Monthly email updates to the general community, service providers, City and County departments;
- Posting of coordinated entry policies and other information on the FMCoC website and the social media platforms of the FMCoC;
- Informational flyers distributed at service locations in the community;
- Providing information about coordinated entry and the homeless response system, as well as access to coordinated entry services in accessible formats, such as large print, audio, Braille, interpreters, and sign language, when necessary. Additionally, some coordinated entry staff are fluent in various languages and equipped to conduct intake, assessment, and diversion when possible;
- Direct outreach to people on the street and other sites where people experiencing homelessness access services and supports;
- Announcements regarding CES information and updates during FMCoC or other committee meetings related to the homeless response system;
- Educating mainstream service providers (including, but not limited to, County Department of Social Services, County Department of Behavioral Health, County Department of Public Health, Public Housing Authorities, Employment Services, School Districts, Mental Health providers, Health Care providers, Law Enforcement, Faith Based Organizations, Business Community, Landlords, and Substance Abuse providers) about how to refer someone who is literally homeless to the coordinated entry system.

### Prioritization Criteria

For City programs that receive referrals through the Coordinated Entry System, assistance is prioritized in accordance with the CoC's CES policies. The CoC prioritizes chronically homeless individuals and families and has committed to adopting a Housing First approach in CoC/ESG programs. For homeless families with children, the City of Fresno seeks to mediate or prevent homelessness whenever possible, reduce the homeless episode for families through rapid rehousing (RRH) and shelter or transitional housing (focused on moving families from homelessness to permanent housing as soon as possible), and permanently house the most vulnerable families as resources are available. Information is gathered to determine the "best fit" intervention to prioritize families for more intensive services, as needed, using the Vulnerability Index – Service Prioritization Decision Assistance Tool (VI-SPDAT) assessment through the Coordinated Entry System. Rapid Re-Housing projects serving homeless families with children will strive to place clients into permanent housing within 30 days of entering homelessness and will not screen out families based on any criteria that will impact future housing success, including age, gender or marital status. For vulnerable, chronically homeless

individuals, the CoC utilizes the VI-SPDAT jurisdiction-wide, which identifies those most at risk of dying on the street and will prioritize placement and services for those highest in need. The VI-SPDAT, will be used for more in-depth understanding of participants and even more tailored placement and services. Referral systems are already in place and continue to be expanded for greater coverage.

Programs funded with the Homeless Housing, Assistance and Prevention (HHAP) program will be fully integrated with the CoC's CES and will use the CES prioritization criteria in providing assistance to homeless individuals and families.

City of Fresno housing and service agencies that participate in the CoC's CES are required to prioritize safety and equitable access to housing and services for persons fleeing or attempting to flee domestic violence, dating violence, sexual assault, stalking, or human trafficking, while ensuring that client choice is upheld. Clients must be offered assistance to contact the appropriate domestic violence assistance providers if, during the CES screening process, the client indicates that: 1) they are currently residing with, or trying to leave an intimate partner that has threatened them or makes them fearful; 2) they want services specifically geared to domestic violence survivors; or 3) they need a confidential location to stay. Whether or not the client wishes to be connected to domestic violence services, the client must be offered equitable access to the full housing/services system available through Coordinated Entry System. In such cases, the assessment can be conducted on paper or by using an anonymous client assessment.

To help ensure equitable access while emphasizing safety, victim service providers may elect or not elect to administer the CES assessment process (including prescreening and the VI-SPDAT) for clients seeking other housing/services available through CES. However, victim service providers should have a standardized policy governing when and how they elect to use the Coordinated Entry System assessment process, and it should have a process for referring the client to another agency that does administer the VI-SPDAT. The pre-screening and VI-SPDAT may only be administered on paper, and under no circumstances can client identifying information be entered into the master list or Homeless Management Information System (HMIS). Rather, the VI-SPDAT score and a unique identifier must be provided to CoC staff, and the victim service agency must destroy any paper copies of the VI-SPDAT and pre-screening form.

### [Coordination of Regional Needs](#)

A planning group consisting of representatives from the City, FMCoC, and Counties of Madera and Fresno drafted a proposed joint service plan, which supports a continuum of services. The plan is consistent with the Homeless Emergency Aid Program (HEAP) planning process undertaken in 2019, which is consistent with the 14 priorities supported by the Fresno County Board of Supervisors in 2019 and 2020 and follows priorities set forth in the report "Street2Home Fresno County: A Framework for Action

([www.street2homefresno.org](http://www.street2homefresno.org)) that resulted from a community-wide planning process including over 70 individual and organizational participants.

The proposed HHAP Joint Funding Plan (see chart below) will regionally extend Triage Center Emergency Shelters, Youth Bridge Housing, and Diversion for an additional two years; extend Rapid Rehousing and Bridge Transitional Housing for an added year; and, augment rural outreach and youth services. In addition, the plan adds new Triage emergency shelter beds regionally. The proposed activities are part of a coordinated plan among HHAP allocation recipients. The joint plan of the region's recipients, utilizing the combined allocation, will ensure a continuum of services across jurisdictions to strengthen the region's crisis response network to address the homelessness crisis in Fresno and Madera Counties.

HHAP Joint Funding Plan - City of Fresno, County of Fresno, County of Madera, FMCoC										
			1	2	3	4	5			
			Added 12 months FY20/21	Added 12 months FY21/22	Added 12 months FY22/23	Added 12 months FY23/24	Added 12 months FY24/25			
			Contract Expiration							
<b>TRIAGE</b>										
Triage	Pov (10 beds)		5/31/2021		\$ 191,273.50	\$ 191,273.50				\$ 382,547.00
	TP (30 beds)		5/31/2021		\$ 661,401.50	\$ 661,401.50				\$ 1,322,803.00
	MHS (50 beds)		5/31/2021		\$ 1,086,020.99	\$ 1,086,020.99				\$ 2,172,041.98
Triage	TP (37 beds)		6/30/2021							\$ -
Triage (City Outside Dist.3 beds)	TP (37 beds)				\$ 814,000.04	\$ 814,000.04				\$ 1,628,000.09
Add Regional Triage (City Outside Dist.3 beds)	approx. 18 beds				\$ 395,260.98	\$ 395,260.98				\$ 790,521.96
									Subtotal	\$ 6,295,914.03
<b>BRIDGE</b>										
Bridge	MHS (33 beds)		11/30/2021		\$ 638,750.00					\$ 638,750.00
									Subtotal	\$ 638,750.00
<b>YOUTH</b>										
Youth Bridge	FEOC (12 beds)		5/31/2021		\$ 163,942.00	\$ 163,942.00				\$ 327,884.00
Additional Youth Services					\$ 47,261.10	\$ 47,261.10				\$ 94,522.20
Youth Services	FEOC (4 beds)		6/30/2021		\$ 165,000.00	\$ 165,000.00				\$ 330,000.00
Add Youth Services	approx. 2 beds				\$ 82,500.00	\$ 82,500.00				\$ 165,000.00
Add Madera Youth				\$ 33,000.00						\$ 33,000.00
									Subtotal	\$ 950,406.20
<b>RAPID REHOUSING</b>										
RRH	WestCare		6/30/2022			\$ 839,965.88				\$ 839,965.88
Add Madera RRH				\$ 82,000.00						\$ 82,000.00
									Subtotal	\$ 921,965.88
<b>DIVERSION</b>										
Diversion	WestCare		11/30/2021		\$ 402,000.00	\$ 402,000.00				\$ 804,000.00
Add Madera Diversion				\$ 32,500.00						\$ 32,500.00
									Subtotal	\$ 836,500.00
<b>FAMILY SERVICES</b>										
Family Services	St Agnes		6/30/2021							\$ -
	M/MC		6/30/2021		\$ 45,366.52					\$ 45,366.52
	Pov		6/30/2021							\$ -
									Subtotal	\$ 45,366.52
<b>OUTREACH</b>										
City Outreach	Kingsview		1/31/2021	\$ 492,761.15	\$ 103,477.25					\$ 596,238.40
	WestCare		6/30/2019							\$ -
Add Rural Outreach				\$ 250,000.00	\$ 250,000.00					\$ 500,000.00
Add Madera Outreach				\$ 65,841.00	\$ 65,841.00	\$ 65,841.00	\$ 65,841.00			\$ 263,364.00
									Subtotal	\$ 1,359,602.40
<b>EMPLOYMENT PROGRAM</b>										
Employment Program	FEOC		6/30/2021							\$ -
									Subtotal	\$ -
<b>STRATEGIC PLANNING</b>										
Add Madera Strategic Planning				\$ 570.26						\$ 570.26
									Subtotal	\$ 570.26
<b>STRATEGIC PLANNING</b>										
									Grand Total	\$ 11,049,075.29
				<b>ALLOCATION</b>	<b>8% YOUTH</b>	<b>7% ADMIN</b>				
CoC				\$ 2,954,437.15	\$ 236,354.97	\$ 206,810.60				
CoF				\$ 2,325,640.36	\$ 186,051.23	\$ 162,794.83				
City				\$ 6,158,246.18	\$ 492,659.69	\$ 431,077.23				
CoM				\$ 411,434.26	\$ 32,914.74	\$ -				
Total				\$ 11,849,757.95	\$ 947,980.64	\$ 800,682.66				



## Creating Sustainable, Long Term Housing Solutions

The City of Fresno, through the Mayor's Office and the Fresno City Council, participates as members of the Street2Home Fresno County Planning Committee toward the development of a comprehensive plan to address homelessness, with input from the Directors of the Fresno County Departments of Behavioral Health, Public Health, and Social Services. Fifteen incorporated cities in Fresno County, representatives from Madera County and the Chair of the Fresno Madera Continuum of Care have created a list of priorities to strategically address homelessness community wide. The recommended priorities, as outlined below, are intended to be a comprehensive list, updated as necessary based on data-driven outcomes or at least once a calendar year:

1. Address jurisdictional overlaps (local, State, Federal, and private) collaboratively.
2. Increase transportation to outpatient programs and regular prenatal/medical care for pregnant and parenting women and children who are homeless.
3. Roving formalized coordinated community outreach and in conjunction with law enforcement, through Fresno Madera Continuum of Care or otherwise, to ensure that efforts are aligned and data is tracked.
4. Assistance to build housing stock, increasing safe overnight housing (24-48 hours), and a centralized approach to single room occupancy units.
5. Priority access to emergency housing for pregnant and parenting women and their children also families with children with significant medical issues as it is difficult to manage the continuum of care when the family is homeless.
6. Real time accurate number of shelter beds available and increase the number of non-faith based shelters.
7. Additional "wet" shelters that do not require the person to participate in a program, person can be high or drunk to use the facility and not be turned away.
8. Education regarding available services and shareable system to track linkages.
9. Improved data on the homeless such as length of homelessness (acute vs chronic), cause of the homelessness, is it a family, individual, minor without family support.
10. A formalized assessment of housing and shelter needs in rural communities.
11. Strong centralized structure for homeless funding and service decisions and expanded distribution of funding opportunities.
12. Comprehensive case management for homeless clients and improved access to primary healthcare and medication for chronic diseases; perhaps partnering with Federally Qualified Health Clinic or UC San Francisco.
13. Increased substance use disorder services and mental health services throughout county.
14. Enforce ordinances that address hazardous or unsanitary conditions, which constitute fire, health, and/or safety risks.

In recognition of homelessness as an issue that requires communitywide partnership and coordination, these 14 priorities were also simultaneously adopted by the Fresno City

Council, the Fresno Madera Continuum of Care, the Fresno Housing Authority and the Fresno County Board of Supervisors. The Street2Home Fresno County collective impact initiative will review and address the causes of homelessness and spearhead the development of affordable housing strategies.

The City of Fresno is dedicated to strengthening data and information sharing within its jurisdiction and amongst its regional co-applicants. Many of the existing City’s homeless services programs are currently collecting and reporting client-level data to the CoC’s HMIS. All HHAP funded programs will also report client data into the CoC’s HMIS to further strengthen data and information sharing between regional co-applicants.

## Resources Addressing Homelessness

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The City of Fresno operates several programs with various funding sources that directly tie into HHAP program strategies and consult regularly with the FMCoC on ESG funding allocations at the component program level. Funding included homeless outreach, emergency shelters, homeless prevention, rapid rehousing and data collection.

### Existing Programs and Resources

The following information outlines the programs that the City of Fresno operates.

Federal Funding Source	Annual Entitlement	Sub-Allocation
Community Development Block Grant (CDBG)	\$6,942,458	\$0
CDBG Public Service Cap	\$0	\$1,041,368
Emergency Solutions Grant (ESG)	\$585,863	\$0
HOME	\$3,037,353	\$0
HOME Tenant-Based Rental Assistance (TBRA)	\$0	\$667,000
Housing Opportunities for Persons With Aids (HOPWA)	\$564,747	\$0
<b>TOTAL</b>	<b>\$11,130,421</b>	<b>\$1,708,368</b>

State Funding Source	Award
Homeless Emergency Aid Program (HEAP)	\$3,105,519.90

The planned HHAP services are intended to both complement the resources of the City, Counties, and CoC and leverage the support provided by the various homeless services sponsored by all stakeholders.

The planned HHAP services are intended to both complement the City’s existing resources and leverage the support provided by the Counties and CoC’s homeless services.

City of Fresno homeless outreach efforts are coordinated with the County and the FMCoC through the Community Coordinator position funded through the County’s CalWORKs HSP program. Additionally, operation of the CoC’s CES is supported by the CalWORKs HSP Community Coordinator and Housing Matcher positions.

Gaps that currently exist in housing and homeless services for our jurisdiction’s homeless population include outreach to rural communities, affordable housing solutions, low-barrier emergency shelter, and prevention services.

### HHAP Funding Plans

The City will use its HHAP allocation to provide ongoing funding for a continuum of homeless services that are designed to address the broader homelessness crisis in the City of Fresno. These services include:

<b>Homeless Services</b>	<b>Definition</b>	<b>Services Provided</b>
Mental Health Systems Triage Center	Provides 24/7 housing-focused emergency low-barrier shelter with on-site services including diversion, connection to community resources, housing placement and stabilization of health issues	Approximately \$22k/bed/year for 2 years; 1:20 client/staff ratio; 50 beds. Admissions limited to those experiencing street homelessness in City of Fresno; funding available to organizations operating a triage center. Subject to stipulations.
Golden State Triage Center	Provides 24/7 housing-focused emergency low-barrier shelter with on-site services including diversion, connection to community resources, housing placement and stabilization of health issues	Approximately \$22k/bed/year for 2 years; 1:20 client/staff ratio; 37 beds. Admissions limited to those experiencing street homelessness in City of Fresno; funding available to organizations operating a triage center. Subject to stipulations.
New Regional Triage Beds	Provides 24/7 housing-focused emergency low-barrier shelter with on-site services including diversion, connection to community resources, housing placement and stabilization of health issues	Approximately \$22k/bed/year for 2 years; 1:20 client/staff ratio; 18 beds. Admissions limited to those experiencing street homelessness in City of Fresno; funding available to organizations operating a triage center. Subject to stipulations.

Outreach	Fund Homeless Outreach Team (HERO) to work with Fresno Police Department Homeless Task Force and others.	Outreach and engagement services in the City of Fresno to connect homeless individuals and families on the streets with Coordinated Entry, Services including Triage Centers.
Homeless Family Services	Accessible 24/7 crisis support, assessment and housing	Low-barrier emergency shelter and low-barrier supportive services designed to quickly move families to permanent housing. Focused on victims of Domestic Violence.
Homeless Youth Services	Coordinated diversion, connection to community resources, housing placement, health stabilization and other services designed to address youth ages 18-24.	Provide shelter services for young adults by funding 4-6 beds for youth bridge housing. Assigned case mgr. will assist with additional needs. Clients will be eligible to stay in program for up to 6 months.

In referencing the table above, HHAP funding will augment or assume current services being funded by HEAP funds after their expiration. The following is a summary of these changes:

- Mental Health Systems Triage Center – under the eligible use category of New Navigation Centers and Emergency Shelters, the Mental Health Systems Triage Center was established under HEAP funding with the Fresno Madera Continuum of Care and will continue to operate their 50 beds using HHAP funding anticipated to begin in June 1, 2021 through May 31, 2023.
- Golden State Triage Center – under the eligible use category of New Navigation Centers and Emergency Shelters, the Golden State Triage Center will continue to operate their 37 beds using HHAP funding anticipated to begin July 1, 2021 through June 30, 2023.
- New Regional Triage Beds – under the eligible use category of New Navigation Centers and Emergency Shelters, the New Regional Triage Beds will augment our current capabilities by adding 18 beds to accommodate homeless individuals in separate rooms in various parts of the City of Fresno. These beds will be part of a new pilot program that will serve homeless individuals in the same way that our current triage centers do, but flexibly place these beds in locations near where homeless individuals congregate within the City.
- Outreach – under the eligible use category of Outreach and Coordination, HHAP funds will continue to allow Outreach services previously funded under HEAP to be sustained anticipated to begin July 1, 2021 through June 30, 2023.
- Homeless Family Services – under the eligible use category of New Navigation Centers and Emergency Shelters, HHAP funding will continue to offer Homeless

Family Services to victims of domestic violence through the Marjoree Mason Center, a local domestic violence service provider and shelter. These services provide up to 12 beds in two rooms and will sustain those services initially provided under HEAP funding anticipated to begin July 1, 2021 through June 30, 2023.

- Homeless Youth Services – under the eligible use category of New Navigation Centers and Emergency Shelters, HHAP funding will be used to continue the services of providing 4 beds and adding another 2 beds to the Fresno County Economic Opportunities Commission, specifically service our homeless youth. Without HHAP funding, these services would not be available or expanded for homeless youth in the City of Fresno. HHAP funding will provide services anticipated to begin July 1, 2021 through June 30, 2023.

HHAP funded projects will adhere to a Housing First model by quickly connecting individuals and families experiencing homelessness to permanent housing without preconditions and barriers, such as sobriety, treatment or service participation requirements. Supportive services such as housing-focused case management will be offered to maximize housing stability and prevent returns to homelessness as opposed to addressing predetermined treatment goals prior to permanent housing entry.

## Partners Addressing Homelessness

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The following information highlights the established partnerships that are working in collaboration on addressing homelessness in the Cities and Counties of Fresno and Madera in conjunction with the Fresno Madera Continuum of Care.

### Collaborating Partner Efforts

The City collaborates with the homeless service providers currently operating the HEAP and California Emergency Solutions and Housing (CESH) homeless programs that will be extended through HHAP funding. Additionally, the City will collaborate with the County of Fresno and the FMCoC, whose membership includes representatives from local homeless service providers, homeless youth programs, law enforcement, behavioral health, county welfare departments, city and county public officials, educators, health care providers, a public housing authority and people with lived experiences of homelessness. The planned services rely on coordinated HHAP funding between the City, CoC and County to maintain the full complement of services.

At this time we are not experiencing any barriers in our partnerships.

## Solutions to Address Homelessness

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The City will report on the number of people served in each program and at each triage center to include the number of exits for all programs. Data from current programs is still being collected as each program began in September 2019. Below are the goals outlined by proposed homeless services to be funded for the City of Fresno's Homeless Housing and Assistance Prevention program application:

### Mental Health Systems, Golden State, and New Regional Triage Centers:

Based on current outcomes associated with New Triage Centers initiated with HEAP funding in August/September 2019:

- We intend to serve 400 unduplicated participants at Mental Health Systems Triage Center, 200 unduplicated participants at Golden State Triage Centers and 100 unduplicated participants at New Regional Triage Centers.
- Assure average bed utilization rate of 98% annually
- Increase the connection of safe exits for to an average of 65% annually
- Increase the number of transitions to permanent housing to an average of 34% annually

### Outreach

- Increase the number of persons served through Outreach to 800
- Increase the instances of service through Outreach to 2,400

### Homeless Family Services:

- Increase the utilization of Homeless Family Services within this program to 100% of capacity
- Increase the instances of safe exists through Homeless Family Services to 100%

### Homeless Youth Services:

- Increase the number of youth utilizing the service to become self-sufficient and entering safe and stable permanent housing
- Increase the number of safe exists for all youth by providing the 30 days of aftercare support

*Note: These goals are based on the previous four months of HEAP Operational Outcomes*





February 4, 2020

California Homeless Coordinating and Financing Council  
[HCFC@BCSH.ca.gov](mailto:HCFC@BCSH.ca.gov)

**RE: Homeless Housing, Assistance, and Prevention Program (HHAP) Letter of Support**

To Whom It May Concern:


With this letter the overlapping jurisdictions of the Counties of Fresno and Madera, the City of Fresno, and the Fresno Madera Continuum of Care acknowledge and agree to regionally coordinate, plan and partner, per California Health and Safety Code, section 50219(a)(1).

Our partnership represents a segment of the Street2Home (S2H) multi-disciplinary membership, serving as a collective impact structure for the Counties of Fresno and Madera. S2H reviews issues impacting communities as a result of increased homelessness (community safety, encampment clean-up, disease prevention, sanitation, trash, etc.) and impacting people experiencing homelessness (connection to services, service provider availability, housing, supportive housing, substance abuse services, access to health care, etc.).

As partners, since early-January 2020, we have met and created a Joint Service Plan using the HHAP funding allocations. The Plan will enhance coordination and develop local capacity to address immediate homelessness challenges cross-jurisdictionally. Using the Plan, our partnership will braid services that support each partner and improve the continuum of services to transition persons experiencing homelessness to substance use disorder treatment, mental health treatment, back to their family, and/or permanent housing. Lastly, the Plan adds new triage beds regionally, necessary to bring more individuals into temporary housing while keeping them in their communities.

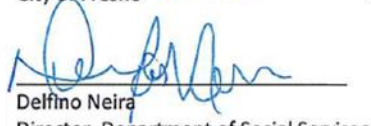
We agree to meet quarterly to discuss cross-jurisdictional issues and jointly plan and evaluate HHAP spending and projects to ensure our regional needs are addressed collectively.

Sincerely,

  
Jean M. Rousseau  
County Administrative Officer  
County of Fresno

  
Wilma Quan  
City Manager  
City of Fresno

  
Dennis Koch  
Director, Department of Behavioral Health  
County of Madera

  
Delfino Neira  
Director, Department of Social Services  
as Administrative Entity for the Fresno  
Madera Continuum of Care