Homeless Housing, Assistance and Prevention Round 3 Application

Application Information

This Cognito platform is the submission portal for the Cal ICH HHAP-3 Application. You will be required to upload a full copy of the HHAP-3 Data Tables Template *and* enter information into the portal from specific parts of the HHAP-3 Local Homelessness Action Plan and Application Template as outlined below.

Please review the following HHAP-3 resources prior to beginning this application:

- [HHAP-3 Notice of Funding Availability (NOFA)](#)

- [HHAP-3 Local Homelessness Action Plan & Application Template](#) and

- [HHAP-3 Data Tables Template](#)

Application Submission for HHAP-3 Funding

Using the **[HHAP-3 Local Homelessness Action Plan & Application Template](#)** as a guide, applicants must provide the following information in the applicable form section (see *How to Navigate this Form*) to submit a complete application for HHAP-3 funding:

1. **Part I: Landscape Analysis of Needs, Demographics, And Funding**: the information required in this section will be provided in Tables 1, 2, and 3 of the HHAP-3 Data Tables Template file uploaded in the *Document Upload* section.

2. **Part II: Outcome Goals and Strategies for Achieving Those Goals:** the information required in this section will be provided in Tables 4 and 5 of the HHAP-3 Data Tables Template file uploaded in the *Document Upload* section, **AND** copy and pasted into the fields in the *Outcome Goals and Strategies* section of this application form.

3. **Part III: Narrative Responses:** the information required in this section will be provided by entering the responses to the narrative questions within the *Narrative Responses* section of this application form. Applicants are NOT required to upload a separate document with the responses to these narrative questions, though applicants may do so if they wish. The responses entered into this Cognito form will be considered the official responses to the required narrative questions.

4. **Part IV: HHAP-3 Funding Plans:** the information required in this section will be provided in Tables

<u>6, 7 (as applicable), and 8 of the HHAP-3 Data Tables Template file</u> uploaded in the *Document Upload* section.

5. **Evidence of meeting the requirement to agendize the information in Parts I and II at a meeting of the governing board** will be provided as <u>a file upload</u> in the *Document Upload* section.

How to Navigate this Form

This application form is divided into **five sections**. The actions you must take within each section are described below.

- **Applicant Information**: In this section, indicate (1) whether you will be submitting an individual or joint application, (2) list the eligible applicant jurisdiction(s), and (3) provide information about the Administrative Entity.

- **Document Upload**: In this section, upload (1) the completed HHAP-3 Data Tables Template as an Excel file, (2) evidence of meeting the requirement to agendize the local homelessness action plan and outcome goals at a regular meeting of the governing board where public comments may be received, and (3) any other supporting documentation you may wish to provide to support your application.

- **Outcome Goals and Strategies**: In this section, copy and paste your responses from Tables 4 and 5 of the completed HHAP-3 Data Tables Template.

- **Narrative Responses**: In this section, enter your responses from Part III of the HHAP-3 Local Homelessness Action Plan & Application Template.

- **Certification**: In this section, certify that the information is accurate and submit the application.

Prior to the submission deadline, you can save your progress in this application and come back to it later by clicking the save button. This will provide you with a link to the saved application, and there will be an option to email that link to the email address(es) of your choosing.

After submitting the application, you will not be able to make changes to your responses unless directed by Cal ICH staff.

I have reviewed the HHAP-3 NOFA and application template documents
Yes

I am a representative from an eligble CoC, Large City, and/or County
Yes

Applicant Information

List the eligible applicant(s) submitting this application for HHAP-3 funding below and check the corresponding box to indicate whether the applicant(s) is/are applying individually or jointly.

Eligible Applicant(s) and Individual or Joint Designation
Individual

This application represents the individual application for HHAP-3 funding on behalf of the following eligible applicant jurisdiction(s):

Eligible Applicant Name
City of San Jose

Administrative Entity Information

Funds awarded based on this application will be administered by the following Administrative Entity:

Administrative Entity
City of San Jose

Contact Person
Kelly Hemphill

Title
Homelessness Response Manager

Contact Person Phone Number
(831) 359-0416

Contact Person Email
kelly.hemphill@sanjoseca.gov

Document Upload

Upload the completed [HHAP-3 Data Tables Template](#) (in .xlsx format), evidence of meeting the requirement to agendize the local homelessness action plan and outcome goals at a regular meeting of the governing body where public comments may be received (such as a Board agenda or meeting minutes), and any other supporting documentation.

HHAP-3 Data Tables
CityofSanJose HHAP3 application tables.xlsx

Governing Body Meeting Agenda or Minutes
HHAP3 Special Meeting.pdf

Optional Supporting Documents
2020-2025CommunityPlanToEndHomelessness.pdf

RacialEquityReport January 2020.pdf

Narrative Responses

Copy and paste your responses to Part III. Narrative Responses from the [HHAP-3 Local Homelessness Action Plan & Application Template](#) into the form below.

Question 1

A demonstration of how the jurisdiction has coordinated, and will continue to coordinate, with other jurisdictions, including the specific role of each applicant in relation to other applicants in the region.

Question 1 Response

The City of San José, County of Santa Clara (representing 14 smaller jurisdictions and unincorporated areas within the San Jose city limits), the Continuum of Care (CoC) and local nonprofit and backbone organization Destination Home regularly coordinate local, State and federal funds. More importantly, these organizations share a collective impact model to address homelessness. Each organizations work is driven by a common agenda, in the 2020-25 Community Plan to End Homelessness (Community Plan), that requires we not only leverage our funding but coordinate data collection and regularly communicate around the plan and progress.

The Community Plan in Santa Clara County acts as a guide to local governments, non-profits, and other partners as the community makes decisions about funding, programs, priorities, and needs. In 2014, a broad coalition of stakeholders, including the CoC, the County of Santa Clara, and the City of San José, participated in a comprehensive community process to create a roadmap to end homelessness in the region. The resulting 2015-20 Community Plan set ambitious goals and identified innovative strategies and programs to transform the supportive housing system to achieve the shared vision of making homelessness rare, brief and non-recurring in the Santa Clara County region.

Beginning in May 2019, the community began extensive process to update the Community Plan for the next five years. The process to update the Community Plan was guided by a Steering Committee made up of the CoC Board and additional key leaders, including a member of Lived Experience Advisory Board. To gather input for the Community Plan, the Steering Committee created a work group consisting of members from lead agencies, local jurisdictions, and service providers. From August to December 2019, the work group gathered community input through a variety of methods including surveys, stakeholder interviews, focus groups, one-on-one interviews with people living outside, and community-wide public meetings.

In April 2020, the Santa County CoC Steering Committee approved the new 2020-25 Community Plan, and the County of Santa Clara Board of Supervisors and the City of San José City Council followed with their formal endorsements in August 2020. The county-wide plan serves as the roadmap for ending homelessness in Santa Clara County and calls for bold strategies and partnerships to meet the scale of the homelessness crisis. The 2020-25 Community Plan serves as a roadmap for ending homelessness in Santa Clara County and is organized around three main strategies. In addition, each of the strategies had a lead agency or agencies that led the development of strategies and will guide implementation once the plan is adopted. The strategies and their respective lead agencies are:

•	Strategy 1: Address the root causes of homelessness through system and policy change (Destination: Home and the Office of the County Executive, with support from City of San José Housing Department and Santa Clara County Housing Authority);

•	Strategy 2: Expand homelessness prevention and housing programs to meet the need (County of Santa Clara Office of Supportive Housing); and

•	Strategy 3: Improve quality of life for unsheltered individuals and create healthy neighborhoods for all (City of San José City Manager's Office, with support from the Cities of Morgan Hill and Mountain View and the Office of Supportive Housing).

"Harnessing the Power of Collective Impact Model to Address Homelessness," by Jennifer Loving, U.S. Interagency Council on Homelessness, January 2018: https://www.usich.gov/news/harnessing-thepower-of-collective-impact-to-end-homelessness/

Question 2

A demonstration of the applicant's partnership with, or plans to use funding to increase partnership with:

- Local health care and managed care plans

- Public health systems

- Behavioral health

- Social services

- Justice entities

- People with lived experiences of homelessness

- Other (workforce system, services for older adults and people with disabilities, Child Welfare, education system)

Question 2 Response
One of the core approaches to address the needs of unsheltered residents, as highlighted in the 2020-2025 Community Plan, is to engage a cross-section of community partners. With this in mind, the City of San Jose has combined local, state, and federal funds to strengthen our existing partnerships and build new ones with community partners. Below, we have identified the City's partnerships with health systems, social service agencies, justice entities, people with lived experience of homelessness, and workforce and education systems.

Health Systems (Local health care and managed care plans, public health systems, and behavioral health)

While partnerships with local health care and managed care plans, public health systems, and behavioral health systems traditionally fall under the County of Santa Clara jurisdictions, the City of San Jose has partnered with local County departments on a number of projects. The City of San Jose currently coordinates with the local managed health care plans about a potential partnership, as we are currently getting State funds to coordinate with homeless systems. Moreover, in order to expand on our behavioral health systems, we have plans to expand clinical presence and counseling services at our existing programs.

Social Services

The City of San Jose has partnerships with a variety of community agencies, including HomeFirst, People Assisting the Homeless (PATH), and the Bill Wilson Center, in order to provide crisis response and outreach services to unsheltered San Jose residents.

PATH launched the Downtown Crisis Response Initiative, deploying a crisis response team dedicated to immediate dispatch and addressing mental health crisis within the area's homeless population. Once the immediate crises are addressed, outreach case managers and peer support specialists transition clients to ongoing, housing-focused case management. This program was launched using $1,200,000 of funding from the American Rescue Plan Act.

Homeless Services Outreach Assistance and Resources (SOAR) Outreach Program offers dedicated homeless outreach, street-based case management and clinical services, and permanent housing placement and retention activities for residents of targeted encampments across San Jose. The Housing Department is using fund to expand on this program, intending to release a request for proposals soliciting one or more non-profits to operate a comprehensive homeless program beginning in FY 2023-24.

One of our largest partnerships is with the Bill Wilson Center, who we fund to provide youth and family services, rapid rehousing, and interim housing. The City has used $1,000,000 of HHAP 2 funding to fund our youth emergency shelter program, and plan to use HHAP 3 funding to strengthen this partnership.

Justice Entities

The Eviction Diversion and Settlement Program was established to avoid evictions based on COVID-19 related rent debt. The program stops pending unlawful detainer (eviction) action based on nonpayment of rent, by quickly paying directly to the landlord unpaid amounts on behalf of tenants with pending state rent relief applications. This partnership with the Santa Clara County Superior Court effectively works towards homelessness prevention.

In partnership with the SCC Superior Court, The Housing Department also runs a holistic weekly clinic that offers a spectrum of resources to parties involved in unlawful detainer actions. A courtroom is provided by the Downtown Superior Courthouse, and the clinic strives to provide as many opportunities as possible to help parties resolve their disputes and avoid evictions.

People with lived experiences of homelessness

The City is partnered with the Lived Experience Advisory Board, who we have already funded for the upcoming 2022-23 fiscal year using our initial HHAP3 disbursement. This partnership strengthens system-wide support for our programs and helps the City integrate feedback from those with lived experiences of homelessness. We have also strengthened our partnership with the Santa Clara County Youth Homelessness Demonstration Program – we consult the Youth Action Board, which is comprised of youth and young adults who are currently or formerly unhoused or have lived experience of housing instability.

Other (workforce system, services for older adults and people with disabilities, Child Welfare, education system)

Currently, we use a combination of State and Local funds to support the Bill Wilson Center's Rental Subsidies for Homeless Youth, Youth Emergency Shelter, and Housing for College Students programs. We have plans to use state funding to expand on services provided to youth and young adults experiencing homelessness or housing instability. We will be releasing a Request for Proposals (RFP) to the community later this year in order to broaden our partnership with youth service providers. Our programs will prioritize financially stabilizing youth through providing paid workforce development, educational enrichment, and vocational training.
The City maintains a variety of workforce development programs targeted towards those experiencing a combination of housing and job insecurity. The Destination: Home Employment Initiative creates living wage job pathways that help formerly homeless individuals secure the income necessary to remain stably housed and become economically self-sufficient. JobTrain's Employment & Housing Stability Project use a career centered and rapid employment approach to provide low-income individuals, who are transitioning from homelessness to permanent housing, with the tools, skills, and intensive support they need to gain sustainable employment and housing stability.

The City's Housing Department kicked off its San Jose Bridge Program this year, executing two new contracts with Goodwill and LifeMoves. Taking over this program from the Department of Parks, Recreation, and Neighborhood Services, the Housing Department is introducing a housing component to the living wage employment program. Through collaboration between the SJ Bridge and Emergency Interim Housing Programs, LifeMoves will work with Goodwill to identify SJ Bridge participants, assess and enroll them in the new Emergency Interim Housing Program, and jointly engage them in case management and other wrap-around services with the goal of moving them into stable employment and stable housing. Couple housing and employment increases the likelihood that the SJ Bridge participants will be successful

in achieving self-sufficiency.

Question 3

A description of specific actions the applicant will take to ensure racial and gender equity in service delivery, housing placements, and housing retention and changes to procurement or other means of affirming racial and ethnic groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services.

Note: These actions should be aligned with the equity-focused Outcome Goals and related strategies described in previous Parts, but should not need to be limited to those strategies.

Question 3 Response
The City of San José participated in a study, conducted by Destination: Home, a local public-private partnership, and SPARC. The study looked at the entire delivery system as it is coordinated through the County CoC with data tracked in HMIS. The 2020 Race and Homelessness Report was a major first step in documenting the intersection of race and homelessness in Santa Clara County. The findings provide analysis that have been central to the City's approach to strengthen existing programs and create new ones in a way that promote racial and gender equity. The report guides the region on evaluating policies and programs to deeper understand disproportionate impacts. The report identified three guiding values for racial equity efforts:
•   Integrate people of color with lived experience of homelessness in all program, policy, and funding decisions.
•   Align racial equity work in the homelessness sector with other racial equity initiatives in Santa Clara County.
•   Use a racial equity lens and data-driven decision making in the homelessness system and across other systems.

The guiding values from the Race and Homelessness report were instrumental to developing the 2020-2025 Community Plan in Santa Clara County. The Plan calls for bold strategies and partnerships to meet the scale of the homelessness crisis and racial equity in our region. The Plan specifically includes a commitment to "address the racial inequities present among unhoused people and families and track progress toward reducing disparities".

The City of San Jose is committed to ensuring racial and gender equity in service delivery, housing placements, housing retention, and changes in procurement and/or other means of affirming racial and ethnic groups that are overrepresented among residents experiencing homelessness.

In January 2018, our City began its commitment to building a shared understanding within our organization of racial equity work as undertaken by local government. This understanding will help us determine how to best move our City towards greater racial equity and improved outcomes for all San José residents. As a first step, the City joined the Government Alliance on Race and Equity (GARE), a national network of governments that are "working to achieve racial equity within and through government." The GARE organization provides training and technical assistance to government agencies.

In June 2020, the San José City Council approved the creation of a new Office of Racial Equity in the City Manager's Office. Addressing racial inequities in government is long overdue, and this is an intentional, concrete step towards equity for all in our City. The City Manager's Office of Racial Equity (ORE) is responsible for advancing a citywide racial equity framework that will examine and improve San José's internal policies, practices, and systems to eradicate any structural and/or institutional racism that may exist in our City government and ultimately improve outcomes for Black, Indigenous, and People of Color. ORE will achieve this goal through community engagement, policy analysis and development, trainings, data collection, as well as stronger accountability measures for City departments.

In May 2022, the City of San José announced the hiring of the newest Deputy City Manager on the Leadership Team. This position will lead Ending Homelessness and co-lead the Clean, Vibrant, and Inclusive Neighborhood and Public Life Enterprise Priorities, which includes the following portfolio: Housing Department (e.g., expansion of the emergency housing system, improving the coordination of safety net services, encampment services, outreach, and assistance, and the coordination of advocacy for additional federal and state grants), BeautifySJ Initiative (e.g., neighborhood beautification projects, reduction of trash and graffiti, and encampment clean ups), Vehicle Abatement Program, and Code Enforcement, among other assignments.

Within the City's Housing Department, there are several specific actions that are in motion to ensure the department is focused on ensuring racial and gender equity across policies, procedures, and service delivery.

The Housing Department will continue to provide funding to compensate Lived Experience Advisory Board (LEAB) members for participation in various procurements panels, interview panels, and to serve on committees. LEAB is a leadership development body consisting of members with current or past experience of homelessness. Members use this platform to learn about and evaluate the system of care and to make recommendations for improvement. Additionally, the City of San José will create a "lived experience" member seat on the Housing and Community Development Commission (HCDC), to be filled by a resident who is currently experiencing or formerly experienced homelessness. HCDC's role is to review and recommend to the City Council funding proposals for programs that are designed to reduce or end homelessness in San José. The selection process will include broad and robust outreach to homeless and formerly homeless residents to obtain a diverse pool of applicants. The City of San José will establish a compensation model for all HCDC members to eliminate any financial barriers to participation by a lived experience HCDC member. The City of San José will incorporate new guidelines and resources for onboarding lived experience HCDC members, including ensuring equitable access to participation, through resources such as technology, connectivity, information, and training.

In 2022, the Housing Department is launching the Open House Quarterly Convening. This will be a broad base of community stakeholders committed to racial equity in a regular roundtable meeting. This meeting will amplify the voices of Black, Indigenous, Latinx, AAPI, and People of Color, Women, LGBTQ, disabled community members and community members with lived experience of homelessness to provide feedback on department policies, procedures, and funding priorities. This meeting is also intended to act as a system of reputation accountability to ensure the Department centers equity in its work. The Open House is also a space for cross-collaboration amongst groups and can inspire organizing efforts that affect racial equity, housing, and homelessness in San Jose.

Additionally, the Housing Department contracts with C4 Innovations (formerly Center for Social Innovation) to conduct a multi-phase project to support the department's racial equity, diversity, and inclusion work. C4 innovations is a values and mission-driven, woman-owned small business that promotes recovery, wellness, and housing stability for people who are systematically marginalized.

C4 supports local, state, and federal housing and homelessness agencies to facilitate inclusion, integration, and collaboration across initiatives and engagements. Building on more than a decade of experience leading research, assessments, training, and consultation efforts to advance best practices and social change in homeless services and behavioral health settings, C4 supports agencies, systems, and communities across the U.S. to understand and document disparities and identify and implement equitable strategies. In 2016, C4 launched the SPARC Initiative (Supporting Partnerships for Anti-Racist Communities), an effort in eight jurisdictions across the U.S. to conduct research and build community capacity specific to race and homelessness. C4 will support the City of San José's Housing Department to:
- Conduct a diversity, equity, and inclusion (DEI) assessment of the department.
- Facilitate development of a new department vision, mission, and values statement and policy

affirming the priority of racial equity.
•　　　　Provide equitable results accountability and root cause analysis training.
•　　　　Facilitate the development of the department's first racial equity action plan; and
•　　　　Provide coaching or consulting hours to advise on racial equity for housing department projects related to human resources, strategic communications, community development policies, and community engagement.
All parts of this project will involve the participation of diverse residents with lived experience of homelessness or housing instability.

Question 4

A description of how the applicant will make progress in preventing exits to homelessness from institutional settings, including plans to leverage funding from mainstream systems for evidence-based housing and housing-based solutions to homelessness.

Note: Such mainstream systems could include:

- Physical and behavioral health care systems and managed care plan organizations

- Public health system

- Criminal legal system and system for supporting re-entry from incarceration

- Child welfare system

- Affordable housing funders and providers

- Income support programs

- Education system

- Workforce and employment systems

- Other social services and human services systems

Question 4 Response
Our homelessness response strategies at the City of San Jose heavily draw from the 2020-2025 Community Plan. One outlined goal is to ensure that people involved in the criminal justice system do not become homeless by ensuring that people are provided with support to access safety net services, access affordable housing, and are protected from evictions, displacement, and housing discrimination. Most importantly, the City's services are dedicated to providing all individuals with resources as a way to prevent exits to homelessness from institutional settings by proactively practicing a non-discrimination policy. As per Santa Clara County CoC guidelines, we do not prevent those with institutional histories from participating in programs. The City supports our CoC's commitment to making its coordinated assessment process available to all eligible individuals and families. We also collaborate with the CoC in our adoption of a Housing First approach and reducing barriers for accessing housing and services.

In June 2022, the City Manager's Office hired a Deputy City Manager, Omar Passons, who is taking the lead on coordinating between the City's Housing Department and the County of Santa Clara's existing mainstream systems. The newly created position will be supporting the County's mainstream public health, justice, education, and income support systems, and he will aid the City in aligning its homelessness response approach with the County systems. The City Manager and her deputies are responsible for executing the Enterprise Priorities and new City Roadmap and — a tool prioritized and approved by the Mayor and City Council to communicate, manage, and measure the City's change management and service transformation priorities and to build trust with and be accountable to the public. Passons will lead

the Ending Homelessness and co-lead the Clean, Vibrant, and Inclusive Neighborhood and Public Life Enterprise Priorities, which includes the following portfolio: Housing Department (e.g., expansion of the emergency housing system, improving the coordination of safety net services, encampment services, outreach, and assistance, and the coordination of advocacy for additional federal and state grants), BeautifySJ Initiative (e.g., neighborhood beautification projects, reduction of trash and graffiti, and encampment clean ups), Vehicle Abatement Program, and Code Enforcement, among other assignments.

Furthermore, the City of San Jose is a significant funder of Santa Clara County's Centralized Shelter Hotline – we have provided the county with $1,500,000 using HHAP2 funds. This year-round, centralized hotline is designed to support efforts to meet the needs of unsheltered homeless individuals and families throughout Santa Clara County. The County maintains a tracking system, monitors shelter availability, and makes referrals to participating shelters Countywide. The City's role in the Centralized Shelter Hotline helps facilitate a cohesive support, housing placement, and resource service to all individuals experiencing housing instability, including those who are coming out of institutional settings with a risk of exiting into homelessness.

The Santa Clara County CoC Quality Assurance Standards have been developed with the expectation of providing quality, standardized services to persons who have become homeless, to facilitate their successful re-entry back into their communities. As a Santa Clara County CoC member, the City of San Jose supports the standards as a benchmark in order to prevent exits to homelessness from institutional settings, particularly when it comes to public health and emergency services. The standards are incorporated into all contracts serving homeless households.

The CoC's coordinated assessment system will maintain connections with the emergency care system using the following techniques: (1) Encouraging emergency service providers to operate as coordinated assessment access points; (2) Ensuring that all emergency services connected with the CoC, including all domestic violence hotlines, emergency service hotlines, drop-in service programs, emergency shelters, domestic violence shelters, and other short-term crisis residential programs, can receive and care for residents; and (3) Arranging meetings between homeless service providers and emergency medical or behavioral health care providers at least once per year to discuss strategies for reducing barriers to communication between the health care system and the homeless system of care.

Question 5

Specific and quantifiable systems improvements that the applicant will take to improve the delivery of housing and services to people experiencing homelessness or at risk of homelessness, including, but not limited to, the following:

(I) Capacity building and workforce development for service providers within the jurisdiction, including removing barriers to contracting with culturally specific service providers and building the capacity of providers to administer culturally specific services.

(II) Strengthening the data quality of the recipient's Homeless Management Information System.

(III) Increasing capacity for pooling and aligning housing and services funding from existing, mainstream, and new funding.

(IV) Improving homeless point-in-time counts.

(V) Improving coordinated entry systems to strengthen coordinated entry systems to eliminate racial bias, to create a youthspecific coordinated entry system or youth-specific coordinated entry access points, or to improve the coordinated entry assessment tool to ensure that it contemplates the specific needs of youth

experiencing homelessness.

Question 5 Response

(I) Capacity building and workforce development for service providers within the jurisdiction, including removing barriers to contracting with culturally specific service providers and building the capacity of providers to administer culturally specific services.

In 2022, we are launching the Open House Quarterly Convening. This will be a broad base of community stakeholders committed to racial equity in a regular roundtable meeting. This meeting will amplify the voices of Black, Indigenous, Latinx, AAPI, and People of Color, Women, LGBTQ, disabled community members and community members with lived experience of homelessness to provide feedback on department policies, procedures, and funding priorities. This meeting is also intended to act as a system of reputation accountability to ensure the Department centers equity in its work. The Open House is also a space for cross-collaboration amongst groups and can inspire organizing efforts that affect racial equity, housing, and homelessness in San Jose. Additionally, the Open House will serve as a conduit to engage non-profit organizations that have historically been left out of the conversation with the Housing Department to familiarize those organizations with the Housing Department policies, practices, procedures, and funding opportunities. The Open House will intentionally focus on increasing RFP participation that will result in executed agreements with organizations that are culturally diverse and that serve culturally specific populations within the city.

(II) Strengthening the data quality of the recipient's Homeless Management Information System.

The City of San Jose provides annual funding in the amount of $150,000 from a federal source to the County of Santa Clara to support the infrastructure of HMIS.

In 2021, the County and its partners, including the City of San Jose, launched the Customer Portal in late 2021, with a cohort of pilot service providers to help make informed decisions about the Portal's administration, community engagement, performance, optimal workflow process, and future functionality. The information, experience, and insight pilot participants provided will be used to inform decision-making to maximize the Portal's impact. Currently, the Customer Portal is in client access beta phase. Once the portal is finalized, the City of San Jose will encourage all grantees to implement usage and promote this option with clients.

(III) Increasing capacity for pooling and aligning housing and services funding from existing, mainstream, and new funding.

In 2019, the San Jose City Council placed Measure E on the ballot, and it was approved by voters on March 3, 2020. It enacted a Real Property Transfer Tax, which is imposed on property transfers of $2 million or more.

Revenues generated by Measure E provide funding for general City services, including affordable housing for seniors, veterans, disabled, and low-income families; and helping families who are homeless move in to shelters or permanent housing.

Passage of Measure E required the establishment of a Community Oversight Committee. The Housing and Community Development Commission (HCDC) was appointed as the oversight committee for Measure E spending.

The City Council adopted an allocation plan for Measure E, which allocated up to 5% off the top of total revenues to support administrative activities.

The City of San José plans to leverage HHAP3 funding with Measure E funds. The Measure E spending plan (Spending Plan) is based upon the spending priorities under Council Policy 1-18. Each year, the Spending Plan is presented to the Housing and Community Development Commission (Commission) which is designated by City Council as an oversight committee This narrative provides the Housing Department's FY 2022-2023 Proposed Measure E Spending Plan to the City Council – with a specific

detail that focus on homelessness prevention.

1.   Homeless Prevention – Over the three years covered by the spending plans, $14.9 million in funds are dedicated to homeless prevention programs. This demonstrates the City's strong commitment to coordinated homeless prevention efforts to keep people in their homes. This investment is aligned with the Plan to End Homelessness.

2.   Support for Targeted Encampments – The City is coordinating with the County of Santa Clara to provide funding for rental assistance, supportive services, deposits, and move-in support for targeted encampments. The proposed spending plans allocate $5 million for this activity over two years. This recommendation supports the City's efforts to provide housing options for people living in the Guadalupe Gardens and other targeted encampments.

3.   Reserve for Interim Housing Construction and Operations – Consistent with City Council policy changes adopted on April 19, 2022, $14.6 million in funds are set aside for an interim housing construction and operating reserve. Additionally, $7.8 million will be expended in FY 2022-2023 for the operation of three interim housing locations.

4.   Acquisition Rehabilitation – In total, these three spending plans make $25 million available for the acquisition and rehabilitation of existing market rate apartments. This is a strategy that has been identified in the City's Anti-Displacement Plan to preserve existing affordable housing. A Notice of Funding Availability will be issued in the coming year to begin awarding these funds. This will support the City's Anti-Displacement Plan that seeks to keep lower-income residents in their homes and ensures that they are not priced out of their neighborhoods.

5.   Acquisition of Hotels – On October 5, 2021, City Council approved a plan for the City to apply for HomeKey funding. The City intends to acquire two hotels in the current year once state HomeKey funds are awarded. Additional funds are programed into next year to allow for the City to pursue funds in the HomeKey 3.0 program.

(IV) Improving homeless point-in-time counts.

While the County of Santa Clara took the lead on the 2022 Homeless Census and Survey, the City of San Jose funded the project using $100,000 from a local source. With its February 2022 point-in-time (PIT) count, which had been postponed from January 2021 due to COVID-19, the Santa Clara County CoC made two notable changes to improve the homeless PIT count. The first change was a new signup and deployment process that allowed Group Leads and Volunteers to coordinate before the PIT. The new process allowed leads and volunteers to select PIT census tract assignments they were familiar with and utilize mapping features to become more familiar with locations and routes they would cover. The new process also eliminated the need for centralized deployment centers, make PIT coordination more COVID-safe. Safety was especially critical, as the region was amid an omicron-fueled surge during the 2022 PIT. Finally, the new sign-up and deployment process helped to expedite the PIT count process, helping volunteers to get out and start counting sooner, as they did not have to wait at a deployment center on the morning of the PIT to be assigned out.

 The other significant improvement was the use of a mobile app, Survey 123 by ESRI. Use of the mobile app increased efficiency in the data tabulation process for the contracted researchers because they did not have to complete manual data entry from paper count sheets as they had in prior years. Rather, they could simply download and validate the data entered in the app by PIT count volunteers. Use of the app also improved the process for volunteers. Volunteers reported that they found the app more effective because it allowed a map function to pinpoint locations and showed which count area was covered. They also found the app intuitive and easy to use, resulting in a more useful and easier overall experience.

 Among improvements already discussed for the 2023 PIT count is to improve training to properly use app and how counting teams should be structured. One drawback that volunteers reported was that the app was challenging to use without a second or third person on volunteer teams, especially for teams that were conducting the counts by car, driving down every street in the census tract to conduct visual counts. The CoC and its contract PIT partner believe this is something that can be easily corrected in future PIT counts by more clearly describing the best composition of a team.

(V) Improving coordinated entry systems to strengthen coordinated entry systems to eliminate racial bias, to create a youth specific coordinated entry system or youth-specific coordinated entry access points, or to improve the coordinated entry assessment tool to ensure that it contemplates the specific needs of youth experiencing homelessness.

In Santa Clara County, the CES is a consistent, community-wide intake process to match people experiencing homelessness to existing community resources that are best fit for their situation. To ensure that the CES is working effectively and equitably, the community convenes its CEWG to evaluate the system and suggest improvements. At its regular meetings, the CEWG reviews and analyzes assessment and referral data across demographics (e.g., race, ethnicity, gender, age, household type, disability types, and primary language), to see if different demographic groups are being fairly represented in assessments and housing referrals.

As detailed above, our community is embarking on a process to fully redesign the CES. A primary impetus for the redesign is a desire to improve the equitableness of assessment prioritization and housing referrals. While the VI-SPDAT is an effective triage tool for determining acuity and chronicity, a weakness of self-report-based assessments is that they can perpetuate inequitable outcomes. For example, research and data have shown that Black clients systematically understated risks and had lower scores even though they had the same number of verifiable ground truth risks. This systematic under-scoring can ultimately lead to inequitable referrals to housing resources.

To eliminate racial bias in the CES, the County and its partners are committed to sharing power with neighbors with lived expertise and centering racial equity throughout the CES redesign process. The first step in moving the CES redesign forward is establishing a Prioritization Committee, including a representative group of 10-12 people with lived experience of homelessness. In addition, following a diversity mechanism adapted from the LEAB, the Prioritization Committee will ensure input persons from specific identifies and experiences, including voices from persons of color, LGBTQIA+, IPV survivors, families, and youth and young adults. The goal of the Prioritization Committee will be to establish a guiding vision and goals for the redesign process, identify priorities, define "vulnerability", and make an initial recommendation to the CoC Board.

To best meet the specific needs of youth experiencing homelessness, the Santa Clara County CoC utilizes the TAY VI-SPDAT. Designed by OrgCode, Community Solutions, and the Corporation for Supportive Housing, the TAY-VI-SPDAT triage tool is designed specifically for youth aged 24 or younger. In October 2021, the CEWG examined a new version of the tool, TAY VI-SPDAT 2.0, and made several proposed changes. To further investigate, the CEWG convened a TAY VI-SPDAT Subcommittee to examine local data and make recommendations about whether to adopt the new tool locally. A closer analysis by the Subcommittee found that the proposed changes would not have the intended impact, and ultimately the CEWG decided not to implement the new version. Instead, the CEWG had confidence that strong youth representation on the CES Redesign Prioritization Committee would drive meaningful changes for youth and young adults across the system. Currently, there are four youth and young adults on the CES Prioritization Committee, and members of the YAB will also be instrumental in the redesign of the CES.

Although a full redesign is in process, the community continues to refine and improve its CES in the meantime. In 2022, the County and CoC plan to pilot a Specialized Assessor Outreach model. Borne out of recommendations to strengthen ability of CAS to reach Spanish speakers, API speakers, and LGBTQIA+ persons, the pilot approach includes identifying existing staff will culturally specific skills or hiring specialized assessors to conduct targeted outreach and on-call assessments for CES access points. The pilot model will also explore how to incorporate specialized accessors into the scopes of work for existing community outreach teams.

Question 6

Evidence of connection with the local homeless Coordinated Entry System.

Question 6 Response
The City of San José and the CoC work collaboratively to promote coordinated entry system efforts. All people experiencing homeless complete a standard assessment tool (the Vulnerability Index-Service Prioritization Decision Assessment Tool or VI-SPDAT) that considers the household's situation and identifies the best type of housing intervention to address their situation. A community queue of eligible households is generated from the standard assessment. The community queue is used to fill spaces in the permanent housing programs, including permanent supportive housing and rapid rehousing, in the County. This coordinated process reduces the need for people to traverse the county seeking assistance at every service provider separately. In the City of San José and the CoC, the Coordinated Entry System operates with a "no wrong door" approach. Access points are locations where people experiencing homelessness can complete the assessment survey to participate in coordinated assessment. Access points include street outreach teams, emergency shelters, and many other community resources. Access points are sited in proximity to public transportation and other services to facilitate participant access, but a person with a mobility or other impairment may request a reasonable accommodation to complete the coordinated assessment process at a different location.

For the City of San José, the primary goal of the robust outreach programs is to build relationships with the priority populations who are unsheltered and populate HMIS with assessments, especially for those who are not in HMIS. The City's outreach teams are largely comprised of staff with lived experience. Coordinated assessment outreach is designed to ensure the coordinated access process is available to all eligible persons regardless of race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, or marital status. Outreach is available in the following languages to meet the needs of minority, ethnic, and groups with Limited English Proficiency (LEP): Spanish, Vietnamese, Tagalog, and Mandarin.

To further increase access and reduce barriers for underserved and marginalized communities, Santa Clara County partners have collaboratively launched a Centralized Hotline for Homeless Services. Jointly funded by the County of Santa Clara, the CoC, and the City of San José, the Centralized Hotline seeks to continue and expand centralized services that were implemented during the COVID-19 pandemic. The Centralized Hotline is available from 9:00 a.m. – 7:00 p.m. daily and provides information and referral services for homeless individuals and families. The goal of the Centralized Hotline is to increase access to shelter and health related services for vulnerable, low-income, and special-needs populations. The Centralized Hotline will effectively allocate assistance for homeless individuals and families in the city of San José and within Santa Clara County and prioritize assistance based on vulnerability and severity of service needs. In addition to information and referral services, the Centralized Hotline will incorporate transportation services for persons seeking access to shelter and housing placements.

Certification

I certify that all information included in this Application is true and accurate to the best of my knowledge.
Yes

Table 1. Landscape Analysis of Needs and Demographics		
	People Experiencing Homelessness	**Source and Date Timeframe of Data**
Population and Living Situations		
TOTAL # OF PEOPLE EXPERIENCING HOMELESSNESS	9,605	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **Sheltered** (ES, TH, SH)	1,683	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **Unsheltered**	7,922	2020 PIT Count - CA-500 (01/28/2020)
Household Composition		
# of Households **without Children**	7,243	2020 PIT Count - CA-500 (01/28/2020)
# of Households with **At Least 1 Adult & 1 Child**	235	2020 PIT Count - CA-500 (01/28/2020)
# of Households with **Only Children**	220	2020 PIT Count - CA-500 (01/28/2020)
Sub-Populations and Other Characteristics		
# of Adults Who are Experiencing **Chronic Homelessness**	2,495	2020 PIT Count - CA-500 (01/28/2020)
# of Adults Who are Experiencing **Significant Mental Illness**	2,636	2020 PIT Count - CA-500 (01/28/2020)
# of Adults Who are Experiencing **Substance Abuse** Disorders	1,924	2020 PIT Count - CA-500 (01/28/2020)
# of Adults Who are **Veterans**	613	2020 PIT Count - CA-500 (01/28/2020)
# of Adults with **HIV/AIDS**	73	2020 PIT Count - CA-500 (01/28/2020)
# of Adults Who are **Survivors of Domestic Violence**	439	2020 PIT Count - CA-500 (01/28/2020)
# of **Unaccompanied Youth (under 25)**	1,848	2020 PIT Count - CA-500 (01/28/2020)
# of **Parenting Youth (under 25)**	49	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **Children of Parenting Youth**	52	2020 PIT Count - CA-500 (01/28/2020)
Gender Demographics		
# of **Women/Girls**	3,425	2020 PIT Count - CA-500 (01/28/2020)
# of **Men/Boys**	5,963	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **Transgender**	173	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **Gender Non-Conforming**	44	2020 PIT Count - CA-500 (01/28/2020)
Ethnicity and Race Demographics		
# of People Who are **Hispanic/Latino**	4,056	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **Non-Hispanic/Non-Latino**	5,549	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **Black or African American**	1,856	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **Asian**	355	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **American Indian or Alaska Native**	791	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **Native Hawaiian or Other Pacific Islander**	144	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **White**	4,101	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **Multiple Races**	2,358	2020 PIT Count - CA-500 (01/28/2020)

Table 2. Landscape Analysis of People Being Served									
	Permanent Supportive Housing (PSH)	Rapid Rehousing (RRH)	Transitional Housing (TH)	Interim Housing or Emergency Shelter (IH / ES)	Diversion Services and Assistance (DIV)	Homelessness Prevention Services & Assistance (HP)	Outreach and Engagement Services (O/R)	Other: [Identify]	Source(s) and Timeframe of Data
Household Composition									
# of Households **without Children**	2,173	1,127	661	5,037		1,277	4,008		HMIS (04/01/2021-03/31/2022)
# of Households with **At Least 1 Adult & 1 Child**	319	718	33	641		1,212	192		HMIS (04/01/2021-03/31/2022)
# of Households with **Only Children**	0	0	0	137		2	5		HMIS (04/01/2021-03/31/2022)
Sub Populations and Other Characteristics									
# of Adults Who are Experiencing **Chronic Homelessness**	1,842	659	143	2,455		45	2,375		HMIS (04/01/2021-03/31/2022)
# of Adults Who are Experiencing **Significant Mental Illness**	1,993	517	298	1,743		428	2,182		HMIS (04/01/2021-03/31/2022)
# of Adults Who are Experiencing **Substance Abuse** Disorders	1,328	236	362	961		66	1,620		HMIS (04/01/2021-03/31/2022)
# of Adults Who are **Veterans**	196	411	157	354		139	200		HMIS (04/01/2021-03/31/2022)
# of Adults with **HIV/AIDS**	56	17	14	64		18	70		HMIS (04/01/2021-03/31/2022)
# of Adults Who are **Survivors of Domestic Violence**	802	468	127	1,132		322	1,393		HMIS (04/01/2021-03/31/2022)
# of **Unaccompanied Youth (under 25)**	17	110	110	389		70	347		HMIS (04/01/2021-03/31/2022)
# of **Parenting Youth (under 25)**	5	87	24	68		33	18		HMIS (04/01/2021-03/31/2022)
# of People Who are **Children of Parenting Youth**	8	129	27	91		50	25		HMIS (04/01/2021-03/31/2022)
Gender Demographics									
# of **Women/Girls**	1,559	1,723	181	3,024		3,574	1,968		HMIS (04/01/2021-03/31/2022)
# of **Men/Boys**	1,782	1,889	526	4,425		2,728	2,685		HMIS (04/01/2021-03/31/2022)
# of People Who are **Transgender**	16	7	19	33		7	19		HMIS (04/01/2021-03/31/2022)
# of People Who are **Gender Non-Conforming**	4	4	12	25		5	14		HMIS (04/01/2021-03/31/2022)
Ethnicity and Race Demographics									
# of People Who are **Hispanic/Latino**	1,636	2,099	304	3,892		4,588	2,324		HMIS (04/01/2021-03/31/2022)
# of People Who are **Non-Hispanic/Non-Latino**	1,716	1,519	430	3,490		1,581	2,280		HMIS (04/01/2021-03/31/2022)
# of People Who are **Black or African American**	467	523	140	1,062		519	650		HMIS (04/01/2021-03/31/2022)
# of People Who are **Asian**	97	228	43	450		346	235		HMIS (04/01/2021-03/31/2022)
# of People Who are **American Indian or Alaska Native**	227	238	34	494		149	331		HMIS (04/01/2021-03/31/2022)
# of People Who are **Native Hawaiian or Other Pacific Islander**	60	91	23	170		90	100		HMIS (04/01/2021-03/31/2022)
# of People Who are **White**	2,178	2,250	405	4,192		3,504	2,614		HMIS (04/01/2021-03/31/2022)
# of People Who are **Multiple Races**	259	239	44	463		173	304		HMIS (04/01/2021-03/31/2022)

Table 3: Landscape Analysis of State, Federal and Local Funding

Funding Program	Fiscal Year	Total Amount Invested into Homelessness Interventions	Funding Source*	Intervention Types Supported with Funding	Brief Description of Programming and Services Provided	Populations Served
Community Development Block Grant (CDBG) - via HUD	FY 2022-2023	$ 380,385.00	Federal Agency	Outreach and Engagement	Citywide homeless outreach and engagement	ALL PEOPLE EXPERIENCING HOMELESSNESS. **TARGETED POPULATIONS:** [x] Chronic Homelessness, [x] Veterans, Parenting Youth; Severe Mental Illness, People Exp HIV/AIDS, Children of Parenting Youth; [x] Substance Abuse Disorders, [x] Unaccompanied Youth, Other
Emergency Solutions Grants (ESG) - via HUD	FY 2022-2023	$ 705,823.00	Federal Agency	Outreach and Engagement; Systems Support Activities	Targeted homeless outreach and engagement, HMIS support to the County of Santa Clara	[x] ALL PEOPLE EXPERIENCING HOMELESSNESS. **TARGETED POPULATIONS:** [x] Chronic Homelessness, [x] Veterans, [x] Parenting Youth; [x] Severe Mental Illness, People Exp HIV/AIDS, [x] Children of Parenting Youth; [x] Substance Abuse Disorders, [x] Unaccompanied Youth, Other
Other (enter funding source under dotted line) — Housing Opportunities for People with AIDS (HOPWA)	FY 2022-2023	$ 1,609,991.00	Federal Agency	Permanent Supportive and Service-Enriched Housing	Housing for Health - rental assistance and supportive services for households living with HIV/AIDS	ALL PEOPLE EXPERIENCING HOMELESSNESS. **TARGETED POPULATIONS:** Chronic Homelessness, Veterans, Parenting Youth; Severe Mental Illness, [x] People Exp HIV/AIDS, Children of Parenting Youth; [x] Substance Abuse Disorders, Unaccompanied Youth, Other
Community Development Block Grant - CV (CDBG-CV) - via HUD — CDBG-CARES	FY 2022-2023	$ 3,788,171.00	Federal Agency	Non-Congregate Shelter/Interim Housing	Monterey/Bernal and Rue Ferrari Emergency Interim Housing Operations and Motel Voucher Program	ALL PEOPLE EXPERIENCING HOMELESSNESS. **TARGETED POPULATIONS:** [x] Chronic Homelessness, [x] Veterans, [x] Parenting Youth; Severe Mental Illness, People Exp HIV/AIDS, [x] Children of Parenting Youth; [x] Substance Abuse Disorders, Unaccompanied Youth, [x] Families with Children
Emergency Solutions Grants (ESG) - via HUD — ESG-CARES	FY 2022-2023	$ 4,700,000.00	Federal Agency	Non-Congregate Shelter/Interim Housing; Systems Support Activities	Motel Voucher Program and the Services, Outreach and Assistance Resources (SOAR) program	ALL PEOPLE EXPERIENCING HOMELESSNESS. **TARGETED POPULATIONS:** [x] Chronic Homelessness, Veterans, [x] Parenting Youth; Severe Mental Illness, People Exp HIV/AIDS, [x] Children of Parenting Youth; [x] Substance Abuse Disorders, Unaccompanied Youth, [x] Families with Children
HOME - American Rescue Plan Program (HOME-ARP) - via HUD	FY 2022-2023	$ 11,600,000.00	Federal Agency	Non-Congregate Shelter/Interim Housing; Outreach and Engagement; Diversion and Homelessness Prevention; Systems Support Activities	Various programs including SJ Bridge, SOAR expansion, RV Safe Parking, Downtown Crisis Health Outreach, and Guadalupe Emergency Interim Housing construction and operations; City Council has not yet approved programming for the HOME-ARP allocation	ALL PEOPLE EXPERIENCING HOMELESSNESS. **TARGETED POPULATIONS:** Chronic Homelessness, Veterans, Parenting Youth; Severe Mental Illness, People Exp HIV/AIDS, Children of Parenting Youth; Substance Abuse Disorders, Unaccompanied Youth, Other
Local General Fund — Housing Authority Litigation Award (HALA)	FY 2022-2023	$ 2,744,194.00	Local Agency	Systems Support Activities; Outreach and Engagement; Permanent Supportive and Service-Enriched Housing	Employment Development, Citywide homeless outreach and engagement, targeted outreach and engagement and Rapid Rehousing	[x] ALL PEOPLE EXPERIENCING HOMELESSNESS. **TARGETED POPULATIONS:** Chronic Homelessness, Veterans, Parenting Youth; Severe Mental Illness, People Exp HIV/AIDS, Children of Parenting Youth; Substance Abuse Disorders, Unaccompanied Youth, Other
Local Housing Trust Fund	FY 2022-2023	$ 3,786,000.00	Local Agency	Systems Support Activities; Diversion and Homelessness Prevention	Mobile Hygiene, Employment, Safe Parking programs, Emergency Shelter, systems support, various other program services.	[x] ALL PEOPLE EXPERIENCING HOMELESSNESS. **TARGETED POPULATIONS:** Chronic Homelessness, Veterans, Parenting Youth; Severe Mental Illness, People Exp HIV/AIDS, Children of Parenting Youth; Substance Abuse Disorders, Unaccompanied Youth, Other
Local General Fund — Low and moderate income fund (LMI)	FY 2022-2023	$ 250,000.00	Local Agency	Non-Congregate Shelter/Interim Housing	Women in Supported Housing (WISH)	ALL PEOPLE EXPERIENCING HOMELESSNESS. **TARGETED POPULATIONS:** Chronic Homelessness, Veterans, [x] Parenting Youth; Severe Mental Illness, People Exp HIV/AIDS, [x] Children of Parenting Youth; Substance Abuse Disorders, Unaccompanied Youth, [x] Families with Children

Funding Source	FY	Amount	Agency	Program Type(s)	Description	All People Experiencing Homelessness	Targeted Populations (please "x" all that apply)					
Local General Fund	FY 2022-2023	$ 10,111,829.00	Local Agency	Permanent Supportive and Service-Enriched Housing; Non-Congregate Shelter/ Interim Housing	Various Rapid Rehousing programs and Monterey/Bernal and Rue Ferrari Emergency Interim Housing Operations	ALL PEOPLE EXPERIENCING HOMELESSNESS	x People Exp **Chronic Homelessness**	x Veterans	Parenting Youth	x People Exp **Severe Mental Illness**	People Exp **HIV/ AIDS**	Children of Parenting Youth; x People Exp **Substance Abuse Disorders**; Unaccompanied Youth; Other (_please enter here_)
Local General Fund / Measure E	FY 2022-2023	$ 21,155,140.00	Local Agency	Non-Congregate Shelter/ Interim Housing; Permanent Supportive and Service-Enriched Housing; Diversion and Homelessness Prevention	Various programs including Project Homekey, emergency interim housing maintenance, Rapid Rehousing, Housing for College students, and homelessness prevention system	x ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp **Chronic Homelessness**	Veterans	Parenting Youth	People Exp **Severe Mental Illness**	People Exp **HIV/ AIDS**	Children of Parenting Youth; People Exp **Substance Abuse Disorders**; Unaccompanied Youth; Other (_please enter here_)
Other (enter funding source under dotted line) / Permanent Local Housing Allocation (PLHA)	FY 2022-2023	$ 3,850,000.00	State Agency	Non-Congregate Shelter/ Interim Housing	Mabury and Felipe Bridge Housing Community Opereations	ALL PEOPLE EXPERIENCING HOMELESSNESS	x People Exp **Chronic Homelessness**	x Veterans	Parenting Youth	x People Exp **Severe Mental Illness**	People Exp **HIV/ AIDS**	Children of Parenting Youth; x People Exp **Substance Abuse Disorders**; Unaccompanied Youth; Other (_please enter here_)
Homeless Housing, Assistance and Prevention Program (HHAP) - via Cal ICH / HHAP1	FY 2022-2023	$ 3,500,000.00	State Agency	Non-Congregate Shelter/ Interim Housing; Permanent Supportive and Service-Enriched Housing	Evans Lane Emergency Interim Housing Operations and Rental subsidies for homeless youth	ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp **Chronic Homelessness**	Veterans	x Parenting Youth	People Exp **Severe Mental Illness**	People Exp **HIV/ AIDS**; x Children of Parenting Youth	People Exp **Substance Abuse Disorders**; x Unaccompanied Youth; x Families with Children
Homeless Housing, Assistance and Prevention Program (HHAP) - via Cal ICH / HHAP2	FY 2022-2023	$ 7,156,000.00	State Agency	Non-Congregate Shelter/ Interim Housing; Systems Support Activities	Motel Voucher Program, Youth Shelter, RV Safe Parking, Plaza Hotel operations, Guadalupe Emergency Interim Housing Construction, Project Homekey and centralized Shelter Hotline	x ALL PEOPLE EXPERIENCING HOMELESSNESS	x People Exp **Chronic Homelessness**	x Veterans	Parenting Youth	x People Exp **Severe Mental Illness**	People Exp **HIV/ AIDS**	Children of Parenting Youth; x People Exp **Substance Abuse Disorders**; x Unaccompanied Youth; Other (_please enter here_)
Homeless Housing, Assistance and Prevention Program (HHAP) - via Cal ICH / HHAP3	FY 2022-2023	$ 6,280,000.00	State Agency	Non-Congregate Shelter/ Interim Housing; Outreach and Engagement; Systems Support Activities	Mobile Hygiene, Interim Housing, Homeless outreach, and system support formalizing a partnership with people with lived experience to advise on programs	x ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp **Chronic Homelessness**	Veterans	Parenting Youth	People Exp **Severe Mental Illness**	People Exp **HIV/ AIDS**	Children of Parenting Youth; People Exp **Substance Abuse Disorders**; Unaccompanied Youth; Other (_please enter here_)
Encampment Resolution Grants - via Cal ICH / ERF	FY 2022-2023	$ 2,085,216.00	State Agency	Outreach and Engagement	Safe Encampment Resolution Program provide outreach and housing to a targeted encampment	x ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp **Chronic Homelessness**	Veterans	Parenting Youth	People Exp **Severe Mental Illness**	People Exp **HIV/ AIDS**	Children of Parenting Youth; People Exp **Substance Abuse Disorders**; Unaccompanied Youth; Other (_please enter here_)
Homekey (via HCD)	FY 2022-2023	$ 25,238,236.00	Federal Agency		Acquisition and operations of the Arena Hotel as non-congregate shelter	ALL PEOPLE EXPERIENCING HOMELESSNESS	x People Exp **Chronic Homelessness**	x Veterans	Parenting Youth	People Exp **Severe Mental Illness**	People Exp **HIV/ AIDS**	Children of Parenting Youth; x People Exp **Substance Abuse Disorders**; Unaccompanied Youth; Other (_please enter here_)
California COVID-19 Rent Relief Program - via HCD	FY 2022-2023	$ 400,000.00	State Agency		Outreach to rent-burdened households	ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp **Chronic Homelessness**	Veterans	Parenting Youth	People Exp **Severe Mental Illness**	People Exp **HIV/ AIDS**	Children of Parenting Youth; People Exp **Substance Abuse Disorders**; Unaccompanied Youth; x At risk households

Funding Source	Fiscal Year	Amount	Agency			Description	x	Population	TARGETED POPULATIONS (please "x" all that apply)					
HOME Program - via HUD	FY 2022-2023	$ 13,763,861.00	Federal Agency			HOME allocation will be spent on new affordable housing development yet to be determined	x	ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp **Chronic Homelessness**		Veterans		Parenting Youth	
									People Exp **Severe Mental Illness**		People Exp **HIV/ AIDS**		Children of Parenting Youth	
									People Exp **Substance Abuse Disorders**		Unaccompanied Youth		Other (*please enter here*)	
Emergency Solutions Grants - CV (ESG-CV) - via HUD	FY 2022-2023	$ 3,000,000.00	Federal Agency			Motel Voucher Program		ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp **Chronic Homelessness**		Veterans	x	Parenting Youth	
									People Exp **Severe Mental Illness**		People Exp **HIV/ AIDS**	x	Children of Parenting Youth	
									People Exp **Substance Abuse Disorders**		Unaccompanied Youth	x	Families with Children	
Community Development Block Grant (CDBG) - via HUD	FY 2022-2023	$ 3,788,171.00	Federal Agency			Motel Voucher Program, Monterey/Bernal and Rue Ferrari Emergency Interim Housing Operations		ALL PEOPLE EXPERIENCING HOMELESSNESS	x People Exp **Chronic Homelessness**	x	Veterans	x	Parenting Youth	
									x People Exp **Severe Mental Illness**		People Exp **HIV/ AIDS**	x	Children of Parenting Youth	
									x People Exp **Substance Abuse Disorders**		Unaccompanied Youth	x	Families with Children	
Other (enter funding source under dotted line)	FY 2022-2023	$ 17,899,015.00	Federal Agency			Interim housing construction and operations, targeted homeless outreach, employment development, safe parking, motel vouchers for encampment residents	x	ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp **Chronic Homelessness**		Veterans		Parenting Youth	
									People Exp **Severe Mental Illness**		People Exp **HIV/ AIDS**		Children of Parenting Youth	
American Rescue Plan Act									People Exp **Substance Abuse Disorders**		Unaccompanied Youth		Other (*please enter here*)	

Table 4. Outcome Goals		
Outcome Goal #1a: Reducing the number of persons experiencing homelessness.		
Baseline Data: Annual estimate of number of people accessing services who are experiencing homelessness	**Outcome Goals July 1, 2021 - June 30, 2024**	
	Decrease/Increase in # of People	**Decrease/Increase as % Change from Baseline**
12,447	*1,245*	10%
Optional Comments		
Over the next three years, regional partners in the Santa Clara County CoC plan to increase the local supportive housing system's capacity to serve people experiencing homelessness. The outcome goal to increase the number of persons accessing services aligns with recent and projected trends that show a growing need for services as well as a growing array of available services to meet the need.		
Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness		
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	**Describe the trackable data goal(s) related to this Outcome Goal:**	
Analysis of local data show that Black or African Americans are overrepresented in Santa Clara County CoC's homeless population. The CoC Analysis Tool: Race and Ethnicity (v.2.1) data for CA-500 show that Black or African Americans represent about 3% of the general population in the American Community Survey (ACS) compared to 19% of the homeless population.	Increase # of Black or African Americans accessing services by 264, a 15% increase from CY2020 Baseline. Baseline = 1,736; CY2024 target = 2,000	

Outcome Goal #1b: Reducing the number of persons experiencing homelessness on a daily basis		
Baseline Data: Daily Estimate of # of people experiencing unsheltered homelessness	**Outcome Goals July 1, 2021 - June 30, 2024**	
	Reduction in # of People	**Reduction as % Change from Baseline**
7,922	322	-4%
Optional Comments		
This outcome goal represents a small decrease in the number of estimated people experiencing unsheltered homelessness. The goal recognizes there are many unknown pandemic-related effects on future PIT counts, such as the sundowning of various eviction moratoria.		
Describe Your Related Goals for **Underserved Populations and Populations Disproportionately Impacted by Homelessness**		
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	**Describe the trackable data goal(s) related to this Outcome Goal:**	
Analysis of local data show that Black or African Americans are overrepresented in Santa Clara County CoC's homeless population. The CoC Analysis Tool: Race and Ethnicity (v.2.1) data for CA-500 show that Black or African Americans represent about 3% of the general population in the ACS compared to 20% experiencing unsheltered homelessness. Recent and projected trendlines show the number of unsheltered Black or African Americans is increasing (+99% increase).	Slow rate of increase for # of unsheltered Black or African Americans targeting 2,500, a 59% increase (+968) from CY2020 Baseline, but a significant slowing of recent and projected trends (+99% in both CY2018-2020 and estimated CY2021-2024). Baseline = 1,572; CY2024 target = 2,500	

Outcome Goal #2: Reducing the number of persons who become homeless for the first time.

Baseline Data:	Outcome Goals July 1, 2021 - June 30, 2024	
Annual Estimate of # of people who become homeless for the first time	Reduction in # of People	Reduction as % Change from Baseline
5,413	-703	13%

Optional Comments
Local data show that the rate of first time homeless increased by 23% between CY2018 and CY2020, and based on recent trends, is projected to increase by 38% by 2024 (projected based on an average annual change of +512 individuals). This outcome goal aims to flatten and slow the recent trends and projected trajectory, to a 13% increase compared to the recent and projected trends of +23% and +38%, respectively.

Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness	
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	Describe the trackable data goal(s) related to this Outcome Goal:
Analysis of local data show that Black or African Americans are overrepresented in Santa Clara County CoC's homeless population. The CoC Analysis Tool: Race and Ethnicity (v.2.1) data for CA-500 show that Black or African Americans represent about 3% of the general population in the American Community Survey (ACS) compared to 19% of the homeless population.	Reduce # of Black or African Americans who become homeless for first time by 49, a 8% decrease from CY2020 Baseline. Baseline = 649; CY2024 target = 600

Outcome Goal #3: Increasing the number of people exiting homelessness into permanent housing.		
Baseline Data: Annual Estimate of # of people exiting homelessness into permanent housing	**Outcome Goals July 1, 2021 - June 30, 2024**	
	Increase in # of People	**Increase as % Change from Baseline**
2,485	497	20%
Optional Comments		
Describe Your Related Goals for **Underserved Populations and Populations Disproportionately Impacted by Homelessness**		
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:		Describe the trackable data goal(s) related to this Outcome Goal:
Currently, there are approximately 600 families in Santa Clara County experiencing homelessness, and another 600 new families entering homelessness for the first time each year. 75% of these families have a female head of household and 62% self-reported having children enrolled in school in Santa Clara County.		Increase # of families exiting to permanent housing by 406, a 39% increase from the CY 2020 baseline. Baseline = 1,034; CY2024 target = 1,440

Outcome Goal #4: Reducing the length of time persons remain homeless.		
Baseline Data: Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs"	**Outcome Goals July 1, 2021 - June 30, 2024**	
	Decrease in Average # of Days	**Decrease as % Change from Baseline**
160	*-10*	*6%*
Optional Comments		
Local data show that length of time homeless increased by 22% between CY2018 and CY2020, and based on recent trends is projected to increase by 36% by 2024 (projected based on an average annual change of +15 days). This outcome goal aims to flatten the recent and projected trends to a 6% increase compared to the recent and projected trends of +22% and +36%, respectively.		
Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness		
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	**Describe the trackable data goal(s) related to this Outcome Goal:**	
Local data show that households with least 1 adult and 1 child have higher than average length of time homeless, averaging 188 days from CY2018-2020, compared to 150 days for all persons.	Slow recent trend (+12% from CY2018-2020) and projected rate of increase (estimated +21% from CY2021-2024), targeting 220 days (+9%). Baseline = 202 days; CY2024 target = 220	

Outcome Goal #5: Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.

Baseline Data: % of people who return to homelessness after having exited homelessness to permanent housing	Outcome Goals July 1, 2021 - June 30, 2024	
	Decrease in % of People who return to Homelessness	Decrease as % Change from Baseline
9%	0.5%	-5.5%

Optional Comments
In alignment with the local Santa Clara County CoC System Performance Benchmarks, the outcome goal for % returns to homelessness come June 30, 2024 is 8.5%, or a 0.5% decrease from the CY2020 baseline of 9%. Achieving an 8.5% rate of return represents a 5.5% decrease from the CY2020 baseline percentage (8.5% divided by 9%).

Describe Your Related Goals for
Underserved Populations and Populations Disproportionately Impacted by Homelessness

Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	Describe the trackable data goal(s) related to this Outcome Goal:
Local data show that Black or African Americans had a higher rate of returns to homelessness, averaging 13% from CY2018-2020 compared to 11% for all persons. This outcome identifies a goal such that there is no disparity between the rate of returns to homelessness for Black or African Americans compared to the general homeless population.	Reduce % of Black or African Americans who return to homelessness by 4.5%, targeting return rate of 8.5%. Baseline = 13%; CY2024 target = 8.5%

Outcome Goal #6: Increasing successful placements from street outreach.

Baseline Data: Annual # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations.	Outcome Goals July 1, 2021 - June 30, 2024	
	Increase in # of People Successfully Placed from Street Outreach	Increase as % of Baseline
436	400	92%

Optional Comments

Describe Your Related Goals for
Underserved Populations and Populations Disproportionately Impacted by Homelessness

Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	Describe the trackable data goal(s) related to this Outcome Goal:
Analysis of local data show that Black or African Americans are overrepresented in Santa Clara County CoC's homeless population. The CoC Analysis Tool: Race and Ethnicity (v.2.1) data for CA-500 show that Black or African Americans represent about 3% of the general population in the American Community Survey (ACS) compared to 19% of the homeless population and 20% of the unsheltered homeless population.	Double # of Black or African Americans who have successful placements from street outreach to permanent housing. Baseline = 70; CY2024 target = 140

Table 5. Strategies to Achieve Outcome Goals	
Strategy	**Performance Measure to Be Impacted (Check all that apply)**
Description 2020 Community Plan to End Homelessness - Strategy 2.1: Increase the capacity of supportive housing programs for people experiencing homelessness **Timeframe** By December 2025 **Entities with Lead Responsibilities** City of San Jose **Measurable Targets** The City of San Jose will increase the supply of supportive housing by 890 new affordable units and 500 new Rapid Rehousing placements.	☑ 1. Reducing the number of persons experiencing homelessness. ☐ 2. Reducing the number of persons who become homeless for the first time. ☑ 3. Increasing the number of people exiting homelessness into permanent housing. ☐ 4. Reducing the length of time persons remain homeless. ☑ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing. ☑ 6. Increasing successful placements from street outreach. ☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy	**Performance Measure to Be Impacted (Check all that apply)**
Description 2020 Community Plan to End Homelessness - Strategy 2.2.A: Expand the Homelessness Prevention System by providing targeted financial assistance and supportive services. **Timeframe** By December 2025 **Entities with Lead Responsibilities** City of San Jose, County of Santa Clara **Measurable Targets** Using a new ongoing funding source (Real Property Transfer Tax), the City of San Jose will prevent homelessness for 450 households each year.	☑ 1. Reducing the number of persons experiencing homelessness. ☑ 2. Reducing the number of persons who become homeless for the first time. ☐ 3. Increasing the number of people exiting homelessness into permanent housing. ☐ 4. Reducing the length of time persons remain homeless. ☐ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing. ☐ 6. Increasing successful placements from street outreach. ☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy	Performance Measure to Be Impacted (Check all that apply)
Description 2020 Community Plan to End Homelessness - Strategy 3.1: Double the number of year-round temporary housing beds **Timeframe** By June 2024 **Entities with Lead Responsibilities** City of San Jose **Measurable Targets** Increase San Jose's temporary bed capacity by 1,000 beds through emergency interim housing project developments and acquisition of motels.	☑ 1. Reducing the number of persons experiencing homelessness. ☐ 2. Reducing the number of persons who become homeless for the first time. ☑ 3. Increasing the number of people exiting homelessness into permanent housing. ☑ 4. Reducing the length of time persons remain homeless. ☑ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing. ☑ 6. Increasing successful placements from street outreach. ☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy	Performance Measure to Be Impacted (Check all that apply)
Description 2020 Community Plan to End Homelessness - Strategy 3.2: Increase street outreach, hygiene services, and transportation options to match the needs of unsheltered residents. **Timeframe** By December 2025 **Entities with Lead Responsibilities** City of San Jose **Measurable Targets** Expand the SOAR Program targeting up to 25 large homeless encampments for proactive street and encampment outreach and doubling the number of outreach staff, case managers and clinicians, waste management, portable toilets and hand washing stations. Implement the Safe Encampment Resolution Program targeting up to 100 individuals for housing. Expand mobile shower and laundry services to service up to 10 sites in San Jose six days each week.	☑ 1. Reducing the number of persons experiencing homelessness. ☐ 2. Reducing the number of persons who become homeless for the first time. ☑ 3. Increasing the number of people exiting homelessness into permanent housing. ☑ 4. Reducing the length of time persons remain homeless. ☑ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing. ☑ 6. Increasing successful placements from street outreach. ☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Table 6. Funding Plans												
Activity to be funded by HHAP 3 *(choose from drop down options)*	Eligible Use Categories Used to Fund Activity										**Total Funds Requested:**	**Description of Activity**
	1. Rapid rehousing	2. Operating subsidies	3. Street outreach	4. Services coordination	5. Systems support	6. Delivery of permanent housing	7. Prevention and diversion	8. Interim sheltering (new and existing)	9. Shelter improvements to lower barriers and increase privacy	10. Administrative (up to 7%)		
Non-Congregate Shelter/ Interim Housing		$ -	$ -	$ -	$ -	$ -	$ -	$ 18,000,000.00	$ -	$ -	$ 18,000,000.00	Services and operations for up to five emergency interim housing programs serving individuals, couples and families
Non-Congregate Shelter/ Interim Housing	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 2,200,000.00	$ -	$ -	$ 2,200,000.00	Youth Set Aside: Acquisition of Pavilion Inn to serve youth experiencing homelessness
Non-Congregate Shelter/ Interim Housing	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 3,000,000.00	$ -	$ -	$ 3,000,000.00	Temporary motel stays for families experiencing homelessness
Outreach and Engagement	$ -	$ -	$ 3,000,000.00	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 3,000,000.00	Enhanced clinical street-based services, including basic needs hygiene support, for unsheltered populations residing in targeted encampments
Outreach and Engagement	$ -	$ -	$ 1,000,000.00	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 1,000,000.00	Enhanced mobile hygiene services (showers and laundry) for unsheltered populations
Systems Support Activities	$ -	$ -	$ -	$ -	$ 200,000.00	$ -	$ -	$ -	$ -	$ -	$ 200,000.00	Formal partnership with regional Lived Experience Advisory Board to advise on program planning, design and implementation
Rental Assistance	$ -	$ 800,000.00	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 800,000.00	Youth Set Aside: Service scope to be determined; City will release an RFP for services to homeless youth
Administrative Activities	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 918,995.18	$ 918,995.18	City personnel expenses to develop, monitor and manage HHAP3 programs
	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	
	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	
Totals:	$ -	$ 800,000.00	$ 4,000,000.00	$ -	$ 200,000.00	$ -	$ -	$ 23,200,000.00	$ -	$ 918,995.18	$ 29,118,995.18	

Explanation of How the Proposed Use of Funds Will Complement Existing local, state, and federal funds and equitably close the gaps identified in the Local Landscape Analysis

Table 7. Demonstrated Need

Complete ONLY if you are selected Non-Congregate Shelter / Interim Housing as an activity on the Funding Plans tab.

Demonstrated Need	
# of available shelter beds	2,651
# of people experiencing unsheltered homelessness in the homeless point-in-time count	7,708
Shelter vacancy rate (%) in the summer months	15%
Shelter vacancy rate (%) in the winter months	12%
% of exits from emergency shelters to permanent housing solutions	34%
Describe plan to connect residents to permanent housing.	
All non-congregate shelters continue to have outcomes in line with local Continuum of Care benchmarks. The CoC benchmark for successful placements into permanent housing from emergency shelter is 30%. Further, onsite service providers work with each individual on an appropriate housing plan based on what housing program they are eligible (as determined in HMIS).	

California Interagency Council on Homelessness

HOMELESS HOUSING, ASSISTANCE AND PREVENTION PROGRAM (HHAP) - Round 3
BUDGET TEMPLATE

APPLICANT INFORMATION

CoC / Large City / County Name:	City of San Jose	Applying Jointly? Y/N	N
Administrative Entity Name:	City of San Jose	Total Allocation	$ 29,118,995.18

HHAP FUNDING EXPENDITURE PLAN

ELIGIBLE USE CATEGORY	FY21/22	FY22/23	FY23/24	FY24/25	FY25/26	TOTAL	Initial	Remainder
Rapid rehousing	$ -	$ -	$ 800,000.00	$ -	$ -	$ 800,000.00	$ -	$ 800,000.00
Rapid rehousing: youth set-aside	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Operating subsidies	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Operating subsidies: youth set-aside	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Street outreach	$ -	$ 3,500,000.00	$ 500,000.00	$ -	$ -	$ 4,000,000.00	$ 3,500,000.00	$ 500,000.00
Street outreach: youth set-aside	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Services coordination	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Services coordination: youth set-aside	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Systems support	$ -	$ 200,000.00		$ -	$ -	$ 200,000.00	$ 200,000.00	$ -
Systems support: youth set-aside	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Delivery of permanent housing	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Delivery of permanent housing: youth set-aside	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Prevention and shelter diversion	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Prevention and shelter diversion: youth set-aside	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Interim sheltering	$ -	$ 2,200,000.00	$ 13,000,000.00	$ 8,000,000.00	$ -	$ 23,200,000.00	$ 2,200,000.00	$ 21,000,000.00
Interim sheltering: youth set-aside	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Shelter improvements to lower barriers and increase privacy	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Shelter improvements: youth set-aside	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Administrative (up to 7%)	$ -		$ 500,000.00	$ 418,995.18	$ -	$ 918,995.18	$	$ 918,995.18

TOTAL FUNDING ALLOCATION

	$ 29,118,995.18	$ 5,900,000.00	$ 23,218,995.18

	FY21/22	FY22/23	FY23/24	FY24/25	FY25/26	TOTAL		
Youth Set-Aside (at least 10%)	$ -	$ 2,200,000.00	$ 800,000.00	$ -	$ -	$ 3,000,000.00	$ 2,200,000.00	$ 800,000.00

COMMENTS:

COMMUNITY PLAN TO END HOMELESSNESS

2020–2025

Acknowledgements

The Community Plan Steering Committee would like to thank the many community stakeholders, people with lived experience of homelessness, and organizations for their participation in the process to update the plan and their valuable input.
For a full list of organizations that participated in the process, see page 14.

Table of Contents

Introduction

In 2015, the community came together to create a roadmap for ending homelessness in Santa Clara County. This plan— which was centered around a collective impact response and the proven Housing First model—set an ambitious goal to create 6,000 new housing opportunities and identified innovative strategies and programs for reducing homelessness.

Supportive Housing System Progress 2015-2019

Thanks to the collective efforts of partners throughout the community, over the past five years, we have done the following:

Helped **8,884 households** resolve their homelessness,

representing **14,132 people**

**Doubled** the number of supportive housing units in Santa Clara County

Doubled our temporary housing and emergency shelter capacity

Launched a new homelessness prevention system that now serves about **1,000 households annually**

Led a community-wide campaign that has successfully housed more than **1,600 veterans** and engaged nearly **800 private landlords** in the effort
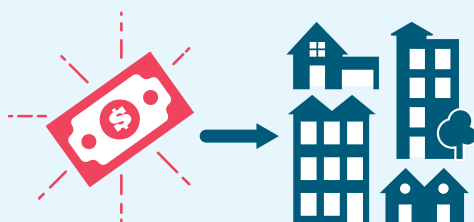
Voters approved **$950 million** to develop affordable housing through the 2016 Measure A Affordable Housing Bond and raised another **$100 million** in private contributions to support the implementation of the community plan

Despite our progress creating a supportive housing system that assists thousands of homeless individuals and families each year, the crisis continues to grow. The systemic factors driving homelessness in our community— from the failed policies at the local, state, and national level to the extreme lack of housing options that are affordable for low-income residents—remain stronger than ever and are pushing more of our neighbors onto the streets every day.

These challenges have been compounded by the novel coronavirus (COVID-19) pandemic that arrived in our community as this plan was in development, making implementation of many of these strategies even more urgent. This public health crisis has ground our local economy to a halt, leaving many more households on the brink of homelessness due to job loss, lack of childcare, and economic uncertainty. The pandemic has also required a massive and immediate response by our crisis response system to quickly ramp up shelter capacity, increase access to hygiene services for people living outside, and protect those people experiencing homelessness who are particularly vulnerable. As a result, as this plan goes into effect, we anticipate there will be many more people experiencing or at risk of homelessness who will need immediate support, which will require our community to continue to be flexible and innovative in our responses to homelessness.

To truly end homelessness in Santa Clara County, we must summon the collective will and resources to not only respond to the current crisis and scale our successful housing strategies, but also address and eliminate the root causes of homelessness in our community.
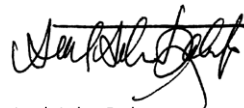
Community Plan Steering Committee Members
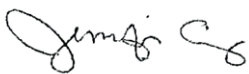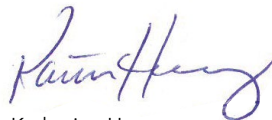
Ky Le, Co-Chair

Erin Connor

Joel John Roberts

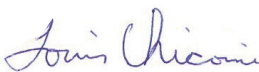Jennifer Loving, Co-Chair

Katherine Harasz

Claudine Sipili

Jan Bernstein Chargin

Miguel Marquez

Leland Wilcox

Louis Chicoine

Jacky Morales-Ferrand

Our Homelessness Crisis

According to the 2019 Point-in-Time count, there are 9,706 individuals experiencing homelessness on any given night in Santa Clara County.[1] Families with children, seniors, individuals with disabilities, veterans, youth and young adults are all represented in the county's diverse homeless population. More than 80% of these individuals are unsheltered—sleeping outside, in cars, or other places not meant for human habitation. We expect that these numbers will increase over the coming months as the full impact of the COVID-19 pandemic is felt.

The gap between the rich and the poor in our community, combined with the lack of housing development particularly at the lowest income levels, is fueling the homelessness crisis. According to the Public Policy Institute of California, families at the highest income levels in the Bay Area (the 90th percentile) have more than 12 times the income of families at the bottom (the 10th percentile).[2] Those at the bottom rung of the economic ladder have also not shared in the region's significant economic growth. Between 2000 and 2015 in Santa Clara County, workers with earnings in the 10th percentile saw their income decline by 12%.[3]

Earned income growth for full-time wage and salary workers
Santa Clara County, CA: 2000-2015
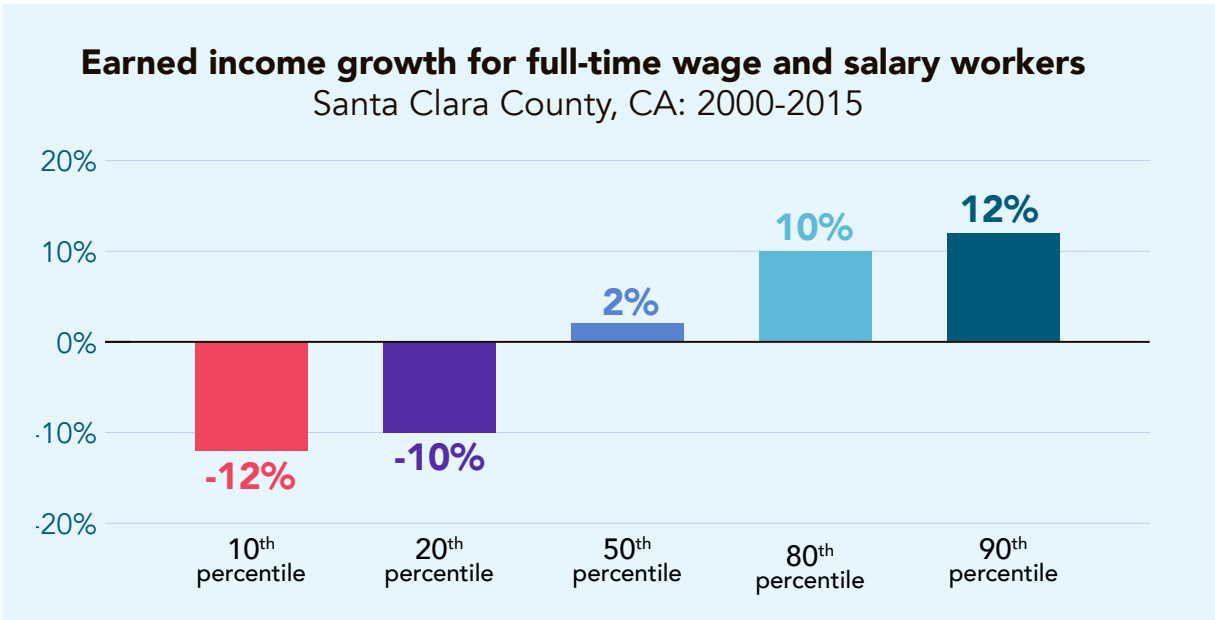
This income inequality has been further exacerbated by the economic slowdown caused by the COVID-19 pandemic as many low-income households living paycheck-to-paycheck struggle to make rent and pay for other basic needs.

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[1] Applied Survey Research, "Santa Clara County Homeless Census & Survey Comprehensive Report 2019." 2019. https://www.sccgov.org/sites/osh/ContinuumofCare/ReportsandPublications/Pages/HomelessnessCensusandSurvey.aspx

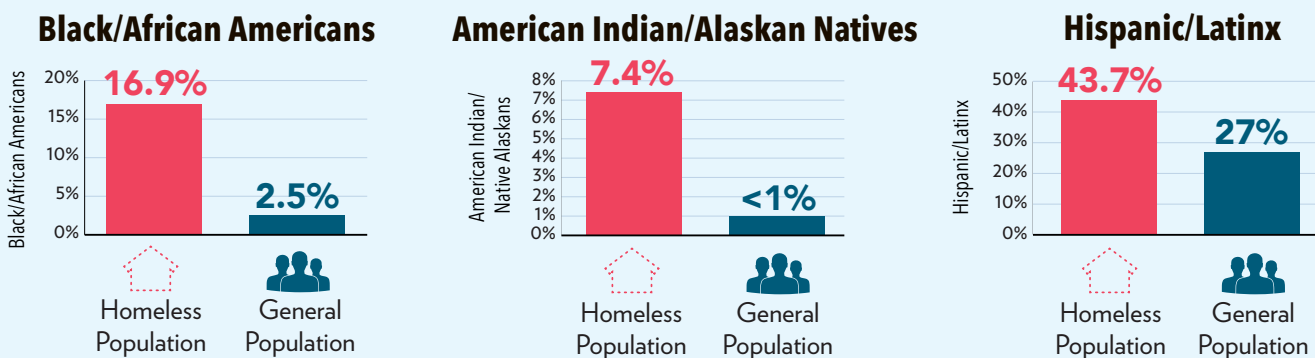[2] Public Policy Institute of California, "Income Inequality in California." 2020. https://www.ppic.org/publication/income-inequality-in-california/

[3] Bay Area Equity Atlas, "Earned income growth for full-time wage and salary workers: Santa Clara County, CA, 2000–2015." https://bayareaequityatlas.org/indicators/income-growth#/?geo=04000000000006085

Compounding the impacts of this inequality is the fact that housing costs are higher than ever and housing that is affordable to the lowest-income families is not being produced. In fact, the National Low-Income Housing Coalition's most recent report, The Gap: A Shortage of Affordable Homes, found that in 2018 there were only 34 affordable and available units for every 100 extremely low-income renter households in the San Jose metro area.[4]

Affordable & Available Rental Homes "Per 100 Renter Households"
San Jose Metropolitan Area: 2018

0 to Extremely Low-Income Threshold	34
0 to 50% of AMI	46
0 to 80% of AMI	80
0 to 100% of AMI	94
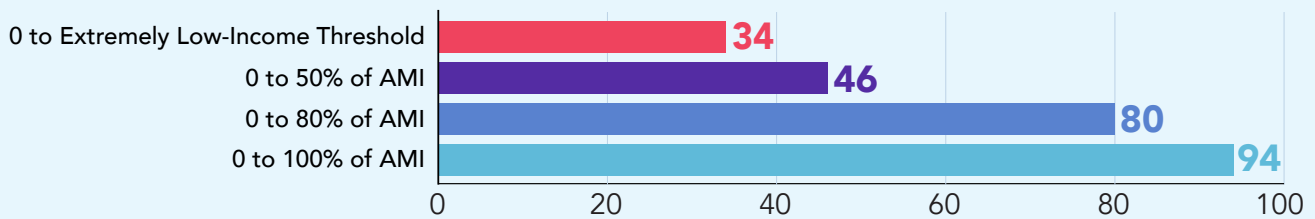
In addition, longstanding and structural racial inequities continue to affect who becomes homeless in our community. A recent report commissioned by Destination: Home found that people of color are dramatically more likely than their white counterparts to become homeless in Santa Clara County, and that poverty alone cannot explain disparities in homelessness. For example:

Black/African Americans

Homeless Population: 16.9%
General Population: 2.5%

American Indian/Alaskan Natives

Homeless Population: 7.4%
General Population: <1%

Hispanic/Latinx

Homeless Population: 43.7%
General Population: 27%

While the brunt of this crisis is borne by our unhoused neighbors, we know its impacts are felt much more broadly. Our neighborhoods, first responders, businesses, and environment are also suffering the consequences of our region's severe homelessness crisis.

Even worse, the problem continues to grow as more people are slipping into homelessness than ever before—the result of growing income inequality, gentrification and displacement, rising housing costs, an extreme housing shortage, and a lack of sufficient safety net services to adequately care for the most vulnerable in our community. In fact, for every homeless family or individual we connect to housing, between two and three more are experiencing homelessness for the very first time.

If this trend continues, in addition to the nearly 10,000 individuals currently experiencing homelessness, another 20,000 are at-risk of falling into homelessness over the next five years—far more than our supportive housing system currently has the capacity to serve.

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[4] National Low-Income Housing Coalition, "The Gap: A Shortage of Affordable Homes." 2020. https://reports.nlihc.org/sites/default/files/gap/Gap-Report_2020.pdf

Photo of Villas on the Park. Courtesy of Dahlin Group Architecture Planning and Mark Davidson Photography

Ending Homelessness in Santa Clara County

Solving this crisis is one of the great moral challenges facing us. It will require tremendous effort, new partnerships, and even bolder strategies—and it will require the entire community to be a part of the solution.

We must take immediate actions that can improve the quality of life for the huge number of unsheltered residents in our community. We must increase shelter capacity and increase interim housing options, and we must expand services to meet their basic health and safety needs.

We need to significantly scale our housing development and programs to meet the growing need in our community. This includes building many thousands more supportive housing units, expanding our homelessness prevention strategies, and enhancing the way our supportive housing system serves those in need.

Most importantly, we will never end homelessness in our community if we do not attack the systemic root causes that continually push more of our neighbors into homelessness. As a result, we must address inequitable land use and housing policy to allow every jurisdiction to achieve their Regional Housing Needs Allocation goals for very low and extremely low-income housing production. We must ensure every resident who is able to work can access living wage employment and we must reverse decades-long structural inequities that have driven people of color and other vulnerable residents onto the streets.

> **As we implement the strategies in this plan, we will raise the voices of people with lived experience and share power with our unhoused and recently-housed neighbors. We will focus on policies and programs that reduce racial inequity, in an effort to reverse the disproportionately high rates of people of color who are unhoused.**

None of this will be easy or cheap. In fact, just meeting the affordable housing needs of our community would require several billion dollars. But we cannot accept a future in which thousands of our neighbors are forced to live outside. Every member of our community deserves a safe and stable home—and it is our collective responsibility to make this vision a reality.

Our Plan

The 2020–2025 Community Plan to End Homelessness will serve as our roadmap for ending homelessness in Santa Clara County and is organized around three main strategies:

STRATEGY 1	STRATEGY 2	STRATEGY 3
Address the root causes of homelessness through system and policy change	Expand homelessness prevention and housing programs to meet the need	Improve quality of life for unsheltered individuals and create healthy neighborhoods for all

The strategies included in this plan are grounded in evidence-based practices, lessons learned over the past five years, and robust conversation and input from more than 8,000 members of our community; including people with lived experience of homelessness, subject matter experts, key stakeholders, and community members.

In addition, this plan sets aggressive targets designed to reverse the current growth in homelessness we are experiencing and bring us one step closer to our collective goal of eliminating homelessness in our community.

Our Targets

By 2025, we will:
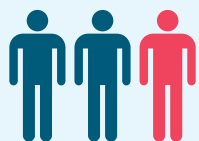
Achieve a **30% reduction** in annual inflow of people becoming homeless*
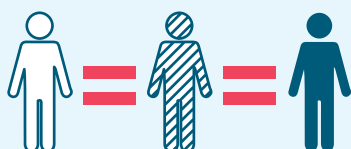
House **20,000 people** through the supportive housing system

Expand the Homelessness Prevention System and other early interventions to serve **2,500 people per year**

Double temporary housing and shelter capacity to reduce the number of people sleeping outside

Address the **racial inequities present** among unhoused people and families and track progress toward reducing disparities

*The reduction in annual inflow target was based on annual inflow prior to the COVID-19 pandemic. This target will be reevaluated once the longer term impacts of COVID-19 are known.

The Strategies

Reaching these ambitious goals will require a collaborative community response based on proven, evidence-based strategies to end homelessness as well as innovative approaches that maximize the resources available.

The strategies are organized under three areas of focus that make up the basic framework for the plan.

STRATEGY 1

Address the Root Causes of Homelessness Through System and Policy Change

To end homelessness in our community, we must address its root causes. This plan sets a five-year goal of reducing new unhoused individuals and families in a given year by 30%. The strategies below are targeted to address the entrenched economic and societal causes of homelessness through transformational systemic and policy change. The system we live in has created social, economic, and racial disparities and it will take monumental shifts in policies and priorities to make effective change. While eliminating these disparities across our community will take more than the five years covered by this plan, we can make substantial progress towards this important goal by implementing the strategies below.

1 Ensure that people accessing safety net services have the support they need to obtain and maintain housing.

A Adopt housing screening and referral processes for individuals and families accessing safety net services.

B Expand housing programs for families involved in the child welfare system.

C Expand and diversify housing programs for foster youth to meet their long-term housing needs, so no foster youth become homeless.

D Expand housing resources available to Medi-Cal recipients accessing services in the Specialty Mental Health System.

E Advocate for the state and the federal government to increase funding and access to safety net services.

2 Ensure that people involved in the criminal justice system do not become homeless.

A Support households with incarcerated family members to prevent homelessness.

B Expand existing and develop new housing and workforce development programs to successfully reintegrate people leaving probation, parole, jails, and prisons into the community.

STRATEGY 1 🌱 Address the Root Causes of Homelessness Through System and Policy Change
(Continued)

3 Create the conditions to develop enough affordable housing to meet the need in our community.

A Work with cities to change local land use and housing policy to allow for development of more affordable housing and help reverse housing disparities that have negatively impacted people of color.

B Identify underutilized land across the county to be used for dense affordable housing development.

C Prioritize development of housing for extremely low-income individuals and families making 30% of Area Median Income or less and set joint targets.

D Advocate for flexible funding that can speed up and create more affordable housing.

4 Protect residents from evictions, displacement, and housing discrimination.

A Adopt and implement new fair housing plans for the region.

B Strengthen local rent control and tenant protections.

C Provide legal assistance to ensure that individuals and families most severely impacted by the lack of affordable housing, namely people of color, have equal access to housing.

D Create a fund to preserve both naturally affordable and income-restricted affordable housing.

5 Ensure all residents who are able to work have access to living wage employment.

A Support efforts to increase the minimum wage to a living wage in Santa Clara County.

B Partner with corporations to create living wage job opportunities for people who are unhoused or at risk of homelessness.

C Provide training, internships, and mentorships to help people who are unhoused or at risk of homelessness to obtain access to living wage jobs.

D Invest in social enterprises that train and employ people who are unhoused or at risk of homelessness.

6 Expand public and private sector support for ending and preventing homelessness.

A Increase community engagement and support for affordable and supportive housing development throughout the county.

B Provide leadership opportunities for people with lived experience of homelessness to shape how we address homelessness in our community.

C Create a county-wide education campaign that increases awareness of the causes and impacts of homelessness and ongoing efforts to end homelessness.

STRATEGY 2

Expand Homelessness Prevention and Housing Programs to Meet the Need

While Strategy 1 aims to close the gaps in our social safety net and address the other systemic causes of homelessness, we know that there will be some people over the next five years who will still become unhoused due to a severe shortage of affordable and accessible housing. To end homelessness, we will need to continue to build capacity to provide a broad array of housing and services over the next five years.

1 Increase the capacity of supportive housing programs for people experiencing homelessness.

A Expand the supportive housing system to provide housing and services to help 20,000 unhoused people secure stable, permanent housing. Expansion would target the following:

- 7,000 people housed in Permanent Supportive Housing programs that provide long-term support.
- 10,000 people housed through Rapid Rehousing programs that provide short- and medium-term support.
- 3,000 people housed through Housing Problem Solving and other short-term or one-time assistance.

B Develop programs tailored to the needs of specific populations of people experiencing homelessness, including:

- Youth and young adults
- Older adults (55+) and seniors
- Families with children
- Adults (ages 25 to 54) without children

2 Provide a broad range of supports to prevent homelessness.

A Expand the Homelessness Prevention System to prevent homelessness for an additional 7,000 households who are at risk by providing targeted financial assistance and supportive services.

B Provide targeted financial resources to prevent homelessness and eviction for severely rent-burdened residents living in existing affordable units.

3 Create a state-of-the-art supportive housing system.

A Center the voices of people who have lived experience of homelessness, especially people of color, in the policy and program design decisions of the supportive housing system.

B Invest in professional development and competitive pay to attract and retain a highly qualified workforce of homeless service provider staff.

C Incentivize hiring of people who have lived experience of homelessness to reflect the client population—especially people of color and LGBTQI+ persons.

D Increase access to supportive housing programs for people of color by addressing racial bias in our system.

STRATEGY 3

Improve Quality of Life for Unsheltered Individuals and Create Healthy Neighborhoods for All

The first two strategies of the plan seek to end and prevent homelessness for as many people as possible over the next five years. However, the reality is that many people will remain unhoused due to an extreme housing crisis and increasing income inequality. To address this immediate crisis in our community and ensure healthy neighborhoods for all, we must begin by doubling our temporary housing and shelter capacity to serve 2,000 additional households each night and increase investment in health, safety and other basic services to better meet the needs of people living in unsheltered conditions and build connections to housing programs and safety net services offered throughout the county.

1 Double the number of year-round temporary housing beds and offer a variety of welcoming temporary housing options throughout the county.

A Build new partnerships to host emergency shelter, safe places to park and access services, and sanctioned encampments that are not swept and include hygiene and supportive services.

B Reduce barriers to shelter such as allowing for pets, storage of personal items, greater privacy, longer stays, and provide higher levels of safety for residents.

C Expand hours at new and existing shelters to remain open during the day.

D Ensure that all families with children under 18 years old who are unhoused have access to emergency shelter or temporary housing.

E Provide more public services in neighborhoods hosting emergency shelter or temporary housing programs.

2 Increase street outreach, hygiene services, and transportation options to match the needs of unsheltered residents.

A Increase access to basic hygiene resources, including bathrooms, showers, and laundry

B Increase the number of free public transit passes and other transportation options for people who are unhoused to access services.

C Increase the number of street outreach staff and case managers working in encampments.

D Provide opportunities for people who have lived experience of homelessness to provide peer-to-peer support.

3 Increase mental health and substance use services.

A Increase the number of mobile crisis teams with clinical staff, and expand their hours, to support individuals experiencing severe mental health and substance use crises.

B Increase the number of beds available for substance use treatment and provide the follow-up supportive services needed to prevent relapses.

C Increase access to mental health treatment for people who are unhoused and struggling with mental illness.

D Develop a plan to eliminate service access and treatment gaps for unsheltered people struggling with chronic and severe mental illness.

STRATEGY 3 — Improve Quality of Life for Unsheltered Individuals and Create Healthy Neighborhoods for All *(Continued)*

4 Engage a cross-section of community partners to address the needs of unsheltered residents.

A Increase outreach to city and County staff and business and neighborhood associations about available resources to assist people who are unhoused.

B Engage the private sector to contribute funding to support health and safety services and shelter for people who are unhoused.

C Increase coordination between agencies engaging people living in encampments to ensure consistent and humane approaches to encampment resolution.

D Create a referral system where unhoused residents can access information and services, such as available temporary housing and homeless services.

5 Ensure that community spaces are safe and welcoming for housed and unhoused residents.

A Partner with new private sector, community-based, and faith-based organizations to create safe and welcoming community spaces in every community for unhoused people to access services during the day.

B Work with community organizations, cities, County agencies, and neighborhood associations to ensure that public spaces such as parks, libraries, and community centers remain clean, well-maintained, and welcoming to all.

Process Improvements Across Strategies 1, 2, and 3

Throughout our work, we must continue to expand coordination between systems, increase the use of data to improve programs, and increase training opportunities for all partners, including:

- Share data across safety net, criminal justice, and housing systems to better predict and target households who are experiencing homelessness or at risk of homelessness.

- Better utilize data collected in the homeless system of care and across County departments to know what is working well, what programs need improvement, and to identify inequities in the system.

- Provide demographic data, including race and ethnicity, in all reports on homelessness to highlight and address inequities.

- Create accessible dashboards that show our progress and hold our systems accountable.

- Provide trauma-informed care and racial equity/anti-racism training to all staff working with people experiencing homelessness.

- Increase access to services, including providing system navigation resources and training to all staff working with people experiencing homelessness.

- Align racial equity work in the homelessness sector with other racial equity initiatives in Santa Clara County.

- Expand partnerships with corporations, philanthropic institutions, and individual donors to secure private funding to reduce and prevent homelessness.

- Align and coordinate with other community efforts to address homelessness, such as the Homelessness Task Force.

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- County of Santa Clara: Jackie MacLean, Hilary Barroga, Kathryn Kaminski, Hilary Armstrong
- City of San José: Sarah Zárate, Ragan Henninger
- Destination: Home: Ray Bramson, David Low
- City of Morgan Hill: Rebecca Garcia

- City of Mountain View: Wayne Chen
- LifeMoves: Bruce Ives
- Sacred Heart Community Service: Erin Stanton
- Community Solutions: Erin O'Brien

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- Sacred Heart's Survivors of the Streets

- HomeFirst Sunnyvale Shelter's Client Collaborative
- Clients/residents from Hope's Corner, Bill Wilson Center, New Haven Inn, and Second Street Studios

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- City of Morgan Hill
- City of Mountain View
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- City of San José
- City of Milpitas
- City of Santa Clara
- Community Services Agency

- Community Solutions
- County of Santa Clara:
  - Behavioral Health Services
  - Office of the District Attorney
  - Probation Department
  - Public Defender Office
  - Public Health Department
  - Reentry Services
  - Santa Clara Valley Medical Center
  - Social Services Agency
  - Office of Supportive Housing
  - Office of Equity and Social Justice
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- Dependency Advocacy Center

- Downtown Business Association
- Downtown Streets Team
- EAH Housing
- East Side Union High School District
- Family Supportive Housing
- First Community Housing
- Gilroy Compassion Center
- HomeFirst
- Housing Trust Silicon Valley
- Humane Society of Silicon Valley
- Hunger at Home
- Kaiser Permanente
- Kids in Common
- Law Foundation of Silicon Valley
- LifeMoves
- LinkedIn
- Los Altos Community Foundation
- Mental Health Systems
- Next Door Solutions
- On Lok
- PATH
- Razing the Bar
- Resources for Community Development

- Santa Clara County City Managers Association
- Santa Clara County Housing Authority
- Santa Clara County Office of Education
- Santa Clara County Domestic Violence Advocacy Consortium
- Santa Clara Family Health Plan
- Sacred Heart Community Service
- Salvation Army
- Silicon Valley Community Foundation
- Silicon Valley Council of Nonprofits
- Silicon Valley at Home
- Silicon Valley Independent Living Center
- Silicon Valley Organization
- South Bay Coalition to End Human Trafficking
- Spectrum Equity
- St. Joseph Family Center
- Sunnyvale Community Services
- The Health Trust
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