Homeless Housing, Assistance and Prevention Round 3 Application

Application Information

This Cognito platform is the submission portal for the Cal ICH HHAP-3 Application. You will be required to upload a full copy of the HHAP-3 Data Tables Template *and* enter information into the portal from specific parts of the HHAP-3 Local Homelessness Action Plan and Application Template as outlined below.

Please review the following HHAP-3 resources prior to beginning this application:

- HHAP-3 Notice of Funding Availability (NOFA)
- HHAP-3 Local Homelessness Action Plan & Application Template and
- HHAP-3 Data Tables Template

Application Submission for HHAP-3 Funding

Using the **HHAP-3 Local Homelessness Action Plan & Application Template** as a guide, applicants must provide the following information in the applicable form section (see *How to Navigate this Form*) to submit a complete application for HHAP-3 funding:

1. **Part I: Landscape Analysis of Needs, Demographics, And Funding**: the information required in this section will be provided in Tables 1, 2, and 3 of the HHAP-3 Data Tables Template file uploaded in the *Document Upload* section.

2. **Part II: Outcome Goals and Strategies for Achieving Those Goals:** the information required in this section will be provided in Tables 4 and 5 of the HHAP-3 Data Tables Template file uploaded in the *Document Upload* section, **AND** copy and pasted into the fields in the *Outcome Goals and Strategies* section of this application form.

3. **Part III: Narrative Responses:** the information required in this section will be provided by entering the responses to the narrative questions within the *Narrative Responses* section of this application form. Applicants are NOT required to upload a separate document with the responses to these narrative questions, though applicants may do so if they wish. The responses entered into this Cognito form will be considered the official responses to the required narrative questions.

4. **Part IV: HHAP-3 Funding Plans:** the information required in this section will be provided in Tables

6, 7 (as applicable), and 8 of the HHAP-3 Data Tables Template file uploaded in the *Document Upload* section.

5. **Evidence of meeting the requirement to agendize the information in Parts I and II at a meeting of the governing board** will be provided as a file upload in the *Document Upload* section.

How to Navigate this Form

This application form is divided into **five sections**. The actions you must take within each section are described below.

- **Applicant Information**: In this section, indicate (1) whether you will be submitting an individual or joint application, (2) list the eligible applicant jurisdiction(s), and (3) provide information about the Administrative Entity.

- **Document Upload**: In this section, upload (1) the completed HHAP-3 Data Tables Template as an Excel file, (2) evidence of meeting the requirement to agendize the local homelessness action plan and outcome goals at a regular meeting of the governing board where public comments may be received, and (3) any other supporting documentation you may wish to provide to support your application.

- **Outcome Goals and Strategies**: In this section, copy and paste your responses from Tables 4 and 5 of the completed HHAP-3 Data Tables Template.

- **Narrative Responses**: In this section, enter your responses from Part III of the HHAP-3 Local Homelessness Action Plan & Application Template.

- **Certification**: In this section, certify that the information is accurate and submit the application.

Prior to the submission deadline, you can save your progress in this application and come back to it later by clicking the save button. This will provide you with a link to the saved application, and there will be an option to email that link to the email address(es) of your choosing.

After submitting the application, you will not be able to make changes to your responses unless directed by Cal ICH staff.

I have reviewed the HHAP-3 NOFA and application template documents
Yes

I am a representative from an eligble CoC, Large City, and/or County
Yes

Applicant Information

List the eligible applicant(s) submitting this application for HHAP-3 funding below and check the corresponding box to indicate whether the applicant(s) is/are applying individually or jointly.

Eligible Applicant(s) and Individual or Joint Designation
Individual

This application represents the individual application for HHAP-3 funding on behalf of the following eligible applicant jurisdiction(s):

Eligible Applicant Name
San Bernardino County

Administrative Entity Information

Funds awarded based on this application will be administered by the following Administrative Entity:

Administrative Entity
San Bernardino County Community Revitalization - Office of Homeless Services

Contact Person
Nick Miller

Title
Administrative Supervisor

Contact Person Phone Number
(909) 501-0612

Contact Person Email
Nicholas.Miller@hss.sbcounty.gov

Document Upload

Upload the completed [HHAP-3 Data Tables Template](#) (in .xlsx format), evidence of meeting the requirement to agendize the local homelessness action plan and outcome goals at a regular meeting of the governing body where public comments may be received (such as a Board agenda or meeting minutes), and any other supporting documentation.

HHAP-3 Data Tables
Master HHAP-3 Data Tables County.xlsx

Governing Body Meeting Agenda or Minutes
Board of Supervisor Agenda June 28 2022.pdf

Optional Supporting Documents
Homeless Strategic Action Plan.pdf

Narrative Responses

Copy and paste your responses to Part III. Narrative Responses from the [HHAP-3 Local Homelessness Action Plan & Application Template](#) into the form below.

Question 1

A demonstration of how the jurisdiction has coordinated, and will continue to coordinate, with other jurisdictions, including the specific role of each applicant in relation to other applicants in the region.

Question 1 Response
The Office of Homeless Services is an office under the County's Community Revitalization section, which is the lead agency identified by the County to administer both the County's portion of HHAP funding and the Continuum of Care's (CoC). In addition, the CoC governing board is made up of representatives from the County, local cities, nonprofits, a person with lived experience, the county's local education agency, and the main region's housing authority, to coordinate and share resources with the CoC.

Each year, the Office of Homeless Services engages the CoC in a series of multi-jurisdictional online workshops and/or committees designed to address the specific needs of the various regions throughout the county and to receive their input in the planning/development process. Members of the CoC, which include homeless service providers, nonprofit organizations, faith-based organizations, homeless advocates, current and formerly homeless, city, county, state and federal agencies meet regularly with other providers in their regions to review all data available to make data informed decisions for funding prioritization based on regional needs. In response to the State's recommendations related to the Homeless Emergency Assistance Program (HEAP), the CoC split the overall region into 5 service planning areas: Central Valley, Desert, East Valley, Mountains, and West Valley. Each region will have a say in which programs will be recommended to the governing board for funding.

The CoC will be complimenting the County's expected share of the HHAP funding. The CoC portion of the funding based on regional prioritization will support service-based systems, while the County will continue to focus on innovative programs that will enhance the overall permanent supportive housing system and housing developments. Funds will also be allocated to support regional efforts with the cities, undertaking an analysis of different typologies for a more cost-effective construction of affordable housing pipeline, and implementation of the recommendations on the expansion of the coordinated entry system (CES) as recommended by Technical Assistance Collaborative (CES technical assistance provider) and the U.S. Department of Housing, Urban Development (HUD) technical assistance, and the HUB for Urban Initiatives.

The CoC and the County are receiving almost similar amounts respectfully. The CoC will be allocating almost all the funding to support regional efforts primarily focused on supportive services, temporary shelter, bridge housing and rental assistance. The County will focus on longer-term solutions as noted within the County recently adopted Homeless Strategic Action Plan (HSAP). The HSAP was developed with input from over 500 key stakeholders including nonprofits, faith-based organizations, developers, healthcare providers, people with lived experience, Veterans, seniors, youth, municipalities, the 5 service planning areas of the CoC, County departments, Caltrans, homeless advocates, and members of the various communities throughout the county. The allocation of these funds in this manner will allow for the HHAP resources to be invested in the full spectrum of addressing homelessness.

Question 2

A demonstration of the applicant's partnership with, or plans to use funding to increase partnership with:

- Local health care and managed care plans

- Public health systems

- Behavioral health

- Social services

- Justice entities

- People with lived experiences of homelessness

- Other (workforce system, services for older adults and people with disabilities, Child Welfare, education system)

Question 2 Response
The OHS is the lead agency for the San Bernardino County Continuum of Care (CoC). The CoC oversees the San Bernardino Homeless Partnership which is composed of well over 200 homeless assistance providers and the local governance board which consist of 19 members composed of 2 members of the County Board of Supervisors, 5 City Elected Officials,1 representative from each of the following groups: San Bernardino Law and Justice Group, Superintendent of San Bernardino County Schools, Director of Community Development and Housing Agency, Director of Human Services, Director of the Department of Behavioral Health, President/CEO of the Housing Authority of San Bernardino County, 5 Elected Homeless Provider Network Representatives, and a Formerly Homeless Representative.

The San Bernardino Homeless Partnership provides leadership in creating a comprehensive countywide network of service delivery to homeless individuals and families and those at-risk of becoming homeless.

Currently the County, through the OHS, has over 50 memorandums of understanding with homeless service and healthcare providers for various service provision activities (Homeless Management Information System (HMIS), CoC, Homeless Emergency Aid Program, Emergency Solutions Grant, and the California Emergency Solutions and Housing Program). The OHS is continually looking to expand partnerships for the County and CoC with new agencies to promote cross-systems collaboration and provision of services.

List of agencies actively participating in the CoC:

Local health care and managed care plans
Illumination Foundation
Inland Empire Health Plan
Kaiser Permanente
Loma Linda University
St. Mary's Medical Center
Veterans Affairs Loma Linda Healthcare System

Public health systems
Department of Public Health
Foothill AIDS Project
Office of Emergency Services

Behavioral health
Department of Behavioral Health
Inland Behavioral and Health Services

Mental Health Systems, Inc.

Social Services (homeless service providers)
Catholic Charities
Citadel Community Development
Community Action Partnership
Desert Manna Ministries
Desert Sanctuary
Doves of Big Bear
Faith-Based Advisory Council
Family Assistance Program
Family Services Association of Redlands
Foothill Family Shelter
High Desert Homeless Services
House of Ruth – Domestic Violence Provider
Inland Housing Solutions
Inland SoCal United Way 211+
Inland Valley Council of Churches
Inland Valley Hope Partners
Knowledge & Education for Your Success
Life Community Development
Lighthouse Social Services
Lutheran Social Services of Southern California
Mary's Mercy Center
Mercy House
Morongo Basin ARCH
Morongo Basin Unity Home
Morongo Unified School District
New Hope Village, Inc.
Operation Grace
Pacific Lifeline
Restoration House of Angels
Salvation Army - Highland
Salvation Army - Ontario
Salvation Army - San Bernardino
Step Up on Second Street, Inc.
Time For Change Foundation
U.S. Veterans. Inc
Victor Valley Domestic Violence
Victor Valley Family Resource Center
Victor Valley Warming Shelter
Water Of Life Community Church

Justice Entities
Code Enforcement (i.e., County, City of Montclair)
Law Enforcement Group
Probation
Sheriff's Department including the Homeless Outreach Proactive Enforcement (HOPE) Team

Cities
City of Barstow
City of Colton
City of Fontana

City of Montclair
City of Ontario
City of Rancho Cucamonga
City of Redlands
City of Rialto
City of San Bernardino
City of Upland
City of Victorville
Town of Yucca Valley

Others
Community Development and Housing Department
Department of Aging and Adult Services
Housing Authority of the County of San Bernardino
Inland Counties Legal Services, Inc.
SB County Administrative Office
SB County Human Services System
SB County Transitional Assistance Department
Workforce Development Department

Question 3

A description of specific actions the applicant will take to ensure racial and gender equity in service delivery, housing placements, and housing retention and changes to procurement or other means of affirming racial and ethnic groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services.

Note: These actions should be aligned with the equity-focused Outcome Goals and related strategies described in previous Parts, but should not need to be limited to those strategies.

Question 3 Response
As part of the County's commitment to ensuring equal access and non-discrimination in the serving of persons experiencing a housing crisis, it developed a Non-Discrimination Statement in conjunction with local housing developers and supportive nonprofits. The statement which must be posted at sites, sponsored by state and federal resources, includes a section on reasonable accommodations, racial equity, tenant screening, and resident selection criteria as part of establishing fair and equitable guidelines for selecting tenants and securing housing.

The San Bernardino County Interagency Council on Homelessness (ICH) HHAP-3 Ad Hoc Committee reviewed the baseline data provided by the State, along with local data related to Black, Indigenous, People of Color (BIPOC), to create specific goals to address identified inequities within the CoC system.

The CoC will analyze the Homeless Management Information System (HMIS) data to determine which identified communities are accessing the local homeless service system and what outcomes are resulting from serving the various homeless targeted populations. In addition, The CoC uses various methods of analysis to assist in determining funding distribution, such as homelessness statistics and demographics, to project the need for housing interventions among the homeless population.

These data are combined with the current inventory of housing and shelter to identify local gaps in our homeless delivery system. Information from the homeless Point-In-Time Count (PITC), the Systems Performance Measures which include the Longitudinal Systems Assessment (LSA)(formerly known as the Annual Homelessness Assessment Report – AHAR/) through the HMIS, the Housing Inventory Count (HIC), will be used to help distribute funding equitably to populations disproportionately affected by limited

access and to determine whether the region is meeting its projected goals and outcomes for both the County and the CoC.

The OHS will continue to recommend the region to follow the recommendations from the U.S. Interagency Council on Homelessness and the local Annie E. Casey Foundation, "Race Equity and Inclusion Action Guide: Embracing equity," document that outlines the steps to advance and embed racial equity into the CoC to support making homelessness rare, brief, and non-recurring among these target populations that have been traditionally disenfranchised. By addressing racial disparities in the homeless population and creating equitable outcomes.

The following are the recommended steps the CoC and CDH will adopt:
1.   Establish an understanding of race equity and inclusion principles in conjunction with the County Cultural Competency Office
2.   Engage affected populations and stakeholders
3.   Gather and analyze disaggregated data
4.   Conduct systems analysis of root causes of inequities
5.   Identify strategies and target resources to address the root causes of inequities
6.   Conduct race equity impact assessment for all policies and decision making
7.   Continuously evaluate the effectiveness and adapt strategies to include as part of our policies

Each of regions of the CoC as well as the County will be expected to prioritize their needs through a lens of equity. Each region and the county will be expected to review their homelessness data to guide them in prioritization decisions and changing funding parameters based on equitable access of services to traditionally disparaged groups within their communities so that racial, ethnic groups who are traditional underserved have equitable access to housing and services.

The outcome goals and related strategies for both the CoC and the County will be in alignment with the expected equitable outcomes identified in the Local Homelessness Action Plans and the County will commit to meeting the recommendations as identified in its recently adopted Homeless Strategic Action Plan (included as part of this submission). The Office of Homeless Services will continue to build upon its understanding of how embedded policies negatively affect our communities of color and what can be done to negate these policies and promote the development of new ones.

The OHS will commit to providing an equity learning opportunity for the homeless services providers within the county and the CoC. An emphasis will focus on the difference between equity and equality, and the reality between the two, and how actions taken can promote justice and inclusive outcomes in the long-term. Policy direction will be a focus to tear down policies that overtly and covertly undermine BIPOC groups, with clear instruction on how to create new environments where groups are given what is needed for them to succeed and have equitable access to housing and homelessness programs.

Question 4

A description of how the applicant will make progress in preventing exits to homelessness from institutional settings, including plans to leverage funding from mainstream systems for evidence-based housing and housing-based solutions to homelessness.

Note: Such mainstream systems could include:

- Physical and behavioral health care systems and managed care plan organizations

- Public health system

- Criminal legal system and system for supporting re-entry from incarceration

- Child welfare system

- Affordable housing funders and providers

- Income support programs

- Education system

- Workforce and employment systems

- Other social services and human services systems

Question 4 Response
As part of the HHAP-3 application process, the CoC/County was charged with creating an inventory of programs both federal and state that fund housing opportunities as well as homeless-related services. Over the last decade the CoC has focused on expanding its inventory of permanent housing through the creation of long-term permanent supportive housing and shorter-term rapid rehousing rental assistance programs primarily using HUD CoC funds, but most recently with the progressive investment of housing and homeless funding provided by the State. Since 2008, the CoC has increased these services nearly 20-fold by engaging in innovative opportunities that work and redistributing resources from programs that are not meeting the demands of clients experiencing homelessness.

HHAP-3 spending will be informed by a best-practices framework focused on moving homeless individuals and families into permanent housing and supporting the efforts of those individuals and families to maintain their permanent housing. OHS routinely works with the Central Valley, Desert, East Valley, Mountains, and West Valley service planning areas of the CoC. OHS has compiled ongoing feedback and coordinates with the SPAs to ensure regional prioritization and recommendations for funding which will be reflected in the request for applications to be released.

Over the past several years, the County and the CoC have improved their relationship and partnership with the vast majority of service providers and funders to promote new evidence-based housing and housing solutions. This is most notable in the successful acquisition of Homekey funding to create 5 new interim housing and permanent supportive housing developments within the county. Two of these new projects are within the San Bernardino municipality, one in Big Bear Lake, one in Redlands, and one in the city of Victorville. The County and CoC in the development of these projects have helped to create over 300 new units to house at minimum of 400 individuals and families.

As part of the Local Homelessness Action Plan, both the County and the CoC have made commitments to increase both sheltering, and permanent housing options to move unsheltered individuals and families quickly to a temporary shelter while simultaneously working on a housing plan to improve permanency. The outcome goals involve shortening the time it takes to move an individual into housing while improving system measures, such as coordinated entry system processing, housing navigation and site identification.

The County and CoC already partner with health care systems to improve housing placements for managed care clients. The County has entered into an agreement with Inland Empire Health Plan for California Advancing and Innovating Medi-Cal (Cal AIM) services to improve housing outcomes of homeless clients through the prevention of exits to homelessness upon discharge, as well as preventative measures to avoid costly services. Several health care agencies as well as hospitals have already entered into memorandums of understanding with the OHS for access to HMIS to assure coordination of services.

The County and CoC already partner with Public Health for the coordination of Project Roomkey placements. Public Health reviews all cases for COVID-19 homeless isolation assistance placements for all area hospitals. The OHS works with CoC agencies for connections to mainstream services and ongoing case management support which includes development of housing plans per household. Public

health incorporates their services and access to these services through ongoing advocacy, information sharing, and referrals to County-sponsored health services.

A major partner of the CoC is the County Sheriff's Homeless Outreach and Proactive Enforcement (HOPE) Team. The HOPE Team provides a pro-active approach intended to ultimately reduce calls for service and other resources currently required to deal with the homeless population. The Team actively engages in a community policing philosophy to help link the homeless population with resources and service providers throughout the county, including city police department outreach programs (i.e., Redlands, San Bernardino, Victorville). The objective is to stop the revolving door of arrest, incarceration, and then release regarding homeless related crimes. In addition, the OHS and CoC coordinate services between the Sheriff's Transitional Assistance Reentry Team (START) with outside providers to reduce the rate at which offenders return to incarceration upon release. START helps inmates to form a discharge reentry plan, connects them with community resources, and service providers throughout the county. START's purpose is to stop the revolving door of re-arrests and high rate of re-booking through an intelligent application of resources specifically addressed at reducing homelessness by integrating people back into their communities prior to their release.

The County's Transitional Assistance Department (TAD) is an active member of the CoC and provides OHS with data of families receiving emergency housing vouchers and assistance. In addition, TAD's Housing Support Program is administered by a nonprofit organization that receives funding from multiple CoC-related funded programs. All information is entered directly into HMIS, with the nonprofit, Knowledge and Education for Your Success, Inc., having a clear record of maximizing referrals and connections to other mainstream services.

The OHS is the Collaborative Applicant on behalf of the CoC. OHS is under the Community Revitalization section of the County and is grouped with the Community Development and Housing (CDH) Department. OHS has been working closely with CDH for the development of housing to help connect mainstream vouchers with units to support ongoing rental assistance to clients most in need of this ongoing support. OHS has either written or contributed to housing development applications with several housing developers (both for profit and nonprofit) and property managers for several years for actual acquisition and development so as to connect clients with affordable/homeless housing and mainstream services. Once a client is stabilized using a Housing First approach connection to mainstream services is facilitated at an easier, more accommodating speed. The County has also created a posting for County/CoC sponsored projects to let clients now of their rights and whom to call for access to services.

Part of the requirements of CoC funded agencies are to increase the income or earned income of participants receiving housing services. Part of the local performance measures are to increase the earned income of funded agencies by 20% on an annual basis. Annual performance reports are provided by agencies to ensure they are meeting this metric. OHS also developed the program administered by the Housing Disability Advocacy Program for the county which seeks to provide housing related financial assistance and wrap-around supportive services to eligible clients which include interim housing, rental assistance, housing navigation, case management, and legal services. Ultimately the goal is to assist homeless individuals with applying and receiving social security or disability benefits.

Five school districts actively participate as part of the CoC, with the County Superintendent of Schools as a voting member of the CoC governing board. In the 2019/2020 school year an estimated 30,270 San Bernardino County K-12 students were identified as homeless or lacking secure housing, representing 7.0% of total enrollment within county schools. According to our local education agencies (LEAs), among homeless and housing insecure students, 91% are living doubled- or tripled-up in a home due to economic hardship, 4% live in motels, 2% live in shelters, and 2% live unsheltered in cars, parks, or campgrounds. The CoC provides a listing to all funded agencies of the homeless liaisons employed by each district and a directory of providers to the liaisons. This encourages open and regular communication to encourage connections of youth and their families to the appropriate service provider.

All funded agencies are encouraged to refer clients to the local workforce investment board for employment services, assistance, and placement. The County's Workforce Development Department (WDD), assists job seekers with finding a job and building a career. WDD offers help with skills assessment, identifying career paths, updating your resume, preparing for job interviews, finding training programs and finding funds to pay for training. The County also partnered and invested $1 million through an employment agency, First Steps, to develop the Community Employment Pathways (CEP) program. CEP assists San Bernardino County residents in securing employment and income sufficient to address basic needs. The program provides job placement services to homeless, at risk of homelessness, unemployed, underemployed and justice system involved individuals.

Community Revitalization section of the County receives support from the Health and Human Services section of the County. Collaborative interactions are active between OHS, the CoC and the Department of Aging and Adult Services, the Department of Behavioral Health, Children and Family Services, Children's Network, Child Support Services, In-Home Supportive Services, Preschool Services, and Transitional Assistance Department.

Question 5

Specific and quantifiable systems improvements that the applicant will take to improve the delivery of housing and services to people experiencing homelessness or at risk of homelessness, including, but not limited to, the following:

(I) Capacity building and workforce development for service providers within the jurisdiction, including removing barriers to contracting with culturally specific service providers and building the capacity of providers to administer culturally specific services.

(II) Strengthening the data quality of the recipient's Homeless Management Information System.

(III) Increasing capacity for pooling and aligning housing and services funding from existing, mainstream, and new funding.

(IV) Improving homeless point-in-time counts.

(V) Improving coordinated entry systems to strengthen coordinated entry systems to eliminate racial bias, to create a youthspecific coordinated entry system or youth-specific coordinated entry access points, or to improve the coordinated entry assessment tool to ensure that it contemplates the specific needs of youth experiencing homelessness.

Question 5 Response
i.   Capacity building and workforce development for service providers within the jurisdiction, including removing barriers to contracting with culturally specific service providers and building the capacity of providers to administer culturally specific services.

As part of the initial disbursement provided by Cal ICH, the CoC as well as the County will be focused on a number of systems improvement activities to improve the delivery of services, strengthen providers capacity to engage in services, and improve the foundation of the CoC, the County and its collaborative structure. The CoC was allocated $780,374.96 and the County was allocated $728,349.96. The CoC has voted to allocate the funding for 1) capacity building and workforce development for system service providers. This will be in the form of a series of structured education and training activities to include: racial, gender, ethnic equity and cultural competency training, best practices for service delivery and activities, organizational capacity building, fund development, and governmental contract compliance, 2) a

commitment to address racial disproportionality in homeless populations through the achievement of equitable provision of services and outcomes to include: a comprehensive evaluation of racial, ethnic, and gender disproportionality and cultural biases in accessing resources and services within the countywide homeless service system, and facilitating system improvements to help achieve equitable services and outcomes; 3) systems support for activities necessary to create regional partnerships and maintain a homeless services and housing delivery system to include: regional planning activities linked to systemwide coordination and service delivery improvements within each region and the region as a whole, and developing recommendations to facilitate improvements to intra-system and cross-system data collection, analysis, and resource alignment; and 4) youth set aside funding to improve youth action board involvement and developing a specific youth CES component. The County will seek to compliment activities conducted through the CoC.

ii.   Strengthening the data quality of the recipient's Homeless Management Information System.

The OHS as the HMIS provider for the County and CoC is switching our HMIS provider from Eccovia to Bit Focus/Clarity. The new provider's platform is based on Environmental Systems Research Institute (ESRI) geographic information system (GIS) technology. ESRI is located in the city of Redlands, located within the County of San Bernardino, and as such the County has access to the platinum package of software through ESRI. The County and CoC will be able to cross reference various data sources utilized under ESRI to improve the collection of data and cross reference multiple data platforms currently not available under our current HMIS provider. This will allow OHS to develop a platform for increased data and information sharing with other software platforms such as, health care management, behavioral health and public health systems, sheriff data and law enforcement data to improve information and strengthen our local HMIS. The purpose is to be able to share information across systems, while being sensitive to data restrictions such as the Health Insurance Portability and Accountability Act (HIPAA) and personally identifiable information (PII).

iii.   Increasing capacity for pooling and aligning housing and services funding from existing, mainstream, and new funding.

The Local Homelessness Action Plan has provided a platform for the County and CoC to take an accountability of all homeless and housing related funding. The inventory of program, funding, and resources will allow the region to align and leverage services to maximize housing and homeless services utility within the region, while avoiding and discouraging supplantation of services. Case conferencing and other services will be available through the new HMIS software, and within the next few months, OHS will begin an aggressive training to providers and agencies interested in understanding the data. The CES will be accessed through Clarity so all applicable agencies and referrals maintained in the system will be accessible to the region through the platform.

iv.   Improving homeless point-in-time counts.

The CoC currently utilizes a survey-based methodology to conduct the Point-In-Time Count (PITC). All 24 incorporated cities in the county conduct their own count, with the County and CoC facilitating the process. OHS uses ESRI technology to capture the data in real time and GIS map the information for trend analysis. OHS was among the first to use ESRI technology to complete the PITC and was awarded a National Association of Counties (NaCo) award for its work in improving the collection of PITC data and ability to cross-reference this information with a vast variety of other data sets.

v.   Improving coordinated entry systems to strengthen coordinated entry systems to eliminate racial bias, to create a youth-specific coordinated entry system or youth-specific coordinated entry access points, or to improve the coordinated entry assessment tool to ensure that it contemplates the specific needs of youth experiencing homelessness.

The CES services have been impacted due to the pandemic, in addition, the large geographical size of the region and limited funding results in insufficient resources to adequately perform CES system activities. Through the significant number of resources being made to the local jurisdiction, many more agencies and programs have been funded to provide homeless services over the past year, all with requirements to coordinate with CES. All of these agencies have to be trained in the CES protocols and how to enter data and upload documents into the CES workflow within HMIS. This also strains the capacity of CES to meet with HUD required mandates.

The CoC has engaged the HUB for Urban Initiatives to complete an annual assessment of the CES. For the past several months, our consultant Dr. Patricia Leslie, has been meeting regularly with members of the County, CoC, and the local CES provider to review the HUD mandated services a CES should provide. This is also based upon a review of the CES conducted a couple of year back with certain recommendations provided to Inland SoCal United Way 211+ (the HUD funded CES provider). The CoC has also been receiving guidance and direction from HUD technical assistance to help strengthen our local CES. A consumer survey was completed and analyzed for improvements.

The CoC and the County will be utilizing the initial disbursement award to address racial inequities within assessment tools used to prioritize services. An evaluation of the data provided by the State shows a clear difference in the length of time BIPOC communities must wait to enter into housing from their White counterparts. The County has adopted strategies to improve performance measures through the CES including outcome goals identifying improvements in the length of time from entry into a by-name list and improvements in the length of time from entry into the CES to appropriate service connections and appropriate temporary and/or permanent housing options. This will all be improved through an equity lens, noting the various demographics of individuals and families being assisted, an analysis of the data, and process reviews conducted to continuously improve services.

Question 6

Evidence of connection with the local homeless Coordinated Entry System.

Question 6 Response
The current grant agreement between Inland SoCal United Way 211+ and HUD (Project No. CA1452L9D092005 is in effect from August 1, 2021, through July 31, 2022). Inland SoCal United Way has recently received a new contract the agency intends to sign and return to HUD for services to begin August 1, 2022, through July 31, 2023. The total award from HUD is $403,136, with United Way contributing 25% in cash match.

On August 30, 2012, HUD implemented the CoC Interim Rule, which calls for Centralized Intake / Coordinated Assessment systems to be implemented by all CoC programs and Emergency Shelter Grant (ESG) grantees by 2014.

Following a successful CES pilot, the San Bernardino County Interagency Council on Homelessness (ICH) recommended the United Way 211 to apply to HUD as the operator of a new CES. 211's application was accepted by HUD and the project officially began start-up on August 1st of 2016.

The San Bernardino City and County CoC has created written standards that have been adopted by the governing board for the implementation and evaluation of the local CES. The CoC is currently conducting an annual evaluation of the CES, which it will use to guide decision making and future policy direction for the region.

CES is set to provide services and is connected to all agencies who provide housing and homeless-related services throughout the county. The purpose of this system is to conduct an initial, comprehensive assessment of the housing and services needs for all people entering the local homeless assistance

system, designed in response to local needs and conditions, including a locally designed common assessment tool, and utilizing the Vulnerability Index – Service Prioritization Decision Assistance Tool (VI-SPDAT).

As noted, and encouraged by HUD, the CES
• "prioritization policies are documented in Coordinated Entry policies and procedures and are consistent with CoC and ESG written standards established under 24 CFR 576.400(e) and 24 CFR 578(a)(9). These policies and procedures are made publicly available and must be applied consistently throughout the CoC areas for all populations;"
• The prioritization process uses any combination of the following factors:
o Significant challenges or functional impairments, including any physical, mental, developmental or behavioral health disabilities regardless of the type of disability, which require a significant level of support in order to maintain permanent housing (this factor focuses on the level of support needed and is not based on disability type);
o High utilization of crisis or emergency services to meet basic needs, including but not limited to emergency rooms, jails, and psychiatric facilities;
o The extent to which people, especially youth and children, are unsheltered;
o Vulnerability to illness or death;
o Risk of continued homelessness;
o Vulnerability to victimization, including physical assault, trafficking or sex work; or
o Other factors determined by the community that are based on severity of needs.
• Based on the prioritization factors listed above, unsheltered persons will be prioritized above sheltered persons when the following factors are present:
o Vulnerability to illness or death;
o Risk of continued homelessness; and
o Vulnerability to victimization, including physical assault, trafficking or sex work

The CoC Program interim rule at 24 CFR 578.93(c) requires recipients of CoC Program funds to affirmatively market their housing and supportive services to eligible persons regardless of race, color, national origin, religion, sex, age, familial status, or disability who are least likely to apply in the absence of special outreach and maintain records of those marketing activities. Housing assisted by HUD and made available through the CoC must also be made available to individuals and families without regard to actual or perceived sexual orientation, gender identity, or marital status in accordance with 24 CFR 5.105 (a)(2). Nondiscrimination and affirmative outreach requirements for the ESG program are located at 24 CFR § 576.407(a) and (b).

Street outreach efforts funded under ESG or the CoC program are linked to the coordinated entry process. The Inland SoCal United Way 211+ have policies and procedures on file that describe a process by which all participating street outreach staff, regardless of funding source, ensure that persons encountered by street outreach workers are offered the same standardized processes as persons assessed through site-based access points.

All staff administering assessments must use culturally and linguistically competent practices including "culturally and linguistically competent questions for all persons that reduce cultural and linguistic barriers to housing and services for special populations, including immigrants, refugees, and other first-generation populations; youth; individuals with disabilities; and lesbian, gay, bisexual, transgender, queer or questioning (LGBTQ) persons," as noted by HUD.

The CoC has included and will include ongoing CoC-wide training and training protocols for participating projects that receive referrals in culturally and linguistically competent practices so that appropriate resources available to participants are as comprehensive as possible.

Certification

I certify that all information included in this Application is true and accurate to the best of my knowledge.
Yes

Table 1. Landscape Analysis of Needs and Demographics		
	People Experiencing Homelessness	**Source and Date Timeframe of Data**
Population and Living Situations		
TOTAL # OF PEOPLE EXPERIENCING HOMELESSNESS	3125	HDX 2020 PIT
# of People Who are **Sheltered** (ES, TH, SH)	2697	HMIS 01/01/2021-12/31/2021
# of People Who are **Unsheltered**	2390	HDX 2020 PIT
Household Composition		
# of Households **without Children**	7484	HMIS 01/01/2021-12/31/2021
# of Households with **At Least 1 Adult & 1 Child**	1563	HMIS 01/01/2021-12/31/2021
# of Households with **Only Children**	249	HMIS 01/01/2021-12/31/2021
Sub-Populations and Other Characteristics		
# of Adults Who are Experiencing **Chronic Homelessness**	1784	HMIS 01/01/2021-12/31/2021
# of Adults Who are Experiencing **Significant Mental Illness**	989	HMIS 01/01/2021-12/31/2021
# of Adults Who are Experiencing **Substance Abuse** Disorders	653	HMIS 01/01/2021-12/31/2021
# of Adults Who are **Veterans**	941	HMIS 01/01/2021-12/31/2021
# of Adults with **HIV/AIDS**	35	HMIS 01/01/2021-12/31/2021
# of Adults Who are **Survivors of Domestic Violence**	198	HMIS 01/01/2021-12/31/2021
# of **Unaccompanied Youth (under 25)**	621	HMIS 01/01/2021-12/31/2021
# of **Parenting Youth (under 25)**	119	HMIS 01/01/2021-12/31/2021
# of People Who are **Children of Parenting Youth**	199	HMIS 01/01/2021-12/31/2021
Gender Demographics		
# of **Women/Girls**	7627	HMIS 01/01/2021-12/31/2021
# of **Men/Boys**	6754	HMIS 01/01/2021-12/31/2021
# of People Who are **Transgender**	19	HMIS 01/01/2021-12/31/2021
# of People Who are **Gender Non-Conforming**	7	HMIS 01/01/2021-12/31/2021
Ethnicity and Race Demographics		
# of People Who are **Hispanic/Latino**	5415	HMIS 01/01/2021-12/31/2021
# of People Who are **Non-Hispanic/Non-Latino**	8427	HMIS 01/01/2021-12/31/2021
# of People Who are **Black or African American**	5167	HMIS 01/01/2021-12/31/2021
# of People Who are **Asian**	181	HMIS 01/01/2021-12/31/2021
# of People Who are **American Indian or Alaska Native**	270	HMIS 01/01/2021-12/31/2021
# of People Who are **Native Hawaiian or Other Pacific Islander**	136	HMIS 01/01/2021-12/31/2021
# of People Who are **White**	7152	HMIS 01/01/2021-12/31/2021
# of People Who are **Multiple Races**	292	HMIS 01/01/2021-12/31/2021

Table 2. Landscape Analysis of People Being Served								
	Permanent Supportive Housing (PSH)	Rapid Rehousing (RRH)	Transitional Housing (TH)	Intermin Housing or Emergency Shelter (IH / ES)	Diversion Services and Assistance (DIV)	Homelessness Prevention Services & Assistance (HP)	Outreach and Engagement Services (O/R)	Other: [Identify]	Source(s) and Timeframe of Data
Household Composition								**ROW TOTALS**	
# of Households **without Children**	841	873	251	1640	NA	596	3805	8006	HMIS 01/01/2021-12/31/2021
# of Households with **At Least 1 Adult & 1 Child**	166	869	43	267	NA	253	172	1770	HMIS 01/01/2021-12/31/2021
# of Households with **Only Children**	0	3	2	84	NA	1	175	265	HMIS 01/01/2021-12/31/2021
Sub Populations and Other Characteristics	**1007**	**1745**		**1991**		**850**	**4152**	**10041**	
# of Adults Who are Experiencing **Chronic Homelessness**	757	439	9	510	NA	72	493	2280	HMIS 01/01/2021-12/31/2021
# of Adults Who are Experiencing **Significant Mental Illness**	306	179	29	213	NA	94	267	1088	HMIS 01/01/2021-12/31/2021
# of Adults Who are Experiencing **Substance Abuse** Disorders	397	712	105	576	NA	400	769	2959	HMIS 01/01/2021-12/31/2021
# of Adults Who are **Veterans**	426	325	12	106	NA	52	102	1023	HMIS 01/01/2021-12/31/2021
# of Adults with **HIV/AIDS**	18	13	0	35	NA	22	36		HMIS 01/01/2021-12/31/2021
# of Adults Who are **Survivors of Domestic Violence**	83	1	28	171	NA	68	158		HMIS 01/01/2021-12/31/2021
# of **Unaccompanied Youth (under 25)**	3	53	125	118	NA	20	349	668	HMIS 01/01/2021-12/31/2021
# of **Parenting Youth (under 25)**	0	81	4	27	NA	7	17	136	HMIS 01/01/2021-12/31/2021
# of People Who are **Children of Parenting Youth**	0	143	6	38	NA	12	22		HMIS 01/01/2021-12/31/2021
Gender Demographics									
# of **Women/Girls**	747	2225	204	1256	NA	916	2924	8272	HMIS 01/01/2021-12/31/2021
# of **Men/Boys**	854	1968	208	1475	NA	763	2046	7314	HMIS 01/01/2021-12/31/2021
# of People Who are **Transgender**	1	2	3	9	NA	0	4	19	HMIS 01/01/2021-12/31/2021
# of People Who are **Gender Non-Conforming**	0	0	1	3	NA	0	1	5	HMIS 01/01/2021-12/31/2021
Ethnicity and Race Demographics								**15610**	
# of People Who are **Hispanic/Latino**	405	1568	163	1077	NA	804	1857	5874	HMIS 01/01/2021-12/31/2021
# of People Who are **Non-Hispanic/Non-Latino**	1197	2614	252	1646	NA	866	2598	9173	HMIS 01/01/2021-12/31/2021
# of People Who are **Black or African American**	631	1910	152	807	NA	513	1589	5602	HMIS 01/01/2021-12/31/2021
# of People Who are **Asian**	6	21	6	23	NA	27	105	188	HMIS 01/01/2021-12/31/2021
# of People Who are **American Indian or Alaska Native**	31	55	4	75	NA	22	107	294	HMIS 01/01/2021-12/31/2021
# of People Who are **Native Hawaiian or Other Pacific Islander**	8	35	4	34	NA	8	60	149	HMIS 01/01/2021-12/31/2021
# of People Who are **White**	894	2021	223	1638	NA	1051	2036	7863	HMIS 01/01/2021-12/31/2021
# of People Who are **Multiple Races**	32	112	17	62	NA	27	64	314	HMIS 01/01/2021-12/31/2021

Table 3. Landscape Analysis of State, Federal and Local Funding

Funding Program (choose from drop down options)	Fiscal Year (select all that apply)	Total Amount Invested into Homelessness Interventions	Funding Source*	Intervention Types Supported with Funding (select all that apply)		Brief Description of Programming and Services Provided	Populations Served (please x the appropriate population[s])
Bringing Families Home (BFH) - via CDSS	FY 2021-2022	$2,940,892	State Agency	Non-Congregate Shelter/ Interim Housing; Permanent Supportive and Service-Enriched Housing; Diversion and Homelessness Prevention		Provides housing supports to families receiving child welfare services who are experiencing or at risk of homelessness, increasing family reunification and preventing foster care placement.	X ALL PEOPLE EXPERIENCING HOMELESSNESS. TARGETED POPULATIONS: People Exp Chronic Homelessness; People Exp Severe Mental Illness; People Exp Substance Abuse Disorders; Veterans; People Exp HIV/AIDS; Unaccompanied Youth; Parenting Youth; Children of Parenting Youth; x Other (families in the child welfare system)
CalWORKs Housing Support Program (HSP) - via CDSS	FY 2021-2022	$5,356,125	State Agency	Diversion and Homelessness Prevention; Rental Assistance; Non-Congregate Shelter/ Interim Housing		One-Time funds to assist families in the CalWORKs program who are experiencing homelessness	ALL PEOPLE EXPERIENCING HOMELESSNESS. TARGETED POPULATIONS: People Exp Chronic Homelessness; People Exp Severe Mental Illness; People Exp Substance Abuse Disorders; Veterans; People Exp HIV/AIDS; Unaccompanied Youth; Parenting Youth; Children of Parenting Youth; x Other (CalWORKs families)
Community Care Expansion - via CDSS		See Column H				Nothing Received to Date	ALL PEOPLE EXPERIENCING HOMELESSNESS. TARGETED POPULATIONS: People Exp Chronic Homelessness; People Exp Severe Mental Illness; People Exp Substance Abuse Disorders; Veterans; People Exp HIV/AIDS; Unaccompanied Youth; Parenting Youth; Children of Parenting Youth; Other (please enter here)
Continuum of Care Program (CoC) - via HUD	FY 2021-2022	$ 14,388,683.00	Federal Agency	Permanent Supportive and Service-Enriched Housing; Diversion and Homelessness Prevention; Non-Congregate Shelter/ Interim Housing; Rental Assistance	Outreach and Engagement	Supports a broad array of intervention designed to assist individuals and families experiencing homelessness, particularly those living in places not meant for habitation, located in sheltering programs, or at imminent risk of experiencing homelessness.	ALL PEOPLE EXPERIENCING HOMELESSNESS. TARGETED POPULATIONS: X People Exp Chronic Homelessness; X People Exp Severe Mental Illness; X People Exp Substance Abuse Disorders; X Veterans; X People Exp HIV/AIDS; X Unaccompanied Youth; X Parenting Youth; Children of Parenting Youth; Other (please enter here)
Encampment Resolution Grants - via Cal ICH	FY 2021-2022	$ 1,787,998.00	State Agency	Outreach and Engagement; Non-Congregate Shelter/ Interim Housing; Permanent Supportive and Service-Enriched Housing		One time general fund to partner with local governments in addressing encampment challenges.	ALL PEOPLE EXPERIENCING HOMELESSNESS. TARGETED POPULATIONS: X People Exp Chronic Homelessness; X People Exp Severe Mental Illness; X People Exp Substance Abuse Disorders; X Veterans; X People Exp HIV/AIDS; X Unaccompanied Youth; X Parenting Youth; Children of Parenting Youth; Other (Homeless Encampments)
Emergency Solutions Grants (ESG) - via HCD	FY 2021-2022	$ 299,449.00	State Agency	Diversion and Homelessness Prevention; Non-Congregate Shelter/ Interim Housing	Permanent Supportive and Service-Enriched Housing	Assisting individuals to quickly regain stability in permanent housing after experiencing a housing crisis and/or homelessness	ALL PEOPLE EXPERIENCING HOMELESSNESS. TARGETED POPULATIONS: X People Exp Chronic Homelessness; X People Exp Severe Mental Illness; X People Exp Substance Abuse Disorders; X Veterans; X People Exp HIV/AIDS; X Unaccompanied Youth; X Parenting Youth; Children of Parenting Youth; Other (please enter here)
Emergency Solutions Grants - CV (ESG-CV) - via HCD	FY 2021-2022	$ 4,246,600.00	State Agency	Outreach and Engagement; Systems Support Activities; Administrative Activities; Diversion and Homelessness Prevention		Assisting individuals to quickly regain stability in permanent housing after experiencing a housing crisis and/or homelessness. Supports interventions designed to prevent, prepare, and respond to the COVID-19 emergency	ALL PEOPLE EXPERIENCING HOMELESSNESS. TARGETED POPULATIONS: X People Exp Chronic Homelessness; X People Exp Severe Mental Illness; X People Exp Substance Abuse Disorders; X Veterans; X People Exp HIV/AIDS; X Unaccompanied Youth; X Parenting Youth; Children of Parenting Youth; Other (COVID-19 positive)
Family Homelessness Challenge Grants - via Cal ICH	FY 2021-2022	$ 1,700,000.00	State Agency			Competetive Grant that has not been released - staff recommendation to apply	ALL PEOPLE EXPERIENCING HOMELESSNESS. TARGETED POPULATIONS: X People Exp Chronic Homelessness; X People Exp Severe Mental Illness; X People Exp Substance Abuse Disorders; Veterans; X People Exp HIV/AIDS; X Unaccompanied Youth; Parenting Youth; Children of Parenting Youth; Other (please enter here)

Program	FY	Amount	Agency	Activity	Description	Scope	Chronic Homelessness	Veterans	Parenting Youth	Severe Mental Illness	HIV/AIDS	Children of Parenting Youth	Substance Abuse Disorders	Unaccompanied Youth	Other
Home Safe - via CDSS	FY 2021-2022	$3,112,629	State Agency	Diversion and Homelessness Prevention; Rental Assistance	Administered through Department of Aging and Adult Services. One time funds over three years to support the safety and housing stability of individuals involved in adult protective services.	ALL PEOPLE EXPERIENCING HOMELESSNESS									X Conserved Adults
Homekey (via HCD)	FY 2021-2022	$ 28,000,000.00	State Agency	Non-Congregate Shelter/Interim Housing; Permanent Supportive and Service-Enriched Housing; Outreach and Engagement	One Time funds for acquisition and rehabilitation of facilities. Applications submitted by: City of Redlands ($28M) and Fontana ($3.8M). City of Victorville awarded $28M for acquisition ($23M) and COSR ($5M) to build over 100 connect homes for a total of 170 individuals.	ALL PEOPLE EXPERIENCING HOMELESSNESS — X	X								Other (please enter here)
Homeless Housing, Assistance and Prevention Program (HHAP) - via Cal ICH	FY 2021-2022; FY 2021-2022; FY 2021-2022	$ 2,845,118.00; $ 1,300,625.00; $ 728,350.00	State Agency	Outreach and Engagement; Systems Support Activities; Non-Congregate Shelter/Interim Housing; Rental Assistance	One time funds for local jurisdictions with flexible funds to continue efforts to end and prevention homelessness. Includes Round 1, 2 and 3 for both CoC and County	ALL PEOPLE EXPERIENCING HOMELESSNESS — X	X	X	X	X	X	X	X	X	Other X (please enter here)
Housing and Disability Advocacy Program (HDAP) - via CDSS	FY 2021-2022	$3,857,169 non-competitive allocation; $1,155,127 reappropriated funding allocation	State Agency	Outreach and Engagement; Permanent Supportive and Service-Enriched Housing	TAD administered one time funds to assist people experiencing homelessness and livning with a disability. Requires a local match (recently reduced from 100% to 25%) and supports permanent housing assistance, case management, and support for completion of disability packets	ALL PEOPLE EXPERIENCING HOMELESSNESS				x			x		x Other (homeless, with one or more disabilities)
Project Roomkey and Rehousing - via CDSS	FY 2021-2022	$ 11,409,117.00	State Agency	Non-Congregate Shelter/Interim Housing; Rental Assistance; Diversion and Homelessness Prevention	One time funding to support non-congragate shelter fro individuals and families expereincing homelessness as impacted by COVID-19 emergency	ALL PEOPLE EXPERIENCING HOMELESSNESS — X	X	X	X	X	X		X	X	Other (please enter here)
Other (please enter funding source)	FY 2021-2022; FY 2022-2023; FY 2023-2024; FY 2024-2025	$20,700,000 Permanent Local Housing Allocation	State Agency	Outreach and Engagement; Systems Support Activities; Non-Congregate Shelter/Interim Housing; Diversion and Homelessness Prevention	Funded via SB2 (Chapter 364, Statutes of 2017) for predevelopment, acquisition, rehabilitation, etc. Provides COSR (Pacific Village $3M) and supports for individuals and families	ALL PEOPLE EXPERIENCING HOMELESSNESS	X	X	X	X	X		X	X	Other (please enter here)
Supportive Services for Formerly Homeless Veterans (SSFHV)- via CalVet			State Agency		Have not applied	ALL PEOPLE EXPERIENCING HOMELESSNESS	X	X		X			X		Other (please enter here)
Community Development Block Grant (CDBG) - via HUD	FY 2021-2022	$7,498,779 only $120,728 is Homelessness related	Federal Agency		CDH administered Entitlement Grant. All funding was allocated to: **Cities** share of funding was utilized for food and clothing distribution, youth recreational and afterschool programs, senior nutrition and transportation services, services for victims of domestic violence, code enforcement; improvements to public facilities, parks, streets and gutters. **County** share of funding was utilized for large county owned capital improvment projects as well as Fair Housing and Tenant Landlord Mediation Services	ALL PEOPLE EXPERIENCING HOMELESSNESS									x At or below 80% AMI (Homeless, Low-to Moderate Income families, Seniors, Youth, and Disabled population)
Emergency Solutions Grants (ESG) - via HUD	FY 2021-2022	$ 633,286.00	Federal Agency	Diversion and Homelessness Prevention; Outreach and Engagement; Systems Support Activities; Administrative Activities	Assisting individuals to quickly regain stability in permanent housing after experencing a housing crisis and/or homelessness	ALL PEOPLE EXPERIENCING HOMELESSNESS — X	X	X	X	X	X		X	X	Other (please enter here)

TARGETED POPULATIONS (please "x" all that apply)

Program	FY	Amount	Agency	Activities		Description	Population	TARGETED POPULATIONS (please "x" all that apply)					
Emergency Solutions Grants - CV (ESG-CV) - via HUD	FY 2021-2022	$ 8,594,080.00	Federal Agency	Outreach and Engagement; Diversion and Homelessness Prevention; Systems Support Activities; Administrative Activities		Assisting individuals to quickly regain stability in permanent housing after experiencing a housing crisis and/or homelessness. Supports interventions designed to prevent, prepare, and respond to the COVID-19 emergency	ALL PEOPLE EXPERIENCING HOMELESSNESS	X People Exp **Chronic Homelessness**	X Veterans	X Parenting Youth	X People Exp **Severe Mental Illness** / People Exp HIV/AIDS / Children of Parenting Youth	X People Exp **Substance Abuse Disorders**	X Unaccompanied Youth / Other (please enter here)
HOME - American Rescue Plan Program (HOME-ARP) - via HUD	FY 2021-2022	$ 12,717,363.00	Federal Agency	Non-Congregate Shelter/Interim Housing; Permanent Supportive and Service-Enriched Housing; Diversion and Homelessness Prevention; Outreach and Engagement	Administrative Activities; Rental Assistance	To assist individuals or households who are homeless, at risk of homelessness, and other vulnerable populations by providing housing, rental assistance, supportive services, and non-congregate shelter, to reduce homelessness and increase housing stability across the county.	ALL PEOPLE EXPERIENCING HOMELESSNESS	X People Exp **Chronic Homelessness**	X Veterans	X Parenting Youth	X People Exp **Severe Mental Illness** / X People Exp HIV/AIDS / Children of Parenting Youth	X People Exp **Substance Abuse Disorders**	X Unaccompanied Youth / Other (please enter here)
HOME Program - via HUD	FY 2021-2022	$17,800,000 only 11,529,552 is Homelessness related	Federal Agency	Permanent Supportive and Service-Enriched Housing; Administrative Activities		Funds activities including building, buying, and/or rehabilitating affordable housing for rent or home ownership or providing direct rental assistance to low-income people.	ALL PEOPLE EXPERIENCING HOMELESSNESS	X People Exp **Chronic Homelessness**	X Veterans	X Parenting Youth	X People Exp **Severe Mental Illness** / X People Exp HIV/AIDS / Children of Parenting Youth	X People Exp **Substance Abuse Disorders**	X Unaccompanied Youth / Other (please enter here)
Community Development Block Grant - CV (CDBG-CV) - via HUD	FY 2021-2022	$8,906,464 only $1,700,000 is Homelessness related	Federal Agency	Administrative Activities; Rental Assistance; Diversion and Homelessness Prevention	Outreach and Engagement	CDH administered onetime funding. All funding has been allocated. **Cities** share of funding was utilized for food and meal distribution, rental/mortgage and utility assistance, small business loans, senior nutrition and transportation services, homeless outreach and housing services, COVID-19 testing, public facility and senior center improvements. **County** share of funding was utilized for food assistance programs and Pacific Village- rehab for homeless.	ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp **Chronic Homelessness**	Veterans	Parenting Youth	People Exp **Severe Mental Illness** / People Exp HIV/AIDS / Children of Parenting Youth	People Exp **Substance Abuse Disorders**	Unaccompanied Youth / X At or below 80% AMI (Homeless, Low-to Moderate Income families, Seniors, and Youth Affected by COVID-19)

Baseline Data for Goals		
Table 4. Outcome Goals		
Outcome Goal #1a: Reducing the number of persons experiencing homelessness.		
Baseline Data: **Annual estimate of number of people accessing services who are experiencing homelessness**	**Outcome Goals July 1, 2021 - June 30, 2024**	
	Decrease/Increase in # of People	**Decrease/Increase as % Change from Baseline**
8,962	1,258	14%
Describe Your Related Goals for **Underserved Populations and Populations Disproportionately Impacted by Homelessness**		
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	**Describe the trackable data goal(s) related to this Outcome Goal:**	
Seniors receiving services has increased year to year, both unsheltered and sheltered compared to other populations. Adults over age 55 has increased by 135% since 2018 according to the data tables. Nearly half (43.5%) of unsheltered adults have been identified with disabling health conditions. African Americans are four times more likely to experience homelessness compared to individuals who identify as White.	Senior referrals to permanent housing options through the CES will increase by 15%. Work with cities and other partners to increase the supply of year-round permanent shelter by 200 beds throughout the county to accommodate diverse populations. Reduce the housing placement time for African Americans by 50%.	

Outcome Goal #1b: Reducing the number of persons experiencing homelessness on a daily basis		
Baseline Data: **Daily Estimate of # of people experiencing unsheltered homelessness**	**Outcome Goals July 1, 2021 - June 30, 2024**	
	Reduction in # of People	**Reduction as % Change from Baseline**
2,390	234	-10%
Describe Your Related Goals for **Underserved Populations and Populations Disproportionately Impacted by Homelessness**		
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	**Describe the trackable data goal(s) related to this Outcome Goal:**	
According to the Point-In-Time Count (PITC), 1,027 individuals identified as chronically homeless on the day of the 2022 PITC. This would be 3 chronically homeless individuals identified per week. Seniors, chronic health conditions, physical disabilities, severely mentally ill re-entry pop. According to the Point-In-Time Count (PITC), there was an increase of 28% of shelter beds usage. Most of the increase usage was seen in families and seniors who identify as African American. One third of all individuals and families in shelter identify as Black/African American. Focus on young adult and youth-centered shelter services. One third of all residents in shelter are under the age of 25 years.	Increase beds occupied by 200. Homelessness will decrease by 10% among persons who identify as Black/African American. Increase shelter utilization rate from 87% to 95%. 100% of shelters will be trained in trauma-informed approaches. 10% of shelters will create low-barrier policies.	

Outcome Goal #2: Reducing the number of persons who become homeless for the first time.		
Baseline Data: **Annual Estimate of # of people who become homeless for the first time**	**Outcome Goals July 1, 2021 - June 30, 2024**	
	Reduction in # of People	**Reduction as % Change from Baseline**
4,723	460	-10%
Describe Your Related Goals for **Underserved Populations and Populations Disproportionately Impacted by Homelessness**		
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	**Describe the trackable data goal(s) related to this Outcome Goal:**	
Youth aging out of foster care. Over 400 unaccompanied youth 24 years of age and under became homeless for the first time in 2020. This age group are at higher risk of remaining homeless if intervention is not provided during this crucial time period, with many not having substantial social capital. African American households in general, African American single moms w-children. African American households make up 9% of the population of San Bernardino County however, 40% of the individuals and persons in families within the Homeless Management Information System identify as Black/African American, 49% of whom became homeless for the first time. They are more than 4 times disproportionately affected by homelessness than other populations in the County. This is even more reflective in the African American single moms w-children target population. Over 50% of individuals and families have become homeless for the first time.	Number of African American households who become homeless for the first time will decrease by 10%; Number of transitional aged youth who become homeless for the first time will decrease by 10%. Increase housing placement for youth 24 years of age and under by an additional 25 placements per year. Increase transitional housing for youth by 10 units per year. Reduce the number of African American households who become homeless for the first time by a minimum of 25%.	

Outcome Goal #3: Increasing the number of people exiting homelessness into permanent housing.		
Baseline Data: **Annual Estimate of # of people exiting homelessness into permanent housing**	**Outcome Goals July 1, 2021 - June 30, 2024**	
	Increase in # of People	**Increase as % Change from Baseline**
3,030	456	15%
Describe Your Related Goals for **Underserved Populations and Populations Disproportionately Impacted by Homelessness**		
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	**Describe the trackable data goal(s) related to this Outcome Goal:**	
Veterans; Families; African American households; Veterans make up a little over 10% of the homeless population, but the majority receiving services are diagnosed with chronic health conditions, including mental illness. Families receiving emergency housing services who are new to homelessness have a lower exit to permanent housing rate than those referred to permanent housing options. African American households are over-represented in all areas of housing assistance, and as such prioritization should be provided to improve position outcomes in regards to housing placement.	Percentage of households exiting shelter/interim housing to permanent housing will increase by 25%. Percentage of African American households exiting homelessness to permanent housing will increase by 10%. Reduce the length of time in shelter/interim housing and connections to permanent housing options by half. Double current housing search services and activities.	

Outcome Goal #4: Reducing the length of time persons remain homeless.		
Baseline Data: Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safe haven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing projects	**Outcome Goals July 1, 2021 - June 30, 2024**	
	Decrease in Average # of Days	**Decrease as % Change from Baseline**
131	31	-24%
Describe Your Related Goals for **Underserved Populations and Populations Disproportionately Impacted by Homelessness**		
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	**Describe the trackable data goal(s) related to this Outcome Goal:**	
African American households make up the largest percentage of individuals who have to wait the longest among any groups for services. The average wait is 143 days for this disproportionately impacted group. Latino households, although their average wait time is less at 116 days, collectively are composed of a large number of impacted individuals, Collectively, Black, Indigenous, People of Color (BIPOC), are overly represented compared to Whites, who have to remain homeless for longer periods of time. Over 75% of individuals who wait the longest are considered BIPOC.	Decrease the length of time from entry into by-name list to CES by 25%. Improve in the length of time from entry into CES to appropriate service connections, and appropriate temporary and/ or permanent housing options by 25%, with prioritization given to people who identify as BIPOC.	

Outcome Goal #5: Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.		
Baseline Data: **% of people who return to homelessness after having exited homelessness to permanent housing**	**Outcome Goals July 1, 2021 - June 30, 2024**	
	Decrease in % of People who return to Homelessness	**Decrease as % Change from Baseline**
8.18%	2%	-18%
Describe Your Related Goals for **Underserved Populations and Populations Disproportionately Impacted by Homelessness**		
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	**Describe the trackable data goal(s) related to this Outcome Goal:**	
According to the landscape analysis provided, unaccompanied youth and parenting youth have a higher percentage of returns to homelessness within 6 months (14% and 10% respectfully) compared to all other groups in 2020. Also, the landscape analysis identified many BIPOC households with double digit percentage returns to homelessness within 6 months. In addition, 11% of persons experiencing severe mental illness and persons experiencing substance abuse disorder returned to homelessness within 6 months.	The percentage of transitional aged youth (18-25) who return to homelessness after exiting to permanent housing will be reduced by 5%. The percentage of BIPOC households who return to homelessness after exiting to permanent housing will be reduced by 5%. The percentage of persons experiencing severe mental illness and persons experiencing substance abuse disorder who return to homelessness after exiting to permanent housing will be reduced by 5%.	

Outcome Goal #6: Increasing successful placements from street outreach.

Baseline Data:	Outcome Goals July 1, 2021 - June 30, 2024	
Annual # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations.	Increase in # of People Successfully Placed from Street Outreach	Increase as % of Baseline
239	239	100%

Describe Your Related Goals for
Underserved Populations and Populations Disproportionately Impacted by Homelessness

Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	Describe the trackable data goal(s) related to this Outcome Goal:
High utilizers of services are individuals who utiliize multiple public safety and safety net services such as healthcare (including inpatient and outpatient emergency care), criminal justice (including law enforcement, courts, and corrections), emergency response, and homeless services. High utilizers of services tend to be BIPOC, have chronic & physical health conditions, and are older. Transitional aged youth, although a smaller number countywide, have fewer positive outcomes compared to other groups and are more likely to return to the streets within 6 months of housing related services.	In one year, 100 unsheltered high utilizers of services will exit homelessness, with 65% entering into stable housing and 35% connected to services to support housing and safety. The number of women and girls successfully placed from street outreach to a sheltered or permanent housing location will increase by 10%. The number of BIPOC households successfully placed from street outreach to a sheltered or permanent housing location will increase by 10%.

Table 5. Strategies to Achieve Outcome Goals

Strategy	Performance Measure to Be Impacted (Check all that apply)
Description Housing the most at-risk. Working collectively to offer an array of wraparound services to get individuals the support they need to stabilize, begin healing, and exit homelessness in less restrictive, community-based care settings will help individuals transition from homeless to home. This may also require implementing policies that look at upstream prevention and early intervention. This includes aligning the County's network of housing and homeless services continuum of care to maximize the number of persons to be served, with a focus an equitable access. By working together to provide pathways to housing, health, and income stabilization, individuals experiencing homelessness can find their unique roadmap to recovery and self-sufficiency to prevent unnecessary incarcerations and hospitalizations.	☑ 1. Reducing the number of persons experiencing homelessness. ☐ 2. Reducing the number of persons who become homeless for the first time. ☑ 3. Increasing the number of people exiting homelessness into permanent housing. ☑ 4. Reducing the length of time persons remain homeless. ☑ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing. ☑ 6. Increasing successful placements from street outreach. ☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.
Timeframe July 2021 - June 2024	
Entities with Lead Responsibilities Office of Homeless Services and Community Revitalization	
Measurable Targets 100 unsheltered high utilizers of services will exit homelessness each year, resulting in 300 homeless exits by June 2024.	

Strategy	Performance Measure to Be Impacted (Check all that apply)
Description Increasing shelter capacity. The County will build new partnerships with municipalities and the County's unincorporated areas to host emergency/transitional shelters, safe places to park with access to supportive services. This will be accomplished through the development of innovative programs that improve community safety, test innovative low-barrier shelter solutions, and increase partnerships. Reducing barriers to shelter, such as allong pets, storage of personal items, greater privacy, allowing access to service delivery partners, and longer and more flexible stays will help to create more low-barrier shelters.	☑ 1. Reducing the number of persons experiencing homelessness. ☐ 2. Reducing the number of persons who become homeless for the first time. ☐ 3. Increasing the number of people exiting homelessness into permanent housing. ☑ 4. Reducing the length of time persons remain homeless. ☐ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing. ☑ 6. Increasing successful placements from street outreach. ☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.
Timeframe July 2021 - June 2024	
Entities with Lead Responsibilities Community Revitalization (Office of Homeless Services and Community Development and Housing	
Measurable Targets Work with cities and other partners to increase the supply of year-round permanent shelter by 200 beds throughout the county to accommodate diverse populations.	

Strategy	Performance Measure to Be Impacted (Check all that apply)
Description Implementing an integrated approach to solving local unsheltered and sheltered homelessness by weaving together all outreach and engagement activities and data through Esri's ArcGIS (Geographic Information Systems) software for mapping and data visualization, and location services.	☐ 1. Reducing the number of persons experiencing homelessness. ☐ 2. Reducing the number of persons who become homeless for the first time. ☑ 3. Increasing the number of people exiting homelessness into permanent housing. ☑ 4. Reducing the length of time persons remain homeless.
Timeframe July 2021 - June 2024	☐ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
Entities with Lead Responsibilities Office of Homeless Services and designated CES lead	☑ 6. Increasing successful placements from street outreach.
Measurable Targets Will conduct 56 case conference meetings per year to identify and recommend the most appropriate intervention.	☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy	Performance Measure to Be Impacted (Check all that apply)
Description Implement system improvement and capacity building activities to facilitate greater system coordination, collaboration, resource alignment and performance outcomes to include but not limited to comprehensive systemwide workforce development activities, system supports to maintain homeless services & housing delivery system, and commitment to address racial disproportionality and equitable provision of services and outcomes.	☐ 1. Reducing the number of persons experiencing homelessness. ☐ 2. Reducing the number of persons who become homeless for the first time. ☐ 3. Increasing the number of people exiting homelessness into permanent housing. ☑ 4. Reducing the length of time persons remain homeless. ☐ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing. ☐ 6. Increasing successful placements from street outreach. ☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.
Timeframe	
July 2021 - June 2024	
Entities with Lead Responsibilities	
Office of Homeless Services and Community Revitalization	
Measurable Targets	
Reducing the length of time from entry into a CES by-name list by 25%.	

Strategy	Performance Measure to Be Impacted (Check all that apply)
Description Establish a Coordinated Outreach Resources & Engagement (CORE) system to facilitate coordinated and collaborative street outreach activities which shall included the targeting of resources to "high utilizers of safety net services" and other persons experiencing chronic and/or long-term homelessness to provide a concentrated-level of services and activities to facilitate successful placements from street outreach leading to permanent housing.	☐ 1. Reducing the number of persons experiencing homelessness. ☐ 2. Reducing the number of persons who become homeless for the first time. ☑ 3. Increasing the number of people exiting homelessness into permanent housing. ☑ 4. Reducing the length of time persons remain homeless.
Timeframe	☐ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
July 2021 - June 2024	
Entities with Lead Responsibilities	
HOPE Team	☑ 6. Increasing successful placements from street outreach.
Measurable Targets	☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.
At least 100 high utilizers each year of safety net services and experiencing chronic homelessness will achieve permanent housing stability by January 2024.	

Strategy	Performance Measure to Be Impacted (Check all that apply)
Description	
Establish a Coordinated Outreach Resources & Engagement (CORE) system to facilitate coordinated and collaborative street outreach activities which shall included the targeting of resources to "high utilizers of safety net services" and other persons experiencing chronic and/or long-term homelessness to provide a concentrated-level of services and activities to facilitate successful placements from street outreach leading to permanent housing.	☐ 1. Reducing the number of persons experiencing homelessness. ☐ 2. Reducing the number of persons who become homeless for the first time. ☑ 3. Increasing the number of people exiting homelessness into permanent housing. ☑ 4. Reducing the length of time persons remain homeless.
Timeframe	☐ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
July 2021 - June 2024	
Entities with Lead Responsibilities	☑ 6. Increasing successful placements from street outreach.
HOPE Team	☐ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.
Measurable Targets	
At least 100 high utilizers each year of safety net services and experiencing chronic homelessness will achieve permanent housing stability by January 2024.	

Table 6. Funding Plans

Activity to be funded by HHAP 3 (choose from drop down options)	Eligible Use Categories Used to Fund Activity										Total Funds Requested:	Description of Activity
	1. Rapid rehousing	2. Operating subsidies	3. Street outreach	4. Services coordination	5. Systems support	6. Delivery of permanent housing	7. Prevention and diversion	8. Interim sheltering (new and existing)	9. Shelter improvements to lower barriers and increase privacy	10. Administrative (up to 7%)		
Rental Assistance	$ 406,452.37	$ 100,000.00	$ -	$ 100,000.00	$ -	$ -	$ -	$ -	$ -	$ -	$ 606,452.37	Targeted Rapid Rehousing projects and supportive services
Non-Congregate Shelter/ Interim Housing	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	
Permanent Supportive and Service-Enriched Housing		$ 1,000,000.00	$ -	$ -	$ -	$ 1,000,000.00	$ -	$ -	$ -	$ -	$ 2,000,000.00	Innovative housing programs and capitalized operating support reserves
Diversion and Homelessness Prevention		$ -	$ -	$ -	$ -		$ -	$ -	$ -	$ -	$ -	
Outreach and Engagement	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	
Systems Support Activities	$ -	$ -	$ -	$ -	$ 780,374.96	$ -	$ -	$ -	$ -	$ -	$ 780,374.96	System improvements and capacity building
Administrative Activities	$ -	$ -	$ -	$ -		$ -	$ -	$ -	$ -	$ 254,922.49	$ 254,922.49	HHAP program administration
	$ -	$ -	$ -	$ -	$ -	$ -	$ -		$ -	$ -	$ -	
	$ -	$ -	$ -	$ -	$ -	$ -	$ -		$ -	$ -	$ -	
	$ -	$ -	$ -	$ -	$ -	$ -	$ -		$ -	$ -	$ -	
Totals:	$ 406,452.37	$ 1,100,000.00	$ -	$ 100,000.00	$ 780,374.96	$ 1,000,000.00	$ -	$ -	$ -	$ 254,922.49	$ 3,641,749.82	

Explanation of How the Proposed Use of Funds Will Complement Existing local, state, and federal funds and equitably close the gaps identified in the Local Landscape Analysis

The proposed funding will be used to compliment the services provided through the County as well as making sure we do not duplicate services already provided through other funding sources. As mentioned in the narrative, the CoC created an inventory of program, funding, and resources to allow the CoC to align and leverage services to maximize housing and homeless services utility within the region, while avoiding and discouraging supplantation of services.

Table 7. Demonstrated Need

Complete ONLY if you are selected Non-Congregate Shelter / Interim Housing as an activity on the Funding Plans tab.

Demonstrated Need	
# of available shelter beds	220
# of people experiencing unsheltered homelessness in the homeless point-in-time count	905
Shelter vacancy rate (%) in the summer months	25%
Shelter vacancy rate (%) in the winter months	31%
% of exits from emergency shelters to permanent housing solutions	20%
Describe plan to connect residents to permanent housing.	

California Interagency Council on Homelessness | CAL ICH

HOMELESS HOUSING, ASSISTANCE AND PREVENTION PROGRAM (HHAP) - Round 3
BUDGET TEMPLATE

APPLICANT INFORMATION

CoC / Large City / County Name:	San Bernardino County	Applying Jointly? Y/N	No
Administrative Entity Name:	San Bernardino County Community Revitalization-Office of Homeless Services	Total Allocation	$ 3,641,749.82

HHAP FUNDING EXPENDITURE PLAN

ELIGIBLE USE CATEGORY	FY21/22	FY22/23	FY23/24	FY24/25	FY25/26	TOTAL	Initial	Remainder
Rapid rehousing	$ 160,157.45	$ 160,157.44				$ 320,314.89	$ -	$ 242,277.39
Rapid rehousing: youth set-aside	$ 43,068.74	$ 43,068.74				$ 86,137.48	$ -	$ 86,137.48
Operating subsidies	$ 200,000.00	$ 200,000.00	$ 200,000.00	$ 200,000.00	$ 200,000.00	$ 1,000,000.00	$ -	$ 1,000,000.00
Operating subsidies: youth set-aside	$ 50,000.00	$ 50,000.00				$ 100,000.00	$ -	$ 100,000.00
Street outreach						$ -	$ -	$ -
Street outreach: youth set-aside						$ -	$ -	$ -
Services coordination						$ -	$ -	$ -
Services coordination: youth set-aside	$ 50,000.00	$ 50,000.00				$ 100,000.00	$ -	$ 100,000.00
Systems support	$ 702,337.46					$ 702,337.46	$ 702,337.46	
Systems support: youth set-aside	$ 78,037.50					$ 78,037.50	$ 78,037.50	$ -
Delivery of permanent housing	$ 200,000.00	$ 200,000.00	$ 200,000.00	$ 200,000.00	$ 200,000.00	$ 1,000,000.00	$ -	$ 1,000,000.00
Delivery of permanent housing: youth set-aside						$ -	$ -	
Prevention and shelter diversion						$ -	$ -	
Prevention and shelter diversion: youth set-aside						$ -	$ -	
Interim sheltering						$ -	$ -	$ -
Interim sheltering: youth set-aside						$ -	$ -	$ -
Shelter improvements to lower barriers and increase privacy						$ -	$ -	$ -
Shelter improvements: youth set-aside						$ -	$ -	$ -
Administrative (up to 7%)	$ 50,984.50	$ 50,984.50	$ 50,984.50	$ 50,984.50	$ 50,984.49	$ 254,922.49	$ 54,626.25	$ 218,504.99

	TOTAL	Initial	Remainder
TOTAL FUNDING ALLOCATION	$ 3,277,574.84	$ 756,963.71	$ 2,460,782.38

	FY21/22	FY22/23	FY23/24	FY24/25	FY25/26	TOTAL	Initial	Remainder
Youth Set-Aside (at least 10%)	$ 221,106.24	$ 143,068.74	$ -	$ -	$ -	$ 364,174.98	$ 78,037.50	$ 286,137.48

COMMENTS:

A COLLECTIVE IMPACT APPROACH

San Bernardino County Community Revitalization was established through a merging of Community Development and Housing and the Office of Homeless Services in July 2021, as a concerted effort to focus on strategic and continuous improvement to prevent and reduce homelessness. Community Revitalization aims to increase the supply of affordable housing options to positively impact our neighborhoods, local economy, and livability of communities across the county. The effort includes partnership with several other County departments and offices that have a role in addressing homelessness.

The 2022 Homeless Strategic Action Plan's (Plan) intention is to increase coordination, expand the impact of the County's housing and homeless programs, and strengthen efforts amongst partners to make a collective impact. Collective Impact[1] describes an intentional way of working together to strategically align and strengthen efforts for the purpose of addressing a complex problem. It will take a coordinated collective approach, moving from a collection of individual programs to a countywide response that is strategic and data-driven to direct how best to allocate resources, services, and programs that improve the quality of life for those who live, work, and play in San Bernardino County. Community Revitalization, with strategic direction from the Board of Supervisors, will work with the County Administrative Office to pilot new projects and programs for continuous improvement as we invest in affordable housing options for our neighborhoods and communities and address the needs of our most vulnerable individuals.

The actions and strategies in the Plan are based on community input from over 500 stakeholders including, but not limited to: youth, veterans, older adults and persons with disabilities, formerly homeless individuals, healthcare entities, faith and community-based organizations, cities, and housing developers. The prioritized populations include diverse individuals experiencing chronic homelessness and living with one or more disabling conditions such as mental illness, substance use disorder, developmental disorders, and/or physical ill-health. In addition, individuals known to multiple systems due to the frequency of interaction with crisis services, community safety, and justice, and/or healthcare entities are a priority for intervention.

The Plan is Comprised of 3 Interrelated Actions:

1
Housing the Most At-Risk

2
Increasing Shelter Capacity

3
System Improvements

[1]Kania, J., & Kramer, M. (2011). Collective Impact. Stanford Social Innovation Review, 9(1), 36–41. https://doi.org/10.48558/5900-KN19

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ACTION 1:
HOUSING THE MOST AT-RISK

The United States Department of Housing and Urban Development (HUD) maintains a twofold definition and categories for considering a person homeless. The categories include unsheltered and sheltered individuals as described below:

- An unsheltered homeless person resides in a place not meant for human habitation, such as cars, parks, sidewalks, abandoned buildings (on the street).

- A sheltered homeless person resides in an emergency shelter, transitional housing, or supportive housing for homeless persons who originally came from the streets or emergency shelters.

Additionally, HUD builds on the definitions to describe chronic homelessness as a situation in which an individual living with a disabling condition has either experienced homelessness for longer than a year (during which time the individual may have lived in a shelter, Safe Haven, or a place not meant for human habitation), or has been in and out of homelessness at least four times over a three-year period.

The chronic homeless population potentially qualifies for permanent supportive housing beds. In some cases, these individuals are high utilizers of multiple public safety and safety net services such as healthcare (including inpatient and outpatient emergency care), criminal justice (including law enforcement, courts, and corrections), emergency response, and homeless services. This population is a top concern for community leaders, residents, and first responders. There is a need for accountability for everyone including the individual suffering from untreated mental health and substance use disorders which are leading to homelessness, incarceration, or worse.

Working collectively to offer an array of wraparound services to get individuals the support they need to stabilize, begin healing, and exit homelessness in less restrictive, community-based care settings will help individuals transition from homeless to home. This may also require implementing policies that look at upstream prevention and early intervention. This includes aligning the County's network of housing and homeless services continuum of care to maximize the number of persons to be served. By working together to provide pathways to housing, health, and income stabilization, individuals experiencing homelessness can find their unique roadmap to recovery and self-sufficiency to prevent unnecessary incarcerations and hospitalizations.

DATA RELATED TO THIS POPULATION ARE HIGHLIGHTED BELOW:

- In 2022, 1,027 individuals in San Bernardino County were identified as chronically homeless.

- An Office of Homeless Services cost study[2] analysis of data from 2018 to 2019 found the annual average cost of serving homeless high utilizers of services was $31,873 per person per year while living on the streets. The annual average cost of operating a permanent supportive housing program was determined to be $17,652.17 per person per year.

- Symptoms related to untreated behavioral health conditions make it difficult to engage and build trust, often taking an average of 72 encounters before an individual will agree to an evaluation or treatment.

Goal:

In one year, 100 unsheltered high utilizers of services will exit homelessness, with 65% entering into stable housing and 35% connected to services to support housing and safety.

THE STRATEGIES FOR IMPLEMENTATION INCLUDE:

- Sharing data between departments to identify persons from each system that present a high usage of accessing necessary care through unsuitable healthcare and criminal justice settings.

- Integration of new and existing resources to support and provide the required care for ongoing stabilization for populations deemed to be the most vulnerable.

- Researching the implementation of alternative court-treatment oriented options such as Assisted Outpatient Treatment (Laura's Law) and the proposed Community Assistance for Recovery and Empowerment (CARE) Court.

- Engaging County departments in the integration of the Lanterman-Petris-Short (LPS) conservatorship process for individuals in need of a restrictive to a least restrictive setting for stabilization toward independent living.

- Partnering with municipalities to build a network of housing infrastructure capacity to treat and house the most at-risk populations in communities with the highest chronically homeless populations.

- Deploying outreach and field-based mobile healthcare teams (with clinical staff) to engage, support, and/or treat identified individuals experiencing debilitating physical health, mental health, and/or substance use conditions.

- Facilitating opportunities for healthcare providers to meet with unsheltered persons without existing street outreach and engagement teams when safe and appropriate.

- Transitioning, based on the needs of each person, to the appropriate level of shelter and care.

[2] Shinn, G. (2020). An Analysis of Chronic and Veteran Homeless Cohorts in San Bernardino County: Fiscal Impacts and Market Demand for Sustainable Housing Solutions

Measures of Success include:

OUTCOMES:

- 100 high utilizers of services exit homelessness into a shelter with supports

- 60% increase in the number of individuals engaged in treatment services when compared to the prior six-month period

- Comparison of type of shelter prior to exiting homelessness

- Comparison of how individuals were accessing care and services prior to receiving stable housing and engagement in treatment to how care is accessed and used post stable housing

OUTPUTS:

- Establishing a multi-sectorial committee to conduct biweekly case conferencing meetings that identify and recommend the most appropriate temporary and permanent housing interventions for prioritized populations

- Tracking of attendance at case conferencing committee meetings

- Metrics for number and types of encounters with identified individuals

- Metrics including length of time from entry into the Coordinated Entry System (CES) to appropriate service connections, and appropriate temporary and/or permanent housing options

- Demographics of individuals served

ACTION 2:
INCREASING SHELTER CAPACITY

The Housing Inventory Count (HIC) is a point-in-time inventory of provider programs within the Continuum of Care (CoC) that provide beds and units dedicated to serve individuals experiencing homelessness (per HUD's homeless definition) that includes emergency shelter, transitional housing, hotel/motel vouchers paid by an organization or agency, and seasonal emergency shelter.

A REVIEW OF THE HIC DATA IDENTIFIED THE FOLLOWING TRENDS:

- Year-round shelter beds are administered by providers in only eight municipalities (Barstow, Big Bear Lake, Ontario, Redlands, San Bernardino, Twentynine Palms, Victorville, and Yucca Valley), with only 67% of unsheltered persons living in those cities.

- Four communities identified 50 or more unsheltered persons in their areas and had no beds for unsheltered persons (Colton, Fontana, Rialto, and Highland).

- The number of emergency shelter beds increased 92% from 257 beds in 2017 to 493 beds in 2022.

- The total number of beds provided by motel vouchers increased 48% from 164 beds in 2017 to 243 in 2022.

- Due to the lack of a centralized tracking system, coupled with the vast geography of the county acting as a barrier to access, on any given night, 18% of shelter beds remain vacant.

There are not enough shelter beds available in each region of the county to meet the need.

Goal:

Work with cities and other partners to increase the supply of year-round permanent shelter by 200 beds throughout the county to accommodate diverse populations.

A MULTITUDE OF TRAUMA-INFORMED APPROACHES AND STRATEGIES WILL BE DEPLOYED:

- Building new partnerships with municipalities and the County's unincorporated areas to host emergency/transitional shelters, safe places to park with access to hygiene and supportive services.

- Developing innovative pilot programs that improve community safety, test innovative low-barrier shelter solutions, and increase partnerships.

- Reducing barriers to shelter such as allowing pets, storage of personal items, greater privacy, allowing access to service delivery partners, and longer and more flexible stays to create more low-barrier shelters.

- Funding a variety of bed options to increase single-room and single-family occupancies.

- Developing hotel/motel voucher programs that include jurisdictions that counted 50 unsheltered persons or more in 2022 and had no shelter beds for unsheltered persons.

- Creating pop-up/mobile shelters.

- Implementing a centralized monitoring system to support maximizing the use of available shelters.

- Training shelter staff and outreach teams in evidence-based processes such as Listen, Empathize, Agree, Partner (LEAP), Motivational Interviewing, and Trauma-informed approaches.

Measures of Success include:

OUTCOMES:

- Increase shelter bed capacity across the county by 40%, as measured by year-round permanent shelter and emergency shelter

- Increase beds occupied by 200

- Increase low-barrier shelters

OUTPUTS:

- Increase utilization rate from 87% to 95%

- 100% of shelters will be trained in trauma-informed approaches

- 10% of shelters will create low-barrier policies

- 100% of staff are trained in LEAP, Motivational Interviewing, and Trauma-informed approaches

ACTION 3:
SYSTEM IMPROVEMENTS

In a review of feedback from each stakeholder engagement session, a primary need was consistently identified: the need to improve coordination across the entire continuum of the homelessness service system.

Goal:

Improve the overall functioning of the Coordinated Entry System (CES).

A VARIETY OF STRATEGIES WILL BE IMPLEMENTED, INCLUDING:

- Implementing an integrated approach to solving local unsheltered and sheltered homelessness by weaving together all outreach and engagement activities and data through Esri's ArcGIS (Geographic Information Systems) software for mapping and data visualization, and location services.

- Establishing a Coordinated Outreach Resources and Engagement (CORE) Program consisting of street outreach and engagement teams that would meet frequently to ensure street outreach and engagement is nimble enough to regularly engage homeless individuals in a timely manner by appropriate street outreach teams.

- Expanding Housing Search services and activities by increasing the number of staff whose sole responsibility is assisting individuals in locating and obtaining suitable housing.

A VARIETY OF STRATEGIES WILL BE IMPLEMENTED, INCLUDING (*CONTINUED*):

- Advancing the development of a by-name list of all individuals experiencing homelessness by subpopulation that includes a set of data points that integrate into the CES and the Homeless Management Information System (HMIS).

- Conducting weekly case conferencing meetings to identify and recommend the most appropriate temporary and permanent housing interventions for individuals entered into the CES.

- Using data obtained from CoC's annual comprehensive review of CES performance to create a responsive system that ensures individuals experiencing or at risk of homelessness are matched in a timely manner with the intervention that will most efficiently and effectively end their homelessness.

- Designing and piloting innovative services within alternative centers as a focus on stabilization, recovery or diversion, to support community safety and increased access to services and supports across the continuum.

IMPACT

The Plan builds on existing partnerships, efforts, and programming. Mobilizing partners around well-defined actions can drive positive change across multiple sectors. To that end, shared outcomes and measures will be established that capture the impact at the individual level, across County systems, and community. Examples of potential impacts include, but are not limited to:

- Law and Justice: Reduction in calls for service and arrests for identified individuals

- Behavioral Health: Decreasing hospitalizations through increased access to mental health and substance use disorder services for unsheltered individuals

- Public Health: Increased access to preventative health screenings

- Aging and Adult Services – Public Guardian: Increased access to safe shelter for older adults and persons with disabilities population

- Children and Family Services: Reduction in transition aged foster youth exiting the system and becoming unsheltered

Measures of Success include:

OUTCOMES:

- Improvements in the length of time from entry into by-name list to CES

- Improvements in the length of time from entry into CES to appropriate service connections, and appropriate temporary and/or permanent housing options

OUTPUTS:

- Demographics of individuals and families being assisted, including where they are being helped

- Process reviews conducted to continuously improve the system

HOMELESS TO HOME:
A ROADMAP FOR SELF-SUFFICIENCY

The Plan for 2022, Homeless to Home: A Roadmap to Self-Sufficiency, illustrates an array of wraparound services, programs, and housing options aimed at increasing self-sufficiency for individuals experiencing or at risk of homelessness. It provides an overview of the continuum of services, supports, shelter options, and the average duration for each of the ten categories along the continuum. As the individual level of risk and utilization of services increases, so does the intensity of services and supports from less support to more support. Each component across the Roadmap is delivered via a combination of contracted provider agencies, County departments, faith and community-based organizations, municipalities, and/or community partners working together.

SAN BERNARDINO COUNTY

homeless to Home
Roadmap to Self-Sufficiency

MORE support

LESS support

Permanent Supportive Housing

Transitional Housing

Interim Housing

Rapid Re-Housing

Emergency Shelter

Diversion

Prevention

Outreach Activities

Rental Assistance

Shared Housing

We envision a San Bernardino County where, through partnership, we prevent and reduce homelessness.

← MORE SUPPORT   LESS SUPPORT →

PERMANENT SUPPORTIVE HOUSING
Permanent housing that includes housing assistance and supportive services

Chronically homeless adults living with a disability

CBO, CoC, DAAS-PG, DBH, FBO, HA, MCO

ONGOING

TRANSITIONAL HOUSING
Leased housing provided until individual/family can move into permanent housing

Homeless individuals and families

CBO, CFS, CoC, DBH, DPH, FBO

1-24 MONTHS

INTERIM HOUSING
Long-term emergency housing for homeless waiting for permanent placement

Unsheltered individuals and families

CBO, CoC, DAAS-PG, DBH, Veterans

1-24 MONTHS

RAPID RE-HOUSING
Housing relocation or stabilization services that help individuals and families quickly transition to permanent stable housing to be able to take over lease

Homeless individuals and families in need of stabilization

ARMC, CBO, CoC, DBH, FBO, MCO, TAD, Veterans

9-12 MONTHS

EMERGENCY SHELTER
A place for individuals to live when they cannot live in their previous residence.

Domestic Violence Survivors, Disaster Victims, individuals in need of shelter (i.e., extreme weather)

CBO, CoC, DAAS-PG, DBH, FBO, HA

1-90 DAYS

DIVERSION
Interventions to immediately address the need of an individual that just lost their housing and has become homeless

Recently unsheltered or precariously housed individuals and families

CBO, CDH, CoC, DAAS-PG, DBH, DPH, FBO, HA, MCO

1-90 DAYS

PREVENTION
Services available that help an individual or family avoid losing current housing or from moving to emergency shelter

Individuals and families at high risk of homelessness

ARMC, CBO, CDH, CoC, DAAS-PG, DBH, FBO, HA, MCO, Sheriff, TAD, WDD

VARIES

OUTREACH ACTIVITIES
Reaching out to unsheltered individuals and families and connecting them to essential services, resources, and housing. Linkages and referrals.

Unsheltered individuals and families

CBO, CDH, CoC, DAAS-PG, DBH, DPH, FBO, Sheriff, TAD

ONGOING

RENTAL ASSISTANCE
Providing subsidies for rent

Homeless individuals and families at risk of homelessness

CBO, Cities, DAAS-PG, HA

VARIES

## SHARED HOUSING
People living in one rental housing unit sharing costs

Homeless individuals and families

CBO, CoC, DAAS-PG

ONGOING

homeless to Home

Roadmap to Self-Sufficiency

STAKEHOLDER ENGAGEMENT PROCESS

PROCESS OVERVIEW

Community Revitalization engaged diverse stakeholders from throughout the county in the planning, development, and process improvement of the Plan. The first stakeholder engagement process was held from May 2021 through August 2021, hosting 15 meetings with 547 stakeholders to discuss the current needs, strengths, and opportunities for serving homeless individuals and families, as well as those at risk of homelessness.

Attendance was promoted by publishing and advertising a schedule of meetings via listservs, a network of community partners, and contracted vendors. Due to the COVID-19 pandemic, virtual meetings were held to allow for safe participation and improved access for stakeholders from remote communities.

A special session to engage all 24 cities and towns across the county was hosted by the County Administrative Office. A virtual option was offered in lieu of in-person attendance to maximize access and participation. A total of 45 individuals attended the session with representatives from Barstow, Big Bear Lake, Chino, Chino Hills, Colton, Fontana, Grand Terrace, Highland, Montclair, Needles, Rancho Cucamonga, Redlands, San Bernardino, Twentynine Palms, and Yucca Valley.

Each meeting encouraged open discussion with the goal of empowering stakeholders for the purpose of generating ideas, contributing to decision making, and fostering a County/community partnership that will result in improving access to services and programs offered across the continuum of homeless services. The stakeholder engagement process included a participatory framework for stakeholders to discuss key service areas of the homeless CoC. Attendees participated in breakout discussions for both a Strengths, Weaknesses, Opportunities, and Threats (SWOT) and Political, Economic, Socio-Cultural, and Technological (PEST) analyses.

THE SWOT ANALYSIS ENCOURAGED DISCUSSION ACROSS SIX KEY AREAS:

- Homeless Outreach, Service Promotion, and Communication

- Client Services, including referrals to resources (subsidized housing, food, entitlements, healthcare, case management, rental assistance, and other resources)

- Permanent Housing and Rapid Rehousing

- Technological Capacity

- Financial

- Staff Development

THE PEST ANALYSIS ALLOWED FOR AN OPPORTUNITY TO DISCUSS AND COMMENT ON SOCIETAL, SYSTEM, AND POLICY-LEVEL INFLUENCES. DISCUSSION QUESTIONS INCLUDED, BUT WERE NOT LIMITED TO:

- Are there any other political factors that are likely to change that may affect the homeless community or efforts related to the provision of homeless services?

- Are financial resources available to the homeless increasing or decreasing? How is this likely to change in the next few years?

- What social attitudes and taboos affect the transition of homeless individuals and families to housing? Have there been recent socio-cultural changes that might affect this?

- Are there any new technologies on the horizon that could radically affect how we serve and interact with homeless individuals and families?

STAKEHOLDER IDENTIFIED NEEDS AND PRIORITIES

The results from the SWOT and PEST analyses identified and prioritized four themes.

| **Housing and Shelter** | **Health** | **Equity** | **System Coordination** |

STEERING COMMITTEE

Upon completion of the stakeholder engagement sessions, representatives from different sectors across the county were engaged to participate in a steering committee.

The steering committee was charged with:

- Reviewing quantitative and qualitative data received via the stakeholder engagement process, including a comprehensive needs assessment and gap analysis report completed by the Hub for Urban Initiatives.

- Creating the Mission, Vision, and Values statements that guide the Plan.

- Creating recommendations and actions for prioritization in the Plan.

The result of the steering committee's work is detailed on pages 15, 16, and 17.

VISION & MISSION

Vision:
We envision a San Bernardino County where,
through partnership, we prevent and reduce homelessness.

Mission:
To create a County in which individuals have access to safe
and essential services that support well-being.

CORE VALUES & GUIDING PRINCIPLES

Collaboration:
We work together to effectively use resources, deliver program models and serve
our community in a fiscally-responsible and business-like manner.

Person-Centered:
We partner with individuals experiencing homelessness with respect, dignity, and
positive regard to develop accessible solutions, provide housing opportunities
and improve our community.

Integrity:
We are dedicated to a high degree of accountability,
transparency, and continuous improvement.

Solution-Focused:
We are a solution-focused County that is community-centered, utilizes
sustainable efforts to decrease homelessness and meet identified needs
of individuals in our community.

Equity and Inclusiveness:
We ensure all individuals have access to the resources
they need to prevent or resolve their homelessness.

HOUSING & SHELTER

Recommendation

Increase housing and shelter supply

Actions

- Develop diverse types of housing and shelter, including affordable housing and housing for extremely low-income individuals.

- Increase the number of emergency shelter and transitional housing beds.

- Provide additional emergency shelter beds during inclement weather.

- Prioritize motel voucher programs for areas with a notable number of unsheltered persons (50 or more unsheltered persons), with priority on unsheltered persons aged 62 and over.

- Reduce barriers to shelter such as allowing for pets, storage of personal items, greater privacy, allowing access for partners/significant others, and longer and more flexible stays.

- Fund a variety of bed options to increase single-room and single-family occupancies.

- Create pop-up/mobile shelters.

HEALTHCARE

Recommendation

Increase access to all aspects of healthcare, including primary care, mental health, substance use, dental, and optometry care

Actions

- Increase the number of mobile healthcare teams with clinical staff to support individuals experiencing physical ill-health, mental health, and substance use disorders.

- Increase access to the continuum of substance use disorder and mental health supports and treatment.

- Increase access to healthcare and hygiene at shelter sites that include access to showers, bathrooms, meals, and beds.

- Increase system capacity to reintegrate individuals leaving hospitals and high-level care centers to return to their communities.

- Develop and implement strategies to eliminate service and treatment gaps for unsheltered individuals struggling with chronic and severe behavioral and physical illness(es).

- Increase case management and system navigation supports.

EQUITY

Recommendation

Direct specialized services to the most vulnerable sub-populations

Actions

- Prioritize outreach, engagement, and shelter/housing placement for:
  1. Chronically unsheltered individuals living with disabilities (physical behavioral, developmental)
  2. Unsheltered youth
  3. Unsheltered and unaccompanied women
  4. Unsheltered persons aged 62 & over
- Expand client-centered approaches that connect individuals to programs and resources prior to discharge/release from the justice system, behavioral health institutions, and recovery centers.
- Expand work release programs and ensure the experience obtained while incarcerated meets the minimum qualifications needed to obtain a job.
- Dedicate transitional housing for youth ages 18 to 24, as needed to bridge to long-term housing stability.

SYSTEM COORDINATION & ENHANCEMENT

Recommendation

Expand and improve coordination and functionality of systems

Actions

- Improve the CES, including conducting weekly case conferencing meetings to identify and recommend the most appropriate temporary and permanent housing interventions for individuals in CES.
- Continue to design inclusive, community-wide solutions: stakeholders work together to address community needs, whether through leveraging financial resources, expanding capacity, or establishing cross-sector partnerships.
- Expand housing search services and activities by increasing staff whose sole responsibility is assisting individuals in locating and obtaining suitable housing.
- Enhance the design of HMIS to integrate data points of outreach and engagement activities (for analysis) and incorporate into the GIS data hub to facilitate real-time decisions and meet the immediate challenges regarding unsheltered and sheltered homelessness and homeless prevention.
- Identify and establish an entity to coordinate and pursue available funds for the region, establishing a team to pursue philanthropic donations, grant funds to create a flexible funding pool (for use by County, municipalities, non-profits, faith communities, etc.).

LANDSCAPE ANALYSIS OF HOMELESSNESS IN SAN BERNARDINO COUNTY

OUR SUCCESS

Since the establishment of the Office of Homeless Services in 2007 and the adoption of the research-based Housing First best practice, San Bernardino County has made significant headway and experienced many successes in addressing homelessness. In a review of the most complete data sets from 2019, 2020, and 2021, nearly 21,000 unduplicated individuals were served across the homeless services continuum, which includes homelessness prevention services. Many of the most successful housing-based policies designed to address the homelessness crisis, in particular, rapid re-housing and homeless prevention services have proven successful as 53% of the total individuals served over the two-year period were provided resources to secure and/or maintain housing. In that same two-year time period, nearly 7,000 individuals were connected to a permanent housing solution.

The infographic below provides an overview of the number of individuals served in 2021 according to the service categories in the CoC. It is important to note that intervention types are not mutually exclusive, and individuals and households may be counted in multiple categories.

4,891
Outreach

1,668
Prevention

413
Transitional Housing

2,573
Interim Housing/ Emergency Shelter

4,172
Rapid Rehousing

1,604
Permanent Supportive Housing

Source: Homeless Management Information System, May 2022

Focused partnerships between multiple entities have yielded the best responses. For example, in 2015, the County launched an unsheltered Veterans Initiative that resulted in achieving "functional zero" for unsheltered veterans over a period of time. Functional zero means that the number of individuals experiencing homelessness at a given time does not exceed the community's ability to house the same number of individuals.

HOPE (Homeless Outreach and Proactive Enforcement, formed 2014) and START (Sheriff's Transitional Assistance Reentry Team, formed 2015) are the Sheriff's Department frontline teams working to transition homeless residents into housing. HOPE is a patrol-based team while START works primarily in the jail system with the reentry population. HOPE is made up of three Deputy Sheriffs and one probation officer. START is made up of one Deputy Sheriff, one Sheriff's Custody Specialist, and one Probation Officer. While these teams offer many services to the population they work with, housing remains a primary goal for both. Collectively, the two teams have housed over 2,700 people since their inception.

Additional examples of successful initiatives yielding a collective impact for specific populations include:

Successfully providing isolation assistance to more than 2,000 homeless individuals through Project Roomkey. Project Roomkey was established in March 2020 as part of the State's response to the COVID-19 pandemic.

1. Over 780 of the individuals served through Project Roomkey received permanent supportive housing or interim housing.
2. These efforts resulted in an additional award of $11.4 million in Project Roomkey funds for the County.

Partnered with Homekey housing developers to secure $8.3 million of State Homekey grant funds to acquire the All-Star Lodge in the City of San Bernardino to create 76 cost-effective "doors" of interim housing that are in the process of being converted to permanent housing. Upon completion, this project will result in shelter for 119 individuals/families.

1. This motel/hotel conversion expanded the inventory of housing for those hardest to house and most in need of wraparound services.
2. A non-profit entity provides property management, access to physical and field-based mental health services and case management. These critical elements are essential for residents to achieve stability and self-sufficiency in housing and overall community functioning. For many struggling with complex health issues, compounded by homelessness, All-Star Homekey offers lifesaving alternatives to living on the streets.

Secured over $4 million in State Homekey grant funds to partner with Community Development and Housing and developers to purchase and operate the Pacific Village Project.

1. Pacific Village, located in Highland, provides long-term interim housing for individuals and families who are at risk of or experiencing homelessness.
2. The County collaborated with the developer to build out the housing site, comprised of 20 trailers, one duplex, and one three-bedroom single-family residence, which resulted in 43 individuals/families securing interim housing.
3. The departments of Behavioral Health and Aging and Adult Services – Public Guardian provide case management and a wide array of services and supports to assist residents in maintaining safe and stable housing on their journey to recovery and wellness.
4. Future plans are to develop a continuum of care campus concept that proposes access to onsite services such as occupational therapy, employment training, individual and group therapy, nutrition, and a health clinic through a collective impact partnership between County departments and contracted providers as an alternative to higher cost emergency room and hospital services.

OPPORTUNITIES

While there has been much progress in addressing local homelessness, securing funds, and developing a continuum of housing and service solutions, there remains an opportunity to accomplish more through collective efforts. According to the 2022 Point-In-Time Count (PITC), there are over 3,333 individuals experiencing homelessness on any given day in San Bernardino County. This is an increase from prior years and does not include data from 2021, as the PITC was not conducted due to the COVID-19 pandemic. This upward trend is consistent with increases across the State and the nation.

Approximately the same number of persons experiencing homelessness were counted during the 2016 and 2017 PITC, 1,887 and 1,866 persons respectively. The table below shows a significant year over year increase in the number of persons counted as experiencing homelessness between 2016 and 2022. Over 1,200 (1,238) more persons were counted as homeless in 2020 when compared to 2016, which represents an increase of 66%, or two-thirds.

YEAR	TOTAL PERSONS COUNTED	DIFFERENCE FROM PREVIOUS YEAR		TOTAL UNSHELTERED	TOTAL SHELTERED
		NUMBER	PERCENT		
2016	1,887	-	-	1,191	696
2017	1,866	-21	-1.12	1,179	687
2018	2,118	+252	+13.5	1,443	675
2019	2,607	+489	+23.1	1,920	687
2020	3,125	+518	+19.9	2,390	735
2021	*PITC was not conducted due to the COVID-19 pandemic.*				
2022	3,333	+208	+6.6	2,389	944

The table also demonstrates the number of individuals counted as sheltered remained about the same between 2016 and 2019, with the largest increase occurring between 2020 and 2022. Between 2016 and 2022, the number of individuals experiencing sheltered homelessness increased by 248, which represents a 35.6% increase. However, 2,390 individuals were counted as unsheltered in 2020; an increase of 1,199 individuals experiencing unsheltered homelessness, which represents an increase of 100% from 2016. Between 2020 and 2022, the number of unsheltered decreased by one, reversing the upward trend that began in 2018.
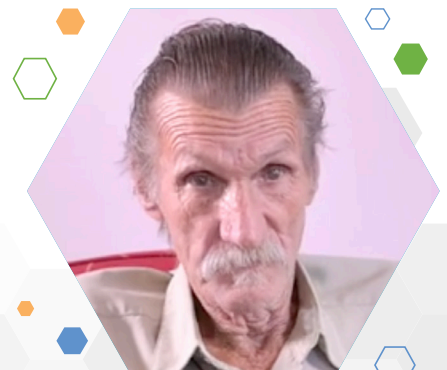
HOUSING AND SHELTER CAPACITY

As noted by the PITC, on any given day in 2022, there were approximately 3,333 homeless individuals. In that same period, there were only 851 transitional and emergency shelter beds available. This represents a significant gap between the numbers of beds available in comparison to the number needed.

In 2022, 1,027 individuals were identified as chronically homeless (44% of 2,292 unsheltered individuals counted in PITC), potentially qualifying for permanent supportive housing beds. Permanent supportive housing is an evidence-based practice for permanently housing chronically homeless individuals with chronic health conditions, individuals with serious mental illness, as additional supports and services are offered with housing/shelter.

INDIVIDUALS QUALIFIED FOR PERMANENT SUPPORTIVE HOUSING

348	703	691	1,027	379	346	310	358	228	369	440	684
2018	2019	2020	2022	2018	2019	2020	2022	2018	2019	2020	2022

Chronically Homeless Adults   **Adults with Chronic Health Conditions**   **Adults with Serious Mental Illness**
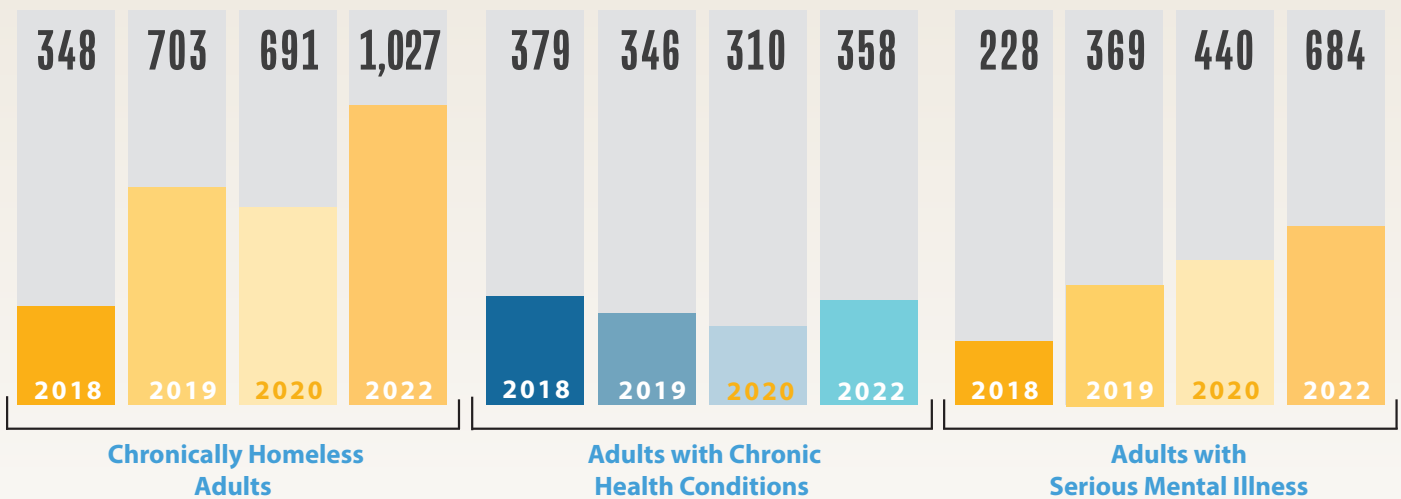
In 2022, there were 1,691 permanent supportive housing beds available, an increase of 342 beds in comparison to 2018.

The number and percentage of vacant permanent supportive housing beds available during "a day like today" for the hundreds of unsheltered adults who are chronically homeless, have chronic health conditions, and/or have serious mental illness is inadequate.

In addition, the number of vacant beds is likely 75 or less, which represents a vacancy rate of approximately 7%.

COST OF LIVING

According to the National Low Income Housing Coalition, the Fair Market Rent (FMR) for a two-bedroom apartment in San Bernardino County is $1,390. Approximately 40% of San Bernardino County households identify as renters. The hourly wage necessary to afford a two-bedroom apartment is approximately $26.73 per hour (or $55,600 per year). The estimated hourly mean renter wage in San Bernardino County is $15.75 per hour. Under this construct, an individual would need to work 76 hours per week, at minimum wage, to afford a two-bedroom rental home. The challenge is exacerbated for individuals living on a fixed income, such as the aging population, whose sole source of support may be through entitlements, such as Social Security. Using this same model, an individual would need to work 61 hours per week, at minimum wage, to afford a single-bedroom rental home.
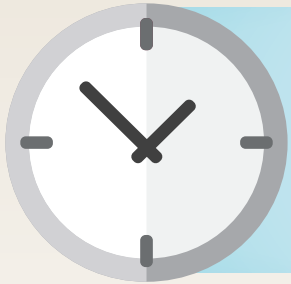
76hr per week | at Minimum Wage to Afford a 2-Bedroom Rental Home (at FMR)

61hr per week | at Minimum Wage to Afford a 1-Bedroom Rental Home (at FMR)

1.9 full time jobs | at Minimum Wage to Afford a 2-Bedroom Rental Home (at FMR)
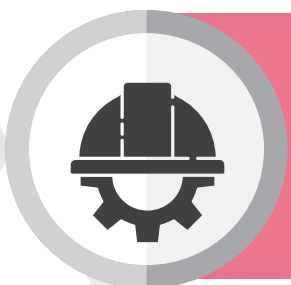
1.5 full time jobs | at Minimum Wage to Afford a 1-Bedroom Rental Home (at FMR)

Source: National Low Income Housing Coalition, Out of Reach 2021

SUB-POPULATIONS

Families with children, seniors, individuals with disabilities, veterans, youth, and young adults are all represented in the county's diverse homeless population. Effectively reducing homelessness for diverse populations necessitates a variety of housing options and supportive services tailored to meet the needs of each sub-population. For example, individuals fleeing domestic violence may need different housing and supports when compared to veterans. The breakdown of the sub-populations identified is contained in the table below. Shelter options that address the needs of the sub-populations will better ensure that individuals and families have the support they need to transition to stable housing.

SUB-POPULATIONS BREAKDOWN (N=2,373)	#	%
CHRONICALLY HOMELESS ADULTS	1,027	43.5
FAMILIES INCLUDING CHRONICALLY HOMELESS FAMILIES*	10	**
PERSONS WITH HIV/AIDS	50	2.1
PERSONS WITH MENTAL HEALTH PROBLEMS	684	29
SUBSTANCE USERS	868	36.8
UNACCOMPANIED WOMEN	640	27.1
VETERANS***	166	7
EXPERIENCING HOMELESSNESS DUE TO FLEEING DOMESTIC VIOLENCE, DATING VIOLENCE, SEXUAL ASSAULT, OR STALKING	166	7

*Families: Of the 10 families, 2 were chronically homeless that included 3 adults and 2 children. The total number of adults in the 10 families was 13 and represents 0.5% of the total adult population of 2,373.

**10 families consisted of 13 adults and 16 children.

***Veterans: 47.4% or 79 of the 166 veterans were chronically homeless.

THE ROAD AHEAD

The completion of the Plan signals a revitalization of the local homeless services system. The need for bold action has never been greater. Implementation of the Plan requires expanded coordination between systems, emphasizes the use of data-informed decision-making, and will require additional stakeholder engagement, as well as the implementation of collective impact approaches. Execution will require tremendous effort, new partnerships, and new strategies that require the entire community to be a part of the solution. The Plan requires a commitment of partners and service providers to do "whatever it takes" to provide the life-changing support that many individuals have never experienced.

The year ahead promises to be fast-moving with many funding opportunities to address homelessness. Contained in the Appendix is a table including additional data, an overview of funding, and an alignment with service strategies. By building on existing strengths, bringing successful programs to scale, integrating services and programs, and coordinating community efforts, the system will reduce both the number of individuals and families who experience homelessness and the length of time spent homeless.

**FOR INFORMATION RELATED TO THE
HOMELESS STRATEGIC ACTION PLAN, PLEASE VISIT:**

HomelessToHome.sbcounty.gov

ACKNOWLEDGMENTS

THANK YOU

Community Revitalization would like to thank the Homeless Strategic Action Plan Steering Committee, the many community stakeholders, individuals with lived experience of homelessness, and organizations whose participation and valuable input helped inform and create the 2022 Homeless Strategic Action Plan.

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John Affleck, *Flood Control*

Karen Young-Lowe, *Lighthouse Social Service Centers*

Kevin Mahany, *St. Joseph's Medical Center*

Mariann Johnson, *Workforce Development Department*

Natalie Komuro, *City of Ontario*

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Raul Moreno, *Step Up on Second*

Robert Clark, *Flood Control*

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Sharon Green, *Victor Valley Family Resource Center*

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Such an endeavor would not be possible without the collaboration and commitment of the many community groups, faith- and community-based organizations, County departments, city representatives, homeless service providers, law enforcement, and elected officials who participated in the development of this Plan.

Inland SoCal United Way 211

San Bernardino County Administrative Office

San Bernardino County Board of Supervisors

San Bernardino County Community Development and Housing

San Bernardino County Department of Aging and Adult Services – Public Guardian

San Bernardino County Department of Behavioral Health

San Bernardino County Department of Child Support Services

San Bernardino County Homeless Partnership

San Bernardino County Human Services

San Bernardino County Office of Homeless Services

San Bernardino County Probation

San Bernardino County Program Development Division

San Bernardino County Public Works

San Bernardino County Sheriff's Department – Homeless Outreach Proactive Enforcement (HOPE) Team

San Bernardino County Transitional Assistance Department

San Bernardino County Transportation Authority

San Bernardino County Veterans Affairs

San Bernardino County Workforce Development Department

Town of Yucca Valley

APPENDIX

The table identifies and documents all funds including state, federal, and local funds, currently being used, and budgeted to be used, to provide homelessness-related services and housing opportunities.

Data was gathered from County departments to populate the Landscape Analysis of State, Federal, and Local Funding table, which also serves as a part of the County's Homeless, Housing, Assistance and Prevention Program Round 3 submission.

Funding Program	Fiscal Year	Allocation	Funding Source	Intervention Types Supported with Funding	Brief Description of Programming and Services Provided	Populations Served
Bringing Families Home (BFH) - via CDSS	FY 2021-2022	$2,940,892.00	State Agency	Diversion & Homelessness Prevention; Non-Congregate Shelter/Interim Housing; Permanent Supportive and Service-Enriched Housing; Rental Assistance	Provides housing support to families receiving child welfare services who are experiencing or at risk of homelessness, increasing family reunification and preventing foster care placement.	TARGETED POPULATIONS — Other (families in the child welfare system): ✗
California Emergency Solutions and Housing (CESH) - via HCD	FY 2018-2023 / FY 2019-2024	$1,459,234.00 / $835,737.00	State Agency	Administrative Activities; Non-Congregate Shelter/Interim Housing; Systems Support Activities	Provides funds for a variety of activities to assist persons experiencing or at risk of homelessness as authorized by SB 850 (Chapter 48, Statues of 2018).	ALL PEOPLE EXPERIENCING HOMELESSNESS: ✗
CalWORKs Housing Support Program (HSP) - via CDSS	FY 2021-2022	$5,356,125.00	State Agency	Diversion and Homelessness Prevention; Non-Congregate Shelter/Interim Housing; Rental Assistance	One-time funds to assist families in the CalWORKs program who are experiencing homelessness.	TARGETED POPULATIONS — Other (CalWORKs families): ✗
Continuum of Care Program (CoC) - via HUD	FY 2021-2022	$14,825,155.00	Federal Agency	Permanent Supportive and Service-Enriched Housing; Rental Assistance; Systems Support Activities	Supports a broad array of interventions designed to assist individuals and families experiencing homelessness, particularly those living in places not meant for human habitation, located in sheltering programs, or at imminent risk of experiencing homelessness.	TARGETED POPULATIONS — People Exp Chronic Homelessness: ✗; Veterans: ✗; People Exp Severe Mental Illness: ✗; People Exp HIV/AIDS: ✗; People Exp Substance Abuse Disorders: ✗; Unaccompanied Youth: ✗; Other (Families and Transitional Age Youth): ✗

Funding Program	Fiscal Year	Allocation	Funding Source	Intervention Types Supported with Funding	Brief Description of Programming and Services Provided	Populations Served
Emergency Solutions Grants (ESG) – via HCD	FY 2021-2022	$324,424.00	State Agency	Administrative Activities; Diversion and Homelessness Prevention; Non-Congregate Shelter/Interim Housing; Outreach and Engagement; Rental Assistance; Systems Support Activities	Assists individuals to quickly regain stability in permanent housing after experiencing a housing crisis and/or homelessness.	ALL PEOPLE EXPERIENCING HOMELESSNESS. TARGETED POPULATIONS: [x] People Exp Chronic Homelessness; [x] People Exp Severe Mental Illness; People Exp Substance Abuse Disorders; Veterans; People Exp HIV/AIDS; Unaccompanied Youth; Parenting Youth; Children of Parenting Youth; Other
Emergency Solutions Grants – CARES Act (ESG-CV) – via HCD	FY 2021-2022	$4,246,600.00	State Agency	Administrative Activities; Diversion and Homelessness Prevention; Non-Congregate Shelter/Interim Housing; Outreach and Engagement; Rental Assistance; Systems Support Activities	Supports interventions designed to prevent, prepare, and respond to the COVID-19 emergency.	ALL PEOPLE EXPERIENCING HOMELESSNESS. TARGETED POPULATIONS: [x] People Exp Chronic Homelessness; [x] People Exp Severe Mental Illness; People Exp Substance Abuse Disorders; Veterans; People Exp HIV/AIDS; Unaccompanied Youth; Parenting Youth; Children of Parenting Youth; [x] Other (COVID-19)
Encampment Resolution Grants – via Cal ICH	FY 2021-2022	$1,787,998.00	State Agency	Administrative Activities; Non-Congregate Shelter/Interim Housing; Outreach and Engagement; Rental Assistance	Competitive grant program available to assist local jurisdictions in ensuring the wellness and safety of people experiencing homelessness in encampments by providing services and supports that address their immediate physical and mental wellness and result in meaningful paths to safe and stable housing.	ALL PEOPLE EXPERIENCING HOMELESSNESS. TARGETED POPULATIONS: People Exp Chronic Homelessness; People Exp Severe Mental Illness; People Exp Substance Abuse Disorders; Veterans; People Exp HIV/AIDS; Unaccompanied Youth; Parenting Youth; Children of Parenting Youth; [x] Other (Homeless Encampments)
Homekey (via HCD)	FY 2021-2022	$3,450,000.00	State Agency	Administrative Activities; Non-Congregate Shelter/Interim Housing; Permanent Supportive and Service-Enriched Housing	One-time funds for acquisition and rehabilitation of hotels, motels, hostels, single-family homes and multifamily apartments, adult residential facilities, and manufactured housing, and to convert commercial properties and other existing buildings to Permanent or Interim Housing.	ALL PEOPLE EXPERIENCING HOMELESSNESS. TARGETED POPULATIONS: [x] People Exp Chronic Homelessness; [x] People Exp Severe Mental Illness; [x] People Exp Substance Abuse Disorders; [x] Veterans; People Exp HIV/AIDS; Unaccompanied Youth; Parenting Youth; Children of Parenting Youth; [x] Other (COVID-19)

Funding Program	Fiscal Year	Allocation	Funding Source	Intervention Types Supported with Funding	Brief Description of Programming and Services Provided	Populations Served — ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp Chronic Homelessness	People Exp Severe Mental Illness	People Exp Substance Abuse Disorders	Veterans	People Exp HIV/AIDS	Unaccompanied Youth	Parenting Youth	Children of Parenting Youth	Other
Home Safe - via CDSS	FY 2021-2022	$3,112,629.00	State Agency	Diversion and Homelessness Prevention; Non-Congregate Shelter/Interim Housing; Rental Assistance	Administered through Aging and Adult Services. One-time funds over three years to support the safety and housing stability of individuals involved in adult protective services.										x (Other — Conserved Adults)
Homeless Housing, Assistance and Prevention Program (HHAP) - via Cal ICH	FY 2020-2025; FY 2021-2026; FY 2022-2027	$2,845,118.00; $1,300,625.00; $728,350.00	State Agency	Administrative Activities; Diversion and Homelessness Prevention; Non-Congregate Shelter/Interim Housing; Outreach and Engagement; Permanent Supportive and Service-Enriched Housing; Rental Assistance; Systems Support Activities	One-time grant funds to support regional coordination and to expand or develop local capacity to address immediate homelessness challenges throughout California.	x									
Homeless Housing, Assistance and Prevention Program (HHAP) - Continuum of Care (CoC) - via Cal ICH	FY 2020-2025; FY 2021-2026; FY 2022-2027	$3,710,059.00; $1,453,114.00; $780,374.60	State Agency	Administrative Activities; Diversion and Homelessness Prevention; Non-Congregate Shelter/Interim Housing; Outreach and Engagement; Permanent Supportive and Service-Enriched Housing; Rental Assistance; Systems Support Activities	One-time grant funds to support regional coordination and to expand or develop local capacity to address immediate homelessness challenges throughout California.	x									
Housing and Disability Advocacy Program (HDAP) - via CDSS	FY 2020-2022	$3,857,169.00 non-competitive allocation; $1,155,127.00 reappropriated funding allocation	State Agency	Administrative Activities; Non-Congregate Shelter/Interim Housing; Outreach and Engagement; Permanent Supportive and Service-Enriched Housing; Rental Assistance	One-time funds, administered by the Transitional Assistance Department, to assist people experiencing homelessness and living with a disability. Requires a local match (recently reduced from 100% to 25%) and supports permanent housing assistance, case management, and support for completion of disability packets.		x								x (Other — Homeless and eligible for disability benefits)

Funding Program	Fiscal Year	Allocation	Funding Source	Intervention Types Supported with Funding	Brief Description of Programming and Services Provided	Populations Served
No Place Like Home - via HCD	FY 2021-2022	$2,591,023.00	State Agency	Permanent Supportive and Service-Enriched Housing	Funds the development of permanent supportive housing for persons who are in need of mental health services and are experiencing homelessness, chronic homelessness, or at risk of chronic homelessness.	TARGETED POPULATIONS — People Exp Chronic Homelessness [x]; People Exp Severe Mental Illness [x]; People Exp Substance Abuse Disorders; Veterans; People Exp HIV/ AIDS; Unaccompanied Youth; Parenting Youth; Children of Parenting Youth; Other
	FY 2021–2022; FY 2022–2023; FY 2023–2024; FY 2024–2025	$20,700,000.00	State Agency	Administrative Activities; Diversion and Homelessness Prevention; Non-Congregate Shelter/Interim Housing; Permanent Supportive and Service-Enriched Housing; Rental Assistance	Funded via SB2 (Chapter 364, Statutes of 2017) for predevelopment, acquisition, rehabilitation, etc. Provides capitalized operating subsidy reserves (Pacific Village $3M) and supports for individuals and families.	ALL PEOPLE EXPERIENCING HOMELESSNESS [x]
	FY 2021-2022	$11,409,117.00	State Agency	Administrative Activities; Diversion and Homelessness Prevention; Non-Congregate Shelter/Interim Housing; Outreach and Engagement; Rental Assistance	One-time funding to support non-congregate shelter for individuals and families experiencing homelessness as impacted by the COVID-19 emergency, while ensuring that all participants have access to permanent housing assistance.	People Exp Chronic Homelessness [x]; People Exp Severe Mental Illness; People Exp Substance Abuse Disorders; Veterans; People Exp HIV/ AIDS; Parenting Youth; Children of Parenting Youth
Community Development Block Grant (CDBG) - via HUD	FY 2021-2022	$7,498,779.00	Federal Agency	Administrative Activities; Diversion and Homelessness Prevention	Supports community development activities to build stronger and more resilient communities. Activities may address needs such as infrastructure, public facilities installation, community centers, housing rehabilitation, public services, clearance/acquisition, code enforcement, homeowner assistance, etc.	TARGETED POPULATIONS — People Exp Chronic Homelessness; People Exp Severe Mental Illness; People Exp Substance Abuse Disorders; Veterans; People Exp HIV/ AIDS; Unaccompanied Youth [x]; Parenting Youth; Children of Parenting Youth; At or below 80% AMI

Funding Program	Fiscal Year	Allocation	Funding Source	Intervention Types Supported with Funding	Brief Description of Programming and Services Provided	ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp Chronic Homelessness	People Exp Severe Mental Illness	People Exp Substance Abuse Disorders	Veterans	People Exp HIV/AIDS	Unaccompanied Youth	Parenting Youth	Children of Parenting Youth	Other
Community Development Block Grant - CV (CDBG-CV) - via HUD	FY 2021-2022	$8,906,464.00	Federal Agency	Administrative Activities; Diversion and Homelessness Prevention	Provides grants to states, insular areas, and local governments to prevent, prepare for, and respond to the spread of COVID-19.										x — Other (At or below 80% AMI; COVID-19)
Emergency Solutions Grants (ESG) - via HUD	FY 2021-2022	$633,286.00	Federal Agency	Administrative Activities; Diversion and Homelessness Prevention; Outreach and Engagement; Systems Support Activities	Assists individuals to quickly regain stability in permanent housing after experiencing a housing crisis and/or homelessness.		x	x							Other
Emergency Solutions Grants - CV (ESG-CV) - via HUD	FY 2021-2022	$7,559,793.00	Federal Agency	Administrative Activities; Diversion and Homelessness Prevention; Outreach and Engagement; Systems Support Activities	Supports interventions designed to prevent, prepare, and respond to the COVID-19 emergency.		x	x							x — Other (COVID-19)
HOME - American Rescue Plan Program (HOME-ARP) - via HUD	FY 2021-2022	$12,717,363.00	Federal Agency	Administrative Activities; Permanent Supportive and Service-Enriched Housing; Rental Assistance	Aims to assist individuals or households who are experiencing homelessness, at risk of experiencing homelessness, and other vulnerable populations, by providing funding for rental housing, rental assistance, supportive services, and non-congregate shelters.	x									Other
HOME Program - via HUD	FY 2021-2022	$3,508,906.00	Federal Agency	Administrative Activities; Permanent Supportive and Service-Enriched Housing; Rental Assistance	Funds a wide range of activities including building, buying, and/or rehabilitating affordable housing for rent or homeownership or providing direct rental assistance to low-income people.										x — Other (Individuals and families)

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