Homeless Housing, Assistance and Prevention Round 3 Application

Application Information

This Cognito platform is the submission portal for the Cal ICH HHAP-3 Application. You will be required to upload a full copy of the HHAP-3 Data Tables Template *and* enter information into the portal from specific parts of the HHAP-3 Local Homelessness Action Plan and Application Template as outlined below.

Please review the following HHAP-3 resources prior to beginning this application:

- [HHAP-3 Notice of Funding Availability (NOFA)](#)
- [HHAP-3 Local Homelessness Action Plan & Application Template](#) and
- [HHAP-3 Data Tables Template](#)

Application Submission for HHAP-3 Funding

Using the **[HHAP-3 Local Homelessness Action Plan & Application Template](#)** as a guide, applicants must provide the following information in the applicable form section (see *How to Navigate this Form*) to submit a complete application for HHAP-3 funding:

1. **Part I: Landscape Analysis of Needs, Demographics, And Funding**: the information required in this section will be provided in Tables 1, 2, and 3 of the HHAP-3 Data Tables Template file uploaded in the *Document Upload* section.

2. **Part II: Outcome Goals and Strategies for Achieving Those Goals:** the information required in this section will be provided in Tables 4 and 5 of the HHAP-3 Data Tables Template file uploaded in the *Document Upload* section, **AND** copy and pasted into the fields in the *Outcome Goals and Strategies* section of this application form.

3. **Part III: Narrative Responses:** the information required in this section will be provided by entering the responses to the narrative questions within the *Narrative Responses* section of this application form. Applicants are NOT required to upload a separate document with the responses to these narrative questions, though applicants may do so if they wish. The responses entered into this Cognito form will be considered the official responses to the required narrative questions.

4. **Part IV: HHAP-3 Funding Plans:** the information required in this section will be provided in Tables

6, 7 (as applicable), and 8 of the HHAP-3 Data Tables Template file uploaded in the *Document Upload* section.

5. **Evidence of meeting the requirement to agendize the information in Parts I and II at a meeting of the governing board** will be provided as a file upload in the *Document Upload* section.

How to Navigate this Form

This application form is divided into **five sections**. The actions you must take within each section are described below.

- **Applicant Information**: In this section, indicate (1) whether you will be submitting an individual or joint application, (2) list the eligible applicant jurisdiction(s), and (3) provide information about the Administrative Entity.

- **Document Upload**: In this section, upload (1) the completed HHAP-3 Data Tables Template as an Excel file, (2) evidence of meeting the requirement to agendize the local homelessness action plan and outcome goals at a regular meeting of the governing board where public comments may be received, and (3) any other supporting documentation you may wish to provide to support your application.

- **Outcome Goals and Strategies**: In this section, copy and paste your responses from Tables 4 and 5 of the completed HHAP-3 Data Tables Template.

- **Narrative Responses**: In this section, enter your responses from Part III of the HHAP-3 Local Homelessness Action Plan & Application Template.

- **Certification**: In this section, certify that the information is accurate and submit the application.

Prior to the submission deadline, you can save your progress in this application and come back to it later by clicking the save button. This will provide you with a link to the saved application, and there will be an option to email that link to the email address(es) of your choosing.

After submitting the application, you will not be able to make changes to your responses unless directed by Cal ICH staff.

I have reviewed the HHAP-3 NOFA and application template documents
Yes

I am a representative from an eligble CoC, Large City, and/or County
Yes

Applicant Information

List the eligible applicant(s) submitting this application for HHAP-3 funding below and check the corresponding box to indicate whether the applicant(s) is/are applying individually or jointly.

Eligible Applicant(s) and Individual or Joint Designation
Individual

This application represents the individual application for HHAP-3 funding on behalf of the following eligible applicant jurisdiction(s):

Eligible Applicant Name
San Mateo County

Administrative Entity Information

Funds awarded based on this application will be administered by the following Administrative Entity:

Administrative Entity
San Mateo County Human Services Agency

Contact Person
Jessica Silverberg

Title
Human Services Manager

Contact Person Phone Number
(650) 802-3378

Contact Person Email
jsilverberg@smcgov.org

Document Upload

Upload the completed [HHAP-3 Data Tables Template](#) (in .xlsx format), evidence of meeting the requirement to agendize the local homelessness action plan and outcome goals at a regular meeting of the governing body where public comments may be received (such as a Board agenda or meeting minutes), and any other supporting documentation.

HHAP-3 Data Tables
San Mateo County HHAP-3 Data Tables- Final 6-29-22.xlsx

Governing Body Meeting Agenda or Minutes
Agenda_CoC Steering Committee 6-10-2022.pdf

Narrative Responses

Copy and paste your responses to Part III. Narrative Responses from the [HHAP-3 Local Homelessness Action Plan & Application Template](#) into the form below.

Question 1

A demonstration of how the jurisdiction has coordinated, and will continue to coordinate, with other jurisdictions, including the specific role of each applicant in relation to other applicants in the region.

Question 1 Response

This application represents a request for the combined HHAP-3 funds for both the County of San Mateo and the Continuum of Care CA-512 (Daly City/San Mateo County CoC), as the CoC redirected its HHAP-3 allocation to the County. This ensures that planning for the HHAP-3 allocation for the CoC and the County is coordinated, strategic, and streamlined. There are no HHAP-3 large cities within the County identified by the HHAP-3 allocations. Therefore, there are no other HHAP-applicants in our region besides the County and the CoC.

The San Mateo County Human Services Agency (HSA), Center on Homelessness (COH) represents both the County and the Daly City/San Mateo County CoC. HSA is the lead within the County for homeless crisis response system planning and coordination (in close collaboration with the County Executive's Office, the Board of Supervisors, homeless service providers, the Health System, the Housing Authority, and other partners). HSA manages contracts for homeless and homeless prevention services with service provider agencies, is the Lead Agency for the CoC, oversees the Coordinated Entry System (CES), contracts with the CE lead agency, and is the lead HMIS agency. In close collaboration with County leadership, homeless service providers, and other stakeholders, HSA has recently completed a three-year CoC Strategic Plan on Homelessness, which includes all required elements of the Local Homelessness Action Plan for HHAP-3. This new plan builds upon and expands the previous Plan, which was adopted in 2016.

HSA, along with the County Executive's Office (CEO) and other County departments, works closely with cities throughout the County on topics related to the homeless crisis response system and affordable housing. The CEO is in the process of convening Our Year of Working Together to End Homelessness (WTEH), a countywide planning initiative aimed at engaging a broad range of community stakeholders in solutions to homelessness. A main focus of WTEH is engaging and involving jurisdictional partners in these efforts. Numerous cities are also members of the Housing Our People Effectively Interagency Council (HOPE IAC), which includes elected officials and executive leadership from a broad array of stakeholder agencies who come together to discuss trends and challenges related to homelessness and affordable housing. The County also collaborates closely with cities on affordable housing planning and Home for All, a coordinated effort to increase the availability and affordability of housing throughout the community. HSA and homeless outreach service providers partner closely with cities throughout the county on outreach services and planning. Cities also have seats on the county's Housing and Community Development Committee (HCDC) which makes recommendations relating to allocation of resources for affordable housing, including HOME and CDBG funds.

Question 2

A demonstration of the applicant's partnership with, or plans to use funding to increase partnership with:

- Local health care and managed care plans
- Public health systems

- Behavioral health

- Social services

- Justice entities

- People with lived experiences of homelessness

- Other (workforce system, services for older adults and people with disabilities, Child Welfare, education system)

Question 2 Response

While the Human Services Agency (HSA) administers much of the local, state, and federal sources of funding to address homelessness, coordination of resources for homeless services occurs between multiple County departments and community partners to ensure that the needs of persons experiencing homelessness are being met, and that all services are aligned and coordinated. Interdepartmental collaboration occurs between the County Executive's Office, HSA's Center on Homelessness, HSA's other departments (including public benefits, child welfare, employment services and veterans' services), the Department of Housing (which includes the county's public housing authority), the Health Department (which includes Behavioral Health and Recovery Services and the Medical Center), Probation Department, and the Sheriff's Office.

Coordination to increase system alignment takes place in regular communication between County departments and the convening of multiple groups within the County's system. As the Lead Agency for the CoC, HSA hosts the CoC Steering Committee that convenes quarterly to discuss homeless system–level updates within the CA-512 (Daly City/San Mateo County) Continuum of Care. Community partners from various stakeholder groups attend, including people with lived experience, homeless service providers, mainstream services, the criminal justice system, health providers, the Public Housing Authority, CDBG entitlement cities, and others. Additionally, County department heads convene regularly for the Housing Our Clients workgroup, which aims to increase housing opportunities for people who are at risk of or experiencing homelessness. The Department of Housing facilitates the Housing Operations and Policy meeting for coordinated landlord engagement efforts, provider agencies that engage in housing location services, and the California Apartment Association.

Local health care and managed care plans:

The Human Services Agency (HSA) has strong partnerships with the local health care system. Collaborations with programs such as Street Medicine, Mobile Clinic, Behavioral Health and Recovery Programs, Whole Person Care, and Healthcare for the Homeless and Farmworker Health Program help people experiencing homelessness to access health services. During the COVID-19 pandemic, these collaborations between the homeless crisis response system and health providers have been especially critical to addressing COVID-19 risk for people experiencing homelessness and the programs that serve them. The County has worked with a wide array of stakeholders to develop a San Mateo County Recovery Initiative to promote inclusive recovery and leverage the collective capacity of the community to build a more equitable, healthy, and connected community, including a focus on vulnerable populations.

Public health systems:

San Mateo County's public health system is the same as the health care system. See response above.

Behavioral health:

Collaboration between the Human Services Agency and the County's Behavioral Health and Recovery Services (BHRS) is critical to ensuring that people who experience homelessness and have mental health and/or substance use disorders can have their needs met in a holistic way. BHRS is a key partner in several mobile outreach efforts (Street Medicine, Homeless Outreach Teams), focusing on engaging people who are unsheltered and supporting them to access needed behavioral health services, as well as making the transition to shelter and housing. BHRS provides critical funding for services provided in many of the permanent supportive housing programs, including all of those operated by the Housing Authority with CoC funding. BHRS is an active participant in the CoC. The Mental Health Association of San Mateo County (MHA) specializes in providing shelter and housing with behavioral health services to people experiencing homelessness and is a strong partner in the CoC. The current Executive Director of MHA is the CoC Steering Committee chair.

Social services:

HSA is the County social services department and administers public assistance programs Medi-Cal, General Assistance, CalWORKs, and CalFresh. HSA also operates the Veterans Services Office.

HSA also funds eight (8) Core Services Agencies to provide safety net services, which include providing free tax return filing assistance annually to ensure that low-income community members receive all refundable tax credits for which they are eligible. HSA also administers the Housing and Disability Advocacy Program, a state-funded program designed to provide SSI-eligible or SSDI-eligible individuals experiencing homelessness with disability benefits advocacy, housing-focused case management, and housing location services.

Justice entities:

The CoC Steering Committee includes membership from local criminal justice entities, ensuring ongoing communication and collaboration between HSA, the justice system, and local service providers. This enables HSA, in conjunction with others, to identify opportunities to improve programs and processes for individuals who are concurrently experiencing homelessness and involved in the justice system.

HSA also funds and coordinates Homeless Outreach programs across the county that work closely with local police officers who are trained to connect unsheltered individuals in San Mateo to relevant resources.

Leadership from numerous County departments, including Probation and the Sherriff's Office, participate in the monthly Housing Our Clients workgroup, which aims to increase housing opportunities for people who are at risk of or experiencing homelessness.

People with lived experiences of homelessness:

HSA and the CoC Steering Committee have been intensifying focus on involving people who are currently or have previously experienced homelessness in the evaluation, design, and operation of the homeless

crisis response system. Centering the experiences of people with lived expertise helps ensure the homeless crisis response system is more equitable, person-centered, trauma-informed, and responsive to what people who interact with the system know that they need. Recent work to gather input from people with lived experience included a survey of people currently experiencing homelessness to gather their input on their experience in using emergency shelter and what they would like to see changed about the shelter system. As part of the input process for the new Strategic Plan, HSA convened focus groups with people in shelters as well as a group of unsheltered individuals to hear their viewpoints on strengths and challenges of the homeless response system. This input informed many of the goals and strategies in the Plan. The Human Services Agency has also received funding through the Chan-Zuckerberg Initiative (CZI) to hire a lived experience fellow.

Other (workforce system, services for older adults and people with disabilities, Child Welfare, education system):

Workforce: HSA is home to the County's Employment Services Division, which offers job information centers, employment services, job fairs, and connections to WIOA-funded services. HSA has an MOU with the NOVAworks Workforce Development Board, agreeing to partner with NOVAworks to ensure access for individuals experiencing homelessness, and to offer services such as job workshops and one-on-one job coaching to this population. The CoC is also working with NOVAworks on maintaining collaborations with providers, including PSH providers, to promote referrals and collaboration. HSA works with workforce partners to ensure that the employment programs are accessible to individuals experiencing homelessness and can be tailored to meet their specific needs. The CoC Lead Agency has facilitated information-sharing between Employment Services Division and homeless service providers. NOVAworks and Employment Services both made informational presentations to the CoC Steering Committee in 2020-2021.

The CoC also implements various strategies to provide education, training, internships, and employment opportunities for program participants. In 2017, the San Mateo County Human Services Agency (HSA) launched HOME (Housing and Opportunities to Maximize Employment), a locally funded employment program providing intensive vocational and employment services to individuals experiencing homelessness and those in RRH or PSH who have recently re-entered housing. The HOME program offers a paid, on-the-job training program with flexible schedules to engage participants with barriers to employment. To assist participants with transitioning to mainstream employment, the HOME program also offers individualized job placement and job coaching services. Between July 2020 and June 2021, the HOME program served 230 clients, of whom seventy-four participated in paid on-the-job training program.

Older Adults: Public services for aging and older adults are provided through San Mateo County Health. As noted previously, HSA maintains strong relationships with the local healthcare system in San Mateo County and continues to seek opportunities to further strengthen partnerships and collaborations with health entities, including those geared toward older adults. As an example, HSA and the County Health Department, Aging and Adult Services Division have both participated in the County's Recovery Initiative to "build a more equitable, healthy, and connected San Mateo County." The County Health Department, Aging and Adult Services Division also maintains an online database of services and resources specific to older adults, called the Network of Care. Information about emergency shelter, housing assistance, and other resources critical to older adults who are homeless or housing insecure are included in the Network of Care.

Child Welfare: HSA houses child welfare services for the County. This enables staff within HSA to coordinate closely to prevent homelessness among former foster youth and increase housing resources for this population. HSA's Children and Families Services branch provides intensive services to youth to

support their needs including housing as they transition into adulthood. HSA, as the Child Welfare Agency, also maintains a close partnership with the Housing Authority, which administers Family Unification Program (FUP) vouchers.

Education: HSA maintains a strong relationship with the San Mateo County Office of Education (SMCOE), which is the LEA and coordinates with the CA Dept. of Education (SEA), to remove educational barriers for homeless children, assist children with accessing education and understanding their educational rights, and supporting the academic success of homeless children. The SMCOE Homeless Liaison holds a seat on the CoC Steering Committee and communicates about data on homeless students, resources for students who are homeless, and ensuring a coordinated system of care. The Homeless Liaison makes regular informational presentations to the CoC on the educational rights of families. HSA provides local funding to support the family shelter system operated by LifeMoves and the Core Services Agencies (safety net providers) located throughout the county. All family shelters and Cores have a designated Educational Coordinator that works with school districts to ensure children access needed services, including help with enrollment and transfers, lunch programs, IEPs, meetings with teachers, etc. All schools have a contact person at the Cores they can connect with if they identify a family in need of homelessness services. HSA contracts with LifeMoves and the Core Service Agencies to provide services to families experiencing homelessness, inclusive of services for children.

Survivors of Domestic Violence: HSA maintains a strong partnership with the largest provider of services for survivors of Domestic Violence (DV) in San Mateo County, Community Overcoming Relationship Abuse (CORA). CORA holds a seat on the CoC Steering Committee, receives CoC funding to provide rapid rehousing to survivors of DV, provides shelter to survivors and people fleeing DV, and works closely with the other safety net and homeless service providers in the county to have strong relationships and provision of services to survivors of DV that present at other locations. Additionally, HSA is involved with the County of San Mateo's Domestic Violence Council which works to reduce and prevent domestic violence and enhance victims' services.

Question 3

A description of specific actions the applicant will take to ensure racial and gender equity in service delivery, housing placements, and housing retention and changes to procurement or other means of affirming racial and ethnic groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services.

Note: These actions should be aligned with the equity-focused Outcome Goals and related strategies described in previous Parts, but should not need to be limited to those strategies.

Question 3 Response
In San Mateo County, as is the case throughout California, people who experience homelessness are disproportionally Black and Latinx. HSA has been reviewing homeless system data with a racial equity lens, reporting out on these indicators to stakeholders, and inviting provider partners to examine racial disparities in program level data. The Continuum of Care (CoC) Steering Committee recently seated a new standing Committee on Racial Equity which will be providing guidance on a range of initiatives to understand the causes of these disparities and implementing strategies to address them, including through improved training of provider organizations and greater involvement of people with lived experience in decision-making about the homeless crisis response system. Specific disparities of focus include but are not limited to the following:

•	Increasing street outreach engagement and successful placement from street outreach into programming among Hispanic/Latinx individuals

- Reducing the proportion of unsheltered individuals identifying as Hispanic/Latinx
- Reducing the rate of first-time homelessness among Black/African American individuals
- Improving rates of exits to permanent housing for Black/African American households
- Reducing the length of time people experience homelessness for Native Hawaiian/Pacific Islander households

Question 4

A description of how the applicant will make progress in preventing exits to homelessness from institutional settings, including plans to leverage funding from mainstream systems for evidence-based housing and housing-based solutions to homelessness.

Note: Such mainstream systems could include:

- Physical and behavioral health care systems and managed care plan organizations

- Public health system

- Criminal legal system and system for supporting re-entry from incarceration

- Child welfare system

- Affordable housing funders and providers

- Income support programs

- Education system

- Workforce and employment systems

- Other social services and human services systems

Question 4 Response
Physical and behavioral health care systems and managed care plan organizations:

Health: Hospital discharge planners work to ensure that a suitable placement is located for all homeless people who are discharged from the hospital. The San Mateo County Medical Center (the County's public hospital) has purchased beds in emergency shelters and utilizes both private and publicly funded board and care homes and other facilities to ensure that appropriate placement alternatives are available for homeless people. The Medical Center is also participating in the diversion pilot operated by the Human Services Agency and their contracted CES lead agency in which the CES lead agency provides housing problem solving for individuals who are experiencing homelessness and are preparing to leave the hospital to help them identify housing options, including the possibility of staying with friends or family.

Behavioral Health: The policy of San Mateo County Behavioral Health and Recovery Services (BHRS) is that case workers make every effort to ensure that no clients are discharged into homelessness. The Adult Resource Management Team within Mental Health Services (a division of BHRS) works intensively with each client to ensure that they have stable and secure permanent housing. BHRS also utilizes Mental Health Services Act funds to support housing needs.

Public health system:

San Mateo county's public health system is the same as the health care system. See response above.

Criminal legal system and system for supporting re-entry from incarceration:

The San Mateo County Sheriff's Department aims to ensure that no people are discharged into homelessness. The County jail is participating in the diversion pilot described above. HSA's Service Connect program also provides supportive services, including motel vouchers and emergency shelter, for people who have been paroled under AB 109.

Child welfare system:

HSA houses child welfare services for the County. This enables staff within HSA to coordinate closely to prevent homelessness among former foster youth and increase housing resources for this population. HSA's Children and Families Services branch provides intensive services to youth to support their needs including housing as they transition into adulthood. HSA, as the Child Welfare Agency, also maintains a close partnership with the San Mateo County Housing Authority, which has a supply of Family Unification Program (FUP) Vouchers for youth leaving the foster care system, to ensure they do not become homeless. The local homeless youth provider, Star Vista, is actively involved in our CoC and receives HSA funding for a transitional housing program for homeless youth. In 2019-2020, Star Vista also received HEAP and then HHAP funding for and launched a new rapid rehousing program targeting transition-age youth.

Affordable housing funders and providers:

The San Mateo County Department of Housing (DOH) manages several critical functions in the County including housing the Housing Authority of the County of San Mateo and overseeing the County's Affordable Housing Fund, which consists of a combination of local sources and state sources managed locally. HSA maintains a strong partnership with DOH to expand affordable housing opportunities for people who are extremely low income, including those who are experiencing homelessness and at risk of homelessness. As outlined in CoC's newly developed Strategic Plan on Homelessness, the community intends to leverage the Affordable Housing Fund to continually add new units targeted to extremely low income households and people experiencing homelessness; to utilize the Housing Authority's Housing Choice Voucher project-basing authority to incentivize the development of new units for people experiencing homelessness; and to explore the creation of a new Local Operating Subside program to provide a local source of subsidy for deeply affordable units.

Income support programs:

HSA administers several public assistance programs including Medi-Cal, General Assistance, CalWORKs, Cash Assistance Program for Immigrants (CAPI), and CalFresh. HSA also operates the Veterans Services Office.

HSA also funds and works in collaboration with eight Core Service Agencies, which provide access to safety net services across the county. Core Service Agencies as well as homeless services and housing programs within San Mateo County assist people with applying for these income support and public assistance programs. Included in this work, CalWORKs Housing Support Program connects with homeless

service providers to enroll eligible families into the program.

Education system:

Collaborating with the education system is critical to support families with children experiencing homelessness. The San Mateo County Office of Education (SMCOE) Homeless Liaison holds a seat on the CoC Steering Committee and acts as a liaison between the homeless crisis response system and the education system. All family shelters funded by HSA have Educational Coordinators whose role is to assist parents and children with understanding their rights and ensuring they are able to access the services for which they are eligible. Shelter staff also maintain close connections with the local homeless education liaisons for their local schools to address any challenges that arise with school enrollment or accessing educational services.

Workforce and employment systems:

HSA disseminates information on workforce and employment systems to homeless response system providers in several ways, including through presentations at CoC meetings and Homeless and Safety Net Providers meetings. In recent years, NOVAworks (the WIOA-funded employment organization) facilitated multiple trainings for local providers. In 2017, HSA launched HOME (Housing and Opportunities to Maximize Employment), a locally funded employment program providing intensive vocational and employment services to individuals experiencing homelessness and those in RRH or PSH who have recently re-entered housing. The HOME program offers a paid, on-the-job training program with flexible schedules to engage participants with barriers to employment. To assist participants with transitioning to mainstream employment, the HOME program also offers individualized job placement and job coaching services.

Other social services and human services systems:

Veterans Services: HSA houses the County's Veterans Services Office, which helps veterans access public benefits they and their family are entitled to and provides information and referrals to community services. HSA coordinates the Vets at Home collaborative working group and works closely with the two federal Veterans Administration systems that serve San Mateo County through this initiative.

The above information covers the key relevant services systems. HSA has developed strong partnerships across the community and within the agency to ensure people experiencing homelessness and at-risk of experiencing homelessness are connected to all applicable and available resources to prevent or resolve their homelessness.

Question 5

Specific and quantifiable systems improvements that the applicant will take to improve the delivery of housing and services to people experiencing homelessness or at risk of homelessness, including, but not limited to, the following:

(I) Capacity building and workforce development for service providers within the jurisdiction, including removing barriers to contracting with culturally specific service providers and building the capacity of

providers to administer culturally specific services.

(II) Strengthening the data quality of the recipient's Homeless Management Information System.

(III) Increasing capacity for pooling and aligning housing and services funding from existing, mainstream, and new funding.

(IV) Improving homeless point-in-time counts.

(V) Improving coordinated entry systems to strengthen coordinated entry systems to eliminate racial bias, to create a youthspecific coordinated entry system or youth-specific coordinated entry access points, or to improve the coordinated entry assessment tool to ensure that it contemplates the specific needs of youth experiencing homelessness.

Question 5 Response
(I) Capacity building and workforce development for service providers within the jurisdiction, including removing barriers to contracting with culturally specific service providers and building the capacity of providers to administer culturally specific services.

HSA started convening a Racial Equity Committee to inform the work of the CoC and support service providers in administering culturally competent services. HSA is staffing this committee and hosts quarterly meetings of the Racial Equity Committee. The work of the Committee includes identifying, developing, and offering cultural competency and racial equity trainings to local providers and landlords, bringing consistency in knowledge and practice across the homeless response system; engaging in qualitative data gathering to identify and understand the causes of racial and other disparities in the system; and increasing representation of those with lived experience in CoC and agency leadership.

(II) Strengthening the data quality of the recipient's Homeless Management Information System.

As the HMIS Lead, HSA is committed to maintaining high data quality and coverage for the HMIS. While data quality and coverage rates are already high, according to the CoC's targets, there are opportunities for improvement. HSA aims to increase HMIS coverage for permanent supportive housing units, specifically, to at least 85%. In addition, HSA will work on creating more reports and dashboards to make data more accessible for providers and other stakeholders.

(III) Increasing capacity for pooling and aligning housing and services funding from existing, mainstream, and new funding.

HSA continues to seek out opportunities to pool and align funding to better serve people experiencing homelessness. As outlined in the CoC's new Strategic Plan on Homelessness, the community is leveraging the County's Affordable Housing Fund (administered by the Department of Housing [DOH]) to add new units targeted to extremely low income households; will continue to seek resources such as Homekey funds, adding to the supply of permanent supportive housing available; and will use the Housing Authority's authority to project-base Housing Choice Vouchers to incentivize the development of new housing units for people experiencing homelessness.

(IV) Improving homeless point-in-time counts.

For the 2022 Point-in-Time, HSA modified the Point-in-Time process and survey instrument, which resulted

in improved data reliability. In upcoming counts, HSA intends to develop strategies to further increase the number of surveys collected. These efforts will continue to improve confidence in the interpretation of the Point-in-Time data collected.

(V) Improving coordinated entry systems to strengthen coordinated entry systems to eliminate racial bias, to create a youth-specific coordinated entry system or youth-specific coordinated entry access points, or to improve the coordinated entry assessment tool to ensure that it contemplates the specific needs of youth experiencing homelessness.

HSA and the CoC are invested in using local system data and input from people with the lived experience of homelessness to continually improve the Coordinated Entry System (CES). San Mateo's CES will be evaluated regularly with special emphasis on the identification of racial or subpopulation disparities, which will result in recommendations for system improvement. The Racial Equity Committee is also charged with regularly examining data and releasing reports on racial disparities in the homeless response system, including CES. In addition to these efforts, HSA is overseeing a process refinement initiative to improve coordination between homeless outreach teams and entry points to the CES. HSA is working with providers from outreach and the CES to develop consistent messaging and talking points for outreach teams to use in explaining the CES to participants, and to develop streamlined and trauma-informed processes for connecting clients to coordinated entry who are actively seeking shelter.

Question 6

Evidence of connection with the local homeless Coordinated Entry System.

Question 6 Response
The Human Services Agency (HSA) is the HHAP applicant and responsible for designing, implementing, and evaluating the Coordinated Entry System (CES) on behalf of the CoC. The CES implementation covers the entire CoC geographic area and all populations (adults, families, and youth). Access points are any of the eight Core Service Agencies, which are geographically dispersed to cover all regions of the CoC. The Homeless Outreach programs are the designated access points for unsheltered households that are not able or do not wish to go to a Core Service Agency. The Homeless Outreach programs coordinate with CES staff to ensure that any unsheltered person can access CE process steps in the field.

CES is widely marketed and available, including to people experiencing chronic homelessness, veterans, families with children, youth, survivors of DV, and people with language barriers and physical or mental disabilities. Special outreach is conducted by the eight Core Service Agencies directly and through partnerships in their geographic areas to populations least likely to seek assistance. Outreach is conducted through partners such as clinics, schools, and other community-based organizations. Homeless Outreach programs coordinate to conduct outreach throughout the community, focusing on areas with high numbers of unsheltered people. Homeless Outreach programs coordinate with San Mateo County Health's Street Medicine team to identify and serve medically vulnerable homeless individuals and connect them to shelter and housing via CES.

As an initial step, the CES conducts a diversion conversation with each household to determine if an immediate solution to their housing crisis can be identified. For households that cannot be diverted, the CES uses a locally designed assessment tool that collects information about length of time homeless, vulnerability, and barriers to housing, and then CES refers them into a shelter/interim housing program.

Households assessed as being high-need based on the assessment tool are also prioritized for a housing intervention (such as Permanent Supportive Housing, Rapid Rehousing, etc.), to the extent feasible based on capacity of the housing intervention programs.

Certification

I certify that all information included in this Application is true and accurate to the best of my knowledge.
Yes

Table 1. Landscape Analysis of Needs and Demographics		
	People Experiencing Homelessness	Source and Date Timeframe of Data
Population and Living Situations		
TOTAL # OF PEOPLE EXPERIENCING HOMELESSNESS	1808	2022 PIT Count
# of People Who are **Sheltered** (ES, TH, SH)	716	2022 PIT Count
# of People Who are **Unsheltered**	1092	2022 PIT Count
Household Composition		
# of Households **without Children**	1138	2022 PIT Count
# of Households with **At Least 1 Adult & 1 Child**	109	2022 PIT Count
# of Households with **Only Children**	1	2022 PIT Count
Sub-Populations and Other Characteristics		
# of Adults Who are Experiencing **Chronic Homelessness**	705	2022 PIT Count
# of Adults Who are Experiencing **Significant Mental Illness**	507	2022 PIT Count
# of Adults Who are Experiencing **Substance Abuse** Disorders	341	2022 PIT Count
# of Adults Who are **Veterans**	85	2022 PIT Count
# of Adults with **HIV/AIDS**	31	2022 PIT Count
# of Adults Who are **Survivors of Domestic Violence**	121	2022 PIT Count
# of **Unaccompanied Youth (under 25)**	49	2022 PIT Count
# of **Parenting Youth (under 25)**	3	2022 PIT Count
# of People Who are **Children of Parenting Youth**	2	2022 PIT Count
Gender Demographics		
# of **Women/Girls**	578	2022 PIT Count
# of **Men/Boys**	1211	2022 PIT Count
# of People Who are **Transgender**	9	2022 PIT Count
# of People Who are **Gender Non-Conforming**	10	2022 PIT Count
Ethnicity and Race Demographics		
# of People Who are **Hispanic/Latino**	847	2022 PIT Count
# of People Who are **Non-Hispanic/Non-Latino**	959	2022 PIT Count
# of People Who are **Black or African American**	348	2022 PIT Count
# of People Who are **Asian**	105	2022 PIT Count
# of People Who are **American Indian or Alaska Native**	94	2022 PIT Count
# of People Who are **Native Hawaiian or Other Pacific Islander**	63	2022 PIT Count
# of People Who are **White**	1096	2022 PIT Count
# of People Who are **Multiple Races**	99	2022 PIT Count

	Permanent Supportive Housing (PSH)	Rapid Rehousing (RRH)	Transitional Housing (TH)	Intermin Housing or Emergency Shelter (IH / ES)	Diversion Services and Assistance (DIV)	Homelessness Prevention Services & Assistance (HP)	Outreach and Engagement Services (O/R)	Other: [Identify]	Source(s) and Timeframe of Data
Household Composition									
# of Households **without Children**	1045	307	29	1111	351	842	1147		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
# of Households with **At Least 1 Adult & 1 Child**	162	197	88	140	80	1048	35		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
# of Households with **Only Children**	1	--	2	31	1	1	1		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
Sub Populations and Other Characteristics									
# of Adults Who are Experiencing **Chronic Homelessness**	247	64	2	66	0	6	356		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
# of Adults Who are Experiencing **Significant Mental Illness**	451	148	46	497	56	83	403		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
# of Adults Who are Experiencing **Substance Abuse** Disorders	203	79	18	394	32	34	357		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
# of Adults Who are **Veterans**	333	118	2	107	10	8	48		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
# of Adults with **HIV/AIDS**	11	2	0	21	2	2	9		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
# of Adults Who are **Survivors of Domestic Violence**	47	132	29	193	83	36	214		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
# of **Unaccompanied Youth (under 25)**	40	47	36	104	61	51	45		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
# of **Parenting Youth (under 25)**	8	10	5	10	9	1	1		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
# of People Who are **Children of Parenting Youth**	9	8	3	11	11	2	1		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
Gender Demographics									
# of **Women/Girls**	689	499	212	628	312	2943	414		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
# of **Men/Boys**	995	545	149	1008	299	2614	881		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
# of People Who are **Transgender**	3	2	3	8	2	1	3		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
# of People Who are **Gender Non-Conforming**	1	2	--	4	1	4	3		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
Ethnicity and Race Demographics									
# of People Who are **Hispanic/Latino**	414	406	201	594	279	4041	483		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
# of People Who are **Non-Hispanic/Non-Latino**	1267	642	163	1054	335	1156	806		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
# of People Who are **Black or African American**	351	215	50	335	89	307	241		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
# of People Who are **Asian**	98	50	13	80	29	288	42		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
# of People Who are **American Indian or Alaska Native**	69	39	15	58	30	147	50		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
# of People Who are **Native Hawaiian or Other Pacific Islander**	121	153	50	115	26	90	41		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
# of People Who are **White**	978	544	218	989	420	3522	856		HMIS and, for prevention data, Core Service Agency data, calendar year 2021
# of People Who are **Multiple Races**	63	43	18	59	19	54	39		HMIS and, for prevention data, Core Service Agency data, calendar year 2021

Table 2. Landscape Analysis of People Being Served

Homelessness Response Local Investment Plan

Applicant Name:	County of San Mateo Human Services Agency

Part 1: Summary of Investment Plan

Notes: based on the format of this template, not all funding sources can be displayed as there are many different funding streams and also many programs utilize a variety of funding sources. Also, note that the amounts reflect the planned FY20-21 amount.

1. Maintain operations and maximize impact of all components of homeless crisis response system including homeless prevention, homeless outreach, diversion, Coordinated Entry, shelter, rapid rehousing, permanent supportive housing and other housing support services for people experiencing homelessness.

2. During COVID-19, provide non-congregate shelter and rehousing support services to at least 270 individuals who would be at severe risk of complications if they were to contract COVID-19.

3. Implement new housing and shelter programs (via 2 Project Homekey programs, and an additional new hotel-based shelter program in a third hotel acquired by the County).

4. Implement additional rapid rehousing services to assist more people experiencing homelessness with intensive services to return to housing utilizing ESG-CV funds. Utilize additional resources such as CARES for additional homeless prevention/eviction prevention services.

Part 2: Priority and Order of Use of Funding Sources

Non Congregate Shelter/Interim Housing (Capital / Operations / Services)		Rental Assistance (Short Term to Permanent)		Permanent Supportive and Service Enriched Housing (Capital / Operations / Services)		Diversion and Homelessness Prevention	
Funding Source: Use and Priority #1		Funding Source: Use and Priority #1		Funding Source: Use and Priority #1		Funding Source: Use and Priority #1	
Funding Source:	FEMA	Funding Source:	ESG-CV (via HUD)	Funding Source:	Homekey (via HCD)	Funding Source:	Other
If Other, List:		If Other, List:		If Other, List:		If Other, List:	CARES Act funds
Funding Amount:	Unknown	Funding Amount:	$2,000,000.00	Funding Amount:	$18,048,000.00	Funding Amount:	$2,300,000.00
Unit of Measure:	Household	Unit of Measure:	Household	Unit of Measure:	Household	Unit of Measure:	Household
If Other, List:		If Other, List:		If Other, List:		If Other, List:	
Number Assisted:	1,510	Number Assisted:	70	Number Assisted:	95	Number Assisted:	22,022
Deadline for Expenditure:	N/A	Deadline for Expenditure:	9/30/2022	Deadline for Expenditure:	6/30/2022	Deadline for Expenditure:	9/30/2022
Funded Activity:	Operations	Funded Activity:	Permanent	Funded Activity:	Capital	Funded Activity:	Prevention
If Other, list:		If Other, list:		If Other, list:		If Other, list:	
Narrative Description (Optional):	County's EOC and HSA working on maximizing FEMA funding; exact amount is not available at the date of this report. Number of clients assisted reflects all shelters countywide, as many shelter programs have multiple funding sources.	Narrative Description (Optional):		Narrative Description (Optional):		Narrative Description (Optional):	Number of clients assisted reflects all diversion/prevention programs countywide, as many diversion/prevention programs have multiple funding sources.
Funding Source: Use and Priority #2		Funding Source: Use and Priority #2		Funding Source: Use and Priority #2		Funding Source: Use and Priority #2	
Funding Source:	PRK & Rehousing (via DSS)	Funding Source:	CalWORKs HSP (via CDSS)	Funding Source:	Other	Funding Source:	Other
If Other, List:		If Other, List:		If Other, List:	CARES Act funds	If Other, List:	City and foundation/philanthropic funds
Funding Amount:	$1,617,000.00	Funding Amount:	$2,628,820.00	Funding Amount:	$11,600,000.00	Funding Amount:	$10,693,847.00
Unit of Measure:	Household	Unit of Measure:	Household	Unit of Measure:	Household	Unit of Measure:	Household
If Other, List:		If Other, List:		If Other, List:		If Other, List:	
Number Assisted:	1,510	Number Assisted:	92	Number Assisted:	95	Number Assisted:	22,022
Deadline for Expenditure:	Encumbered by 6/30/2021	Deadline for Expenditure:	6/30/2021	Deadline for Expenditure:	9/30/2022	Deadline for Expenditure:	6/30/2021
Funded Activity:	Operations	Funded Activity:	Permanent	Funded Activity:	Capital	Funded Activity:	Prevention
If Other, list:		If Other, list:		If Other, list:		If Other, list:	
Narrative Description (Optional):	Number of clients assisted reflects all shelters countywide, as many shelter programs have multiple funding sources.	Narrative Description (Optional):		Narrative Description (Optional):		Narrative Description (Optional):	Number of clients assisted reflects all diversion/prevention programs countywide, as many diversion/prevention programs have multiple funding sources.

Funding Source: Use and Priority #3

Field	Column 1	Column 2	Column 3	Column 4
Funding Source:	Homekey (via HCD)	ESG (via HUD)	CoC (via HUD)	Other
If Other, List:				Community Services Block Grant (CSBG)
Funding Amount:	$15,000,000.00	$90,889.00	$10,106,557.00	$1,122,912.00
Unit of Measure:	Household	Household	Household	Household
If Other, List:	1,510			
Number Assisted:		7	360	22,022
Deadline for Expenditure:	6/30/2022	6/30/2021	Various annual deadlines	5/31/2022
Funded Activity:	Capital	Permanent	Operations	Prevention
If Other, list:				
Narrative Description (Optional):	Number of clients assisted reflects all shelters countywide, as many shelter programs have multiple funding sources.			Number of clients assisted reflects all diversion/prevention programs countywide, as many diversion/prevention programs have multiple funding sources.

Funding Source: Use and Priority #4

Field	Column 1	Column 2	Column 3	Column 4
Funding Source:	HEAP (via HCFC)	HEAP (via HCFC)	VASH (via HUD)	HEAP (via HCFC)
If Other, List:				
Funding Amount:	$2,382,859.00	$738,623.00	$6,500,000.00	$442,354.00
Unit of Measure:	Household	Household	Household	Household
If Other, List:				
Number Assisted:	1,510	31	291	22,022
Deadline for Expenditure:	6/30/2021	6/30/2021	9/30/2021	6/30/2021
Funded Activity:	Operations	Permanent	Operations	Other
If Other, list:				Includes both Prevention and Diversion
Narrative Description (Optional):	Number of clients assisted reflects all shelters countywide, as many shelter programs have multiple funding sources.			Number of clients assisted reflects all diversion/prevention programs countywide, as many diversion/prevention programs have multiple funding sources.

Funding Source: Use and Priority #5

Field	Column 1	Column 2	Column 3	Column 4
Funding Source:	Local General Fund	Local General Fund	CDBG (via HUD)	Local General Fund
If Other, List:				
Funding Amount:	$4,347,678.38	$1,304,430.52	$2,173,000.00	$4,100,332.98
Unit of Measure:	Household	Household	Household	Household
If Other, List:				
Number Assisted:	1,510	65	135	22,022
Deadline for Expenditure:	6/30/2021	6/30/2021	6/30/2021	6/30/2021
Funded Activity:	Operations	Permanent	Operations	Prevention
If Other, list:				
Narrative Description (Optional):	Number of clients assisted reflects all shelters countywide, as many shelter programs have multiple funding sources.			Number of clients assisted reflects all diversion/prevention programs countywide, as many diversion/prevention programs have multiple funding sources.

Table 4. Outcome Goals		
Outcome Goal #1a: Change in the number of persons experiencing homelessness.		
Baseline Data:	**Outcome Goals July 1, 2021 - June 30, 2024**	
Annual estimate of number of people accessing services who are experiencing homelessness	**Decrease/Increase in # of People**	**Decrease/Increase as % Change from Baseline**
3,284 *(source: Calendar Year 2020)*	+116	+4%
Optional Comments		
San Mateo County CoC anticipates increased investment in street outreach efforts. This investment, paired with a known increase in the number of persons experiencing homelessness in the 2022 PIT count leads SMC to project an increase in the quantity of individuals experiencing homelessness accessing services.		
Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness		
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	**Describe the trackable data goal(s) related to this Outcome Goal:**	
San Mateo County will place greater emphasis on reaching Hispanic or Latinx individuals as we anticipate more street outreach to be conducted in Spanish language. The 2022 PIT count showed that the Hispanic or Latinx population represented 47% of people experiencing homelessness.	The proportion of street outreach programs conducting outreach in Spanish. The quantity of individuals accessing services who are Hispanic or Latinx.	

Outcome Goal #1b: Reducing the number of persons experiencing homelessness on a daily basis		
Baseline Data: **Daily Estimate of # of people experiencing unsheltered homelessness**	**Outcome Goals July 1, 2021 - June 30, 2024**	
	Reduction in # of People	**Reduction as % Change from Baseline**
901 *(source: 2019 PIT)*	There were 1092 unsheltered individuals as of 2022 PIT Count. Our goal is to reduce this count by 192 to 900.	Decrease of 18% from 2022 PIT Count
Optional Comments		
While the baseline data provided by BCSH (CY2020) demonstrates 901 individuals experiencing unsheltered homelessness, San Mateo County's most recent Point-In-Time count from 2022 found 1092 individuals were unsheltered on the night of the count. in order to reach this goal, San Mateo County anticipates adding additional shelter capacity and services. San Mateo County is setting a goal to significantly decrease unsheltered homelessness from the most recent Point-In-Time Count.		
Describe Your Related Goals for **Underserved Populations and Populations Disproportionately Impacted by Homelessness**		
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	**Describe the trackable data goal(s) related to this Outcome Goal:**	
The 2022 PIT count showed that the Hispanic or Latinx population represented 47% of unsheltered homelessness. San Mateo County will place an emphasis on reducing unsheltered homelessness among the Hispanic or Latinx community with a goal to reduce their representation to 42% of those experiencing homelessness in 2024.	Quantity of unsheltered individuals	

Outcome Goal #2: Reducing the number of persons who become homeless for the first time.		
Baseline Data: **Annual Estimate of # of people who become homeless for the first time**	**Outcome Goals July 1, 2021 - June 30, 2024**	
	Reduction in # of People	**Reduction as % Change from Baseline**
1,185 *(source: Calendar Year 2020)*	55	5%
Optional Comments		
Despite some prevention funding related to COVID-19 ending, San Mateo County is projecting to continue this positive trend with a decrease in the number of persons experiencing homelessness for the first time.		
Describe Your Related Goals for **Underserved Populations and Populations Disproportionately Impacted by Homelessness**		
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:		**Describe the trackable data goal(s) related to this Outcome Goal:**
The Black or African American community is overrepresented in the homeless population in San Mateo County, particularly among those experiencing homelessness for the first time (18% of the first-time homeless population in 2020). San Mateo County will strive to reduce first-time homelessness among the Black or African American community to be more in line with this community's representation at 125% of the federal poverty level (roughly 12% in 2020).		Quantity of individuals experiencing first-time homelessness

Outcome Goal #3: Increasing the number of people exiting homelessness into permanent housing.		
Baseline Data:	**Outcome Goals July 1, 2021 - June 30, 2024**	
Annual Estimate of # of people exiting homelessness into permanent housing	Increase in # of People	Increase as % Change from Baseline
788 *(source: Calendar Year 2020)*	12	2%
Optional Comments		
Despite the low supply of affordable housing combined with the limited resources to expand programs with high permanent housing placements (e.g. Rapid Re-Housing) in the upcoming years, San Mateo County still projects a modest increase to system exits to permanent housing by 2024.		
Describe Your Related Goals for **Underserved Populations and Populations Disproportionately Impacted by Homelessness**		
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	Describe the trackable data goal(s) related to this Outcome Goal:	
While the overall rate of system exits to permanent housing was on a 7% decreasing trend from the baseline years, the Black or African American subpopulation saw a decreasing trend of 28%. San Mateo County will aim to improve this outcome for the Black or African American community to be in line with the broader population experiencing homelessness, San Mateo County projects increasing exits among Black or African American individuals from 161 in the baseline year to 200 by 2024.	Quantity of system exist to permanent housing	

Outcome Goal #4: Reducing the length of time persons remain homeless.

Baseline Data: Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs	Outcome Goals July 1, 2021 - June 30, 2024	
	Decrease in Average # of Days	Decrease as % Change from Baseline
175 *(source: Calendar Year 2020)*	Increase of 25	Increase of 14%

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While San Mateo County projects an increase relative to the baseline year, this change represents a reduction in the rate at which this metric was trending in previous years. San Mateo County is projecting an increase due to the anticipated increase in non-congregate shelter (programs known to have longer lengths of stay while individuals are gaining access to support services and working toward permanent housing), and improved accuracy of the 'current living situation assessment' which will render more accurate entry dates, leading to likely increases in this metric due to more accurate and complete data.

Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness	
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	Describe the trackable data goal(s) related to this Outcome Goal:
While their length of time homeless has increased at a consistent rate relative to all persons, people who are Native Hawaiian or Other Pacific Islander have a longer time spent homeless (231 days for this subpopulation as compared to 175 days on average for all persons). This subpopulation represents the longest length of time spent homeless among all racial/ethnic groups in San Mateo County. San Mateo County aims to reduce the length of time spent homeless for those identifying as Native Hawaiian or Other Pacific Islander to be in-line with the broader system.	Average number of days spent homeless.

Outcome Goal #5: Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.		
Baseline Data:	**Outcome Goals July 1, 2021 - June 30, 2024**	
% of people who return to homelessness after having exited homelessness to permanent housing	**Decrease in % of People who return to Homelessness**	**Decrease as % Change from Baseline**
9.56% *(source: Calendar Year 2020)*	9%	1%
Optional Comments		
Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness		
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	**Describe the trackable data goal(s) related to this Outcome Goal:**	
In San Mateo County, adults who are experiencing substance abuse disorders have had consistently high rates of return over the three baseline years (37%, 29%, and 26% in CY18, CY19, and CY20, respectively). While this trend is decreasing, this subpopulation still experiences high rates of return as compared to all persons receiving services in the homeless crisis response system. San Mateo County aims to reduce returns to homelessness for adults experiencing substance abuse disorders to 18% by 2024.	% return to homelessness among exits to permanent housing	

Outcome Goal #6: Increasing successful placements from street outreach.		
Baseline Data:	**Outcome Goals July 1, 2021 - June 30, 2024**	
Annual # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations.	**Increase in # of People Successfully Placed from Street Outreach**	**Increase as % of Baseline**
95 *(source: Calendar Year 2020)*	10	11%
Optional Comments		
San Mateo County projects a 11% increase in street outreach placements due to recent increased investment in street outreach efforts and continued efforts to expand shelter and supportive housing.		
Describe Your Related Goals for **Underserved Populations and Populations Disproportionately Impacted by Homelessness**		
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	Describe the trackable data goal(s) related to this Outcome Goal:	
People who are Hispanic/Latinx are underrepresented among those engaged and successfully placed into programming via street outreach and are also underrepresented overall among those accessing services within the homeless crisis response system. San Mateo County aims to increase the quantity of Hispanic/Latinx individuals engaged and placed successfully into programming via street outreach from 16 individuals in 2020 to 55 in 2024. To support this goal, strategies will be put in place to increase the ways that outreach services are provided in Spanish.	The proportion of street outreach programs conducting outreach in Spanish. Quantity of successful street outreach placements.	

Table 5. Strategies to Achieve Outcome Goals	
Strategy #1	**Performance Measure to Be Impacted** **(Check all that apply)**
Description Expand emergency shelter inventory for adult-only households to ensure a bed is available for any adult that requests it.	☑ 1. Reducing the number of persons experiencing homelessness. ☐ 2. Reducing the number of persons who become homeless for the first time. ☑ 3. Increasing the number of people exiting homelessness into permanent housing.
Timeframe July 2021 through June 2024	☑ 4. Reducing the length of time persons remain homeless. ☐ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
Entities with Lead Responsibilities Human Services Agency, Center on Homelessness	☑ 6. Increasing successful placements from street outreach.
Measurable Targets Increase from 346 beds in May 2021 to 627 beds by June 2024.	☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy #2	**Performance Measure to Be Impacted** **(Check all that apply)**
Description Continue existing street outreach programs and implement targeted expansions to offer services after hours and on weekends, and deepen connections with health and behavioral health services.	☑ 1. Reducing the number of persons experiencing homelessness. ☐ 2. Reducing the number of persons who become homeless for the first time. ☑ 3. Increasing the number of people exiting homelessness into permanent housing.
Timeframe July 2021 through June 2024	☑ 4. Reducing the length of time persons remain homeless.
Entities with Lead Responsibilities Human Services Agency	☐ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing. ☑ 6. Increasing successful placements from street outreach.
Measurable Targets Maintain or expand number of outreach clients served annually from 2021 level (1294 clients annually).	☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy #3	Performance Measure to Be Impacted (Check all that apply)
Description	☑ 1. Reducing the number of persons experiencing homelessness.
Leverage the County's Affordable Housing Fund to continually add new units targets to ELI households and people experiencing homelessness.	☑ 2. Reducing the number of persons who become homeless for the first time.
	☑ 3. Increasing the number of people exiting homelessness into permanent housing.
Timeframe	☑ 4. Reducing the length of time persons remain homeless.
July 2021 through December 2024	☑ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
Entities with Lead Responsibilities	
Department of Housing, Human Services Agency	☑ 6. Increasing successful placements from street outreach.
Measurable Targets	☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.
352 ELI units to be completed by 2024.	

Strategy #4	Performance Measure to Be Impacted (Check all that apply)
Description	☑ 1. Reducing the number of persons experiencing homelessness.
	☐ 2. Reducing the number of persons who become homeless for the first time.
Utilize Homekey funding to develop interim and permanent housing units.	☑ 3. Increasing the number of people exiting homelessness into permanent housing.
Timeframe	☑ 4. Reducing the length of time persons remain homeless.
October 2022 through December 2024	☑ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
Entities with Lead Responsibilities	
Human Services Agency	☑ 6. Increasing successful placements from street outreach.
Measurable Targets	☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.
Add 311 in interim and permanent housing capacity through new Homekey projects by end of 2024	

Strategy #5	Performance Measure to Be Impacted (Check all that apply)
Description Seek funding to expand permanent housing voucher programs for people experiencing homelessness (including CoC-PSH, VASH, FUP, Mainstream Vouchers, etc.	☑ 1. Reducing the number of persons experiencing homelessness. ☐ 2. Reducing the number of persons who become homeless for the first time. ☑ 3. Increasing the number of people exiting homelessness into permanent housing.
Timeframe July 2022 through June 2024	☑ 4. Reducing the length of time persons remain homeless.
	☑ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
Entities with Lead Responsibilities Human Services Agency	☑ 6. Increasing successful placements from street outreach.
Measurable Targets Submit a minimum of 2 funding applications annually	☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy #6	Performance Measure to Be Impacted (Check all that apply)
Description Continue to offer diversion services to households requesting shelter or other homeless services	☑ 1. Reducing the number of persons experiencing homelessness. ☑ 2. Reducing the number of persons who become homeless for the first time. ☐ 3. Increasing the number of people exiting homelessness into permanent housing.
Timeframe July 2022 through June 2024	☑ 4. Reducing the length of time persons remain homeless.
	☑ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
Entities with Lead Responsibilities Human Services Agency/contracted Coordinated Entry provider	☐ 6. Increasing successful placements from street outreach.
Measurable Targets At least 5% of households diverted to permanent housing from the homeless system do not enter shelter within 6 months of initial services request.	☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy #7	Performance Measure to Be Impacted (Check all that apply)
Description	☐ 1. Reducing the number of persons experiencing homelessness.
Launch and continue regular convenings of the CoC Racial Equity committee, tasked with guiding development and implementation of strategies to advance equity.	☐ 2. Reducing the number of persons who become homeless for the first time.
	☐ 3. Increasing the number of people exiting homelessness into permanent housing.
Timeframe	☐ 4. Reducing the length of time persons remain homeless.
May 2022 through June 2024	☐ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
Entities with Lead Responsibilities	☐ 6. Increasing successful placements from street outreach.
CoC Steering Committee, RE Committee, Human Services Agency (Committee staff)	☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.
Measurable Targets	
Committee to meet quarterly in 2022, 2023 and 2024.	

Strategy #8	Performance Measure to Be Impacted (Check all that apply)
Description	☑ 1. Reducing the number of persons experiencing homelessness.
Create regular, ongoing, communitywide processes for gathering input from people who are currently and were recently experiencing homelessness and involving them in decision-making on homelessness response system implementation.	☑ 2. Reducing the number of persons who become homeless for the first time.
	☑ 3. Increasing the number of people exiting homelessness into permanent housing.
Timeframe	☑ 4. Reducing the length of time persons remain homeless.
July 2022 through June 2024	☑ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
Entities with Lead Responsibilities	☑ 6. Increasing successful placements from street outreach.
Human Services Agency	☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.
Measurable Targets	
Hire lived experience fellow, and implement communitywide structure for gathering input from people with lived experience by June 2024.	

Table 6. Funding Plans												
Activity to be funded by HHAP 3 (choose from drop down opt ons)	**Eligible Use Categories Used to Fund Activity**										**Total Funds Requested:**	**Description of Activity**
	1. Rapid rehousing	2. Operating subsidies	3. Street outreach	4. Services coordination	5. Systems support	6. Delivery of permanent housing	7. Prevention and diversion	8. Interim sheltering (new and existing)	9. Shelter improvements to lower barriers and increase privacy	10. Administrative (up to 7%)		
Rental Assistance	$ 450,000.00	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 450,000.00	Youth set-aside for RRH
Outreach and Engagement	$ -	$ -	$ 315,128.66	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 315,128.66	Homeless outreach in South County and the Coastside
Systems Support Activities	$ -	$ -	$ -	$ -	$ 60,000.00	$ -	$ -	$ -	$ -	$ -	$ 60,000.00	Strategic Plan and HMIS
Non-Congregate Shelter/ Interim Housing	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 3,250,000.00	$ -	$ -	$ 3,250,000.00	Stone Villa, Navigation Center, Pacific Shelter, Coast House Shelter
Administrative Activities	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 300,000.00	$ 300,000.00	Admin costs
Totals:	$ 450,000.00	$ -	$ 315,128.66	$ -	$ 60,000.00	$ -	$ -	$ 3,250,000.00	$ -	$ 300,000.00	$ 4,375,128.66	

Explanation of How the Proposed Use of Funds Will Complement Existing local, state, and federal funds and equitably close the gaps identified in the Local Landscape Analysis

HHAP-3 provides needed funding for interim shelter, as well as rental assistance and outreach services in San Mateo County. These are components of San Mateo County's homeless response system that need additional capacity to meet the needs. While there are significant efforts underway to expand shelter and services to help people return to housing, there are still a large number of people experiencing unsheltered homelessness in San Mateo County, reinforcing the need for additional shelter (with intensive on site services to help people return to housing) and outreach services. HHAP-3 will also provide some additional capacity for systems support activities. The San Mateo County CoC will continue to collect and review both qualitative and quantitative data to continually assess and respond to racial, ethnic, and other disparities at all levels of the homeless response system, including the HHAP funded programs. The data that the San Mateo County CoC will review includes, but is not limited to, race and ethnicity of clients served by program type and program outcomes.

Table 7. Demonstrated Need

Complete ONLY if you are selected Non-Congregate Shelter / Interim Housing as an activity on the Funding Plans tab.

Demonstrated Need	
# of available shelter beds	263
# of people experiencing unsheltered homelessness in the homeless point-in-time count	1,092
Shelter vacancy rate (%) in the summer months	58%
Shelter vacancy rate (%) in the winter months	70%
% of exits from emergency shelters to permanent housing solutions	43%
Describe plan to connect residents to permanent housing.	

Plan:
While interim housing provides people with a short-term place to stay where they can be safe and access needed services, permanent housing solutions are needed for people to truly end their experience of homelessness. PSH provides long-term housing subsidies combined with intensive services to households with the highest needs.

While ideally each unsheltered person would be able to move directly into permanent housing, emergency shelter and other forms of interim housing represent a critical intervention that meets an immediate need for safety while providing assistance such as housing-focused case management, to help people return to permanent housing.

Each participant in a shelter/interim housing program is offered housing-focused case management to assist them with developing and implementing their housing plan, which may include applying for housing subsidy programs, searching for shared housing opportunities, increasing income and searching for market rate housing, moving in with family or friends, and other strategies.

The CoC is also working to increase the capacity of the homeless crisis response system to provide housing solutions. The capacity of the homeless crisis response system to provide housing solutions has been increasing year over year but is still not sufficiently scaled to meet the need. Over the next three years, the Human Services Agency, in partnership with the Department of Housing, cities, and non-profit partners will continue prioritizing available resources to expand housing solutions for people experiencing homelessness, both through the development of new units and by identifying funding for more rental subsidies to support access to the existing rental inventory.

HOMELESS HOUSING, ASSISTANCE AND PREVENTION PROGRAM (HHAP) - Round 3
BUDGET TEMPLATE

California Interagency Council on Homelessness — CAL ICH

APPLICANT INFORMATION

CoC / Large City / County Name:	County of San Mateo	Applying Jointly? Y/N	N
Administrative Entity Name:	Human Services Agency	Total Allocation	$ 4,375,128.66

HHAP FUNDING EXPENDITURE PLAN

ELIGIBLE USE CATEGORY	FY21/22	FY22/23	FY23/24	FY24/25	FY25/26	TOTAL	Initial	Remainder
Rapid rehousing	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Rapid rehousing: youth set-aside	$ -		$ 100,000.00	$ 200,000.00	$ 150,000.00	$ 450,000.00	$ 112,500.00	$ 337,500.00
Operating subsidies	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Operating subsidies: youth set-aside	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Street outreach	$ -	$ -	$ -	$ 315,128.66	$ -	$ 315,128.66	$ 78,782.17	$ 236,346.50
Street outreach: youth set-aside	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Services coordination	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Services coordination: youth set-aside	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Systems support	$ -	$ 20,000.00	$ 20,000.00	$ 20,000.00	$ -	$ 60,000.00	$ 15,000.00	$ 45,000.00
Systems support: youth set-aside	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Delivery of permanent housing	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Delivery of permanent housing: youth set-aside	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Prevention and shelter diversion	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Prevention and shelter diversion: youth set-aside	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Interim sheltering		$ 750,000.00	$ 1,350,000.00	$ 1,150,000.00	$ -	$ 3,250,000.00	$ 812,500.00	$ 2,437,500.00
Interim sheltering: youth set-aside	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Shelter improvements to lower barriers and increase privacy	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Shelter improvements: youth set-aside	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Administrative (up to 7%)	$ -	$ 100,000.00	$ 100,000.00	$ 100,000.00	$ -	$ 300,000.00	$ 75,000.00	$ 225,000.00

TOTAL FUNDING ALLOCATION

	TOTAL	Initial	Remainder
	$ 4,375,128.66	$ 1,093,782.17	$ 3,281,346.50

	FY21/22	FY22/23	FY23/24	FY24/25	FY25/26	TOTAL	Initial	Remainder
Youth Set-Aside (at least 10%)	$ -	$ -	$ 100,000.00	$ 200,000.00	$ 150,000.00	$ 450,000.00	$ 112,500.00	$ 337,500.00

COMMENTS: