# Homeless Housing, Assistance and Prevention Round 4 Application

## Application Information

**Application Due Date: 11/29/2022**

This Cognito platform is the submission portal for the Cal ICH HHAP-4 Application. You will be required to upload a full copy of the HHAP-4 Data Tables Template and enter information into the portal from specific parts of the HHAP-4 Local Homelessness Action Plan and Application Template as outlined below.

Please review the following HHAP-4 resources prior to beginning this application:

- [Homeless Housing, Assistance, and Prevention Program Statute](#)
- [HHAP-4 Local Homelessness Action Plan & Application Template](#) and
- [HHAP-4 Data Tables](#)

## Application Submission for HHAP-4 Funding

Using the **[HHAP-4 Local Homelessness Action Plan & Application Template](#)** as a guide, applicants must provide the following information in the applicable form section (see below) to submit a complete application for HHAP-4 funding:

1. **Part I: Landscape Analysis of Needs, Demographics, And Funding**: the information required in this section will be provided in Tables 1, 2, and 3 of the HHAP-4 Data Tables file uploaded in the *Document Upload* section.

2. **Part II: Outcome Goals and Strategies for Achieving Those Goals:** the information required in this section will be provided in Tables 4 and 5 of the HHAP-4 Data Tables file uploaded in the *Document Upload* section, **AND** copy and pasted into the fields in the *Outcome Goals and Strategies* section of this application form.

3. **Part III: Narrative Responses:** the information required in this section will be provided by entering the responses to the narrative questions within the *Narrative Responses* section of this application form. Applicants are NOT required to upload a separate document with the responses to these narrative questions, though applicants may do so if they wish. The responses entered into this

Cognito form will be considered the official responses to the required narrative questions.

4. **Part IV: HHAP-4 Funding Plans and Strategic Intent Narrative:** the information required in this section will be provided in Tables 6 and 7 (as applicable), of the HHAP-4 Data Tables file uploaded in the *Document Upload* section, **AND** copy and pasted into the fields in the *Funding Plan Strategic Intent* section of this application form.

5. **Evidence of meeting the requirement to agendize the application at a meeting of the governing board** will be provided as a file upload in the *Document Upload* section.

## How to Navigate this Form

This application form is divided into **seven sections**. The actions you must take within each section are described below.

- **Applicant Information:** In this section, indicate (1) whether you will be submitting an individual or joint application, (2) list the eligible applicant jurisdiction(s), and (3) provide information about the Administrative Entity.

- **Document Upload:** In this section, upload (1) the completed HHAP-4 Data Tables as an Excel file, (2) evidence of meeting the requirement to agendize the application at a regular meeting of the governing board where public comments may be received, and (3) any other supporting documentation you may wish to provide to support your application.

- **Part I. Landscape Analysis:** In this section, answer the questions confirming that Tables 1, 2, and 3 have been completed and included in the HHAP-4 Data Tables file uploaded in the previous section.

- **Part II. Outcome Goals and Strategies:** In this section, copy and paste your responses from Tables 4 and 5 of the completed HHAP-4 Data Tables.

- **Part III. Narrative:** In this section, enter your responses from Part III of the HHAP-4 Local Homelessness Action Plan & Application Template.

- **Part IV. HHAP-4 Funding Plan Strategic Intent Narrative:** In this section, enter your responses from Tables 6 and 7 of the completed HHAP-4 Data Tables file, and answer the narrative questions.

- **Certification**: In this section, certify that the information is accurate and submit the application.

Prior to the submission deadline, you can save your progress in this application and come back to it later by clicking the save button. This will provide you with a link to the saved application, and there will be an option to email that link to the email address(es) of your choosing.

After submitting the application, you will not be able to make changes to your responses unless directed by Cal ICH staff.

**I have reviewed the HHAP-4 statute, FAQs, and application template documents**
Yes

**I am a representative from an eligible CoC, Large City, and/or County**
Yes

# Applicant Information

List the eligible applicant(s) submitting this application for HHAP-4 funding below and check the corresponding box to indicate whether the applicant(s) is/are applying individually or jointly.

**Eligible Applicant(s) and Individual or Joint Designation**
Individual

This application represents the individual application for HHAP-4 funding on behalf of the following eligible applicant jurisdiction(s):

**Eligible Applicant Name**
City of Anaheim

# Administrative Entity Information

Funds awarded based on this application will be administered by the following Administrative Entity:

**Administrative Entity**
Department of Housing and Community Development

**Contact Person**
Sandra Lozeau

**Title**
Deputy Director

**Contact Person Phone Number**
(714) 765-4319

**Contact Person Email**
slozeau@anaheim.net

**\*Agreement to Participate in HDIS and HMIS**

By submitting this application, we agree to participate in a statewide Homeless Data Integration System, and to enter individuals served by this funding into the local Homeless Management Information System, in accordance with local protocols.

# Document Upload

Upload the completed [HHAP-4 Data Tables](#) (in .xlsx format), evidence of meeting the requirement to agendize the application at a regular meeting of the governing body where public comments may be received (such as a Board agenda or meeting minutes), and any other supporting documentation.

**HHAP-4 Data Tables**
City of Anaheim HHAP 4 Data Tables for Uploadv4.xlsx

**Governing Body Meeting Agenda or Minutes**
City of Anaheim - HHAP 4 City Council Agenda.pdf

**Optional Supporting Documents**
City of Anaheim HHAP 4 Guidance Form.pdf

FINAL Anaheim Homelessness Action Plan.pdf

# Part I. Landscape Analysis of Needs, Demographics, and Funding

**Table 1 is fully completed and included in the HHAP-4 Data Tables file uploaded in the previous section.**
Yes

**Table 2 is fully completed and included in the HHAP-4 Data Tables file uploaded in the previous section.**
Yes

**Table 3 is fully completed and included in the HHAP-4 Data Tables file uploaded in the previous section.**
Yes

# Part II. Outcome Goals and Strategies for Achieving Those Goals

Copy and paste your responses to Tables 4 and 5 from the HHAP-4 Data Tables into the form below. All outcome goals are for the period between July 1, 2022 and June 30, 2025.

# Table 4: Outcome Goals

**Name of CoC**
CA-602 Santa Ana, Anaheim/Orange County CoC

# 1a. Reducing the number of persons experiencing homelessness.

**Goal Statement**
By the end of the performance period, HDIS data for the Orange County Continuum of Care will show 15,983 total people accessing services who are experiencing homelessness annually, representing 195 fewer people and a 1.2% reduction from the baseline.

**Goal Narrative**
The Orange County Continuum of Care is committed to working to reduce the total number of people experiencing homelessness and will focus on increasing permanent housing solutions that assist people transition from homelessness into permanent housing. Additionally, the Orange County Continuum of Care will invest in homelessness diversion and prevention strategies to assist individuals and families in stabilizing in housing as opposed to falling into homelessness. The Orange County Continuum of Care established an overall increase in the annual estimate number of people accessing services who are experiencing homelessness compared to the Baseline Data provided for HHAP Round 3 application, however the Orange County Continuum of Care has also increased the overall number homeless services programs that are participating in HMIS and will continue to promote that practice.

| Baseline Data | Change in # of People | Change as % of Baseline | Target Annual Estimate of # of people accessing services who are experiencing homelessness |
|---|---|---|---|
| 16,178 | 195 | 1% | 15,983 |

**Decrease/Increase in # of People**
Decrease

**Optional Comments**
The goals set above reflect the overall efforts of the region of Orange County. The City of Anaheim has set additional, aggressive goals to address and reduce homelessness within our jurisdiction as reflected in our equity efforts below.

# Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

**Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:**
Hispanic households made up 47% of households accessing homelessness services in the City of Anaheim between the period of July - September 2022. Data shows that the majority of system touchpoints with Hispanic households are in the street outreach category with 493 households engaging in outreach services. As part of HHAP 4, the City commits to expanding the ability of our street outreach team to not

only connect households to shelter but to housing opportunities directly from the street to help assist in reducing the number of people experiencing homelessness in the City and region.

**Describe the trackable data goal(s) related to this Outcome Goal:**
Reduce the number of Hispanic households experiencing homelessness by 5%; to assist the region with an overall reduction in number of people experiencing homelessness.

# 1b. Reducing the number of persons experiencing homelessness on a daily basis

### Goal Statement
By the end of the performance period, data for the Orange County Continuum of Care will show 2,752 total people experiencing unsheltered homelessness daily, representing 305 fewer people and a 10% reduction from the baseline.

### Goal Narrative
The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. The Orange County Continuum of Care experienced a significant reduction in unsheltered homelessness from 2019 to 2022, and the Orange County Continuum of Care is hopeful that current street outreach and engagement strategies continue to have the same positive impact in the jurisdiction.

| Baseline Data | Change in # of People | Change as % of Baseline | Target Daily Estimate of # of people experiencing unsheltered homelessness |
|---|---|---|---|
| 3,057 | 305 | 10% | 2,752 |

**Decrease/Increase in # of People**
Decrease

### Optional Comments
The goals set above reflect the overall efforts of the region of Orange County. The City of Anaheim has set additional, aggressive goals to address and reduce homelessness within our jurisdiction as reflected in our equity efforts below.

# Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

**Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:**
Census data for the City of Anaheim shows that American Indian and Alaskan Native households make up 0.7% of the population of the City but account for 4% of the population of households experiencing homelessness. On a daily basis, 82% of American Indian and Alaskan Native households are engaging with emergency services. The City hopes to address this subpopulation's homelessness by increasing culturally competent services as well as housing opportunities through street outreach, the main intervention being accessed by American Indian and Alaskan Natives.

**Describe the trackable data goal(s) related to this Outcome Goal:**
Reduce number of American Indian/AK Native homeless population by 5% in the City of Anaheim; to assist the region with an overall reduction in people experiencing homelessness on a daily basis.

# 2. Reducing the number of persons who become newly

**homeless.**

# 2. Reducing the number of persons who become newly homeless.

### Goal Statement
By the end of the performance period, HDIS data for the Orange County Continuum of Care will show 9,373 total people become newly homeless each year, representing 494 fewer people and a 5.0% reduction from the baseline.

### Goal Narrative
The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. However, the Baseline Data from HHAP Round 3 to HHAP Round 4 demonstrates a near doubling of people who newly experienced homelessness each year. As such, the Orange County Continuum of Care is being conservative in the estimate as this increase indicates the needs for a robust homelessness diversion and prevention strategy and programming.

| Baseline Data | Change in # of People | Change as % of Baseline | Target Annual Estimate of # of people who become newly homeless each year |
|---|---|---|---|
| 9,867 | 494 | 5% | 9,373 |

### Decrease/Increase in # of People
Decrease

### Optional Comments
The goals set above reflect the overall efforts of the region of Orange County. The City of Anaheim has set additional, aggressive goals to address and reduce homelessness within our jurisdiction as reflected in our equity efforts below.

# Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

**Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:**
An analysis of our RRH program that serves newly homeless families shows that 90% of currently enrolled families are of Hispanic heritage. To address the influx of Hispanic households that are accessing housing services due to being newly homeless, the City will work with service providers and McKinney Vento liaisons to ensure better access to immediate services such as RRH as well as ensuring these households are connected to deeper subsidies available through the Anaheim Housing Authority as needed to minimize risk of falling back into homelessness.

**Describe the trackable data goal(s) related to this Outcome Goal:**
Connect 13 newly homeless, Hispanic families to permanent housing programs in the City of Anaheim; to assist the region with an overall reduction in people becoming newly homeless.

# 3. Increasing the number of people exiting homelessness into permanent housing.

# 3. Increasing the number of people exiting homelessness into permanent housing.

**Goal Statement**

By the end of the performance period, HDIS data for the Orange County Continuum of Care will show 3,299 total people people exiting homelessness into permanent housing annually, representing 503 more people and a 18% increase from the baseline.

**Goal Narrative**

The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. The Orange County Continuum of Care will continue to fund programming and solutions that assist individuals and families experiencing homelessness become permanently and stably housed. Additionally to compliment and support the goal of reducing homelessness, the Orange County Continuum of Care is focused on creating exits to permanent housing.

| Baseline Data | Change in # of People | Change as % of Baseline | Target Annual Estimate of # of people exiting homelessness into permanent housing |
|---|---|---|---|
| 2,796 | 503 | 18% | 3,299 |

**Decrease/Increase in # of People**

Increase

**Optional Comments**

The goals set above reflect the overall efforts of the region of Orange County. The City of Anaheim has set additional, aggressive goals to address and reduce homelessness within our jurisdiction as reflected in our equity efforts below.

# Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

**Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:**

TAY homelessness in the City of Anaheim has seen a 141% increase between 2016-2019. The only TAY-specific shelter available in the City and region accommodates 25 young people at a time. Between July and September 2022, 110 TAY households have engaged with street outreach to try to access shelter services and connect to housing. This subpopulation is a priority population given the historic barriers to system access and lease up faced by young people. The City's Homelessness Action Plan commits to creative and effective ways to exit TAY to permanent housing placements to address the lack of service-specific shelter availability as well as barriers to securing housing.

**Describe the trackable data goal(s) related to this Outcome Goal:**

Exit 40% of TAY experiencing homelessness in the City of Anaheim to housing; to assist the region with an overall increase in people exiting homelessness into permanent housing.

# 4. Reducing the length of time persons remain homeless.

# 4. Reducing the length of time persons remain homeless.

**Goal Statement**

By the end of the performance period, HDIS data for the Orange County Continuum of Care will show 120 days as the average length of time that persons are enrolled in street outreach, emergency shelter, transitional housing, safe haven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs annually, representing 21 fewer days and a 15.0% reduction from the baseline.

**Goal Narrative**
The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. The Orange County Continuum of Care is interested in achieving the reduced length of time a person remains homelessness and then working to improve upon current strategies to further reduce the time.

| Baseline Data | Change in # of Days | Change as % of Baseline | Target Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs |
|---|---|---|---|
| 141 | 21 | 15% | 120 |

**Decrease/Increase in # of Days**
Decrease

**Optional Comments**
The goals set above reflect the overall efforts of the region of Orange County. The City of Anaheim has set additional, aggressive goals to address and reduce homelessness within our jurisdiction as reflected in our equity efforts below.

# Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

**Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:**
Black, Black American, and African American households currently make up 2.7% of the City's general population but 9% of the chronically homeless population. To address this overrepresentation, the City intends to address the length of time a Black, Black American, or African American household spends experiencing homelessness including working with emergency service providers to ensure barriers to access are removed and/or addressed to facilitate exits to permanent housing.

**Describe the trackable data goal(s) related to this Outcome Goal:**
Reduce the number of chronically homeless Black, Black American, and African American households in the City by 5% to assist the region with an overall reduction in length of time homeless across all programs.

# 5. Reducing the number of persons who return to homelessness within two years after exiting homelessness to permanent housing.

# 5. Reducing the number of persons who return to homelessness within two years after exiting homelessness to permanent housing.

**Goal Statement**
By the end of the performance period, HDIS data for the Orange County Continuum of Care will show 6.0% of people return to homelessness within 2 years after having exited homelessness to permanent housing, representing 2% fewer returns to homelessness and a 25% reduction from the baseline.

**Goal Narrative**
The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. Additionally, the Orange County Continuum of Care wants to ensure that people who are housed are able to remain permanently and stably housed thus breaking the cycle of homelessness. This will compliment and further support the goals related to reducing the number of people accessing services.

| Baseline Data | Change in % of People | Change as % of Baseline | Target % of people who return to homelessness wihtin 2 years after having exited homelessness to permanent housing |
|---|---|---|---|
| 8% | 2% | 25% | 6% |

**Decrease/Increase in # of People**
Decrease

**Optional Comments**
The goals set above reflect the overall efforts of the region of Orange County. The City of Anaheim has set additional, aggressive goals to address and reduce homelessness within our jurisdiction as reflected in our equity efforts below.

# Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

**Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:**
Based on available program data from City-funded RRH programs, 16% of households exited the RRH to unknown destinations due to their rental assistance period ending, the inability to assume a larger portion of the rent, or inability to be compliant with the terms of their lease. In 2020, among this population that exited, those leaving to unstable or unknown situations were overwhelmingly Hispanic households (83%). The City is committed to strengthening monitoring for these program participants in need of deeper assistance or additional case management to avoid potential risk of returning to homelessness once placed.

**Describe the trackable data goal(s) related to this Outcome Goal:**
Reduce the number of Hispanic households that return to homelessness through comprehensive case management and by connecting households in need of deeper subsidies by 20% to assist the region in an overall reduction in the number of households that return to homelessness.

# 6. Increasing successful placements from street outreach.

**Goal Statement**
By the end of the performance period, HDIS data for the Orange County Continuum of Care will show 2,308 total people served in street outreach projects exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations annually, representing 533 (1,599 total) more people and a 30% increase from the baseline.

**Goal Narrative**
The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. The Orange County Continuum of Care and the County of Orange have been collaborating on the response to unsheltered homelessness and ensuring connections to services and housing is improved upon.

| Baseline Data 1,775 | Change in # of People 533 | Change as % of Baseline 30% | Target Annual # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations. 2,308 |
|---|---|---|---|

**Decrease/Increase in # of People**
Increase

**Optional Comments**
The goals set above reflect the overall efforts of the region of Orange County. The City of Anaheim has set additional, aggressive goals to address and reduce homelessness within our jurisdiction as reflected in our equity efforts below.

# Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

**Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:**
Black, Black American, and African American households make up 2.7% of the City's general population but are 13% of the population of people experiencing homelessness. Amongst utilizers of City outreach services, this racial group accounts for 10% of all known touchpoints with outreach teams. To ensure this overrepresentation of people living unsheltered is addressed, the City will focus on renewed efforts to connect Black, Black American, and African American households to emergency shelter and permanent housing options through case management and housing navigation offered by City-funded outreach teams.

**Describe the trackable data goal(s) related to this Outcome Goal:**
Increase the number of Black, Black American, and African American households living unsheltered who are connected to shelter or housing in the City of Anaheim by 5%; to assist the region with an overall increase in successful placements from street outreach.

# Table 5: Strategies to Achieve Outcome Goals

## Strategy 1

**Type of Strategy**
Improving access to supportive services and/or
physical health and behavioral health services

**Description**
Increasing partnerships with existing providers in the healthcare and supportive services space through community mapping while also pursuing additional grant funding that can be leveraged to assist in standing up services dedicated to people experiencing homelessness who are exiting the judicial system

**Timeframe**
July 1, 2022 - June 30, 2025

**Entities with Lead Responsibilities**
City of Anaheim

**Measurable Targets**
36 households connected to physical, substance use, and mental health services from criminal justice system

**Performance Measure(s) to Be Impacted (Check all that apply)**
1. Reducing the number of persons experiencing homelessness.
3. Increasing the number of people exiting homelessness into permanent housing.
4. Reducing the length of time persons remain homeless.
7. Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

## Strategy 2

**Type of Strategy**
Expanding and strengthening cross-system
partnerships and/or collaborative planning

**Description**
Expand the supply of permanent housing dedicated to people experiencing homelessness by investing HHAP and other homelessness dollars into acquisition and rehabilitation of existing motel site

**Timeframe**
July 1, 2022 - June 30, 2025

**Entities with Lead Responsibilities**
City of Anaheim, Anaheim Housing Authority

**Measurable Targets**
30 additional permanent housing units occupied by June 2025

**Performance Measure(s) to Be Impacted (Check all that apply)**
1. Reducing the number of persons experiencing homelessness.
3. Increasing the number of people exiting homelessness into permanent housing.
4. Reducing the length of time persons remain homeless.
5. Reduing the number of persons who return to homelessness after exiting homelessness to permanent housing.
6. Increasing successful placements from street outreach
7. Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

## Strategy 3

**Type of Strategy**
Strategic uses of other sources of funding

**Description**
Leverage existing affordable housing dollars to support transition of Homekey project from interim shelter to permanent supportive housing

**Timeframe**
July 1, 2022 - June 30, 2025

**Entities with Lead Responsibilities**
City of Anaheim

**Measurable Targets**
87 additional permanent supportive housing units occupied by June 2025

**Performance Measure(s) to Be Impacted (Check all that apply)**
1. Reducing the number of persons experiencing homelessness.
3. Increasing the number of people exiting homelessness into permanent housing.
4. Reducing the length of time persons remain homeless.
5. Reduing the number of persons who return to homelessness after exiting homelessness to permanent housing.
6. Increasing successful placements from street outreach
7. Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

## Strategy 4

**Type of Strategy**
Increasing investments into, or otherwise scaling up, specific interventions or program types

**Description**
Expand City-run rapid rehousing capacity to house households experiencing homelessness who are exiting the criminal justice system

**Timeframe**
July 1, 2022 - June 30, 2025

**Entities with Lead Responsibilities**
City of Anaheim

**Measurable Targets**
4 justice-involved households enrolled into rapid rehousing

**Performance Measure(s) to Be Impacted (Check all that apply)**
1. Reducing the number of persons experiencing homelessness.
3. Increasing the number of people exiting homelessness into permanent housing.
4. Reducing the length of time persons remain homeless.
7. Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

## Strategy 5

**Type of Strategy**
Improving data quality, data systems, and/or data
analyses to better inform decision-making

**Description**
Build internal data infrastructure to better track data elements not captured in HMIS related to daily
shelter bed capacity and RRH recidivism rates

**Timeframe**
July 1, 2022 - June 30, 2025

**Entities with Lead Responsibilities**
City of Anaheim

**Measurable Targets**
Up-to-date program trackers for shelter bed availability and rapid rehousing recidivism risk

**Performance Measure(s) to Be Impacted (Check all that apply)**
1. Reducing the number of persons experiencing homelessness.
4. Reducing the length of time persons remain homeless.
5. Reduing the number of persons who return to homelessness after exiting homelessness to permanent
housing.
6. Increasing successful placements from street outreach

# Strategy 6

**Type of Strategy**
Building the capacity of homelessness response
system to utilize resources, implement best
practices, and/or achieve outcomes

**Description**
Improve communications and resource connection for service providers contracted with the City including
sending City staff to local trainings/meetings and disseminating more information to network of partners
of available City and regional resources

**Timeframe**
July 1, 2022 - June 30, 2025

**Entities with Lead Responsibilities**
City of Anaheim

**Measurable Targets**
Increased amount of providers subscribed to City Homelessness Collaborative updates; increased City of
Anaheim staff with knowledge of resources and best practices that can help guide service providers

**Performance Measure(s) to Be Impacted (Check all that apply)**
1. Reducing the number of persons experiencing homelessness.
2. Reducing the number of persons who become homeless for the first time.
3. Increasing the number of people exiting homelessness into permanent housing.
4. Reducing the length of time persons remain homeless.
5. Reduing the number of persons who return to homelessness after exiting homelessness to permanent
housing.

6. Increasing successful placements from street outreach

*Click **+ Add Strategy** above to add additional strategies as needed.*

# Part III. Narrative Responses

Copy and paste your responses to Part III. Narrative Responses from the [HHAP-4 Local Homelessness Action Plan & Application Template](#) into the form below.

# Question 1

**[50220.8(b)(3)(D)]** My jurisdiction (e.g., City, County, CoC) collaborated with other overlapping jurisdictions to develop the strategies and goals related to HHAP-4

**Q1**
Yes

# Question 2

**[50220.8(b)(3)(D)]** My jurisdiction (e.g., City, County, CoC) consulted with each of the following entities to determine how HHAP-4 funds would be used:

**Public agencies (governmental entities)**
Yes

**Private sector partners (philanthropy, local businesses, CBOs, etc.)**
Yes

**Service providers (direct service providers, outreach, shelter providers, etc.)**
Yes

**Local governing boards**
Yes

**People with lived experience**
Yes

**Other**
Yes

**Other response**
Healthcare providers including County managed care plan, substance use, behavioral health, and mental health service plan

**a. Please describe your most notable coordination and collaborative processes with these entities.**

As a region, the City of Anaheim has worked closely with our partners at the County and CoC to determine use for our TAY set aside funds. All three entities have agreed to earmark our HHAP 4 TAY funding towards the potential purchase of a permanent affordable housing site in Anaheim. This site will allow the region to exit more young people out of the only TAY shelter site in the County, currently located in Anaheim, into a permanent housing situation. The CoC, County, and City worked collaboratively to stand up the TAY shelter earlier this year under an existing MOU with a local TAY service provider and we see this as an opportunity to add housing placements to this project partnership. This project will leverage dollars available to the County, CoC, City of Anaheim, and private funders that have already committed philanthropic dollars to the seeing permanent housing become available for young people in the community. As a continuation of our existing partnership, the City of Anaheim is open to working with the County on drafting an additional MOU for coordinating and integrating interim and permanent housing

resources, supportive services, and outreach and engagement strategies, much like the existing partnership we've demonstrated as part of our TAY shelter and upcoming permanent housing projects.

As part of a collaborative court pilot with the City Attorney's Office and the County courts, the City of Anaheim is working collaboratively with our County managed care plan, CalOptima Health, and local health and homelessness service providers to create a court diversion pilot for criminal justice involved people experiencing homelessness. As part of the pilot, the City is looking to connect people with lived experience of homelessness with various community resources that can address their substance use or mental health conditions in lieu of having the individual serve jail time and be eventually discharged back into homelessness. The City intends to dedicate HHAP 4 funds to possible system supportive services and rapid rehousing to ensure that connections between needed healthcare and substance use programs are accessible and available to pilot participants as they navigate out of criminal justice systems into stabilizing services and eventually to housing.

As a proactive measure in coordinating local resources around homelessness housing, the City of Anaheim's Housing and Community Development Department's Housing Authority, Affordable Housing Division, and Grants/Homeless Initiatives team meets bimonthly to discuss updates on voucher availability and progression including maximizing EHV opportunities; upcoming acquisitions and development of affordable housing and how to incorporate vouchers and homelessness funding to create affordable and PSH opportunities for homeless populations, and available grant funding such as HHAP 4 to assist in bolstering vouchered households to housing and build housing. These meetings include discussions of using two available properties recently acquired by the City for interim housing while awaiting renovation to PSH and affordable housing as well as leveraging Housing Authority funding to hire an in-house Housing Navigator to improve property owner relations, provide case management for concerns, and begin to building a database of housing units amenable to renting to hard-to-house populations.

Anaheim has engaged various subsets of people with lived experience of homelessness to garner feedback on what is working well and can use improvement throughout our system of care. The feedback garnered through these engagement sessions was used to help inform our approach to populations served in upcoming affordable housing projects as well as areas of improvement for our immediate response programs including expanding housing opportunities within our street outreach programs.

# Question 3

**[50220.8(b)(3)(B) and 50220.8(b)(3)(E)]** My jurisdiction (e.g., City, County, CoC) is partnering or plans to use **any round** of HHAP funding to increase partnership with:

**People with lived experience**
Yes

**Is this partnership formal or informal?**
Informal partnering

**Is this partnership current or planned?**
Current

**Do HHAP Funds Support This Partnership?**
Yes

**Social services (CalFresh, Medi-cal, CalWORKs, SSI, VA Benefits, etc.)**
Yes

**Is this partnership formal or informal?**
Formal partnering

**Is this partnership current or planned?**
Planned

**Do HHAP Funds Support This Partnership?**
Yes

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**Justice entities**
Yes

**Is this partnership formal or informal?**
Formal partnering

**Is this partnership current or planned?**
Planned

**Do HHAP Funds Support This Partnership?**
Yes

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**Workforce system**
Yes

**Is this partnership formal or informal?**
Formal partnering

**Is this partnership current or planned?**
Current

**Do HHAP Funds Support This Partnership?**
No

**Services for older adults**
Yes

**Is this partnership formal or informal?**
Formal partnering

**Is this partnership current or planned?**
Current

**Do HHAP Funds Support This Partnership?**
Yes

**Services for people with disabilities**
Yes

**Is this partnership formal or informal?**
Formal partnering

**Is this partnership current or planned?**
Current

**Do HHAP Funds Support This Partnership?**
Yes

**Child welfare system**
Other (please explain)

**Other response**
Service providers funded by the City work extensively with the child welfare system to refer TAY to Anaheim's TAY-specific shelter

**Education system**

Yes

**Is this partnership formal or informal?**
Formal partnering

**Is this partnership current or planned?**
Current

**Do HHAP Funds Support This Partnership?**
Yes

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**Local Homeless Coordinated Entry System**
Yes

**Is this partnership formal or informal?**
Formal partnering

**Is this partnership current or planned?**
Current

**Do HHAP Funds Support This Partnership?**
No

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**Other (please specify)**
No

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**a. Please describe your most notable partnership with these groups (e.g. MOUs, shared funding, data sharing agreements, service coordination, etc.)**
Previous rounds of HHAP funding has gone into funding increased partnerships with the populations listed above. Most notably, the City's Homelessness Action Plan prioritizes seniors and TAY as priority populations given that seniors have experienced a 200% in homelessness between 2016-19 and TAY experienced a 141% increase. The City has set up two specific programs to assist these populations in preventing and addressing homelessness. HHAP and HUD funding has gone into our Senior Safety Net Program managed by the City's Community Service's Department and serves upwards of 90 seniors a year in homelessness prevention efforts including rental, emergency, and utility assistance. Seniors populations are increasingly at risk of homelessness given the rise in cost of living. Locally, many senior

residents living in trailer home parks have experienced skyrocketing costs of land rent. Many will go without needed provisions in order to keep their home but have reported prioritizing making rent to remain housed. Through partnership with our wide network of service providers, we have connected seniors to food security and income benefits while utilizing HHAP funding to address housing insecurity. Similarly, to address TAY homelessness, CoC and City of Anaheim HHAP funding was utilized to cover start up costs related to opening the first TAY-specific shelter in the region. The shelter was stood up in April with 25 beds and has worked extensively with McKinney Vento liaisons and the foster care system to facilitate referrals to the shelter. The shelter has a waiting list of 60 individuals at any point in time and continues to address the unique challenges associated with housing this population. Through partnership with the County and CoC, the City anticipates utilizing HHAP 4 dollars to bring online PSH to address housing challenges and exit TAY from shelter. This effort will include working closely with the local Homeless Coordinated Entry System to refer TAY to the housing site and partnership with the Anaheim Workforce Center and social services agencies to ensure TAY are given the life skills and benefits needed to maintain this housing.

As stated previously, the City has also begun engaging with CalOptima Health and local justice systems to ensure individuals experiencing homelessness are diverted away from the criminal justice system and into the care and housing they need. The City has identified various barriers to getting individuals assistance and have begun discussions with various groups related to substance use, health, and behavioral health needs and resources. The City is in the process of formalizing these partnerships and coordinating connections between the court system and community care. Both HHAP funding and other grant funding available and being pursued by the City is anticipated to assist with and increase partnerships with the groups involved with this pilot.

# Question 4

**[50220.8(b)(3)(B) and 50220.8(b)(3)(E)]** My jurisdiction (e.g., City, County, CoC) is strengthening its **partnership, strategies, and resources** across:

**Managed care plans and resources (such as the Housing and Homelessness Incentive Program [HHIP])**
Other (please explain)

**Managed care plans and resources (such as the Housing and Homelessness Incentive Program [HHIP]**
Data sharing agreement is being established between the local managed care plan, the City of Anaheim's Housing Authority, other regional housing authorities, the County, and the CoC

**Physical and behavioral health care systems and resources**
Yes

**Public health system and resources**
Yes

**a. Please describe your most notable coordination, planning, and/or sharing of data/information that is occurring within these partnerships.**
As stated previously, the City has also begun engaging with CalOptima Health and local justice systems to ensure individuals experiencing homelessness are diverted away from the criminal justice system and into the care and housing they need. The City has identified various barriers to getting individuals the assistance they need and have begun discussions with various groups related to substance use, health, and behavioral health needs and resources. The City is in the process of formalizing these partnerships and coordinating connections between the court system and community care. Both HHAP funding and other grant funding available and being pursued by the City is anticipated to assist with and increase

partnerships with the groups involved with this pilot.

Earlier this year, the City engaged in discussions with CalOptima Health around planning for their Housing and Homelessness Incentive Program (HHIP). The HHIP was in the planning stages of allocating and procuring tens of millions to address homelessness healthcare needs in the region. The City actively engaged in monthly meetings with the HHIP program and was able to secure a $5M commitment to build a wellness center at an upcoming emergency shelter/permanent supportive housing campus in Anaheim. The wellness center will serve the surrounding community but also be a one stop shop for the over 325 residents of the emergency shelter site and the 70 residents of the permanent supportive housing site. The City is also entering into a MOU with all housing authorities in the county (County of Orange, Anaheim, Garden Grove, and Santa Ana) to assist with enrolling people into MediCal.

To help address needs related to people experiencing homelessness accessing emergency health services such as the emergency room and urgent cares, the City has partnered with our local physical health and public health system to pursue funding related to detoxification beds and eventual connections to sober living for those households that would like to pursue substance use treatment but are facing barriers to connecting to resources. Local data has shown that from 2017-2021, the homelessness community in Anaheim saw a 242% increase in death related to substance use. The City's local electronic reporting system also saw a rise in requests related homeless neighbors who may be inebriated. Working actively with CalOptima Health, health and mental health providers, as well as recovery advocates, the City is working to strengthen existing networks to connect people to care as well as find options to ensure exit from care leads to housing.

# Question 5

[50220.8(b)(3)(F)] Please select what actions your jurisdiction will take to ensure racial/ethnic/gender groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services:

**[50220.8(b)(3)(F)] Please select what actions your jurisdiction will take to ensure racial/ethnic/gender groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services:**
Disaggregating administrative data for use in decision making processes
Modifying procurement processes
Ensuring those with lived experience have a role in program design, strategy development, and oversight
Other, please describe:

**Other response:**
Pursuing grant and technical assistance opportunities from educational institutions and policy labs to do in depth, third party analyses of programs

**a. Please describe the most notable specific actions the jurisdiction will take regarding equity for racial/ethnic/gender groups.**
Aware that the jurisdiction lacked the data infrastructure and information to robustly evaluate racial, ethnic, and gender group inequities in our system of care, Anaheim worked proactively to begin contracting with our local HMIS lead agency to pull data reports on all programs funded by the City. Through months of work, the City now has access to quarterly and annual dashboard reports related to demographic information and system resource use. The City's Grants Administration team has also begun setting up the infrastructure needed to monitor and pull data not captured by HMIS such as daily shelter bed inventory statuses, outreach housing navigation efforts, and rapid rehousing housing plan statuses to ensure that we continue to monitor and prevent recidivism amongst the population of people served through our existing programs.

The City has plans to not only begin evaluating the performance of programs but has applied for technical assistance with Harvard Kennedy School's Government Performance Lab to hopefully begin in-depth analyses of inequities within our homelessness response system. This includes a request to evaluate the unique challenges for subpopulations and further evaluation of its intersection with race, ethnicity, and gender as well as looking at who is accessing homelessness programs, if programs are culturally competent, and which system components adversely affect population access to housing. The City is committed to addressing system inequities and ensuring we build and modify processes as needed so overrepresentation of populations are addressed and function effectively in assisting these populations with housing placements that work for them.

As part of every system planning effort, the City regularly solicits the feedback of people experiencing homelessness to ensure programs are as informed as possible. The City actively engages in listening sessions and compensates participants for their time and expertise. As part of monthly Homelessness Collaborative meetings held by the City, upcoming updates and projects are open for feedback including from people with lived expertise. All information is also recorded and disseminated after the fact for the community to review and reflect on. Feedback given in this latest round of engagements was used to inform the population mix of an upcoming hotel acquisition project and used to improve processes that can facilitate exits from shelter and entry to housing from the streets.

# Question 6

**[50220.8(b)(3)(G)]** My jurisdiction (e.g., City, County, CoC) has specific strategies to prevent exits to homelessness from **institutional settings** in partnership with the following mainstream systems:

**Physical and behavioral health care systems and managed care plan organizations**
Yes, leveraging funding

**Public health system**
Yes, leveraging funding

**Criminal legal system and system for supporting re-entry from incarceration**
Yes, formal partnering

**Child welfare system**
Yes, informal partnering

**Affordable housing funders and providers**
Yes, formal partnering

**Income support programs**
Yes, leveraging funding

**Education system**
Yes, formal partnering

**Workforce and employment systems**
Yes, formal partnering

**Other (please specify)**
No

**a. Please describe the most notable specific actions the jurisdiction will take to prevent exits to homelessness from institutional settings**

As stated previously, the City has also begun engaging with CalOptima Health and local justice systems to ensure individuals experiencing homelessness with substance use or mental illness are diverted away from the criminal justice system and into the care and housing they need. The City has identified various barriers to getting individuals the assistance and have begun discussions with various groups related to substance use, health, and behavioral health resources. The City is in the process of formalizing these partnerships and coordinating connections between the court system and community care. Both HHAP funding and other grant funding available is being pursued by the City and is anticipated to increase partnerships with the groups involved with this pilot.

Preventing exits into homelessness from this pilot is paramount. The City anticipates utilizing HHAP 4 funding to create a dedicated rapid rehousing program that will serve this specific population with case management and housing navigation efforts to ensure they are not exited into homelessness following arraignment. To this end, the City is also pursuing regional Housing and Disability Advocacy Program (HDAP) funding to support transitional housing for pilot participants who opt to engage in sober living prior to seeking independent living in a permanent housing placement. Individuals experiencing homelessness with co-occurring substance use or mental illness are high utilizers of both the local jail system and hospital emergency services. The City sees participation in this pilot as a way to address inappropriate discharge from both these systems into homelessness.

# Question 7

**[50220.8(b)(3)(H)]** Specific and quantifiable **systems improvements** that the applicant will take to improve the delivery of housing and services to people experiencing homelessness or at risk of homelessness, including, but not limited to, the following:

**(I) Capacity building and workforce development for service providers within the jurisdiction, including removing barriers to contracting with culturally specific service providers and building the capacity of providers to administer culturally specific services.**
Increasing capacity and supporting the development of culturally specific services is a recognized area of improvement for the City and our community providers. With that said, the City funds a diverse group of supportive services providers, using a multitude of available funding and also supports service provision by providing space at City-owned facilities, often for a $1 a year. Examples of funding used to support service providers includes federal Emergency Solutions Grant (ESG) funds and Community Development Block Grant (CDBG) funds. During the COVID-19 crisis, the City saw a significant increase in ESG and CDBG funds, which allowed the City to increase the number of providers that could receive financial support as well as the amount of funding that could be provided.

A recent example of City efforts to increase culturally specific services includes partnering with Access California Services (AccessCal), a health and human services nonprofit organization that supports over 1,000 underserved community members annually. The organization was approved for a long term lease with the City of Anaheim at a City-owned facility located at 300 W. Carl Karcher Way. Established in 1998, Access California Services (AccessCal) is a culturally and linguistically sensitive health and human services nonprofit organization, offering 100+ health and human services in 19 different languages. The agency started as a refugee assistance center however, AccessCal has greatly expanded services and now offers case management and advocacy, mental health counseling, citizenship and immigration services, employment and tax services, emergency financial assistance, educational services, healthcare access services, community service and civic engagement, and refugee services. AccessCal is a valuable partner in local homelessness prevention and intervention efforts due to their ability to provide services and information in multiple languages as well as their keen awareness and ability to provide services that are culturally specific for both Arabic and Hispanic populations in Anaheim.

As additional funding opportunities become available, the City actively works to build the capacity of new, culturally competent providers in our jurisdiction. This includes connecting providers with relevant lived

experience to available trainings and grant opportunities that could help grow their organizations and agencies both administratively and in their ability to provide homelessness services to the community. With every engagement, the City encourages new and culturally competent providers to join our monthly City-run Homelessness Collaborative meetings to stay up-to-date on opportunities happening in the city including when City and partner-funded homelessness intervention programs go out to bid or have available funding.

**(II) Strengthening the data quality of the recipient's Homeless Management Information System.**
The City mandates that all entities receiving funding from the City enter information into the HMIS system to help address gaps in regional information gathering as well as missing data elements in the local system. The City will continue to write the need for HMIS participation into all contracts and agreements entered into with local service providers. Additionally, the City's Housing Authority, as an entity with programs within HMIS, has administrative processes set up to ensure data entry is complete and accurate within HMIS to minimize potential issues with missing or invalid data.

**(III) Increasing capacity for pooling and aligning housing and services funding from existing, mainstream, and new funding.**
The City of Anaheim recently undertook a significant realignment resulting in the creation of the new Housing and Community Development Department. Under this realignment, the City merged all homelessness response efforts into the Housing and Community Development Department which historically housed the Grants Administration, Workforce Development, Affordable Housing Development, and Housing Authority teams. Under the direction of a new Deputy Director, the Homelessness Initiatives team is working proactively with the Affordable Housing and Housing Authority efforts in the City to identify gaps in the City's system of care and align funding and resources to more effectively address homelessness and achieve better outcomes. The Homelessness Initiatives team is also working proactively with the CoC, County, and other partner cities in the region to ensure funding is maximized and partnerships established to address homelessness on a regional basis. This includes participating in CoC general meetings, sitting on policy committees, and having our department Director chair the region's Housing Opportunities committee for the CoC. Where possible, the Grants/Homeless Initiatives team also coordinates with mainstream benefits and other mainstream systems to leverage programs and resources to help wraparound and holistically house people experiencing homelessness.

The City, through its Housing Authority, is also working to align new resources available through the CalAIM Initiative to enhance homeless services. The four Housing Authorities in Orange County are presently working on a Memorandum of Understanding with CalOptima Health that will ensure that all low income individuals, in particular those experiencing homelessness, are guided to all eligible CalAIM benefits and services through a cross referencing and referral agreement.

**(IV) Improving homeless point-in-time counts.**
The City of Anaheim participates in the region's biannual PIT Counts and is currently assisting with the possible shift to conducting annual counts to improve understanding of the number of people experiencing homelessness in the region at any given point in time. Anaheim conducted  independent homeless census counts in 2016 and 2018 (off years) to collect additional City data points to compare to official PIT counts. The additional supplemental data helps to ensure everyone is counted as well as provides important information used to inform discussions on how to prioritize local funding. Official PIT Count coordination is not something the local jurisdiction administers.

**(V) Improving coordinated entry systems to strengthen coordinated entry systems to eliminate racial bias, to create a youth-specific coordinated entry system or youth-specific coordinated entry access points, or to improve the coordinated entry assessment tool to ensure that it contemplates the specific needs of youth experiencing homelessness.**
The City of Anaheim is a member of the Orange County CoC and actively participates in the Policies, Procedures, and Standards Committee which helps develop and dictate Coordinated Entry System

policies. Recent discussion included methods to revise the local CES policies and procedures to improve the CE assessment tool including removing the lengthy assessment in favor of priority standards based on a few qualifying factors. When given the opportunity to assist the region with strengthening CES, the City is a willing participant. Administration and management of CES and its components are not elements under the jurisdiction of the City of Anaheim, however.

# Question 8

**\*Responses to these questions are for informational purposes only.**

What **information, guidance, technical assistance, training, and/or alignment of resources and programs** should Cal ICH and other State Agencies prioritize to support jurisdictions in progressing towards their Outcome Goals, Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness, and/or would otherwise help strengthen local partnerships, coordination, planning, and progress toward preventing and ending homelessness?

**Information, Guidance, and Technical Assistance**
Facilitation of planning processes and collaborative approaches among cross-agency and community-level partners
Technical assistance related to goal setting (generally)
Technical assistance related to goal setting in underserved/disproportionately impacted populationsins
Technical assistance related to achieving outcome goals
Technical assistance on implementing performance-based contracting
Trainings on topics of equity

**Alignment of Resources and Programs**

In the space below, please describe what Cal ICH and other State Agencies should prioritize related to alignment of resources and programs, strengthening partnerships and collaborations, or any other ways that State can support communities' progress:

**Untitled**
It would be helpful to have a guide to funding available from periphery systems such as state behavioral health, etc. that can be leveraged by communities to help address gaps in areas where homelessness funding deems activities ineligible.

# Part IV. Funding Plan Strategic Intent Narrative

## Question 1

### Eligibe Use 1

**Eligible Use Category Intended to be Supported with HHAP-4**
6. Delivery of permanent housing

**Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use(%)**
35.00%

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)**
10.00%

**Activities to be Supported with HHAP-4**
Acquisition and rehabilitation costs associated with acquired motel conversion to PSH and purchase of property to create TAY PSH

**How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?**
There is a lack of affordable housing units in the community and an even larger gap in available permanent supportive housing. Utilizing HHAP 4 to assist with building out more housing units fills a much needed gap in the system, especially regarding opportunities to house TAY who have historic barriers around rental history and credit.

**How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?**
The HHAP 4 funds will help with gap financing by supplementing low-mod funding from the state being used to acquire and rehabilitate an existing motel to house homeless seniors. The proposed TAY PSH site will leverage County and CoC HHAP 4 dollars along with committed private philanthropic dollars to help acquire real property.

### Eligibe Use 2

**Eligible Use Category Intended to be Supported with HHAP-4**
1. Rapid rehousing

**Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use(%)**
2.00%

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)**
0.00%

**Activities to be Supported with HHAP-4**
Rapid rehousing rental assistance and case management costs for criminal justice court diversion pilot participants

**How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?**
To address people experiencing homelessness cycling in and out of the criminal justice system with substance use and mental illness conditions, this funding will assist in aiding a court diversion pilot by

offering permanent housing resources to individuals exiting jail and who may be frequent users of emergency hospitalization services.

**How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?**
The City intends to pursue County HDAP dollars to assist with transitional housing for pilot participants that elect to have sober living as part of their housing and treatment plan. The City is also pursuing the state CCE grant funding to potentially add permanent housing options for this pilot population as well as investing funds from a federal opioid settlement.

## Eligibe Use 3

**Eligible Use Category Intended to be Supported with HHAP-4**
2. Operating subsidies

| **Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use(%)** | **Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)** |
|---|---|
| 15.00% | 0.00% |

**Activities to be Supported with HHAP-4**
Operating reserves and subsidies for upcoming Homekey project conversion from interim shelter to PSH

**How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?**
The City and region lack inventory of permanent supportive housing and HHAP 4 will help bolster the budget of a Homekey conversion to PSH aligning with the need to house chronically homeless, unsheltered individuals and couples.

**How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?**
The Homekey project's conversion to PSH will leverage previously earmarked City HHAP dollars, County HHAP dollars, state low-mod capital dollars, federal HOME funds, and other City funds. Preliminary projections for the PSH conversion suggest that additional financing will be needed given the rise in labor and supply costs to renovate the property.

## Eligibe Use 4

**Eligible Use Category Intended to be Supported with HHAP-4**
3. Street outreach

| **Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use(%)** | **Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)** |
|---|---|
| 10.00% | 0.00% |

**Activities to be Supported with HHAP-4**
Operating, case management, and housing navigation costs for street outreach teams

**How is this a strategic use of HHAP-4 resources that will address needs and gaps within the**

**homelessness response system?**
Addressing unsheltered homelessness is a priority for the City of Anaheim and the City funds two street outreach teams, one dedicated to community outreach for unsheltered individuals and one dedicated to responding to responding to sheltered and unsheltered mental health crises. As the front door of our system for households that do not typically engage with the system, outreach teams report over 1,800 interactions with the homeless population every quarter.

**How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?**
The City's outreach teams were stood up in 2020 utilizing ESG-CV funding which is expected to sunset within the next year. The City has earmarked previous rounds of HHAP funding to bolster the sunsetting funds and are in talks with City Management to offset long-term outreach costs through general funds or other available regional funding.

# Eligibe Use 5

**Eligible Use Category Intended to be Supported with HHAP-4**
5. Systems support

**Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use(%)**
10.00%

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)**
0.00%

**Activities to be Supported with HHAP-4**
Operating costs associated with workforce connections for sheltered population

**How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?**
To approach homelessness response holistically, the City invests in workforce development programs that assist with building life and job skills for residents of our emergency shelter. The workforce program works intently with shelter residents and employs them in neighborhood beautification and outreach efforts aimed at members of the homelessness community.

**How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?**
The City utilizes previous rounds of HHAP funding to enact this program but has plans to supplement programming with CDBG-CV funds and potential workforce development funding.

# Eligibe Use 6

**Eligible Use Category Intended to be Supported with HHAP-4**
7. Prevention and diversion

**Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use(%)**
3.00%

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)**
0.00%

**Activities to be Supported with HHAP-4**

Operating costs and rental assistance for senior homelessness prevention program

**How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?**
Prevention of senior homelessness is a top priority for the City given the population's vulnerability to rising housing costs. Given the quick rise in seniors experiencing homelessness within the last few years, the City funds prevention and supports connections to income programs to ensure stability for this precariously housed population.

**How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?**
Anaheim has historically used local CDBG and HOME funding to support senior prevention programs but has seen a rise in demand for program services, leading the City to utilize HHAP funding as a supplement.

# Eligibe Use 7

**Eligible Use Category Intended to be Supported with HHAP-4**
8. Interim sheltering (new and existing)

**Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use(%)**
18.00%

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)**
0.00%

**Activities to be Supported with HHAP-4**
Operating subsidies for existing emergency shelter for individuals

**How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?**
Funding will go towards maintaining operations for the City's emergency shelter which is one of few resources in the region offering emergency shelter services.

**How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?**
The City's emergency shelter utilizes ESG-CV funding to maintain operations alongside previously earmarked HHAP funding. Given the sunsetting of ESG-CV, the City looks to supplement operating costs for essential immediate response services.

# Table 7. Demonstrated Need

**# of available shelter beds**
265

**# of people experiencing unsheltered homelessness in the homeless point-in-time**

**count**
485

**Shelter vacancy rate (%) in the summer months**
39.00%

**Shelter vacancy rate (%) in the winter months**
47.00%

**% of exits from emergency shelters to permanent housing solutions**
6.00%

**Describe plan to connect residents to permanent housing.**
The City of Anaheim has enacted plans to begin assisting with exits to permanent housing from shelter including strengthening ties between our Housing Authority and shelter provider teams. This includes ensuring that regular communication and follow up occurs between both sets of case managers to get all documentation needed to issue housing vouchers. Improved communications assisted 12 shelter residents earlier this year with becoming vouchered through our Housing Authority's homeless set aside vouchers. Additionally, all PBVs held by the Housing Authority are dedicated towards serving homeless households. The City is working proactively to ensure that any housing opportunities that come along in new developments tied to PBVs are communicated with our outreach and shelter teams to exit more shelter residents to stable permanent housing.

Through engagements with residents at the local TAY shelter earlier this year, the City has renewed efforts to connect TAY to City-run affordable housing projects such as our latest Homekey development to ensure there is adequate flow out of shelter into permanent housing opportunities. Shelter residents identified lack rental and credit history, low wages, and difficulty navigating the rental application process as reasons for not being able to secure housing. The City intends to partner with our service providers to improve case management practices while also assisting with the acquisition of a permanent housing site dedicated to TAY to help alleviate the barriers identified.

# Eligibe Use 8

**Eligible Use Category Intended to be Supported with HHAP-4**
10. Administrative (up to 7%)

**Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use(%)**
7.00%

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)**
0.00%

**Activities to be Supported with HHAP-4**
Administrative costs of monitoring and running programs

**How is this a strategic use of HHAP-4 resources that will address needs and gaps within the**

**homelessness response system?**
Administrative costs associated with monitoring HHAP funded subrecipients as well as costs incurred by subrecipients' staffing

**How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?**
The City supplements the administrative costs of homelessness response programming with other funding sources to ensure that there is adequate support given to households experiencing homelessness on the direct services level as well as in meeting system reporting and monitoring needs of the grant funding.

# Question 2

Please describe how the planned investments of HHAP-4 resources and implementation of the activities to be supported will:

**Help drive progress toward achievement of the Outcome Goals and Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness (as identified in Part II above):**
Most underserved populations and populations disproportionately impacted by homelessness engage with the City's street outreach and shelter programs compared to housing programs. To ensure that those that are under and disproportionately affected exit shelter, the City continues to invest into shelter operations while connecting individuals to housing vouchers and opportunities that exist in the community. In order to meet people where they are, the planned investments into HHAP 4 continue to dedicate a portion of funding to bolstering community outreach efforts to make repeated engagements with people that are not yet connected to the homelessness response system. HHAP 4 looks to expand the case management and housing navigation capacity of our outreach teams so that we can house people directly from the streets to have a person-centered approach for those who prefer not to be routed to housing through shelter; allowing for multiple avenues of creating a pathway to housing.

As compared to HHAP 3 investments, HHAP 4 investments are focused more universally on standing up permanent housing. Many of our equity goals focus on exiting under and disproportionately affected populations to housing. To ensure there are options to exit to, the City has made the conscious effort to increase our investment into the capital and operating subsidies needed to develop permanent housing.

**Help address racial inequities and other inequities in the jurisdiction's homelessness response system:**
The City's Homelessness Action Plan identifies the most at risk and adversely affected subpopulations experiencing homelessness in the city. The City utilizes our Action Plan as the base for planning efforts and have layered in HHAP-related racial equity efforts across subpopulations when able to ensure that we are not only addressing subpopulation inequity but the its intersection with race. Every round of HHAP funding has been informed by racial equity data and investments made into increasing effectiveness within the intervention that the racial group most engages with to ensure people are not only connected to resources but that barriers are removed so households can flow through our system of care in ways that make sense for them.

**Be aligned with health and behavioral health care strategies and resources, including resources of local Medi-Cal managed care plans:**
The City has increased our communications and partnerships with health and behavioral health planning bodies throughout the region. This includes increased partnership with the local managed care plan (MCP) through our community court diversion pilot and data sharing MOU with our Housing Authority. The City regularly attends meetings with our MCP to ensure that we inform their strategies and investment dollars

and similarly request assistance from the health and behavioral health community to understand where the gaps in services and funding are for people experiencing homelessness with co-occurring conditions. The City is constantly pursuing additional homelessness services dollars and in recent months has begun to explore healthcare dollars as part of our holistic plan to address homelessness. All attempts to address the intersection of healthcare and homelessness are made in partnership with our health and behavioral health community who are most informed on best use of funding and areas of improvement.

**Support increased exits to permanent housing among people experiencing homelessness:**
Compared to HHAP 3, the City has made a concerted effort to focus on standing up and bringing online more permanent housing opportunities for people experiencing homelessness. This includes mapping all future affordable housing options being built by the City and whether HHAP 4 funds can be used to supplement financing set aside units. Understanding that emergency services are a vital part of homelessness response, the City has started to engage in talks with City management regarding utilization of other local funds to finance emergency response services so to free up more homelessness funding towards exiting people to housing. Additionally, whenever possible, the City encourages HHAP funded programs without a housing component to connect households to other resources that can facilitate an exit to housing including through the local Housing Authority and managed care plan's CalAIM and HHIP initiatives. HHAP 4 investments leverage all possible avenues of funding to support increased exits to housing while also maintaining and building the infrastructure needed to support immediate needs and emergency program ability to facilitate a housing exit.

# Certification

**I certify that all information included in this Application is true and accurate to the best of my knowledge.**
Yes

| Table 1. Landscape Analysis of Needs and Demographics | | |
|---|---|---|
| | **People Experiencing Homelessness** | **Source and Date Timeframe of Data** |
| **Population and Living Situations** | | |
| **TOTAL # OF PEOPLE EXPERIENCING HOMELESSNESS** | 1,074 | Source: 2022 PIT Count (Anaheim) Timeframe: February 21, 2022 |
| # of People Who are **Sheltered** (ES, TH, SH) | 589 | Source: 2022 PIT Count (Anaheim) Timeframe: February 21, 2022 |
| # of People Who are **Unsheltered** | 485 | Source: 2022 PIT Count (Anaheim) Timeframe: February 21, 2022 |
| **Household Composition** | | |
| # of Households **without Children** | 1,784 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of Households with **At Least 1 Adult & 1 Child** | 133 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of Households with **Only Children** | 7 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| **Sub-Populations and Other Characteristics** | | |
| # of Adults Who are Experiencing **Chronic Homelessness** | 925 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of Adults Who are Experiencing **Significant Mental Illness** | 737 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of Adults Who are Experiencing **Substance Abuse** Disorders | 589 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of Adults Who are **Veterans** | 54 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of Adults with **HIV/AIDS** | 26 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of Adults Who are **Survivors of Domestic Violence** | 134 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of **Unaccompanied Youth (under 25)** | 537 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of **Parenting Youth (under 25)** | 34 | Source: 2022 PIT Count (CoC) Timeframe: February 21, 2022 |
| # of People Who are **Children of Parenting Youth** | 46 | Source: 2022 PIT Count (CoC) Timeframe: February 21, 2022 |
| **Gender Demographics** | | |
| # of **Women/Girls** | 1,041 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of **Men/Boys** | 1,362 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of People Who are **Transgender** | 3 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of People Who are **Gender Non-Conforming** | 7 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| **Ethnicity and Race Demographics** | | |
| # of People Who are **Hispanic/Latino** | 1,096 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of People Who are **Non-Hispanic/Non-Latino** | 1,220 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of People Who are **Black or African American** | 292 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of People Who are **Asian** | 39 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of People Who are **American Indian or Alaska Native** | 86 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of People Who are **Native Hawaiian or Other Pacific Islander** | 30 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of People Who are **White** | 1,763 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of People Who are **Multiple Races** | 75 | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |

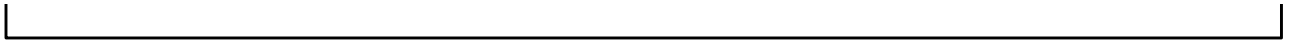*If data is not available, please input N/A in the cell and explain why the data is not available below:

| Table 2. Landscape Analysis of People Being Served | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| | Permanent Supportive Housing (PSH) | Rapid Rehousing (RRH) | Transitional Housing (TH) | Interim Housing or Emergency Shelter (IH / ES) | Diversion Services and Assistance (DIV) | Homelessness Prevention Services & Assistance (HP) | Outreach and Engagement Services (O/R) | Other: | Source(s) and Timeframe of Data |
| **Household Composition** | | | | | | | | | |
| # of Households **without Children** | 151 | 141 | 0 | 332 | N/A | 21 | 1,176 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of Households with **At Least 1 Adult & 1 Child** | 92 | 214 | 0 | 62 | N/A | 105 | 47 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of Households with **Only Children** | 0 | 1 | 0 | 0 | N/A | 0 | 8 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| **Sub-Populations and Other Characteristics** | | | | | | | | | |
| # of Adults Who are Experiencing **Chronic Homelessness** | 88 | 84 | 0 | 147 | N/A | 0 | 606 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of Adults Who are Experiencing **Significant Mental Illness** | 938 | 337 | 13 | 589 | N/A | 100 | 1540 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of Adults Who are Experiencing **Substance Abuse** Disorders | 295 | 95 | 6 | 363 | N/A | 0 | 1527 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of Adults Who are **Veterans** | 507 | 167 | 2 | 65 | N/A | 97 | 137 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of Adults with **HIV/AIDS** | 41 | 10 | 0 | 72 | N/A | 14 | 66 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of Adults Who are Survivors of **Domestic Violence** | 333 | 593 | 57 | 408 | N/A | 188 | 817 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of **Unaccompanied Youth (under 25)** | 0 | 1 | 0 | 0 | N/A | 0 | 8 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of **Parenting Youth (under 25)** | 13 | 65 | 10 | 17 | N/A | 19 | 5 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of People Who are **Children of Parenting Youth** | 49 | 187 | 28 | 73 | N/A | 74 | 27 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| **Gender Demographics** | | | | | | | | | |
| # of **Women/Girls** | 122 | 191 | 0 | 132 | N/A | 87 | 510 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of **Men/Boys** | 120 | 165 | 0 | 260 | N/A | 39 | 779 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of People Who are **Transgender** | 0 | 0 | 0 | 1 | N/A | 0 | 2 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of People Who are **Gender Non-Conforming** | 1 | 0 | 0 | 2 | N/A | 0 | 4 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| **Ethnicity and Race Demographics** | | | | | | | | | |
| # of People Who are **Hispanic/Latino** | 93 | 202 | 0 | 207 | N/A | 101 | 493 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of People Who are **Non-Hispanic/Non-Latino** | 142 | 153 | 0 | 187 | N/A | 22 | 717 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of People Who are **Black or African American** | 42 | 72 | 0 | 48 | N/A | 14 | 116 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of People Who are **Asian** | 6 | 8 | 0 | 1 | N/A | 2 | 22 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of People Who are **American Indian or Alaska Native** | 10 | 14 | 0 | 15 | N/A | 0 | 47 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of People Who are **Native Hawaiian or Other Pacific Islander** | 2 | 5 | 0 | 6 | N/A | 0 | 17 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of People Who are **White** | 161 | 244 | 0 | 307 | N/A | 103 | 948 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |
| # of People Who are **Multiple Races** | 5 | 8 | 0 | 17 | N/A | 5 | 40 | N/A | Source: HMIS (Anaheim) Timeframe: June 1 - Sept 30, 2022 |

*If data is not available, please input N/A in the cell and explain why the data is not available below:

Our CoC does not track diversion activity in HMIS as it is not a HUD project type and agencies measure diversion differently. The City of Anaheim also does not fund any diversion or other category programs locally from which to pull data.

Table 3. Landscape Analysis of State, Federal and Local Funding

| Funding Program (choose from drop down options) | Fiscal Year (select all that apply) | Total Amount Invested into Homelessness Interventions | # of Vouchers (if applicable) | Funding Source* | Intervention Types Supported with Funding (select all that apply) | | Brief Description of Programming and Services Provided | | Populations Served (please "x" the appropriate population[s]) | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Community Development Block Grant (CDBG) - via HUD | FY 2021-2022 | $ 90,000.00 | | Federal Agency | Systems Support Activities | | CDBG grant to support Fair Housing Council which provides legal aid to families at risk of homelessness | x | ALL PEOPLE EXPERIENCING HOMELESSNESS | TARGETED POPULATIONS (please "x" all that apply) | | |
| | FY 2022-2023 | $ 90,000.00 | | | Administrative Activities | | | | | People Exp Chronic Homelessness | Veterans | Parenting Youth |
| | FY 2023-2024 | $ 90,000.00 | | | | | | | | People Exp Severe Mental Illness | People Exp HIV/ AIDS | Children of Parenting Youth |
| | FY 2024-2025 | $ 90,000.00 | | | | | | | | People Exp Substance Abuse Disorders | Unaccompanied Youth | Other (please enter here) |
| Community Development Block Grant - CV (CDBG-CV) - via HUD | FY 2021-2022 | $ 4,014,856.00 | | Federal Agency | Systems Support Activities | | CDBG-CV grant to support Fair Housing Council which provides legal aid to families at risk of homelessness; mental health outreach services; eviction prevention program due to COVID impacts | x | ALL PEOPLE EXPERIENCING HOMELESSNESS | TARGETED POPULATIONS (please "x" all that apply) | | |
| | FY 2022-2023 | $ 650,000.00 | | | Diversion and Homelessness Prevention | | | | | People Exp Chronic Homelessness | Veterans | Parenting Youth |
| | | $ - | | | Administrative Activities | | | | | People Exp Severe Mental Illness | People Exp HIV/ AIDS | Children of Parenting Youth |
| | | $ - | | | Outreach and Engagement | | | | | People Exp Substance Abuse Disorders | Unaccompanied Youth | Other (please enter here) |
| HOME Program - via HUD | FY 2021-2022 | $ 1,000,000.00 | | Federal Agency | Rental Assistance/Rapid Rehousing | | HOME grant to administer tenant based rental assistance to chronically homeless individuals and families at risk or currently experiencing homelessness. Includes housing navigation services and supportive services as well as grant monitoring and administration | x | ALL PEOPLE EXPERIENCING HOMELESSNESS | TARGETED POPULATIONS (please "x" all that apply) | | |
| | FY 2022-2023 | $ 1,000,000.00 | | | Diversion and Homelessness Prevention | | | | | People Exp Chronic Homelessness | Veterans | Parenting Youth |
| | FY 2023-2024 | $ 1,000,000.00 | | | Systems Support Activities | | | | | People Exp Severe Mental Illness | People Exp HIV/ AIDS | Children of Parenting Youth |
| | FY 2024-2025 | $ 1,000,000.00 | | | Administrative Activities | | | | | People Exp Substance Abuse Disorders | Unaccompanied Youth | Other (please enter here) |
| HOME - American Rescue Plan Program (HOME-ARP) - via HUD | FY 2022-2023 | $ 5,476,903.00 | | Federal Agency | Permanent Supportive and Service-Enriched Housing | | HOME ARP grant to cover costs of rehabilitation and operations of Homekey permanent supportive housing site and acquisition of affordable housing site for homeless seniors | x | ALL PEOPLE EXPERIENCING HOMELESSNESS | TARGETED POPULATIONS (please "x" all that apply) | | |
| | | $ - | | | | | | | | People Exp Chronic Homelessness | Veterans | Parenting Youth |
| | | $ - | | | | | | | | People Exp Severe Mental Illness | People Exp HIV/ AIDS | Children of Parenting Youth |
| | | $ - | | | | | | | | People Exp Substance Abuse Disorders | Unaccompanied Youth | Other (please enter here) |
| Emergency Solutions Grants - CV (ESG-CV) - via HUD | FY 2021-2022 | $ 367,817.00 | | Federal Agency | Outreach and Engagement | Systems Support Activities | ESG grant to fund prevention, outreach, emergency shelter, and rapid rehousing services to households at risk and current experiencing homelessness. Includes coordination with CoC to improve HMIS implementation as well as provide grant monitoring and administration | x | ALL PEOPLE EXPERIENCING HOMELESSNESS | TARGETED POPULATIONS (please "x" all that apply) | | |
| | FY 2022-2023 | $ 367,817.00 | | | Rental Assistance/Rapid Rehousing | Administrative Activities | | | | People Exp Chronic Homelessness | Veterans | Parenting Youth |
| | FY 2023-2024 | $ 367,817.00 | | | Interim Housing/Congregate/Non-Congregate Shelter | | | | | People Exp Severe Mental Illness | People Exp HIV/ AIDS | Children of Parenting Youth |
| | FY 2024-2025 | $ 367,817.00 | | | Diversion and Homelessness Prevention | | | | | People Exp Substance Abuse Disorders | Unaccompanied Youth | Other (please enter here) |
| Emergency Solutions Grants - CV (ESG-CV) - via HUD | FY 2021-2022 | $ 6,523,835.00 | | Federal Agency | Diversion and Homelessness Prevention | Administrative Activities | ESG-CV grant to fund emergency shelter; prevention; and rapid rehousing for chronic homeless and family populations. Includes case management for EHV vouchers and administrative costs for monitoring | x | ALL PEOPLE EXPERIENCING HOMELESSNESS | TARGETED POPULATIONS (please "x" all that apply) | | |
| | FY 2022-2023 | $ 3,180,878.00 | | | Interim Housing/Congregate/Non-Congregate Shelter | | | | | People Exp Chronic Homelessness | Veterans | Parenting Youth |
| | | $ - | | | Rental Assistance/Rapid Rehousing | | | | | People Exp Severe Mental Illness | People Exp HIV/ AIDS | Children of Parenting Youth |
| | | $ - | | | Systems Support Activities | | | | | People Exp Substance Abuse Disorders | Unaccompanied Youth | Other (please enter here) |
| Other (enter funding source under dotted line) ⋯ Housing Opportunities for Persons with AIDS (HOPWA) | FY 2021-2022 | $ 2,530,330.00 | | Federal Agency | Rental Assistance/Rapid Rehousing | | HOPWA grant utilized to aid populations affected by AIDS with supportive services to attain and retain housing. Inclusive of grant monitoring and administrative services. | x | ALL PEOPLE EXPERIENCING HOMELESSNESS | TARGETED POPULATIONS (please "x" all that apply) | | |
| | FY 2022-2023 | $ 2,530,330.00 | | | Systems Support Activities | | | | | People Exp Chronic Homelessness | Veterans | Parenting Youth |
| | FY 2023-2024 | $ 2,530,330.00 | | | Administrative Activities | | | | | People Exp Severe Mental Illness [X] | People Exp HIV/ AIDS | Children of Parenting Youth |
| | FY 2024-2025 | $ 2,530,330.00 | | | | | | | | People Exp Substance Abuse Disorders | Unaccompanied Youth | Other (please enter here) |
| Other (enter funding source under dotted line) ⋯ Housing Opportunities for Persons with AIDS (CARES Act) (HOPWA-CV) | FY 2021-2022 | $ 92,058.75 | | Federal Agency | Rental Assistance/Rapid Rehousing | | HOPWA-CV grant utilized to aid populations affected by AIDS with supportive services to attain and retain housing. Inclusive of grant monitoring and administrative services. | x | ALL PEOPLE EXPERIENCING HOMELESSNESS | TARGETED POPULATIONS (please "x" all that apply) | | |
| | FY 2022-2023 | $ 92,058.75 | | | Systems Support Activities | | | | | People Exp Chronic Homelessness | Veterans | Parenting Youth |
| | FY 2023-2024 | $ 92,058.75 | | | Administrative Activities | | | | | People Exp Severe Mental Illness [X] | People Exp HIV/ AIDS | Children of Parenting Youth |
| | FY 2024-2025 | $ 92,058.75 | | | | | | | | People Exp Substance Abuse Disorders | Unaccompanied Youth | Other (please enter here) |
| Homekey (via HCD) | FY 2022-2023 | $ 26,537,559.00 | | State Agency | Permanent Supportive and Service-Enriched Housing | | Homekey grant for acquisition and rehabilitation of Homekey property to operate property as interim housing for two years before conversion of site to PSH. Includes relocation assistance and operational activities. | x | ALL PEOPLE EXPERIENCING HOMELESSNESS | TARGETED POPULATIONS (please "x" all that apply) | | |
| | | $ - | | | Interim Housing/Congregate/Non-Congregate Shelter | | | | | People Exp Chronic Homelessness | Veterans | Parenting Youth |
| | | $ - | | | Administrative Activities | | | | | People Exp Severe Mental Illness | People Exp HIV/ AIDS | Children of Parenting Youth |
| | | $ - | | | | | | | | People Exp Substance Abuse Disorders | Unaccompanied Youth | Other (please enter here) |
| California COVID-19 Rent Relief Program - via HCD | FY 2021-2022 | $ 16,803,075.15 | | State Agency | Diversion and Homelessness Prevention | | COVID-19 rental assistance and prevention to eligible households with demonstrated need due to COVID hardship. Includes administrative and operational activities. | x | ALL PEOPLE EXPERIENCING HOMELESSNESS | TARGETED POPULATIONS (please "x" all that apply) | | |
| | FY 2022-2023 | $ 5,392,649.13 | | | Rental Assistance/Rapid Rehousing | | | | | People Exp Chronic Homelessness | Veterans | Parenting Youth |
| | FY 2023-2024 | $ - | | | Administrative Activities | | | | | People Exp Severe Mental Illness | People Exp HIV/ AIDS | Children of Parenting Youth |
| | | $ - | | | Systems Support Activities | | | | | People Exp Substance Abuse Disorders | Unaccompanied Youth | Other (please enter here) |
| Emergency Rental Assistance (ERA) - via Treasury | FY 2021-2022 | $ 12,824,208.04 | | Federal Agency | Diversion and Homelessness Prevention | | COVID-19 rental assistance and prevention to eligible households with demonstrated need due to COVID | x | ALL PEOPLE EXPERIENCING | People Exp Chronic Homelessness | Veterans | Parenting Youth |
| | FY 2022-2023 | $ 15,807.00 | | | Rental Assistance/Rapid Rehousing | | | | | | | |

| Funding Source | Fiscal Year | Amount | # | Agency | Activities | Activity Type | Description | All People | TARGETED POPULATIONS (please "x" all that apply) | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | FY 2023-2024 | $ - | | Federal Agency | Administrative Activities | | demonstrated need due to COVID hardship. Includes administrative and operational activities. | EXPERIENCING HOMELESSNESS | People Exp **Severe Mental Illness** | People Exp **HIV/ AIDS** | Children of Parenting Youth |
| | | $ - | | | | | | | People Exp **Substance Abuse Disorders** | Unaccompanied Youth | Other (*please enter here*) |
| Homeless Housing, Assistance and Prevention Program (HHAP) - via Cal ICH | FY 2021-2022 | $ 4,997,495.54 | | State Agency | Systems Support Activities | Rental Assistance/Rapid Rehousing | State HHAP funding for workforce connection programs, mental health and street oureach, senior prevention, emergency shelter for TAY and general population, RRH for chronically homeless individuals, permanent supportive housing for TAY and homeless individuals, administrative activities related to program monitoring and administration | ALL PEOPLE EXPERIENCING HOMELESSNESS | TARGETED POPULATIONS (please "x" all that apply) | | |
| | FY 2022-2023 | $ 3,048,237.61 | | | Outreach and Engagement | Permanent Supportive and Service-Enriched Housing | | | People Exp **Chronic Homelessness** | Veterans | Parenting Youth |
| | FY 2023-2024 | $ 6,415,886.08 | | | Diversion and Homelessness Prevention | Administrative Activities | | | People Exp **Severe Mental Illness** | People Exp **HIV/ AIDS** | Children of Parenting Youth |
| | FY 2024-2025 | $ 8,232,281.30 | | | Interim Housing/Congregate/Non-Congregate Shelter | | | | People Exp **Substance Abuse Disorders** | Unaccompanied Youth | Other (*please enter here*) |
| Emergency Housing Vouchers (EHVs) - via HUD | FY 2022-2023 | $ 4,765,151.30 | $ 185.00 | Federal Agency | Permanent Supportive and Service-Enriched Housing | | Emergency Housing Vouchers to subsidize rent payments for households experiencing homelessness. Includes property owner incentives and administrative activities. | ALL PEOPLE EXPERIENCING HOMELESSNESS | TARGETED POPULATIONS (please "x" all that apply) | | |
| | FY 2023-2024 | $ 4,765,151.30 | $ 185.00 | | Administrative Activities | | | | People Exp **Chronic Homelessness** | Veterans | Parenting Youth |
| | FY 2024-2025 | $ 4,765,151.30 | $ 185.00 | | | | | | People Exp **Severe Mental Illness** | People Exp **HIV/ AIDS** | Children of Parenting Youth |
| | | $ - | | | | | | | People Exp **Substance Abuse Disorders** | Unaccompanied Youth | Other (*please enter here*) |
| Other (enter funding source under dotted line) | FY 2022-2023 | $ 100,800.00 | $ 6.00 | Federal Agency | Permanent Supportive and Service-Enriched Housing | | Emergency Housing Vouchers to subsidize rent payments for households experiencing homelessness. Includes property owner incentives and administrative activities. | ALL PEOPLE EXPERIENCING HOMELESSNESS | TARGETED POPULATIONS (please "x" all that apply) | | |
| | FY 2023-2024 | $ 100,800.00 | $ 6.00 | | Administrative Activities | | | | People Exp **Chronic Homelessness** | Veterans | Parenting Youth |
| | FY 2024-2025 | $ 100,800.00 | $ 6.00 | | | | | | People Exp **Severe Mental Illness** | People Exp **HIV/ AIDS** | Children of Parenting Youth |
| HOPWA Housing Opportunities Voucher | | $ - | | | | | | | People Exp **Substance Abuse Disorders** | Unaccompanied Youth | Other (*please enter here*) |
| Housing Choice Vouchers (HCVs) - via HUD | FY 2021-2022 | $ 4,250,400.00 | $ 253.00 | Federal Agency | Permanent Supportive and Service-Enriched Housing | | Housing Choice Vouchers to subsidize rent payments for households experiencing homelessness. Includes administrative activities. | ALL PEOPLE EXPERIENCING HOMELESSNESS | TARGETED POPULATIONS (please "x" all that apply) | | |
| | FY 2022-2023 | $ 4,250,400.00 | $ 253.00 | | Administrative Activities | | | | People Exp **Chronic Homelessness** | Veterans | Parenting Youth |
| | FY 2023-2024 | $ 4,250,400.00 | $ 253.00 | | | | | | People Exp **Severe Mental Illness** | People Exp **HIV/ AIDS** | Children of Parenting Youth |
| | FY 2023-2024 | $ 4,250,400.00 | $ 253.00 | | | | | | People Exp **Substance Abuse Disorders** | Unaccompanied Youth | Other (*please enter here*) |
| HUD-VA Supportive Housing Program Vouchers (HUD-VASH) - via HUD | FY 2021-2022 | $ 1,159,200.00 | $ 69.00 | Federal Agency | | | Housing Choice Vouchers to subsidize rent payments for Veteran households experiencing homelessness. Includes administrative activities. | ALL PEOPLE EXPERIENCING HOMELESSNESS | TARGETED POPULATIONS (please "x" all that apply) | | |
| | FY 2022-2023 | $ 1,159,200.00 | $ 69.00 | | | | | | People Exp **Chronic Homelessness** | Veterans X | Parenting Youth |
| | FY 2023-2024 | $ 1,159,200.00 | $ 69.00 | | | | | | People Exp **Severe Mental Illness** | People Exp **HIV/ AIDS** | Children of Parenting Youth |
| | FY 2024-2025 | $ 1,159,200.00 | $ 69.00 | | | | | | People Exp **Substance Abuse Disorders** | Unaccompanied Youth | Other (*please enter here*) |
| Local General Fund | FY 2021-2022 | $ 8,000,000.00 | | Local Agency | Outreach and Engagement | | City of Anaheim general fund dollars to pay for multiple shelter sites and operations, multidisciplinary outreach team activities, and relocation services at new permanent housing sites | ALL PEOPLE EXPERIENCING HOMELESSNESS | TARGETED POPULATIONS (please "x" all that apply) | | |
| | FY 2022-2023 | $ 8,000,000.00 | | | Interim Housing/Congregate/Non-Congregate Shelter | | | | People Exp **Chronic Homelessness** | Veterans | Parenting Youth |
| | FY 2023-2024 | $ 8,000,000.00 | | | Systems Support Activities | | | | People Exp **Severe Mental Illness** | People Exp **HIV/ AIDS** | Children of Parenting Youth |
| | FY 2024-2025 | $ 8,000,000.00 | | | | | | | People Exp **Substance Abuse Disorders** | Unaccompanied Youth | Other (*please enter here*) |
| Other (enter funding source under dotted line) | FY 2021-2022 | $ 187,500.00 | | Federal Agency | Outreach and Engagement | | Department of Justice funding to support multidisciplinary outreach teams | ALL PEOPLE EXPERIENCING HOMELESSNESS | TARGETED POPULATIONS (please "x" all that apply) | | |
| | FY 2022-2023 | $ 187,500.00 | | | | | | | People Exp **Chronic Homelessness** | Veterans | Parenting Youth |
| | FY 2023-2024 | $ 187,500.00 | | | | | | | People Exp **Severe Mental Illness** | People Exp **HIV/ AIDS** | Children of Parenting Youth |
| Department of Justice | FY 2024-2025 | $ 187,500.00 | | | | | | | People Exp **Substance Abuse Disorders** | Unaccompanied Youth | Other (*please enter here*) |
| Other (enter funding source under dotted line) | FY 2021-2022 | $ 327,000.00 | | Private Funder(s) | Rental Assistance/Rapid Rehousing | | Settlment funds from lawsuit against pharmaceutical companies to address substance use conditions including among the homeless population | ALL PEOPLE EXPERIENCING HOMELESSNESS | TARGETED POPULATIONS (please "x" all that apply) | | |
| | FY 2022-2023 | $ 666,666.66 | | | Systems Support Activities | | | | People Exp **Chronic Homelessness** | Veterans | Parenting Youth |
| | FY 2023-2024 | $ 666,666.66 | | | Administrative Activities | | | | People Exp **Severe Mental Illness** | People Exp **HIV/ AIDS** | Children of Parenting Youth |
| Opioid Settlement Funds | FY 2024-2025 | $ 666,666.66 | | | | | | | People Exp **Substance Abuse Disorders** X | Unaccompanied Youth | Other (*please enter here*) |

* NOTE: Private funder(s) option here could include philanthropy, resources from managed care plans organizations, corporate funders, or other private sources of funding

| Table 4. Outcome Goals |
|---|

**Outcome Goal #1a: Reducing the number of persons experiencing homelessness.**

**Goal Statement:**
By the end of the performance period, HDIS data for the **Orange County Continuum of Care** will show **15,983** total people accessing services who are experiencing homelessness annually, representing **195** fewer people and a **1.2%** reduction from the baseline.

**Goal Narrative:**
The Orange County Continuum of Care is committed to working to reduce the total number of people experiencing homelessness and will focus on increasing permanent housing solutions that assist people transition from homelessness into permanent housing. Additionally, the Orange County Continuum of Care will invest in homelessness diversion and prevention strategies to assist individuals and families in stabilizing in housing as opposed to falling into homelessness. The Orange County Continuum of Care established an overall increase in the annual estimate number of people accessing services who are experiencing homelessness compared to the Baseline Data provided for HHAP Round 3 application, however the Orange County Continuum of Care has also increased the overall number homeless services programs that are participating in HMIS and will continue to promote that practice.

| Baseline Data: Annual estimate of number of people accessing services who are experiencing homelessness | Outcome Goals July 1, 2022 - June 30, 2025 | | |
|---|---|---|---|
| | Change in # of People | Change as % of Baseline | Target Annual Estimate of # of people accessing services who are experiencing homelessness |
| 16,178 | 195 | 1.2% decrease | 15,983 |

| Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment: | Describe the trackable data goal(s) related to this Outcome Goal: *Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.* |
|---|---|
| Hispanic households made up 47% of households accessing homelessness services in the City of Anaheim between the period of July - September 2022. Data shows that the majority of system touchpoints with Hispanic households are in the street outreach category with 493 households engaging in outreach services. As part of HHAP 4, the City commits to expanding the ability of our street outreach team to not only connect households to shelter but to housing opportunities directly from the street to help assist in reducing the number of people experiencing homelessness in the City and region. | Reduce the number of Hispanic households experiencing homelessness by 5%; to assist the region with an overall reduction in number of people experiencing homelessness. |

**Outcome Goal #1b. Reducing the number of persons experiencing homelessness on a daily basis.**

**Goal Statement:**
By the end of the performance period, data for the **Orange County Continuum of Car**e will show **2,752** total people experiencing unsheltered homelessness daily, representing **305 fewer** people and a **10% reduction** from the baseline.

**Goal Narrative:**
The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. The Orange County Continuum of Care experienced a significant reduction in unsheltered homelessness from 2019 to 2022, and the Orange County Continuum of Care is hopeful that current street outreach and engagement strategies continue to have the same positive impact in the jurisdiction.

| Baseline Data: Daily Estimate of # of people experiencing unsheltered homelessness | Outcome Goals July 1, 2022 - June 30, 2025 | | |
|---|---|---|---|
| | Change in # of People | Change as % of Baseline | Target Daily Estimate of # of people experiencing unsheltered homelessness |
| 3,057 | 305 | 10.0% decrease | 2,752 |

| Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment: | Describe the trackable data goal(s) related to this Outcome Goal: *Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.* |
|---|---|
| Census data for the City of Anaheim shows that American Indian and Alaskan Native households make up 0.7% of the population of the City but account for 4% of the population of households experiencing homelessness. On a daily basis, 82% of American Indian and Alaskan Native households are engaging with emergency services. The City hopes to address this subpopulation's homelessness by increasing culturally competent services as well as housing opportunities through street outreach, the main intervention being accessed by by American Indian and Alaskan Natives. | Reduce number of American Indian/AK Native homeless population by 5% in the City of Anaheim; to assist the region with an overall reduction in people experiencing homelessness on a daily basis. |

**Outcome Goal #2. Reducing the number of persons who become newly homeless.**

**Goal Statement:**
By the end of the performance period, HDIS data for the **Orange County Continuum of Care** will show **9,373** total people become newly homeless each year, representing **494 fewer** people and a **5.0% reduction** from the baseline.

**Goal Narrative:**
The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. However, the Baseline Data from HHAP Round 3 to HHAP Round 4 demonstrates a near doubling of people who newly experienced homelessness each year. As such, the Orange County Continuum of Care is being conservative in the estimate as this increase indicates the needs for a robust homelessness diversion and prevention strategy and programming.

| Baseline Data: Annual Estimate of # of people who become newly homeless each year | Outcome Goals July 1, 2022 - June 30, 2025 | | |
|---|---|---|---|
| | Change in # of People | Change as % of Baseline | Target Annual Estimate of # of people who become newly homeless each year |
| 9,867 | 494 | 5.0% decrease | 9,373 |

| Describe Your Related Goals for | | | |
|---|---|---|---|

| Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment: | Describe the trackable data goal(s) related to this Outcome Goal: *Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.* |
|---|---|

| | |
|---|---|
| An analysis of our RRH program that serves newly homeless families shows that 90% of currently enrolled families are of Hispanic heritage. To address the influx of Hispanic households that are accessing housing services due to being newly homeless, the City will work with service providers and McKinney Vento liaisons to ensure better access to immediate services such as RRH as well as ensuring these households are connected to deeper subsidies available through the Anaheim Housing Authority as needed to minimize risk of falling back into homelessness. | Connect 13 newly homeless, Hispanic families to permanent housing programs in the City of Anaheim; to assist the region with an overall reduction in people becoming newly homeless. |

## Outcome Goal #3. Increasing the number of people exiting homelessness into permanent housing.

**Goal Statement:**
By the end of the performance period, HDIS data for the **Orange County Continuum of Care** will show **3,299** total people people exiting homelessness into permanent housing annually, representing **503 more** people and a **18% increase** from the baseline.

**Goal Narrative:**
The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. The Orange County Continuum of Care will continue to fund programming and solutions that assist individuals and families experiencing homelessness become permanently and stably housed. Additionally to compliment and support the goal of reducing homelessness, the Orange County Continuum of Care is focused on creating exits to permanent housing.

| Baseline Data: Annual Estimate of # of people exiting homelessness into permanent housing | Outcome Goals July 1, 2022 - June 30, 2025 | | |
|---|---|---|---|
| | Change in # of People | Change as % of Baseline | Target Annual Estimate of # of people exiting homelessness into permanent housing |
| 2,796 | 503 annually (1,509 total) | 18.0% increase | 3,299 |
| **Describe Your Related Goals for** | | | |
| Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment: | Describe the trackable data goal(s) related to this Outcome Goal: *Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.* | | |
| TAY homelessness in the City of Anaheim has seen a 141% increase between 2016-2019. The only TAY-specific shelter available in the City and region accommodates 25 young people at a time. Between July and September 2022, 110 TAY households have engaged with street outreach to try to access shelter services and connect to housing. This subpopulation is a priority population given the historic barriers to system access and lease up faced by young people. The City's Homelessness Action Plan commits to creative and effective ways to exit TAY to permanent housing placements to address the lack of service-specific shelter availability as well as barriers to securing housing. | Exit 40% of TAY experiencing homelessness in the City of Anaheim to housing; to assist the region with an overall increase in people exiting homelessness into permanent housing. | | |

## Outcome Goal #4. Reducing the length of time persons remain homeless.

**Goal Statement:**
By the end of the performance period, HDIS data for the **Orange County Continuum of Care** will show **120** days as the average length of time that persons are enrolled in street outreach, emergency shelter, transitional housing, safe haven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs annually, representing **21 fewer days** and a **15.0% reduction** from the baseline.

**Goal Narrative:**
The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. The Orange County Continuum of Care is interested in achieving the reduced length of time a person remains homelessness and then working to improve upon current strategies to further reduce the time.

| Baseline Data: Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs | Outcome Goals July 1, 2022 - June 30, 2025 | | |
|---|---|---|---|
| | Change in # of Days | Change as % of Baseline | Target Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs |
| 141 | 21 | 15.0% decrease | 120 |
| **Describe Your Related Goals for** | | | |
| Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment: | Describe the trackable data goal(s) related to this Outcome Goal: *Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.* | | |
| Black, Black American, and African American households currently make up 2.7% of the City's general population but 9% of the chronically homeless population. To address this overrepresentation, the City intends to address the length of time a Black, Black American, or African American household spends experiencing homelessness including working with emergency service providers to ensure barriers to access are removed and/or addressed to facilitate exits to permanent housing. | Reduce the number of chronically homeless Black, Black American, and African American households in the City by 5% to assist the region with an overall reduction in length of time homeless across all programs. | | |

## Outcome Goal #5. Reducing the number of persons who return to homelessness within two years after exiting homelessness to permanent housing.

**Goal Statement:**
By the end of the performance period, HDIS data for the **Orange County Continuum of Care** will show **6.0%** of people return to homelessness within 2 years after having exited homelessness to permanent housing, representing **2% fewer** returns to homelessness and a **25% reduction** from the baseline.

**Goal Narrative:**
The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. Additionally, the Orange County Continuum of Care wants to ensure that people who are housed are able to remain permanently and stably housed thus breaking the cycle of homelessness. This will compliment and further support the goals related to reducing the number of people accessing services.

| Baseline Data:<br>% of people who return to homelessness within 2 years after having exited homelessness to permanent housing | Outcome Goals July 1, 2022 - June 30, 2025 | | |
|---|---|---|---|
| | Change in % of People | Change as % of Baseline | Target % of people who return to homelessness wihtin 2 years after having exited homelessness to permanent housing |
| 8.0% | 2.00% | 25% decrease | 6.0% |
| **Describe Your Related Goals for** | | | |
| **Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:** | **Describe the trackable data goal(s) related to this Outcome Goal:**<br>*Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.* | | |
| Based on available program data from City-funded RRH programs, 16% of households exited the RRH to unknown destinations due to their rental assistance period ending, the inability to assume a larger portion of the rent, or inability to be compliant with the terms of their lease. In 2020, among this population that exited, those leaving to unstable or unknown situations were overwhelmingly Hispanic households (83%). The City is committed to strengthening monitoring for these program participants in need of deeper assistance or additional case management to avoid potential risk of returning to homelessness once placed. | Reduce the number of Hispanic households that return to homelessness through comprehensive case management and by connecting households in need of deeper subsidies available through the Anaheim Housing Authority by 20% to assist the region in an overall reduction in the number of households that return to homelessness. | | |

**Outcome Goal #6. Increasing successful placements from street outreach.**

**Goal Statement:**
By the end of the performance period, HDIS data for the **Orange County Continuum of Care** will show **2,308** total people served in street outreach projects exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations annually, representing **533 more** people and a **30% increase** from the baseline.

**Goal Narrative:**
The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. The Orange County Continuum of Care and the County of Orange have been collaborating on the response to unsheltered homelessness and ensuring connections to services and housing is improved upon.

| Baseline Data:<br>Annual # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations. | Outcome Goals July 1, 2022 - June 30, 2025 | | |
|---|---|---|---|
| | Change in # of People | Change as % of Baseline | Target Annual Estimate of # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations. |
| 1,775 | 533 annually (1,599 total) | 30% increase | 2,308 |
| **Describe Your Related Goals for** | | | |
| **Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:** | **Describe the trackable data goal(s) related to this Outcome Goal:**<br>*Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.* | | |
| Black, Black American, and African American households make up 2.7% of the City's general population but are 13% of the population of people experiencing homelessness. Amongst utilizers of City outreach services, this racial group accounts for 10% of all known touchpoints with outreach teams. To ensure this overrepresentation of people living unsheltered is addressed, the City will focus on renewed efforts to connect Black, Black American, and African American households to emergency shelter and permanent housing options through case management and housing navigation offered by City-funded outreach teams. | Increase the number of Black, Black American, and African American households living unsheltered who are connected to shelter or housing in the City of Anaheim by 5%; to assist the region with an overall increase in successful placements from street outreach. | | |

## Table 5. Strategies to Achieve Outcome Goals

| Strategy | Performance Measure to Be Impacted (Check all that apply) |
|---|---|
| **Improving access to supportive services and/or physical health and behavioral health services** | ☑ 1. Reducing the number of persons experiencing homelessness. |
| **Description** | |
| Increasing partnerships with existing providers in the healthcare and supportive services space through community mapping while also pursuing additional grant funding that can be leveraged to assist in standing up services dedicated to people experiencing homelessness who are exiting the judicial system | ☐ 2. Reducing the number of persons who become homeless for the first time.<br><br>☑ 3. Increasing the number of people exiting homelessness into permanent housing. |
| **Timeframe** | |
| July 1, 2022 - June 30, 2025 | ☑ 4. Reducing the length of time persons remain homeless. |
| **Entities with Lead Responsibilities** | |
| City of Anaheim | ☐ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing. |
| **Measurable Targets** | ☐ 6. Increasing successful placements from street outreach. |
| 36 households connected to physical, substance use, and mental health services from criminal justice system | ☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness. |

| Strategy | Performance Measure to Be Impacted (Check all that apply) |
|---|---|
| **Expanding and strengthening cross-system partnerships and/or collaborative planning** | ☑ 1. Reducing the number of persons experiencing homelessness. |
| **Description** | |
| Expand the supply of permanent housing dedicated to people experiencing homelessness by investing HHAP and other homelessness dollars into acquisition and rehabilitation of existing motel site | ☐ 2. Reducing the number of persons who become homeless for the first time.<br><br>☑ 3. Increasing the number of people exiting homelessness into permanent housing. |
| **Timeframe** | |

| | |
|---|---|
| July 1, 2022 - June 30, 2025 | ☑ 4. Reducing the length of time persons remain homeless. |
| City of Anaheim, Anaheim Housing Authority | ☑ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing. |
| 30 additional permanent housing units occupied by June 2025 | ☑ 6. Increasing successful placements from street outreach. |
| | ☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness. |

| | |
|---|---|
| **Strategic uses of other sources of funding** | |
| Leverage existing affordable housing dollars to support transition of Homekey project from interim shelter to permanent supportive housing | ☑ 1. Reducing the number of persons experiencing homelessness. |
| | ☐ 2. Reducing the number of persons who become homeless for the first time. |
| | ☑ 3. Increasing the number of people exiting homelessness into permanent housing. |
| July 1, 2022 - June 30, 2025 | ☑ 4. Reducing the length of time persons remain homeless. |
| City of Anaheim | ☑ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing. |
| 87 additional permanent supportive housing units occupied by June 2025 | ☑ 6. Increasing successful placements from street outreach. |
| | ☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness. |

| Strategy | Performance Measure to Be Impacted (Check all that apply) |
|---|---|

| Increasing investments into, or otherwise scaling up, specific interventions or program types | |
|---|---|
| **Description** | ☑ 1. Reducing the number of persons experiencing homelessness. |
| Expand City-run rapid rehousing capacity to house households experiencing homelessness who are exiting the criminal justice system | ☐ 2. Reducing the number of persons who become homeless for the first time. |
| | ☑ 3. Increasing the number of people exiting homelessness into permanent housing. |
| **Timeframe** | |
| July 1, 2022 - June 30, 2025 | ☑ 4. Reducing the length of time persons remain homeless. |
| **Entities with Lead Responsibilities** | |
| City of Anaheim | ☐ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing. |
| **Measurable Targets** | ☐ 6. Increasing successful placements from street outreach. |
| 4 justice-involved households enrolled into rapid rehousing | |
| | ☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness. |

| Strategy | Performance Measure to Be Impacted (Check all that apply) |
|---|---|
| Improving data quality, data systems, and/or data analyses to better inform decision-making | |
| **Description** | ☑ 1. Reducing the number of persons experiencing homelessness. |
| Build internal data infrastructure to better track data elements not captured in HMIS related to daily shelter bed capacity and RRH recidivism rates | ☐ 2. Reducing the number of persons who become homeless for the first time. |
| | ☐ 3. Increasing the number of people exiting homelessness into permanent housing. |
| **Timeframe** | |
| July 1, 2022 - June 30, 2025 | ☑ 4. Reducing the length of time persons remain homeless. |
| **Entities with Lead Responsibilities** | |

City of Anaheim

| **Measurable Targets** | |
|---|---|
| Up-to-date program trackers for shelter bed availability and rapid rehousing recidivism risk | ☑ 6. Increasing successful placements from street outreach. |
| | ☐ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness. |

| **Strategy** | **Performance Measure to Be Impacted**<br>**(Check all that apply)** |
|---|---|
| **Building the capacity of homelessness response system to utilize resources, implement best practices, and/or achieve outcomes** | |
| **Description** | ☑ 1. Reducing the number of persons experiencing homelessness. |
| Improve communications and resource connection for service providers contracted with the City including sending City staff to local trainings/meetings and disseminating more information to network of partners of available City and regional resources | ☑ 2. Reducing the number of persons who become homeless for the first time. |
| | ☑ 3. Increasing the number of people exiting homelessness into permanent housing. |
| **Timeframe** | |
| July 1, 2022 - June 30, 2025 | ☑ 4. Reducing the length of time persons remain homeless. |
| **Entities with Lead Responsibilities** | |
| City of Anaheim | ☑ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing. |
| | ☑ 6. Increasing successful placements from street outreach. |
| **Measurable Targets** | |
| Increased amount of providers subscribed to City Homelessness Collaborative updates; increased City of Anaheim staff with knowledge of resources and best practices that can help guide service providers | ☐ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness. |

Table 6. Funding P an Strategic Intent

| E g b e Use Category ntended to be Supported w th HHAP 4 | Approx mate % o TOTAL HHAP 4 ALLOCAT ON to be sed on th s E g b e Use (%) | Approx ma e % o TOTAL HHAP 4 ALLOCAT ON to be used under th s E g b e Use as part of the Youth Set As de? (%) | Act v t es to be Supported w th HHAP 4 | How s th s a strateg c use of HHAP 4 resources that w address needs and gaps w th n the homelessness response system? | How were these decis ons to invest HHAP 4 nto these act v t es nformed by the p anned uses of other state, oca , and/or federa und ng sources (as documented n the Landscape Ana ys s n Par I)? |
|---|---|---|---|---|---|
| 6. Delivery of permanent housing | 35% | 10% | Acquisition and rehabilitation costs associated with acquired motel conversion to PSH and purchase of property to create TAY PSH | There is a lack of affordable housing units in the community and an even larger gap in available permanent supportive housing. Utilizing HHAP 4 to assist with building out more housing units fills a much needed gap in the system, especially regarding opportunities to house TAY who have historic barriers around rental history and credit. | The HHAP 4 funds will help with gap financing by supplementing low-mod funding from the state being used to acquire and rehabilitate an existing motel to house homeless seniors. The proposed TAY PSH site will leverage County and CoC HHAP 4 dollars along with committed private philanthropic dollars to help acquire real property. |
| 1. Rapid rehousing | 2% | 0% | Rapid rehousing rental assistance and case management costs for criminal justice court diversion pilot participants | To address people experiencing homelessness cycling in and out of the criminal justice system with substance use and mental illness conditions, this funding will assist in aiding a court diversion pilot by offering permanent housing resources to individuals exiting jail and who may be frequent users of emergency hospitalization services. | The City intends to pursue County HDAP dollars to assist with transitional housing for pilot participants that elect to have sober living as part of their housing and treatment plan. The City is also pursuing the state CCE grant funding to potentially add permanent housing options for this pilot population as well as investing funds from a federal opioid settlement. |
| 2. Operating subsidies | 15% | 0% | Operating reserves and subsidies for upcoming Homekey project conversion from interim shelter to PSH | The City and region lack inventory of permanent supportive housing and HHAP 4 will help bolster the budget of a Homekey conversion to PSH aligning with the need to house chronically homeless, unsheltered individuals and couples. | The Homekey project's conversion to PSH will leverage previously earmarked City HHAP dollars, County HHAP dollars, state low-mod capital dollars, federal HOME funds, and other City funds. Preliminary projections for the PSH conversion suggest that additional financing will be needed given the rise in labor and supply costs to renovate the property. |
| 3. Street outreach | 10% | 0% | Operating, case management, and housing navigation costs for street outreach teams | Addressing unsheltered homelessness is a priority for the City of Anaheim and the City funds two street outreach teams, one dedicated to community outreach for unsheltered individuals and one dedicated to responding to responding to sheltered and unsheltered mental health crises. As the front door of our system for households that do not typically engage with the system, outreach teams report over 1,800 interactions with the homeless population every quarter. | The City's outreach teams were stood up in 2020 utilizing ESG-CV funding which is expected to sunset within the next year. The City has earmarked previous rounds of HHAP funding to bolster the sunsetting funds and are in talks with City Management to offset long-term outreach costs through general funds or other available regional funding. |
| 5. Systems support | 10% | 0% | Operating costs associated with workforce connections for sheltered population | To approach homelessness response holistically, the City invests in workforce development programs that assist with building life and job skills for residents of our emergency shelter. The workforce program works intently with shelter residents and employs them in neighborhood beautification and outreach efforts aimed at members of the homelessness community. | The City utilizes previous rounds of HHAP funding to enact this program but has plans to supplement programming with CDBG-CV funds and potential workforce development funding. |
| 7. Prevention and diversion | 3% | 0% | Operating costs and rental assistance for senior homelessness prevention program | Prevention of senior homelessness is a top priority for the City given the population's vulnerability to rising housing costs. Given the quick rise in seniors experiencing homelessness within the last few years, the City funds prevention and supports connections to income programs to ensure stability for this precariously housed population. | Anaheim has historically used local CDBG and HOME funding to support senior prevention programs but has seen a rise in demand for program services, leading the City to utilize HHAP funding as a supplement. |
| 8. Interim sheltering (new and existing) | 18% | 0% | Operating subsidies for existing emergency shelter for individuals | Funding will go towards maintaining operations for the City's emergency shelter which is one of few resources in the region offering emergency shelter services. | The City's emergency shelter utilizes ESG-CV funding to maintain operations alongside previously earmarked HHAP funding. Given the sunsetting of ESG-CV, the City looks to supplement operating costs for essential immediate response services. |
| 10. Administrative (up to 7%) | 7% | 0% | Administrative costs of monitoring and running programs | Administrative costs associated with monitoring HHAP funded subrecipients as well as costs incurred by subrecipients' staffing | The City supplements the administrative costs of homelessness response programming with other funding sources to ensure that there is adequate support given to households experiencing homelessness on the direct services level as well as in meeting system reporting and monitoring needs of the grant funding. |
| | | | | | |
| | | | | | |
| Total: | 100% | 10% | | | |

**Table 7. Demonstrated Need**

**Complete ONLY if you selected Interim Housing/Congregate/Non-Congregate Shelter as an activity on the Funding Plans tab.**

| Demonstrated Need | |
|---|---|
| # of available shelter beds | 265 |
| # of people experiencing unsheltered homelessness in the homeless point-in-time count | 485 |
| Shelter vacancy rate (%) in the summer months | 39 |
| Shelter vacancy rate (%) in the winter months | 47 |
| % of exits from emergency shelters to permanent housing solutions | 6% |
| Describe plan to connect residents to permanent housing. | |

The City of Anaheim has enacted plans to begin assisting with exits to permanent housing from shelter including strengthening ties between our Housing Authority and shelter provider teams. This includes ensuring that regular communication and follow up occurs between both sets of case managers to get all documentation needed to issue housing vouchers. Improved communications assisted 12 shelter residents earlier this year with becoming vouchered through our Housing Authority's homeless set aside vouchers. Additionally, all PBVs held by the Housing Authority are dedicated towards serving homeless households. The City is working proactively to ensure that any housing opportunities that come along in new developments tied to PBVs are communicated with our outreach and shelter teams to exit more shelter residents to stable permanent housing.

Through engagements with residents at the local TAY shelter earlier this year, the City has renewed efforts to connect TAY to City-run affordable housing projects such as our latest Homekey development to ensure there is adequate flow out of shelter into permanent housing opportunities. Shelter residents identified lack rental and credit history, low wages, and difficulty navigating the rental application process as reasons for not being able to secure housing. The City intends to partner with our service providers to improve case management practices while also assisting with the acquisition of a permanent housing site dedicated to TAY to help alleviate the barriers identified.