Homeless Housing, Assistance and Prevention Round 4 Application

Application Information

Application Due Date: 11/29/2022

This Cognito platform is the submission portal for the Cal ICH HHAP-4 Application. You will be required to upload a full copy of the HHAP-4 Data Tables Template and enter information into the portal from specific parts of the HHAP-4 Local Homelessness Action Plan and Application Template as outlined below.

Please review the following HHAP-4 resources prior to beginning this application:

- [Homeless Housing, Assistance, and Prevention Program Statute](#)

- [HHAP-4 Local Homelessness Action Plan & Application Template](#) and

- [HHAP-4 Data Tables](#)

Application Submission for HHAP-4 Funding

Using the **[HHAP-4 Local Homelessness Action Plan & Application Template](#)** as a guide, applicants must provide the following information in the applicable form section (see below) to submit a complete application for HHAP-4 funding:

1. **Part I: Landscape Analysis of Needs, Demographics, And Funding**: the information required in this section will be provided in <u>Tables 1, 2, and 3 of the HHAP-4 Data Tables file</u> uploaded in the *Document Upload* section.

2. **Part II: Outcome Goals and Strategies for Achieving Those Goals:** the information required in this section will be provided in <u>Tables 4 and 5 of the HHAP-4 Data Tables file</u> uploaded in the *Document Upload* section, **AND** copy and pasted into the fields in the *Outcome Goals and Strategies* section of this application form.

3. **Part III: Narrative Responses:** the information required in this section will be provided by <u>entering the responses to the narrative questions</u> within the *Narrative Responses* section of this application form. Applicants are <u>NOT</u> required to upload a separate document with the responses to these narrative questions, though applicants may do so if they wish. The responses entered into this

Cognito form will be considered the official responses to the required narrative questions.

4. **Part IV: HHAP-4 Funding Plans and Strategic Intent Narrative:** the information required in this section will be provided in <u>Tables 6 and 7 (as applicable), of the HHAP-4 Data Tables file</u> uploaded in the *Document Upload* section, **AND** copy and pasted into the fields in the *Funding Plan Strategic Intent* section of this application form.

5. **Evidence of meeting the requirement to agendize the application at a meeting of the governing board** will be provided as <u>a file upload</u> in the *Document Upload* section.

How to Navigate this Form

This application form is divided into **seven sections**. The actions you must take within each section are described below.

- **Applicant Information:** In this section, indicate (1) whether you will be submitting an individual or joint application, (2) list the eligible applicant jurisdiction(s), and (3) provide information about the Administrative Entity.

- **Document Upload:** In this section, upload (1) the completed HHAP-4 Data Tables as an Excel file, (2) evidence of meeting the requirement to agendize the application at a regular meeting of the governing board where public comments may be received, and (3) any other supporting documentation you may wish to provide to support your application.

- **Part I. Landscape Analysis:** In this section, answer the questions confirming that Tables 1, 2, and 3 have been completed and included in the HHAP-4 Data Tables file uploaded in the previous section.

- **Part II. Outcome Goals and Strategies:** In this section, copy and paste your responses from Tables 4 and 5 of the completed HHAP-4 Data Tables.

- **Part III. Narrative:** In this section, enter your responses from Part III of the HHAP-4 Local Homelessness Action Plan & Application Template.

- **Part IV. HHAP-4 Funding Plan Strategic Intent Narrative:** In this section, enter your responses from Tables 6 and 7 of the completed HHAP-4 Data Tables file, and answer the narrative questions.

- **Certification**: In this section, certify that the information is accurate and submit the application.

Prior to the submission deadline, you can save your progress in this application and come back to it later by clicking the save button. This will provide you with a link to the saved application, and there will be an option to email that link to the email address(es) of your choosing.

After submitting the application, you will not be able to make changes to your responses unless directed by Cal ICH staff.

I have reviewed the HHAP-4 statute, FAQs, and application template documents
Yes

I am a representative from an eligible CoC, Large City, and/or County
Yes

Applicant Information

List the eligible applicant(s) submitting this application for HHAP-4 funding below and check the corresponding box to indicate whether the applicant(s) is/are applying individually or jointly.

Eligible Applicant(s) and Individual or Joint Designation
Individual

This application represents the individual application for HHAP-4 funding on behalf of the following eligible applicant jurisdiction(s):

Eligible Applicant Name
City of San Jose

Administrative Entity Information

Funds awarded based on this application will be administered by the following Administrative Entity:

Administrative Entity
City of San Jose

Contact Person
Kelly Hemphill

Title
Division Manager

Contact Person Phone Number
(408) 975-4483

Contact Person Email
kelly.hemphill@sanjoseca.gov

*Agreement to Participate in HDIS and HMIS

By submitting this application, we agree to participate in a statewide Homeless Data Integration System, and to enter individuals served by this funding into the local Homeless Management Information System, in accordance with local protocols.

Document Upload

Upload the completed HHAP-4 Data Tables (in .xlsx format), evidence of meeting the requirement to agendize the application at a regular meeting of the governing body where public comments may be received (such as a Board agenda or meeting minutes), and any other supporting documentation.

HHAP-4 Data Tables
HHAP4 Data Tables CSJ.xlsx

Governing Body Meeting Agenda or Minutes
City of San Jose Council Meeting Agenda 11.29.22.pdf

Optional Supporting Documents
HHAP4 City of San Jose Council Memo 11.29.22.pdf

Part I. Landscape Analysis of Needs, Demographics, and Funding

Table 1 is fully completed and included in the HHAP-4 Data Tables file uploaded in the previous section.
Yes

Table 2 is fully completed and included in the HHAP-4 Data Tables file uploaded in the previous section.
Yes

Table 3 is fully completed and included in the HHAP-4 Data Tables file uploaded in the previous section.
Yes

Part II. Outcome Goals and Strategies for Achieving Those Goals

Copy and paste your responses to Tables 4 and 5 from the [HHAP-4 Data Tables](#) into the form below. All outcome goals are for the period between July 1, 2022 and June 30, 2025.

Table 4: Outcome Goals

Name of CoC
CA-500 San Jose/Santa Clara City & County CoC

1a. Reducing the number of persons experiencing homelessness.

Goal Statement
By the end of the performance period, HDIS data for the Santa Clara County CoC will show 15,014 total people accessing services who are experiencing homelessness annually, representing 1,365 more people and a 10% increase from the baseline.

Goal Narrative
Over the next three years, regional partners in the Santa Clara County CoC plan to increase the local supportive housing system's capacity to serve people experiencing homelessness. The outcome goal to increase the number of persons accessing services aligns with recent and projected trends that show a growing need for services as well as a growing array of available services to meet the need.

Baseline Data	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people accessing services who are experiencing homelessness
13,649	1,365	10%	15,014

Decrease/Increase in # of People
Increase

Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:
Analysis of local data show that Black or African Americans are overrepresented in Santa Clara County CoC's homeless population. The CoC Analysis Tool: Race and Ethnicity (v3.0) data for CA-500 show that Black or African Americans represent about 2% of the total population in the American Community Survey (ACS) compared to 13% of the homeless population.

Describe the trackable data goal(s) related to this Outcome Goal:
Increase # of Black or African Americans accessing services by 287, a 15% increase from CY2021 Baseline.

Baseline = 1,884; CY2025 target = 2,171

1b. Reducing the number of persons experiencing homelessness on a daily basis

Goal Statement

By the end of the performance period, data for the Santa Clara County CoC will show 7,386 total people experiencing unsheltered homelessness daily, representing 322 fewer people and a 4% reduction from the baseline.

Goal Narrative

This outcome goal represents a small decrease in the number of estimated people experiencing unsheltered homelessness. The goal aims to significantly flatten the curve based on projections while recognizing there are many unknown pandemic-related effects on future PIT counts, such as the sun downing of various eviction moratoria. In addition, Santa Clara County plans to conduct its next full, unshelterd PIT count in January 2023 (and only a sheltered PIT in 2024). As such, the outcome goal come June 30, 2025 will be measured using the CoC's 2023 unsheltered PIT data.

Baseline Data	Change in # of People	Change as % of Baseline	Target Daily Estimate of # of people experiencing unsheltered homelessness
7,708	-322	-4%	7,386

Decrease/Increase in # of People

Decrease

Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:

Analysis of local data show that Black or African Americans are overrepresented in Santa Clara County CoC's homeless population. The CoC Analysis Tool: Race and Ethnicity (v.2.1) data for CA-500 show that Black or African Americans represent about 3% of the general population in the ACS compared to 20% experiencing unsheltered homelessness. Recent and projected trendlines show the number of unsheltered Black or African Americans is increasing (+99% increase).

Describe the trackable data goal(s) related to this Outcome Goal:

Slow rate of increase for # of unsheltered Black or African Americans targeting 2,500, a 59% increase (+928) from CY2020 Baseline, but a significant slowing of recent and projected trends (+99% in both CY2018-2020 and estimated CY2020-2024).

Baseline = 1,572; CY2025 target = 2,500

2. Reducing the number of persons who become newly homeless.

2. Reducing the number of persons who become newly homeless.

Goal Statement

By the end of the performance period, HDIS data for the Santa Clara County CoC will show 5,415 total people become newly homeless each year, representing 808 fewer people and a 13% decrease from the baseline.

Goal Narrative

Local data show that the rate of first time homeless increased by 34% between CY2019 and CY2021, and based on recent trends, is projected to increase by 51% by 2025 (projected based on an average annual change of +793 individuals). This outcome goal aims to flatten and slow the recent trends and projected trajectory, to a 13% decrease from baseline compared to the recent and projected trends of +34% and +51%, respectively.

Baseline Data	**Change in # of People**	**Change as % of Baseline**	**Target Annual Estimate of # of people who become newly homeless each year**
6,223	-808	-13%	5,415

Decrease/Increase in # of People
Decrease

Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:
Analysis of local data show that Black or African Americans are overrepresented in Santa Clara County CoC's homeless population. The CoC Analysis Tool: Race and Ethnicity (v3.0) data for CA-500 show that Black or African Americans represent about 2% of the total population in the American Community Survey (ACS) compared to 13% of the homeless population.

Describe the trackable data goal(s) related to this Outcome Goal:
Reduce # of Black or African Americans who become homeless for first time by 62, a 8% decrease from CY2021 Baseline.

Baseline = 823; CY2024 target = 761

3. Increasing the number of people exiting homelessness into permanent housing.

3. Increasing the number of people exiting homelessness into permanent housing.

Goal Statement
By the end of the performance period, HDIS data for the Santa Clara County CoC will show 3,554 total people people exiting homelessness into permanent housing annually, representing 592 more people and a 20% increase from the baseline.

Goal Narrative
Local data show that between CY2019 and 2021, the Santa Clara County CoC had an average annual change of +456 individuals exiting homelessness into permanent housing. The HHAP4 goal looks to continue this positive trend from the CY2021.

Baseline Data	**Change in # of People**	**Change as % of Baseline**	**Target Annual Estimate of # of people exiting homelessness into permanent housing**
2,962	592	20%	3,554

Decrease/Increase in # of People
Increase

Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:
Currently, there are approximately 600 families in Santa Clara County experiencing homelessness, and another 600 new families entering homelessness for the first time each year. 75% of these families have a female head of household and 62% self-reported having children enrolled in school in Santa Clara County.

Describe the trackable data goal(s) related to this Outcome Goal:
Increase # of families exiting to permanent housing by 514, a 39% increase from the CY2021 baseline.

CY2021 Baseline = 1,310; CY2025 target = 1,824

4. Reducing the length of time persons remain homeless.

4. Reducing the length of time persons remain homeless.

Goal Statement
By the end of the performance period, HDIS data for the Santa Clara County CoC will show 185 days as the average length of time that persons are enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs annually, representing 11 more days and a 6% increase from the baseline.

Goal Narrative
Local data show that length of time homeless increased by 23% between CY2019 and CY2021 and based on recent trends is projected to increase by 37% by 2025 (projected based on an average annual change of +16 days). This outcome goal aims to flatten the recent and projected trends to a 6% increase compared to the recent and projected trends of +23% and +37%, respectively.

Baseline Data	Change in # of Days	Change as % of Baseline	Target Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs
174	11	6%	185

Decrease/Increase in # of Days
Increase

Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by

data in your landscape assessment:
Local data show that households with least 1 adult and 1 child have higher than average length of time homeless, averaging 208 days in CY2021, compared to 174 days for all persons.

Describe the trackable data goal(s) related to this Outcome Goal:
Slow recent trend (+15% from CY2019-2021) and projected rate of increase (estimated +26% from CY2022-2025), targeting 227 days (+9%).

CY2021 Baseline = 208 days; CY2025 target = 227

5. Reducing the number of persons who return to homelessness within two years after exiting homelessness to permanent housing.

Goal Statement
By the end of the performance period, HDIS data for the Santa Clara County CoC will show 7% of people return to homelessness within 2 years after having exited homelessness to permanent housing, representing 0 fewer people and a 0% reduction from the baseline.

Goal Narrative
In alignment with the local Santa Clara County CoC System Performance Benchmarks, the outcome goal for % returns to homelessness within 6 months of exiting homelessness to permanent housing come June 30, 2025 is 7%, with a goal to keep the % returns to homelessness flat from the CY2021 baseline of 7%.

Baseline Data	Change in % of People	Change as % of Baseline	Target % of people who return to homelessness wihtin 2 years after having exited homelessness to permanent housing
7%	0%	0%	7%

Decrease/Increase in # of People
Decrease

Optional Comments
This outcome goal recognizes the community's significant progress in reducing returns to homelessness, while acknowledging that a straight line trend approaching 0% returns is not realistic. The 2025 goal represents a 1.5% decrease relative to the community's 2024 HHAP3 goals.

Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:
Local data show that Black or African Americans had a higher rate of returns to homelessness, averaging 11% from CY2019-2021 compared to 9% for all persons. This outcome identifies a goal such that there is no disparity between the rate of returns to homelessness for Black or African Americans compared to the

general homeless population.

Describe the trackable data goal(s) related to this Outcome Goal:
Reduce % of Black or African Americans who return to homelessness by 1%, targeting return rate of 7%.

CY2021 Baseline = 8%; CY2025 target = 7%

6. Increasing successful placements from street outreach.

Goal Statement
By the end of the performance period, HDIS data for the Santa Clara County CoC will show 736 total people served in street outreach projects exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations annually, representing 352 more people and a 92% increase from the baseline.

Goal Narrative
Local data show that between CY2019 and 2021, the Santa Clara County CoC had an average annual change of +22 individuals successfully placed from street outreach. The HHAP4 goal looks to continue this positive trend from the CY2021.

Baseline Data	Change in # of People	Change as % of Baseline	Target Annual # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations.
384	352	92%	736

Decrease/Increase in # of People
Increase

Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:
Analysis of local data show that Black or African Americans are overrepresented in Santa Clara County CoC's homeless population. The CoC Analysis Tool: Race and Ethnicity (v.2.1) data for CA-500 show that Black or African Americans represent about 3% of the general population in the American Community Survey (ACS) compared to 19% of the homeless population and 20% of the unsheltered homeless population.

Describe the trackable data goal(s) related to this Outcome Goal:
Double # of Black or African Americans who have successful placements from street outreach to permanent housing.

CY 2021 Baseline = 46; CY2025 target = 92

Table 5: Strategies to Achieve Outcome Goals

Strategy 1

Type of Strategy
Increasing investments into, or otherwise scaling
up, specific interventions or program types

Description
2020 Community Plan to End Homelessness - Strategy 3: Double the number of year-round temporary
housing beds and offer a variety of welcoming temporary housing options throughout the county.

Timeframe
By 2025

Entities with Lead Responsibilities
City of San Jose

Measurable Targets
Supportive housing system has temporary housing and shelter capacity of 3,764. Increase San Jose's
temporary bed capacity by 1,000 beds through emergency interim housing project developments and
acquisition of motels.

Performance Measure(s) to Be Impacted (Check all that apply)
1. Reducing the number of persons experiencing homelessness.
3. Increasing the number of people exiting homelessness into permanent housing.
4. Reducing the length of time persons remain homeless.
7. Focused on equity goals related to underserved populations and populations disproportionately
impacted by homelessness.

Strategy 2

Type of Strategy
Increasing investments into, or otherwise scaling
up, specific interventions or program types

Description
2020 Community Plan to End Homelessness - Strategy 2.1.A: Expand the supportive housing system to
provide housing and services to help unhoused people secure stable, permanent housing.

Timeframe
By 2025

Entities with Lead Responsibilities
Santa Clara County Office of Supportive Housing, City of San Jose

Measurable Targets
7,000 people housed in Permanent Supportive Housing programs that provide long-term support; 10,000
people housed through Rapid Rehousing programs that provide short- and medium-term support; 3,000
people housed through Housing Problem Solving and other short-term or one-time assistance. The City
of San Jose will increase the supply of supportive housing by 890 new affordable units and 500 new
Rapid Rehousing placements.

Performance Measure(s) to Be Impacted (Check all that apply)
1. Reducing the number of persons experiencing homelessness.

2. Reducing the number of persons who become homeless for the first time.
3. Increasing the number of people exiting homelessness into permanent housing.
4. Reducing the length of time persons remain homeless.
5. Reduing the number of persons who return to homelessness after exiting homelessness to permanent housing.
6. Increasing successful placements from street outreach
7. Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy 3

Type of Strategy
Increasing investments into, or otherwise scaling
up, specific interventions or program types

Description
2020 Community Plan to End Homelessness - Strategy 2.2.A: Expand the Homelessness Prevention System to prevent homelessness by providing targeted financial assistance and supportive services.

Timeframe
By 2025

Entities with Lead Responsibilities
Santa Clara County Office of Supportive Housing, City of San Jose

Measurable Targets
Expand the Homelessness Prevention System and other early interventions to serve 2,500 people per year. Using a new ongoing funding source (Real Property Transfer Tax), the City of San Jose will prevent homelessness for 450 households each year.

Performance Measure(s) to Be Impacted (Check all that apply)
1. Reducing the number of persons experiencing homelessness.
2. Reducing the number of persons who become homeless for the first time.
4. Reducing the length of time persons remain homeless.
7. Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy 4

Type of Strategy
Improving access to supportive services and/or
physical health and behavioral health services

Description
2020 Community Plan to End Homelessness - Strategy 3.2: Increase street outreach, hygiene services, and transportation options to match the needs of unsheltered residents.

Timeframe
By 2025

Entities with Lead Responsibilities
City of San Jose

Measurable Targets

Expand the SOAR Program targeting up to 20 large homeless encampments for proactive street and encampment outreach and doubling the number of outreach staff, case managers and clinicians, waste management, portable toilets and hand washing stations. Safe Encampment Resolution Program targets up to 100 individuals for housing. Expand mobile shower and laundry services to service up to 10 sites in San Jose six days each week.

Performance Measure(s) to Be Impacted (Check all that apply)
3. Increasing the number of people exiting homelessness into permanent housing.
6. Increasing successful placements from street outreach
7. Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy 5

Type of Strategy
Reaching underserved and historically marginalized communities and populations

Description
2020 Community Plan to End Homelessness - Strategy 2.3.D: Increase access to supportive housing programs for people of color by addressing racial bias in our system.

Timeframe
By 2025

Entities with Lead Responsibilities
Santa Clara County Office of Supportive Housing

Measurable Targets
Reduce percentage of Black or African Americans who return to homelessness after exiting to permanent housing to 7%, such that there is no disparity between Black or African Americans and the rate of return for the general homeless population.

Performance Measure(s) to Be Impacted (Check all that apply)
3. Increasing the number of people exiting homelessness into permanent housing.
7. Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

*Click **+ Add Strategy** above to add additional strategies as needed.*

Part III. Narrative Responses

Copy and paste your responses to Part III. Narrative Responses from the [HHAP-4 Local Homelessness Action Plan & Application Template](#) into the form below.

Question 1

[50220.8(b)(3)(D)] My jurisdiction (e.g., City, County, CoC) collaborated with other overlapping jurisdictions to develop the strategies and goals related to HHAP-4

Q1
Yes

Question 2

[50220.8(b)(3)(D)] My jurisdiction (e.g., City, County, CoC) consulted with each of the following entities to determine how HHAP-4 funds would be used:

Public agencies (governmental entities)
Yes

Private sector partners (philanthropy, local businesses, CBOs, etc.)
Yes

Service providers (direct service providers, outreach, shelter providers, etc.)
Yes

Local governing boards
Yes

People with lived experience
Yes

Other
No

a. Please describe your most notable coordination and collaborative processes with these entities.

Close coordination with the County of Santa Clara Office of Supportive Housing (and CoC) showed weekly collaboration on the application, especially on the outcome goals.

Question 3

[50220.8(b)(3)(B) and 50220.8(b)(3)(E)] My jurisdiction (e.g., City, County, CoC) is partnering or plans to use **any round** of HHAP funding to increase partnership with:

People with lived experience
Yes

Is this partnership formal or informal?
Formal partnering

Is this partnership current or planned?

Current

Do HHAP Funds Support This Partnership?
Yes

Social services (CalFresh, Medi-cal, CalWORKs, SSI, VA Benefits, etc.)
No

Justice entities
No

Workforce system
Yes

Is this partnership formal or informal?
Formal partnering

Is this partnership current or planned?
Current

Do HHAP Funds Support This Partnership?
No

Services for older adults
Yes

Is this partnership formal or informal?
Informal partnering

Is this partnership current or planned?

Current

Do HHAP Funds Support This Partnership?
Yes

Services for people with disabilities
Yes

Is this partnership formal or informal?
Informal partnering

Is this partnership current or planned?
Current

Do HHAP Funds Support This Partnership?
Yes

Child welfare system
No

Education system
No

Local Homeless Coordinated Entry System
Yes

Is this partnership formal or informal?
Formal partnering

Is this partnership current or planned?

Current

Do HHAP Funds Support This Partnership?
Yes

Other (please specify)
No

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a. Please describe your most notable partnership with these groups (e.g. MOUs, shared funding, data sharing agreements, service coordination, etc.)
Contracts with the County to jointly fund a centralized shelter hotline within the coordinated entry system. Contract to formalize a partnership with the regional Lived Experience Advisory Board.

Question 4

[50220.8(b)(3)(B) and 50220.8(b)(3)(E)] My jurisdiction (e.g., City, County, CoC) is strengthening its **partnership, strategies, and resources** across:

Managed care plans and resources (such as the Housing and Homelessness Incentive Program [HHIP])
Yes

Physical and behavioral health care systems and resources
No

Public health system and resources
No

a. Please describe your most notable coordination, planning, and/or sharing of data/information that is occurring within these partnerships.
As part of the local Housing and Homelessness Incentive Program (HHIP), the City of San Jose partnered with the County to work with the Santa Clara Family Health Plan (SCFHP) and Anthem Blue Cross - the region's two managed care plans (MCPs) - to identify strategies to address housing and service gaps in the county. Following the 2020 Community Plan to End Homelessness as a strategic guide, the partners are targeting priorities the community identified as needing additional resources to fully implement. Specifically, the County will strengthen partnerships with SCFHP and Anthem by leveraging HHIP to support current efforts to: expand homelessness prevention, housing problem solving, housing navigation, rental assistance, and supportive services to prevent and rapidly resolve homelessness; expand capacity for inpatient treatment for community members with mental health or substance use challenges; and increase investment in interim housing, street-based case management, and street medicine programs. SCFHP and Anthem will further supplement the community's homeless response by collaborating with partners around data sharing and HMIS access; integrating with the Coordinated Entry System; addressing

racial disparities in health and housing outcomes; and ensuring strong implementation of CalAIM Enhanced Care Management (ECM) and Community Supports (CS) housing services. The MCPs and the County are negotiating contracts that would allow the County to implement these services within the existing Supportive Housing System and Healthcare System and should have agreements in place in early 2023.

Question 5

[50220.8(b)(3)(F)] Please select what actions your jurisdiction will take to ensure racial/ethnic/gender groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services:

[50220.8(b)(3)(F)] Please select what actions your jurisdiction will take to ensure racial/ethnic/gender groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services:
Disaggregating administrative data for use in decision making processes
Modifying procurement processes
Ensuring those with lived experience have a role in program design, strategy development, and oversight
Developing workgroups and hosting training related to advancing equity

a. Please describe the most notable specific actions the jurisdiction will take regarding equity for racial/ethnic/gender groups.
Within the City of San Jose's Housing Department, there are several specific actions that are in motion to ensure the department is focused on ensuring racial and gender equity across policies, procedures, and service delivery. The Housing Department will continue to provide funding to compensate Lived Experience Advisory Board (LEAB) members for participation in various procurements panels, interview panels, and to serve on committees. LEAB is a leadership development body consisting of members with current or past experience of homelessness. Members use this platform to learn about and evaluate the system of care and to make recommendations for improvement. Additionally, the City of San José will create a "lived experience" member seat on the Housing and Community Development Commission (HCDC), to be filled by a resident who is currently experiencing or formerly experienced homelessness. HCDC's role is to review and recommend to the City Council funding proposals for programs that are designed to reduce or end homelessness in San José. The selection process will include broad and robust outreach to homeless and formerly homeless residents to obtain a diverse pool of applicants. The City of San José will establish a compensation model for all HCDC members to eliminate any financial barriers to participation by a lived experience HCDC member. The City of San José will incorporate new guidelines and resources for onboarding lived experience HCDC members, including ensuring equitable access to participation, through resources such as technology, connectivity, information, and training.

Question 6

[50220.8(b)(3)(G)] My jurisdiction (e.g., City, County, CoC) has specific strategies to prevent exits to homelessness from **institutional settings** in partnership with the following mainstream systems:

Physical and behavioral health care systems and managed care plan organizations
Yes, informal partnering

Public health system
Yes, informal partnering

Criminal legal system and system for supporting re-entry from incarceration
Yes, informal partnering

Child welfare system
Yes, informal partnering

Affordable housing funders and providers
Yes, formal partnering

Income support programs
Yes, informal partnering

Education system
Yes, informal partnering

Workforce and employment systems
Yes, formal partnering

Other (please specify)
No

a. Please describe the most notable specific actions the jurisdiction will take to prevent exits to homelessness from institutional settings
Our homelessness response strategies at the City of San Jose heavily draw from the 2020-2025 Community Plan to End Homelessness. One outlined goal is to ensure that people involved in the criminal justice system do not become homeless by ensuring that people are provided with support to access safety net services, access affordable housing, and are protected from evictions, displacement, and housing discrimination. Most importantly, the City's services are dedicated to providing all individuals with resources as a way to prevent exits to homelessness from institutional settings by proactively practicing a non-discrimination policy. As per Santa Clara County CoC guidelines, we do not prevent those with institutional histories from participating in programs. The City supports our CoC's commitment to making its coordinated assessment process available to all eligible individuals and families. We also collaborate with the CoC in our adoption of a Housing First approach and reducing barriers for accessing housing and services.
In June 2022, the City Manager's Office hired a Deputy City Manager to take the lead on coordinating between the City's Housing Department and the County of Santa Clara's existing mainstream systems. The newly created position will be supporting the County's mainstream public health, justice, education, and income support systems, and he will aid the City in aligning its homelessness response approach with the County systems. The City Manager and her deputies are responsible for executing the Enterprise Priorities and new City Roadmap and — a tool prioritized and approved by the Mayor and City Council to communicate, manage, and measure the City's change management and service transformation priorities and to build trust with and be accountable to the public.
The City of San Jose is a significant funder of Santa Clara County's Centralized Shelter Hotline – we have provided the county with $1,500,000 using HHAP2 funds. This year-round, centralized hotline is designed to support efforts to meet the needs of unsheltered homeless individuals and families throughout Santa Clara County. The County maintains a tracking system, monitors shelter availability, and makes referrals to participating shelters Countywide. The City's role in the Centralized Shelter Hotline helps facilitate a cohesive support, housing placement, and resource service to all individuals experiencing housing instability, including those who are coming out of institutional settings with a risk of exiting into homelessness. The Santa Clara County CoC Quality Assurance Standards have been developed with the expectation of providing quality, standardized services to persons who have become homeless, to facilitate their successful re-entry back into their communities. As a Santa Clara County CoC member, the City of San Jose supports the standards as a benchmark in order to prevent exits to homelessness from institutional settings, particularly when it comes to public health and emergency services. The standards are incorporated into all contracts serving homeless households.

Question 7

[50220.8(b)(3)(H)] Specific and quantifiable **systems improvements** that the applicant will take to improve the delivery of housing and services to people experiencing homelessness or at risk of homelessness, including, but not limited to, the following:

(I) Capacity building and workforce development for service providers within the jurisdiction, including removing barriers to contracting with culturally specific service providers and building the capacity of providers to administer culturally specific services.
In September 2022, we launched the Open House Quarterly Convening, as part of our new Open House Initiative. This Initiative is a broad base of community stakeholders committed to racial equity in a regular roundtable meeting. The quarterly convenings are meant to serve as a space to amplify the voices of Black, Indigenous, Latinx, AAPI, and People of Color, Women, LGBTQ, disabled community members and community members with lived experience of homelessness to provide feedback on department policies, procedures, and funding priorities. This convening is also intended to act as a system of reputation accountability to ensure the Department centers equity in its work. The Open House is also a space for cross-collaboration amongst groups and can inspire organizing efforts that affect racial equity, housing, and homelessness in San Jose. The Open House serves as a conduit to engage non-profit organizations that have historically been left out of the conversation with the Housing Department to familiarize those organizations with the Housing Department policies, practices, procedures, and funding opportunities. The Open House intentionally focuses on increasing RFP participation that will result in executed agreements with organizations that are culturally diverse and that serve culturally specific populations within the city. Additionally, the Housing Department contracts with C4 Innovations (formerly Center for Social Innovation) to conduct a multi-phase project to support the department's racial equity, diversity, and inclusion work. C4 innovations is a values and mission-driven, woman-owned small business that promotes recovery, wellness, and housing stability for people who are systematically marginalized. All parts of this project will involve the participation of diverse residents with lived experience of homelessness or housing instability.

(II) Strengthening the data quality of the recipient's Homeless Management Information System.
The City of San Jose provides annual funding in the amount of $150,000 from a federal source to the County of Santa Clara to support the infrastructure of HMIS. In 2021, the County and its partners, including the City of San Jose, launched the Customer Portal in late 2021, with a cohort of pilot service providers to help make informed decisions about the Portal's administration, community engagement, performance, optimal workflow process, and future functionality. The information, experience, and insight pilot participants provided will be used to inform decision-making to maximize the Portal's impact. Currently, the Customer Portal is in client access beta phase. Once the portal is finalized, the City of San Jose will encourage all grantees to implement usage and promote this option with clients.

(III) Increasing capacity for pooling and aligning housing and services funding from existing, mainstream, and new funding.
In 2019, the San Jose City Council placed Measure E on the ballot, and it was approved by voters on March 3, 2020. It enacted a Real Property Transfer Tax, which is imposed on property transfers of $2million or more. Revenues generated by Measure E provide funding for general City services, including affordable housing for seniors, veterans, disabled, and low-income families; and helping families who are homeless move in to shelters or permanent housing. Passage of Measure E required the establishment of a Community Oversight Committee. The Housing and Community Development Commission (HCDC) was appointed as the oversight committee for Measure E spending. The City Council adopted an allocation plan for Measure E, which allocated up to 5% off the top of total revenues to support administrative activities. The City of San José plans to leverage HHAP3 funding with Measure E funds. The Measure E spending plan (Spending Plan) is based upon the spending priorities under Council Policy 1-18. Each year, the Spending Plan is presented to the Housing and Community Development Commission (Commission)which is designated by City Council as an oversight committee This narrative provides the Housing Department's FY 2022-2023 Proposed Measure E Spending Plan to the City Council – with a

specific detail that focus on homelessness prevention.

(IV) Improving homeless point-in-time counts.

While the County of Santa Clara took the lead on the 2022 Homeless Census and Survey, the City of San Jose funded the project using $100,000 from a local source. With its February 2022 point-in-time (PIT) count, which had been postponed from January 2021 due to COVID-19, the Santa Clara County CoC made two notable changes to improve the homeless PIT count. The first change was a new signup and deployment process that allowed Group Leads and Volunteers to coordinate before the PIT. The new process allowed leads and volunteers to select PIT census tract assignments they were familiar with and utilize mapping features to become more familiar with locations and routes they would cover. The new process also eliminated the need for centralized deployment centers, make PIT coordination more COVID-safe. Safety was especially critical, as the region was amid an omicron-fueled surge during the 2022 PIT. Finally, the new sign-up and deployment process helped to expedite the PIT count process, helping volunteers to get out and start counting sooner, as they did not have to wait at a deployment center on the morning of the PIT to be assigned out. The other significant improvement was the use of a mobile app, Survey 123 by ESRI. Use of the mobile app increased efficiency in the data tabulation process for the contracted researchers because they did not have to complete manual data entry from paper count sheets as they had in prior years. Rather, they could simply download and validate the data entered in the app by PIT count volunteers. Use of the app also improved the process for volunteers. Volunteers reported that they found the app more effective because it allowed a map function to pinpoint locations and showed which count area was covered. They also found the app intuitive and easy to use, resulting in a more useful and easier overall experience. Among improvements already discussed for the 2023 PIT count is to improve training to properly use app and how counting teams should be structured. One drawback that volunteers reported was that the app was challenging to use without a second or third person on volunteer teams, especially for teams that were conducting the counts by car, driving down every street in the census tract to conduct visual counts. The CoC and its contract PIT partner believe this is something that can be easily corrected in future PIT counts by more clearly describing the best composition of a team.

(V) Improving coordinated entry systems to strengthen coordinated entry systems to eliminate racial bias, to create a youth-specific coordinated entry system or youth-specific coordinated entry access points, or to improve the coordinated entry assessment tool to ensure that it contemplates the specific needs of youth experiencing homelessness.

In Santa Clara County, the CES is a consistent, community-wide intake process to match people experiencing homelessness to existing community resources that are best fit for their situation. To ensure that the CES is working effectively and equitably, the community convenes its CEWG to evaluate the system and suggest improvements. At its regular meetings, the CEWG reviews and analyzes assessment and referral data across demographics (e.g., race, ethnicity, gender, age, household type, disability types, and primary language), to see if different demographic groups are being fairly represented in assessments and housing referrals. As detailed above, our community is embarking on a process to fully redesign the CES. A primary impetus for the redesign is a desire to improve the equitableness of assessment prioritization and housing referrals. While the VI-SPDAT is an effective triage tool for determining acuity and chronicity, a weakness of self-report-based assessments is that they can perpetuate inequitable outcomes. For example, research and data have shown that Black clients systematically understated risks and had lower scores even though they had the same number of verifiable ground truth risks. This systematic under-scoring can ultimately lead to inequitable referrals to housing resources. To eliminate racial bias in the CES, the County and its partners are committed to sharing power with neighbors with lived expertise and centering racial equity throughout the CES redesign process. The first step in moving the CES redesign forward is establishing a Prioritization Committee, including a representative group of 10-12 people with lived experience of homelessness. In addition, following a diversity mechanism adapted from the LEAB, the Prioritization Committee will ensure input persons from specific identifies and experiences, including voices from persons of color, LGBTQIA+, IPV survivors, families, and youth and young adults. The goal of the Prioritization Committee will be to establish a guiding vision and goals for the redesign process, identify priorities, define "vulnerability", and make an initial recommendation to the CoC

Board. To best meet the specific needs of youth experiencing homelessness, the Santa Clara County CoC utilizes the TAY VI-SPDAT. Designed by OrgCode, Community Solutions, and the Corporation for Supportive Housing, the TAY-VI-SPDAT triage tool is designed specifically for youth aged 24 or younger. In October 2021, the CEWG examined a new version of the tool, TAY VI-SPDAT 2.0, and made several proposed changes. To further investigate, the CEWG convened a TAY VI-SPDAT Subcommittee to examine local data and make recommendations about whether to adopt the new tool locally. A closer analysis by the Subcommittee found that the proposed changes would not have the intended impact, and ultimately the CEWG decided not to implement the new version. Instead, the CEWG had confidence that strong youth representation on the CES Redesign Prioritization Committee would drive meaningful changes for youth and young adults across the system. Currently, there are four youth and young adults on the CES Prioritization Committee, and members of the YAB will also be instrumental in the redesign of the CES. Although a full redesign is in process, the community continues to refine and improve its CES in the meantime. In 2022, the County and CoC plan to pilot a Specialized Assessor Outreach model. Borne out of recommendations to strengthen ability of CAS to reach Spanish speakers, API speakers, and LGBTQIA+ persons, the pilot approach includes identifying existing staff will culturally specific skills or hiring specialized assessors to conduct targeted outreach and on-call assessments for CES access points. The pilot model will also explore how to incorporate specialized accessors into the scopes of work for existing community outreach teams.

Question 8

*Responses to these questions are for informational purposes only.

What **information, guidance, technical assistance, training, and/or alignment of resources and programs** should Cal ICH and other State Agencies prioritize to support jurisdictions in progressing towards their Outcome Goals, Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness, and/or would otherwise help strengthen local partnerships, coordination, planning, and progress toward preventing and ending homelessness?

Information, Guidance, and Technical Assistance
Technical assistance related to goal setting (generally)
Technical assistance related to achieving outcome goals

Alignment of Resources and Programs

In the space below, please describe what Cal ICH and other State Agencies should prioritize related to alignment of resources and programs, strengthening partnerships and collaborations, or any other ways that State can support communities' progress:

Untitled
N/A

Part IV. Funding Plan Strategic Intent Narrative

Question 1

Eligibe Use 1

Eligible Use Category Intended to be Supported with HHAP-4
8. Interim sheltering (new and existing)

Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use(%)
60.00%

Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)
0.00%

Activities to be Supported with HHAP-4
Operations and services for up to five interim housing communities

How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?
One goal in the region's 2020-2025 Community Plan To End Homelessness is to double the number of year-round temporary housing beds and offer a variety of welcoming temporary housing options throughout the county. Interim housing programs have proven to be an efficient intervention for moving individuals off the streets while they work towards permanent housing. They support the City of San Jose's, and the State's, combined goal of reducing unsheltered homelessness. For certain individuals, including those facing displacement due to an encampment abatement, these housing options are among the only ones available. Interim housing programs are service rich and have shown to be more effective in transitioning participants to permanent housing than congregate emergency shelters. Interim housing invests in the participants to build long term self-sufficiency effectively reducing recidivism rates.

How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?
The flexibility of HHAP funds have allowed the City to leverage other federal funds to have a robust homeless response system. For example, HHAP funds are used for services and operations of the City's interim housing. Federal ESG funds are used for street outreach teams, who make referrals to City's interim housing. Local transfer tax, Measure E, is used for permanent affordable housing.

Table 7. Demonstrated Need

# of available shelter beds
2,962

# of people experiencing unsheltered homelessness in the homeless point-in-time count
7,922

Shelter vacancy rate

(%) in the summer months
15.00%

Shelter vacancy rate (%) in the winter months
12.00%

% of exits from emergency shelters to permanent housing solutions
33.00%

Describe plan to connect residents to permanent housing.
All non-congregate shelters continue to have outcomes in line with local Continuum of Care benchmarks. The CoC benchmark for successful placements into permanent housing from emergency shelter is 30%. Further, onsite service providers work with each individual on an appropriate housing plan based on what housing program they are eligible (as determined in HMIS).

Eligibe Use 2

Eligible Use Category Intended to be Supported with HHAP-4
5. Systems support

Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use(%)
7.00%

Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)
0.00%

Activities to be Supported with HHAP-4
Partnerships with local advisory boards comprised of various groups with lived experience of homelessness and centralized shelter hotline

How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?
The City of San José is committed to integrating the voices of people with lived experience of homelessness into the planning and decision making processes surrounding its strategy to address homelessness. The City's existing partnership with the local Lived Experience Advisory Board both informs these processes and, through street outreach, helps increase acceptance rates of services such as interim housing programs. These partnerships also assist in engaging a subset of the unsheltered community that is not currently in HMIS due to distrust with service providers or homeless services as a whole.
To enhance the region's coordinated entry system, HHAP4 funds will also allow for the region's centralized shelter hotline to place those seeking shelter.
The City of San Jose is currently exploring creating custom reports that will be tailored to provide demographic data that aligns with outcomes measures. Such reports will allow the City of San Jose to examine disparities among demographic groups and allow us to address and focus on such disparities.

How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in

Professional consultancy of lived experience isn't allowable by traditional federal funds. The flexibility of HHAP allows the City of San Jose to fill much needed gaps, including these types of formal partnerships.

Eligibe Use 3

Eligible Use Category Intended to be Supported with HHAP-4
3. Street outreach

Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use(%)
16.00%

Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)
0.00%

Activities to be Supported with HHAP-4
Street Outreach, encampment management, hygiene activities, including showers and laundry

How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?
One goal in the region's 2020-2025 Community Plan To End Homelessness is to increase street outreach, hygiene services, and transportation options to match the needs of unsheltered residents. Street outreach serves as the first responders to the large population of unsheltered individuals in San Jose; it is a foundational component of the City of San Jose's overall strategy to address homelessness. Additionally, the City of San Jose plans to enhance tools for street outreach teams by Investing in the Outreach Module new to HMIS. This will be useful as we redesign our outreach model to consolidate resources and outcome goals.

The City's Encampment Management strategy -- which includes enhanced services and amenities for people living in targeted encampments -- enables street outreach workers and housing providers to maintain contact with people experiencing homelessness and contributes to more efficient movement out of unsheltered homelessness and into interim and permanent housing solutions.

In additon to providing people experiencing homelessness with basic needs such as shower and laundry services, the hygiene services funded by the City of San Jose also function as "gateway" services for people experiencing homelessness. While they are waiting for their shower or laundry, people are able to engage in other services with outreach workers and case managers. These gateway services also bolster efforts of all service providers to begin building trust, which helps in housing-based connections.

How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?
The City of San Jose leverages Federal ESG and CDBG funds for street outreach teams. However, with over 200 encampments in San Jose, more proactive and robust outreach was needed. The HHAP funds allowed the City to create proactive outreach teams dedicated to working in some of the City's largest encampments. Additionally, the City has been using ESG-CV and CDBG-CV to fund basic needs for those living outside, specifically meals delivered to encampments and portable toilets.

Eligibe Use 4

Eligible Use Category Intended to be Supported with HHAP-4
7. Prevention and diversion

Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use(%)
10.00%

Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)
10.00%

Activities to be Supported with HHAP-4
Financial assistance and support for homeless youth

How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?
As recommended by the local Youth Action Board -- a lived experience board focused on interventions for youth and TAY -- the City of San José plans to develop a Direct Cash Transfer program that will supplement the income of youth experiencing homelessness and enable them to pursue long-term goals such as education, employment, and housing. The goal of the project is to increase engagement and improve service adoption among this hard-to-reach demographic subset of the unhoused population. Using HHAP4 funds for prevention services reduces the likelihood of newly homeless individuals so that current services can be focused on the chronically homeless community.

How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?
Moving from shelter and rapid rehousing services for youth (as has been the strategies for the HHAP youth set aside), this effort is a new pilot program for the City of San Jose. If successful, the City of San Jose would scale it and potentially use Federal, local Measure E and private sources.

Eligibe Use 5

Eligible Use Category Intended to be Supported with HHAP-4
10. Administrative (up to 7%)

Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use(%)
7.00%

Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)
0.00%

Activities to be Supported with HHAP-4
Program and contract management by City of San Jose staff

How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?
Administration funds enables the City of San Jose to provide closer monitoring of HHAP-funded programs leading to further support and better outcomes, ensure timely reporting, as well as efficient tracking of funding and leveraging of funds to serve the highest number of individuals in need.

How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?
The City of San Jose leverages all State, Federal and local funds for its administrative expenses, drawing the maximum allowable for each source.

Question 2

Please describe how the planned investments of HHAP-4 resources and implementation of the activities to be supported will:

Help drive progress toward achievement of the Outcome Goals and Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness (as identified in Part II above):

The City of San José and the CoC work collaboratively to promote coordinated entry system efforts. All people experiencing homeless complete a standard assessment tool (the Vulnerability Index-Service Prioritization Decision Assessment Tool or VI-SPDAT) that considers the household's situation and identifies the best type of housing intervention to address their situation. A community queue of eligible households is generated from the standard assessment. The community queue is used to fill spaces in the permanent housing programs, including permanent supportive housing and rapid rehousing, in the County. This coordinated process reduces the need for people to traverse the county seeking assistance at every service provider separately. In the City of San José and the CoC, the Coordinated Entry System operates with a "no wrong door" approach. Access points are locations where people experiencing homelessness can complete the assessment survey to participate in coordinated assessment. Access points include street outreach teams, emergency shelters, and many other community resources. Access points are sited in proximity to public transportation and other services to facilitate participant access, but a person with a mobility or other impairment may request a reasonable accommodation to complete the coordinated assessment process at a different location.

For the City of San José, the primary goal of the robust outreach programs is to build relationships with the priority populations who are unsheltered and populate HMIS with assessments, especially for those who are not in HMIS. The City's outreach teams are largely comprised of staff with lived experience. Coordinated assessment outreach is designed to ensure the coordinated access process is available to all eligible persons regardless of race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, or marital status. Outreach is available in the following languages to meet the needs of minority, ethnic, and groups with Limited English Proficiency (LEP): Spanish, Vietnamese, Tagalog, and Mandarin.

To further increase access and reduce barriers for underserved and marginalized communities, Santa Clara County partners have collaboratively launched a Centralized Hotline for Homeless Services. Jointly funded by the County of Santa Clara, the CoC, and the City of San José, the Centralized Hotline seeks to continue and expand centralized services that were implemented during the COVID-19 pandemic. The Centralized Hotline is available from 9:00 a.m. – 7:00 p.m. daily and provides information and referral services for homeless individuals and families. The goal of the Centralized Hotline is to increase access to shelter and health related services for vulnerable, low-income, and special-needs populations. The Centralized Hotline will effectively allocate assistance for homeless individuals and families in the city of San José and within Santa Clara County and prioritize assistance based on vulnerability and severity of service needs. In addition to information and referral services, the Centralized Hotline will incorporate transportation services for persons seeking access to shelter and housing placements.

Help address racial inequities and other inequities in the jurisdiction's homelessness response system:

The City of San Jose is committed to ensuring racial and gender equity in service delivery, housing placements, housing retention, and changes in procurement and/or other means of affirming racial and ethnic groups that are overrepresented among residents experiencing homelessness.

Within the City's Housing Department, there are several specific actions that are happening to ensure the department is focused on ensuring racial and gender equity across policies, procedures, and service delivery. The Homelessness Response Team (HRT) will continue to provide funding to compensate Lived Experience Advisory Board (LEAB) members for participation in various procurements, interview panels, and serving on committees. LEAB is a leadership development body consisting of members with current or

experience of homelessness. Members use this platform to learn about and evaluate the system of care and to make recommendations for improvement. Additionally, the City of San José will create a "lived experience" member seat on the Housing and Community Development Commission (HCDC), to be filled by a resident who is currently experiencing or formerly experienced homelessness. HCDC's role is to review and recommend to the City Council funding proposals for programs that are designed to reduce or end homelessness in San José. The selection process will include broad and robust outreach to homeless and formerly homeless residents to obtain a diverse pool of applicants. The City of San José will establish a compensation model for all HCDC members to eliminate any financial barriers to participation by a lived experience HCDC member. The City of San José will incorporate new guidelines and resources for onboarding lived experience HCDC members, including ensuring equitable access to participation, through resources such as technology, connectivity, information, and training.

On September 1, 2022, we launched the Open House Quarterly Convening. This is a broad base of community stakeholders committed to racial equity in a regular roundtable meeting. This meeting amplifies the voices of Black, Indigenous, Latinx, AAPI, and People of Color, Women, LGBTQ, disabled community members and community members with lived experience of homelessness to provide feedback on department policies, procedures, and funding priorities. This meeting is also intended to act as a system of reputation accountability to ensure the Department centers equity in its work. The Open House is also a space for cross-collaboration amongst groups and can inspire organizing efforts that affect racial equity, housing, and homelessness in San José.

Be aligned with health and behavioral health care strategies and resources, including resources of local Medi-Cal managed care plans:
The City of San Jose coordinates with the County of Santa Clara on County-driven services. As part of the local Housing and Homelessness Incentive Program (HHIP), the City of San Jose partnered with the County to work with the Santa Clara Family Health Plan (SCFHP) and Anthem Blue Cross - the region's two managed care plans (MCPs) - to identify strategies to address housing and service gaps in the county. Following the 2020 Community Plan to End Homelessness as a strategic guide, the partners are targeting priorities the community identified as needing additional resources to fully implement. Specifically, the County will strengthen partnerships with SCFHP and Anthem by leveraging HHIP to support current efforts to: expand homelessness prevention, housing problem solving, housing navigation, rental assistance, and supportive services to prevent and rapidly resolve homelessness; expand capacity for inpatient treatment for community members with mental health or substance use challenges; and increase investment in interim housing, street-based case management, and street medicine programs. SCFHP and Anthem will further supplement the community's homeless response by collaborating with partners around data sharing and HMIS access; integrating with the Coordinated Entry System; addressing racial disparities in health and housing outcomes; and ensuring strong implementation of CalAIM Enhanced Care Management (ECM) and Community Supports (CS) housing services. The MCPs and the County are negotiating contracts that would allow the County to implement these services within the existing Supportive Housing System and Healthcare System and should have agreements in place in early 2023.

One example of enhancing health resources as related to HHAP funds is through the Hope Health Mobile trailer, which was purchases with HEAP funds and continues to operate through HHAP funding. HHAP funds will strengthen our partnership with WeHope and continue our Dignity on Wheels program. The program consists of two mobile shower and laundry trailers and one mobile rest stop (Hope Health Mobile) trailer that operates six days per week at different locations throughout the City. The mobile rest stop offers WiFi, phone charging stations, case management, and virtual access to doctors.

Support increased exits to permanent housing among people experiencing homelessness:
The large majority of HHAP funds (in all four rounds) have been dedicated to the construction and ongoing operations and services of emergency interim housing communities. On April 7, 2020, following a series of Federal, State, and local actions responding to the impacts of the COVID-19 pandemic, the City Council redirected over $17 Million in HHAP grant funds toward the purchase and/or construction of emergency

housing, including prefabricated modular buildings. The City Council directed the Administration to "move aggressively" to build emergency housing to provide a place for our unhoused residents to shelter-in-place. On April 21, 2020, the City Council approved recommendations from staff to redirect HHAP funds as directed and
authorized the construction of new EIHs. In May 2020, work began on the first of three new EIH sites at Monterey and Bernal. Between September 2020 and April 2021, the three new EIH sites were substantially completed and ready for occupancy.

The five programs continue to operate as non-congregate shelter and have been viewed as a national best practice. The 2022 local CoC performance benchmark for exits to permanent housing from shelters is 32%. Combined, the EIHs have served 1,157 individuals and seen 769 exit. Of those who have exited, 47% have exited to permanent housing. This far exceeds the local benchmark (it even exceeds the transitional housing benchmark of 45% will exit to permanent housing). The HHAP investment is working as far as supporting increased exits to permanent housing.

Certification

I certify that all information included in this Application is true and accurate to the best of my knowledge.
Yes

Table 1. Landscape Analysis of Needs and Demographics		
	People Experiencing Homelessness	**Source and Date Timeframe of Data**
Population and Living Situations		
TOTAL # OF PEOPLE EXPERIENCING HOMELESSNESS	9,605	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **Sheltered** (ES, TH, SH)	1,683	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **Unsheltered**	7,922	2020 PIT Count - CA-500 (01/28/2020)
Household Composition		
# of Households **without Children**	7,243	2020 PIT Count - CA-500 (01/28/2020)
# of Households with **At Least 1 Adult & 1 Child**	235	2020 PIT Count - CA-500 (01/28/2020)
# of Households with **Only Children**	220	2020 PIT Count - CA-500 (01/28/2020)
Sub Populations and Other Characteristics		
# of Adults Who are Experiencing **Chronic Homelessness**	2,495	2020 PIT Count - CA-500 (01/28/2020)
# of Adults Who are Experiencing **Significant Mental Illness**	2,636	2020 PIT Count - CA-500 (01/28/2020)
# of Adults Who are Experiencing **Substance Abuse** Disorders	1,924	2020 PIT Count - CA-500 (01/28/2020)
# of Adults Who are **Veterans**	613	2020 PIT Count - CA-500 (01/28/2020)
# of Adults with **HIV/AIDS**	73	2020 PIT Count - CA-500 (01/28/2020)
# of Adults Who are **Survivors of Domestic Violence**	439	2020 PIT Count - CA-500 (01/28/2020)
# of **Unaccompanied Youth (under 25)**	1,848	2020 PIT Count - CA-500 (01/28/2020)
# of **Parenting Youth (under 25)**	49	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **Children of Parenting Youth**	52	2020 PIT Count - CA-500 (01/28/2020)
Gender Demographics		
# of **Women/Girls**	3,425	2020 PIT Count - CA-500 (01/28/2020)
# of **Men/Boys**	5,963	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **Transgender**	173	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **Gender Non-Conforming**	44	2020 PIT Count - CA-500 (01/28/2020)
Ethnicity and Race Demographics		
# of People Who are **Hispanic/Latino**	4,056	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **Non-Hispanic/Non-Latino**	5,549	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **Black or African American**	1,856	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **Asian**	355	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **American Indian or Alaska Native**	791	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **Native Hawaiian or Other Pacific Islander**	144	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **White**	4,101	2020 PIT Count - CA-500 (01/28/2020)
# of People Who are **Multiple Races**	2,358	2020 PIT Count - CA-500 (01/28/2020)

If data is not available, please input N/A in the cell and explain why the data is not available below:

Table 2. Landscape Analysis of People Being Served									
	Permanent Support ve Hous ng (PSH)	Rapid Rehous ng (RRH)	Trans t ona Hous ng (TH)	Inter m Hous ng or Emergency Shelter (IH / ES)	D vers on Serv ces and Ass stance (DIV)	Home essness Prevent on Serv ces & Ass stance (HP)	Outreach and Engagement Serv ces (O/R)	Other: [Identify]	Source(s) and T meframe of Data
Household Compos t on									
# of Households **without Children**	2,173	1,127	661	5,037	250	1,277	4,008		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
# of Households with **At Least 1 Adult & 1 Child**	319	718	33	641	1	1,212	192		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
# of Households with **Only Children**	0	0	0	137	0	2	5		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
Sub-Popu at ons and Other Character st cs									
# of Adults Who are Experiencing **Chronic Homelessness**	1,842	659	143	2,455	59	45	2,375		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
# of Adults Who are Experiencing **Significant Mental Illness**	1,993	517	298	1,743	85	428	2,182		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
# of Adults Who are Experiencing **Substance Abuse** Disorders	1,328	236	362	961	44	66	1,620		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
# of Adults Who are **Veterans**	196	411	157	354	4	139	200		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
# of Adults with **HIV/AIDS**	56	17	14	64	3	18	70		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
# of Adults Who are **Survivors of Domestic Violence**	802	468	127	1,132	74	322	1,393		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
# of **Unaccompanied Youth (under 25)**	17	110	110	389	25	70	347		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
# of **Parenting Youth (under 25)**	5	87	24	68	0	33	18		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
# of People Who are **Children of Parenting Youth**	8	129	27	91	0	50	25		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
Gender Demograph cs									
# of **Women/Girls**	1,559	1,723	181	3,024	132	3,574	1,968		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
# of **Men/Boys**	1,782	1,889	526	4,425	113	2,728	2,685		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
# of People Who are **Transgender**	16	7	19	33	1	7	19		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
# of People Who are **Gender Non-Conforming**	4	4	12	25	3	5	14		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
Ethn c ty and Race Demograph cs									
# of People Who are **Hispanic/Latino**	1,636	2,099	304	3,892	113	4,588	2,324		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
# of People Who are **Non-Hispanic/Non-Latino**	1,716	1,519	430	3,490	122	1,581	2,280		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
# of People Who are **Black or African American**	467	523	140	1,062	44	519	650		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
# of People Who are **Asian**	97	228	43	450	12	346	235		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
# of People Who are **American Indian or Alaska Native**	227	238	34	494	11	149	331		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
# of People Who are **Native Hawaiian or Other Pacific Islander**	60	91	23	170	2	90	100		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
# of People Who are **White**	2,178	2,250	405	4,192	134	3,504	2,614		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)
# of People Who are **Multiple Races**	259	239	44	463	10	173	304		HMIS (04/01/2021-03/31/2022) For DIV, HMIS (04/01/2022-11/07/2022)

*If data is not available, please input N/A in the cell and explain why the data is not available below:

Table 3. Landscape Analysis of State, Federal and Local Funding

Funding Program (choose from dropdown options)	Fiscal Year (select all that apply)	Total Amount Invested into Homelessness Interventions	# of Vouchers (if applicable)	Funding Source*	Intervention Types Supported with Funding (select all that apply)	Brief Description of Programming and Services Provided	Populations Served (please "x" the appropriate population(s))
Community Development Block Grant (CDBG) - via HUD	FY 2022-2023	$ 380,385.00	n/a	Federal Agency	Outreach and Engagement	Funds Citywide homeless outreach and engagement team(s)	ALL PEOPLE EXPERIENCING HOMELESSNESS — TARGETED POPULATIONS: x People Exp Chronic Homelessness, x Veterans, Parenting Youth, x People Exp Severe Mental Illness, People Exp HIV/AIDS, Children of Parenting Youth, x People Exp Substance Abuse Disorders, x Unaccompanied Youth, Other
	FY 2023-2024	$ 380,385.00	n/a				
	FY 2024-2025	$ 380,385.00	n/a				
		$ -					
Community Development Block Grant - CV (CDBG-CV) - via HCD	FY 2022-2023	$ 5,588,171.00	n/a	Federal Agency	Interim Housing/Congregate/Non-Congregate Shelter	Monterey/Bernal and Rue Ferrari Emergency Interim Housing Staffing and Operations; Motel Program stays for homeless families	ALL PEOPLE EXPERIENCING HOMELESSNESS — TARGETED POPULATIONS: x People Exp Chronic Homelessness, x Veterans, x Parenting Youth, x People Exp Severe Mental Illness, People Exp HIV/AIDS, x Children of Parenting Youth, x People Exp Substance Abuse Disorders, Unaccompanied Youth, x Other
	FY 2023-2024	$ 900,000.00	n/a				
	FY 2024-2025	$ -	n/a				
CDBG -CARES 10-2023 Final		$ -					
Emergency Solutions Grants - CV (ESG-CV) - via HUD	FY 2022-2023	$ 4,700,000.00	n/a	Federal Agency	Interim Housing/Congregate/Non-Congregate Shelter; Systems Support Activities; Outreach and Engagement	Encampment management activities and staffing through Services, Outreach and Assistance Resources (SOAR) outreach program; Motel Program stays for homeless families	ALL PEOPLE EXPERIENCING HOMELESSNESS — TARGETED POPULATIONS: x People Exp Chronic Homelessness, x Veterans, Parenting Youth, x People Exp Severe Mental Illness, People Exp HIV/AIDS, Children of Parenting Youth, x People Exp Substance Abuse Disorders, x Unaccompanied Youth, x Other
	FY 2023-2024	$ -	n/a				
	FY 2024-2025	$ -	n/a				
ESG -CARES 12/2022 Final		$ -					
Emergency Solutions Grants (ESG) - via HUD	FY 2022-2023	$ 856,155.00	n/a	Federal Agency	Outreach and Engagement; Systems Support Activities	Funds targeted downtown San Jose homeless outreach and engagement team(s); HMIS support	ALL PEOPLE EXPERIENCING HOMELESSNESS — TARGETED POPULATIONS: x People Exp Chronic Homelessness, x Veterans, Parenting Youth, x People Exp Severe Mental Illness, People Exp HIV/AIDS, Children of Parenting Youth, x People Exp Substance Abuse Disorders, x Unaccompanied Youth, Other
	FY 2023-2024	$ 860,000.00	n/a				
	FY 2024-2025	$ 860,000.00	n/a				
		$ -					
Encampment Resolution Funding - via Cal ICH	FY 2022-2023	$ 1,126,000.00	n/a	State Agency	Outreach and Engagement; Rental Assistance/Rapid Rehousing	Safe Encampment Resolution Program provides staff for outreach and engagement to a targeted project area; rental subsidies to those in the encampment; encampment beautification	ALL PEOPLE EXPERIENCING HOMELESSNESS — TARGETED POPULATIONS: x People Exp Chronic Homelessness, x Veterans, Parenting Youth, x People Exp Severe Mental Illness, People Exp HIV/AIDS, Children of Parenting Youth, x People Exp Substance Abuse Disorders, x Unaccompanied Youth, Other
	FY 2023-2024	$ 1,000,000.00	n/a				
ERF 06/2024 Ends	FY 2024-2025	$ -	n/a				
Homekey (via HCD)	FY 2022-2023	$ 46,940,486.00	n/a	Federal Agency	Interim Housing/Congregate/Non-Congregate Shelter; Permanent Supportive and Service-Enriched Housing	Acquisition and operations of hotels as non-congregate shelter with the goal of redeveloping to permanent housing	ALL PEOPLE EXPERIENCING HOMELESSNESS — TARGETED POPULATIONS: x People Exp Chronic Homelessness, Veterans, Parenting Youth, x People Exp Severe Mental Illness, People Exp HIV/AIDS, Children of Parenting Youth, x People Exp Substance Abuse Disorders, Unaccompanied Youth, Other
	FY 2023-2024	$ 40,801,147.00	n/a				
	FY 2024-2025	$ 7,262,653.00	n/a				
		$ -					
Homeless Housing, Assistance and Prevention Program (HHAP) - via Cal ICH	FY 2022-2023	$ 3,500,000.00	n/a	State Agency	Interim Housing/Congregate/Non-Congregate Shelter	Evans Lane Emergency Interim Housing Operations and rental subsidies for homeless youth	ALL PEOPLE EXPERIENCING HOMELESSNESS — TARGETED POPULATIONS: People Exp Chronic Homelessness, Veterans, x Parenting Youth, People Exp Severe Mental Illness, People Exp HIV/AIDS, x Children of Parenting Youth, x People Exp Substance Abuse Disorders, x Unaccompanied Youth, x Other
	FY 2023-2024	$ 5,000,000.00	n/a				
HHAP1/Round 1 06/2025 Ends	FY 2024-2025	$ 2,976,000.00	n/a				
		$ -					
Homeless Housing, Assistance and Prevention Program (HHAP) - via Cal ICH	FY 2022-2023	$ 6,000,000.00	n/a	State Agency	Interim Housing/Congregate/Non-Congregate Shelter; Rental Assistance/Rapid Rehousing; Diversion and Homelessness Prevention; Outreach and Engagement	Continue operations of a variety of programs including motel stays for homeless families, youth drop in and shelter, the first RV Safe Parking program, construction and operations of several interim housing programs, operations at a Project Homekey site and centralized shelter hotline implementation	ALL PEOPLE EXPERIENCING HOMELESSNESS — TARGETED POPULATIONS: x People Exp Chronic Homelessness, x Veterans, x Parenting Youth, x People Exp Severe Mental Illness, People Exp HIV/AIDS, x Children of Parenting Youth, x People Exp Substance Abuse Disorders, x Unaccompanied Youth, Other
	FY 2023-2024	$ 3,500,000.00	n/a				
HHAP2 / Round 2 06/2026 Ends	FY 2024-2025	$ 1,750,000.00	n/a				
		$ -					
Homeless Housing, Assistance and Prevention Program (HHAP) - via Cal ICH	FY 2022-2023	$ 5,000,000.00	n/a	State Agency	Systems Support Activities; Outreach and Engagement; Interim Housing/Congregate/Non-Congregate Shelter	Continue operations of a variety of programs including mobile showers and laundry, operations at up to four interim housing sites, targeted homeless outreach and engagement in encampments, acquisition of a Project Homekey hotel for homeless youth, formal partnership with people with lived	ALL PEOPLE EXPERIENCING HOMELESSNESS — TARGETED POPULATIONS: x People Exp Chronic Homelessness, x Veterans, x Parenting Youth, x People Exp Severe Mental Illness, People Exp HIV/AIDS, x Children of Parenting Youth, x People Exp Substance Abuse Disorders, x Unaccompanied Youth, Other
	FY 2023-2024	$ 11,000,000.00	n/a				
HHAP3 / Round3 06/2026 Ends	FY 2024-2025	$ 6,000,000.00	n/a				
		$ -					
Local General Fund	FY 2022-2023	$ 10,111,829.00	n/a	Local Agency	Interim Housing/Congregate/Non-Congregate Shelter; Rental Assistance/Rapid Rehousing	Fund three Rapid Rehousing programs and the maintenance and operations of two interim housing programs at Monterey/Bernal and Rue Ferrari	ALL PEOPLE EXPERIENCING HOMELESSNESS — TARGETED POPULATIONS: x People Exp Chronic Homelessness, x Veterans, Parenting Youth, x People Exp Severe Mental Illness, People Exp HIV/AIDS, Children of Parenting Youth, x People Exp Substance Abuse Disorders, Unaccompanied Youth, Other
	FY 2023-2024	$ 10,000,000.00	n/a				
	FY 2024-2025	$ 10,000,000.00	n/a				
		$ -					
Local Housing Trust Fund	FY 2022-2023	$ 3,786,000.00	n/a	Local Agency	Systems Support Activities; Interim Housing/Congregate/Non-Congregate Shelter; Outreach and Engagement	A variety of programming, including bus passes, mobile showers and laundry, employment development, safe parking and RV repairs, participant program evaluation, emergency congregate shelter, 2023 PIT, case management	ALL PEOPLE EXPERIENCING HOMELESSNESS — TARGETED POPULATIONS: x People Exp Chronic Homelessness, x Veterans, x Parenting Youth, x People Exp Severe Mental Illness, People Exp HIV/AIDS, x Children of Parenting Youth, x People Exp Substance Abuse Disorders, x Unaccompanied Youth, Other
	FY 2023-2024	$ 1,200,000.00	n/a				
	FY 2024-2025	$ 1,200,000.00	n/a				
		$ -					
Other (enter funding source under dotted line) — Permanent Local Housing Allocation (PLHA) -SB82 04/2028 Ends	FY 2022-2023	$ 4,305,646.00	n/a	State Agency	Interim Housing/Congregate/Non-Congregate Shelter	Operations and staffing at two interim housing programs at Mabury and Felipe	ALL PEOPLE EXPERIENCING HOMELESSNESS — TARGETED POPULATIONS: x People Exp Chronic Homelessness, x Veterans, Parenting Youth, x People Exp Severe Mental Illness, People Exp HIV/AIDS, Children of Parenting Youth, x People Exp Substance Abuse Disorders, Unaccompanied Youth, Other
	FY 2023-2024	$ 6,759,145.00	n/a				
	FY 2024-2025	$ 7,438,226.00	n/a				
		$ -					
Local General Fund — Measure E Real Property Transfer Tax	FY 2022-2023	$ 21,735,980.00	n/a	Local Agency	Interim Housing/Congregate/Non-Congregate Shelter; Outreach and Engagement; Rental Assistance/Rapid Rehousing; Permanent Supportive and Service-Enriched Housing	Funds a variety of programs including maintenance, operations and staffing at Project Homekey hotels and interim housing programs, Rapid Rehousing, temporary housing for homeless college students, outreach and engagement in targeted encampments, and homelessness prevention system	ALL PEOPLE EXPERIENCING HOMELESSNESS — TARGETED POPULATIONS: x People Exp Chronic Homelessness, x Veterans, x Parenting Youth, x People Exp Severe Mental Illness, People Exp HIV/AIDS, x Children of Parenting Youth, x People Exp Substance Abuse Disorders, x Unaccompanied Youth, Other
	FY 2023-2024	$ 7,125,000.00	n/a				
	FY 2024-2025	$ 7,125,000.00	n/a				
		$ -					
Local General Fund — Low and moderate income fund (LMI)	FY 2022-2023	$ 250,000.00	n/a	Local Agency	Rental Assistance/Rapid Rehousing; Interim Housing/Congregate/Non-Congregate Shelter	Motel stays and rental subsidies for household survivors of gender-based violence	ALL PEOPLE EXPERIENCING HOMELESSNESS — TARGETED POPULATIONS: People Exp Chronic Homelessness, Veterans, Parenting Youth, People Exp Severe Mental Illness, People Exp HIV/AIDS, x Children of Parenting Youth, People Exp Substance Abuse Disorders, Unaccompanied Youth, x Other
	FY 2023-2024	$ 250,000.00	n/a				
	FY 2024-2025	$ 250,000.00	n/a				
		$ -					
Local General Fund — Housing Authority Litigation Award (HALA)	FY 2022-2023	$ 1,900,000.00	n/a	Local Agency	Systems Support Activities; Outreach and Engagement; Permanent Supportive and Service-Enriched Housing	Rental subsidies and individualized supportive services coupled with direct access to employment training and living wage placement	ALL PEOPLE EXPERIENCING HOMELESSNESS — TARGETED POPULATIONS: x People Exp Chronic Homelessness, x Veterans, x Parenting Youth, x People Exp Severe Mental Illness, People Exp HIV/AIDS, x Children of Parenting Youth, x People Exp Substance Abuse Disorders, x Unaccompanied Youth, Other
	FY 2023-2024	$ 1,000,000.00	n/a				
	FY 2024-2025	$ -	n/a				
		$ -					
Other (enter funding source under dotted line) — American Rescue Plan Act (ARPA) - 12/2026 Ends	FY 2022-2023	$ 8,000,000.00	n/a	Federal Agency	Interim Housing/Congregate/Non-Congregate Shelter; Outreach and Engagement	Funds a variety of programs targeting the unsheltered, including employment development, outreach and engagement in targeted encampments, the first safe parking program for RVs, motel stays for homeless families, Downtown Crisis Health Outreach, and Guadalupe Emergency	ALL PEOPLE EXPERIENCING HOMELESSNESS — TARGETED POPULATIONS: x People Exp Chronic Homelessness, Veterans, Parenting Youth, x People Exp Severe Mental Illness, People Exp HIV/AIDS, Children of Parenting Youth, x People Exp Substance Abuse Disorders, x Unaccompanied Youth, Other
	FY 2023-2024	$ 7,500,000.00	n/a				
	FY 2024-2025	$ 2,000,000.00	n/a				
Other (enter funding source under dotted line) — Housing Opportunities for People with AIDS (HOPWA)	FY 2022-2023	$ 1,609,991.00	n/a	Federal Agency	Permanent Supportive and Service-Enriched Housing	Rental assistance and supportive services for households with HIV/AIDS	ALL PEOPLE EXPERIENCING HOMELESSNESS — TARGETED POPULATIONS: x People Exp Chronic Homelessness, Veterans, Parenting Youth, x People Exp Severe Mental Illness, x People Exp HIV/AIDS, Children of Parenting Youth, People Exp Substance Abuse Disorders, Unaccompanied Youth, Other
	FY 2023-2024	$ 1,609,991.00	n/a				
	FY 2024-2025	$ 1,609,991.00	n/a				
		$ -					
HOME - American Rescue Plan Program (HOME-ARP) - via HUD	FY 2023-2024	$ 6,000,000.00	n/a	Federal Agency	Interim Housing/Congregate/Non-Congregate Shelter; Outreach and Engagement; Systems Support Activities	Various programs including SJ Bridge, SOAR expansion, RV Safe Parking, Downtown Crisis Health Outreach, and Guadalupe Emergency Interim Housing construction and operations; City Council has not yet approved programming for the HOME-ARP	ALL PEOPLE EXPERIENCING HOMELESSNESS — TARGETED POPULATIONS: x People Exp Chronic Homelessness, x Veterans, Parenting Youth, x People Exp Severe Mental Illness, People Exp HIV/AIDS, Children of Parenting Youth
	FY 2024-2025	$ 5,676,334.00	n/a				

		$ -			Permanent Supportive and Service-Enriched Housing		programming for the HOME-ARP allocation			x	People Exp **Substance Abuse Disorders**	x	Unaccompanied Youth	Other *(please enter here)*
Other *(enter funding source under dotted line)*	FY 2023-2024	$ 1,625,000.00	n/a		Interim Housing/Congregate/Non-Congregate Shelter					**TARGETED POPULATIONS** *(please "x" all that apply)*				
	FY 2024-2025	$ 1,625,000.00	n/a	Federal Agency			Community Project funding for SureStay and Mabury Emergency Interim Housing Operations	**ALL PEOPLE EXPERIENCING HOMELESSNESS**		x	People Exp **Chronic Homelessness**	x	Veterans	Parenting Youth
		$ -							x	x	People Exp **Severe Mental Illness**		People Exp **HIV/ AIDS**	Children of Parenting Youth
Federal Omnibus		$ -								x	People Exp **Substance Abuse Disorders**		Unaccompanied Youth	Other *(please enter here)*

Table 4. Outcome Goals

Outcome Goal #1a: Reducing the number of persons experiencing homelessness.

Goal Statement:
By the end of the performance period, HDIS data for the **Santa Clara County CoC** will show **15,014** total people accessing services who are experiencing homelessness annually, representing **1,365 more** people and a **10% increase** from the baseline.

*Please be sure to copy and paste the goal statement from this application template to Cognito, and only update the fields in [brackets].

Goal Narrative:
Over the next three years, regional partners in the Santa Clara County CoC plan to increase the local supportive housing system's capacity to serve people experiencing homelessness. The outcome goal to increase the number of persons accessing services aligns with recent and projected trends that show a growing need for services as well as a growing array of available services to meet the need.

Baseline Data: Annual estimate of number of people accessing services who are experiencing homelessness	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people accessing services who are experiencing homelessness
13,649	1,365	10%	15,014

Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	Describe the trackable data goal(s) related to this Outcome Goal: *Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.*
Analysis of local data show that Black or African Americans are overrepresented in Santa Clara County CoC's homeless population. The CoC Analysis Tool: Race and Ethnicity (v3.0) data for CA-500 show that Black or African Americans represent about 2% of the total population in the American Community Survey (ACS) compared to 13% of the homeless population.	Increase # of Black or African Americans accessing services by 287, a 15% increase from CY2021 Baseline. Baseline = 1,884; CY2025 target = 2,171

Outcome Goal #1b. Reducing the number of persons experiencing homelessness on a daily basis.

Goal Statement:
By the end of the performance period, data for the **Santa Clara County CoC** will show **7,386** total people experiencing unsheltered homelessness daily, representing **322 fewer** people and a **4% reduction** from the baseline.

*Please be sure to copy and paste the goal statement from this application template to Cognito, only updating the fields in [brackets].

Goal Narrative:
This outcome goal represents a small decrease in the number of estimated people experiencing unsheltered homelessness. The goal aims to significantly flatten the curve based on projections while recognizing there are many unknown pandemic-related effects on future PIT counts, such as the sun downing of various eviction moratoria. In addition, Santa Clara County plans to conduct its next full, unshelterd PIT count in January 2023 (and only a sheltered PIT in 2024). As such, the outcome goal come June 30, 2025 will be measured using the CoC's 2023 unsheltered PIT data.

Baseline Data: Daily Estimate of # of people experiencing unsheltered homelessness	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in # of People	Change as % of Baseline	Target Daily Estimate of # of people experiencing unsheltered homelessness
7,708	-322	-4%	7,386

Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	Describe the trackable data goal(s) related to this Outcome Goal: *Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.*
Analysis of local data show that Black or African Americans are overrepresented in Santa Clara County CoC's homeless population. The CoC Analysis Tool: Race and Ethnicity (v.2.1) data for CA-500 show that Black or African Americans represent about 3% of the general population in the ACS compared to 20% experiencing unsheltered homelessness. Recent and projected trendlines show the number of unsheltered Black or African Americans is increasing (+99% increase).	Slow rate of increase for # of unsheltered Black or African Americans targeting 2,500, a 59% increase (+928) from CY2020 Baseline, but a significant slowing of recent and projected trends (+99% in both CY2018-2020 and estimated CY2020-2024). Baseline = 1,572; CY2025 target = 2,500

Outcome Goal #2. Reducing the number of persons who become newly homeless.

Goal Statement:
By the end of the performance period, HDIS data for the **Santa Clara County CoC** will show **5,415** total people become newly homeless each year, representing **808 fewer** people and a **13% decrease** from the baseline.

*Please be sure to copy and paste the goal statement from this application template to Cognito, only updating the fields in [brackets].

Goal Narrative:
Local data show that the rate of first time homeless increased by 34% between CY2019 and CY2021, and based on recent trends, is projected to increase by 51% by 2025 (projected based on an average annual change of +793 individuals). This outcome goal aims to flatten and slow the recent trends and projected trajectory, to a 13% decrease from baseline compared to the recent and projected trends of +34% and +51%, respectively.

Baseline Data: Annual Estimate of # of people who become newly homeless each year	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people who become newly homeless each year
6,223	-808	-13%	5,415

Describe Your Related Goals for			

Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	Describe the trackable data goal(s) related to this Outcome Goal: *Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.*
Analysis of local data show that Black or African Americans are overrepresented in Santa Clara County CoC's homeless population. The CoC Analysis Tool: Race and Ethnicity (v3.0) data for CA-500 show that Black or African Americans represent about 2% of the total population in the American Community Survey (ACS) compared to 13% of the homeless population.	Reduce # of Black or African Americans who become homeless for first time by 62, a 8% decrease from CY2021 Baseline. Baseline = 823; CY2024 target = 761

Outcome Goal #3. Increasing the number of people exiting homelessness into permanent housing.

Goal Statement:

By the end of the performance period, HDIS data for the **Santa Clara County CoC** will show **3,554** total people exiting homelessness into permanent housing annually, representing **592 more** people and a **20% increase** from the baseline.

*Please be sure to copy and paste the goal statement from this application template to Cognito, only updating the fields in [brackets].

Goal Narrative:

Local data show that between CY2019 and 2021, the Santa Clara County CoC had an average annual change of +456 individuals exiting homelessness into permanent housing. The HHAP4 goal looks to continue this positive trend from the CY2021 baseline.

Baseline Data: Annual Estimate of # of people exiting homelessness into permanent housing	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in # of People	**Change as % of Baseline**	**Target Annual Estimate of # of people exiting homelessness into permanent housing**
2,962	592	20%	3,554
Describe Your Related Goals for			
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	**Describe the trackable data goal(s) related to this Outcome Goal:** *Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.*		
Currently, there are approximately 600 families in Santa Clara County experiencing homelessness, and another 600 new families entering homelessness for the first time each year. 75% of these families have a female head of household and 62% self-reported having children enrolled in school in Santa Clara County.	Increase # of families exiting to permanent housing by 514, a 39% increase from the CY2021 baseline. CY2021 Baseline = 1,310; CY2025 target = 1,824		

Outcome Goal #4. Reducing the length of time persons remain homeless.

Goal Statement:

By the end of the performance period, HDIS data for the **Santa Clara County CoC** will show **185** days as the average length of time that persons are enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs annually, representing **11 more** days and a **6% increase** from the baseline.

*Please be sure to copy and paste the goal statement from this application template to Cognito, only updating the fields in [brackets].

Goal Narrative:

Local data show that length of time homeless increased by 23% between CY2019 and CY2021 and based on recent trends is projected to increase by 37% by 2025 (projected based on an average annual change of +16 days). This outcome goal aims to flatten the recent and projected trends to a 6% increase compared to the recent and projected trends of +23% and +37%, respectively.

Baseline Data: Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in # of Days	**Change as % of Baseline**	**Target Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs**
174	11	6%	185
Describe Your Related Goals for			
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	**Describe the trackable data goal(s) related to this Outcome Goal:** *Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.*		
Local data show that households with least 1 adult and 1 child have higher than average length of time homeless, averaging 208 days in CY2021, compared to 174 days for all persons.	Slow recent trend (+15% from CY2019-2021) and projected rate of increase (estimated +26% from CY2022-2025), targeting 227 days (+9%). CY2021 Baseline = 208 days; CY2025 target = 227		

Outcome Goal #5. Reducing the number of persons who return to homelessness within two years after exiting homelessness to permanent housing.

Goal Statement:

By the end of the performance period, HDIS data for the **Santa Clara County CoC** will show **7%** of people return to homelessness within 2 years after having exited homelessness to permanent housing, representing **0 fewer** people and a **0% reduction** from the baseline.

*Please be sure to copy and paste the goal statement from this application template to Cognito, only updating the fields in [brackets].

Goal Narrative:

In alignment with the local Santa Clara County CoC System Performance Benchmarks, the outcome goal for % returns to homelessness within 6 months of exiting homelessness to permanent housing come June 30, 2025 is 7%, with a goal to keep the % returns to homelessness flat from the CY2021 baseline of 7%.

Baseline Data: % of people who return to homelessness within 2 years after having exited homelessness to permanent housing	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in % of People	**Change as % of Baseline**	**Target % of people who return to homelessness within 2 years after having exited homelessness to permanent housing**
7%	0%	0%	7%
Describe Your Related Goals for			
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	**Describe the trackable data goal(s) related to this Outcome Goal:** *Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.*		

Local data show that Black or African Americans had a higher rate of returns to homelessness, averaging 11% from CY2019-2021 compared to 9% for all persons. This outcome identifies a goal such that there is no disparity between the rate of returns to homelessness for Black or African Americans compared to the general homeless population.	Reduce % of Black or African Americans who return to homelessness by 1%, targeting return rate of 7%. CY2021 Baseline = 8%; CY2025 target = 7%

Outcome Goal #6. Increasing successful placements from street outreach.

Goal Statement:

By the end of the performance period, HDIS data for the **Santa Clara County CoC** will show **736** total people served in street outreach projects exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations annually, representing **352 more** people and a **92% increase** from the baseline.

*Please be sure to copy and paste the goal statement from this application template to Cognito, only updating the fields in [brackets].

Goal Narrative:

Local data show that between CY2019 and 2021, the Santa Clara County CoC had an average annual change of +22 individuals successfully placed from street outreach. The HHAP4 goal looks to continue this positive trend from the CY2021 baseline.

Baseline Data: Annual # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations.	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations.
384	352	92%	736
Describe Your Related Goals for			
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	**Describe the trackable data goal(s) related to this Outcome Goal:** *Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.*		
Analysis of local data show that Black or African Americans are overrepresented in Santa Clara County CoC's homeless population. The CoC Analysis Tool: Race and Ethnicity (v.2.1) data for CA-500 show that Black or African Americans represent about 3% of the general population in the American Community Survey (ACS) compared to 19% of the homeless population and 20% of the unsheltered homeless population.	Double # of Black or African Americans who have successful placements from street outreach to permanent housing. CY 2021 Baseline = 46; CY2025 target = 92		

Table 5. Strategies to Achieve Outcome Goals	
Strategy	**Performance Measure to Be Impacted (Check all that apply)**
Increasing investments into, or otherwise scaling up, specific interventions or program types	☑ 1. Reducing the number of persons experiencing homelessness.
Description	☐ 2. Reducing the number of persons who become homeless for the first time.
2020 Community Plan to End Homelessness - Strategy 3: Double the number of year-round temporary housing beds and offer a variety of welcoming temporary housing options throughout the county.	☑ 3. Increasing the number of people exiting homelessness into permanent housing.
Timeframe	☑ 4. Reducing the length of time persons remain homeless.
By 2025	
Entities with Lead Responsibilities	☐ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
City of San Jose	
Measurable Targets	☐ 6. Increasing successful placements from street outreach.
Supportive housing system has temporary housing and shelter capacity of 3,764. Increase San Jose's temporary bed capacity by 1,000 beds through emergency interim housing project developments and acquisition of motels.	☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy	**Performance Measure to Be Impacted (Check all that apply)**
Increasing investments into, or otherwise scaling up, specific interventions or program types	☑ 1. Reducing the number of persons experiencing homelessness.
Description	☑ 2. Reducing the number of persons who become homeless for the first time.
2020 Community Plan to End Homelessness - Strategy 2.1.A: Expand the supportive housing system to provide housing and services to help unhoused people secure stable, permanent housing.	☑ 3. Increasing the number of people exiting homelessness into permanent housing.
Timeframe	☑ 4. Reducing the length of time persons remain homeless.
By 2025	
Entities with Lead Responsibilities	☑ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
Santa Clara County Office of Supportive Housing, City of San Jose	
Measurable Targets	☑ 6. Increasing successful placements from street outreach.
7,000 people housed in Permanent Supportive Housing programs that provide long-term support; 10,000 people housed through Rapid Rehousing programs that provide short- and medium-term support; 3,000 people housed through Housing Problem Solving and other short-term or one-time assistance. The City of San Jose will increase the supply of supportive housing by 890 new affordable units and 500 new Rapid Rehousing placements.	☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy	Performance Measure to Be Impacted (Check all that apply)
Increasing investments into, or otherwise scaling up, specific interventions or program types	
Description	
2020 Community Plan to End Homelessness - Strategy 2.2.A: Expand the Homelessness Prevention System to prevent homelessness by providing targeted financial assistance and supportive services.	☑ 1. Reducing the number of persons experiencing homelessness.
	☑ 2. Reducing the number of persons who become homeless for the first time.
Timeframe	☐ 3. Increasing the number of people exiting homelessness into permanent housing.
By 2025	
Entities with Lead Responsibilities	
Santa Clara County Office of Supportive Housing, City of San Jose	☑ 4. Reducing the length of time persons remain homeless.
Measurable Targets	
Expand the Homelessness Prevention System and other early interventions to serve 2,500 people per year. Using a new ongoing funding source (Real Property Transfer Tax), the City of San Jose will prevent homelessness for 450 households each year.	☐ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
	☐ 6. Increasing successful placements from street outreach.
	☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy	Performance Measure to Be Impacted (Check all that apply)
Improving access to supportive services and/or physical health and behavioral health services	
Description	
2020 Community Plan to End Homelessness - Strategy 3.2: Increase street outreach, hygiene services, and transportation options to match the needs of unsheltered residents.	☐ 1. Reducing the number of persons experiencing homelessness.
	☐ 2. Reducing the number of persons who become homeless for the first time.
Timeframe	☑ 3. Increasing the number of people exiting homelessness into permanent housing.
By 2025	
Entities with Lead Responsibilities	
City of San Jose	☐ 4. Reducing the length of time persons remain homeless.
Measurable Targets	☐ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
Expand the SOAR Program targeting up to 20 large homeless encampments for proactive street and encampment outreach and doubling the number of outreach staff, case managers and clinicians, waste management, portable toilets and hand washing stations. Safe Encampment Resolution Program targets up to 100 individuals for housing. Expand mobile shower and laundry services to service up to 10 sites in San Jose six days each week.	☑ 6. Increasing successful placements from street outreach.
	☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy	Performance Measure to Be Impacted (Check all that apply)
Reaching underserved and historically marginalized communities and populations	
Description	
2020 Community Plan to End Homelessness - Strategy 2.3.D: Increase access to supportive housing programs for people of color by addressing racial bias in our system.	☐ 1. Reducing the number of persons experiencing homelessness. ☐ 2. Reducing the number of persons who become homeless for the first time.
Timeframe	
By 2025	☑ 3. Increasing the number of people exiting homelessness into permanent housing.
Entities with Lead Responsibilities	
Santa Clara County Office of Supportive Housing	☐ 4. Reducing the length of time persons remain homeless.
Measurable Targets	
Reduce percentage of Black or African Americans who return to homelessness after exiting to permanent housing to 7%, such that there is no disparity between Black or African Americans and the rate of return for the general homeless population.	☐ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing. ☐ 6. Increasing successful placements from street outreach.

☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Table 6. Funding Plan Strategic Intent

Eligible Use Category Intended to be Supported with HHAP 4	Approximate % of TOTAL HHAP-4 ALLOCATION to be used on this Eligible Use (%)	Approximate % of TOTAL HHAP 4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)	Activities to be Supported with HHAP 4	How is this a strategic use of HHAP 4 resources that will address needs and gaps within the homelessness response system?	How were these decisions to invest HHAP 4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?
8. Interim sheltering (new and existing)	60%	0%	Operations and services for up to five interim housing communities	One goal in the region's 2020-2025 Community Plan To End Homelessness is to double the number of year-round temporary housing beds and offer a variety of welcoming temporary housing options throughout the county. Interim housing programs have proven to be an efficient intervention for moving individuals off the streets while they work towards permanent housing. They support the City of San Jose's, and the State's, combined goal of reducing unsheltered homelessness. For certain individuals, including those facing displacement due to an encampment abatement, these housing options are among the only ones available. Interim housing programs are service rich and have shown to be more effective in transitioning participants to permanent housing than congregate emergency shelters. Interim housing invests in the participants to build long term self-sufficiency effectively reducing recidivism rates.	The flexibility of HHAP funds have allowed the City to leverage other federal funds to have a robust homeless response system. For example, HHAP funds are used for services and operations of the City's interim housing. Federal ESG funds are used for street outreach teams, who make referrals to City's interim housing. Local transfer tax, Measure E, is used for permanent affordable housing.
3. Street outreach	16%	0%	Street Outreach, encampment management, hygiene activities, including showers and laundry	One goal in the region's 2020-2025 Community Plan To End Homelessness is to increase street outreach, hygiene services, and transportation options to match the needs of unsheltered residents. Street outreach serves as the first responders to the large population of unsheltered individuals in San Jose; it is a foundational component of the City of San Jose's overall strategy to address homelessness. Additionally, the City of San Jose plans to enhance tools for street outreach teams by investing in the Outreach Module new to HMIS. This will be useful as we redesign our outreach model to consolidate resources and outcome goals.

The City's Encampment Management strategy -- which includes enhanced services and amenities for people living in targeted encampments -- enables street outreach workers and housing providers to maintain contact with people experiencing homelessness and contributes to more efficient movement out of unsheltered homelessness and into interim and permanent housing solutions.

In additon to providing people experiencing homelessness with basic needs such as shower and laundry services, the hygiene services funded by the City of San Jose also function as "gateway" services for people experiencing homelessness. While they are waiting for their shower or laundry, people are able to engage in other services with outreach workers and case managers. These gateway services also bolster efforts of all service providers to begin building trust, which helps in housing-based connections. | The City of San Jose leverages Federal ESG and CDBG funds for street outreach teams. However, with over 200 encampments in San Jose, more proactive and robust outreach was needed. The HHAP funds allowed the City to create proactive outreach teams dedicated to working in some of the City's largest encampments. Additionally, the City has been using ESG-CV and CDBG-CV to fund basic needs for those living outside, specifically meals delivered to encampments and portable toiilets. |
| 7. Prevention and diversion | 10% | 10% | Financial assistance and support for homeless youth | As recommended by the local Youth Action Board -- a lived experience board focused on interventions for youth and TAY -- the City of San José plans to develop a Direct Cash Transfer program that will supplement the income of youth experiencing homelessness and enable them to pursue long-term goals such as education, employment, and housing. The goal of the project is to increase engagement and improve service adoption among this hard-to-reach demographic subset of the unhoused population. Using HHAP4 funds for prevention services reduces the likelihood of newly homeless individuals so that current services can be focused on the chronically homeless community. | Moving from shelter and rapid rehousing services for youth (as has been the strategies for the HHAP youth set aside), this effort is a new pilot program for the City of San Jose. If successful, the City of San Jose would scale it and potentially use Federal, local Measure E and private sources. |
| 5. Systems support | 7% | 0% | Partnerships with local advisory boards comprised of various groups with lived experience of homelessness and centralized shelter hotline | The City of San José is committed to integrating the voices of people with lived experience of homelessness into the planning and decision making processes surrounding its strategy to address homelessness. The City's existing partnership with the local Lived Experience Advisory Board both informs these processes and, through street outreach, helps increase acceptance rates of services such as interim housing programs. These partnerhsips also assist in engaging a subset of the unsheltered community that is not currently in HMIS due to distrust with service providers or homeless services as a whole.
To enhance the region's coordinated entry system, HHAP4 funds will also allow for the region's centralized shelter hotline to place those seeking shelter.
The City of San Jose is currently exploring creating custom reports that will be tailored to provide demographic data that aligns wtih outcomes measures. Such reports will allow the City of San Jose to examine disparities among demographic groups and allow us to address and focus on such disparaties. | Professional consultancy of lived experience isn't allowable by traditional federal funds. The flexibility of HHAP allows the City of San Jose to fill much needed gaps, including these types of formal partnerhsips. |

10. Administrative (up to 7%)		7%	0%	Program and contract management by City of San Jose staff	Administration funds enables the City of San Jose to provide closer monitoring of HHAP-funded programs leading to further support and better outcomes, ensure timely reporting, as well as efficient tracking of funding and leveraging of funds to serve the highest number of individuals in need.	The City of San Jose leverages all State, Federal and local funds for its administrative expenses, drawing the maximum allowable for each source.
	Total:	**100%**	**10%**			

Table 7. Demonstrated Need

Complete ONLY if you selected Interim Housing/Congregate/Non-Congregate Shelter as an activity on the Funding Plans tab.

Demonstrated Need	
# of available shelter beds	2,962
# of people experiencing unsheltered homelessness in the homeless point-in-time count	7,922
Shelter vacancy rate (%) in the summer months	15%
Shelter vacancy rate (%) in the winter months	12%
% of exits from emergency shelters to permanent housing solutions	33%
Describe plan to connect residents to permanent housing.	
All non-congregate shelters continue to have outcomes in line with local Continuum of Care benchmarks. The CoC benchmark for successful placements into permanent housing from emergency shelter is 30%. Further, onsite service providers work with each individual on an appropriate housing plan based on what housing program they are eligible (as determined in HMIS).	