



California Interagency Council on Homelessness

Homeless Housing, Assistance and Prevention Round 4 Application

Application Information

Application Due Date: 11/29/2022

This Cognito platform is the submission portal for the Cal ICH HHAP-4 Application. You will be required to upload a full copy of the HHAP-4 Data Tables Template and enter information into the portal from specific parts of the HHAP-4 Local Homelessness Action Plan and Application Template as outlined below.

Please review the following HHAP-4 resources prior to beginning this application:

- [Homeless Housing, Assistance, and Prevention Program Statute](#)
- [HHAP-4 Local Homelessness Action Plan & Application Template](#) and
- [HHAP-4 Data Tables](#)

Application Submission for HHAP-4 Funding

Using the [HHAP-4 Local Homelessness Action Plan & Application Template](#) as a guide, applicants must provide the following information in the applicable form section (see below) to submit a complete application for HHAP-4 funding:

1. **Part I: Landscape Analysis of Needs, Demographics, And Funding:** the information required in this section will be provided in Tables 1, 2, and 3 of the HHAP-4 Data Tables file uploaded in the *Document Upload* section.
2. **Part II: Outcome Goals and Strategies for Achieving Those Goals:** the information required in this section will be provided in Tables 4 and 5 of the HHAP-4 Data Tables file uploaded in the *Document Upload* section, **AND** copy and pasted into the fields in the *Outcome Goals and Strategies* section of this application form.
3. **Part III: Narrative Responses:** the information required in this section will be provided by entering the responses to the narrative questions within the *Narrative Responses* section of this application form. Applicants are **NOT** required to upload a separate document with the responses to these narrative questions, though applicants may do so if they wish. The responses entered into this

Cognito form will be considered the official responses to the required narrative questions.

4. **Part IV: HHAP-4 Funding Plans and Strategic Intent Narrative:** the information required in this section will be provided in Tables 6 and 7 (as applicable), of the HHAP-4 Data Tables file uploaded in the *Document Upload* section, **AND** copy and pasted into the fields in the *Funding Plan Strategic Intent* section of this application form.
5. **Evidence of meeting the requirement to agendize the application at a meeting of the governing board** will be provided as a file upload in the *Document Upload* section.

How to Navigate this Form

This application form is divided into **seven sections**. The actions you must take within each section are described below.

- **Applicant Information:** In this section, indicate (1) whether you will be submitting an individual or joint application, (2) list the eligible applicant jurisdiction(s), and (3) provide information about the Administrative Entity.
- **Document Upload:** In this section, upload (1) the completed HHAP-4 Data Tables as an Excel file, (2) evidence of meeting the requirement to agendize the application at a regular meeting of the governing board where public comments may be received, and (3) any other supporting documentation you may wish to provide to support your application.
- **Part I. Landscape Analysis:** In this section, answer the questions confirming that Tables 1, 2, and 3 have been completed and included in the HHAP-4 Data Tables file uploaded in the previous section.
- **Part II. Outcome Goals and Strategies:** In this section, copy and paste your responses from Tables 4 and 5 of the completed HHAP-4 Data Tables.
- **Part III. Narrative:** In this section, enter your responses from Part III of the HHAP-4 Local Homelessness Action Plan & Application Template.
- **Part IV. HHAP-4 Funding Plan Strategic Intent Narrative:** In this section, enter your responses from Tables 6 and 7 of the completed HHAP-4 Data Tables file, and answer the narrative questions.
- **Certification:** In this section, certify that the information is accurate and submit the application.

Prior to the submission deadline, you can save your progress in this application and come back to it later by clicking the save button. This will provide you with a link to the saved application, and there will be an option to email that link to the email address(es) of your choosing.

After submitting the application, you will not be able to make changes to your responses unless directed by Cal ICH staff.

I have reviewed the HHAP-4 statute, FAQs, and application template documents

Yes

I am a representative from an eligible CoC, Large City, and/or County

Yes

Applicant Information

List the eligible applicant(s) submitting this application for HHAP-4 funding below and check the corresponding box to indicate whether the applicant(s) is/are applying individually or jointly.

Eligible Applicant(s) and Individual or Joint Designation

Individual

This application represents the individual application for HHAP-4 funding on behalf of the following eligible applicant jurisdiction(s):

Eligible Applicant Name

CA-612 Glendale CoC

Administrative Entity Information

Funds awarded based on this application will be administered by the following Administrative Entity:

Administrative Entity

City of Glendale-Homeless Services

Contact Person

Arsine Isayan

Title

Homeless Programs Manager

Contact Person Phone Number

(818) 550-4474

Contact Person Email

Arsayan@Glendaleca.gov

***Agreement to Participate in HDIS and HMIS**

By submitting this application, we agree to participate in a statewide Homeless Data Integration System, and to enter individuals served by this funding into the local Homeless Management Information System, in accordance with local protocols.

Document Upload

Upload the completed [HHAP-4 Data Tables](#) (in .xlsx format), evidence of meeting the requirement to agendize the application at a regular meeting of the governing body where public comments may be received (such as a Board agenda or meeting minutes), and any other supporting documentation.

HHAP-4 Data Tables

HHAP-4 Data Tables.xlsx

Governing Body Meeting Agenda or Minutes

CoC Board Meeting Agenda.docx

Optional Supporting Documents

HHAP 4 CoC Board Meeting.pdf

CoC Board Meeting Transcript 12.07.2022.pdf

Part I. Landscape Analysis of Needs, Demographics, and Funding

Table 1 is fully completed and included in the HHAP-4 Data Tables file uploaded in the previous section.

Yes

Table 2 is fully completed and included in the HHAP-4 Data Tables file uploaded in the previous section.

Yes

Table 3 is fully completed and included in the HHAP-4 Data Tables file uploaded in the previous section.

Yes

Part II. Outcome Goals and Strategies for Achieving Those Goals

Copy and paste your responses to Tables 4 and 5 from the [HHAP-4 Data Tables](#) into the form below. All outcome goals are for the period between July 1, 2022 and June 30, 2025.

Table 4: Outcome Goals

Name of CoC
CA-612 Glendale CoC

1a. Reducing the number of persons experiencing homelessness.

Goal Statement

By the end of the performance period, HDIS data for the [Glendale CoC] will show [600] total people accessing services who are experiencing homelessness annually, representing 55 more people and a 10% increase from the baseline.

Goal Narrative

This outcome goal assumes at least 10% increase over CY21 baseline, due to assumed increased capacity due the projected influx of fleeing refugees through the, Uniting for Ukraine Humanitarian Parole program and increased access, and quality of services.

Baseline Data	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people accessing services who are experiencing homelessness
545	55	10%	600

Decrease/Increase in # of People
Increase

Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:

Our recent racial equity assessment revealed that the African American and latino population are significantly overrepresented in the Homeless Response System in comparison with the racial composition of Glendale. Based on the 2020 Census Count, the African-American population represents 1.8% of Glendale's general population, while the homeless response system is comprised of 25% African American / Black persons experiencing homelessness

Describe the trackable data goal(s) related to this Outcome Goal:

Increase the number of overall Black individuals and families accessing homeless services by 20%

1b. Reducing the number of persons experiencing homelessness on a daily basis

Goal Statement

By the end of the performance period, data for the [Glendale CoC] will show [85] total people experiencing

unsheltered homelessness daily, representing [18] [fewer] people and a [17%] [reduction] from the baseline.

Goal Narrative

The outcome goal assumes an 18% decrease over the 2022 PIT count (18 less people for an end total of 85 unsheltered). The anticipated improvement is on account of significant investment in partnerships with law-enforcement and service providers in conducting street outreach and engagement of unsheltered members in the community,

Baseline Data	Change in # of People	Change as % of Baseline	Target Daily Estimate of # of people experiencing unsheltered homelessness
103	18	17%	85

Decrease/Increase in # of People
Decrease

Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:

Glendale CoC's 2022 PIT data showed that we had 27% (28 out of 103) unsheltered Hispanic population, the highest rate in the race/ethnicity category. This group is disproportionately impacted by unsheltered homelessness as the general hispanic population in Glendale is only 18%.

Describe the trackable data goal(s) related to this Outcome Goal:

Reduce the daily count of Latino single adults experiencing unsheltered homelessness by 15%

2. Reducing the number of persons who become newly homeless.

2. Reducing the number of persons who become newly homeless.

Goal Statement

By the end of the performance period, HDIS data for the [Glendale CoC] will show [276] total people become newly homeless each year, representing [20] [more] people and a [8%] [increase] from the baseline.

Goal Narrative

This outcome goal assumes a modest increase of 8% over the baseline (20 more people recorded as homeless for the first time in HMIS) due to o increased coverage of Street Outreach through local law enforcement and HMIS capacity capturing client-level system use & homeless status timeline in our cross-jurisdictional shared data system. CAL ICH's goal setting baseline trajectory projects a 48% increase from 2020 - 2024; hence, a 15% increase flattens the upwards trend significantly.

Baseline Data	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people who become newly homeless each year
256	20	8%	276

Decrease/Increase in # of People
Increase

Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:

Latina/o/x single adults and families experiencing first time homelessness in our landscape analysis are overrepresented. They comprise of 43% of all people becoming homeless for the first time, while latino people make up only 18% of the community's overall population.

Describe the trackable data goal(s) related to this Outcome Goal:

Reduce the the number of latino people becoming homeless for the first time by 15%

3. Increasing the number of people exiting homelessness into permanent housing.

3. Increasing the number of people exiting homelessness into permanent housing.

Goal Statement

By the end of the performance period, HDIS data for the [Glendale CoC] will show [140] total people exiting homelessness into permanent housing annually, representing [20] [more] people and a [17%] [increase] from the baseline.

Goal Narrative

This outcome goal assumes adequate improvement of 17% over the baseline (20 more people will exit homelessness into permanent housing) due to additional funding, thereby increasing our FTE Housing navigators, and as a result, boosting our system rehousing capacity.

Baseline Data	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people exiting homelessness into permanent housing
120	20	17%	140

Decrease/Increase in # of People
Increase

Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:

In our Local Analysis for, we found that African American / Black people in our homeless response system are underrepresented as it pertains to exits to permanent housing destination. Black exits to permanent housing is 21%, which trails behind all leading racial/ethnic groups disproportionately impacted by homelessness in Glendale.

Describe the trackable data goal(s) related to this Outcome Goal:

Increase by 20%, the number of black single adults, youth, and families in our homeless programs who exit permanent housing.

4. Reducing the length of time persons remain homeless.

4. Reducing the length of time persons remain homeless.

Goal Statement

By the end of the performance period, HDIS data for the [Glendale CoC] will show [99] days as the average length of time that persons are enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs annually, representing [11] [fewer] days and a [10%] [reduction] from the baseline.

Goal Narrative

This outcome goal supports a modest improvement of 10% over the baseline to 110 days (11 days decrease) due to anticipated funds for landlord engagement through landlord incentives.

Baseline Data	Change in # of Days	Change as % of Baseline	Target Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs
110	11	10%	99

Decrease/Increase in # of Days

Decrease

Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:

According CY 2021 baseline data People who are Black or African American AND Hispanic/Latino averaged the highest length of time spent homeless, taking 188 days on average to place them in permanent housing.

Describe the trackable data goal(s) related to this Outcome Goal:

The elapsed time from Coordinated Entry to housing placement for lack or African American and Hispanic/Latino people will decrease by 20%

5. Reducing the number of persons who return to homelessness within two years after exiting homelessness to permanent housing.

5. Reducing the number of persons who return to homelessness

within two years after exiting homelessness to permanent housing.

Goal Statement

By the end of the performance period, HDIS data for the [Glendale CoC] will show [4%] of people return to homelessness within 2 years after having exited homelessness to permanent housing, representing a [33%] [reduction] from the baseline.

Goal Narrative

The outcome goal assumes a decrease in returns to homelessness to 2% (decrease of 33% over baseline). This is a strong positive outcome in light of several rapid-rehousing projects coming to an end in concomitance with CARES Act & COVID funding, hence we anticipate a spike in recidivism. Part of HHAP Round III funding will be used towards housing stabilization to curtail the the tide of this projection.

Baseline Data	Change in % of People	Change as % of Baseline	Target % of people who return to homelessness wihtin 2 years after having exited homelessness to permanent housing
6%	2%	33%	4%

Decrease/Increase in # of People

Decrease

Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:

Based on CY 21 Black persons in our homeless response system experience the highest rate of recidivism. Majority of persons that return to homelessness within 6 months of exiting homelessness to permanent housing were Black.

Describe the trackable data goal(s) related to this Outcome Goal:

Reduce the rate of return to homelessness after permanent housing placement for Black single adults and families by 20%

6. Increasing successful placements from street outreach.

6. Increasing successful placements from street outreach.

Goal Statement

By the end of the performance period, HDIS data for the [Glendale CoC] will show [20] total people served in street outreach projects exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations annually, representing [14] [more] people and a [233%] [increase] from the baseline.

Goal Narrative

The outcome goal assumes a significant improvement in placement rates for street outreach projects. It is worth noting that, HDIS has not fully covered the entire enrollment period of CY 2021, hence numbers may not capture the full scope of Glendale CoC's progress. Street Outreach projects started operation in late July, and thus updated data migration from next quarter should fill the missing data.

Baseline Data	Change in # of	Change as % of	Target Annual # of people served in
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6	People 14	Baseline 233%	street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations. 20
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Decrease/Increase in # of People
Increase

Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:

In our local racial equity analysis, housing placements from street outreach for overall population groups were lackluster in general due to incomplete data from CY 2021 from HDIS . However, there was a noticeable dearth of placements for black and latino individuals.

Describe the trackable data goal(s) related to this Outcome Goal:

Increase housing placements from street outreach for Latino and black individuals by 50%

Table 5: Strategies to Achieve Outcome Goals

Strategy 1

Type of Strategy

Increasing investments into, or otherwise scaling up, specific interventions or program types

Description

- Access to employment and career services
- Invest in more Hotel/Motel Vouchers
- Rental Assistance (short and term-long term)
- Designated Glendale Congregate beds
- Basic Needs Assistance
- Improve identification of at-risk of homelessness
- Basic Needs Assistance

Timeframe

June 30, 2025

Entities with Lead Responsibilities

Armenian Relief Society, Ascencia, Glendale Youth Alliance, Verdugo Jobs Center (VJC)

Measurable Targets

- Reduce the daily count of all populations experiencing unsheltered homelessness by 18%
- Reduce the the number of people becoming homeless for the first time annually

Performance Measure(s) to Be Impacted (Check all that apply)

1. Reducing the number of persons experiencing homelessness.
2. Reducing the number of persons who become homeless for the first time.

6. Increasing successful placements from street outreach

Strategy 2

Type of Strategy

Strengthening the quality or performance of housing and/or services programs

Description

- Strengthen coordinated entry systems to eliminate racial bias
- Create a youth-specific coordinated entry system or youth-specific coordinated entry access points
- Improve assessment tool to ensure that it contemplates the specific needs of youth experiencing homelessness.
- Improving identification of people at-risk of homelessness

Timeframe

June 30, 2025

Entities with Lead Responsibilities

City of Glendale in partnership with Glendale CoC Agencies

Measurable Targets

- Increase the number of youth accessing homeless services by 10%
- Decrease time elapse from Coordinated Entry to housing by 20%
- Increase successful placements from Street Outreach into CES by 50%

Performance Measure(s) to Be Impacted (Check all that apply)

2. Reducing the number of persons who become homeless for the first time.
3. Increasing the number of people exiting homelessness into permanent housing.
5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
6. Increasing successful placements from street outreach
7. Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy 3

Type of Strategy

Improving access to supportive services and/or physical health and behavioral health services

Description

- Partnership with Managed Care Plans (MCPs) will help in providing recuperative care, short-term post hospitalization housing community supports.
- Access to institutional healthcare facilities (mental and substance abuse health included)
- Aftercare follow-up

Timeframe

June 30, 2025

Entities with Lead Responsibilities

City of Glendale in partnership with Glendale CoC Agencies

Measurable Targets

- Increase homeless people's connection to mainstream benefits, particularly health insurance.
- Increase mental health service transactions
- Implement intentional discharge plan for people with severe mental illness, the physical disabled. and developmental disabling conditions
- Eradicate dilatory referrals to appropriate service providers. e.g., Connect fleeing DV survivors with victim service providers directly to prevent further disillusionment.

Performance Measure(s) to Be Impacted (Check all that apply)

3. Increasing the number of people exiting homelessness into permanent housing.
5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
6. Increasing successful placements from street outreach
7. Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy 4

Type of Strategy

Improving data quality, data systems, and/or data analyses to better inform decision-making

Description

•Creating a coordinated data exchange process to share bidirectionally between HMIS and MCPs, and support data connectivity within the local homeless services system (such as between HMIS and local health departments or Public Housing Authorities).

Timeframe

June 30, 2025

Entities with Lead Responsibilities

City of Glendale in partnership with Glendale CoC Agencies

Measurable Targets

- Reduce the daily count of all populations experiencing unsheltered homelessness by 10%
- Have a a threshold of 5% for all missing or unknown data in our local HMIS"

Performance Measure(s) to Be Impacted (Check all that apply)

1. Reducing the number of persons experiencing homelessness.
2. Reducing the number of persons who become homeless for the first time.
3. Increasing the number of people exiting homelessness into permanent housing.
4. Reducing the length of time persons remain homeless.
5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
6. Increasing successful placements from street outreach
7. Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy 5

Type of Strategy

Expanding and strengthening cross-system partnerships and/or collaborative planning

Description

- Offering paid opportunities for PWLE to contribute to our municipality's homeless action plan.
- Insights to will help us identify and understand problematic practices within during housing search and placement.
- PWLE sitting board members will vastly improve the ethos of CoC board meetings decision making process

Timeframe

June 30, 2025

Entities with Lead Responsibilities

Ascencia, YWCA, & Home-Again LA

Measurable Targets

- Reduce the amount of time by 20% that all populations remain homeless.
- Increase by 15% the number of individuals in our homeless programs who exit into permanent housing

Performance Measure(s) to Be Impacted (Check all that apply)

3. Increasing the number of people exiting homelessness into permanent housing.
4. Reducing the length of time persons remain homeless.
5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
6. Increasing successful placements from street outreach
7. Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy 6

Type of Strategy

Building the capacity of homelessness response system to utilize resources, implement best practices, and/or achieve outcomes

Description

- Intensive case management and access to employment and career services.
- Host Monthly technical trainings and quarterly data management and performance meeting discuss project outcome measures.
- Implement performance based contracting and fine tune CoC's VISPDAT"

Timeframe

By June 30, 2025

Entities with Lead Responsibilities

Ascencia. Home Again LA, Catholic of Charities

Measurable Targets

Increase successful referral outcomes in access center points and coordinated entry programs.

Performance Measure(s) to Be Impacted (Check all that apply)

1. Reducing the number of persons experiencing homelessness.

2. Reducing the number of persons who become homeless for the first time.
3. Increasing the number of people exiting homelessness into permanent housing.
4. Reducing the length of time persons remain homeless.
5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
6. Increasing successful placements from street outreach
7. Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

*Click + **Add Strategy** above to add additional strategies as needed.*

Part III. Narrative Responses

Copy and paste your responses to Part III. Narrative Responses from the [HHAP-4 Local Homelessness Action Plan & Application Template](#) into the form below.

Question 1

[50220.8(b)(3)(D)] My jurisdiction (e.g., City, County, CoC) collaborated with other overlapping jurisdictions to develop the strategies and goals related to HHAP-4

Q1

Yes

Question 2

[50220.8(b)(3)(D)] My jurisdiction (e.g., City, County, CoC) consulted with each of the following entities to determine how HHAP-4 funds would be used:

Public agencies (governmental entities)

Yes

Private sector partners (philanthropy, local businesses, CBOs, etc.)

Yes

Service providers (direct service providers, outreach, shelter providers, etc.)

Yes

Local governing boards

Yes

People with lived experience

Yes

Other

No

a. Please describe your most notable coordination and collaborative processes with these entities.

The CoC collaborates with diverse groups such as organizations with racial justice focus, mainstream health care providers, local hospitals, domestic violence, veterans and youth service providers, faith based organizations, funders, advocates, public housing agencies, school district, local law enforcement, and other members that play a critical role in helping prevent and end homelessness. The Glendale CoC has designated a Board of Directors, CoC Committee, and CES Sub-Committees who help with the strategic planning and implementation of not only HHAP funds, but State and Federal to maximize program funds that align with the State and Federal Strategic plan to end and prevent homelessness. The CoC also participates in cross collaborative meetings with other CoC's and cities regarding homeless system planning and delivery, such as the San Fernando Valley Council of Governments, Southern California Continuum of Care Alliance and LA Homeless Management Information System (HMIS) Collaborative, which allows the LA, Glendale, Long Beach, and Pasadena CoC's to share HMIS data across Continuums. The COC is also working closely with the Los Angeles Homeless Services Housing Authority (LAHSA) on a Regional CES Council to develop Regional CES Policies and Procedures. This regional collaboration strengthens the local CoC and helps develop prioritization and matching criteria that is in compliance with Regional CES Systems. The Glendale CoC would like to continue developing a sophisticated system of

programs that work in tandem to help reduce homelessness and prevent exits to homelessness.

Question 3

[50220.8(b)(3)(B) and 50220.8(b)(3)(E)] My jurisdiction (e.g., City, County, CoC) is partnering or plans to use any round of HHAP funding to increase partnership with:

People with lived experience

Yes

Is this partnership formal or informal?

Formal partnering

Is this partnership current or planned?

Planned

Do HHAP Funds Support This Partnership?

No

Social services (CalFresh, Medi-cal, CalWORKs, SSI, VA Benefits, etc.)

Yes

Is this partnership formal or informal?

Formal partnering

Is this partnership current or planned?

Planned

Do HHAP Funds Support This Partnership?

No

Justice entities

No

Workforce system

Yes

Is this partnership formal or informal?

Formal partnering

Is this partnership current or planned?

Current

Do HHAP Funds Support This Partnership?

Yes

Services for older adults

Yes

Is this partnership formal or informal?

Formal partnering

Is this partnership current or planned?

Current

Do HHAP Funds Support This Partnership?

No

Services for people with disabilities

Yes

Is this partnership formal or informal?

Formal partnering

Is this partnership current or planned?

Current

Do HHAP Funds Support This Partnership?

No

Child welfare system

Yes

Is this partnership formal or informal?

Informal partnering

Is this partnership current or planned?

Current

Do HHAP Funds Support This Partnership?

No

Education system

Yes

Is this partnership formal or informal?

Informal partnering

Is this partnership current or planned?

Current

Do HHAP Funds Support This Partnership?

No

Local Homeless Coordinated Entry System

Yes

Is this partnership formal or informal?

Formal partnering

Is this partnership current or planned?

Current

Do HHAP Funds Support This Partnership?

No

Other (please specify)

No

a. Please describe your most notable partnership with these groups (e.g. MOUs, shared funding, data sharing agreements, service coordination, etc.)

Glendale Housing Authority

The Glendale CoC has a strong collaboration with the Glendale Housing Authority (GHA) to ensure homeless persons are prioritized and placed in permanent housing, particularly victims of domestic violence, dating violence, sexual assault, human trafficking, or stalking. The GHA has established written policies and procedures regarding the referral process for housing placement through the Coordinated Entry System and GHA staff work continuously with the CoC CES lead agencies to verify homeless status and refer clients for services. Once the verification is completed, clients are quickly assessed and placed into the Housing Choice Voucher Program.

Also, the Glendale CoC and the Glendale Housing Authority (GHA) executed a Memorandum of Understanding (MOU) to jointly operate the Emergency Housing Voucher Program (EHV). A total of 225 vouchers have been designated to the Glendale CoC and GHA and since August 2021, over 100 homeless households have been placed in EHV. The majority of the vouchers have been committed and applicants are in the process of working with the housing navigators to locate a unit. The GHA's Community Development Department has actively funded and partnered with developers to provide housing for low income and special needs populations. There are several affordable housing units targeting extremely low income, developed by HOME, LMIHAF loaned developers. The CoC is currently working with the GHA to develop a strategy for participants who are able to move from PSH to Section 8 and other affordable senior subsidized housing programs and will continue to provide priority and opportunity to those in need. Despite these promising developments, the need for interim housing and the lack of emergency shelter beds, especially for homeless families.

Verdugo Workforce Development Board/Glendale Youth Alliance

The Glendale CoC collaborates with the Verdugo Workforce Development Board to offer employment services and training to all participants in the program in order to increase income from employment and offer opportunities for clients to increase overall household income. Trained employment case managers from CoC agencies work closely with established job developers such as Glendale Youth Alliance and WIA programs to prepare clients for the workforce, including resume assistance and interviewing skills while WIA, Labor Ready, and Goodwill refer homeless clients to job opportunities .

Glendale Unified School District

Glendale CoC and the Glendale Unified School District (GUSD), collaborate with Pacific Clinics to offer Head Start and Early Head Start Programs. Pacific Clinics offers educational programs, designated for all ages, which prepare children for school by raising awareness of professionals in mental health and early education that have a significant impact on homeless families, children and youth through the education program. The Glendale CoC service providers including the GUSD, collaborate with Pacific Clinics, California Department of Education, a California State Preschool Program and the Child Care Resources Center (CCRC) which provide funds for low income families in addition to services that support the growth and development of each child. The Community Outreach Resources & Engagement (C.O.R.E) unit also collaborates with the school district to ensure direct outreach and services to homeless families.

Glendale CoC partners with Glendale Unified School District Student Wellness Services Department which offers programs for homeless and foster youth to break down barriers to school enrollment and create academic stability for the students. The District ensures immediate enrollment in the free & reduced lunch program, assists families with before and after school care programs, and facilitates communication and problem-solving between families.

Glendale Police Department Community Outreach Resources & Engagement (C.O.R.E.)

Within GPD, the Community Outreach Resources and Engagement Bureau (CORE) oversees assisting

the homeless population through the Homeless Outreach Program. The mission of this program is to make contact and build rapport with homeless community with the goal of engaging with and connecting the clients to Glendale Continuum of Care (CoC) service providers for wraparound services and housing placement. Most recently, due to requests received by the Community and the Glendale Continuum of Care (CoC), through the use of Emergency Solutions Grant (CARES ACT) funding, CORE Bureau was able to extend the current Outreach Program to include evening and weekend hours to provide robust outreach and services to the unsheltered population in Glendale. Officer(s) assigned to the outreach program coordinate with Ascencia, the lead CES Agency for homeless individuals in Glendale, Home Again LA (formerly known as Family Promise of the Verdugos) for homeless families, and YWCA of Glendale and Pasadena to assist victim of DV and related crimes. The CORE Bureau officers have established numerous contacts within the City all aimed at providing available services and housing resources for the homeless population. Furthermore, officers are aware of current laws and procedures when servicing the homeless community. There is a critical need for a type of "first" and immediate response of someone who can travel onsite to where a potential client (homeless individual or family) has been located. As result of the aforementioned grant funding, this is being done by Officers within the CORE Bureau who have received training to achieve objectives outlined in this proposal. With access to the HMIS system, officers are able to complete intake upon contact with clients and make quick referrals to interim homeless services and housing placement. No other agency in Glendale is able to provide the type of engagement and services provided by the CORE bureau officers participating in the evening and weekend outreach program. The Officers are not only able to offer outreach services but also able to enforce laws, regulations and have immediate access to other city services.

Department of Public Social Services

The LA County Department of Public Social Services is also part also of the Glendale CoC and responsible for the strategy of increasing non-cash income, which includes California Work Opportunity and Responsibility to Kids (CalWORKs) program, a time-limited program that provides financial assistance to eligible needy families with (or expecting) children to help pay for housing, food, utilities, clothing, medical care, and other necessary expenses; CalFresh (formerly known as food stamp); General Relief (GR), a County-funded program that provides financial assistance to indigent adults who are ineligible for federal or State programs; and WIC, the Women, Infants and Children Program, a nutrition program that helps pregnant women, mothers with infants, infants and young children eat well, be active, and stay healthy.

Question 4

[50220.8(b)(3)(B) and 50220.8(b)(3)(E)] My jurisdiction (e.g., City, County, CoC) is strengthening its partnership, strategies, and resources across:

Managed care plans and resources (such as the Housing and Homelessness Incentive Program [HHIP])

Yes

Physical and behavioral health care systems and resources

Yes

Public health system and resources

Yes

a. Please describe your most notable coordination, planning, and/or sharing of data/information that is occurring within these partnerships.

The Glendale CoC would like to continue developing a sophisticated system of programs that work in tandem to help reduce homelessness and prevent exits to homelessness. While the City has systems in place to coordinate with local hospitals, the Glendale Housing Authority and various homeless providers, there is one area that requires more attention and that's partnerships with Medi-Cal managed care plans (MCP)s. The CoC articulated this gap during a series of HHIP LA Core stakeholder meetings in order to

prioritize health care connection and measure progress as we work collaboratively to improve health and housing coordination for the most vulnerable population. As a result, the City has secured a partnership with LA Care and Health Net Managed Care Plans in order to strengthen our local and regional coordination with hospitals, behavioral health providers and homeless service providers. Behavioral and primary health care are critical components of housing placement and stability. Without these support groups that offer a full range of services, it is challenging for our clients to maintain housing.

The most notable partnership we have secured is through the State's HHIP funding, a partnership with L.A. Care and Health Net which will help lift funding and health care management limitations for the City's federally funded Shelter Plus Care Rental Assistance Program (SPC) to allow to extend assistance and help place more chronically homeless individuals that are currently in need. The SPC is now witnessing an aging population with multiple chronic disabilities who require intensive case management and health care support. The City has contracted with Ascencia, the lead agency for the CoC's Centralized Coordinated Entry System to provide ongoing case management to the SPC clients. The case managers are often challenged by existing barriers such as lack of direct access to health care providers as they try to link the participants with multiple health conditions to housing while helping client get connected to health care. The Health Care System plays a critical role in helping rehouse the homeless population and most importantly reduce recidivism by providing the necessary support to the clients. Each year, the City has returned significant amount of funding to HUD due to the program not being able to secure the match commitment through partnerships with mainstream healthcare providers. This partnership allows the City the opportunity to fully utilize the grant funds and house additional unsheltered persons that are the most vulnerable in our community by leveraging State and Federal funding to maximize services and housing placement.

The Glendale CoC is still in the process of attending a series of stakeholder meetings in addition to a data sharing workshop established by LA Care and Net Health. While our partnership is still in the process of being finalized, the CoC is excited to be partnering with the managed care plans with the help of State funds to provide much needed health care and case management support.

Question 5

[50220.8(b)(3)(F)] Please select what actions your jurisdiction will take to ensure racial/ethnic/gender groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services:

[50220.8(b)(3)(F)] Please select what actions your jurisdiction will take to ensure racial/ethnic/gender groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services:

Disaggregating administrative data for use in decision making processes

Ensuring those with lived experience have a role in program design, strategy development, and oversight

Developing workgroups and hosting training related to advancing equity

a. Please describe the most notable specific actions the jurisdiction will take regarding equity for racial/ethnic/gender groups.

Glendale CoC solicits and receives input from the following, but not limited to persons with lived experience of homelessness, LGBTQ+ advocates, organizations with racial justice focus, nonprofit homeless assistance providers, victim service providers, faith-based organizations, local governments, organizations serving historically marginalized populations, funders, advocates, public housing agencies, school districts, social service providers, mental health and substance abuse agencies, healthcare providers, local hospitals, fire department, Public Health Care, universities, affordable housing developers, landlords, and criminal justice providers who are committed to not only ending and preventing homelessness, but have corresponding goals and priorities that center around racial equity and evidence-based practices.

The Glendale CoC is part of Service Planning Area (SPA)2 "San Fernando Valley" of eight (8) SPAs that

comprise Los Angeles County. In this configuration, Glendale CoC shares territorial borders with SPA 3 and SPA 4 to the south (Los Angeles) and west (Wester Hollywood). In addition, the population of Glendale represents 2% of the population of Los Angeles County.

Given the relatively limited geographic dimension of the Glendale CoC, all homeless service providers in the City participate in the Glendale CoC and take part in the Coordinated Entry System. Furthermore, Glendale CoC is working with the YWCA Glendale and Pasadena and the Coalition for an Anti-Racist Glendale, which is comprised of committed community members, activists, educators, students, parents and faith leaders dedicated to addressing systemic racism and inequities in our community. Through this partnership, the Glendale CoC is hoping to recruit more people with lived experience particularly those in underserved communities.

Currently, the CoC Board is comprised of people with lived experiences including Black, Indigenous, and People of Color (BIPOC), but we hope to outreach to more individuals in the community who can share their journey and provide valuable feedback for homeless programming by advertising. There will soon be two vacant seats on the CoC Board which City hopes to fill through an open nomination process to increase the number of members with lived experience. Additionally, the majority of the Glendale CoC partner organizations mandate the participation of homeless/formerly homeless persons in their decision-making processes, policy-setting and in the provision of services, if appropriate. For example, our CoC's lead agency for homeless individuals, Ascencia, currently employs outreach staff that were formerly homeless, and Home Again LA (formerly Family Promise of the Verdugos), is the lead agency for families in the Glendale CoC, currently has case managers on the staff with lived homelessness experience. Additionally, the City engages homeless and formerly homeless persons to conduct the annual PIT homeless counts.

Training and technical assistance will be provided to the CoC service providers and this process will enhance equity in homeless programming. The CoC staff and Service Providers continue to participate in various regional workgroups organized by LAHSA's CES Policy Council to develop CES Assessment Principles centered around equity, Housing First, standardized administration, participant autonomy, nondiscrimination, and participant-centered choice and harm reduction. Currently, Glendale CoC has increased its partnership approach to the homeless community by adding a direct connection. Glendale now has a CES Homeless Outreach Coordinator working directly out of its Community Services & Parks Department. The partnership approach is strategic to establishing a buy-in and empowerment component to the homeless response system

The Glendale Coordinated Entry System (CES) operates to promote fair and open access to all available housing and services within CES. The system affords all eligible persons access to CES regardless of race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, marital status, immigration status, or limited English proficiency.

The Glendale CES does not use data collected from the assessment process to discriminate against anyone. The Glendale CES will not prioritize individuals or households for housing and services on the exclusive basis of characteristics or protected classes outlined in the CES Nondiscrimination Policy. Furthermore, the City of Glendale welcomes the opportunity to participate in available TA from the state to increase the use of practices that assist with ensuring a racial equity lens is utilized for future planning. Additionally, our city's CES processes ensures that all people experiencing homelessness in different populations and subpopulations including people experiencing chronic homelessness, veterans, families with children, youth, persons involved with the criminal justice system, and persons who are fleeing, or attempting to flee, domestic violence, sexual assault, dating violence, stalking, or other dangerous or life-threatening conditions including human trafficking, will have fair and open access to the coordinated entry process.

In order to identify who is experiencing homelessness at disproportionate rates, the Glendale CoC recently conducted a data-based assessment of racial disparities which integrated national census data (American Community Survey [ACS]) and compared it with results from the most recent point-in-time count and client information captured in HMIS.

The Glendale CES affirmatively markets housing and supportive services to eligible persons regardless of race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, marital status, immigration status, limited English proficiency or who are least

likely to apply in the absence of specialized outreach to promote every individual's participation in CES. All promotional materials (both printed materials and digital media) describing CES services, processes, and policies shall include clear and concise language directly describing how CES processes are available to all eligible persons regardless of race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, marital status, immigration status, limited English proficiency, or are least likely to apply in the absence of special outreach or accommodation. CES participating agencies are required to market their housing and supportive services to eligible persons regardless of race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, marital status, immigration status, limited English proficiency, or who are least likely to apply in the absence of special outreach. All CES participating agencies shall retain copies of marketing materials with evidence of affirmatively furthering fair and equal access to all CES processes. Copies of marketing materials are provided upon request by funders, partners, and participants in CES services.

Question 6

[50220.8(b)(3)(G)] My jurisdiction (e.g., City, County, CoC) has specific strategies to prevent exits to homelessness from **institutional settings** in partnership with the following mainstream systems:

Physical and behavioral health care systems and managed care plan organizations

Yes, formal partnering

Public health system

Yes, formal partnering

Criminal legal system and system for supporting re-entry from incarceration

No

Child welfare system

Yes, informal partnering

Affordable housing funders and providers

Yes, formal partnering

Income support programs

Yes, informal partnering

Education system

Yes, informal partnering

Workforce and employment systems

Yes, formal partnering

Other (please specify)

No

a. Please describe the most notable specific actions the jurisdiction will take to prevent exits to homelessness from institutional settings

Glendale CoC solicits and receives input from the following, but not limited to persons with lived experience of homelessness, LGBTQ+ advocates, organizations with racial justice focus, nonprofit homeless assistance providers, victim service providers, faith-based organizations, local governments, organizations serving historically marginalized populations, funders, advocates, public housing agencies, school districts, social service providers, mental health and substance abuse agencies, healthcare

providers, local hospitals, fire department, Public Health Care, universities, affordable housing developers, landlords, and criminal justice providers who are committed to not only ending and preventing homelessness, but have corresponding goals and priorities that center around racial equity and evidence-based practices.

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Currently, the CoC Board is comprised of people with lived experiences including Black, Indigenous, and People of Color (BIPOC), but we hope to outreach to more individuals in the community who can share their journey and provide valuable feedback for homeless programming by advertising. There will soon be two vacant seats on the CoC Board which City hopes to fill through an open nomination process to increase the number of members with lived experience. Additionally, the majority of the Glendale CoC partner organizations mandate the participation of homeless/formerly homeless persons in their decision-making processes, policy-setting and in the provision of services, if appropriate. For example, our CoC’s lead agency for homeless individuals, Ascencia, currently employs outreach staff that were formerly homeless, and Home Again LA (formerly Family Promise of the Verdugos), is the lead agency for families in the Glendale CoC, currently has case managers on the staff with lived homelessness experience. Additionally, the City engages homeless and formerly homeless persons to conduct the annual PIT homeless counts.

Training and technical assistance will be provided to the CoC service providers and this process will enhance equity in homeless programming. The CoC staff and Service Providers continue to participate in various regional workgroups organized by LAHSA’s CES Policy Council to develop CES Assessment Principles centered around equity, Housing First, standardized administration, participant autonomy, nondiscrimination, and participant-centered choice and harm reduction. Currently, Glendale CoC has increased its partnership approach to the homeless community by adding a direct connection. Glendale now has a CES Homeless Outreach Coordinator working directly out of its Community Services & Parks Department. The partnership approach is strategic to establishing a buy-in and empowerment component to the homeless response system

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Question 7

[50220.8(b)(3)(H)] Specific and quantifiable **systems improvements** that the applicant will take to improve the delivery of housing and services to people experiencing homelessness or at risk of homelessness, including, but not limited to, the following:

(I) Capacity building and workforce development for service providers within the jurisdiction, including removing barriers to contracting with culturally specific service providers and building the capacity of providers to administer culturally specific services.

The Glendale CoC will continue partnering with the YWCA of Glendale and Pasadena to enhance the CoC-wide training curriculum and train current CoC providers on conducting housing assessments that adhere to the principles of trauma informed care and racial equity.

Moreover, Glendale CoC is committed to engaging regional and citywide entities working collaboratively to develop and implement solutions to strengthen the design of the local Coordinated Entry system (CES). The CoC is working with LAHSA on a Regional CES Council to develop Regional CES Policies and Procedures. This regional collaboration strengthens the local CoC and helps develop prioritization and matching criteria that is in compliance with Regional CES Systems, and the provisions of 24 CFR 578.7. Staff will continue to participate in various regional workgroups organized by LAHSA's CES Policy Council to develop CES Assessment Principles with feedback from people with lived experience, centered around equity, Housing First, standardized administration, participant autonomy, nondiscrimination, and participant-centered choice and harm reduction.

(II) Strengthening the data quality of the recipient's Homeless Management Information System.

The Glendale CoC service providers will continue to inform and strengthen the CES system by collaborating on a regional level to share data across Continuums. Glendale, LAHSA and Pasadena CoC's are currently members of the LA HMIS collaborative which provides access to regional data, supports the Continuums efforts to streamline services and quickly rehouse the unsheltered population. Data sharing also helps to avoid duplication of services and streamlines the CES entry process. For example, one of our CoC's top priorities is to improve the scoring/matching criteria for clients who enter our CES. Currently, we utilize the VI-SPDAT which does not capture the vulnerability of most clients. Glendale staff are working with the LA CoC to establish a new scoring system that is more inclusive and accurate in measuring the needs of our homeless population. The HMIS collaborative is currently participating in the Data Sharing Workgroup meetings as part of the HHIP Planning process through the managed cares plans.

(III) Increasing capacity for pooling and aligning housing and services funding from existing, mainstream, and new funding.

The Glendale CoC receives Local, County, State, and Federal funds to operate the following programs in Glendale: Homeless Prevention; Emergency Shelter (45 bed shelter) operated by the lead CES Agency Ascencia; (10 bed facility) operated by the YWCA of Glendale for victims of Domestic Violence; Emergency Housing Vouchers, Transitional Housing, Permanent Supportive Housing, Rapid Re-Housing, Outreach and Case Management and Landlord Incentive programs to help identify units to place the homeless families and individuals. The Glendale CoC would like to utilize HHAP Round 4 funds to increase interim housing programs and increase the number of Rapid Re-housing beds. On an annual basis, the Glendale CES serve 2500 homeless persons. Given the number of Emergency Shelter beds available, it's challenging to quickly stabilize participants and providing services at the same time. By creating interim housing programs, Homeless Service Providers have the ability to work directly with the individuals and assess client needs when there are interim housing options. For example, the Glendale CoC utilized the HHAP Round 1 funding to provide interim housing for clients, while the Housing Authority focused on issuing the EHV vouchers, which take longer to process. By having the ability to leverage State and Federal funds, clients are quickly assessed and housed until the wrap around services are available. The Glendale CoC would like to increase collaborating with the managed care plans to provide funding for Permanent Supportive Housing Programs. Currently, the HHIP funds will support an aging population in the Shelter Plus Care Program, however, the CoC would be interested in increasing the number of programs in partnership with the managed care plans.

(IV) Improving homeless point-in-time counts.

The Glendale CoC would like to explore ways to improve the homeless point-in-time count for those who are "at risk". Last year during the 2022 PIT, the Glendale CoC was able to utilize a comparable database as a result of the outreach that is being done by the Glendale Police Dept's. CORE team. By allowing the officers access to HMIS, we are able to capture data for the unsheltered population year around vs. a snapshot. We are then able to utilize this data to compare with the results we receive on the day of the count.

(V) Improving coordinated entry systems to strengthen coordinated entry systems to eliminate racial bias, to create a youth-specific coordinated entry system or youth-specific coordinated entry access points, or to improve the coordinated entry assessment tool to ensure that it contemplates the specific needs of youth experiencing homelessness.

The CES lead agency, Ascencia, utilizes the VI-SPDAT, and HMIS for prioritization and resource matching for homeless persons and families. Ascencia's outreach staff also collaborate with the Glendale Police Department's Homeless Outreach Team (HOT) to conduct ongoing outreach and assessment to connect the most vulnerable unsheltered population to housing and health care services.

Although the VI-SPDAT has been a tool widely used by CoC's to determine priority for housing placement, the Glendale CoC is collaborating on a regional level to help enhance the current assessment tool with an equity lens to ensure equal access especially the BIPOC groups.

The CoC is also working closely with the Los Angeles Homeless Services Housing Authority (LAHSA) on a Regional CES Council to develop Regional CES Policies and Procedures. This regional collaboration strengthens the local CoC and helps develop prioritization and matching criteria that is in compliance with Regional CES Systems. The regional workshops organized by LAHSA's CES Policy Council help develop CES Assessment Principles centered around equity, Housing First, standardized administration, participant autonomy, nondiscrimination, and participant-centered choice and harm reduction.

Question 8

***Responses to these questions are for informational purposes only.**

What information, guidance, technical assistance, training, and/or alignment of resources and

programs should Cal ICH and other State Agencies prioritize to support jurisdictions in progressing towards their Outcome Goals, Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness, and/or would otherwise help strengthen local partnerships, coordination, planning, and progress toward preventing and ending homelessness?

Information, Guidance, and Technical Assistance

Facilitation of planning processes and collaborative approaches among cross-agency and community-level partners

Technical assistance related to goal setting (generally)

Technical assistance related to goal setting in underserved/disproportionately impacted populations

Technical assistance related to achieving outcome goals

Technical assistance on implementing performance-based contracting

Trainings on topics of equity

Alignment of Resources and Programs

In the space below, please describe what Cal ICH and other State Agencies should prioritize related to alignment of resources and programs, strengthening partnerships and collaborations, or any other ways that State can support communities' progress:

Untitled

Aligning state data requirements with federal to streamline reporting requirements.

Part IV. Funding Plan Strategic Intent Narrative

Question 1

Eligible Use 1

Eligible Use Category Intended to be Supported with HHAP-4

8. Interim sheltering (new and existing)

Approximate % of TOTAL HHAP-4 ALLOCATION to be used on this Eligible Use(%)

40.00%

Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)

20.00%

Activities to be Supported with HHAP-4

- Fund interim housing
- Add designated Glendale CoC beds to an existing shelter
- Dedicated beds for Glendale emergency shelters and adding new non-congregate shelters, and operations of existing navigation centers and shelters based on demonstration of need of Service Providers
- Funds will be used to support Glendale CoC Youth Set Aside Program
- Leverage funding to support FTE Youth coordinator.
- Employment assistance and job training for transitional age youth.

How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?

- This will provide short-term places for people with nowhere else to live to stay temporarily, meet basic needs such as food, safety and hygiene, and be supported to seek and obtain housing.
- Implementing this youth based program will be a safe-haven for troubled youth and youth without necessary support to live independently. Efforts for this program will serve to alleviate harm reduction and impact positive youth development into self-sufficiency.

How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?

In our landscape analysis, we identified a 37% spike in unsheltered homelessness since last full homeless count in 2020. Thus, increasing our jurisdiction's shelter and interim housing capacity, to include the following in tandem: more beds; meals (at least 2 a day); storage for personal items; improved safety and security; and most importantly, incorporating housing search support through linkages with our rapid rehousing programs and our emergency housing voucher project through assigned program staff, will significantly mitigate incidences of street homelessness.

Based on our local landscape analysis, unaccompanied youth seldom seek for help, for fear of being placed into congregate shelters. Empirical data from 2021 Glendale CoC annual reports and Racial Equity Labs identified several needs for youth, including youth-focused or youth-specific interventions,

health-related services, substance use-related-services, and prevention services. Case managers also noted that LGBT youth need welcoming and affirming service providers, so that these youth will choose to engage in services.

Table 7. Demonstrated Need

of available shelter beds
61

of people experiencing unsheltered homelessness in the homeless point-in-time count
103

Shelter vacancy rate (%) in the summer months
12.00%

Shelter vacancy rate (%) in the winter months
15.00%

% of exits from emergency shelters to permanent housing solutions
31.00%

Describe plan to connect residents to permanent housing.

The Glendale Continuum of Care (Glendale CoC) would like to increase the number of shelter beds to help secure interim housing for homeless families and individuals while assessing the applicants for Permanent Housing Placements. Currently, the Glendale CoC is working with homeless persons through the Emergency Housing Voucher Program, however due to the lack of interim housing availability, it is difficult to quickly assess participants and complete the housing placement. We find that when interim housing is quickly identified, clients are able to transition to permanent housing rapidly. Interim housing long with Rapid Rehousing has helped our CoC reduce the homelessness length of time.

Eligible Use 2

Eligible Use Category Intended to be Supported with HHAP-4

1. Rapid rehousing

Approximate % of TOTAL HHAP-4 ALLOCATION to be used on this Eligible Use(%)
25.00%

Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)
0.00%

Activities to be Supported with HHAP-4

•Funds will be used to provide security deposits, short-medium term rental costs, utility payments, and financial assistance for moving costs for eligible clients.

•Services or activities necessary to assist program participants in locating, obtaining, and retaining suitable permanent housing

How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?

Housing relocation and stabilization services and/or short-and/or medium-term rental assistance as necessary to help individuals or families living in shelters or in places not meant for human habitation move as quickly as possible into permanent housing and achieve stability in that housing.

How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?

Glendale Rapid Rehousing projects for calendar year 2021 contributed to significant improvements in permanent housing placement of people in its homeless response system; i.e., a 25% increase of exits to permanent housing from CY 2020 to CY 2022.

Eligible Use 3

Eligible Use Category Intended to be Supported with HHAP-4

10. Administrative (up to 7%)

Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use(%)

7.00%

Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)

0.00%

Activities to be Supported with HHAP-4

• Administrative Costs incurred by the CoC to administer the program

How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?

Essential administration functions such as processing grant disbursements, including related financial and accounting functions as well as program monitoring and reporting will ensure sub recipient are receiving funds to support homeless clients in a timely manner. Collecting and assessing sup recipient program activity based performance based contracts will improve our homelessness response system, as it serves as an effective monitoring mechanism.

How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?

Clients spent on average 110 days homeless in CY 2021. Funds spent on a FTE admin will help mitigate delays and backlog of clients' rental assistance or inspections that needs to be processed or conducted. Elimination of these bureaucratic hurdles will facilitate quick movement of people from shelters, interim housing, or streets into housing.

Eligible Use 4

Eligible Use Category Intended to be Supported

with HHAP-4

5. Systems support

Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use(%)

5.00%

Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)

0.00%

Activities to be Supported with HHAP-4

For strategic planning activities, data infrastructure needs, and creating collaborative partnerships with neighboring CoC's to improve our overall services and housing delivery system, particularly for vulnerable populations, including families and homeless youth.

How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?

•Glendale CoC is in partnership with LAHSA, Pasadena and Long Beach will create a coordinated data exchange process to share bidirectionally between HMIS and MCPs, and support data connectivity within the local homeless services system (such as between HMIS and local health departments or Public Housing Authorities)

•Glendale CoC will align with the New County Homeless Initiative Framework, Managed Care Plans (MCPs), and HHAP-3 applications on strategies to prevent and reduce homelessness.

How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?

Our local landscape analysis revealed, 455 people reported having significant mental illness and 458 people that have chronic health conditions, including 54% with co-morbid illnesses occurring simultaneously or sequentially

As a result, the decision to work with Managed Care Plans (MCPs) is a symbiotic one. MCPS will work with Glendale service providers to connect people experiencing homelessness to an exit pathway through street medicine that extends beyond Primary Care Provider services.

Eligibe Use 5

Eligible Use Category Intended to be Supported with HHAP-4

3. Street outreach

Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use(%)

23.00%

Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)

0.00%

Activities to be Supported with HHAP-4

• Funds will be used for costs of activities to locate, identify, and build relationships with unsheltered homeless people and engage them for the purpose of providing immediate support, intervention, and connections with housing programs.

How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?

Outreach teams will work in collaboration with Glendale Police Department. This will streamline initial

assessment of needs and eligibility of our unsheltered neighbors, leading to rapid connections and provisioning of information and referrals to programs targeted to homeless people and mainstream social services and housing programs, including emergency shelter, transitional housing, community-based services, permanent supportive housing, and rapid re-housing programs.

Through these efforts, unsheltered homelessness in the Glendale over time will become preventable and whenever possible, brief, and non-recurring.

How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?

Glendale's homeless response system's showed abysmal numbers from our Outreach component in CY 2020. Since then, we revamped street outreach and engagement projects to collaborate and coordinate with Glendale Police Department to work on weekends and late nights, engage unsheltered homeless people for the purpose of providing immediate support, intervention, and connections with homeless assistance programs.

Exits from Outreach to Permanent housing has increased more than twofold.

Question 2

Please describe how the planned investments of HHAP-4 resources and implementation of the activities to be supported will:

Help drive progress toward achievement of the Outcome Goals and Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness (as identified in Part II above):

In response to participation our annual local racial gap analysis and the California Racial Equity Action Lab Community of Practice, YWCA of Glendale, one of the key partners of the Glendale CoC, leads an annual "Stand Against Racism" campaign. In 2021, this campaign will serve as a bridge through which organizations that provide services to communities of color, but that have not participated in the Glendale CoC, will be able to inform and provide perspective on the provision of services by the YWCA of Glendale, and the larger CoC more broadly.

In June 2020, the Coalition for an Anti-Racist Glendale was formed by community members, activists, educators, students, parents and faith leaders, to work towards a more just and equitable city by 2027 through systemic change in five areas: housing, employment, education, justice and health.

Help address racial inequities and other inequities in the jurisdiction's homelessness response system:

The City is working with the YWCA Glendale and Pasadena and the Coalition for an Anti-Racist Glendale, which is comprised of committed community members, activists, educators, students, parents and faith leaders dedicated to addressing systemic racism and inequities in our community. Through this partnership, the Glendale CoC is hoping to recruit more people with lived experience particularly those in underserved communities.

Currently, the CoC Board is comprised of people with lived experiences including Black, Indigenous, and People of Color (BIPOC), but we hope to outreach to more individuals in the community who can share their journey and provide valuable feedback for homeless programming by advertising on social media, City's Website and inviting various advocacy groups to including BIPOC and LGBTQ+ to take part in a series of stakeholder meetings launching on October 19, 2022. There will soon be two vacant seats on the CoC Board which City hopes to fill through an open nomination process to increase the number of members with lived experience. Additionally, the majority of the Glendale CoC partner organizations mandate the participation of homeless/formerly homeless persons in their decision-making processes, policy-setting and in the provision of services, if appropriate. For example, our CoC's lead agency for homeless individuals, Ascencia, currently employs outreach staff that were formerly homeless, and Home Again LA (formerly Family Promise of the Verdugos), is the lead agency for families in the Glendale CoC,

currently has case managers on the staff with lived homelessness experience. Additionally, the City engages homeless and formerly homeless persons to conduct the annual PIT homeless counts. The City also participates on LAHSA's Lived Experience Board Meetings to gain feedback on the CES process, policies and procedures.

HHAP-4 will be used fortify diversity in hiring practices and formal roles. Glendale CoC will integrate people of color with lived experience of homelessness in all program, policy, and funding decisions. Ensuring Black, Indigenous, and People of Color (BIPOC) at all levels of Glendale's homeless response system have decision-making power to influence the design of the system.

Be aligned with health and behavioral health care strategies and resources, including resources of local Medi-Cal managed care plans:

Glendale CoC is working closely with managed care plans and other stakeholders to ensure a strong partnership between public health systems through the implementation of Homelessness Incentive Program (HHIP), a voluntary incentive program through which Medi-Cal Managed Care Plans (MCPs) will collaborate with local CoCs to improve health outcomes and access to whole person case services. We intend to institute a coordinated data exchange process to share data bidirectionally between HMIS and MCPs. In addition, we intend to align exit pathways with MCPs, thereby connecting people with health conditions with recuperative care, short-term post hospitalization and street medicine.

Support increased exits to permanent housing among people experiencing homelessness:

Increase of Interim Housing and Rapid Rehousing (RRH) beds which will provide housing stability while clients are connected to supportive services and more permanent housing (PH) options through Emergency Housing Voucher (EHV) and other PH programs: With the use of HHAP 4 funds, the City will be able to quickly link the unsheltered population to permanent housing or EHV by providing interim housing options to stabilize the clients and make that connection with the Public Housing Authority (PHA).

Certification

I certify that all information included in this Application is true and accurate to the best of my knowledge.

Yes

Table 1. Landscape Analysis of Needs and Demographics

	People Experiencing Homelessness	Source and Date Timeframe of Data
Population and Living Situations		
TOTAL # OF PEOPLE EXPERIENCING HOMELESSNESS	225	HIC & PIT 2022; February 25, 2022
# of People Who are Sheltered (ES, TH, SH)	122	HIC & PIT 2022; February 25, 2022
# of People Who are Unsheltered	103	HIC & PIT 2022; February 25, 2022
Household Composition		
# of Households without Children	154	HIC & PIT 2022; February 25, 2022
# of Households with At Least 1 Adult & 1 Child	71	HIC & PIT 2022; February 25, 2022
# of Households with Only Children	0	HIC & PIT 2022; February 25, 2022
Sub-Populations and Other Characteristics		
# of Adults Who are Experiencing Substance Abuse Disorders	6	HIC & PIT 2022; February 25, 2022
# of Adults Who are Veterans	7	HIC & PIT 2022; February 25, 2022
# of Adults with HIV/AIDS	3	HIC & PIT 2022; February 25, 2022
# of Adults Who are Survivors of Domestic Violence	20	HIC & PIT 2022; February 25, 2022
# of Unaccompanied Youth (under 25)	4	HIC & PIT 2022; February 25, 2022
# of Parenting Youth (under 25)	0	HIC & PIT 2022; February 25, 2022
# of People Who are Children of Parenting Youth	0	HIC & PIT 2022; February 25, 2022
Gender Demographics		
# of Women/Girls	90	PIT 2022; February 25, 2022
# of Men/Boys	134	PIT 2022; February 25, 2022
# of People Who are Transgender	1	PIT 2022; February 25, 2022
# of People Who are Gender Non-Conforming	0	PIT 2022; February 25, 2022
Ethnicity and Race Demographics		
# of People Who are Hispanic/Latino	88	PIT 2022; February 25, 2022
# of People Who are Non-Hispanic/Non-Latino	137	PIT 2022; February 25, 2022
# of People Who are Black or African American	35	PIT 2022; February 25, 2022
# of People Who are Asian	12	PIT 2022; February 25, 2022
# of People Who are American Indian or Alaska Native	4	PIT 2022; February 25, 2022
# of People Who are Native Hawaiian or Other Pacific Islander	1	PIT 2022; February 25, 2022
# of People Who are White	170	PIT 2022; February 25, 2022
# of People Who are Multiple Races	3	PIT 2022; February 25, 2022

Table 2. Landscape Analysis of People Being Served

	Permanent Supportive Housing (PSH)	Rapid Rehousing (RRH)	Transitional Housing (TH)	Interim Housing or Emergency Shelter (IH / ES)	Diversion Services and Assistance (DIV)	Homelessness Prevention Services & Assistance (HP)	Outreach and Engagement Services (O/R)	Coordinated Entry	Source(s) and Timeframe of Data
Household Composition									
# of Households without Children	74	78	N/A	149	N/A	108	209	318	HDIS; 1/1/2021 - 9/30/2021
# of Households with At Least 1 Adult & 1 Child	51	125	N/A	27	N/A	74	45	78	HDIS; 1/1/2021 - 9/30/2021
# of Households with Only Children	0	0	N/A	0	N/A	0	0	0	HDIS; 1/1/2021 - 9/30/2021
Unknown		3	N/A		N/A	0	0	0	
Sub Populations and Other Characteristics									
# of Adults Who are Experiencing Chronic Homelessness	62	13	N/A	80	N/A	7	122	174	HDIS; 1/1/2021 - 9/30/2021
# of Adults Who are Experiencing Significant Mental Illness	79	36	N/A	72	N/A	15	91	162	HDIS; 1/1/2021 - 9/30/2021
# of Adults Who are Experiencing Substance Abuse Disorders	17	9	N/A	21	N/A	5	31	44	HDIS; 1/1/2021 - 9/30/2021
# of Adults Who are Veterans	7	6	N/A	1	N/A	1	12	12	HDIS; 1/1/2021 - 9/30/2021
# of Adults with HIV/AIDS	0	1	N/A	0	N/A	0	6	4	HDIS; 1/1/2021 - 9/30/2021
# of Adults Who are Survivors of Domestic Violence	20	20	N/A	30	N/A	13	27	49	HDIS; 1/1/2021 - 9/30/2021
# of Unaccompanied Youth (under 25)	0	12	N/A	9	N/A	16	12	22	HDIS; 1/1/2021 - 9/30/2021
# of Parenting Youth (under 25)	0	0	N/A	0	N/A	0	0	0	HDIS; 1/1/2021 - 9/30/2021
# of People Who are Children of Parenting Youth	0	0	N/A	0	N/A	0	0	0	HDIS; 1/1/2021 - 9/30/2021
Gender Demographics									
# of Women/Girls	56	115	N/A	103	N/A	110	164	151	HDIS; 1/1/2021 - 9/30/2021
# of Men/Boys	69	91	N/A	67	N/A	71	88	231	HDIS; 1/1/2021 - 9/30/2021
# of People Who are Transgender	0	0	N/A	5	N/A	0	2	11	HDIS; 1/1/2021 - 9/30/2021
# of People Who are Gender Non-Conforming	0	0	N/A	1	N/A	0	0	3	HDIS; 1/1/2021 - 9/30/2021
Unknown	0	0	N/A	0	N/A	0	0	0	
Ethnicity and Race Demographics									
# of People Who are Hispanic/Latino	42	112	N/A	56	N/A	72	94	248	HDIS; 1/1/2021 - 9/30/2021
# of People Who are Non-Hispanic/Non-Latino	83	94	N/A	118	N/A	109	160	148	HDIS; 1/1/2021 - 9/30/2021
# of People Who are Black or African American	30	59	N/A	65	N/A	17	49	107	HDIS; 1/1/2021 - 9/30/2021
# of People Who are Asian	3	8	N/A	5	N/A	2	4	6	HDIS; 1/1/2021 - 9/30/2021
# of People Who are American Indian or Alaska Native	1	3	N/A	4	N/A	0	7	14	HDIS; 1/1/2021 - 9/30/2021
# of People Who are Native Hawaiian or Other Pacific Islander	0	0	N/A	1	N/A	0	5	4	HDIS; 1/1/2021 - 9/30/2021
# of People Who are White	90	127	N/A	95	N/A	162	175	256	HDIS; 1/1/2021 - 9/30/2021
# of People Who are Multiple Races	1	9	N/A	5	N/A	0	14	9	HDIS; 1/1/2021 - 9/30/2021

Table 3. Landscape Analysis of State, Federal and Local Funding

Funding Program <i>(choose from drop down options)</i>	Fiscal Year <i>(select that apply)</i>	Total Amount Invested into Homelessness Interventions	# of Vouchers <i>(if applicable)</i>	Funding Source*	Intervent on Types Supported with Funding <i>(select all that apply)</i>	Br of Descri ption of Programm ng and Services Provided	Popu ations Served <i>(please x the appropriate popu at on[s])</i>			
Emergency Housing Vouchers (EHVs) - via HUD	FY 2021-2022	\$ 1,515,728.00	225	Federal Agency	Rental Assistance/Rapid Rehousing	<p>** These funds are not for managed by Glendale CoC but by Public Housing Authority.** Emergency Housing Voucher Program Tenant-Based Rental Assistance Program for individuals and families who are homeless, at risk of homelessness, fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking or human trafficking; or recently homeless</p>	<p>ALL PEOPLE EXPERIENCING HOMELESSNESS</p>	TARGETED POPULATIONS <i>(please "x" all that apply)</i>		
	FY 2022-2023	\$ 1,515,728.00	225		Administrative Activities			<p>People Exp Chronic Homelessness</p> <p>Veterans</p> <p>Parenting Youth</p>		
					Diversion and Homelessness Prevention			<p>People Exp Severe Mental Illness</p> <p>People Exp HIV/ AIDS</p> <p>Children of Parenting Youth</p>		
							<p>People Exp Substance Abuse Disorders</p> <p>Unaccompanied Youth</p> <p>Other <i>(please enter here)</i></p>			
Continuum of Care Program (CoC) - via HUD	FY 2021-2022	\$ 2,661,331.00		Federal Agency	Permanent Supportive and Service-Enriched Housing	<p>The Continuum of Care (CoC) Program is intended to promote strategic, community-wide coordination of resources toward the goal of ending homelessness, provide funding to homeless service providers and State and City governments, increase access to services for individuals and families experiencing homelessness, and cultivate lasting self-sufficiency for persons with lived experience.</p>	<p>ALL PEOPLE EXPERIENCING HOMELESSNESS</p>	TARGETED POPULATIONS <i>(please "x" all that apply)</i>		
	FY 2022-2023	\$ 2,661,331.00			Rental Assistance/Rapid Rehousing			<p>People Exp Chronic Homelessness</p> <p>Veterans</p> <p>Parenting Youth</p>		
		\$ -			Outreach and Engagement			<p>People Exp Severe Mental Illness</p> <p>People Exp HIV/ AIDS</p> <p>Children of Parenting Youth</p>		
		\$ -					<p>People Exp Substance Abuse Disorders</p> <p>Unaccompanied Youth</p> <p>Other <i>(please enter here)</i></p>			
Emergency Solutions Grants (ESG) - via HUD	FY 2021-2022	\$ 170,350.00		Federal Agency	Rental Assistance/Rapid Rehousing	<p>The Emergency Solutions Grant (ESG) is intended to: (1) engage homeless individuals and families living on the street; (2) improve the number and quality of emergency shelters for homeless individuals and families; (3) help operate these shelters; (4) provide essential services to shelter residents; (5) rapidly re-house homeless individuals and families; and (6) prevent families and individuals from becoming homeless.</p>	<p>ALL PEOPLE EXPERIENCING HOMELESSNESS</p>	TARGETED POPULATIONS <i>(please "x" all that apply)</i>		
	FY 2022-2023	\$ 170,350.00			Diversion and Homelessness Prevention			<p>People Exp Chronic Homelessness</p> <p>Veterans</p> <p>Parenting Youth</p>		
		\$ -			Administrative Activities			<p>People Exp Severe Mental Illness</p> <p>People Exp HIV/ AIDS</p> <p>Children of Parenting Youth</p>		
		\$ -			Interim Housing/Congregate/Non-Congregate Shelter		<p>People Exp Substance Abuse Disorders</p> <p>Unaccompanied Youth</p> <p>Other <i>(please enter here)</i></p>			
California Emergency Solutions and Housing (CESH)	FY 2022-2023	\$ 95,000.00		State Agency	Rental Assistance/Rapid Rehousing	<p>Glendale CESH programs operate rental assistance and stabilization services to ensure housing affordability to individuals experiencing homelessness or who are at risk of homelessness. In addition, we offer shelter diversion, including, but not limited to, homelessness prevention activities, and other necessary service integration activities to connect individuals and families to alternate housing arrangements, services, and financial assistance.</p>	<p>ALL PEOPLE EXPERIENCING HOMELESSNESS</p>	TARGETED POPULATIONS <i>(please "x" all that apply)</i>		
					Diversion and Homelessness Prevention			<p>People Exp Chronic Homelessness</p> <p>Veterans</p> <p>Parenting Youth</p>		
							<p>People Exp Severe Mental Illness</p> <p>People Exp HIV/ AIDS</p> <p>Children of Parenting Youth</p>			
							<p>People Exp Substance Abuse Disorders</p> <p>Unaccompanied Youth</p> <p>Other <i>(please enter here)</i></p>			

Emergency Solutions Grants CARES ACT (ESG-CV) - via HUD	FY 2022-2023	\$ 200,000.00	Federal Agency	Administrative Activities	Systems Support Activities	Utilising ESG-CV funds, Glendale Co.C,coordinates, street outreach programs in concert with Glendale Police Foundation, and operate its Emergency Shelter Programs; Homeless Prevention and Rapid Re-Housing Projects are also administered with CARES act funding.	ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS (please "x" all that apply)					
				Interim Housing/Congregate/Non-Congregate Shelter	Rental Assistance/Rapid Rehousing			X	People Exp Chronic Homelessness	X	Veterans	X	Parenting Youth
				Outreach and Engagement				X	People Exp Severe Mental Illness	X	People Exp HIV/ AIDS	X	Children of Parenting Youth
			Diversion and Homelessness Prevention		X	People Exp Substance Abuse Disorders	X	Unaccompanied Youth		Other (please enter here)			
Homeless Housing, Assistance and Prevention Program (HHAP) - via Cal ICH	FY 2021-2022	\$ 250,000.00	State Agency	Outreach and Engagement	Systems Support Activities	Funding evidenced based solutions that address and prevent homelessness among eligible populations, including street outreach, rapid rehousing, operating subsidies in shelter and/or housing programs, service coordination	ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS (please "x" all that apply)					
	FY 2022-2023	\$ 250,000.00		Rental Assistance/Rapid Rehousing				X	People Exp Chronic Homelessness	X	Veterans	X	Parenting Youth
	FY 2023-2024	\$ 250,000.00		Administrative Activities				X	People Exp Severe Mental Illness	X	People Exp HIV/ AIDS	X	Children of Parenting Youth
		\$ -	Diversion and Homelessness Prevention		X	People Exp Substance Abuse Disorders	X	Unaccompanied Youth		Other (please enter here)			

* NOTE: Private funder(s) option here could include philanthropy, resources from managed care plans organizations, corporate funders, or other private sources of funding

Table 4. Outcome Goals

Outcome Goal #1a: Reducing the number of persons experiencing homelessness.			
Goal Statement: By the end of the performance period, HDIS data for the [Glendale CoC] will show [600] total people accessing services who are experiencing homelessness annually, representing 55 more people and a 10% increase from the baseline. <i>*Please be sure to copy and paste the goal statement from this application template to Cognito, and only update the fields in [brackets].</i>			
Goal Narrative: This outcome goal assumes at least 10% increase over CY21 baseline, due to assumed increased capacity due the projected influx of fleeing refugees through the, <i>Uniting for Ukraine Humanitarian Parole</i> program and increased access, and quality of services.			
Baseline Data:	Outcome Goals July 1, 2022 - June 30, 2025		
Annual estimate of number of people accessing services who are experiencing homelessness	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people accessing services who are experiencing homelessness
545	55 more people who are experiencing homelessness will access services	10%	600 people annually
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:		Describe the trackable data goal(s) related to this Outcome Goal: <i>Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.</i>	
Our recent racial equity assessment revealed that the African American and Latino population are significantly overrepresented in the Homeless Response System in comparison with the racial composition of Glendale. Based on the 2020 Census Count, the African-American population represents 1.8% of Glendale's general population, while the homeless response system is comprised of 25% African American / Black persons experiencing homelessness		Increase the number of overall Black individuals and families accessing homeless services by 20%	

Outcome Goal #1b. Reducing the number of persons experiencing homelessness on a daily basis.			
Goal Statement: By the end of the performance period, data for the [Glendale CoC] will show [85] total people experiencing unsheltered homelessness daily, representing [18] [fewer] people and a [17%] [reduction] from the baseline. <i>*Please be sure to copy and paste the goal statement from this application template to Cognito, only updating the fields in [brackets].</i>			
Goal Narrative: The outcome goal assumes an 18% decrease over the 2022 PIT count (18 less people for an end total of 85 unsheltered). The anticipated improvement is on account of significant investment in partnerships with law-enforcement and service providers in conducting street outreach and engagement of unsheltered members in the community.			
Baseline Data:	Outcome Goals July 1, 2022 - June 30, 2025		
Daily Estimate of # of people experiencing unsheltered homelessness	Change in # of People	Change as % of Baseline	Target Daily Estimate of # of people experiencing unsheltered homelessness
103 Unsheltered (Official HUD 2022 PIT count)	18 less people experiencing unsheltered homelessness	17% decrease	85 people annually
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:		Describe the trackable data goal(s) related to this Outcome Goal: <i>Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.</i>	
Glendale CoC's 2022 PIT data showed that we had 27% (28 out of 103) unsheltered Hispanic population, the highest rate in the race/ethnicity category. This group is disproportionately impacted by unsheltered homelessness as the general hispanic population in Glendale is only 18%.		Reduce the daily count of Latino single adults experiencing unsheltered homelessness by 15%	

Outcome Goal #2. Reducing the number of persons who become newly homeless.			
Goal Statement: By the end of the performance period, HDIS data for the [Glendale CoC] will show [276] total people become newly homeless each year, representing [20] [more] people and a [8%] [increase] from the baseline. <i>*Please be sure to copy and paste the goal statement from this application template to Cognito, only updating the fields in [brackets].</i>			
Goal Narrative: This outcome goal assumes a modest increase of 8% over the baseline (20 more people recorded as homeless for the first time in HMIS) due to o increased coverage of Street Outreach through local law enforcement and HMIS capacity capturing client-level system use & homeless status timeline in our cross-jurisdictional shared data system. CAL ICH's goal setting baseline trajectory projects a 48% increase from 2020 - 2024; hence, a 15% increase flattens the upwards trend significantly.			
Baseline Data:	Outcome Goals July 1, 2022 - June 30, 2025		
Annual Estimate of # of people who become newly homeless each year	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people who become newly homeless each year
256	increase of 20 people	8% (increase)	276 people annually
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:		Describe the trackable data goal(s) related to this Outcome Goal: <i>Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.</i>	
Latina/o/x single adults and families experiencing first time homelessness in our landscape analysis are overrepresented. They comprise of 43% of all people becoming homeless for the first time, while latino people make up only 18% of the community's overall population.		Reduce the the number of Latino people becoming homeless for the first time by 15%	

Outcome Goal #3. Increasing the number of people exiting homelessness into permanent housing.			
Goal Statement: By the end of the performance period, HDIS data for the [Glendale CoC] will show [140] total people exiting homelessness into permanent housing annually, representing [20] [more] people and a [17%] [increase] from the baseline. <i>*Please be sure to copy and paste the goal statement from this application template to Cognito, only updating the fields in [brackets].</i>			
Goal Narrative: This outcome goal assumes adequate improvement of 17% over the baseline (20 more people will exit homelessness into permanent housing) due to additional funding, thereby increasing our FTE Housing navigators, and as a result, boosting our system rehousing capacity.			
Baseline Data:	Outcome Goals July 1, 2022 - June 30, 2025		

Annual Estimate of # of people exiting homelessness into permanent housing	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people exiting homelessness into permanent housing
120	Increase by 20 people	17%	140 people annually
Describe Your Related Goals for			
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:		Describe the trackable data goal(s) related to this Outcome Goal: Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.	
In our Local Analysis for, we found that African American / Black people in our homeless response system are underrepresented as it pertains to exits to permanent housing destination. Black exits to permanent housing is 21%, which trails behind all leading racial/ethnic groups disproportionately impacted by homelessness in Glendale.		Increase by 20%, the number of black single adults, youth, and families in our homeless programs who exit permanent housing.	

Outcome Goal #4. Reducing the length of time persons remain homeless.			
Goal Statement: By the end of the performance period, HDIS data for the [Glendale CoC] will show [99] days as the average length of time that persons are enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs annually, representing [11] [fewer] people and a [10%] [reduction] from the baseline. <i>*Please be sure to copy and paste the goal statement from this application template to Cognito, only updating the fields in [brackets].</i>			
Goal Narrative: This outcome goal supports a modest improvement of 10% over the baseline to 110 days (11 days decrease) due to anticipated funds for landlord engagement through landlord incentives.			
Outcome Goals July 1, 2022 - June 30, 2025			
Baseline Data: Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs	Change in # of People	Change as % of Baseline	Target Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move in for persons enrolled in rapid rehousing and permanent housing programs
110	Decrease in 11 days	Decrease LOT by 10%	99 days average LOT
Describe Your Related Goals for			
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:		Describe the trackable data goal(s) related to this Outcome Goal: Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.	
According CY 2021 baseline data People who are Black or African American AND Hispanic/Latino averaged the highest length of time spent homeless, taking 188 days on average to place them in permanent housing.		The elapsed time from Coordinated Entry to housing placement for lack or African American and Hispanic/Latino people will decrease by 20%	

Outcome Goal #5. Reducing the number of persons who return to homelessness within two years after exiting homelessness to permanent housing.			
Goal Statement: By the end of the performance period, HDIS data for the [Glendale CoC] will show [4%] of people return to homelessness within 2 years after having exited homelessness to permanent housing, representing a [33%] [reduction] from the baseline. <i>*Please be sure to copy and paste the goal statement from this application template to Cognito, only updating the fields in [brackets].</i>			
Goal Narrative: The outcome goal assumes a decrease in returns to homelessness to 3% (decrease of 50% over baseline). This is a strong positive outcome in light of several rapid-rehousing projects coming to an end in concomitance with CARES Act & COVID funding, hence we anticipate a spike in recidivism. Part of HHAP Round III funding will be used towards housing stabilization to curtail the tide of this projection.			
Outcome Goals July 1, 2022 - June 30, 2025			
Baseline Data: % of people who return to homelessness within 2 years after having exited homelessness to permanent housing	Change in % of People	Change as % of Baseline	Target % of people who return to homelessness within 2 years after having exited homelessness to permanent housing
6%	2% overall decrease	33% decrease	4% people will return to homeless
Describe Your Related Goals for			
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:		Describe the trackable data goal(s) related to this Outcome Goal: Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.	
Based on CY 21 Black persons in our homeless response system experience the highest rate of recidivism. Majority of persons that return to homelessness within 6 months of exiting homelessness to permanent housing were Black.		Reduce the rate of return to homelessness after permanent housing placement for Black single adults and families by 20%	

Outcome Goal #6. Increasing successful placements from street outreach.			
Goal Statement: By the end of the performance period, HDIS data for the [Glendale CoC] will show [20] total people served in street outreach projects exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations annually, representing [14] [more] people and a [233%] [increase] from the baseline. <i>*Please be sure to copy and paste the goal statement from this application template to Cognito, only updating the fields in [brackets].</i>			
Goal Narrative: The outcome goal assumes a significant improvement in placement rates for street outreach projects. It is worth noting that, HDIS has not fully covered the entire enrollment period of CY 2021, hence numbers may not capture the full scope of Glendale CoC's progress. Street Outreach projects started operation in late July, and thus updated data migration from next quarter should fill the missing data.			
Outcome Goals July 1, 2022 - June 30, 2025			
Baseline Data: Annual # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations.	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations.
6	increase by 14	233%	20 Successful Exits
Describe Your Related Goals for			
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:		Describe the trackable data goal(s) related to this Outcome Goal: Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.	

In our local racial equity analysis, housing placements from street outreach for overall population groups were lack luster in general due to incomplete data from CY 2021 from HDIS . However, there was a noticeable dearth of placements for black and latino individuals.

Increase housing placements from street outreach for Latino and black individuals by 50%

Table 5. Strategies to Achieve Outcome Goals

Strategy	Performance Measure to Be Impacted (Check all that apply)
<p>Increasing investments into, or otherwise scaling up, specific interventions or program types</p>	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> 1. Reducing the number of persons experiencing homelessness. <input checked="" type="checkbox"/> 2. Reducing the number of persons who become homeless for the first time. <input type="checkbox"/> 3. Increasing the number of people exiting homelessness into permanent housing. <input type="checkbox"/> 4. Reducing the length of time persons remain homeless. <input type="checkbox"/> 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing. <input checked="" type="checkbox"/> 6. Increasing successful placements from street outreach. <input type="checkbox"/> Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.
<p>Description</p>	
<ul style="list-style-type: none"> • Access to employment and career services • Invest in more Hotel/Motel Vouchers • Rental Assistance (short and term-long term) • Designated Glendale Congregate beds • Basic Needs Assistance • Improve identification of at-risk of homelessness • Basic Needs Assistance 	
<p>Timeframe</p>	
<p>By June 30, 2025</p>	
<p>Entities with Lead Responsibilities</p>	
<p>Armenian Relief Society, Ascencia, Glendale Youth Alliance, VJC</p>	
<p>Measurable Targets</p>	
<ul style="list-style-type: none"> • Reduce the daily count of all populations experiencing unsheltered homelessness by 18% • Reduce the the number of people becoming homeless for the first time annually 	

Strategy	Performance Measure to Be Impacted (Check all that apply)
<p>Strengthening systemic efforts and processes, such as coordinated entry and assessment processes, landlord engagement efforts, housing navigation strategies, and other systemic improvements</p>	<ul style="list-style-type: none"> <input type="checkbox"/> 1. Reducing the number of persons experiencing homelessness.
<p>Description</p>	

- Strengthen coordinated entry systems to eliminate racial bias
- Create a youth-specific coordinated entry system or youth-specific coordinated entry access points
- Improve assessment tool to ensure that it contemplates the specific needs of youth experiencing homelessness.
- Improving identification of people at-risk of homelessness

Timeframe

By June 30, 2025

Entities with Lead Responsibilities

City of Glendale in partnership with Glendale CoC Agencies

Measurable Targets

- Increase the number of youth accessing homeless services by 10%
- Decrease time elapse from Coordinated Entry to housing by 20%
- Increase successful placements from Street Outreach into CES by 50%

2. Reducing the number of persons who become homeless for the first time.

3. Increasing the number of people exiting homelessness into permanent housing.

4. Reducing the length of time persons remain homeless.

5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.

6. Increasing successful placements from street outreach.

Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy

Improving access to supportive services and/or physical health and behavioral health services

Description

- Partnership with Managed Care Plans (MCPs) will help in providing recuperative care, short-term post hospitalization housing community supports.
- Access to institutional healthcare facilities (mental and substance abuse health included)
- Aftercare follow-up

Timeframe

By June 30, 2025

Entities with Lead Responsibilities

City of Glendale in partnership with Glendale CoC Agencies

Measurable Targets

**Performance Measure to Be Impacted
(Check all that apply)**

1. Reducing the number of persons experiencing homelessness.

2. Reducing the number of persons who become homeless for the first time.

3. Increasing the number of people exiting homelessness into permanent housing.

4. Reducing the length of time persons remain homeless.

5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.

6. Increasing successful placements from street outreach.

- Increase homeless people connection to mainstream benefits, particularly health insurance.
- Increase mental health service transactions
- Implement intentional discharge plan for people with severe mental illness, the physical disabled, and developmental disabling conditions
- Eradicate dilatory referrals to appropriate service providers. e.g., Connect fleeing DV survivors with victim service providers directly to prevent further disillusionment.

Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy
Improving data quality, data systems, and/or data analyses to better inform decision-making
Description
•Creating a coordinated data exchange process to share bidirectionally between HMIS and MCPs, and support data connectivity within the local homeless services system (such as between HMIS and local health departments or Public Housing Authorities.
Timeframe
By June 30, 2025
Entities with Lead Responsibilities
City of Glendale in partnership with Glendale CoC Agencies
Measurable Targets
<ul style="list-style-type: none"> • Reduce the daily count of all populations experiencing unsheltered homelessness by 10% • Have a a threshold of 5% for all missing or unknown data in our local HMIS

Performance Measure to Be Impacted (Check all that apply)
<input checked="" type="checkbox"/> 1. Reducing the number of persons experiencing homelessness. <input type="checkbox"/> 2. Reducing the number of persons who become homeless for the first time. <input checked="" type="checkbox"/> 3. Increasing the number of people exiting homelessness into permanent housing. <input checked="" type="checkbox"/> 4. Reducing the length of time persons remain homeless. <input checked="" type="checkbox"/> 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing. <input type="checkbox"/> 6. Increasing successful placements from street outreach. <input type="checkbox"/> Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy
Expanding and strengthening partnerships with people with lived expertise
Description

Performance Measure to Be Impacted (Check all that apply)
<input type="checkbox"/> 1. Reducing the number of persons experiencing homelessness.

- Offering paid opportunities for PWLE to contribute to our municipality's homeless action plan.
- Insights to will help us identify and understand problematic practices within during housing search and placement.
- PWLE sitting board members will vastly improve the ethos of CoC board meetings decision making process

Timeframe

By June 30, 2025

Entities with Lead Responsibilities

Ascencia, YWCA, & Home-Again LA

Measurable Targets

- Reduce the amount of time by 20% that all populations remain homeless.
- Increase by 15% the number of individuals in our homeless programs who exit into permanent housing.

2. Reducing the number of persons who become homeless for the first time.

3. Increasing the number of people exiting homelessness into permanent housing.

4. Reducing the length of time persons remain homeless.

5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.

6. Increasing successful placements from street outreach.

Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy

Building the capacity of homelessness response system to utilize resources, implement best practices, and/or achieve outcomes

Description

- Intensive case management and access to employment and career services.
- Host Monthly technical trainings and quarterly data management and performance meeting discuss project outcome measures.
- Implement performance based contracting and fine tune CoC's VISPDAT

Timeframe

By June 30, 2025

Entities with Lead Responsibilities

**Performance Measure to Be Impacted
(Check all that apply)**

1. Reducing the number of persons experiencing homelessness.

2. Reducing the number of persons who become homeless for the first time.

3. Increasing the number of people exiting homelessness into permanent housing.

4. Reducing the length of time persons remain homeless.

5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.

Ascencia. Home Again LA, Catholic of Charities

Measurable Targets

Increase successful referral outcomes in access center points and coordinated entry programs.

6. Increasing successful placements from street outreach.

Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Table 6. Funding P on Strategic Intent

E g b e Use Category intended to be Supported w th HHAP 4	Approximate % of TOTAL HHAP 4 ALLOCATION to be used on th s E g b e Use (%)	Approximate % of TOTAL HHAP 4 ALLOCATION to be used under th s E g b e Use as part of the Youth Set Aside? (%)	Activities to be Supported w th HHAP 4	How s th s a strategic use of HHAP 4 resources that w address needs and gaps w th n the homelessness response system?	How were these decisions to invest HHAP 4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis Narrative)?
Non-Congregate Shelter/ Interim Housing	40%	20%	<ul style="list-style-type: none"> Fund interim housing Add designated Glendale CoC permanent beds to an existing shelter Dedicated beds for Glendale emergency shelters and adding new non-congregate shelters, and operations of existing navigation centers and shelters based on demonstration of need of Service Providers. Funds will be used to support Glendale CoC Youth Set Aside Program Leverage funding to support FTE Youth coordinator. Employment assistance and job training for transitional age youth. 	<ul style="list-style-type: none"> This will provide short-term places for people with nowhere else to live to stay temporarily, meet basic needs such as food, safety and hygiene, and be supported to seek and obtain housing. Implementing this youth based program will be a safe-haven for troubled youth and youth without necessary support to live independently. Efforts for this program will serve to alleviate harm reduction and impact positive youth development into self-sufficiency. 	<p>In our landscape analysis, we identified a 37% spike in unsheltered homelessness since last full homeless count in 2020. Thus, increasing our jurisdiction's shelter and interim housing capacity, to include the following in tandem: more beds; meals (at least 2 a day); storage for personal items; improved safety and security; and most importantly, incorporating housing search support through linkages with our rapid rehousing programs and our emergency housing voucher project through assigned program staff, will significantly mitigate incidences of street homelessness.</p> <p>Based on our local landscape analysis, unaccompanied youth seldom seek for help, for fear of being placed into congregate shelters. Empirical data from 2021 Glendale CoC annual reports and Racial Equity Labs identified several needs for youth, including youth-focused or youth-specific interventions, health-related services, substance use-related services, and prevention services. Case managers also noted in our CESH 2022 Subrecipient Barriers & Success Report that among participants, LGBT youth need welcoming and affirming service providers, so that these youth will choose to engage in services.</p>
Administrative Activities	7%	0%	<ul style="list-style-type: none"> Administrative Costs incurred by the CoC to administer the program 	<ul style="list-style-type: none"> Essential administration functions such as processing grant disbursements, including related financial and accounting functions as well as program monitoring and reporting will ensure sub recipient are receiving funds to support homeless clients in a timely manner. Collecting and assessing sub recipient program activity based performance based contracts will improve our homelessness response system, as it serves as an effective monitoring mechanism. 	<p>Clients spent on average 110 days homeless. Funds spent FTE admin will help mitigate delays and backlog of clients' rental assistance or inspections that needs to be processed or conducted. Elimination of these bureaucratic hurdles will facilitate quick movement of people from shelters, interim housing, or streets into housing.</p>
Systems Support Activities	5%	0%	<p>For strategic planning activities, data infrastructure needs, and creating collaborative partnerships with neighboring CoC's to improve our overall services and housing delivery system, particularly for vulnerable populations, including families and homeless youth.</p>	<ul style="list-style-type: none"> Glendale CoC is in partnership with LAHSA, Pasadena and Long Beach will create a coordinated data exchange process to share bidirectionally between HMS and MCPS, and support data connectivity within the local homeless services system (such as between HMS and local health departments or Public Housing Authorities) Glendale CoC will align with the New County Homeless Initiative Framework, Managed Care Plans (MCPs), and HHAP-3 applications on strategies to prevent and reduce homelessness. 	<p>Our local landscape analysis revealed, 455 people reported having significant mental illness and 458 people that have chronic health conditions, including 54% with co-morbid illnesses occurring simultaneously or sequentially</p> <p>As a result, the decision to work with Managed Care Plans (MCPs) is a symbiotic one. MCPs will work with Glendale service providers to connect people experiencing homelessness to an exit pathway through street medicine that extends beyond PCP services.</p>
Rental Assistance	25%	0%	<ul style="list-style-type: none"> Funds will be used to provide security deposits, short-medium term rental costs, utility payments, and financial assistance for moving costs for eligible clients. Services or activities necessary to assist program participants in locating, obtaining, and retaining suitable permanent housing 	<p>Housing relocation and stabilization services and/or short-and/or medium-term rental assistance as necessary to help individuals or families living in shelters or in places not meant for human habitation move as quickly as possible into permanent housing and achieve stability in that housing.</p>	<p>Glendale RRH projects for calendar year 2021 contributed to significant improvements in permanent housing placement of people in our homeless response system: i.e., a 25% increase of exits to permanent housing from CY 2020 to CY 2022.</p>
Outreach and Engagement	23%	0%	<ul style="list-style-type: none"> Funds will be used for costs of activities to locate, identify, and build relationships with unsheltered homeless people and engage them for the purpose of providing immediate support, intervention, and connections with housing programs. 	<p>Outreach teams will work in collaboration with Glendale Police Department. This will streamline initial assessment of needs and eligibility of our unsheltered neighbors, leading to rapid connections and provisioning of information and referrals to programs targeted to homeless people and mainstream social services and housing programs, including emergency shelter, transitional housing, community-based services, permanent supportive housing, and rapid rehousing programs.</p> <p>Through these efforts, unsheltered homelessness in the Glendale over time will become preventable whenever possible, brief, and non-recurring.</p>	<p>Glendale's homeless response system's showed abysmal numbers from our Outreach component in CY 2020. Since then, we revamped street outreach and engagement projects to collaborate and coordinate with Glendale Police Department, to work on weekends and late nights, engaging unsheltered homeless people for the purpose of providing immediate support, intervention, and connections with homeless assistance programs.</p> <p>Exits from Outreach to Permanent housing has increased more than twofold.</p>
Total:	100%	20%			

Table 7. Demonstrated Need

Complete ONLY if you are selected Non-Congregate Shelter / Interim Housing as an activity on the Funding Plans tab.

Demonstrated Need	
# of available shelter beds	61
# of people experiencing unsheltered homelessness in the homeless point-in-time count	103
Shelter vacancy rate (%) in the summer months	12%
Shelter vacancy rate (%) in the winter months	15%
% of exits from emergency shelters to permanent housing solutions	31%
Describe plan to connect residents to permanent housing.	
<p>The Glendale Continuum of Care (Glendale CoC) would like to increase the number of shelter beds to help secure interim housing for homeless families and individuals while assessing the applicants for Permanent Housing Placements. Currently, the Glendale CoC is working with homeless persons through the Emergency Housing Voucher Program, however due to the lack of interim housing availability, it is difficult to quickly assess participants and complete the housing placement. We find that when interim housing is quickly identified, clients are able to transition to permanent housing rapidly. Interim housing along with Rapid Rehousing has helped our CoC reduce the homelessness length of time.</p>	